

Jia Le (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 29 April 2020 4:00 PM
To: chan pick yuen; Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: SJT1597P scene photo *** LKK REF: CC6/QBE19013516/Adb3
Attachments: file-210.jpeg; file1-148.jpeg; SJT 1597P - GIA report.pdf; INVOICE.PDF; LOA.JPG; Ita.pdf; estimate with log card.pdf

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Wednesday, 29 April 2020 3:41 PM
To: Admin A
Cc: Diana (LKK Auto)
Subject: Fw: SJT1597P scene photo

Dear Sir / Mdm ,

Enclosed is invoice , GIA report , LOA ,invoice & Ita .
Please advise OIC & CLAIM NO .

As request following :

1. RC \$1926 (\$1800+7% GST - AS AGREED)
2. Loss of use \$300 (\$100x 3 - (2000CC) x 8 days - 3 days recommend
3. Ita \$7.45

@ 100 % TOTAL \$ 2233.45

(DIRECT FROM BEHIND WITH SCENE PHOTO)

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen
GREEN FOREST AUTOMOBOLIE PTE LTD
HP: 92712214



Our Ref: CC6/QBE19013516/Adb3

08 OCTOBER 2019

CONCEPT SYSTEMS TECHNOLOGIES PTE LTD
10 UBI CRESCENT
#06-93 UBI TECHPARK
SINGAPORE 408564

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 3137K AND SJT 1597P ON 15/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, QBE INSURANCE (SINGAPORE) PTE LTD to deal with the third party claim against your policy.

We have received a claim from SJT 1597P against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: jjale@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, SYLLYS AUTO PTE LTD of _____

_____, owner of SJT1597P hereby

authorize Green Forest Automobile Pte Ltd, ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle SJT1597P that was damaged pursuant to the accident occurred on 15.07.19 at BARTLEY RD TWRDS TAMPINES involving vehicle number GBB3137K.

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.

The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years.

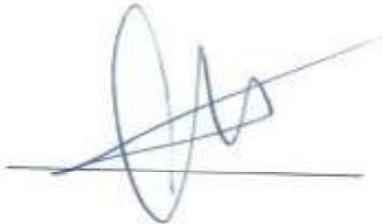
I/We _____ understand the above explanation by Green Forest Automobile Pte Ltd.

Dated this 29 day of 04 (month) 2020 (year)



Claimant's Signature
(Company's stamp for company vehicle)





Green Forest Automobile Pte Ltd

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : SJT 1597P
Our Reference : VC012778

I/We, **SYLLYS AUTO PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **Two Thousand Two Hundred Thirty-Three and Cents Forty-Five only (\$\$2,233.45)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**CONCEPT SYSTEMS TECHNOLOGIES PTE LTD**', over damage to my/our vehicle **SJT 1597P** from an accident involving **SJT 1597P** and **GBB 3137K** at/along **BARTLEY RD TWRDS TAMPINES**, which occurred on **15 JULY 2019** at about **10:35hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**CONCEPT SYSTEMS TECHNOLOGIES PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 20 of (month) MAY (year) 2020

Signature

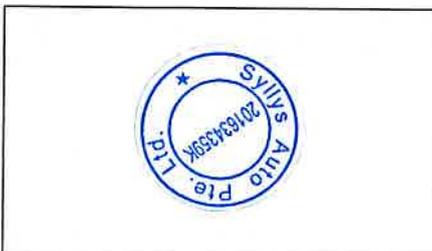
SOO YI LIANG

Claimant's Name

S8085284 / C

FIN/NRIC No.

Address



Company stamp if applicable

Witness's Signature

EILEEN TAN

Witness's Name

S7004290/H

FIN/NRIC No.

c/o 8 KAKI BUKIT AVE 4

#05-25 PREMIER @ KAKI BUKIT

8(415875)

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

2017

GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

INVOICE

SYLLYS AUTO PTE LTD
8 Kaki Bukit Avenue 4
#05-25 Premier @ Kaki Bukit
Singapore 415875

Date: 29th AUGUST 19
GST Reg.No: 201723238H

Accident date: 15th JULY 2019
Final Bill For Vehicle No: SJT1597P AUDI A6 2.0A

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian	\$1,800.00
Total	\$1,800.00
GST 7%	\$126.00
Grand Total	\$1,926.00

S/ DLRS : ONE THOUSAND NINE HUNDRED TWENTY SIX ONLY

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Jul 2019 / 12:42:16

Receipt Date/Time : 30 Jul 2019 / 12:42:16

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190730-001404

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBB3137K As at 15 Jul 2019/10:30:00 Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBB3137K Enquiry Fee 20190730124116598110	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx4105	Credit Card: Visa /MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jia Le (LKK Auto)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Monday, 18 May 2020 5:19 PM
To: Jia Le (LKK Auto)
Cc: claims-singapore; Admin A
Subject: RE: [VC012778] Direct Settlement - Accident Involving GBB3137K (OI : QBE - TBA) AND SJT1597P (TP : LKK REF - CC6/QBE19013516/Adb3) on 15.07.2019

Dear Jia Le,

Please proceed as advised.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, 18 May 2020 2:36 PM
To: Andrew Lim <andrew.lim@qbe.com>; Admin A <admin-a@lkkauto.com>
Cc: claims-singapore <claims-singapore@qbe.com>
Subject: RE: [VC012778] Direct Settlement - Accident Involving GBB3137K (OI : QBE - TBA) AND SJT1597P (TP : LKK REF - CC6/QBE19013516/Adb3) on 15.07.2019

QBE Ref: **VC012778**

LKK Ref: CC6/QBE19013516/Adb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBB 3137K(OI) AND SJT 1597P(TP) ON 15/07/2019

We refer to the above matter.

It is a head to rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "**GREEN FOREST AUTOMOBILE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,332.26	\$ 1,926.00
2. Loss of Use (3days x \$100)	\$ 300.00	\$ 300.00 (3days x \$100)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 6,639.71	\$ 2,233.45

**03days recommendation for repair

For your approval please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim [<mailto:andrew.lim@qbe.com>]

Sent: Monday, 4 May 2020 7:41 PM

To: Admin A

Cc: claims-singapore; Jia Le (LKK Auto)

Subject: RE: [VC012778] Direct Settlement - Accident Involving GBB3137K (OI : QBE - TBA) AND SJT1597P (TP : LKK REF - CC6/QBE19013516/Adb3) on 15.07.2019

Hi Team,

Kindly provide us with an update on this claim.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Jenny Toh <jenny.toh@qbe.com>

Sent: Friday, 15 November 2019 11:46 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: [VC012778] Direct Settlement - Accident Involving GBB3137K (OI : QBE - TBA) AND SJT1597P (TP : LKK REF - CC6/QBE19013516/Adb3) on 15.07.2019

Hi Shu Pei

Noted with thanks.

Hi Jia le

Kindly let us have the total sum of the settlement ASAP.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Friday, 15 November 2019 11:42 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: [VC012778] Direct Settlement - Accident Involving GBB3137K (OI : QBE - TBA) AND SJT1597P (TP : LKK REF - CC6/QBE19013516/Adb3) on 15.07.2019

Dear Jenny,

We refer to the email below.

We are still pending for finalisation with third party repairer.

We will expedite the matter.

By copy to Jia Le,

Kindly assist.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Friday, 15 November 2019 11:25 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: claims-singapore <claims-singapore@qbe.com>
Subject: [VC012778] Direct Settlement - Accident Involving GBB3137K (OI : QBE - TBA) AND SJT1597P (TP : LKK REF - CC6/QBE19013516/Adb3) on 15.07.2019

Hi Shu Pei

May I know what is the outcome for this claim?

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Thursday, 1 August 2019 5:02 PM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBB3137K (OI : QBE - TBA) AND SJT1597P (TP : LKK REF - CC6/QBE19013516/Adb3) on 15.07.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJT 1597P at M/s Green Forest Automobile Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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