

ASS. REF. BY:

CC3/A16 R013515/Asf307

Adrian Merimen

ASSOCIATE

Front: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. 1800 110100

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: 1600

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 160K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 07 & 1/2 days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SME365S Yr Regn: 2018, Sept

Type: M.Ca / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A5 SB cc 1984

Colour: Black A/C: Insured / Std / Nil / NA

Sp. Reading: 6434 T/Radio: Insured / Std / Nil / NA

Eng/No: \_\_\_\_\_

C/No: WAU2ZZFS4JA127802

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40 R18

R: 245/40 R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 27/11/19 D.O.I. 01/08/19

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction                          |
|-------------|-----------------------------------------------|
|             | OD A16.                                       |
|             | SME 365 S - <                                 |
| 2/8/19      | Revert via merimen                            |
| 5/8/19      | Rece approved \$ 8901 from Victor by email    |
| 5/8/19      | Informed Syafiq c/A ex \$1600 by email        |
| 03/10/19    | Continued p/r \$ 8,010.40 @ 7 days with Advan |
|             | ( \$ 21,062.60 Red - 72% )                    |

RECEIVED 3 OCT 2019

Resurvey no. of r/r - 0

| Date/Time, File Pass to?             | Date/Time, File Return to? | Part Prices Check: | Survey Fee:      | Date:      |
|--------------------------------------|----------------------------|--------------------|------------------|------------|
| 1) <u>3/10/19</u>                    | 2) _____                   | IN _____ OUT _____ | Basic & Add.     | <u>200</u> |
| 3) <u>Typical</u>                    | 4) _____                   |                    | <u>S + RS</u> SI |            |
| 5) _____                             | 6) _____                   |                    | Photos           | <u>11</u>  |
| Prall. Report:                       |                            |                    | Others           | <u>211</u> |
| Final Report: <u>\$ 8,010.40 r/r</u> |                            |                    | TOTAL            |            |

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

|                                     |                                       |
|-------------------------------------|---------------------------------------|
| <b>Vehicle Owner Particulars</b>    |                                       |
| Owner ID Type:                      | Foreign Identification Number         |
| Owner ID:                           | 848P                                  |
| <b>Vehicle Details</b>              |                                       |
| Vehicle No.:                        | SME3655                               |
| Vehicle to be Exported:             | No                                    |
| Intended Deregistration Date:       | 01 Aug 2019                           |
| Vehicle Make:                       | AUDI                                  |
| Vehicle Model:                      | A5 SB 2.0 TFSI 5 TRONIC (DESIGN)      |
| Primary Colour:                     | Black                                 |
| Manufacturing Year:                 | 2018                                  |
| Engine No.:                         | CVK067189                             |
| Chassis No.:                        | WAUZZZF54JA127802                     |
| Maximum Power Output:               | 140.0 kW (187 bhp)                    |
| Open Market Value:                  | \$40,480.00                           |
| Original Registration Date:         | 14 Sep 2018                           |
| First Registration Date:            | 14 Sep 2018                           |
| Transfer Count:                     | 0                                     |
| Actual ARF Paid:                    | \$48,672.00                           |
| <b>Intended PARF Rebate Details</b> |                                       |
| PARF Eligibility:                   | Yes                                   |
| PARF Eligibility Expiry Date:       | 13 Sep 2028                           |
| PARF Rebate Amount:                 | \$36,504.00                           |
| <b>Intended COE Rebate Details</b>  |                                       |
| COE Expiry Date:                    | 13 Sep 2028                           |
| COE Category:                       | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years):                  | 10                                    |
| QP Paid:                            | \$32,001.00                           |
| COE Rebate Amount:                  | \$29,174.00                           |
| <b>Total Rebate Amount:</b>         | <b>\$65,678.00</b>                    |

The information contained herein is correct as at 01 Aug 2019

OK

**Re: FINAL REVISION - SME365S - OD AIG - SURVEYED 1 AUG 19**

Shirley Hiew (LKK Auto)

Thu 3/10/2019 11:54 AM

To: Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>

Dear Mr. Boo,

Confirmed final fig \$ 8,010.40 @ 7 days of repairs before excess \$ 1,600/- &amp; GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Boo seng yak <boojohnny@gmail.com>**Sent:** Friday, 27 September 2019 2:25 PM

**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>

**Subject:** FINAL REVISION - SME365S - OD AIG - SURVEYED 1 AUG 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$8010.40 @ 7 days of repairs.

Your early closure is well appreciated.

Best regards - jb

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 5 August 2019 10:16 AM  
**To:** Claims; SUR  
**Cc:** (nora.khai@premiumauto.com.sg)  
**Subject:** RE: OD CLAIM FOR SME 365 S ON 27/7/2019

Dear Syafiq,

As instructed by our client , please proceed to repair the **insured vehicle SME 365S (Excess \$1600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler on behalf of Shirley

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 29 July 2019 6:12 PM  
**To:** SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OD CLAIM FOR SME 365 S ON 27/7/2019

Dear all,

Kindly register OD claim for the case mentioned above.

Attached is the GIA report for your kind reference.

We will forward you the estimate once it is available.

Please arrange survey on 1/08/2019 @ 10 am. Owner waiting.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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## View Received Message

This mail is associated with :

**\*SME365S (3828665984SG)**

OD

Jul 27 2019 2:00PM

[LEMOINE PIERRE MICHEL LOUIS]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 05/08/2019 09:53 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$8901.00) - SME365S - Claim Handler: Nadaraja, Deeban

Approved:8901.00;Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 02 Aug 2019

**Preliminary Advice**

|                    |                                                                          |                         |                 |
|--------------------|--------------------------------------------------------------------------|-------------------------|-----------------|
| Vehicle No         | : SME365S                                                                | Accident Date           | : 27/07/2019    |
| Make               | : AUDI A5                                                                | Policy No.              | : 1800110100-01 |
| Assignment Date    | : 01/08/2019                                                             | Excess                  | : S\$0.00       |
| Date of Inspection | : 01/08/2019                                                             | Est. Duration of Repair | : 7.00          |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |                 |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 29,073.00 |
| Revised Amount              | :S\$ | 8,901.00  |
| Check Items (Estimated)     | :S\$ | 845.00    |
| Total                       | :S\$ | 9,746.00  |

|                 |      |  |
|-----------------|------|--|
| Lump Sum Repair | :S\$ |  |
|-----------------|------|--|

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 160,000.00 |
| COE / PARF Rebate  | :S\$ | 65,678.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 94,322.00  |

**Remarks**

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                  |
|----------------------------|------------------|
| Date Of Report             | 28/07/2019 10:09 |
| Date Of Accident           | 27/07/2019 14:00 |
| Exact Location Of Accident | BUKIT MERAH      |
| Country/State of Loss      | SINGAPORE        |

### DETAILS OF OWN VEHICLE

|                             |                             |
|-----------------------------|-----------------------------|
| Vehicle Registration Number | SME365S                     |
| <b>Insured/Policyholder</b> |                             |
| Name Of Registered Owner    | LEMOINE PIERRE MICHEL LOUIS |
| NRIC No                     | G3007848P                   |
| Email Address               | PIERRELSING@GMAIL.COM       |
| Mobile Phone No             | (LOCAL) +65-96659935        |
| Alternative Phone No        | OFFICE-96659935             |

### Vehicle Particulars

|                                                                              |                      |
|------------------------------------------------------------------------------|----------------------|
| Manufacturer                                                                 | AUDI                 |
| Model                                                                        | A5 SPORTBACK 2.0 TFS |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE          |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                  |
| If No, Please state action to be taken                                       |                      |
| Vehicle Category                                                             | PRIVATE CAR          |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 1800110100-01                        |
| Cover Note Number         |                                      |

### Driver

|                      |                             |
|----------------------|-----------------------------|
| Name of Driver       | LEMOINE PIERRE MICHEL LOUIS |
| NRIC No              | G3007848P                   |
| Date Of Birth        | 29/12/1968                  |
| Occupation           | INDOOR                      |
| Date Of Driving Pass | 29/12/2015                  |
| Driving Experience   | 3 YEARS AND 6 MONTHS        |
| Gender               | MALE                        |
| Mobile Number        | (LOCAL) +65-96659935        |
| Fax Number           |                             |
| Contact Number       |                             |
| Email Address        | PIERRELSING@GMAIL.COM       |

|                                                     |                                                                               |
|-----------------------------------------------------|-------------------------------------------------------------------------------|
| Address                                             | 7 OCEAN WAY<br>RESIDENCES AT W SINGAPORE SENTOSA COVE, THE 03-27<br>SINGAPORE |
| Postcode                                            | 098370                                                                        |
| Was driver an employee of the Insured's Company     | NO                                                                            |
| If No, Relationship of the Driver with the Insured  | OWNER                                                                         |
| Vehicle Registration Number of Driver's Own Vehicle | -                                                                             |
|                                                     | -                                                                             |
|                                                     | -                                                                             |
| Insurance Company of Driver's Own Vehicle           | -                                                                             |
|                                                     | -                                                                             |
|                                                     | -                                                                             |

#### General Information of the Accident

|                    |            |
|--------------------|------------|
| Type Of Accident   | SIDE SWIPE |
| Weather Conditions | CLEAR      |
| Road Surface       | DRY        |

#### Other Information

|                                                                                             |                                               |
|---------------------------------------------------------------------------------------------|-----------------------------------------------|
| Was any foreign vehicle involved in this accident?                                          | NO                                            |
| Number of vehicles (including own vehicle) involved in the accident                         | 2                                             |
| Was any body injured in the Accident?                                                       | NO                                            |
| Was any injured conveyed to hospital by ambulance?                                          | NO                                            |
| Was any other material or property damaged?                                                 | YES                                           |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO                                            |
| Number of Passengers (Including Driver)                                                     | 2                                             |
| Passenger 1                                                                                 | NAME: : DIEP HUL LINH LAN<br>GENDER: : FEMALE |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

I WAS ON BUKIT MERAH ABOUT TO TURN RIGHT ON CTE WHEN THE OTHER CAR DEVIATED FROM ITS LINE AND HIT THE BACK REAR OF MY CAR.

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |             |
|-----------------------------|-------------|
| Vehicle Registration Number | SLR7673A    |
| Vehicle Make/Model/Colour   |             |
| Details Of Properties       |             |
| Vehicle Category            | PRIVATE CAR |
| Name of Driver              |             |
| NRIC/Passport Number        |             |
| Contact Number              |             |
| Address                     |             |
| Postcode                    |             |
| Insurance Company Name      |             |

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 20/1/19

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

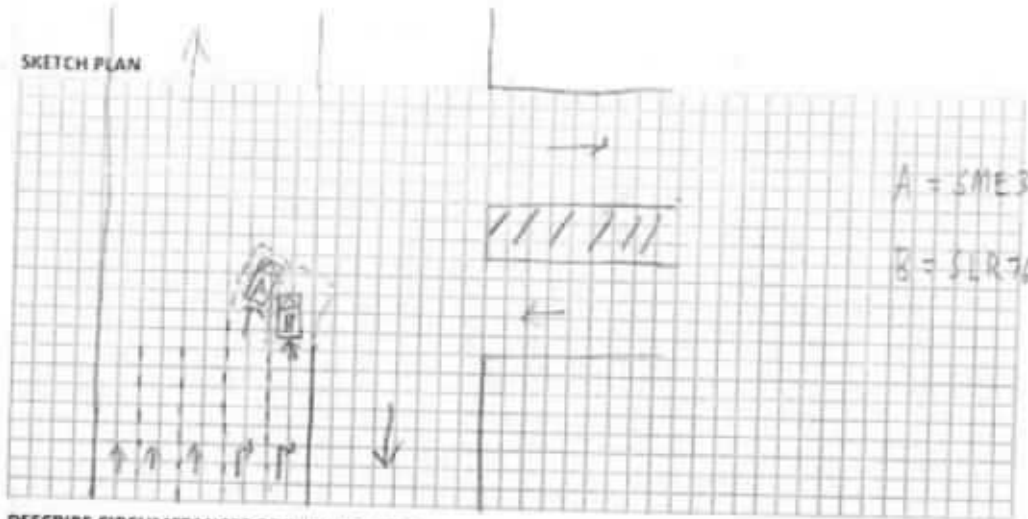


Reporting Centre Personnel's Signature

Name: Tony Fong  
NRIC/IN No: 67010101

# Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was on Beloit Road, about  
to turn right on STE when the  
other car deviated from its line  
and hit the back rear of my  
car

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 5/7/10

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Tim Fong

NRIC/ID No: 65040 JH2A

Accident Photo



Accident Photo



Accident Photo



## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LEMOINE PIERRE MICHEL LOUIS  
 Period of Insurance : 14 Sep 2018 To 13 Sep 2019  
 Engine No. : CVK067189  
 Chassis No. : WAUZZZF54JA127802

Vehicle No. : SME365S  
 Policy No. : 1800110100  
 Endorsement No. :  
 Issued Date : 18 Sep 2018

## ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)  
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2018  
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes  
 Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 185) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

Section 1  
 Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LEMOINE PIERRE MICHEL LOUIS - \$1600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 185), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125275

PREMIUM LEASING - EBC

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 169938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Monik*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

Cheng Cheng Choo

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0926/2019/NS  
Date : 30-Jul-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MR LEMOINE PIERRE MICHEL LOUIS  
Address : 7 OCEAN WAY RESIDENCES AT W SINGAPORE SENTOSA COVE  
Singapore 098367  
Telephone : 96659935  
Type of Claim : Own Damage Claims  
Policy No. : 1800110100-01  
Vehicle No : **SME 365 S**  
Model Code : Audi A5 SB 2.0 TFS  
Model / Year : 14/9/2018  
Engine No : CVK 067189  
Chassis No : WAUZZZF54JA127802  
Mileage :  
Date In :  
Liability :  
Excess Cost :  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 27-Jul-19  
Place of Accident : BUKIT MERAH

Adrian Ling  
01/08/19.

0789p.

Not Authorised.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SME 365 S

| S/n                       | Nature of Jobs                                                                                                                                          |        | Estimated Charges  | Surveyor's Recommendation |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|--------|--------------------|---------------------------|
| 1                         | To remove and reinstall rear parking aid and rear lid kick sensor. Check function                                                                       | S/N \$ | 360.00             | X                         |
| 2                         | To renew rhs 1/4 glass to facilitate fender renewal.                                                                                                    | S/N \$ | 300.00             | X                         |
| 3                         | To remove and transfer rhs rear door's multi-lock system and power window devices. Inspect for damages                                                  | S/N \$ | 360.00             | ✓                         |
| 4                         | To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.                          | S/N \$ | 1,400.00           | X                         |
| 5                         | To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag. | S/N \$ | 1,400.00           | X                         |
| <b>SUB LABOUR CHARGES</b> |                                                                                                                                                         | :      | <b>\$ 3,820.00</b> |                           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle SME 365 S

| S/n                  | Nature of Jobs                                                                                                                                                                                                             | Estimated Charges | Surveyor's Recommendation |
|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|---------------------------|
| 6                    | To dismantle rear bumper, rear lid, rhs sill panel trim and rhs rear door. Cut out and weld rhs rear fender. Renew rhs door and rhs sill panel trim. Re-organise crash management components. Reinstall all parts removed. | \$ 8,000.00       | 1500                      |
| 7                    | To respray rear bumper, rhs rear fender, rhs rear door, rhs sill panel, rhs sill panel trim, door entrances, roof channel, drain panel and end panelling. To carry out joint sealer works.                                 | \$ 6,700.00       | <del>2200</del> 1650.     |
| 8                    | To renew rhs rear rim and carry out wheel alignment.                                                                                                                                                                       | S/N \$ 280.00     | ✓                         |
| 9                    | To carry out diagnostic check.                                                                                                                                                                                             | S/N \$ 192.00     | ✓                         |
| TOTAL LABOUR CHARGES |                                                                                                                                                                                                                            | : \$ 18,992.00    |                           |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SME 365 S**

| S/N                         | Parts Description                                             | Damaged Parts & Prices |                    |
|-----------------------------|---------------------------------------------------------------|------------------------|--------------------|
|                             |                                                               | S/Nett                 | Remark             |
| 1                           | REAR DOOR - RH <i>Dented</i>                                  | S                      | 2,829.00 ✓ 2263.20 |
| 2                           | OUTER DOOR SEAL - RH <i>Ne</i>                                | NEC S                  | 201.00 ✓ 160.80    |
| 3                           | BONDING AGENT <i>Not Nec</i>                                  | NEC S                  | 45.00 ? X          |
| 4                           | CLEANING SOLUTION <i>Not Nec</i>                              | NEC S                  | 65.00 ? X          |
| 5                           | DOOR ATTACHMENT PARTS <i>Not Nec</i>                          | S                      | 117.00 ? X         |
| 6                           | DOOR CATCH <i>Ne</i>                                          | S                      | 109.00 ✓           |
| 7                           | SIDE MEMBER TRIM - RH <i>Dented</i>                           | S                      | 754.00 ✓ 602.80    |
| 8                           | ATTACHMENT PARTS <i>Ne</i>                                    | NEC S                  | 118.00 ✓ 94.00     |
| 9                           | ADHESIVE TAPES <i>Ne</i>                                      | NEC S                  | 192.00 ✓ 153.20    |
| 10                          | REAR FENDER SIDE PANEL - RH <i>Repair</i>                     | S                      | 2,285.00 ✗         |
| 11                          | RIVETTED CAP NUT <i>2</i>                                     | NEC S                  | 2.00 +             |
| 12                          | SIDE WINDOW - RH <i>Ne</i>                                    | S                      | 653.00 +           |
| 13                          | CLIP NUT                                                      | NEC S                  | 2.00 +             |
| 14                          | WHEEL HOUSING LINER - RH <i>Ne</i>                            | S                      | 256.00 ✗           |
| 15                          | WHEEL HOUSING LINER ATTACHMENT PARTS - FRONT / REAR <i>Ne</i> | S                      | 82.00 +            |
| 16                          | REAR BUMPER GUIDE SECTION - RH <i>Ne</i>                      | S                      | 35.00 +            |
| 17                          | ALUMINIUM RIM <i>Lot</i>                                      | S                      | 943.00 ✓ 754.40    |
| 18                          | RUBBER VALVE <i>ne</i>                                        | 4 S                    | 13.00 +            |
| 19                          | 1/4 GLASS SEALANT <i>3</i>                                    | S/N S                  | 100.00 +           |
| 20                          | ACRYLIC SEALANT <i>Ne</i>                                     | S/N S                  | 180.00 +           |
| 21                          | CAVITY WAX <i>2</i>                                           | S/N S                  | 140.00 +           |
| 22                          | STONE CHIP <i>Ne</i>                                          | S/N S                  | 180.00 +           |
| 23                          | METAL FILLER POWDER <i>Not a</i>                              | S/N S                  | 280.00 +           |
| 24                          | SUNDRIES <i>Not Nec</i>                                       | S                      | 500.00 ? X         |
| <b>TOTAL SPARE PARTS</b>    |                                                               | <b>\$</b>              | <b>10,081.00</b>   |
| <b>TOTAL LABOUR CHARGES</b> |                                                               | <b>\$</b>              | <b>18,992.00</b>   |
| <b>GRAND TOTAL</b>          |                                                               | <b>\$</b>              | <b>29,073.00</b>   |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0926/2019/NS  
Date : 30-Jul-19

Vehicle IN workshop. Kindly arrange for survey.

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

*Hi Adrian*

*7 days - ok - jb - 27 Sep 19*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name : MR LEMOINE PIERRE MICHEL LOUIS  
Address : 7 OCEAN WAY RESIDENCES AT W SINGAPORE SENTOSA COVE  
Singapore 098367  
Telephone : 96659935  
Type of Claim : Own Damage Claims  
Policy No. : 1800110100-01  
Vehicle No : **SME 365 S**  
Model Code : Audi A5 SB 2.0 TFS  
Model / Year : 14/9/2018  
Engine No : CVK 067189  
Chassis No : WAUZZZF54JA127802  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 27-Jul-19  
Place of Accident : BUKIT MERAH

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SME 365 S

| S/n                | Nature of Jobs                                                                                                                                          |     | Estimated<br>Charges | Surveyor's<br>Recommendation |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----------------------|------------------------------|
| 1                  | To remove and reinstall rear parking aid and rear lid kick sensor. Check function                                                                       | S/N | \$ 360.00            |                              |
| 2                  | To renew rhs 1/4 glass to facilitate fender renewal.                                                                                                    | S/N | \$ 300.00            |                              |
| 3                  | To remove and transfer rhs rear door's multi-lock system and power window devices. Inspect for damages                                                  | S/N | \$ 360.00            | \$ 360.00                    |
| 4                  | To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.                          | S/N | \$ 1,400.00          |                              |
| 5                  | To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag. | S/N | \$ 1,400.00          |                              |
| SUB LABOUR CHARGES |                                                                                                                                                         | :   | <u>\$ 3,820.00</u>   | <u>\$ 360.00</u>             |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SME 365 S

| S/n | Nature of Jobs                                                                                                                                                                                                             | Estimated Charges     | Surveyor's Recommendation |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|---------------------------|
|     |                                                                                                                                                                                                                            |                       | \$ 360.00                 |
|     | <i>c/f</i>                                                                                                                                                                                                                 |                       |                           |
| 6   | To dismantle rear bumper, rear lid, rhs sill panel trim and rhs rear door. Cut out and weld rhs rear fender. Renew rhs door and rhs sill panel trim. Re-organise crash management components. Reinstall all parts removed. | \$ 8,000.00           | \$ 1,500.00               |
| 7   | To respray rear bumper, rhs rear fender, rhs rear door, rhs sill panel, rhs sill panel trim, door entrances, roof channel, drain panel and end panelling. To carry out joint sealer works.                                 | \$ 6,700.00           | \$ 1,650.00               |
| 8   | To renew rhs rear rim and carry out wheel alignment.                                                                                                                                                                       | S/N \$ 280.00         | \$ 280.00                 |
| 9   | To carry out diagnostic check.                                                                                                                                                                                             | S/N \$ 192.00         | \$ 192.00                 |
|     | <b>TOTAL LABOUR CHARGES</b>                                                                                                                                                                                                | <b>: \$ 18,992.00</b> | <b>\$ 3,982.00</b>        |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

**Material List for Accident Vehicle Regn No. SME 365 S**

| S/N                         | Parts Description                                 | <u>Damaged Parts &amp; Prices</u> |                    |
|-----------------------------|---------------------------------------------------|-----------------------------------|--------------------|
|                             |                                                   | <u>S/Nett</u>                     | <u>Remark</u>      |
| 1                           | REAR DOOR - RH                                    | \$ 2,829.00                       | \$ 2,263.20        |
| 2                           | OUTER DOOR SEAL - RH                              | NEC \$ 201.00                     | \$ 160.80          |
| 3                           | BONDING AGENT                                     | NEC \$ 45.00                      |                    |
| 4                           | CLEANING SOLUTION                                 | NEC \$ 65.00                      |                    |
| 5                           | DOOR ATTACHMENT PARTS                             | \$ 117.00                         |                    |
| 6                           | DOOR CATCH                                        | \$ 109.00                         |                    |
| 7                           | SIDE MEMBER TRIM - RH                             | \$ 754.00                         | \$ 602.80          |
| 8                           | ATTACHMENT PARTS                                  | NEC \$ 118.00                     | \$ 94.00           |
| 9                           | ADHESIVE TAPES                                    | NEC \$ 192.00                     | \$ 153.20          |
| 10                          | REAR FENDER SIDE PANEL - RH                       | \$ 2,285.00                       |                    |
| 11                          | RIVETTED CAP NUT                                  | NEC \$ 2.00                       |                    |
| 12                          | SIDE WINDOW - RH                                  | \$ 653.00                         |                    |
| 13                          | CLIP NUT                                          | NEC \$ 2.00                       |                    |
| 14                          | WHEEL HOUSING LINER - RH                          | \$ 256.00                         |                    |
| 15                          | WHEEL HOUSING LINER ATTACHMENT PARTS - FRONT / RE | \$ 82.00                          |                    |
| 16                          | REAR BUMPER GUIDE SECTION - RH                    | \$ 35.00                          |                    |
| 17                          | ALUMINIUM RIM                                     | \$ 943.00                         | \$ 754.40          |
| 18                          | RUBBER VALVE                                      | 4 \$ 13.00                        |                    |
| 19                          | 1/4 GLASS SEALANT                                 | S/N \$ 100.00                     |                    |
| 20                          | ACRYLIC SEALANT                                   | S/N \$ 180.00                     |                    |
| 21                          | CAVITY WAX                                        | S/N \$ 140.00                     |                    |
| 22                          | STONE CHIP                                        | S/N \$ 180.00                     |                    |
| 23                          | METAL FILLER POWDER                               | S/N \$ 280.00                     |                    |
| 24                          | SUNDRIES                                          | \$ 500.00                         |                    |
| <b>TOTAL SPARE PARTS</b>    |                                                   | <b>\$ 10,081.00</b>               | <b>\$ 4,028.40</b> |
| <b>TOTAL LABOUR CHARGES</b> |                                                   | <b>\$ 18,992.00</b>               | <b>\$ 3,982.00</b> |
| <b>GRAND TOTAL</b>          |                                                   | <b>\$ 29,073.00</b>               | <b>\$ 8,010.40</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SME 365 S**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0926/2019/NH

24 October 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SME 365 S, Audi A5 SPORTBACK 2.0 TSI S  
TRONIC.**

With reference to the above-mentioned vehicle, no. **SME 365 S**, claimant,  
**Mr. Lemoine Pierre Michel Louis** please find the related document per  
attached.

1. A copy of the Original invoice no. 85014401 – S\$ 6,859.13.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the  
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at  
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SME 365 S

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email: customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 14:58

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                         |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85014401<br>Date: 24/10/2019<br>Order: SME0365S<br>Term: 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No: SME0365S (V 39291) Regn Date: 14/09/2018 Mileage: 6434 WIP No.: 62303

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF54JA127802 Engine: CVK 067189 Dept: U

You have been assisted by :- UB-Tony Foong ( 33 )

|   |                | Details                                                                                                                                                                                                                                    | Qty       | Unit Price | Amount    |
|---|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------|-----------|
| Q | EXC            | M: 9888<br>Insurance Excess/Liability                                                                                                                                                                                                      | -1600.00  | 1.00       | -1,600.00 |
| S | BODYWORK       | M:<br>TO REMOVE AND TRANSFER RHS REAR DOOR'S<br>MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.<br>INSPECT FOR DAMAGE                                                                                                                          | 360.00    | 1.00       | 360.00    |
| S | BODYWORK       | M:<br>TO DISMANTLE REAR BUMPER, REAR LID, RHS SILL<br>PANEL TRIM AND RHS REAR DOOR. CUT OUT AND WELD<br>RHS REAR FENDER. RENEW RHS DOOR AND RHS SILL<br>PANEL TRIM. REORGANISE CRASH MANAGEMENT<br>COMPONENTS. REINSTALL ALL PARTS REMOVED | 1500.00   | 1.00       | 1,500.00  |
| S | BODYWORK       | M:<br>TO RESPRAY RHS REAR FENDER, RHS REAR DOOR<br>AND RHS SILL PANEL TRIM. TO CARRY OUT JOINT<br>SEALER WORK                                                                                                                              | 1650.00   | 1.00       | 1,650.00  |
| S | BODYWORK       | M:<br>TO RENEW RHS REAR RIM AND CARRY OUT WHEEL<br>ALIGNMENT                                                                                                                                                                               | 280.00    | 1.00       | 280.00    |
| S | BODYWORK       | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                                                                                                        | 192.00    | 1.00       | 192.00    |
| X | A8W8853856 GRU | 007369/ (V) (GER) TRIM                                                                                                                                                                                                                     | Less 020% | 1.00       | 753.50    |
| X | A8W8833052J    | DOOR (LAST)                                                                                                                                                                                                                                | Less 020% | 1.00       | 2829.00   |
| X | A8W0601025BH   | 007369/ (V) (GER) RIM 1                                                                                                                                                                                                                    | Less 020% | 1.00       | 943.00    |
| X | A8W8839912     | SEAL (LAST)                                                                                                                                                                                                                                | Less 020% | 1.00       | 201.00    |
| X | A8W6898909A    | ADHES. TAPE (LAST)                                                                                                                                                                                                                         | Less 020% | 1.00       | 191.50    |
| X | A8W6898909     | 007372/ (V) (SK) SECUR.                                                                                                                                                                                                                    | Less 020% | 1.00       | 117.50    |

Parts 4,028.40  
Labour 0.00  
Sublet 3,982.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 6,410.40

7% GST 448.73

Grand Total 6,859.13



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Motor Claims Dept  
Yr Ref: SME0365S

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0926/2019/TF  
19 August 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1

total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

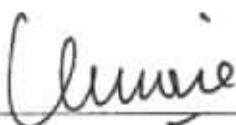
Make & Model : Audi A5 SPORTBACK 2.0 TFSI S tronic  
Vehicle Chassis No. : WAUZZZF54JA127802  
Vehicle Regn No. : SME0365S  
Vehicle Mileage : 6434KM  
Vehicle Owner : Mr. Lemoine Pierre Michel Louis  
Certificate No : 1800110100-01  
Own Damage Excess : \$1712.00 ( Inclusive GST)  
Accident Date : 27 July 2019  
Place : Junction of Bukit Merah and CTE  
Repair Cost : S\$ 6859.13  
WIP No. : 62303  
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408899  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

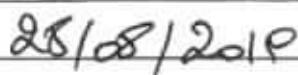
I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

## CLAIM SUBFOLDER TRACKING

| Case | Notified             | Est Submitted | Adj Assigned                                         | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
|------|----------------------|---------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Main | 02 Aug 2019<br>15:02 |               | 01 Aug 2019<br>16:48<br><a href="#">Edit Adj Rpt</a> | <b>S\$8,010.40</b><br><a href="#">Edit Estimates</a> | <b>S\$8,010.40</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|----------|
|------|-----------|---------------|-----------|----------|

## CLAIM SUBFOLDER DETAILS

[Created by insurer]

|                   |                                                                                                                                     |                        |                                                                              |
|-------------------|-------------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------|
| Insured:          | LEMOINE PIERRE MICHEL LOUIS, ID: G3007848P, Tel: +6596659935, Email: pierrelsing@gmail.com                                          |                        |                                                                              |
| Vehicle Reg. No.: | SME365S                                                                                                                             | Date of Loss:          | 27/07/2019 14:00 - :59<br>[10 Months and 13 Days From LTA Reg Date (Man Yr)] |
| Claim Type:       | OD / 3828665984SG                                                                                                                   | Policy/Cover Note No.: | 1800110100-01 (Comprehensive)                                                |
|                   |                                                                                                                                     | Excess:                | S\$1,600.00                                                                  |
| Repairer:         | Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911                                               |                        |                                                                              |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban]<br>Deeban@nadaraja.Nadaraja@aig.com |                        |                                                                              |
| Adjuster:         | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/08/2019]                      |                        |                                                                              |
| Driver/Custodian: | LEMOINE PIERRE MICHEL LOUIS (SO / Male), NRIC: G3007848P, Tel: +6596659935 Email: pierrelsing@gmail.com                             |                        |                                                                              |

## ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG\_SG (05/08/2019): Alert - Adj Mandate Approved (S\$8901.00) - SME365S - Claim Handler: Nadaraja, De...
- AIG\_SG (02/08/2019): SME365S / OD / 27/07/2019 / Coverage & Excess update

## ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

## Claim Documents

\*SME365S (3828665984SG)  
OD  
Jul 27 2019 2:00PM  
[LEMOINE PIERRE MICHEL LOUIS]  
Premium Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

**View** View in Browser

| Assessment Reports |                |                                   |  | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|-----------------------------------|--|------------|-------------------------------------|
| No                 | Finalized On   | LKK Auto Consultants Pte Ltd (HQ) |  | Thumbnail  | Print                               |
| 1                  | 02/08/19 15:58 | Adjuster Immediate Advice         |  | Load HTM   |                                     |

| Photos/Images |                 |                                   |  | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|--|------------|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |  | Thumbnail  | Print                               |
| 1             | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 2             | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 3             | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 4             | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 5             | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 6             | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 7             | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 8             | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 9             | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 10            | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 11            | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 12            | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 13            | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 14            | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 15            | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 16            | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 17            | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 18            | 02/08/19 14:46  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |

| Documentation |                 |                                   |  | 1 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|--|------------|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |  | Thumbnail  | Print                               |
| 1             | 02/08/19 14:49  | Singapore Accident Statement      |  | Load PDF   |                                     |
| 2             | 02/08/19 14:49  | Certificate of Insurance          |  | Load PDF   |                                     |
| 3             | 02/08/19 14:50  | Insured's Driving License         |  | Load PDF   |                                     |
| 4             | 02/08/19 14:50  | MARK ESTIMATE                     |  | Load PDF   |                                     |
| 5             | 03/10/19 11:47  | ESTIMATE MARKED.pdf               |  | Load PDF   |                                     |
| 6             | 04/11/19 09:32  | Workshop Invoice                  |  | Load PDF   |                                     |
| 7             | 04/11/19 09:32  | Discharge Voucher                 |  | Load PDF   |                                     |

## Linked Accident Report Documents

**View** View in Browser

| Assessment Reports |                |                                   |  | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|-----------------------------------|--|------------|-------------------------------------|
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) |  | Thumbnail  | Print                               |
| 1                  | 29/07/19 18:05 | Accident Statement                |  | Load HTM   |                                     |

| Photos/Images |                |                                           |  | 3 per page | <input checked="" type="checkbox"/> |
|---------------|----------------|-------------------------------------------|--|------------|-------------------------------------|
| No            | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG) |  | Thumbnail  | Print                               |
| 1             | 28/07/19 10:09 | Accident Photo                            |  | Load JPG   | <input checked="" type="checkbox"/> |
| 2             | 28/07/19 10:09 | Accident Photo                            |  | Load JPG   | <input checked="" type="checkbox"/> |
| 3             | 28/07/19 10:09 | Accident Photo                            |  | Load JPG   | <input checked="" type="checkbox"/> |
| 4             | 28/07/19 10:09 | Accident Photo                            |  | Load JPG   | <input checked="" type="checkbox"/> |

| No | Finalized On   | Premium Automobiles Pte Ltd (UBI) |  | Thumbnail | Print |
|----|----------------|-----------------------------------|--|-----------|-------|
| 1  | 29/07/19 18:02 | Accident Photo                    |  | Load JPG  |       |

| Assessment Reports |                |                                   | 1 per page                                                                          | <input checked="" type="checkbox"/> |
|--------------------|----------------|-----------------------------------|-------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                           | Print                               |
|                    |                |                                   |                                                                                     | <input checked="" type="checkbox"/> |
| 2                  | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 3                  | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 4                  | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 5                  | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 6                  | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 7                  | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 8                  | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 9                  | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 10                 | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 11                 | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 12                 | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 13                 | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| 14                 | 29/07/19 18:02 | Accident Photo                    |  | <input checked="" type="checkbox"/> |
| Documentation      |                |                                   | 1 per page                                                                          | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                           | Print                               |
| 1                  | 29/07/19 18:05 | Sketch Plan                       |  | <input checked="" type="checkbox"/> |
| 2                  | 29/07/19 18:05 | Sketch Plan #2                    |  | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST                                                                                                                                | Reset | Save | Print |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured.                                                                                                       |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>       |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

# LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19013515/ASF3E2

Date: 04/11/2019

### REFERENCE

Insured/Claimant: LEMOINE PIERRE MICHEL LOUIS Policy No: 1800110100-01  
Date of Loss: 27/07/2019 Nature of Claim: OD Claim No: 3828665984SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SME365S**  
Make & Model: AUDI A5, 2.0 SPORTBACK (A) Engine No: CVK067189  
Reg. Date: 14/09/2018 (Man. Year: 2018) Chassis No: WAUZZZF54JA127802  
Colour: Black Odometer: 6434 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$160,000.00  
Price:  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18  
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                      | Repairer's       | Adjuster's      | Difference       | Diff %       |
|-------------------------------------|------------------|-----------------|------------------|--------------|
| Parts                               | 10,081.00        | 4,028.40        | 6,052.60         | 60.04        |
| Miscellaneous Items                 | 0.00             | 0.00            | 0.00             |              |
| Labour                              | 18,992.00        | 3,982.00        | 15,010.00        | 79.03        |
| Paintwork Labour                    | 0.00             | 0.00            | 0.00             |              |
| Towing                              | 0.00             | 0.00            | 0.00             |              |
| <b>Calculated Gross Total (S\$)</b> | <b>29,073.00</b> | <b>8,010.40</b> | <b>21,062.60</b> | <b>72.45</b> |
| <b>- Excess (S\$)</b>               | <b>1,600.00</b>  | <b>1,600.00</b> | <b>0.00</b>      | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>27,473.00</b> | <b>6,410.40</b> | <b>21,062.60</b> | <b>76.67</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>1,923.11</b>  | <b>448.73</b>   | <b>1,474.38</b>  | <b>76.67</b> |
| <b>Nett Amount (S\$)</b>            | <b>29,396.11</b> | <b>6,859.13</b> | <b>22,536.98</b> | <b>76.67</b> |

### INSPECTION

Date of Assignment: 01/08/2019  
Date Inspected: 01/08/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

| No. | Qty | Part No. | Particulars                                          | Condition     | Repairer's  | Amount       |
|-----|-----|----------|------------------------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *REAR DOOR - RH                                      | Dented        | 2,829.00 FS | *2,263.20 FS |
| 2   | 1   |          | *OUTER DOOR SEAL - RH                                | Necessary     | 201.00 FS   | *160.80 FS   |
| 3   | 1   |          | *BONDING AGENT                                       | Not Necessary | 45.00 FS    | *- FS        |
| 4   | 1   |          | *CLEANING SOLUTION                                   | Not Necessary | 65.00 FS    | *- FS        |
| 5   | 1   |          | *DOOR ATTACHMENT PARTS                               | Not Necessary | 117.00 FS   | *- FS        |
| 6   | 1   |          | *DOOR CATCH                                          | Not Necessary | 109.00 FS   | *- FS        |
| 7   | 1   |          | *SIDE MEMBER TRIM - RH                               | Deformed      | 754.00 FS   | *602.80 FS   |
| 8   | 1   |          | *ATTACHMENT PARTS                                    | Necessary     | 118.00 FS   | *94.00 FS    |
| 9   | 1   |          | *ADHESIVE TAPES                                      | Necessary     | 192.00 FS   | *153.20 FS   |
| 10  | 1   |          | *REAR FENDER SIDE PANEL - RH                         | Repair        | 2,285.00 FS | *- FS        |
| 11  | 1   |          | *RIVETTED CAP NUT                                    | Not Necessary | 2.00 FS     | *- FS        |
| 12  | 1   |          | *SIDE WINDOW - RH                                    | Not Necessary | 653.00 FS   | *- FS        |
| 13  | 1   |          | *CLIP NUT                                            | Not Necessary | 2.00 FS     | *- FS        |
| 14  | 1   |          | *WHEEL HOUSING LINER - RH                            | Not Necessary | 256.00 FS   | *- FS        |
| 15  | 1   |          | *WHEEL HOUSING LINER ATTACHMENT PARTS - FRONT / REAR | Not Necessary | 82.00 FS    | *- FS        |
| 16  | 1   |          | *REAR BUMPER GUIDE SECTION - RH                      | Not Necessary | 35.00 FS    | *- FS        |
| 17  | 1   |          | *ALUMINIUM RIM                                       | Cut           | 943.00 FS   | *754.40 FS   |
| 18  | 4   |          | *RUBBER VALVE                                        | Not Necessary | 13.00 FS    | *- FS        |
| 19  | 1   |          | *1/4 GLASS SEALANT                                   | Not Necessary | 100.00 FS   | *- FS        |
| 20  | 1   |          | *ACRYLIC SEALANT                                     | Not Necessary | 180.00 FS   | *- FS        |
| 21  | 1   |          | *CAVITY WAX                                          | Not Necessary | 140.00 FS   | *- FS        |
| 22  | 1   |          | *STONE CHIP                                          | Not Necessary | 180.00 FS   | *- FS        |
| 23  | 1   |          | *METAL FILLER POWDER                                 | Not Necessary | 280.00 FS   | *- FS        |
| 24  | 1   |          | *SUNDRIES                                            | Not Necessary | 500.00 FS   | *- FS        |

F=Franchise part. S=SpcNett.

Total Parts (S\$) 10,081.00 4,028.40

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                                                                                                                                                                                               | Lab.Type | Repairer's       | Amount          |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------------|-----------------|
| <u>Labour Items</u>     |                                                                                                                                                                                                                           |          |                  |                 |
| 1                       | TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION                                                                                                                                         | New      | 360.00           | 0.00            |
| 2                       | TO RENEW RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL                                                                                                                                                                       | New      | 300.00           | 0.00            |
| 3                       | TO REMOVE AND TRANSFER RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES                                                                                                                     | New      | 360.00           | 360.00          |
| 4                       | TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT                                                                                             | New      | 1,400.00         | 0.00            |
| 5                       | TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG                                                                    | New      | 1,400.00         | 0.00            |
| 6                       | TO DISMANTLE REAR BUMPER, REAR LID, RHS SILL PANEL TRIM AND RHS REAR DOOR. CUT OUT AND WELD RHS REAR FENDER. RENEW RHS DOOR AND RHS SILL PANEL TRIM. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED | New      | 8,000.00         | 1,500.00        |
| 7                       | TO RESPRAY REAR BUMPER, RHS REAR FENDER, RHS REAR DOOR, RHS SILL PANEL, RHS SILL PANEL TRIM, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL AND END PANELLING. TO CARRY OUT JOINT SEALER WORKS                                 | New      | 6,700.00         | 1,650.00        |
| 8                       | TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT                                                                                                                                                                       | New      | 280.00           | 280.00          |
| 9                       | TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                                                                                             | New      | 192.00           | 192.00          |
| Gross Labour Cost (S\$) |                                                                                                                                                                                                                           |          | <b>18,992.00</b> | <b>3,982.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >