

INS. CASE OWNER:

Saw Theng

cc 4, Asm 190 13466, G was

LKK:

IDAC:

129542

Surveyor:

Khd

DOI:

ASSIGNMENT

118/19

Date / Time:

31/7/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHO 363 L

Name of Insured:

Tic sus plc

Insured Tel No.:

HP:

Excess Sec II :SS

5,000.00

D.O.A: 23/7/2019

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Sgm 01 fua

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

FBE 2254X



INSRS:

WSP:

Tel:

Liability:

RMKS:

A 5. phoon.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

FBE 2254X - 7

SHO 363 L - 03/10/2019 22:19 / Kwo 392, 10/10/19

6/8/19 *

Total 188 - 6/8 send email submit TP marked & 3A ltr.

3A ltr.

Pending T-C video.

8/8/19.

Receive PIR from T-C.

TP was being charge. email to A2A to reject.

8/8/19

A2A process to reject.

8/8/19

email tow workshop reject claim.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

1016

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Pick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

reject

3) Survey fee:

#350.00

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Ref: 62L

REF: ASN (AXA)

ASSIGNMENT

(-2020)

From: _____ Date: 1.8.2019
Estimated Cost: _____
OD TP / WS / TP RES / OD RES / EVA / INV / MY
To Inspect Vehicle No: FBE 2254X
at Workshop m/s: A.S. Phoon
of BK 307 ubi road 1 #01-43b
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: LT440770 Ah Chui

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \$1000
IDAC Accident Report: _____ Consistent? : Yes or No
GIA / PR. Seen: _____ Consistent? : Yes or No
Est. Repairs: 1 days Res: Yes or No
Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

rup

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: FBE 2254X Yr Reg: 25 Jan 2010
Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prima Mover /
Truck / Trailer or
Make: Yamaha T135 cc 135
Colour: white A/C Insured / Std / NI / NA
Sp. Reading: 9259 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: 5YP301942
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modi: Std / S/Rim / STD A/Rim or
Tyre Size: F: 80/90-17
R: 90/80-17
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front: _____ Rear: _____
R/Bal: 4 mm R/Bal: 4 mm
L/Bal: _____ mm L/Bal: _____ mm
D.O.A. _____ D.O.I. 01-08-19
Survey held at: w/s 3pm
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

14/8/19 Confirm US \$650.00 with 1 working day

(Red - \$2868.00
80%)

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Photos

Others

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

◀ Service Request Details

Claim

S9M01FUQ

Reference

None 

Loss Date

March 2, 2019

Report Date

Mar 6, 2019 12:49:00 PM

Request Date

July 31, 2019

Due Date

August 7, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

p. Ah Ger ✓
T: 5.09 pm
V: In
E: ✓

Actions

Next Step

Agree to perform service

Decline WorkAccept Work

Vehicle Information

Incident Vehicle Registration #

FBE2254X

MODEL

T135

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

KHOR Saw Theng

6568804754

sawtheng.khor@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents3](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: kee kee <kee@asphoon.com>
Sent: Wednesday, 31 July, 2019 11:27 AM
To: SG AXA Insurance SM Claims Service Team; SG AXA Insurance SM AXA SGP - Claims Motor; SG AXA Insurance SM AXA SGP - Motor Survey
Subject: TP CLAIM FBE2254X AND SHD363L ON 02/03/2019
Attachments: FBE2254X_02032019; FBE2254X REPAIR ESTIMATE.pdf

Categories: Namrata

Good day OIC ,

FYA ,

Your Ref : SHD363L

Our Ref : FBE2254X

RE : PD CLAIM (DIRECT SETTLEMENT)

1. Client Mr Sulong Bin Ja'afar , NRIC :S0217690D has instructed us to claim against SHD363L
2. Kindly please set an appointment date for your surveyor to survey the about mentioned bike.
3. Please let us have your surveyor list .

Thank you .

Sincerely,

Kee Ger Ong

Motor Claim Dept

A.S.Phoon Pte Ltd

Blk 36 Toh Guan Road East

Enterprise Hub # 01-35

Singapore 608580

T : 6515 0770

F : 6515 0779

E : kee@asphoon.com

W : www.asphoon.com

----- Forwarded message -----

From: kee kee <kee@asphoon.com>

Date: Fri, 12 Jul 2019 at 12:42

Subject: Kee. 发来的文档

To: kee kee <kee@asphoon.com>

FBE2254X_02032019



潘發展私人有限公司

A. S. PHOON PTE LTD

'cas no one else

Head Off : 399, Changi Road S'pore 419846. Tel: (65) 6747 0770 Fax: (65) 6841 1263
 Ubi : Blk 3607 #01-432/436 Ubi Road 1, S'pore 408701. Tel: (65) 6744 0770 Fax: (65) 6742 0250
 Toh Guan : Blk 36 Toh Guan Road East #01-35 S'pore 608580 Tel: (65) 6515 0770 Fax: (65) 6515 0779
 Website : www.asphoon.com Email: Enquiry@asphoon.com Co Reg No: 197701213H

LKK Auto Consultants hence notify

the following:

- * To survey before/after spray painting
- * To inspect damaged part(s) during resurvey
- * Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis
- * No illegal modification(s) is allowed
- * Any modification(s) must be resurveyed and approved by the relevant authority

Signature:

Date:

FBE2254X YAMAHA T135 REPAIR ESTIMATE (10JULY 2018)

ITEM	DESCRIPTION	AMOUNT SGD
1	REAR FENDER / Cut	\$58.00 /
2	REAR EXHAUST X	\$390.00
3	GASKET X1 X	\$6.00
4	HEAT PROTECTION X	\$48.00
5	REAR LICENCE PLATE / Mis	\$15.00 /
6	REAR TOP BOX / Mis	\$250.00 / 150(SN)
7	REAR TOP BOX BRACKET X	\$80.00
8	REAR FOOTREST BRACKET RH X	\$75.00 /
9	REAR ARM X	\$120.00
10	ARM BUSH X2 X	\$40.00
11	FRONT SIDE FAIRING RH / Cut	\$80.00 /
12	BACK SHIELD / Cut	\$120.00 /
13	HORN COVER X	\$85.00
14	HANDLEBAR COVER FRONT / Cut	\$58.00 /
15	HANDLEBAR COVER REAR X	\$45.00
16	FRONT FENDER X	\$68.00 /
17	FRONT FORK ASSY RH & LH @ \$180	\$360.00
18	STEM STEERING X	\$145.00
19	CONE BEARING SET X	\$60.00
20	FRONT WHEEL AXLE X	\$22.00
21	RADIATOR X	\$206.00
22	COOLANT X	\$20.00
23	BASKET / Cut	\$25.00 /
24	HANDLE BAR X	\$68.00
25	MIRROR / Cut	\$50.00 /
26	HANDLE GRIP X	\$25.00
27	FRONT FOOTREST BAR X	\$68.00
28	FRONT FOOTREST RUBBER X	\$16.00
29	CLUTCH LEVER X	\$15.00
30	WORKMANSHIP	\$350.00
31	TRANSPORTATION TP-IDAC-BIKESHOP @ \$50	\$100.00
32	BODY CHASSIS REPAIR	\$350.00
33	TRANSPORT 2 WAY TO REPAIR CHASSIS	\$100.00
TOTAL		\$3,518.00

1 Day.

umpsm repair

After repair photos.

Gmo Qian - 82880282

01/8/19.

TOTAL

\$3,518.00

549
10% = 494.1

814.1

20% = 650

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	690D
Vehicle Details	
Vehicle No.:	FBE2254X
Vehicle to be Exported:	No
Intended Deregistration Date:	02 Aug 2019
Vehicle Make:	YAMAHA
Vehicle Model:	T135
Primary Colour:	Blue
Manufacturing Year:	2009
Engine No.:	5YP301942
Chassis No.:	5YP301942
Maximum Power Output:	-
Open Market Value:	\$1,725.00
Original Registration Date:	25 Jan 2010
First Registration Date:	25 Jan 2010
Transfer Count:	1
Actual ARF Paid:	\$259.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	24 Jan 2020
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$889.00
COE Rebate Amount:	\$42.00
Total Rebate Amount:	\$42.00

The information contained herein is correct as at 02 Aug 2019

OK



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 8200
Fax +65 6547 8259
www.police.gov.sg

Your Ref :
Our Ref : TP/IP/12317/2019
Date : 28/06/2018

SIM JWEE KIAT JACOB
53 HUME AVENUE
06 - 02
SINGAPORE 598751

Dear Sir,

**TRAFFIC ACCIDENT INVOLVING ONE TAXI SHD363L AND ONE MOTORCYCLE FBE2254X,
ALONG BUKIT TIMAH ROAD TOWARDS WOODLANDS ROAD - LAMPPOST No. 234
(OPPOSITE CALTEX KIOSK) ON 02/03/2019 AT ABOUT 10.49 P.M.**

I refer to the above accident.

2. We have completed investigation into the case. Our investigation shows that the offence of **Driving without Reasonable Consideration for Other Persons Using the Road under Section 65(b) of the Road Traffic Act, Chapter 276**, was disclosed against the driver of FBE2254X. Action has been initiated against the driver for the said offence.
3. This is for your information.
4. Should you have any enquiry, please contact your Investigation Officer, Noor Hidayah at 6547-6331.

Yours faithfully,

**NOOR HIDAYAH, SENIOR STAFF SERGEANT
for HEAD TRAFFIC INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

NP510

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Thursday, 8 August, 2019 2:22 PM
To: enquiry@asphoon.com
Cc: Admin A
Subject: Your Ref: FBE 2254X, Our Ref: CC4/ASM19013466/Gwa3, Accident on 02/03/2019 involving FBE 2254X & SHD 363L
Attachments: SHD363L 020319 -PIR.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: FBE 2254X
Our Ref: CC4/ASM19013466/Gwa3

Dear Sir/Madam,

Accident on 02/03/2019 involving FBE 2254X & SHD 363L

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client was being charge by Traffic Police for Driving without reasonable consideration for other person using the road.

We attached herewith Police Investigation Result for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Re:Reject TP claim-S9M01FUQ

Type

🔗 Question

Message

Yes, pls proceed to reject tp clm.

Reply

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19013466/Gwa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KHOR SAW THENG			Date : 20-08-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 363L	Veh. Inspected	FBE 2254X	
Policy No.	VPX/P1680520	Coverage (\$)	0.00	
Claim No.	S9M01FUQ	Excess (\$)	0.00	
Assign From		Assign Date	31/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	YAMAHA T135	c.c	135	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	5YP301942	Colour	WHITE	
Odometer	9259	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	80/90-17	DUNLOP	4 mm	
L/H Front Tyre			mm	
R/H Rear Tyre	90/80-17	DUNLOP	4 mm	
L/H Rear Tyre			mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	02/03/2019	Inspection Date	01/08/2019	
Survey held at	A.S. PHOON PTE LTD BLK 3007 UBI ROAD 1 #01-436 SINGAPORE 408701			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. FBE 2254X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR FENDER (CONSISTENT)	CUT	58.00	58.00
1	REAR EXHAUST (CONSISTENT)	NOT NECESSARY	390.00	-
1	GASKET (CONSISTENT)	NOT NECESSARY	6.00	-
1	HEAT PROTECTION (CONSISTENT)	NOT NECESSARY	48.00	-
1	REAR LICENCE PLATE (CONSISTENT)	MISSING	15.00	15.00
1	REAR TOP BOX BRACKET (CONSISTENT)	NOT NECESSARY	80.00	-
1	REAR FOOTREST BRACKET RH (CONSISTENT)	BROKEN	75.00	75.00
1	REAR ARM (CONSISTENT)	NOT NECESSARY	120.00	-
2	ARM BUSH (CONSISTENT)	NOT NECESSARY	40.00	-
1	FRONT SIDE FAIRING RH (CONSISTENT)	CUT	80.00	80.00
1	BACK SHIELD (CONSISTENT)	CUT	120.00	120.00
1	HORN COVER (CONSISTENT)	NOT NECESSARY	85.00	-
1	HANDLEBAR COVER .FRONT (CONSISTENT)	CUT	58.00	58.00
1	HANDLEBAR COVER .REAR (CONSISTENT)	NOT NECESSARY	45.00	-
1	FRONT FENDER (CONSISTENT)	CUT	68.00	68.00
2	FRONT FORK ASSY RH & LH @\$180.00 (CONSISTENT)	NOT NECESSARY	360.00	-
1	STEM.STEERING (CONSISTENT)	NOT NECESSARY	145.00	-
1	SET CONE BEARING (CONSISTENT)	NOT NECESSARY	60.00	-
1	FRONT WHEEL AXLE (CONSISTENT)	NOT NECESSARY	22.00	-
1	RADIATOR (CONSISTENT)	NOT NECESSARY	206.00	-
1	COOLANT (CONSISTENT)	NOT NECESSARY	20.00	-
1	BASKET (CONSISTENT)	CUT	25.00	25.00
1	HANDLE BAR (CONSISTENT)	NOT NECESSARY	68.00	-
1	MIRROR (CONSISTENT)	CUT	50.00	50.00
1	HANDLE GRIP (CONSISTENT)	NOT NECESSARY	25.00	-
1	FRONT FOOTREST BAR (CONSISTENT)	NOT NECESSARY	68.00	-
1	FRONT FOOTREST RUBBER (CONSISTENT)	NOT NECESSARY	16.00	-
1	CLUTCH LEVER (CONSISTENT)	NOT NECESSARY	15.00	-
	LESS 10% DISCOUNT		-	-54.90
			2,368.00	494.10

Report Ref No. CC4/ASM19013466/Gwa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>SPECIAL NETT ITEMS</u>			
1	REAR TOP BOX (CONSISTENT) (SN)	MISSING	250.00	150.00
			250.00	150.00
	<u>LABOUR</u>			
	WORKMANSHIP .		350.00	120.00
	TRANSPORTAION TP-IDAC -BIKESHOP.		100.00	50.00
	BODY CHASSIS REPAIR.	NOT NECESSARY	350.00	-
	TRANSPORT 2 WAY TO REPAIR CHASSIS.	NOT NECESSARY	100.00	-
			900.00	170.00
GRAND TOTAL			3,518.00	814.10
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				650.00

Report Ref No. CC4/ASM19013466/Gwa3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 LKKAdjustment1a (10).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 LKK PHOTO-2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 LKK PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 SHD363L 020319 -#98.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 August 2019
 Email to wkshop reject TP claim 8.8.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 August 2019
 TP PBI EMAIL FROM WORKSHOP WITH ESTIMATE & TP GIA.jpg	Letters and Correspondence	Workshop	DHIWAR Namrata	31 July 2019
 FBEE254X TP GIA.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	31 July 2019
 SHD363L INSD GIA.pdf	Reports & Statement	GIA Report	NIKAM Santosh Pandurang	6 March 2019