

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Saturday, 9 November, 2019 2:55 PM
To: Claims Dept of CTI; Chong Boon Sen
Cc: Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau; Admin A; Vic (LKKAUTO)
Subject: RE: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B (OI : CTI - SNM19D203589-YP9243B-CBS) AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019
Attachments: insured report.pdf; Video - YP9243B.MP4

Dear Boon Sen,

We refer further to the below email.

Kindly furnish us the Insured's mailing address and contact number if any for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Tuesday, 6 August, 2019 4:18 PM

To: Vic (LKKAUTO); Admin A

Cc: Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau

Subject: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B (OI : CTI - SNM19D203589-YP9243B-CBS) AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

LKK REF - CC6/CTI19013475/Aha3
CTIS REF - SNM19D203589C02/3(cbs)

Dear Vic

We refer to your email of 5 August 2019 pertaining to the above matter.

Attach herewith Insured's video footage showing third party stopped for no reason resulting in the collision.

Please notify Insured on the claim officially before proceeding further action.

p.s Boon Sen is currently outstation

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 5 August, 2019 2:56 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B (OI : CTI - SNM19D203589-YP9243B-CBS) AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

Dear Boon Sen,

WE refer to the subject matter.

Please find attached TP video footage and scene photo for your reference.

Based on the footage, Insured had rear-ended TP.

As such, we will proceed to do Direct Settlement with TP repairer.

For your comments and instructions if any.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Thursday, 1 August, 2019 6:46 PM

To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)

Subject: RE: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B (OI : CTI - TBA) AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

Dear Sir,

Pls find insured report.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Thursday, 1 August, 2019 2:40 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Lim Shu Min <shumin.lim@sg.cntaiping.com>

Subject: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B (OI : CTI - TBA) AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

Dear Boon Sen

Please revert to LKK on DS soonest possible.

File with officer in charge –Chong Boon Sen -63896171.

Regards

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
TEL: (65) 6389 6116 - F: (65) 6224 7478

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, August 01, 2019 11:18 AM

To: Claims Dept of CTI

Cc: CS A Team; Admin A; Vic (LKKAUTO)

Subject: Direct Settlement - Accident Involving YP9243B (OI : CTI - TBA) AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLM 7092C at M/s Modern Automotive Pte Ltd - Ubi on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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