## PRE-REPAIR INSPECTION REQUEST - SLK3538X vs SLD1704H (OI) on D.O.A.: 27/07/2019

'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin

Sent: Wednesday, 31 July, 2019 2:46:14 PM

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Hi

Please refer to the enclosed request from Esteem Performance Pte Ltd

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thanks & Regards

## Hor Yin Rul (Viviane)

FNOL Adjuster I

Singapore FNOL | Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Carmen Lim [mailto:carmen@esteemperf.com.sq]

Sent: Wednesday, July 31, 2019 10:34 AM

To: AIG SGP, Claims-Survey Cc: serence ctc; jenny chong

Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SLK3538X

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam

## NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOAL FOR NON INJURY MOTOR ACCICDENT CASES (NIMA)

We act for Grab rentalsI PTE LTD who has appointed the under-mentioned workshop to repair his motor vehicle no.SLK 3538 X

Please be informed that the said vehicle can be inspected at :

Name of workshop: Esteem Performance Pte Ltd

Address: 385 SIN MING DRIVE (S) 575718 (INSIDE VICOM)

Tel: 8799 0066 / 6566 2112

Fax: 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above -mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We will email the GIA report to you once received

We are prefer LKK Auto Consultants Pte Ltd- KENNETH to survey the car.

Freundliche Grüße / Best Regards **Carmen Lim** Accident Claim Executive | Operation Division Esteem Performance Pte Ltd M: 8799 0066 P: 6484 1221 E: carmen@esteemperf.com.sg 5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office) 385 Sin Ming Drive Vicom Inspection Centre (Showroom) emperformance.com

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