

Veron Chen (LKKAUTO)

From: Mavis Chng <mavis@tanchong.com>
Sent: Friday, 6 December 2019 9:39 AM
To: claimsdept@sg.cntaiping.com
Cc: Chee So Chow; Veron Chen (LKKAUTO); Elmer Alfonso; Tan Soo Ying
Subject: Fw: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019
Attachments: SLB9689B LOA.pdf; SLB9689B SEARCH FEE.pdf; SLB9689B SIGNED LOD.pdf; SLB9689B SPEEDPOST.pdf; SLB9689B REPAIR BILL.pdf

To: Motor claims handler,

Please refer attachment and kindly assist on the outstanding repair bill.

If you have any queries, kindly contact us.

Thank you

Best regards
Mavis Chng
Snr Admin Executive
Autolution Industrial Pte Ltd
19 Ubi Road 4 Singapore 408623
Tel: +65 64909666 DID: + 65 67038692 Fax: + 65 68467483
Email: mavis@tanchong.com
Website: www.nissan.com.sg

From: Mavis Chng <mavis@tanchong.com>
Sent: Tuesday, November 12, 2019 11:53 AM
To: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Elmer Alfonso <elmer@tanchong.com>; Tan Soo Ying <tan_soo_ying@tanchong.com>
Subject: Fw: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

To: Motor claims handler,

Please refer attachment and kindly assist on the outstanding repair bill.

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Best regards
Mavis Chng
Snr Admin Executive
Autolution Industrial Pte Ltd
19 Ubi Road 4 Singapore 408623

Tel: +65 64909666 DID: + 65 67038692 Fax: + 65 68467483

Email: mavis@tanchong.com

Website: www.nissan.com.sg

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Friday, October 4, 2019 1:41 PM

To: Mavis Chng <mavis@tanchong.com>

Subject: Fw: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

fya

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, October 4, 2019 12:23 PM

To: Elmer Alfonso <elmer@tanchong.com>; SUR <sur@lkkauto.com>

Cc: Mavis Chng <mavis@tanchong.com>

Subject: RE: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Elmer,

WITHOUT PREJUDICE

Confirmed amount \$3235.80 before GST @ 3 working days

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Wednesday, 2 October 2019 8:56 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Mavis Chng <mavis@tanchong.com>

Subject: Fw: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Adrian,

Attached file is the finalized estimate and supplementary claim parts.

Best Regards,

Elmer Alfonso

96450084

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Thursday, August 29, 2019 4:33 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Mavis Chng <mavis@tanchong.com>
Subject: Re: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Adrian,

Attached file is the finalized estimate.

Best Regards,

Elmer Alfonso
96450084

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, August 21, 2019 2:37:20 PM
To: Elmer Alfonso <elmer@tanchong.com>
Subject: RE: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Without Prejudice

Dear Elmer Alfonso,

We refer to the above matter.

Strictly without admission of liability basis, we are agreeable to do Direct Settlement, subject to our surveyor's recommendation.

Please submit your Letter of Demand together with supporting documents.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Elmer Alfonso [<mailto:elmer@tanchong.com>]
Sent: Wednesday, 21 August, 2019 9:15 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Sir/Ma'am,

Kindly give update for the outcome for the above mentioned.

Legal documents will be on hold.

Best Regards,

Elmer Alfonso

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Tuesday, August 20, 2019 11:25:36 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Sir/Ma'am,

Kindly give update for the claim its been 3 weeks already after the survey.

Urgent.

Best Regards,

Elmer Alfonso
96450084

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Tuesday, August 20, 2019 11:18:11 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: Re: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Sir/Ma'am,

Kindly give update for the claim its been 3 weeks already after the survey.

Best Regards,

Elmer Alfonso
96450084

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Friday, August 16, 2019 11:07:15 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: Re: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Sir/Ma'am,

Kindly give update for the claim its been 2 weeks already after the survey.

Best Regards,

Elmer Alfonso
96450084

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, August 1, 2019 6:01:29 PM

To: Elmer Alfonso <elmer@tanchong.com>

Subject: RE: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Without Prejudice

Dear Elmer,

We refer to your email dated 1 August 2019.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
LOW SAR HUEI
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
HONG FOOK CHOY
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

China Taiping Insurance (Singapore)

www.sg.cntaiping.com

China Taiping Insurance helps create well-being in life with wide range of general insurance products including travel, motor, home, marine, hull insurance and more.

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From: Claims Dept of CTI

Sent: Thursday, 1 August, 2019 5:41 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; elmer@tanchong.com

Subject: OUR REF :SNM19D203594-SLA2608L- TKL - FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Kah Leong,

Please conduct PRS SLB9689B.

File with officer in charge –Kah Leong 63896193.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Elmer Alfonso [<mailto:elmer@tanchong.com>]

Sent: Thursday, August 01, 2019 4:48 PM

To: Claims Dept of CTI

Cc: Mavis Chng

Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB9689B AND YOUR INSURED VEHICLE SLA2608L ON 31/07/2019

Dear Sir/Ma'am,

Good Afternoon

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental . Can you Arrange survey on 02.08.2019 14:00. Here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso
Autolution Industrial Pte Ltd
19 Ubi Road 4
S408623
[Tel:67038691](tel:67038691) EMAIL: elmer@tanchong.com

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