

## Jia Le (LKK Auto)

---

**From:** Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>  
**Sent:** Monday, 7 September 2020 10:33 AM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: Your ref: 3145032669SG [ACCIDENT INVOLVING VEHICLES SJG5372M AND SHB7608X ON 29/07/2019]

Also, please submit WP report and adjuster invoice for our perusal.

Thanks.

**Best Regards,**

**Bernard Ler**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Ler, Bernard-JQ  
**Sent:** 07 September 2020 10:29  
**To:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Subject:** RE: Your ref: 3145032669SG [ACCIDENT INVOLVING VEHICLES SJG5372M AND SHB7608X ON 29/07/2019]

Hi Jia Le,

You may inform TP that we have repudiated this claim. They may reach out to the insured or the driver to pursue their claim.

Thanks.

**Best Regards,**

**Bernard Ler**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

---

**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]  
**Sent:** 28 July 2020 12:10

**To:** Ler, Bernard-JQ <[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com)>

**Subject:** [EXTERNAL] Your ref: 3145032669SG [ACCIDENT INVOLVING VEHICLES SJG5372M AND SHB7608X ON 29/07/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

We have sent out Non-Reporting letter to insured. However, we did not received insured GIA report till date.

Kindly assist to check for OI vehicle SJG 5372M on the policy issue.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## Jia Le (LKK Auto)

---

**From:** Jia Le (LKK Auto)  
**Sent:** Monday, 7 September 2020 10:48 AM  
**To:** Ng Wai Yin  
**Cc:** Admin A; 'claims'  
**Subject:** RE: TCS REF: AAD1907-253--Accident involving SJG5372M (AIG) & SHB7608X on 29.07.19 \*\*\* LKK REF: CC3/AIG19013438/Kda3

Without Prejudice

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SJG 5372M & SHB 7608X ON 29/07/2019**

We refer to the above matter.

Please be informed that our principal have repudiated the claim due to our insured breach of policy terms and conditions.

As such, you may forward the claim to our insured and/or driver directly.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

**Sent:** Monday, 15 June 2020 2:45 PM

**To:** Jia Le (LKK Auto)

**Cc:** Admin A; 'claims'

**Subject:** FW: TCS REF: AAD1907-253--Accident involving SJG5372M (AIG) & SHB7608X on 29.07.19 \*\*\* LKK REF: CC3/AIG19013438/Kda3

Without Prejudice

Dear Jia Le

Are there any offer making to us?

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

*\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764