

INE CASE OWNER: AAA KIAN MEALS

CC 3, MG 190 13476, A ha3

LKK:
IDAC:

Surveyor: ADRIAN

DOI: ASSIGNMENT 01/08/19

Date / Time: 11/8/19

Registered in Merimen: 18/19

Pre-assign / CCU / FTE



Insured Vehicle No. : Smf 2364B

Claim No. : 07123502836G

Name of Insured : Neo chee Giap

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II :SS _____ D.O.A: 25/7/2019

Place of Accident : _____

Is driver the owner? (YES / NO) Nature of Accident: _____

If NO, Driver Name / Age: _____
Driver Tel No. : _____ (V/L: YES / NO)

OI GIA REPORT: (YES) NO ; TP GIA REPORT: (YES) NO
Insured Liability: % Final ? Yes / No

SCG 1004



INRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____
Premium



INRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	<u>06/08/19-UC</u>
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	<u>FRP</u>	SS <u>2,956.00</u> (3 days)	Reduction: <u>50</u> %
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	% <u>100</u> (Assessed / Assessed)	BOLA S/N No.:	<u>27</u>
Repair Cost:	<u>(w/gst)</u>	SS <u>3,163.35</u>	
Loss of Rental (LOR):	SS - (days)		
Loss of Use (LOU):	SS <u>150.00</u> (550 x 3 days)		
Loss of Income (LOI):	SS - (5 x days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search:	SS <u>2.00</u>		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost:	SS -		
Total:	SS <u>3,315.35</u>	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS <u>3,315.35</u>	Name 1:	<u>PREMIUM AUTOMOBILES PTE LTD</u>
Payee 2: (Strike if N.A.)	SS -	Name 2:	-
Payee 3: (Strike if N.A.)	SS -	Name 3:	-

COMPLIANT
11/11/19

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format:
- 3) Survey fee: \$370.00

ASS. REC BY:

REF:

13476 / A/W

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % J Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SC6100Y Yr Regn: 2018 Dec

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan cc 999

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 11370 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ8VOK1012760

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 01/08/18

Survey held at Premier

Des. of Damages: Frt / Rear / O/S / NIS / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP A/B.

PIP + 2,950.40
CRUP: + 5,076.60 (50%)

MV:

PV:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prell. Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

___ S + RS ___ SI

Photos

Others

TOTAL

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0512/2019/DY/TF
Date : 18-Apr-19

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle : **SMF 2364 B**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MR AW MING ZHE ALVIN
Address : 100 SHREWSBURY ROAD
: Singapore 307850
Telephone : HP +65 97982558
Type of Claim : Third Party Claims
Policy No. : 1900009652
Vehicle No : **SCG 100 Y**
Model Code : Audi A3 Sedan 1.0 TFSI 8V
Model / Year : Dec-18
Engine No : CHZ C25985
Chassis No : WAUZZZ8V0K1012760
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 25-Jul-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCG 100 Y

S/n	Nature of Jobs	Estimated Charges	SURVEYOR'S RECOMMENDATION
1	To remove and transfer rear parking aid. Check function and renew according to damage.	s/n \$ 280.00 ✓	
2	To dismantle and renew rear bumper. Re-organise rear crash managements components. Reinstall all parts removed.	\$ 1,050.00 ✓ 500	
3	To respray rear bumper.	\$ 900.00 ✓ 550	
4	To carry out diagnostic check.	s/n \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 2,422.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCG 100 Y

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>reband</i>	\$1,793.00 ✓	1,434.40
2	REAR BUMPER STICKY PAD	\$21.00 +	
3	REAR BUMPER FIXING PARTS <i>2 new</i>	\$175.00 +	
4	REAR BUMPER GUIDE SECTION - LH / RH <i>2</i>	\$30.00 ✗	
5	REAR BUMPER GUIDE PIN	\$53.00 +	
6	REAR BUMPER SPOILER - LH	\$216.00 ✗	
7	REAR LIGHT REFLECTOR - LH / RH	\$76.00 ✗	
8	REAR BUMPER REINFORCEMENT BAR	\$522.00 ✗	
9	REAR BUMPER BRACKET - LH	\$25.00 ✗	
10	REAR BUMPER BRACKET - RH	\$26.00 ✗	
11	REAR PARKING AID SENSOR	\$462.00 ✗	
12	SEAL RING	\$12.00 ✗	
13	SUNDRIES <i>Not New</i>	\$200.00 ✗	
TOTAL SPARE PARTS CHARGES		\$3,611.00	
TOTAL LABOUR CHARGES		\$ 2,422.00	
GRAND TOTAL		\$ 6,033.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Telefax

Name : Adrian Lj
Surveyed Date : 01/08/19
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 03 Days.

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0512/2019/DY/TF
Date : 18-Apr-19

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle : **SMF 2364 B**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

*Hi Adrian,
3 days - ok - Jy - 20 Sep 2019*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MR AW MING ZHE ALVIN
Address : 100 SHREWSBURY ROAD
: Singapore 307850
Telephone : HP +65 97982558
Type of Claim : Third Party Claims
Policy No. : 1900009652
Vehicle No : **SCG 100 Y**
Model Code : Audi A3 Sedan 1.0 TFSI 8V
Model / Year : Dec-18
Engine No : CHZ C25985
Chassis No : WAUZZZ8V0K1012760
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 25-Jul-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCG 100 Y

S/n	Nature of Jobs		Estimated Charges		SURVEYOR'S RECOMMENDATION
1	To remove and transfer rear parking aid. Check function and renew according to damage.	s/n	\$ 280.00	\$	280.00
2	To dismantle and renew rear bumper. Re-organise rear crash managements components. Reinstall all parts removed.		\$ 1,050.00	\$	500.00
3	To respray rear bumper.		\$ 900.00	\$	550.00
4	To carry out diagnostic check.	s/n	\$ 192.00	\$	192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,422.00</u>	\$	<u>1,522.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCG 100 Y

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$1,793.00	\$ 1,434.40
2	REAR BUMPER STICKY PAD	\$21.00	
3	REAR BUMPER FIXING PARTS	\$175.00	
4	REAR BUMPER GUIDE SECTION - LH / RH	2 \$30.00	
5	REAR BUMPER GUIDE PIN	2 \$53.00	
6	REAR BUMPER SPOILER - LH	\$216.00	
7	REAR LIGHT REFLECTOR - LH / RH	\$76.00	
8	REAR BUMPER REINFORCEMENT BAR	\$522.00	
9	REAR BUMPER BRACKET - LH	\$25.00	
10	REAR BUMPER BRACKET - RH	\$26.00	
11	REAR PARKING AID SENSOR	2 \$462.00	
12	SEAL RING	4 \$12.00	
13	SUNDRIES	\$200.00	
	TOTAL SPARE PARTS CHARGES	\$3,611.00	\$ 1,434.40
	TOTAL LABOUR CHARGES	\$ 2,422.00	\$ 1,522.00
	GRAND TOTAL	\$ 6,033.00	\$ 2,956.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Vic (LKKAuto)

From: jiajee.yap@premiumauto.com.sg
Sent: Friday, 20 September, 2019 4:14 PM
To: Adrian Ling (LKKAuto); SUR; Admin A; CS A Team
Cc: 'Chang Chee Sing'; 'Boo seng yak'; 'Carrine Leong'
Subject: FINAL REVISION - SCG100Y - TP AIG - SURVEYED 01 AUG 2019
Attachments: PA09322019 -SCG 100 Y - Audi A3 Sedan 1.0 TFSI 8V - REAR TP (AIG).xlsx;
20092019160356-0001.pdf; WhatsApp Image 2019-08-29 at 9.30.56 AM.jpeg;
WhatsApp Image 2019-08-29 at 9.30.54 AM.jpeg; WhatsApp Image 2019-08-29 at
9.30.55 AM.jpeg

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$2956.40 @ 3 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Print Received Message

This mail is associated with :

***SCG100Y (0712350283SG)
[SMF2364B]**

TP

AW MING ZHE, ALVIN

Jul 25 2019 5:00PM

[NEO CHEE GIAP]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 11/11/2019 09:39 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3315.35) - SCG100Y - Claim Handler: Chan, Kian-Meng

Approved:3315.35:Kindly settle at best

BREAKDOWN OF PAYMENT

Vehicle No: SCG100Y

Accident on 25/07/2019 at 37 TUAS BASIN LINK

Involving vehicle/s SMF2364B

1) Repair cost \$ 3163.35 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 150 Payable to: AW MING ZHE, ALVIN

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : AW MING ZHE, ALVIN
 Period of Insurance : 27 Dec 2018 To 26 Dec 2020
 Engine No. : CHZC25985
 Chassis No. : WAUZZZ8V0K1012760

Vehicle No. : SCG100Y
 Policy No. : 1900009652
 Endorsement No. : 000000000269973
 Issued Date : 06 Apr 2019

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PARF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Intention as to use* :

Only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 186) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

AW MING ZHE, ALVIN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 83662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy in which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 186), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0504125206

PREMIUM LEASING - SP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159936

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.
 J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

55CBM

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
 78 Shenton Way
 #07-16 AIG Building
 Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMF 2364 B

Norah Khai
 6768 9911
 6841 1183
 Nora.khai@premiumauto.com.sg
 Body & Paint Dept
 PA/TP/0512/2019/NH

23 Oct 2019

from
 Telephone +65-
 Telefax +65-
 EMail
 Our department
 Our Ref
 Your Ref
 Date

Dear Sir,

RE: INSURANCE CLAIM FOR SCG 100 Y, Audi A3 SEDAN 1.0 TFSI.

With reference to the above-mentioned vehicle, no. **SCG 100 Y**, claimant, **Mr. Aw Ming Zhe, Alvin**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014384 – S\$ 3,163.35.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Use - S\$ 150.00 (S\$ 50.00 x 3 working days)
6. GIA Search Fee – S\$ 2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
 Claims Dept

Encls

AIG – SCG 100 Y

total pages

Premium Automobiles Pte Ltd
 Showroom
 9 Leng Kee Road
 Singapore 159090
 Telephone (65) 6566 1111
 Telefax (65) 6471 3733

Service & Parts Centres
 55 Ubi Rd 1
 Singapore 408699
 Telephone (65) 6336 2323
 Telefax (65) 684 11183



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

06 AUGUST 2019

**NEO CHEE GIAP
BLOCK 104 BEDOK RESERVOIR ROAD
#07-368
SINGAPORE 470104**

Dear Sir/Madam,

**OUR REF : CC3/AIG19013476/Aha3
YOUR REF : SMF 2364B**

**ACCIDENT INVOLVING SMF 2364B AND SCG 100Y ALONG TUAS BASIN LINK ON
25.07.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SCG 100Y against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SCG 100Y. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

X
Approved
by
Alvin

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, AW MING ZHE, ALVIN (the third party claimant) of 100 SHREWSBURY ROAD
SINGAPORE 307850 (address), owner of SCG100Y (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SCG100Y that was damaged pursuant to the accident which occurred on 25/07/2019
(date) along 37 TUAS BASIN LINK (location) involving vehicle no/s
SMF2364B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 07 (day) of 08 (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 3163.37 (Repair Cost), S\$ 150.00 (Loss of ~~rental~~ use), S\$ 1.00 (Disbursement), for vehicle no. SCG100Y that was damaged pursuant to the accident which occurred on 25/07/2019 (date) along 37 TUAS BASIN LINK (location) involving vehicle no/s SMF2364B. This is pursuant to the inspection conducted on 1/8/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner AW MING ZHE, ALVIN ("the third party claimant") of vehicle no. SCG100Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SCG 100Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of 1 (month) 2019 (year)



LWP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6586 2223
Main Teletax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Teletax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6588 2323
Main Teletax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:16

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014384 Date : 23/10/2019 Order : SCG0100Y Term : 30	Account: A0006 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SCG0100Y (V 40863)	Regn Date: 27/12/2018	Mileage: 14831	WIP No.: 62673
Model: A3 SEDAN 1.0 TFSI BVMANG	Chassis: WAUZZZ89VK1012760	Engine: CH2 C25985	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABV5807067G GRU COVER(SHARE) Less 020%	1.00	1793.00	1,434.40

Parts 1,434.40
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00



Sub-Total	2,956.40
7% GST	206.95
Grand Total	3,163.35

Received by

For & on behalf of
Premium Automobiles Pte Ltd



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-124345
Date of Request: 01/08/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 01/08/2019
Enquiry By: Tony Foong Chin Fong
TP Vehicle No.: SMF2364B
Accident Date: 25/07/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMF2364B	AIG Asia Pacific Insurance Pte. Ltd.	23/10/2018-22/10/2020	65-6419-3000
SMF2364B	AIG Asia Pacific Insurance Pte. Ltd.	31/10/2018-30/10/2020	65-6419-3000

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-124345

Date of Request: 01/08/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 01/08/2019
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SMF2364B
Accident Date 25/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Jul 2019 Edit Reg		01 Aug 2019 00:00 Edit Adj Rpt	\$2,956.40 Edit Estimates	\$2,956.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	NEO CHEE GIAP , ID: S1719424								
Main Claimant:	AW MING ZHE, ALVIN , ID: S8847865G								
Vehicle Reg. No.:	SCG100Y	Date of Loss:	25/07/2019 17:00 - :59 [6 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0712350283SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SMF2364B	Policy No. (Claimant):	1900009652						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/08/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (11/11/2019): Alert - Adj Mandate Approved (\$3315.35) - SCG100Y - Claim Handler: Chan, Kian-M...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SCG100Y (0712350283SG)**
[SMF2364B]
TP
AW MING ZHE, ALVIN
Jul 25 2019 5:00PM
[NEO CHEE GIAP]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser v
Letters/Correspondences						1 per page v <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown				Edit
Assessment Reports						1 per page v <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	31/10/19 12:06	Adjuster Immediate Advice				Load HTML
Photos/Images						3 per page v <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	01/10/19 08:47	General View				Load JPG <input checked="" type="checkbox"/>
2	01/10/19 08:47	General View				Load JPG <input checked="" type="checkbox"/>
3	01/10/19 08:47	General View				Load JPG <input checked="" type="checkbox"/>
4	01/10/19 08:47	General View				Load JPG <input checked="" type="checkbox"/>
5	01/10/19 08:47	General View				Load JPG <input checked="" type="checkbox"/>
6	01/10/19 08:47	General View				Load JPG <input checked="" type="checkbox"/>
7	01/10/19 08:47	General View				Load JPG <input checked="" type="checkbox"/>
8	01/10/19 08:47	General View				Load JPG <input checked="" type="checkbox"/>
Documentation						1 per page v <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	01/08/19 14:13	TP ESTIMATE				Load PDF
2	01/08/19 14:13	TP GIA REPORT				Load PDF
3	05/08/19 18:05	TP ESTIMATE - MARKED				Load PDF
4	06/08/19 08:52	LETTER TO OI				Load PDF
5	31/10/19 11:57	TP ESTIMATE - FINALIZED				Load PDF
6	31/10/19 11:58	TP LOD				Load PDF
7	11/11/19 11:18	AUTHORISATION TO ACT				Load PDF
8	13/11/19 08:38	Release Voucher				Load PDF
9	13/11/19 08:38	WORKSHOP INVOICE				Load PDF
10	13/11/19 08:38	GIA SEARCH				Load PDF
11	13/11/19 08:38	LOD				Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)			Thumbnail	Print
1	02/08/19 09:16	OI GIA REPORT				Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SMF2364B (Insd veh)	Model:	AUDI A3 999CC TFSI S TRONIC (LED) (A)
	SCG100Y (TP veh)		
Date of Accident:	25/07/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	6,455.31	
Final Repair Cost	:	\$	3,163.35	
Loss of Use	:	\$	150.00	3.00 days at \$50.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	3,315.35	
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)				
A) For Non GIA Registered Workshop:		Agreed Liability _____(%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____27_____		
BOLA Liability: _____100_____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 3,315.35
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

13 Nov
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19013476/AHA3Q2

Date: 13/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant SCG100Y **Insured Vehicle No :** SMF2364B

Vehicle No : SCG100Y **Nature of Claim:** TP **Claim No:** 0712350283SG

Date of Loss: 25/07/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SCG100Y	Engine No:	CHZC25985
Make & Model:	AUDI A3, 999cc TFSI S TRONIC (LED) (A)	Chassis No:	WAUZZZ8V0K1012760
Reg. Date:	27/12/2018 (Man. Year: 2018)	Odometer:	11370 km
Colour:	Red		
Engine Capacity:	999 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,611.00	1,434.40	2,176.60	60.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,422.00	1,522.00	900.00	37.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,033.00	2,956.40	3,076.60	51.00
+ GST 7.00/7.00% (S\$)	422.31	206.95	215.36	51.00
Nett Amount (S\$)	6,455.31	3,163.35	3,291.96	51.00
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,315.35		

INSPECTION

Date of Assignment: 01/08/2019

Date Inspected: 01/08/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR BUMPER	Deformed	1,793.00 FS	*1,434.40 FS	
2	1		*REAR BUMPER STICKY PAD	Not Necessary	21.00 FS	*- FS	
3	1		*REAR BUMPER FIXING PARTS	Not Necessary	175.00 FS	*- FS	
4	2		*REAR BUMPER GUIDE SECTION -LH/RH	Not Necessary	30.00 FS	*- FS	
5	2		*REAR BUMPER GUIDE PIN	Not Necessary	53.00 FS	*- FS	
6	1		*REAR BUMPER SPOILER -LH	Not Necessary	216.00 FS	*- FS	
7	2		*REAR LIGHT REFLECTOR -LH/RH	Not Necessary	76.00 FS	*- FS	
8	1		*REAR BUMPER REINFORCEMENT BAR	Not Necessary	522.00 FS	*- FS	
9	1		*REAR BUMPER BRACKET -LH	Not Necessary	25.00 FS	*- FS	
10	1		*REAR BUMPER BRACKET -RH	Not Necessary	26.00 FS	*- FS	
11	2		*REAR PARKING AID SENSOR	Not Necessary	462.00 FS	*- FS	
12	4		*SEAL RING	Not Necessary	12.00 FS	*- FS	
13	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS	
					Total Parts (\$\$)	3,611.00	1,434.40

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID ,CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANISE REAR CRASH MANagements COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY REAR BUMPER	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,422.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >