

7/20/2019

ASS. REC. BY:

REF: CS/CTI 19013534/AV d302

Initial Instructions:

Supervisor: Adran

meulmen

ASSIGNMENT (Office)

From (Person): Tan Kah Leong

of CTI

Date/Time: 1/8/19 @ 6-13pm

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

S+B 9689B

Insured:

SLA 2608L

at Workshop to/s

Autolution Indstrl

Tel:

96450084

of

19 ubi Road 4

Policy No: DMPCSN16100519033

Claim No:

SNM19D203594C02

Sum Insured:

Excess:

Make of Vehicle

D.O.A. 31/07/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9:32am @ 2/8/19

Person Contacted:

Elmer

Vehicle IN ☒ OUT

Date/Time	Action/Instruction
	ishmald /
	S+B 9689B - X
	SLA 2608L - X
4/10/19	Final fig \$ 3235.80 confirmed by email (Ref 1850.92, 369)

ASS. REC. BY:

REF: CTI

# ASSIGNMENT

From:

Date:

2/8/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLB 9689B

at Workshop m/s

Autolution

of

19 ubi Road 4

Insured.

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

3pm (waiting)

Elmer @ 9645 0084

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

1wp

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLB 9689B-

in Regn:

2016 March.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Nissan Qashqai cc 1197

Colour:

Silver.

A/C: Insured / Std / NI / NA

Sp. Reading

43187.

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

SJHFEAJHUISLT622

Gen. Cond: ~~Good~~ / Fair / Poor / Burnt

Steering: ~~In order~~ / Jammed / Leaked / Burnt or

Brake: ~~In order~~ / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 215/60R17.

R: 215/60R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental.

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

02/08/19

Survey held at

Tan Chong (ubi)

Des. of Damages: Frt / ~~Rear~~ / O/S / N/S / B/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP Chong.

RECEIVED 1 OCT 2019

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

4/10 - typist

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Insp (\$)

☐

: Weekend (\$)

Survey Fee:

Transportation:

3 + PS \$

Flashes

Others

TOTAL

220

220

Report Format:

Merimen

Lump Sum / LBJ:

3235.80

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Aug 2019		01 Aug 2019 18:13 <a href="#">Assign</a>				<a href="#">New Assignment</a> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	
Main Claimant:	QUEK PEI CHIN DAWN (GUO PEIZHEN DAWN), ID: S8038306A
Vehicle Reg. No.:	SLB9689B
Claim Type:	TP / SNM19D203594C02
Vehicle Reg. No. (Insured):	SLA2608L
Repairer:	Autolution Industrial Pte Ltd (HQ) 19 UBI ROAD 4, 408623 Ubi - Tel:
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 14/08/2019]

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

### Certificate of Insurance

**MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)**

**Cert No./Policy No.** : D19MTPV01004218  
**Insured** : QUEK PEI CHIN DAWN (GUO PEIZHEN DAWN)  
**Motor Car (Registration No.)** : SLB9689B  
**Cover** : Comprehensive - ExcelDrive PRESTIGEPLUS  
**Policy Commencement Date** : 15 MARCH 2019 00:00  
**Policy Expiry Date** : 14 MARCH 2020 23:59  
**Maximum Liability (Section I)** : Market value at time of loss - Excl. COE  
**Excess\*** : \$400 - Section I  
(Waived up to S\$1,000 if accident repair is done at ExcelDrive Workshops for the first claim per policy year)  
**Voluntary Excess\*** : N.A.  
**Windscreen Excess\*** : S\$100.00 - Waived if Repair at ExcelDrive Workshop  
**Loss of Use** : Per Policy Schedule  
\* Subject to GST wherever applicable

**Persons or Classes of Persons entitled to drive\***

1. The Insured.
2. Any other person who is driving on the Insured's order or with his permission.
3. In the event of the death of the insured,
  - a. any member of the insured's family, or a paid driver who has been driving the Motor Car during the life of the insured and permission to drive had not been withdrawn prior to the death of the insured; and
  - b. any other person who has been given permission to drive the Motor Car prior to the death and such permission had not been withdrawn by the Insured.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Car or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Car. And provided further that the Motor Car is registered under the Road Traffic Act (Chapter 276) and its registration under the Road Traffic Act (Chapter 276) has not been cancelled at the time of the accident, loss or damage.

**Limitations As To Use**

Use only for social, domestic and pleasure purpose and for the Insured's business. The Policy does not cover use for hire or reward, racing, pace-making, speed testing, reliability trial, the carriage of goods other than samples in connection with any trade or business or use for any purposes in connection with the Motor Trade.

**ExcelDrive Workshops and Accident Reporting**

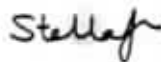
It is a condition precedent to liability that the Insured shall call at the Company's Accident Reporting Center with the Motor Car within 24 hours of the accident or by the next working day thereof.

All accident repairs to the Motor Car must be carried out at ExcelDrive Workshops, otherwise the claim is not payable under the Policy. For ExcelDrive Prestige Plan, accident repairs to the Motor Car can be carried out at any workshop other than ExcelDrive Workshops.

For the list of Accident Reporting Centres and ExcelDrive Workshops, please visit our website at [www.sompo.com.sg](http://www.sompo.com.sg) or call our Emergency Hotline: (65) 6226 3323.

(We HEREBY CERTIFY that the policy to which this Certificate relates is issued in accordance with (1) the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia); and (2) the Policy terms, conditions and exceptions of the Private Car Policy ref MTP 27.

**Sompo Insurance Singapore Pte. Ltd.**



**Authorised Signatory**

Date/Time of Issue : 06 MARCH 2019 10:32

**IMPORTANT NOTICE**

- \* Keep the Certificate in your Motor Car.
- \* Under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189), it shall be unlawful for any person to use or cause to permit any other person to use a motor vehicle without a valid policy of insurance under the Act.
- \* On the sale of the Motor Car or if for any reason the Insurance is terminated during its currency, the Insured must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a statutory declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).
- \* This Policy will cease to be valid once the Motor Car has been sold to another person. The Policy is not transferable to the new owner of the Motor Car.

REPUBLIC OF SINGAPORE

DRIVING LICENCE

Licence Plate No: **S8038306A**

Holder:

**QUEK PEI CHIN, DAWN**  
(GUO PEIZHEN, DAWN)

Birth Date: **13 Dec 1980**

Issue Date: **17 Nov 2005**

**001381952P**



REPUBLIC OF SINGAPORE

DRIVING LICENCE

Plate No: **S8038306A**



**QUEK PEI CHIN, DAWN**  
(GUO PEIZHEN, DAWN)

**郭珮蓁**

Race: **CHINESE**

Date of Birth: **13-12-1980**

Sex: **F**

Country of Birth: **SINGAPORE**

**43.830**

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

**Class 3A** Motor cars without clutch pedals <= 3000kg with <= 7 passengers, exclusive of the driver, and motor tractors/vehicles without clutch pedals <= 2500 kg

**PASS DATE**  
**17 Nov 2005**

**NP 428A**

**Licence No: S8038306A**



**4757673**



**NRIC No: S8038306A**



**Date of Issue**  
**29-11-2011**

**Address**  
**APT BLK 745 BEDOK RESERVOIR ROAD**  
**#12-4512**  
**SINGAPORE 470716**

**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**

License Number: **S0118910G**

Name: **KWEK SOO PHENG**

Birth Date: **03 Apr 1952**

Issue Date: **11 Apr 2003**

000374598K



**REPUBLIC OF SINGAPORE**

IDENTITY CARD NO. **S0118910G**

Name: **KWEK SOO PHENG**

郭素萍

Race: **CHINESE**

Date of Birth: **03-04-1952**

Sex: **F**

Country of Birth: **SINGAPORE**





**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class 3 **Motor Cars and Motor Tractors the weight of which unladen does not exceed 3500 kilograms**

PASS DATE: **24 Mar 1972**

28A

License No: **S0118910G**



1439421

000374598K

IDENT No: **S0118910G**

Driver Group: **B+**

Date of issue: **17-11-1993**

Address: **APT BLK 716 BEDOK RESERVOIR ROAD  
#12-4512  
SINGAPORE 1647**




## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	31/07/2019 17:17
Date Of Accident	31/07/2019 09:00
Exact Location Of Accident	PIE NEAR KALLANG
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLB9689B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	QUEK PEI CHIN, DAWN (GUO PEIZHEN, DAWN)
NRIC No	S8038306A
Email Address	DAWNQUEK@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-97343223
Alternative Phone No	OFFICE-96332821

### Vehicle Particulars

Manufacturer	NISSAN
Model	QASHQAI-1.2 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D19MTPV01004218
Cover Note Number	

### Driver

Name of Driver	KWEK SOO PHENG
NRIC No	S0118910G
Date Of Birth	03/04/1952
Occupation	INDOOR
Date Of Driving Pass	24/03/1972
Driving Experience	47 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97399223
Fax Number	(LOCAL) +65-96332821
Contact Number	
E-Mail Address	EDRAGON18@GMAIL.COM

Address	BLK 716 BEDOK RESERVOIR ROAD, #12-4512
Postcode	470716
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	RELATIVE
Vehicle Registration Number of Driver's Own Vehicle	SKE2742Y
	-
Insurance Company of Driver's Own Vehicle	AIG ASIA PACIFIC INSURANCE PTE. LTD.
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	YES
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : QUEK PEI JIA, DILYS
	GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

Refer attachment.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLA2608L
Vehicle Make/Model/Colour	TOYOTA WISH/WHITE/MPV
Details Of Properties	FRONT DAMAGED
Vehicle Category	PRIVATE CAR
Name of Driver	ANDREW LEE WING HOE
NRIC/Passport Number	S8034540B
Contact Number	907366424
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud; regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders;

  
Policyholder's Signature

Date & Time: 31/7/2019  
17:15 hrs

  
Driver's Signature  
(If Driver is not the policyholder)

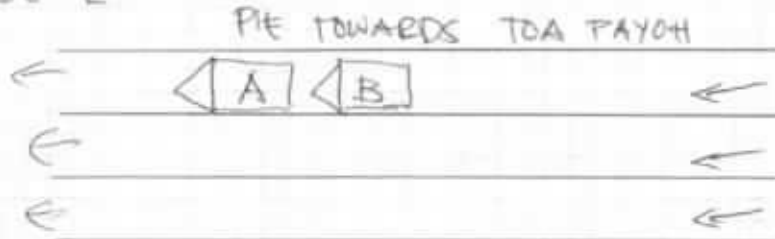
Date & Time: 31/7/2019  
17:15 hrs

  
Reporting Centre Person's Signature

Name: HUI AIFAN SU  
NRIC/TIN No: 63443824L

SKETCH PLAN

A - SLB 9689B  
B - SLA 2608L




DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DRIVING MY VEHICLE "A" ALONG PIE TOWARDS TOA PAYOH. THE VEHICLE IN FRONT STOP SUDDENLY I MANAGE TO BRAKE IN TIME BUT THE VEHICLE "B" BEHIND HIT THE REAR PORTION OF MY VEHICLE "A" SLB 9689B

DECLARATION

(We declare the foregoing particulars are true in every respect.)

  
Policyholder's Signature  
Date & Time: 31/7/2019  
e1715hvc

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 31/7/2019  
e1715hvc

NOTE: I AM WORKING FOR PTE LTD  
40-0000000000000000  
0000000000000000  
123 456 789 1011 1212

  
Reporting Centre Personnel's Signature  
Name: EMMER ALFONSO  
NRIC/TIN No: 63462824L

AUTOLUTION INDUSTRIAL PTE. LTD.

ESTIMATE : ACCIDENT/BODY REPAIRS

REFERENCE : INS/IC/EA/0405/19

DATE : 31-JUL-2019

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

S(079909)

TEL : 63896111

FAX : 62247175

OWNER'S NAME : MISS QUEK PEI CHIN, DAWN (GU) FEIZHEN, DAWN

ADDRESS : APT BLK 716 BEDOK RESERVOIR ROAD

#12-4512

S(470716)

TELEPHONE NO : 97342223/97399223

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM

POLICY NO : 019MTPV01004218

VEHICLE NO : SLB9808

MODEL CODE : FR1AFETJ1UEA--A--

MODEL/YEAR : NISSAN QASHQAI 1.2

ENGINE NO : 1RA2227918A

CHASSIS NO : SJNFFAJ11U1567822

MILEAGE : 43158 KM

DATE IN : 31/07/2019

LIABILITY : 0.00

EXCESS CLAUSE : 0.00

ESTIMATE BY : ELMER

ACCIDENT DATE : 31/07/2019

-9645 0084 elmur@tanchoy.com

## ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLB9589H

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 22/001	LABOR CHARGE TO REPAIR BOTH RR FENDER & RR END PANEL, RENEW RR BUMPER	1560.00	585 (390x1.5) ✓
2 22/002	CHARGES TO SPRAY PAINTING SAME	1100.00	500 ✓
3 22/003	RENEW REVERSE SENSOR	110.00	✓ ✓
4 22/004	REMOVE AND INSTALL BOTH RR COMBINATION LAMP AND TO FACILITATE RR BUMPER REPLACEMENT	48.00	✓ ✓
TOTAL LABOUR CHARGES		2818.00	

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLB96898

		DAMAGED PARTS & PRICES		
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST S/NETT REMARKS
1	LH REFLECTOR RR BUMPER <i>New</i>	25565-3290A	55.00	<i>X</i>
2	RH REFLECTOR RR BUMPER <i>Cracked</i>	25560-3290A	55.00	<i>✓ ✓</i>
3	LH STAY RR BUMPER <i>Bent</i>	H5211-4EAMA	126.00	<i>? ✓</i>
4	RH STAY RR BUMPER <i>Not New</i>	H5210-4EAMA	126.00	<i>? X</i>
5	REINFORCEMENT <i>RR</i> BUMPER <i>Bent</i>	H5030-4EAMA	519.20	<i>? ✓</i>
6	ENERGY ABSORBER RH BUMPER <i>Not New</i>	B5090-4EAD6	126.40	<i>? X</i>
7	LH SIDE BRACKET RR BUMPER <i>✓</i>	B5221-4EADA	35.90	<i>✓ ✓</i>
8	RH SIDE BRACKET RR BUMPER <i>✓</i>	B5220-4EADA	35.90	<i>✓ ✓</i>
9	TOW HOOK COVER RR BUMPER <i>Missing</i>	B5071-4EADA	16.80	<i>✓ ✓</i>
10	CLIP RR BUMPER @ 56201.20 EACH <i>New</i>	C1553-05933	7.20	<i>✓ ✓</i>
11	REAR BUMPER <i>Dislatched</i>	B5022-4EADH	717.00	<i>✓ ✓</i>
12	SANDRIES <i>New</i>	NPN		<i>50.00 20.00 ✓</i>
13	SENSOR-REVERSE <i>Good</i>	SENSOR		<i>250.00 ✓</i>
SUB TOTAL			1920.40	0.00 300.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			384.08	0.00 0.00
GRAND TOTAL			1536.32	0.00 300.00
OVERALL TOTAL			1536.32	

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SL896898

TOTAL LABOUR CHARGES	2818.00
TOTAL SPARE PARTS CHARGES	1836.32
GRAND TOTAL	4654.32 *

5086.72

\* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME :  
 SURVEYED DATE :  
 AUTHORIZED DATE :  
 EXCESS CLAUSE :  
 LIABILITY :  
 REMARKS :

Adrian Wij  
 02/08/19

Not Authorised, 03 Pay 1.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

## MATERIAL LIST FOR ACCIDENT VEHICLE POON NO. SLD05508

## DAMAGED PARTS &amp; PRICES

S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	GST	G/NETT REMARKS
1	LH REFLECTOR RR BUMPER <i>new</i>	10565-A304	35.00	*	
2	RH REFLECTOR RR BUMPER <i>cracked</i>	10565-A304	35.00	✓	
3	LH STAY RR BUMPER <i>Best NPM</i>	F5211-4EAM	105.00	*	
* 4	RH STAY RR BUMPER <i>Best</i>	F5210-4EAM	105.00	✓	
X 5	REINFORCEMENT RR BUMPER <i>Best</i>	F5030-4EAM	110.20	✓	
6	ENERGY ABSORBER RR BUMPER <i>new</i>	E5060-4EAM	125.40	*	
7	LH SIDE BRACKET RR BUMPER <i>✓</i>	E5221-4EAM	35.00	✓	
8	RH SIDE BRACKET RR BUMPER <i>✓</i>	E5220-4EAM	35.00	✓	
9	TOW HOOK COVER RR BUMPER <i>Missing</i>	E5071-4EAM	16.00	✓	
10	CLIP RR BUMPER @ S6011.20 EACH <i>new</i>	C1563-05030	7.20	✓	
11	REAR BUMPER <i>Distorted</i>	E5022-4EAM	737.00	✓	
12	CHURRIES <i>new</i>	KPM			<del>100.00</del> 100.00
13	SENSOR-REVERSE <i>Distorted</i>	SENSOR			250.00 ✓

SUB TOTAL

1500.00

0.00

1500.00

LESS DISCOUNT (NETT 20.00%, GST-30.00%, G/NETT-1.00%)

304.00

0.00

0.00

GRAND TOTAL

1500.00

0.00

1500.00

OVERALL TOTAL

1800.00

LEGEND: REMARKS OF \* = APPROVED, REMARKS OF X = NOT APPROVED

\* Supplementary

\* RH RR FENDER wheel arc moulding ✓  
cracked

AUTOLOTTION INDUSTRIAL PTE. LTD.

FINALIZED : ACCIDENT/BODY REPAIRS

REFERENCE : INS/IC/EA/0406/19

DATE : 31-JUL-2019

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
S10799091  
TEL : 63896111  
FAX : 62247176

SURVEYOR ADRIAN  
3 DAYS

OWNER'S NAME : MISS OUEK PEI CHIN, DAWN (OUEK PEIZHEN, DAWN)  
ADDRESS : APT BLK 716 BEDOK RESERVOIR ROAD  
#12-4512  
S14707163  
TELEPHONE NO : 97343223/97399223

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM  
POLICY NO : 019MTPV01004213  
VEHICLE NO : SLB9089B  
MODEL CODE : FPLAR8ZJ11UEA-A--  
MODEL/YEAR : NISSAN DASHQA1 1.2  
ENGINE NO : HRA2227918A  
CHASSIS NO : SJNFEAJ11U1567622  
MILEAGE : 43750 KM  
DATE IN : 31/07/2019  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : ELMER  
ACCIDENT DATE : 31/07/2019



## LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLR6688H

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	ZZ/001	LABOR CHARGE TO REPAIR RR END PANEL,RENEW RR BUMPR	1500.00	585.00
2	ZZ/002	CHARGES TO SPRAY PAINTING SAME	1100.00	500.00
3	ZZ/003	RENEW REVERSE SENSOR	110.00	110.00
4	ZZ/004	REMOVE AND INSTALL BOTH RR COMBINATION LAMP AND TO FACILITATE RR BUMPER REPLACEMENT	48.00	48.00
TOTAL LABOUR CHARGES			2818.00	1243.00

## MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SL096898

		DAMAGED PARTS & PRICES			
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT REMARKS
1	RH RR FENDER WHEEL ARC HOULDING <i>ok</i>	93828-4EADA	540.90		OK ✓
2	SUNDRIES	N/A			20.00 OK
3	RH STAY RR BUMPER	H5210-4EAMA	126.00		X
4	REINFORCEMENT FRT BUMPER	H9030-4EAMA	619.70		OK
5	ENERGY ABSORBER RR BUMPER	B5050-4EAOB	126.40		X
6	LH SIDE BRACKET RR BUMPER	B5221-4EADA	35.90		OK
7	RH SIDE BRACKET RR BUMPER	B5220-4EADA	35.90		OK
8	TOW HOOK COVER RR BUMPER	B5071-4EADA	16.80		OK
9	CLIP RR BUMPER @ SGD11.20 EACH	01553-05933	7.20		OK
10	REAR BUMPER	B5022-4EADH	717.00		OK
11	LH REFLECTOR RR BUMPER	20505-3390A	55.00		X
12	RH REFLECTOR RR BUMPER	20500-3390A	55.00		OK
13	LH STAY RR BUMPER	H5211-4EAMA	126.00		OK
14	SENSOR-REVERSE	SENSOR			250.00 OK
SUB TOTAL			2153.90	0.00	270.00
LESS DISCOUNT (NETT-20.00%, LIST-20.00%, S/NETT-.00%)			430.70	0.00	0.00
GRAND TOTAL			1722.80	0.00	270.00
OVERALL TOTAL			1992.80		

LEGEND: REMARKS (OK) = APPROVED, REMARKS (X) = NOT APPROVED

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SL89689B

NETT ITEM	2153.50
LESS 20.00%	-430.70
NETT AMOUNT	1722.80
LIST ITEM	0.00
LESS 30.00%	0.00
LIST AMOUNT	0.00
SPECIAL NETT ITEM	270.00
LESS 00%	0.00
SPECIAL NETT AMOUNT	270.00
TOTAL LABOUR CHARGES	1243.00
TOTAL SPARE PARTS CHARGES	1992.80
TOTAL CHARGES	3235.80
ADD 7 % GST	226.51
GRAND TOTAL	3462.31



**Autolution Industrial Pte Ltd**  
Tan Chong Motor Sales Pte Ltd's Authorised Dealer  
19 Ubi Road 4  
Singapore 408623  
Tel (65) 64909666 / 67038680  
Fax (65) 68467483  
Business Reg. No.: 199500871W

29/08/2019

INS/IC/EA/0405/19

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
S(079909)  
Attn : Motor Claim Manager  
Claim Dept

Dear Sir

**SUPPLEMENTARY CLAIM**

REGN. NO. : SLB9689B  
CLAIM NO: INS/IC/EA/0405/19

Further to our claim INS/IC/EA/0405/19 we are submitting a supplementary claim for the below mentioned labour and part for the above mentioned case.

1	PARTS NEED TO CHANGE RH RR FENDER WHEEL ARC MOULDING	\$	540.50 S/NETT
---	---	----	---------------

We trust the above supplementary claim will meet with your kind approval and we will forward to you the final repair bill together with the satisfaction note on completion repairs.

Yours faithfully

  
**AUTOLUTION INDUSTRIAL PTE LTD**  
AUTOLUTION INDUSTRIAL PTE LTD  
19 UBI ROAD 4  
SINGAPORE 408623  
TEL 6490 9565 FAX 6846 7483

ELMER ALFONSO  
Insurance Claim Dept

Cc: SURVEYOR ADRIAN



www.tanchong.com

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 4 October 2019 12:23 PM  
**To:** Elmer Alfonso; SUR  
**Cc:** Mavis Chng  
**Subject:** RE: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Elmer,

WITHOUT PREJUDICE

Confirmed amount \$3235.80 before GST @ 3 working days

**Kindly send Final invoice and all supporting documents directly to CHINA TAIPING**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Elmer Alfonso <elmer@tanchong.com>  
**Sent:** Wednesday, 2 October 2019 8:56 AM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Cc:** Mavis Chng <mavis@tanchong.com>  
**Subject:** Fw: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Adrian,

Attached file is the finalized estimate and supplementary claim parts.

Best Regards,

Elmer Alfonso

96450084

---

**From:** Elmer Alfonso <elmer@tanchong.com>  
**Sent:** Thursday, August 29, 2019 4:33 PM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

**Cc:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Mavis Chng <[mavis@tanchong.com](mailto:mavis@tanchong.com)>

**Subject:** Re: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Adrian,

Attached file is the finalized estimate.

Best Regards,

Elmer Alfonso

96450084

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, August 21, 2019 2:37:20 PM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Subject:** RE: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

**Without Prejudice**

Dear Elmer Alfonso,

We refer to the above matter.

Strictly without admission of liability basis, we are agreeable to do Direct Settlement, subject to our surveyor's recommendation.

Please submit your Letter of Demand together with supporting documents.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Elmer Alfonso [<mailto:elmer@tanchong.com>]

**Sent:** Wednesday, 21 August, 2019 9:15 AM

**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Subject:** Re: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Sir/Ma'am,

Kindly give update for the outcome for the above mentioned.

Legal documents will be on hold.

Best Regards,

Elmer Alfonso

---

**From:** Elmer Alfonso <elmer@tanchong.com>

**Sent:** Tuesday, August 20, 2019 11:25:36 AM

**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Subject:** Re: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Sir/Ma'am,

Kindly give update for the claim its been 3 weeks already after the survey.

Urgent.

Best Regards,

Elmer Alfonso

96450084

---

**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Sent:** Tuesday, August 20, 2019 11:18:11 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** Re: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Sir/Ma'am,

Kindly give update for the claim its been 3 weeks already after the survey.

Best Regards,

Elmer Alfonso

96450084

---

**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Sent:** Friday, August 16, 2019 11:07:15 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** Re: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Sir/Ma'am,

Kindly give update for the claim its been 2 weeks already after the survey.

Best Regards,

Elmer Alfonso

96450084

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Thursday, August 1, 2019 6:01:29 PM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Subject:** RE: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019



## Without Prejudice

Dear Elmer,

We refer to your email dated 1 August 2019.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
LOW SAR HUEI
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
HONG FOOK CHOY
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

## China Taiping Insurance (Singapore)

[www.sg.cntaiping.com](http://www.sg.cntaiping.com)

China Taiping Insurance helps create well-being in life with wide range of general insurance products including travel, motor, home, marine, hull insurance and more.

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**From:** Claims Dept of CTI

**Sent:** Thursday, 1 August, 2019 5:41 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [elmer@tanchong.com](mailto:elmer@tanchong.com)

**Subject:** OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Kah Leong,

Please conduct PRS SLB9689B.

File with officer in charge –Kah Leong 63896193.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** Elmer Alfonso [<mailto:elmer@tanchong.com>]

**Sent:** Thursday, August 01, 2019 4:48 PM

**To:** Claims Dept of CTI

**Cc:** Mavis Chng

**Subject:** ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Sir/Ma'am,

Good Afternoon

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental . Can you Arrange survey on 02.08.2019 14:00. Here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
Tel:67038691 EMAIL: [elmer@tanchong.com](mailto:elmer@tanchong.com)

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Aug 2019		01 Aug 2019 18:13 <a href="#">Edit Adj Rpt</a>	<b>S\$3,235.80</b> <a href="#">Edit Estimates</a>	<b>S\$3,235.80</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	-, Co. Reg. No.: -								
Main Claimant:	<b>QUEK PEI CHIN DAWN (GUO PEIZHEN DAWN)</b> , ID: S8038306A								
Vehicle Reg. No.:	<b>SLB9689B</b>	Date of Loss:	31/07/2019 09:00 - :59 [40 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / SNM19D203594C02</b>	Policy/Cover Note No.:	DMPCSN16100519033						
Vehicle Reg. No. (Insured):	<b>SLA2608L</b>	Policy No. (Claimant):	D19MTPV01004218						
		Excess:	S\$750.00						
Repairer:	<b>Autolution Industrial Pte Ltd (HQ)</b> 19 UBI ROAD 4, 408623 Ubi - Tel:								
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Tan Kah Leong</b> - 63896193]								
Claimant's Insurer:	<b>Sompo Insurance Singapore Pte. Ltd. (HQ)</b> - Tel: 6461 6555								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 14/08/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLB9689B (SNM19D203594C02)  
[SLA2608L]  
TP  
QUEK PEI CHIN DAWN (GUO PEIZHEN DAWN)  
Jul 31 2019 9:00AM  
[-]  
Autolution Industrial Pte Ltd

Upload Documents   Upload Photos   Compose New Letter			View <span>View in Browser</span>	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/10/19 11:04	General View	 Load JPG	<input checked="" type="checkbox"/>
2	04/10/19 11:04	General View	 Load JPG	<input checked="" type="checkbox"/>
3	04/10/19 11:04	General View	 Load JPG	<input checked="" type="checkbox"/>
4	04/10/19 11:04	General View	 Load JPG	<input checked="" type="checkbox"/>
5	04/10/19 11:04	General View	 Load JPG	<input checked="" type="checkbox"/>
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18	04/10/19 11:04	General View	 Load JPG	<input checked="" type="checkbox"/>
19	04/10/19 11:04	General View	 Load JPG	<input checked="" type="checkbox"/>
20	04/10/19 11:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
21	04/10/19 11:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
22	04/10/19 11:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
23	04/10/19 11:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
24	04/10/19 11:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
25	04/10/19 11:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
26	04/10/19 11:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
27	04/10/19 11:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
28	04/10/19 11:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	04/10/19 11:04	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/10/19 10:52	Supplementary	 Load PDF	

## Linked Accident Report Documents

			View <span>View in Browser</span>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print
1	31/07/19 15:19	Accident Statement	 Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print
1	31/07/19 15:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)		Thumbnail	Print
2	31/07/19 15:16	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
9	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
10	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
11	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
12	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
13	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
14	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
15	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
16	31/07/19 15:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
17	31/07/19 15:17	Identification Card		Load JPG	<input checked="" type="checkbox"/>
18	31/07/19 15:17	Identification Card		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)		Thumbnail	Print
1	31/07/19 15:15	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	31/07/19 15:15	Common Statement		Load TIFF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> <div></div> <div> ^ v </div> </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119013534/AVD3E2

Date: 16/10/2019

## REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSN16100519033  
 Claimant Vehicle No: SLB9689B Insured Vehicle No: SLA2608L  
 Date of Loss: 31/07/2019 Nature of Claim: TP Claim No: SNM19D203594C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLB9689B  
 Make & Model: NISSAN QASHQAI, 1.2 (A) Engine No: HRA2227918A  
 Reg. Date: 15/03/2016 (Man. Year: 2015) Chassis No: SJNFEAJ11U1567622  
 Colour: Silver Odometer: 43187 km  
 Engine Capacity: 1197 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60 R17 Rear Tyre Size: 215/60 R17  
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,268.72	1,992.80	275.92	12.16
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,818.00	1,243.00	1,575.00	55.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,086.72</b>	<b>3,235.80</b>	<b>1,850.92</b>	<b>36.39</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>356.07</b>	<b>226.51</b>	<b>129.56</b>	<b>36.39</b>
<b>Nett Amount (S\$)</b>	<b>5,442.79</b>	<b>3,462.31</b>	<b>1,980.48</b>	<b>36.39</b>

## INSPECTION

Date of Assignment: 01/08/2019  
 Date Inspected: 02/08/2019 Inspected At: Autolution Industrial Pte Ltd (HQ)  
 19 UBI ROAD 4  
 Singapore 408623  
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 16 Oct 2019)
<b>Parts:</b>	M1-SUV	NISSAN QASHQAI 1.2 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLB9689B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH REFLECTOR RR BUMPER	Not Necessary	55.00 FN	*- FN
2	1		*RH REFLECTOR RR BUMPER	Cracked	55.00 FN	*55.00 FN
3	1		*LH STAY RR BUMPER	Bent	126.00 FN	*126.00 FN
4	1		*RH STAY RR BUMPER	Not Necessary	126.00 FN	*- FN
5	1		*REINFORCEMENT RR BUMPER	Bent	619.20 FN	*619.20 FN
6	1		*ENERGY ABSORBER RR BUMPER	Not Necessary	126.40 FN	*- FN
7	1		*LH SIDE BRACKET RR BUMPER	Necessary	35.90 FN	*35.90 FN
8	1		*RH SIDE BRACKET RR BUMPER	Necessary	35.90 FN	*35.90 FN
9	1		*TOW HOOK COVER RR BUMPER	Missing	16.80 FN	*16.80 FN
10	6		*CLIP RR BUMPER	Necessary	7.20 FN	*7.20 FN
11	1		*REAR BUMPER	Distorted	717.00 FN	*717.00 FN
12	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS
13	1		*SENSOR-REVERSE	Damaged	250.00 FS	*250.00 FS
14	1		*RH RR FENDER WHEEL ARC MOULDING	Deformed	540.50 FN	*540.50 FN

F=Franchise part, S=SpcNett, N=NettItemDisc.

<b>Sub Total (\$\$)</b>	<b>2,760.90</b>	<b>2,423.50</b>
<b>- Nett Item Discount on N Items 20.00/20.00% (\$\$)</b>	<b>492.18</b>	<b>430.70</b>
<b>Total Parts (\$\$)</b>	<b>2,268.72</b>	<b>1,992.80</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOR CHARGE TO REPAIR BOTH RR FENDER & RR END PANEL, RENEW RR BUMPER	New	1,560.00	585.00
2	CHARGES TO SPRAY PAINTING SAME	New	1,100.00	500.00
3	RENEW REVERSE SENSOR	New	110.00	110.00
4	REMOVE AND INSTALL BOTH RR COMBINATION LAMP AND TO FACILITATE RR BUMPER REPLACEMENT	New	48.00	48.00
Gross Labour Cost (\$\$)			2,818.00	1,243.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >