

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 29 July 2021 3:05 PM
To: Alfred Toh; Claims Dept of CTI
Cc: Admin A
Subject: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

Dear Sir/Mdm,

We refer to the matter above.

There is no survey performed , we will proceed to cancel claim from our end.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, 11 November, 2019 10:54 AM

To: Huay Leng; Vic (LKKAuto); Admin A

Cc: Chong Boon Sen; Jeffrey Tay; Hsiao Tong (LKKAuto); s.shermin@netlinkpartners.com.sg; Chee So Chow; Chai Chui Ai; Lim Lee Choo

Subject: RE: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

Hi Huay Ling

Thank you for the information.

Aside to Vic please assist to look into the matter.

Aside to Ms Chai/Lee Choo, [please assist to update the address and contact number of Insured.](#)

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID : (65) 6389 6183

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From: Huay Leng [<mailto:huayleng@netlinkpartners.com.sg>]

Sent: Monday, 11 November, 2019 10:46 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>; 'Hsiao Tong' <chewht@lkkauto.com>; s.shermin@netlinkpartners.com.sg; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

Hi

Insured has relocated.

Updated address/contact of Insured M/s K W Tan as per our records are:

462B YISHUN AVENUE 6
#09-1123
SINGAPORE 762462
Contact: 9616 9569 / 8725 5284

Thanks & Regards

LIM HUAY LENG



NET LINK PARTNERS PTE LTD | NET LINK COMMERCIAL PTE LTD
71 WOODLANDS INDUSTRIAL PARK E9 WAVE9 #08-08 SINGAPORE 757048
T (65) 6659 9463 F (65) 6752 1661

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: 11 November 2019 10:03

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Huay Leng <huayleng@netlinkpartners.com.sg>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>; Hsiao Tong <chewht@lkkauto.com>; s.shermin@netlinkpartners.com.sg; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

LKK REF - CC6/CTI19013475/Aha3
CTPIS REF -SNM19D203589C02/3(cbs)

Dear Vic

We refer to your email pertaining to the above matter.

Last known address of Insured M/s K W Tan as per our records as follow:

559 Ang Mo Kio Avenue 10
#07-1850
Singapore 560559
Contact: 9660 9227

Aside to M/s Net Link Commercial Pte Ltd, please assist to check whether there is alternative address and contact number of mutual client.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Saturday, 9 November, 2019 2:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B (OI : CTI - SNM19D203589-YP9243B-CBS) AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

Dear Boon Sen,

We refer further to the below email.

Kindly furnish us the Insured's mailing address and contact number if any for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 6 August, 2019 4:18 PM

To: Vic (LKKAUTO); Admin A

Cc: Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau

Subject: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B (OI : CTI - SNM19D203589-YP9243B-CBS) AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

LKK REF - CC6/CTI19013475/Aha3
CTIS REF - SNM19D203589C02/3(cbs)

Dear Vic

We refer to your email of 5 August 2019 pertaining to the above matter.

Attach herewith Insured's video footage showing third party stopped for no reason resulting in the collision.

Please notify Insured on the claim officially before proceeding further action.

p.s *Boon Sen is currently outstation*

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 5 August, 2019 2:56 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B (OI : CTI - SNM19D203589-YP9243B-CBS) AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

Dear Boon Sen,

WE refer to the subject matter.

Please find attached TP video footage and scene photo for your reference.

Based on the footage, Insured had rear-ended TP.

As such, we will proceed to do Direct Settlement with TP repairer.

For your comments and instructions if any.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Thursday, 1 August, 2019 6:46 PM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Subject: RE: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B (OI : CTI - TBA) AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

Dear Sir,

Pls find insured report.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Thursday, 1 August, 2019 2:40 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Lim Shu Min <shumin.lim@sg.cntaiping.com>

Subject: OUR REF: SNM19D203589-YP9243B-CBS - Direct Settlement - Accident Involving YP9243B (OI : CTI - TBA) AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

Dear Boon Sen

Please revert to LKK on DS soonest possible.

File with officer in charge –Chong Boon Sen -63896171.

Regards

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, August 01, 2019 11:18 AM
To: Claims Dept of CTI
Cc: CS A Team; Admin A; Vic (LKKAuto)
Subject: Direct Settlement - Accident Involving YP9243B (OI : CTI - TBA) AND SLM7092C (TP : LKK REF - CC6/CTI19013475/Aha3) on 31/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLM 7092C at M/s Modern Automotive Pte Ltd - Ubi on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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