

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 5 May 2021 10:43 AM
To: admin@eliktrical.com.sg
Subject: ACCIDENT INVOLVING GBH 5651Y AND SHD 4790K ON 30/07/2019

Our Ref: CC3/CTI19013436/K1ea3

05 MAY 2021

ELIKTRICAL ENGINEERING PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 5651Y AND SHD 4790K ON 30/07/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 6 May 2021 10:08 AM
To: 'Tan Kian Wei Billy'
Cc: Admin A; Claims Dept of CTI
Subject: RE: OUR REF: SNM19D203588-GBH5651Y-tankw - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019
Attachments: Re: Yr ref GBH5651Y our taxi SHD4790K doa 30.7.19 - (video attached)

Hi Billy,

We refer to the above matter.

Third party repairer have inform that the case has pass to solicitor to claims again insured directly due to insured previous non reporting.

Insured have agreed with third party solicitor to settle the matter privately.

In view on the above we will process to submit our w/p report & invoice and close off the matter at our end.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Wednesday, 5 May 2021 9:20 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D203588-GBH5651Y-tankw - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

Without Prejudice

Hi Asher,

Had attached the GIA report for your necessary actions.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 4 May 2021 3:28 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D203588-GBH5651Y-tankw - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

Dear All,

Please be informed that OIC is Billy.

Dear Billy,

Please assist.

**** Kindly quote our reference number for future correspondences.**

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Thank you

Lim Shu Min
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, May 4, 2021 3:14 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D203588-GBH5651Y-CML - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

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Hi Sir,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 2 December 2020 11:50 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D203588-GBH5651Y-CML - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, 21 September, 2020 9:15 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203588-GBH5651Y-CML - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

Dear Ben,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, 26 May, 2020 12:41 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM19D203588-GBH5651Y-CML - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 30 April, 2020 11:38 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D203588-GBH5651Y-CML - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

Dear All,

Our insured have not make report yet.

Please note that officer in charge – Ben Tang.

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Thank you

Lim Shu Min
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, April 30, 2020 11:02 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: OUR REF: SNM19D203588-GBH5651Y-CML - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, March 2, 2020 12:47 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: OUR REF: SNM19D203588-GBH5651Y-CML - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

Dear Ben,

Please revert LKK.

Note : officer in charge – Ben Tang 63896175.

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, March 2, 2020 12:43 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM19D203588-GBH5651Y-CML - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 October, 2019 9:26 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM19D203588-GBH5651Y-CML - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 1 August, 2019 2:13 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: OUR REF: SNM19D203588-GBH5651Y-CML - FW: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

Dear Elaine,

Please conduct PRS for SLP8668U.

Note : Officer in charge – Elaine Cheong 63896530.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 1 August, 2019 10:36 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: CS A Team <cs-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBH5651Y (OI : CTI - TBA) and SHD4790K (TP : LKK REF - CC3/CTI19013436/K1ea3) on 30/07/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4790K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Asher Sng (LKKAuto)

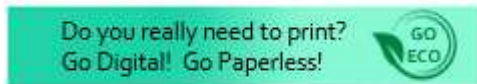
From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 6 May 2021 8:51 AM
To: Asher Sng (LKKAuto)
Subject: Re: Yr ref GBH5651Y our taxi SHD4790K doa 30.7.19 - (video attached)

Dear Asher

Our email of 21.7.20 refers. Case already in the hands of our solicitor. The owner of GBH5651Y had agreed to settle our claim with costs.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, 5 May 2021 11:08 AM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: RE: Yr ref GBH5651Y our taxi SHD4790K doa 30.7.19 - (video attached)

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'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

On a without prejudice, for a quick and amicable settlement, our principal propose the settlement at Global Sum S\$700.00 (all-in).

Please kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Thursday, 9 January 2020 12:56 PM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: RE: Yr ref GBH5651Y our taxi SHD4790K doa 30.7.19 - (video attached)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Catherine,

We refer to the email below.

We are still pending for our insured report from our principal, shall revert to you once we received our insured report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 9 January 2020 12:04 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Yr ref GBH5651Y our taxi SHD4790K doa 30.7.19 - (video attached)

Dear Asher

Our LOD of 6.8.19 refers.

Attached video footage for your review. Kindly settle our PD claim as per BOLA S15.

Thank you.

Best Regards
Catherine Koh



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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
