MS0000	cc4/(// 190	3508, 21 163 DAC
	ASSIGNM	ENT 19
Pre-assign / CCU /	*	Registered in Merinaen:
Insured Vehicle No	3HH (074)	Claim No. :
Name of Insured	CTYL	Policy No. :
Insured Tel No.	HP:	SUMMERS OF STREET
Excess Sec II :SS	DOA: 27/7/19	11.04(150) YEAR 250 U.S. C
DUCATION DOS		Place of Accident :
Is driver the owner		
If NO, Driver Nam Driver Tel N		OI GIA REPORT: (E) / NO ; TP GIA REPORT: YES/ NO Insured Liability : % Final ? Yes/No
_PA7314	0_ → →	
INSRS: WSP: WS EX Tel: Liability: RMKS:	NSRS: WSP: Tel: Limbility: RMKS:	INSRS: WSP: Tel: Liability: RMKS:  INSRS: WSP: Tel: Liability: RMKS:
Date/ Time		
	PARRILD X , SHRIETUP X	STAGE DATE / PIC
		Non-Reporting ltr (1st): Non-Reporting ltr (2nd):
9/9/19	SeelC liability VIA MERIMON	Non-Reporting ltr (Final):
13/8/110	liability clear via mexime-	Notification ltr (if non-pickup): Call OI:
914/11	liability clear via menime	After call ltr to OI:
23 9 19 -	File of filemonelab.	Documentation Check List: Handler Typist
1116		Notification ltr (if non-pickup)
116611	Files Sumance to small My	After call ltr to OI:
1 1		Authorisation To Act:  Release Voucher:
		Final Repair Bill:
		Car Rental Invoice:
		Towing Invoice
	36	LTA / GIA:
		Medical Bill:
		Mandale/Reject Instruction:
		LOD
		Payment Breakdown Form:
PRELIMINARY ADVICE	Date/Time: Sent By:	Post-Repair Photos:
FINALIZATION	Date/Time: Confirm with:	Others: Confirm by:
Repair Cost:	S\$ ( days) Reduction:	% Email Call
FINAL SETTLEMENT	Date/Time: [] [[] Confirm with [Out]]	Email Call
Final Liability:	% (Agreed / Assessed) BOLA S/N No.: NO.	L If MO or B 28, Ass. Lia:
Repair Cost: Why	SS MEW	
Loss of Rental (LOR): Loss of Use (LOU):	SS (-40-06 (S 160 x1 days)	
Loss of Income (LOI):	S\$ (\$ x days)	
LOR only LOU only		OLD MILL
GIA/LTA Search	SS 7.	
Medical:	SS (e.g. Tow/ Independent )	Claim status: Normal/Reject/Private Settle     Report Format:
Disbursement: Legal Cost	SS (e.g. Tow/ Independent )	3) Survey fee: 9 290.W
Total:	SS 25 6.W Global Sum SS: 255U-W	
FINAL PAYMENT	Date/Time: Confirm with:	Email Call
Payce 1:	SS 255V.W House 1 WTS Engine	ioning the wol
Caree 2 (Strike if N.A.)	SS Nation	
Parec 3 (Stribs if N.A.)	SS Name 3:	

REF: TL



WTS Engineering Pte Ltd

8 Gul Circle, Singapore 629564 Tel: 65598984 Fax: 68622163

Company Registration Number: 200505706E

#### Quotation

DATE

29/07/19

VEHICLE NO:

PA7314D

DRIVER

YU XIN

ATTENTION TO:

PREPARED BY

Chan Soo Lye

LOCATION

Gui Workshop

Q REF No:

Q19/07/1045

DEPARTMENT

WTS T&T ACCIDENT DATE: 27/07/19

REF No.

JW-0719-440

E4-66/18

S/N	Description	Qty	Cost per Unit	Amount S\$
	Spare Parts			
1	AIR CON CONDENSER COVER	1	750	750.00
2	EXCURSION BUS STICKER LA SH	1	10	10.00
	Labour Costs			
1	TO KNOCK, WELDING AND STRAIGHTEN OUT DENTS AREA RHS SIDE BODY PANEL	1	800	650 80000
	Spray Paint			
1	Spray Painting TO PUTTY AND SPRAY PAINTING RHS BODY PANEL	1	1200	900 120000
	TO FUTTY AND SPRAY PAINTING REIS BODT PANEL		TOTAL:	2,760.00
			Total Amount	SGD 2,760.00

Remarks:

Signature of Workshop Dpt

Signature of Department Head

Signature of Claim Department

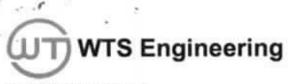
Surveyor Sign PASUL Surveyor Name 08 Date:

- The Hilpairer of the following:
- To insurery belongs for earny particip
- · To finesty dumaged partiel purely morney
- · Parts priors are subject to confirm -
- Sis lingal model:adoctal as allower.
- · Sugarmentary height most be resurrely on any milled to feel approval from trausures in the

A STREET

3 / 1

562:50



WTS Engineering Pte Ltd

8 Gul Circle, Singapore 629564 Tel: 65598984 Fax: 68622163

Company Registration Number: 200505706E

### Quotation

DATE

29/07/19

VEHICLE NO:

PA7314D

DRIVER:

YU XIN

ATTENTION TO:

PREPARED BY:

Chan Soo Lye

LOCATION:

Gul Workshop

Q REF No:

Q19/07/1045

DEPARTMENT:

WTS T&T

ACCIDENT DATE: 27/07/19

REF No:

JW-0719-440

S/N	Description	Qty	Cost per Unit	Amount S\$
	Spare Parts			
1	AIR CON CONDENSER COVER 4/	1	750	750.00
2	EXCURSION BUS STICKER has	1	10	10.00
	Labour Costs			
1	TO KNOCK, WELDING AND STRAIGHTEN OUT DENTS AREA RHS SIDE BODY PANEL	1	800	650 800.00
	Spray Paint			
1	Spray Painting	1	1200	900 1,200.00
	TO PUTTY AND SPRAY PAINTING RHS BODY PANEL.			2. 17
			TOTAL:	2,760.00
			Total Amount	SGD 2,760.00

Remarks:

Signature of Workshop Dpt

Signature of Department Head

Signature of Claim Department

6466150

Aprolools

LILL 67418434 SINGOD 100 68

. To recurvey deforetalist spray painting

To display damaged part(s) during reservey.

Date: .

- · Parts prices are subject to confirmation.
- Third party survey is on a "Without Projustion" busine.

Surveyor Sign: ..

Surveyor Nami

- = 110 Illingal modification(x) is although
- in subject to final improved from Programme Company

Assessment by Reports

1 / 1

## Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Thursday, 1 August 2019 9:21 AM

To: Cc: kenjilee@woodlandstransport.com.sg; 'sur@lkkauto.com'; Admin-D (LKKAuto) goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg; Pooi Chin

Han Daniel

Subject:

RE: PRI PA7314D VS SHA1634P DOA 27/07/19

Attachments:

QUOTATION.PDF; GIA.PDF; PRI.PDF

Dear Sir / Mdm.

Please conduct a survey on TP vehicle PA7314D and let us have your report urgently.

This claim will be handled by Daniel.

\*Kindly upload this survey request email to merimen.

P: MY chan

Thank You.

7:10.329.n

N.OWL

r ./

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

From: kenjilee@woodlandstransport.com.sg [mailto:kenjilee@woodlandstransport.com.sg]

Sent: 01 August, 2019 8:55 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg

Subject: RE: PRI PA7314D VS SHA1634P DOA 27/07/19

Dear All,

We choose LKK Auto Consultants Pte Ltd as the single joint expert for this PRI.

Please contact Mr Chan at Tel: 6559 8984 / 9299 4122 for an appointment to view the vehicle.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



## Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988

Fax : +65 6898 2394

Direct Line: +65 6559 8954

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Group of Companies:

wistravel 3



CASHBOX

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Wednesday, 31 July 2019 10:09 AM To: kenjilee@woodlandstransport.com.sg

Cc: goo@woodlandstransport.com.sg; sichan@woodlandstransport.com.sg

Subject: RE: PRI PA7314D VS SHA1634P DOA 27/07/19

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

#### Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext – 248

From: kenjilee@woodlandstransport.com.sg [mailto:kenjilee@woodlandstransport.com.sg]

Sent: 30 July, 2019 3:44 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg

Subject: PRI PA7314D VS SHA1634P DOA 27/07/19

We are instructed by <u>WTS Travel & Tours Pte Ltd</u> to notify you of a road traffic accident on <u>27/07/2019</u> at about <u>1930hrs</u> at - <u>T1 Departure Hall</u> involving our client's/customer's vehicle registration number <u>PA7314D</u> and vehicle registration number <u>SHA1634P</u> driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at No. 8 Gul Circle, Singapore 629564.

Please contact Mr Chan at Tel: 6559 8984 / 9299 4122 for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



#### Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

er creation

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954

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Group of Companies:

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CASHBOX

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

# View Received Message

This mail is associated with :

\*PA7314D (MCT19070729) [SHA1634P]

WTS TRAVEL & TOURS PTE LTD
Jul 27 2019 7:00PM
[COMFORT TRANSPORTATION PTE LTD] Wts Engineering Pte Ltd

From	India International Insurance Pte Ltd (HQ) (III_SG), sent on 08/08/2019 15:55 PM.
To	LKK_HQ
Subject	Alert - Adj Mandate Approved (S\$0.00) - PA7314D - Claim Handler: Pool Chin Han Daniel
name	

#### **DOCUMENTS SUMMARY**

There are no documents.

## Hsiao Tong (LKKAuto)

From:

kenjilee@woodlandstransport.com.sg

Sent

Friday, 20 September 2019 2:38 PM

To:

Hsiao Tong (LKKAuto)

Cc:

goo@woodlandstransport.com.sg

Subject:

LOD PA7314D VS SHA1634P DOA 27 07 19

Attachments:

Cl.pdf; COVER.pdf; GIA.PDF; PROFORMA.pdf

Attention

: Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

#### ACCIDENT INVOLVING SHA1634P WITH OUR VEHICLE PA7314D ON 27/07/2019

We refer to the above accident and understand that you are the insurer of SHA1634P

From our investigation, we are of opinion that the accident arose as a result of your insured's negligent driving.

Our loss in this connection comprises the following:

Cost Of Repair

\$ 1,926.00

4 Days Loss Of Use

1,400.00

Total

\$ 3,326.00

Please let us know whether you are prepared to admit liability and reimburse our loss in full within the next two weeks on receipt of this letter otherwise we will proceed the matters legally which we will recourse the costs incurred to you.

Please acknowledge receipt of the above letter.

Thank you.

Thank you.

Thanks and Regards,

Keuji Lee 李东仁

Claims Department



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line: +65 6559 8988 Direct Line: +65 6559 8954 Fax : +65 6898 2394

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Group of Companies: WTStravel

PITETON

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# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID: Vehicle Details	083E
Vehicle No.:	PA7314D
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Oct 2019
Vehicle Make	TOYOTA
Vehicle Model:	COASTER HR D
Primary Colour:	White
	2007
Manufacturing Year: Engine No.:	N04CTQ11231
Chassis No.:	JTGFC538003000114
Maximum Power Output:	710103000000117
Open Market Value:	\$68,291.00
	25 Oct 2007
Original Registration Date:	25 Oct 2007
First Registration Date:	1
Transfer Count:	\$0.00
Actual ARF Paid: Intended PARF Rebate Details	30.00
PARF Eligibility:	No
PARF Eligibility Expiry Date:	140
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	and the second
COE Expiry Date:	30 Sep 2022
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$20,268.00
COE Rebate Amount:	\$11.868.00
Total Rebate Amount: Message	\$11,868.00
	e can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the

The information contained herein is correct as at 26 Oct 2019

# Claim Audit

- 1	AUDIT TRAIL			
la.	On	Audit	Remarks	θy
1	01 Aug 2019 16:18	Clm Dtl Modified	Claimant's Name: -> WTS TRAVEL & TOURS PTE LTD. Claimant's ID: -> 198900083E.	[A] HOW MEI KWAN
2	01 Aug 2019 16:18	Clm Veh Model Changed	(202549) TOYOTA COASTER 4.0 D (M).	[A] HOW MEI
	10.10			KWAN
3	01 Aug 2019 16:18	Clm Created	Reg No: PA7314D. Acct Date: 2019/07/27. Claim Type: TP. Insurer: India Internation al Insurance Pte Ltd (HQ). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Wts Engineering Pte Ltd (HQ)	[A] HOW MEI KWAN
4	01 Aug 2019 16:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
	POSTER TO STATE OF THE STATE OF			[A] HOW
5	01 Aug 2019 16:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/14	MEI KWAN
	01 Aug 7010			[A] HOW
6	01 Aug 2019 16:18	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	KWAN
7	01 Aug 2019 16:18	Assignment 1st Accessed		[A] LEE SU THING
8	01 Aug 2019 16:19	Label Added	(30653): Direct Settlement,	[A] HOW MEI KWAN
9	01 Aug 2019 16:19	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	05 Aug 2019 11:12	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
11	05 Aug 2019 11:13	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD. Insured ID: -> 199303821 R.	[A] HOW MEI KWAN
				IAI
12	08 Aug 2019 09:33	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: OID overtake TP and collided onto the $\epsilon$ ight portion	VIVIAN LAU PEI FENG
13	08 Aug 2019 15:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/14. Mandate Remarks: Agreed to do direct settl ement. Revert with your quantum advice, Please request TP WS to raise Tax Invoice f or Cost of repairs in III's name	[1] Sundari Nagaraja
14	08 Aug 2019 15:55	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement, Revert with your quantum advice. Plea se request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagaraja
15	04 Oct 2019 14:40	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
16	04 Oct 2019 14:40	Clm Dtl Modified	JPJ Reg. Date: -> 2007/10/25.	[A] Elaine Kuan Hwa Meen
17	04 Oct 2019 14:40	Clm Details Notified		[A] Elaini Kuan Hwi Meen
18	23 Oct 2019 09:17	Adj Mandate Request	Cur.Req:2646.00:PODS Liability: 100% *Quantum: (a)CORw/GST: \$1,926.00 + (b)LO U(4days x \$180.00): \$720.00 = Total: \$2,646.00 *Vehicle Model: Toyota Coaster (40 09cc) *4 recommendation repair days *For your approval please.	[A] CHEV HSIAO TONG

■ ► Date To

4 F Audit Type None

♥ Go

#### ACTIVITY

[08/08/2019 09:34] VIVIAN LAU PEI FENG: seek liability via meirmen

**Date From** 

full Right Nov			Act Type				Ref.2	MHOOH
2233886	02 Aug 2019 08:32:24	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	PA7314D	SHA1634P	11.77
2302657	04 Oct 2019 14:40:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	PA7314D	5HA1634P	11.77

# **Print Sent Message**

This mail is associated with:

\*PA7314D (MCT19070729) [SHA1634P]

TP

WTS TRAVEL & TOURS PTE LTD Jul 27 2019 7:00PM [COMFORT TRANSPORTATION PTE LTD]

Wts Engineering Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 26/10/2019 10:30 AM.

To danielpooi@iii.com.sg

CC III\_SG; chewht@lkkauto.com; admin-a@lkkauto.com

RE: Alert - Adj Mandate Maintained - PA7314D - Claim Handler: Pool Chin Han Daniel Subject

Hi Sirs,

Yes. The third party vehicle's COE expiry date is 30 Sep 2022.

Detail as follows: -

Market Value	: \$65,000.00 (est)	
LTA Rebate	: \$11,868.00 (est)	
Nett Value	: \$53,132.00 (est)	

Kindly let us have your mandate.

Thanks.

Hsiao Tong

<-- Original Message -->

From: III SG To: LKK\_HQ

Sent On: 23/10/2019 03:02 PM

Subject: Alert - Adj Mandate Maintained - PA7314D - Claim Handler: Pool Chin Han Daniel

Maintained: 2007 model. Is it economical to repair?

# **Print Received Message**

This mail is associated with:

\*PA7314D (MCT19070729) [SHA1634P] TP WTS TRAVEL & TOURS PTE LTD. Jul 27 2019 7:00PM [COMFORT TRANSPORTATION PTE LTD] Wts Engineering Pte Ltd

India International Insurance Pte Ltd (HQ) (III\_SG), sent on 29/10/2019 14:23 PM. From

LKK\_HQ To

Alert - Adj Mandate Approved (S\$2646.00) - PA7314D - Claim Handler: Pool Chin Han Daniel Subject

Approved: 2646.00: Request TP WS to issue Tax invoice for Repairs in III's favour

## Hsiao Tong (LKKAuto)

From:

kenjilee@woodlandstransport.com.sg

Sent:

Friday, 1 November 2019 8:18 AM

To:

Hsiao Tong (LKKAuto)

Cc:

goo@woodlandstransport.com.sg

Subject:

RE: LOD PA7314D VS SHA1634P DOA 27 07 19 //LKK REF: CC4/III19013508/R1pa3

## Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Without admission of liability, we accept your offer.

Please forward the DV to us.

Thank you.

Thanks and Regards,

Keuji Lee 李东仁

Claims Department



#### Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988

Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg ()

Group of Companies: WTS travel

CASHBOX

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 31 October 2019 4:46 PM To: kenjilee@woodlandstransport.com.sg Cc: goo@woodlandstransport.com.sg

Subject: RE: LOD PA7314D VS SHA1634P DOA 27 07 19 //LKK REF: CC4/III19013508/R1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,550.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Friday, 25 October 2019 10:37 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: goo@woodlandstransport.com.sg

Subject: RE: LOD PA7314D VS SHA1634P DOA 27 07 19

Hi Ms Chew,

may we have your offer of settlement please?

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Fax : +65 6898 2394 Main Line : +65 6559 8988

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg ()

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Wednesday, 23 October 2019 9:08 AM

To: 'chewht@lkkauto.com' <chewht@lkkauto.com>

Cc: goo@woodlandstransport.com.sg

Subject: RE: LOD PA7314D VS SHA1634P DOA 27 07 19

HI Ms Chew,

Attachment as requested.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



#### Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg (7

Group of Companies:

wistrovel &



CASHBOX

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Wednesday, 23 October 2019 8:53 AM

To: 'chewht@lkkauto.com' <chewht@lkkauto.com>

Cc: goo@woodlandstransport.com.sg

Subject: RE: LOD PA7314D VS SHA1634P DOA 27 07 19

Dear Chew,

Please be informed that we are pending for your offer of settlement.

Thank you.

Thanks and Regards,

# Kenji Lee 李东仁

#### Claims Department



#### Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988

Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg ()

Group of Companies:

WTStravel &



CASHBOX

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Friday, 20 September 2019 2:38 PM

To: 'chewht@lkkauto.com' <chewht@lkkauto.com>

Cc: goo@woodlandstransport.com.sg

Subject: LOD PA7314D VS SHA1634P DOA 27 07 19

Attention

: Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

#### ACCIDENT INVOLVING SHA1634P WITH OUR VEHICLE PA7314D ON 27/07/2019

We refer to the above accident and understand that you are the insurer of SHA1634P

From our investigation, we are of opinion that the accident arose as a result of your insured's negligent driving.

Our loss in this connection comprises the following:

Cost Of Repair

\$ 1,926.00

4 Days Loss Of Use

\$ 1,400.00

Total

\$ 3,326.00

Please let us know whether you are prepared to admit liability and reimburse our loss in full within the next two weeks on receipt of this letter otherwise we will proceed the matters legally which we will recourse the costs incurred to you.

Please acknowledge receipt of the above letter.

Thank you.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



# Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988

Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg ()

Group of Companies: WTS travel

CASHBOX



# WTS Engineering Pte Ltd

From : Workshop Department

M/S: Woodlands Transport Service Pte Ltd

No 8 Gul Circle Singapore 629564 Date:

19-Sep-19

No:

0919/1049

S/n	Description	Unit	-	Amount
	Repair cost of PA7314D			
	Accident Date: 27/07/2019			
	Repair works took 4 days			
	Lumpsum repair inclusive of labour charges and spray painting		\$	1,800.00
	Add 7% GST		\$	126.0
	SGD: One Thousand Nine Hundred Twenty Six Only			
		Total	s	1,926.0

**Authorised Signature** 



# WTS ENGINEERING PTE LTD 200505706E

COMPANY & GST REGISTRATION NO:200505706E NO 8 GUL CIRCLE SINGAPORE 629564. TEL:6559-8983 FAX:6898-2394 X

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET #04-05 IOB BUILDING SINGAPORE 049711

ATTN. : MOTOR CLAIMS DEPT

TEL. FAX 1

FAX : A/C NO. : 3000/C01 DEBIT NOTE

NO. : DN191101

DATE : 08/11/2019

TERM : COD

PAGE : 1/1

ITEM NO.	DESCRIPTION	QTY	U.PRICE	DIS.	TAX	AMOUNT
1 C-REIM	LOSS OF USE OF PA7314D ACCIDENT DATE:27/07/2019	L	624.00			624.00

SINGAPORE DOLLAR: SIX HUNDRED TWENTY FOUR ONLY

TOTAL QUANTITY I TOTAL 624.00 DISCOUNT 0.00

NET 624.00 TAX 0.00

GROSS SS 624.00

AUTHORISED SIGNATURE(S)

RECEIVED BY

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

LAIM SUBI	OLDER TRA	CKING									
Case	Notified	Est Submitted	Adj Assigned	Adj Apt	Adj	Submitted	Ins Auth'ed	Stat	Total Control		
Main	08 Aug 2019 Edit Reg		01 Aug 2019 00:00 Edit Adj Ret	S\$1,800.00 Edit Estimate	F 10.50	0,800.00 dw Rpt		Rep	Pending for Survey Report Cancel Case		
	Main	) F	teference	Claim	Details		Documen	nts	1_	Show All	
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]				
Insured:	COMFORT	TRANSPORTAT	TION PTE LTD, Co.	Reg. No.: 19930	3821R						
Main Claimant:	WTS TRA	VEL & TOURS P	TELTD, Co. Reg. N	o.: 198900083E							
Vehicle Reg No.:	PA7314	D			of Loss:		9 19:00 - :59 hs and <b>2</b> Days F	rom LTA R	eg Date (	Man Yr)]	
Claim Type:	TP / MC	TP / MCT19070729				MCOM0015 (TP, Fire & Theft)					
Vehicle Reg No. (Insured):	SHA1634P Policy No. (Claimant): SD18V10430										
				Exce	ss:						
Repairer:	Wts Engli	neering Pte Ltd	(HQ) 8 Gul Circle, 62	9564 Tuas - Tel							
Handling Insurer:	India Int	ernational Insu	rance Pte Ltd (HQ)	Tel: 63476100	[Hand	fled by Pool	Chin Han Dani	el]			
Claimant's Insurer:			d (HQ) - Tel: (65) 62								
Adjuster:	LKK Auto	Consultants Pto	e Ltd (HQ) - Tel: 625	6-3561 [Han	dled by F	10HD RASU	L] [Final R	pt due 1	4/08/20	19]	
ASSOCIAT	ED MAIL RE	CEIVED						/iew All	Compose	e Case Mail	
<ul> <li>III_SG (</li> </ul>	23/10/2019):	Alert - Adj Man	date Approved (5\$2 date Maintained - P date Approved (5\$6	A7314D - Clair	n Handle	er: Pool Chir	Han Daniel				
ALL ASSO	CIATED TAS	KS⊟			JJ2	View All	Search Tasks	Create Ne	w Task	Complete	
Due Date	Priority	Type Tas	k Group Subject	Handler	Assign	ned By	Completed O	n Cre	eated On	Done	

#### Claim Documents

\*PA7314D (MCT19070729) [SHA1634P] TP WTS TRAVEL & TOURS PTE LTD Jul 27 2019 7:00PM [COMFORT TRANSPORTATION PTE LTD] Wts Engineering Pte Ltd

Pho	tos/Images		3 per s	page V	100
No:	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
I.	23/09/19 14:10	Odometer Reading	0	Load JPG	8
2	23/09/19 14:10	Chassis Number	0	Load JPG	M
3	23/09/19 14:10	General View	0	Load JPG	Ø
4	23/09/19 14:10	General View	0	Load 3PG	81
5	23/09/19 14:10	General View	0	Load JPG	Ø
6	23/09/19 14:10	General View	0	Load JPG	8
7	23/09/19 14:10	General View	0	Load JPG	₩
8	23/09/19 14:10	General View	0	Load JPG	Ø
9	23/09/19 14:10	General View	0	Load JPG	Ø
		General View	0	Load JPG	2
10	23/09/19 14:10		0		₩.
11	23/09/19 14:10	General View		Load JPG	
12	23/09/19 14:10	General View	0	Load JPG	N
13	23/09/19 14:10	General View	0	Load JPG	N
14	23/09/19 14:10	General View	0	Load JPG	M
15	23/09/19 14:10	General View	0	Load JPG	120
16	23/09/19 14:10	General View	0	Load JPG	N
17	23/09/19 14:10	General View	0	Load JPG	M
18	23/09/19 14:10	General View	0	Load JPG	Ø
19	23/09/19 14:10	General View	0	Load JPG	V
20	23/09/19 14:10	General View	0	Load JPG	12
21	23/09/19 14:10	General View	0	Load JPG	82
22	23/09/19 14:10	General View	0	Load JPG	80
23	23/09/19 14:10	Reinspection Photo	0	Load JPG	V
24	23/09/19 14:10	Reinspection Photo	0	Load JPG	52
25	23/09/19 14:10	Reinspection Photo	0	Load JPG	120
26	23/09/19 14:10	Reinspection Photo	0	Load JPG	Ø
20	23/03/23 24:40	Perinapeerium Provide		1	- 66.5
Doc	cumentation		1 per	page 🗸	N/
No:	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/08/19 16:19	PRI	0	Load PDF	
2	01/08/19 16:19	TP ESTIMATE	0	Load PDF	
3	01/08/19 16:19	TP GIA REPORT	0	Load PDF	_
4	01/08/19 16:19	ACKNOWLEDGEMENT EMAIL TO III DD 01.08.2019	0	Load PDF	-
5	05/08/19 18:01	TP ESTIMATE - MARKED	. 0	Load PDF	
6	21/10/19 12:07	LOD	0	Load PDF	-
7.	26/10/19 10:28	TP VEH DETAILS	0	Load PDF	
8	26/10/19 10:28	PARF_COE REBATE	0		
9	25/11/19 09:23	WORKSHOP INVOICE	0	Load PDF	
10	25/11/19 09:23	AUTHORISATION TO ACT FORM	0	Load PDF	-
11	25/11/19 09:23	DISCHARGE VOUCHER	. 0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	07/08/19 08:32	Singapore Accident Statement	0	Load PDF	

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other porties.	

## LKK Auto Consultants Pte Ltd (Co.Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III19013508/R1PA3Q2

Date:

25/11/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No :

PA7314D

Insured Vehicle No: SHA1634P

-----

Date of Loss:

27/07/2019

Nature of Claim:

TP

Claim No: MCT19070729

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

PA7314D

Make & Model:

TOYOTA COASTER, 4.0 D (M)

Engine No:

N04CTQ11231

Reg. Date: Colour: 25/10/2007 (Man. Year: 2007) Multi-colour Chassis No: Odometer: JTGFC538003000114 672692 km

Engine Capacity:

4009 cc

Market Value/New Car

4009

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Front Tyre Size:

215/75 R17.5 Firenza 7 mm Rear Tyre Size:

215/75 R17.5 (D) Firenza 7/7 mm

Front Left Side: Front Right Side:

Firenza 7 mm

Rear Left Side: Rear Right Side:

Firenza 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		760.00	572.50	187.50	24.67
Miscellaneous Items		0.00	0.00	0.00	
Labour		2,000.00	1,550.00	450.00	22.50
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	2,760.00	2,122.50	637.50	23.10
Appr	oved Total (Overridden) (S\$)		1,800.00		
	(S\$)	2,760.00	1,800.00	960.00	34.78
	+ GST 7.00/7.00% (S\$)	193.20	126.00	67.20	34.78
	Nett Amount (S\$)	2,953.20	1,926.00	1,027.20	34.78
	+ Loss of Use (4.0 x S\$10	60.00/day) (S\$)	640.00		
	Ne	tt Liability (S\$)	2,566.00		
	Global Sum S	ettlement (S\$)	2,550.00		

INSPECTION

Date Inspected:

Date of Assignment:

01/08/2019

02/08/2019 Inspected At:

Wts Engineering Pte Ltd (HQ)

8 Gul Circle

Singapore 629564

Estimated Period of Repair:

4.0 days

Adjuster Report Page 2 of 4

Adjuster: MOHD RASUL Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

Referen		(Last Synchronised: 21 Oct 2019)	
Parts:	N/A	TOYOTA COASTER 4.0 D (M) (Model not available in database)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for PA7314D)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info:	Items/values r	not in reference catalogue are prefixed with an asterisk *.	

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*AIR CON CONDENSER COVER	Bent	750.00 F	*750.00 FL
2	1		*EXCURSION BUS STICKER	Necessary	10.00 FS	*10.00 FS
F=Fm	anchise	part. S=SpcNe	ett. L=ListItemDisc.	_		
				Sub Total (S\$)	760.00	760.00
			<ul> <li>List Item Discount on L Items</li> </ul>	0.00/25.00% (S\$)	0.00	187.50
				Total Parts (S\$)	760.00	572.50
			Report was unsubmitted during	ng this print-out.		

# Recommended Miscellaneous Items There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO KNOCK , WELDING AND STRAIGHTEN OUT DENTS AREA RHS SIDE BODY PANEL	New	800.00	650.00
2	TO PUTTY AND SPRAY PAINTING RHS BODY PANEL	New	1,200.00	900.00
	Gross Labo	ur Cost (S\$)	2,000.00	1,550.00
_	Report was unsubmitted dur	ing this print out		

< END OF ESTIMATES >