

INS2010

INS. CASE OWNER:

CC 4/III1901 3433, D

LKK

IDAC:

Surveyor:

Bryan

DOI:

ASSIGNMENT

31/3/19

Date / Time:

31/3/19

Registered in Merimen:

31/3/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 4611U

Name of Insured:

COMFORT TRANSPORTATION PTE LTD

Insured Tel No.:

HP:

Claim No.:

Policy No.:

Make / Model:

Excess Sec II :SS

D.O.A.:

31/3/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TAN CHUNG SENG

OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final? Yes / No

SHC 12298



INSRS:

WSP:

Tel:

Liability:

RMKS:

chunni



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
		Non-Reporting 1st (1st):	
		Non-Reporting 1st (2nd):	
		Non-Reporting 1st (Final):	
		Notification 1st (if non-pickup):	
		Call OI:	
		After call 1st to OI:	
		Documentation Check List: Handler	Typist
		Notification 1st (if non-pickup):	
		After call 1st to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mutate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
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FINALIZATION	Date/Time:	Confirm with:	Confirm by:
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Repair Cost:	S\$	(days) Reduction:	%	Email	Call
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FINAL SETTLEMENT	Date/Time:	Confirm with:	Email	Call
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Final Liability:	%	(Agreed / Assessed) BOLA S/N No.	If NO or B 28, Ass. Lia:
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Repair Cost:	S\$	14128.00 (agreed / assessed)	
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Loss of Rental (LOR):	S\$	1627.47 (13 days)	
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Loss of Use (LOU):	S\$	(5 x 13 days)	
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Loss of Income (LOI):	S\$	520.00 (5 x 40 x 13 days)	
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LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>	LOR + LOU	<input type="checkbox"/>	LOR + LOI	<input type="checkbox"/>	(Tick only one)
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GLA/LTA Search	S\$		
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Medical:	S\$		
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Disbursement:	S\$	(e.g. Tow/ Independent)	
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Legal Cost:	S\$		
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Total:	S\$	16271.47	Global Sum S\$:	16271.47
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FINAL PAYMENT	Date/Time:	Confirm with:	Email	Call
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Payee 1:	S\$	16271.47	Name 1:	Chunni Motor Works Pte Ltd.
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Payee 2: (Strike if N.A.)	S\$		Name 2:	
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Payee 3: (Strike if N.A.)	S\$		Name 3:	
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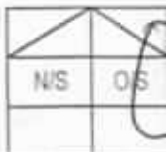
## ASSIGNMENT

COE July 2026

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / FR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 129 days Res.: Yes or No  
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHC 1225 B 17 Regn: 2018 July  
 Type: M/Car / M/Cycle / Bus / Van / Lorry 1 / Prime Mover /  
 Truck / Trailer or  
 Make: Hyundai Ioniq cc 1580  
 Colour: Blue A/C: Insured / Std / NI / NA  
 Sp. Reading: 168652 T/Radio: Insured / Std / NI / NA  
 Eng/No: G4LBJU046173  
 C/No: KMHCB51CVJU103484  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 195/65R15  
 R: — 11 —  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Davanti  
 Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 24/07/2019 D.O.I. 31/07/2019  
 Survey held at Chunni AMIC  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
0/3 Portion  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

11/ SHD 46114

Pls request for OI video to check in damage consistency

24/09/19 John d/s 147001 - with 12 days of 2  
1241-13 (Recd # 20248-44506)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Date/Time, File Return to?

Transportation: \_\_\_\_\_

2)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

Photos: \_\_\_\_\_

☐ : Interview (\$ \_\_\_\_\_)

Others: \_\_\_\_\_

☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

TOTAL: \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)



SHC 1225B

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	<b>Labour Charge</b>			
	Panel Beating			\$ 1,400.00 1000/-
	Spray Painting Charge			\$ 1,250.00 900/-
	Wiring Charge			\$ 100.00 20/-
	Tuff Kote			\$ 150.00 40/-
	Towing Charge			\$ 90.00 20/-
	Transfer of Door	\$	120.00	\$ 240.00 120/-
	Remove/Refix Undercarriage (FRT)			\$ 400.00 150/-
	Front Wheel Alignment			\$ 120.00 60/-
	Re-set Frt ABS System			\$ 200.00
	Re-set Frt & Rear Power Window System	\$	200.00	\$ 400.00
	R/Refix Air Bag/Steering Wheel/Dashboard/Seat			\$ 550.00
	Diagnostic & Resetting To Erase Fault Code			\$ 480.00
			2620.00	
	<b>TOTAL LABOUR</b>			\$ 5,380.00
	<b>ESTIMATE TOTAL</b>			\$ 27,074.28
	31/07/19 @ 1400m		15349.56	
	N/A Autod	Supp	3077.52	
	2/Sum		18427.08	
	1 year	1/9	14700/-	
	2kk Autod			
	2 <sup>12</sup> days			
	<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer Signature: Date:</p>			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



**FAX : 6542 6039**

Page 1 of 1

FAX : 6542 6039

X  
not

NAME  
ADDRESS

Home Tel.:

VIN:

Registration: SHC 1225 B

Technician:

Mileage: 168652

Time Printed 31.7.19 2:10 PM

HYUNDAI IONIQ

Front : Left

Actual	BEFORE	Specified Range
-0°20'		-3°00' 3°00'
5°04'		-0°19' 5°41'
-0°05'		-1°30' 1°30'
16°18'		
15°58'		

Camber  
Caster  
Toe  
SAI  
Included Angle  
Turning Angle Diff.

Front : Right

Actual	BEFORE	Specified Range
-0°26'		-3°00' 3°00'
4°39'		-0°19' 5°41'
2°01'		-1°30' 1°30'
17°35'		
17°09'		

Front

Cross Camber  
Cross Caster  
Cross SAI  
Total Toe  
Cross Turn Diff.

Actual	BEFORE	Specified Range
0°06'		-3°00' 3°00'
0°25'		-3°00' 3°00'
-1°17'		-3°00' 3°00'
1°56'		-3°00' 3°00'

Rear : Left

Actual	BEFORE	Specified Range
-1°40'		-3°30' 2°30'
-0°03'		-1°30' 1°30'

Camber  
Toe

Rear : Right

Actual	BEFORE	Specified Range
-1°51'		-3°30' 2°30'
0°06'		-1°30' 1°30'

Rear

Cross Camber  
Total Toe  
Thrust Angle

Actual	BEFORE	Specified Range
0°11'		-3°00' 3°00'
0°02'		-3°00' 3°00'
-0°05'		-3°00' 3°00'

**Nivitha (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 31 July 2019 10:24 AM  
**To:** Chunni Motor; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Zuhaidah Samsuri  
**Subject:** RE: Accident involving veh no: SHC 1225B & SHD 4611U on 24.07.2019  
**Attachments:** 30072019134806.pdf

10.35am @ 31/7/19

person @ lynn  
vehicle in  
sur @ Bryan.

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHC1225B and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** Chunni Motor [mailto:chunnimotor@gmail.com]  
**Sent:** 31 July, 2019 8:26 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: Accident involving veh no: SHC 1225B & SHD 4611U on 24.07.2019

Dear Sir,

We appoint LKK Auto Consultants.

Thank you

Regards,  
Chunni Motor Work P/L

On Tue, Jul 30, 2019 at 5:32 PM Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** Chunni Motor [mailto:[chunnimotor@gmail.com](mailto:chunnimotor@gmail.com)]

**Sent:** 30 July, 2019 2:08 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Accident involving veh no: SHC 1225B & SHD 4611U on 24.07.2019

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

**Kindly survey at AMK Autopoint, Soon Hock Motor, #01-05/06.**

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

Thank you for your kind assistance.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## View Received Message

This mail is associated with :

**\*SHC1225B**  
**[SHD4611U]**

TP  
COMFORT TRANSPORTATION PTE LTD  
Jul 24 2019 9:00PM

Chunni Motor Work Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 08/08/2019 14:46 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SHC1225B - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00.

### DOCUMENTS SUMMARY

There are no documents.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Jul 2019 15:36	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD, Claimant's ID: -> 1993038 21R.	[A] Lau Shu Pei
2	31 Jul 2019 15:36	Cim Veh Model Changed	(205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[A] Lau Shu Pei
3	31 Jul 2019 15:36	Cim Created	Reg No: SHC1225B, Acct Date: 2019/07/24, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: India International Insurance Pte Ltd (HQ), Workshop: Chunn Motor Work Pte Ltd (HQ)	[A] Lau Shu Pei
4	31 Jul 2019 15:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	31 Jul 2019 15:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/13	[A] Lau Shu Pei
6	31 Jul 2019 15:36	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
7	31 Jul 2019 15:37	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	31 Jul 2019 15:37	Adj Adjuster Assigned	[None] -> BRYAN TAN	[A] Lau Shu Pei
9	08 Aug 2019 10:28	Adj Mandate Request	Cur.Req:0.00:PODS Liability : 100% Remakes: BOLA 15	[A] VIVIAN LAU PEI FENG
10	08 Aug 2019 14:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/13	[I] Sherini Pillai
11	08 Aug 2019 14:46	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
12	03 Oct 2019 16:10	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	03 Oct 2019 16:10	Cim Dtl Modified	Insured Name: -> -, Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
14	03 Oct 2019 16:10	Cim Dtl Modified	JPJ Reg. Date: -> 2018/07/05.	[A] JOANNE LEE KHANG MIN
15	03 Oct 2019 16:10	Cim Details Notified		[A] JOANNE LEE KHANG MIN
16	05 Oct 2019 09:22	Adj Mandate Request	Cur.Req:17876.47:PODS Liability: 100% *Quantum: (a)CORw/GST: 15,729.00 + (b)LO R(13days x \$125.19): \$1,627.47 + (c)LOI(13days x \$40.00): \$520.00 = Total: \$17,876.47 *Vehicle Model: Hyundai Ionic (1580cc) *12 recommendation repair days + 15und ay =	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

[08/08/2019 10:28] VIVIAN LAU PEI FENG:  
seek liability via merimen

### Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2232614	01 Aug 2019 10:15:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC1225B	SHD4611U	11.77
2301633	03 Oct 2019 16:10:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC1225B	SHD4611U	11.77

## Print Received Message

This mail is associated with :

**\*SHC1225B (MCT19070643)**

**[SHD4611U]**

TP

COMFORT TRANSPORTATION PTE LTD

Jul 24 2019 9:00PM

[-]

Chunni Motor Work Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 08/10/2019 10:36 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - SHC1225B - Claim Handler: Zuhaidah Bte Samsuri

Maintained:Able to negotiate TP COR between \$12,500 to \$13,200? Thanks.

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17	08 Oct 2019 10:36	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/08/13. Mandate Remarks: Able to negotiate TP COR between \$12,500 to \$13,200? Thanks.	[I] Zuhaidah Bte Samsuri
18	08 Oct 2019 10:36	Adj Mandate Set	Maintained:Able to negotiate TP COR between \$12,500 to \$13,200? Thanks.	[I] Zuhaidah Bte Samsuri
19	19 Oct 2019 09:28	Adj Mandate Request	Cur.Req:16271.47:PODS Liability: 100% *Quantum: (a)CORw/GST: 14,124.00 + (b)LOR(13days x \$125.19): \$1,627.47 + (c)LOI(13days x \$40.00): \$520.00 = Total: \$16,271.47	[A] CHEW HSHAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

[08/08/2019 10:28] VIVIAN LAU PEI FENG:  
seek liability via merimen

### Merimen Billing for this case - Transaction History

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2232614	01 Aug 2019 10:15:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC1225B	SHD4611U	11.77

## Print Sent Message

This mail is associated with :

**\*SHC1225B (MCT19070643)**  
**[SHD4611U]**  
TP  
COMFORT TRANSPORTATION PTE LTD  
Jul 24 2019 9:00PM  
[-]  
Chunni Motor Work Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 19/10/2019 09:27 AM.  
**To** aida@iii.com.sg  
**CC** III\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
**Subject** RE: Alert - Adj Mandate Maintained - SHC1225B - Claim Handler: Zuhaidah Bte Samsuri

Dear Sirs/Mdm,

We refer to your below email.

We will try to negotiate with third party as per below mandate.

Kindly let us have your approval in Merimen for our necessary action.

Thank you.

Hsiao Tong.

<-- Original Message -->

From: III\_SG  
To: LKK\_HQ  
Sent On: 08/10/2019 10:36 AM  
Subject: Alert - Adj Mandate Maintained - SHC1225B - Claim Handler: Zuhaidah Bte Samsuri

Maintained:Able to negotiate TP COR between \$12,500 to \$13,200? Thanks.

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**\*SHC1225B (MCT19070643)**  
**[SHD4611U]**  
TP  
COMFORT TRANSPORTATION PTE LTD  
Jul 24 2019 9:00PM  
[-]  
Chunni Motor Work Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 21/10/2019 10:25 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$16271.47) - SHC1225B - Claim Handler: Zuhaidah Bte Samsuri

Approved:16271.47:Able to negotiate TP COR between \$12,500 to \$13,200? Thanks. Request TP WS to issue Tax invoice for Repairs in III's favour

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 26 October 2019 1:14 PM  
**To:** 'Chunni motor Work'  
**Subject:** Your Ref: SHC 1225B \*Our Ref: CC4/III19013433/Dpb3 [ACCIDENT INVOLVING SHD 4611U(III) AND SHC 1225B ON 24/07/2019]

Your Ref: **SHC 1225B** Without Prejudice  
Our Ref: CC4/III19013433/Dpb3

Dear Sirs/Mdm,

### ACCIDENT INVOLVING SHD 4611U(III) AND SHC 1225B ON 24/07/2019

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$16,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

26/10/19  
Yam  
\$16,000.00/-

CHUNNI MOTOR WORK  
PTE LTD

Our Ref : SHC 1225 B (240719)

Your Ref : CC4/III19013433/Dpb3

Date

- 1 NOV 2019

LKK Auto Consultants Pte Ltd  
Blk 51 Paya Ubi Industrial Park  
#02-25  
Ubi Avenue 1  
Singapore 408933

**WITHOUT PREJUDICE**

Attention : Haiao Tong  
Case Handler

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC 1225 B & SHD 4611 U AT THE JUNCTION OF TELOK  
Blangah ROAD X ALEXANDRA ROAD ON 24-07-2019**

-----  
Your email of 29-10-2019 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair and the Loss of rental & income during the period of repair) at a global sum of \$16,250.00.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the relief driver of SHA 1225 B, Ho Kok Hua's injury claim and other losses against your principals, M/s India International Insurance Pte Ltd and /or their insured.

As requested, we return the attached Discharge Voucher duly executed together with the original Letter of Demand.

Kindly expedite payment and forward us your cheque for the sum of **\$16,250.00** made in favour of **M/s Chunni Motor Work Pte Ltd** as soon as possible.

Thank you.

Yours faithfully,

For **CHUNNI MOTOR WORK PTE LTD**

Claims Department

Enc

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement










































## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Jul 2019 <a href="#">Edit Reg</a>		31 Jul 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$513,200.00</b> <a href="#">Edit Estimates</a>	<b>\$513,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>















































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD,</b> Co. Reg. No.: -								
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD,</b> Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	<b>SHC1225B</b>	Date of Loss:	24/07/2019 21:00 - :59 <b>12 Months and 19 Days From LTA Reg Date (Man Yr)</b>						
Claim Type:	<b>TP / MCT19070643</b>	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	<b>SHD4611U</b>	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	<b>Chunni Motor Work Pte Ltd (HQ)</b> Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Autopoint, 568047 Ang Mo Kio - Tel: 6542 7162								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Zuhaidah Bte Samsuri</b> - 6347 6070]								
Claimant's Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>BRYAN TANI</b> ] ... <b>[Final Rpt due 13/08/2019]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (21/10/2019): Alert - Adj Mandate Approved (\$516271.47) - SHC1225B - Claim Handler: Zuhaidah B...</li> <li>III_SG (08/10/2019): Alert - Adj Mandate Maintained - SHC1225B - Claim Handler: Zuhaidah Bte Samsuri</li> <li>III_SG (08/08/2019): Alert - Adj Mandate Approved (\$0.00) - SHC1225B - Claim Handler: Zuhaidah Bte S...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC1225B (MCT19070643)  
[SHD4611U]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Jul 24 2019 9:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Chunni Motor Work Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Photos/Images									3 per page			<input checked="" type="checkbox"/>		
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Photos/Images				3 per page	<input checked="" type="checkbox"/>
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3	05/08/19 18:16	TP ESTIMATE- MARKED		Load PDF	
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6	05/10/19 09:20	RENTAL RATE & MILEAGE		Load PDF	
7	15/11/19 10:15	AUTHORISATION TO ACT FORM		Load PDF	
8	15/11/19 10:15	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	01/08/19 10:14	Singapore Accident Statement		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19013433/DPB3Q2

Date: 15/11/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
**Claimant**  
**Vehicle No :** SHC1225B **Insured Vehicle No :** SHD4611U  
**Date of Loss:** 24/07/2019 **Nature of Claim:** TP **Claim No:** MCT19070643

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SHC1225B**  
 Make & Model: HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A) Engine No: G4LEJU046173  
 Reg. Date: 05/07/2018 (Man. Year: 2018) Chassis No: KMHC851CVJU103484  
 Colour: Blue Odometer: 168652 km  
 Engine Capacity: 1580 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Davanti 6 mm Rear Left Side: Davanti 6 mm  
 Front Right Side: Davanti 6 mm Rear Right Side: Davanti 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	29,565.40	15,807.08	13,758.32	46.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,380.00	2,620.00	2,760.00	51.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>34,945.40</b>	<b>18,427.08</b>	<b>16,518.32</b>	<b>47.27</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>13,200.00</b>		
(S\$)	34,945.40	13,200.00	21,745.40	62.23
<b>+ GST 7.00/7.00% (S\$)</b>	<b>2,446.18</b>	<b>924.00</b>	<b>1,522.18</b>	<b>62.23</b>
<b>Nett Amount (S\$)</b>	<b>37,391.58</b>	<b>14,124.00</b>	<b>23,267.58</b>	<b>62.23</b>
<b>+ Loss of Use (13.0 x S\$40.00/day) (S\$)</b>		<b>520.00</b>		
<b>+ Car Rental (13.0 x S\$125.19/day) (S\$)</b>		<b>1,627.47</b>		
<b>Nett Liability (S\$)</b>		<b>16,271.47</b>		
<b>Global Sum Settlement (S\$)</b>		<b>16,250.00</b>		

## INSPECTION

Date of Assignment: 31/07/2019  
 Date Inspected: 31/07/2019 Inspected At: Chunni Motor Work Pte Ltd (HQ)  
 Blk 10 Ang Mo Kio Industrial Park 2A,  
 #03-19 AMK Autopoint  
 Singapore 568047

Estimated Period of Repair: 12.0 days

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**Adjuster:** BRYAN TANI**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 04 Oct 2019)
<b>Parts:</b>	192	HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHC1225B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER (RH)	Dented	490.70 FL	*490.70 FL
2	1		*FRONT FENDER SHIELD (RH)	Deformed	114.70 FL	*114.70 FL
3	1		*EMBLEM -BLUE DRIVE (RH)	Necessary	26.60 FL	*26.60 FL
4	1		*FRONT DOOR (RH)	Buckled	1,797.20 FL	*1,797.20 FL
5	1		*FRONT DOOR GEAR/REGULATOR (RH)	Deformed / Bent	250.40 FL	*250.40 FL
6	1		*FRONT DOOR POWER MOTOR, RH	Not Necessary	289.20 FL	*- FL
7	1		*FRONT DOOR PROTECTOR (RH)	Buckled	116.20 FL	*116.20 FL
8	1		*DOOR CENTRE PILLAR OUTER (RH)	Buckled	3,764.90 FL	*3,764.90 FL
9	1		*FRT SAFETY BELT (ASSY) (RH)	Activated	448.90 FL	*448.90 FL
10	1		*REAR SAFETY BELT (ASSY) (RH)	Activated	313.20 FL	*313.20 FL
11	1		*ROCKER PANEL OUTER GARNISH	Cut	290.00 FL	*290.00 FL
12	1		*REAR DOOR (RH)	Dented	1,789.90 FL	*1,789.90 FL
13	1		*REAR DOOR PROTECTOR (RH)	Dented	116.20 FL	*116.20 FL
14	1		*AIRBAG CONTROL MODULE	Activated	1,243.70 FL	*1,243.70 FL
15	1		*CURTAIN AIRBAG MODULE ,RH	Activated	1,344.50 FL	*1,344.50 FL
16	1		*STEERING ,WHEEL AIR BAG	Not Necessary	1,090.90 FL	*- FL
17	1		*MODULE ASSY -KNEE AIR BAG	Not Necessary	578.60 FL	*- FL
18	1		*AIR BAR ASSY	Not Necessary	1,951.20 FL	*- FL
19	1		*FRONT WHEEL RIM (RH)	Cut	1,124.20 FL	*1,124.20 FL
20	1		*FRONT WHEEL HUB CAP (RH)	Not fitted	346.40 FL	*- FL
21	1		*FRONT WHEEL BEARING	Damaged	454.00 FL	*454.00 FL
22	1		*FRONT SHOCK ABSORBER (ASSY) (RH)	Distorted	372.50 FL	*372.50 FL
23	1		*FRONT SHOCK ABSORBER MOUNTING (RH)	Not Necessary	206.90 FL	*- FL
24	1		*FRONT DRIVE SHAFT (RH)	Not Necessary	936.70 FL	*- FL
25	1		*RACK & PINION ASSY	Not Necessary	887.40 FL	*- FL
26	1		*STG TIE END	Not Necessary	94.70 FL	*- FL
27	1		*FRONT SUSPENSION LOWER ARM(RH)	Distorted	296.80 FL	*296.80 FL
28	1		*KNUCKLE ARM (RH)	Distorted	363.60 FL	*363.60 FL
29	1		*ENGINE CROSSMEMBER	Not Necessary	1,803.90 FL	*- FL
30	1		*FRONT DOOR COMFORT LOGO (RH)	Necessary	75.00 FS	*75.00 FS
31	1		*REAR DOOR COMFORT & APPS STICKER (RH)	Necessary	80.00 FS	*80.00 FS
32	1		*FRONT CUSHION SEAT (RH)	Torn	3,000.00 FS	*800.00 FS
33	1		*FRONT TYRE (RH)	Not Necessary	216.00 FS	*- FS
34	1		*REAR SEAT SIDE GARNISH ,RH	Torn	198.00 FL	*198.00 FL
35	1		*REAR TRIMBOARD TOP GARNISH ,RH	Broken	159.00 FL	*159.00 FL
36	1		*ROOF LINING	Crumpled	1,383.30 FL	*1,383.30 FL
37	1		*FRT SAFETY BELT (ASSY) (LH)	Activated	448.90 FL	*448.90 FL
38	1		*REAR SAFETY BELT (ASSY) (LH)	Activated	313.20 FL	*313.20 FL
39	1		*FRONT CUSHION SEAT (RH)	Repeated	5,992.00 FL	*- FL
40	1		*FRONT SEAT AIRBAG (RH)	Activated	1,344.50 FL	*1,344.50 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

**Sub Total (\$\$)** 36,114.00 19,520.10  
**- List Item Discount on L Items 20.00/20.00% (\$\$)** 6,548.60 3,713.02

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Total Parts (S\$)	29,565.40	15,807.08

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	1,400.00	1,000.00
2	SPRAY PAINTING CHARGE	New	1,250.00	900.00
3	WIRING CHARGE	New	100.00	0.00
4	TUFF KOTE	New	150.00	40.00
5	TOWING CHARGE	New	90.00	0.00
6	TRANSFER OF DOOR	New	240.00	120.00
7	REMOVE/REFIX UNDERCARRIAGE (FRT)	New	400.00	150.00
8	FRONT WHEEL ALIGNMENT	New	120.00	60.00
9	RE-SET FRT ABS SYSTEM )	New	200.00	350.00
10	RE-SET FRT & REAR POWER WINDOW SYSTEM )	New	400.00	0.00
11	R/REFIX AIR BAG /STEERING WHEEL /DASHBOARD /SEAT )	New	550.00	0.00
12	DIAGNOSTIC & RESETTING TO ERASE FAULT CODE )	New	480.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>5,380.00</b>	<b>2,620.00</b>

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&lt; END OF ESTIMATES &gt;