

REC BY: Merimen

REF: MG CC3/A1619013531/R1sf3n2

226A

ASSIGNMENT

From: _____ Date: 1/8/19

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLJ 905U

at Workshop m/s: premium

of 281 Alexandra Road

Insured: _____

Policy no: 2100491907-02

Claims No: _____

Sum Insured: _____ Excess: 400

(Client's Record)

Make of Veh: 1:30pm



(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 100k

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repair: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLJ 905U Yr Regn: 2016 / NOV

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 1.4 TFSI c.c. 1395

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 77292 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU22ZF45HA052092

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16 R: 2

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front: _____ Rear: _____

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 26/07/19 D.O.I: 01/08/19

Survey held at premium

Des. of Damages: Frt / Rear / Q/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SLJ 905U - CC3/A1618018744/Ashn2 D.O.A - 08/10/2018
2/8/19	Revert via merimen
5/8/19	Rece approved \$8624 from Victor by merimen
5/8/19	Informed George c/a ex \$400 by email
23/10/19	confirmed P/P \$ 9,154.36 @ 8 days with Repair. (\$ 11,592.64 Red - 56%)

Date/Time, File Pass to? 16/01/20

1) Type 54

Date/Time, File Return to? _____

2) _____

3) _____

RECEIVED 16 JAN 2020 8

Days Of Repair: 8

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$) ☐ Interview (\$) ☐ Tech. Insp (\$) ☐ Weekend (\$)

Survey Fee:	
Transportation:	<u>200</u>
8 + RS: \$	<u>11</u>
Fluoro:	
Other:	
TOTAL	<u>211</u>

Report Format: _____

Lump Sum: 9,154.36 P/P

6/12/2019

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: MdNoor, Norsiah

Date: 02 Aug 2019

Preliminary Advice

Vehicle No	: SLJ905U	Accident Date	: 26/07/2019
Make	: AUDI A4	Policy No.	:
Assignment Date	: 02/08/2019	Excess	: S\$0.00
Date of Inspection	: 01/08/2019	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,747.00
Revised Amount	:S\$	8,624.00
Check Items (Estimated)	:S\$	2,341.00
Total	:S\$	10,965.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	100,000.00
COE / PARF Rebate	:S\$	59,070.00
Salvage Value	:S\$	
Margin for Repair	:S\$	40,930.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

View Received Message

This mail is associated with :

***SLJ905U (9724475153SG)**

OD

Jul 26 2019 10:00AM

[ONG PENG SIN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 28/11/2019 11:13 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9154.36) - SLJ905U - Claim Handler: Azlan, Syazairdina

Approved:9154.36:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLJ905U (9724475153SG)**

OD

Jul 26 2019 10:00AM

[ONG PENG SIN]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd, (AIG_SG), sent on 05/08/2019 09:49 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8624.00) - SLJ905U - Claim Handler: Azlan, Syazairdina

Approved:8624.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 4 December 2019 10:55 am
To: Boo seng yak
Cc: SUR; Carrine Leong; Chang Chee Sing; jiyee.yap@premiumauto.com.sg; Adrian Ling (LKKAuto)
Subject: RE: FINAL REVISION - SLJ905U - OD AIG - SURVEYED 1 AUG 19 - RASUL

Dear Mr. Boo,

Confirmed final fig \$9,154.36 @ 8 days of repairs before excess \$ 400/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Tuesday, 22 October 2019 2:30 pm
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SLJ905U - OD AIG - SURVEYED 1 AUG 19 - RASUL

Hi Adrian, Rasul and all,,

Revised estimate is attached.

Please confirm repair cost of \$9154.36 @ 8 days exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 5 August 2019 10:00 AM
To: Claims; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIMS FOR SLJ 905 U -DOA: 26/7/2019

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SLJ 905U (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler **on behalf of Shirley**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 1 August 2019 2:21 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SLJ 905 U

Dear Nivitha,

Thank you for your email. The survey has been carried out.

Aside to the officers,

Above attachment is the marked estimated, IC , DL and insurance certificate for your reference.

Do take note, video were uploaded in merimen system.

Thank you.

Best Regards,
George Wong

Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, July 31, 2019 10:55 AM

To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIMS FOR SLJ 905 U

Dear George,

We will arrange for the survey today at 1.30pm.

Is it at Alexandra ?

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 31 July 2019 10:52 AM

To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIMS FOR SLJ 905 U

Dear all,

Please assist to register Own policy claims for the above mentioned vehicle.

Attached is the GIA report for your reference.

Kindly arrange for survey on 31 of July @ 130pm, owner waiting.

Thank you.

Best Regards,
George Wong
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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www.avg.com

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Details	
Owner ID Type:	Singapore NRIC
Owner ID:	226A
Vehicle Details	
Vehicle No.:	SLJ905U
Vehicle to be Exported:	No
Intended Deregistration Date:	02 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	CVN021223
Chassis No.:	WAUZZZF45HA052092
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,168.00
Original Registration Date:	28 Nov 2016
First Registration Date:	28 Nov 2016
Transfer Count:	0
Actual ARF Paid:	\$27,036.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Nov 2026
PARF Rebate Amount:	\$20,277.00
Intended COE Rebate Details	
COE Expiry Date:	27 Nov 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,001.00
COE Rebate Amount:	\$38,793.00
Total Rebate Amount:	\$59,070.00

The information contained herein is correct as at 02 Aug 2019

OK

100,600
59,070

46,930
//

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/07/2019 17:37
Date Of Accident	26/07/2019 10:00
Exact Location Of Accident	ENTERING CTE BEFORE CLEMENCEAU EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ905U
Insured/Policyholder	
Name Of Registered Owner	ONG PENG SIN
NRIC No	S1849226A
Email Address	EARKLY@KIMHUAT.COM
Mobile Phone No	(LOCAL) +65-97375132
Alternative Phone No	OFFICE-97375132

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	TAN CHIEW LING, MICHELLE (CHEN QIANLING, MICHELLE)
NRIC No	S8335548D
Date Of Birth	13/11/1983
Occupation	INDOOR
Date Of Driving Pass	14/01/2003
Driving Experience	16 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81814168
Fax Number	
Contact Number	
Email Address	MICHELLECASSANDRATAN@GMAIL.COM

Address	APT BLK 576 PASIR RIS STREET 53 #09-74
Postcode	510576
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	RELATIVE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

UPON ENTERING THE SLIP ROAD HEADING TO CTE, I SIGNALLLED INTENTION TO ENTER LANE 2 FROM LANE 3, I CHECKED THE BLIND SPOT AND IT WAS CLEAR, I PROCEEDED TO ENTER LANE 2, SHORTLY I FELT AN IMPACT. BUS DAMAGED THE RIGHT HAND SIDE OF MY CAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	CB6872P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");
- (b) All insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 26/1/14

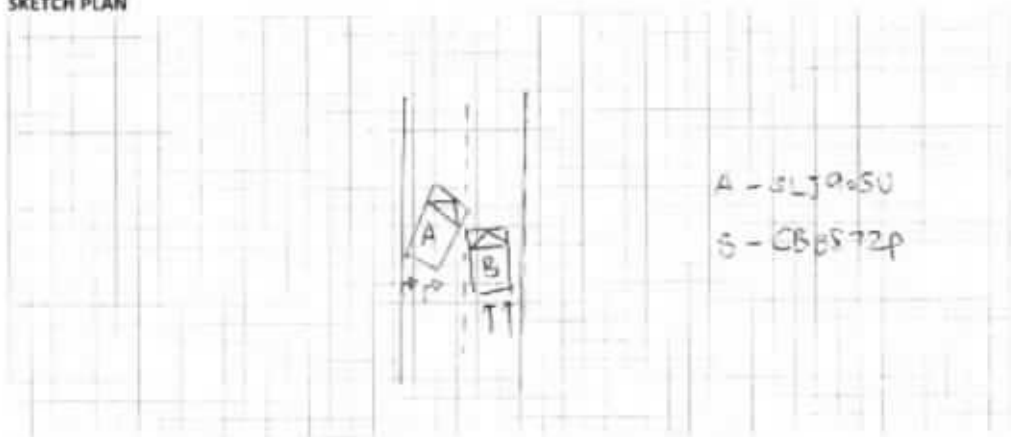
WOM

Reporting Centre Personnel's Signature
Name: *Wendy Poon*
NIC/FN No.: *G72687421*



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Upon entering the slip road leading to the A10, I signalled intention to enter lane 2 from lane 3. I checked a blindspot and it was clear. I proceeded to enter lane 2, shortly I felt an impact. I was damaged ~~on the~~ ~~right hand~~ right hand side of the car.

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 26/2/17

Room:

Reporting Centre Personnel's Signature
Name: Joseph Adam P. Sene, L. J. Sene
NAIC/IN No: 620551118X

Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ONG PENG SIN
Period of Insurance : 28 Nov 2018 To 27 Nov 2019
Engine No. : CVN021223
Chassis No. : WAUZZZF45HA052092

Vehicle No. : SLJ905U
Policy No. : 2100491907-02
Endorsement No. :
Issued Date : 15 Nov 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 30 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 186) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ONG PENG SIN - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 83662329

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 186), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125208

PREMIUM LEASING - SLOH
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE
AIGSGMOBILEAPP

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0930/2019/NS
Date	:	01-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	MR ONG PENG SIN
Address	:	Blk S27C Pasir Ris Street S1 #13-715 Singapore 513527
Telephone	:	HP +65 97375132
Type of Claim	:	Own Damage Claims
Policy No.	:	2100491907-02
Vehicle No	:	SLJ 905 U
Model Code	:	A4 Sedan 1.4 TFSI S
Model / Year	:	Nov-16
Engine No	:	CVN 021223
Chassis No	:	WAUZZZF45HA052092
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	26-Jul-19
Place of Accident	:	ENTERING CTE BEFORE CEMENCEAU EXIT

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLJ 905 U

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N \$360.00 /	
2	To remove and transfer rhs front door and rhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 560.00 280	
3	To dismantle rear bumper, rhs front door and rhs rear door. To repair rhs rear fender. To renew rhs wing mirror assy, rhs front door and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$ 3,500.00 1750	
4	To respray rear bumper, rhs rear fender, rhs rear door, rhs front door, rhs wing mirror cover, door handle, rhs front fender and rhs upper a-pillar.	\$ 5,700.00 2475	
5	To install solar film for rhs front door glass	S/N \$ 400.00 X^^	
6	To carry out diagnostic check.	S/N \$ 192.00 /	
TOTAL LABOUR CHARGES		: <u>\$10,712.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 905 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT DOOR - RH <i>bt/</i>	S 2,152.00	1721.60
2	OUTER DOOR SEAL - RH <i>ne/</i>	NEC S 185.00	147.60
3	BONDING AGENT <i>ne/</i>	NEC S 45.00	35.92
4	CLEANING SOLUTION <i>ne/</i>	NEC S 65.00	51.68
5	DOOR ATTACHMENT PARTS <i>? suc</i>	S 488.00	X
6	DOOR CATCH <i>X suc</i>	S 96.00	
7	TYRE PRESSURE DATA PLATE <i>ne/</i>	NEC S 35.00	27.36
8	EXTERIOR MIRROR MOUNTING - RH <i>cr/</i>	S 824.00	658.80
9	MIRROR CAP - RH <i>mu/</i>	S 220.00	175.60
10	MIRROR GLASS WITH PLATE - RH <i>? suc/</i>	S 1,553.00	✓ 1242.40
11	CORNER TRIM - RH <i>suc/</i>	S 41.00	32.80
12	WINDOW GUIDE TRIM STRIP - RH <i>X suc</i>	S 235.00	
13	WINDOW SLOT SEAL WITH TRIM STRIP <i>X suc</i>	S 280.00	
14	FRONT DOOR WINDOW - RH <i>X suc</i>	S 265.00	
15	REAR DOOR - RH <i>repair</i>	S 2,152.00	
16	OUTER DOOR SEAL - RH <i>X suc</i>	NEC S 185.00	
17	BONDING AGENT <i>X an</i>	NEC S 45.00	
18	CLEANING SOLUTION <i>X an</i>	NEC S 65.00	
19	DOOR ATTACHMENTG PARTS <i>X an</i>	S 515.00	
20	DOOR CATCH <i>X suc</i>	S 109.00	
21	STONE CHIP <i>X an</i>	S/N S 180.00	
22	SUNDRIES <i>? / ne/</i>	S 300.00	✓ 3.60
TOTAL SPARE PARTS CHARGES		: \$ 10,035.00	
TOTAL LABOUR CHARGES		\$ 10,712.00	
GRAND TOTAL		<u>\$ 20,747.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

:
:
:
:
:
:

RASUL - HP 90010068

8 days

01/08/19 @ 1340

Resy before paint
EXCESS: TBC
REVERT

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0930/2019/NS
Date : 1-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

8 days exclude 1 Sunday - ok

jb 22 Oct 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MR ONG PENG SIN
Address : Blk 527C Pasir Ris Street 51
#13-715
Singapore 513527
Telephone : HP +65 97375132
Type of Claim : Own Damage Claims
Policy No. : 2100491907-02
Vehicle No : **SLJ 905 U**
Model Code : A4 Sedan 1.4 TFSI S
Model / Year : Nov-16
Engine No : CVN 021223
Chassis No : WAUZZZF45HA052092
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 26-Jul-19
Place of Accident : ENTERING CTE BEFORE CEMENCEAU EXIT

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLJ 905 U

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N	\$360.00	\$ 360.00
2	To remove and transfer rhs front door and rhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N	\$ 560.00	\$ 280.00
3	To dismantle rear bumper, rhs front door and rhs rear door. To repair rhs rear fender. To renew rhs wing mirror assy, rhs front door and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$	3,500.00	\$ 1,750.00
4	To respray rear bumper, rhs rear fender, rhs rear door, rhs front door, rhs wing mirror cover, door handle, rhs front fender and rhs upper a-pillar.	\$	5,700.00	\$ 2,475.00
5	To install solar film for rhs front door glass	S/N	\$ 400.00	
6	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$10,712.00</u>	<u>\$5,057.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 905 U

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remarks</u>
1	FRONT DOOR - RH	\$ 2,152.00	\$ 1,721.60
2	OUTER DOOR SEAL - RH	NEC \$ 185.00	\$ 147.60
3	BONDING AGENT	NEC \$ 45.00	\$ 35.92
4	CLEANING SOLUTION	NEC \$ 65.00	\$ 51.68
5	DOOR ATTACHMENT PARTS	\$ 488.00	
6	DOOR CATCH	\$ 96.00	
7	TYRE PRESSURE DATA PLATE	NEC \$ 35.00	\$ 27.36
8	EXTERIOR MIRROR MOUNTING - RH	\$ 824.00	\$ 658.80
9	MIRROR CAP - RH	\$ 220.00	\$ 175.60
10	MIRROR GLASS WITH PLATE - RH	\$ 1,553.00	\$ 1,242.40
11	CORNER TRIM - RH	\$ 41.00	\$ 32.80
12	WINDOW GUIDE TRIM STRIP - RH	\$ 235.00	
13	WINDOW SLOT SEAL WITH TRIM STRIP	\$ 280.00	
14	FRONT DOOR WINDOW - RH	\$ 265.00	
15	REAR DOOR - RH	\$ 2,152.00	
16	OUTER DOOR SEAL - RH	NEC \$ 185.00	
17	BONDING AGENT	NEC \$ 45.00	
18	CLEANING SOLUTION	NEC \$ 65.00	
19	DOOR ATTACHMENTG PARTS	\$ 515.00	
20	DOOR CATCH	\$ 109.00	
21	STONE CHIP	S/N \$ 180.00	
22	SUNDRIES	\$ 300.00	\$ 3.60
TOTAL SPARE PARTS CHARGES		\$ 10,035.00	\$ 4,097.36
TOTAL LABOUR CHARGES		\$ 10,712.00	\$ 5,057.00
GRAND TOTAL		\$ 20,747.00	\$ 9,154.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLJ 905 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0930/2019/NH

14TH JAN 2020

Dear Sir,

RE: INSURANCE CLAIM FOR SLJ 905 U, Audi A4 SEDAN 1.4 TFSI S-TRONIC.

With reference to the above-mentioned vehicle, no. **SLJ 905 U**, claimant, **Mr. Ong Peng Sin**, please find the related document per attached.

1. A copy of the Original invoice no. 85014717 – S\$ 9,367.17.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLJ 905 U

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6806 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 13:43

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014717 Date : 10/01/2020 Order : SLJ0905U Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SLJ0905U (V 31455) Regn Date: 28/11/2016 Mileage: 83913 WIP No.: 62640
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF45HA052092 Engine: CVN 021223 Dept: U
You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
X	A8W0010502C	LABEL Less 020%	1.00	34.20	27.36

Parts 4,097.36
Labour 0.00
Sublet 5,057.00
Menus 0.00
Lubricant 0.00



13/1

Sub-Total 8,754.36
7% GST 612.81
Grand Total 9,367.17

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 13:43

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014717 Date : 10/01/2020 Order : SLJ0905U Term : 30	Account: A0006 (T O) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SLJ0905U (V 31455) Regn Date: 28/11/2016 Mileage: 83913 WIP No.: 62640

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF45HA052092 Engine: CVN 021223 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-400.00	1.00	-400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR AND RHS REAR DOOR MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER,RHS FRONT DOOR AND RHS REAR DOOR.TO REPAIR RHS REAR FENDER.TO RENEW RHS WING MIRROR ASSY AND RHS FRONT DOOR.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1750.00	1.00	1,750.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,RHS REAR FENDER, RHS REAR DOOR,RHS FRONT DOOR AND RHS WING MIRROR ASSY.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	2475.00	1.00	2,475.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0831052D	DOOR(LAST)	Less 020%	1.00	2152.00
X	A8W0837912A	SEAL	Less 020%	1.00	184.50
X	A8W2857410A 9B9	MOUNTING(LAST)	Less 020%	1.00	823.50
X	A8W0857528 GRU	CAP	Less 020%	1.00	219.50
X	A8W0857536H	MIRROR(LAST)	Less 020%	1.00	1553.00
X	A8W0837638A	(SK)TRIM	Less 020%	1.00	41.00
X	AD 355205A2	BONDAGENT	Less 020%	1.00	44.90
X	AD 00940104	CLEANER	Less 020%	1.00	64.60
X	AN 91182302	(A)(SK)BOLT 10/9/19	Less 020%	3.00	1.50

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLJ 905 U

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0930/2019/TG
12 September 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 Sedan 1.4 TFSI S
Vehicle Chassis No. : WAUZZZF45HA052092
Vehicle Regn No. : **SLJ 905 U**
Vehicle Mileage : 80024 KM
Vehicle Owner : Mr. Ong Peng Sin
Certificate No : 2100491907-02
Own Damage Excess : \$428.00 (Inclusive GST)
Accident Date : 26/07/2019
Place : Entering CTE Before Cemenceau Exit
Repair Cost : S\$ 9367.17
WIP No. : 62640
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

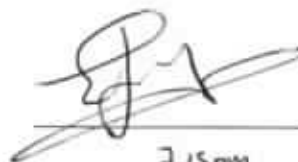
Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


7.15pm.
12/9/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Aug 2019		02 Aug 2019 09:18 Edit Adj Rpt	S\$9,154.36 Edit Estimates	S\$9,154.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	ONG PENG SIN, ID: S1849226A, Tel: +6597375132		
Vehicle Reg. No.:	SLJ905U	Date of Loss:	26/07/2019 10:00 - :59 [31 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 9724475153SG	Policy/Cover Note No.:	2100491907 (Comprehensive)
		Excess:	S\$400.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 15/08/2019]		
Driver/Custodian:	TAN CHIEW LING, MICHELLE (CHEN QIANLING, MICHELLE) (35 / Male) , NRIC: S8335548D, Tel: +6581814168 Email: MICHELLECASSANDRATAN@GMAIL.COM		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (28/11/2019): Alert - Adj Mandate Approved (S\$9154.36) - SLJ905U - Claim Handler: Azlan, Syaza...
- AIG_SG (05/08/2019): Alert - Adj Mandate Approved (S\$8624.00) - SLJ905U - Claim Handler: Azlan, Syaza...
- AIG_SG (02/08/2019): SLJ905U / OD / 26/07/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLJ905U (9724475153SG)

OD

Jul 26 2019 10:00AM

[ONG PENG SIN]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View In Browser		
Video															1 per page					
No	Finalized On		Premium Automobiles Pte Ltd (UBI)													Thumbnail		Print		
1	26/07/19 18:50		Video - Accident [Linked Accident Report Documents]													Load MP4				
Assessment Reports															1 per page					
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print		
1	02/08/19 10:33		Adjuster Immediate Advice													Load HTM				
Photos/Images															3 per page					
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print		
1	02/08/19 10:03		General View													Load JPG				
2	02/08/19 10:03		General View													Load JPG				
3	02/08/19 10:03		General View													Load JPG				
4	02/08/19 10:03		General View													Load JPG				
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25	02/08/19 10:03		General View													Load JPG				
26	02/08/19 10:03		General View													Load JPG				
27	02/08/19 10:03		General View													Load JPG				
28	02/08/19 10:03		General View													Load JPG				
29	02/08/19 10:03		General View													Load JPG				
30	02/08/19 10:03		General View													Load JPG				
31	02/08/19 10:03		General View													Load JPG				
32	02/08/19 10:03		General View													Load JPG				
33	02/08/19 10:03		General View													Load JPG				
34	02/08/19 10:03		General View													Load JPG				
35	02/08/19 10:03		General View													Load JPG				

Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
36	02/08/19 10:03	General View	1	Load JPG	☒
37	02/08/19 10:03	General View	1	Load JPG	☒
38	24/10/19 14:21	Reinspection Photo	1	Load JPG	☒
39	24/10/19 14:21	Reinspection Photo	1	Load JPG	☒
40	24/10/19 14:21	Reinspection Photo	1	Load JPG	☒
41	24/10/19 14:21	Reinspection Photo	1	Load JPG	☒
42	24/10/19 14:21	Reinspection Photo	1	Load JPG	☒
43	24/10/19 14:21	Reinspection Photo	1	Load JPG	☒
44	24/10/19 14:21	Reinspection Photo	1	Load JPG	☒
45	24/10/19 14:21	Reinspection Photo	1	Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/08/19 10:03	Singapore Accident Statement	1	Load PDF	
2	02/08/19 10:03	Certificate of Insurance	1	Load PDF	
3	02/08/19 10:03	Driver's Driving License	1	Load PDF	
4	02/08/19 10:04	MARK ESTIMATE	1	Load PDF	
5	24/10/19 14:21	ESTIMATE MARKED.pdf	1	Load PDF	
6	16/01/20 14:21	WORKSHOP INVOICE	1	Load PDF	
7	16/01/20 14:22	DISCHARGE VOUCHER	1	Load PDF	

Linked Accident Report Documents

Video				View	View in Browser
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/07/19 18:50	Video - Accident	1	Load MP4	
Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	04/09/19 01:53	Accident Statement	1	Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/07/19 18:48	Accident Photo	1	Load JPG	☒
2	26/07/19 18:48	Accident Photo	1	Load JPG	☒
3	26/07/19 18:48	Accident Photo	1	Load JPG	☒
4	26/07/19 18:48	Accident Photo	1	Load JPG	☒
5	26/07/19 18:48	Accident Photo	1	Load JPG	☒
6	26/07/19 18:48	Accident Photo	1	Load JPG	☒
7	26/07/19 18:48	Accident Photo	1	Load JPG	☒
8	26/07/19 18:48	Accident Photo	1	Load JPG	☒
9	26/07/19 18:48	Accident Photo	1	Load JPG	☒
10	26/07/19 18:48	Accident Photo	1	Load JPG	☒
11	26/07/19 18:48	Accident Photo	1	Load JPG	☒
12	26/07/19 18:48	Accident Photo	1	Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/07/19 18:49	Sketch Plan	1	Load JPG	☒
2	26/07/19 18:49	Sketch Plan #2	1	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:**  Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19013531/R1SF3N2

Date: 16/01/2020

REFERENCE

Insured/Claimant: ONG PENG SIN Policy No: 2100491907
Date of Loss: 26/07/2019 Nature of Claim: OD Claim No: 9724475153SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLJ905U
Make & Model: AUDI A4, 1.4 T (A) Engine No: CVN021223
Reg. Date: 28/11/2016 (Man. Year: 2016) Chassis No: WAUZZZF45HA052092
Colour: Black Odometer: 77292 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$100,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60R16 Rear Tyre Size: 205/60R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,035.00	4,097.36	5,937.64	59.17
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,712.00	5,057.00	5,655.00	52.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	20,747.00	9,154.36	11,592.64	55.88
- Excess (S\$)	400.00	400.00	0.00	0.00
(S\$)	20,347.00	8,754.36	11,592.64	56.97
+ GST 7.00/7.00% (S\$)	1,424.29	612.81	811.48	56.97
Nett Amount (S\$)	21,771.29	9,367.17	12,404.12	56.97

INSPECTION

Date of Assignment: 02/08/2019
Date Inspected: 01/08/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 8.0 days

Adjuster: MOHD RASUL

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR-RH	Bent	2,152.00 FS	*1,721.60 FS
2	1		*OUTER DOOR SEAL-RH	Necessary	185.00 FS	*147.60 FS
3	1		*BONDING AGENT	Necessary	45.00 FS	*35.92 FS
4	1		*CLEANING SOLUTION	Necessary	65.00 FS	*51.68 FS
5	1		*DOOR ATTACHMENT PARTS	Serviceable	488.00 FS	*- FS
6	1		*DOOR CATCH	Serviceable	96.00 FS	*- FS
7	1		*TYRE PRESSURE DATA PLATE	Necessary	35.00 FS	*27.36 FS
8	1		*EXTERIOR MIRROR MOUNTING-RH	Cracked	824.00 FS	*658.80 FS
9	1		*MIRROR CAP-RH	Missing	220.00 FS	*175.60 FS
10	1		*MIRROR GLASS WITH PLATE-RH	Scratched	1,553.00 FS	*1,242.40 FS
11	1		*CORNER TRIM-RH	Scratched	41.00 FS	*32.80 FS
12	1		*WINDOW GUIDE TRIM STRIP-RH	Serviceable	235.00 FS	*- FS
13	1		*WINDOW SLOT SEAL WITH TRIM STRIP	Serviceable	280.00 FS	*- FS
14	1		*FRONT DOOR WINDOW-RH	Serviceable	265.00 FS	*- FS
15	1		*REAR DOOR-RH	Repair	2,152.00 FS	*- FS
16	1		*OUTER DOOR SEAL-RH	Serviceable	185.00 FS	*- FS
17	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
18	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
19	1		*DOOR ATTACHMENT PARTS	Not Necessary	515.00 FS	*- FS
20	1		*DOOR CATCH	Serviceable	109.00 FS	*- FS
21	1		*STONE CHIP	Not Necessary	180.00 FS	*- FS
22	1		*SUNDRIES	Necessary	300.00 FS	*3.60 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **10,035.00** **4,097.36**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	360.00	360.00
2	TO REMOVE AND TRANSFER RHS FRONT DOOR AND RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	New	560.00	280.00
3	TO DISMANTLE REAR BUMPER,RHS FRONT DOOR AND RHS REAR DOOR.TO REPAIR RHS REAR FENDER.TO RENEW RHS WING MIRROR ASSY,RHS FRONT DOOR AND RHS REAR DOOR.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	3,500.00	1,750.00
4	TO RESPRAY REAR BUMPER,RHS REAR FENDER,RHS REAR DOOR,RHS FRONT DOOR,RHS WING MIRROR COVER,DOOR HANDLE,RHS FRONT FENDER AND RHS UPPER A-PILLAR	New	5,700.00	2,475.00
5	TO INSTALL SOLAR FILM FOR RHS FRONT DOOR GLASS	New	400.00	0.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			10,712.00	5,057.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >