

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 11 November, 2019 10:09 AM
To: Claims
Cc: Admin A; Vic (LKKAuto)
Subject: RE: LOD - FINAL REVISION - SCG 0100 Y - TP AIG - SURVEYED 01 AUG 2019 - LKK REF CC3/AIG19013476/Aha3

Without Prejudice

Dear Nadia,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we had just received our principal's mandate approval and we confirm acceptance of your offer of **\$3,315.35** (all in) settle your client's claim.

We will now close the matter for our principal to process the payment.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)
Sent: Monday, 11 November, 2019 9:28 AM
To: Claims
Cc: Admin A; Vic (LKKAuto)
Subject: RE: LOD - FINAL REVISION - SCG 0100 Y - TP AIG - SURVEYED 01 AUG 2019 - LKK REF CC3/AIG19013476/Aha3

Without Prejudice

Dear Nadia,

We refer to your below email.

Please be informed that we are still pending for mandate approval from our principal.

We will continue to follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 11 November, 2019 8:58 AM

To: Vic (LKKAuto); Admin A

Cc: 'Premiumauto Claims'

Subject: RE: LOD - FINAL REVISION - SCG 0100 Y - TP AIG - SURVEYED 01 AUG 2019 - LKK REF CC3/AIG19013476/Aha3

Dear Vic,

We would like to follow up on case. Kindly let us know on offer.

Thank you.

Best Regards

Nadia Hani

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1, Singapore 408699

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, October 25, 2019 8:39 AM

To: Premiumauto Claims

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD - FINAL REVISION - SCG100Y - TP AIG - SURVEYED 01 AUG 2019 - LKK REF CC3/AIG19013476/Aha3

Without Prejudice

Dear Nadia,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 24 October, 2019 6:33 PM

To: Vic (LKKAuto); Adrian Ling (LKKAuto); Admin A

Cc: Claims

Subject: RE: LOD - FINAL REVISION - SCG100Y - TP AIG - SURVEYED 01 AUG 2019

Dear Claims Team,

Please find attached above LOD for your perusal. We will hand over original to Adrian.

Kindly take a look out and process the payment to us within 7 days.

**Best Regards,
Nadia Hani
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Tuesday, 1 October, 2019 11:10 AM
To: jiayee.yap@premiumauto.com.sg; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: FINAL REVISION - SCG100Y - TP AIG - SURVEYED 01 AUG 2019

Without Prejudice

Dear Jia Yee,

We refer to your below email.

Our surveyor recommended COR @ \$2,956.40 with 3 days (subject to our principal's approval).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: jiayee.yap@premiumauto.com.sg [<mailto:jiayee.yap@premiumauto.com.sg>]
Sent: Friday, 20 September, 2019 4:14 PM
To: Adrian Ling (LKKAuto); SUR; Admin A; CS A Team
Cc: 'Chang Chee Sing'; 'Boo seng yak'; 'Carrine Leong'
Subject: FINAL REVISION - SCG100Y - TP AIG - SURVEYED 01 AUG 2019

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$2956.40 @ 3 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183
e. jiayee.yap@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged. If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you