



AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883 Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref :

Our Ref :

Date: 25-10-2019

Attn: Motor Claims Dept

ACCIDENT ON 20.07.2019 INVOLVING VEHICLE SLF 5944 U & PC 7304 Y ALONG DUNEARN ROAD TOWARDS BUKIT TIMAH ROAD

With regards to the above, we are writing on behalf of the registered owner of vehicle SLF 5944 U which was involved in the above mentioned accident.

We are informed that the above accident was caused solely by the negligence of your insured vehicle PC 7304 Y.As a result of the accident, our client's vehicle was damaged and our client had instructed us to submit his claims for loss and expenses, particulars of which are follows:

1) Repair cost

2) Loss of use-\$180 X10 days

3) LTA search

Total	\$ 16,807.49
_	\$ 7.49
	\$ 1,800.00
	\$ 15,000.00

We hereby enclosed herewith the following documents for your consideration of the above claim.

a) Final Repair Bill Of SLF 5944 U

c) LTA SEARCH

b) GIA report

d) Owner / Driver NRIC & Driving License

華明 噴漆廠 HUA MENG SPRAY PAINTING WORKSHOI AAUTOBAY®KAKI BUKIT 1 KAKI BUKIT AVE 6 #01-34 SINGAPORE 41788 TEL: 6747 8064, 6746 5519 FAX: 6743 489t

Yours faithfully,

HUA MENG SPRAY PAINTING WORKSHOP



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC6/CTI19013426/Aea3

31 OCT 2019

JD TRANSIT 633A SENJA ROAD #10-155 SENJA GREEN SINGAPORE 671633

Dear Sir/Madam,

ACCIDENT INVOLVING PC 7304Y AND SLF 5944U ON 20/07/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

AUTHORISATION TO ACT

I/We, NICHOLAS ER WEI-TIEN	("the third party claimant") of
owner of SUF 5944 U (vehicle no.) hereby	(address),
rental and/or loss of use ("claim") for my vehicle to the accident which occurred on 20.07.20/9	re with respect to my claim for repair costs and/or no. SLF5944U that was damaged pursuant (date) along DUNEARN ROAD TOWARDS ving vehicle no/s PC 7304 Y ("the accident").
	ove mentioned claim in a manner that they deem
I further acknowledge that any settlement the wo prejudice and without admission of liability basis vehicle/s is concerned.	orkshop may reach on my behalf is on a without insofar as the driver/owner/insurers of the other
Dated this 30 (day) of 07 (month) 20	<u>19</u> (year)
The state of the s	華明 噴漆廠 HUA MENG SPRAY PAINTING WORKSHO, AUTOBAY@KAKI BUKIT 1 KAKI BUKIT AVE 6 #01-34 SINGAPORE 417889 TEL: 6747 8064, 6746 5519 FAX: 6743 4896
igned by "the third party claimant" with company stamp if applicable)	Signed by "the workshop" (with company stamp)

WITHOUT PREJUDICE TO OUR CLIENT'S PERSONAL INJURY CLAIM (PRESENT OR FUTURE) WHICH IS EXPRESSLY RESERVED

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMB1SN1825471800 Claim No: SNM19D203415

Claimant : NICHOLAS ER WEI-TIEN

Amount : \$\$15,507.49

DOLLARS FIFTEEN THOUSAND FIVE HUNDRED SEVEN AND CENTS FORTY

NINE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLF 5944U Insured Vehicle No. : PC 7304Y

Date of Loss

: 20/07/2019

Place of Accident

: DUNEARN ROAD TOWARDS BUKIT TIMAH ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: JD TRANSIT

Driver Name

: AMOS MANOGARAN S/O MANIAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S\$		
(2)	Cost of Repair/Excess	S\$	15,000.00	
(3)	Loss of Use/Rental/Earning	S\$	500.00	
(4)	GIA/Police Reports/			
	Investigation Results/Search Fees	S\$	7.49	
(5)) Medical Reports/Expenses			
(6)	Survey Fees/Towing Fee/Disbursement	S\$		
(7)	Cost including Disbursement	S\$		
		=====		
	TOTAL	. S\$	15,507.49	
		=====		

Claimant Name: NICHOLAS ER WEI-TIEN NRIC No : S7903476B

Signature : ______ Date : ______ Date





1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883 Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref:

Our Ref :

24/10/2019

Date:....

VEHICLE NO

:SLF 5944 U

MAKE / MODEL

:BMW X1

NAME

:NICHOLAS ER WEI-TIEN

ADDRESS

:151 COVE DRIVE

#03-03 S 098221

FINAL REPAIR BILL FOR VEHICLE NO:SLF 5944 U

TO SUPPLY AND REPLACE PARTS, LABOUR CHARGES FOR REPAIRING, KNOCKING, WELDING AND TO RESPRAY PAINTING (LUMPSUM REPAIR)

\$ 15,000.00

SINGAPORE DOLLARS:FIFTEEN THOUSAND ONLY

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Enquire Vehicle & Owner Information (Vehicle No. PC7304Y As At 20 Jul 2019 / 03:00:00)

Law Firm Search Details

Search Reason:

Insurance claim in relation to traffic accident

Law Firm Case No.:

SLF5944U

Current Owner Details

Owner ID Type:

Business 53385284J

Owner ID: Owner Name:

JD TRANSIT

Registered Address Type: HDB/HUDC

Registered Block/House No.: 633A

Registered Street Name:

SENJA ROAD

Registered Unit No.:

#10-155

Registered Building Name: SENJA GREEN

Registered Postal Code:

671633

Current Vehicle Details

Vehicle No.:

PC7304Y

Make Description/Model: TOYOTA/HIACE COMMUTER GL 3.0 A

Insurance Company Name: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[MANDATE REQUEST] RE: OUR REF: SNM19D203415-PC7304Y-ben - Direct Settlement -Accident Involving PC7304Y AND SLF5944U (TP: LKK REF - CC6/CTI19013426/Aea3) on 20/07/2019

Alfred Toh <alfred.toh@sg.cntaiping.com>

Tue 4/14/2020 5:28 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Admin A < admin-a@lkkauto.com >; adrianguek@sgmotor.com.sg <adrianguek@sgmotor.com.sg>

Cc: Ben Tang <Ben.Tang@sq.cntaiping.com>; Alfred Toh <alfred.toh@sq.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

2 attachments (371 KB)

LETTER TO OI.pdf; OI NOTE.pdf;

LKK REF - CC6/CTI19013426/Aea3 CTI REF - SNM19D203415C02/4(cml/bt)

Section II Excess: \$3,000.00

Dear Asher

We refer to the above matter.

Please proceed to offer as follow:

Cost of Repairs \$15,000.00 Loss of Use (\$50 x 10 days) 500.00 LTA Search fee 7.49 **Total** \$15,507.49 _____

Aside to Ben, please assist to follow up on Recovery of Section II Excess.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: <u>claimsdept@sg.cntaiping.com</u> alfred.toh@sg.cntaiping.com

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG

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From: Claims Dept of CTI

Sent: Tuesday, April 14, 2020 4:12 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com> Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM19D203415-PC7304Y-ben - FW: Direct Settlement - Accident

Involving PC7304Y (OI: CTI-TBA) AND SLF5944U (TP: LKK REF-CC6/CTI19013426/Aea3) on 20/07/2019

Dear All,

Please note that officer in charge - Ben Tang

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Sent: Tuesday, April 14, 2020 3:33 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] RE: OUR REF: SNM19D203415-PC7304Y-CML - FW: Direct Settlement - Accident

Involving PC7304Y (OI: CTI-TBA) AND SLF5944U (TP: LKK REF-CC6/CTI19013426/Aea3) on 20/07/2019

Hi Sir,

We refer to the email dated 16/12/2019.

Third party chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, December 16, 2019 2:51 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Alfred Toh alfred.toh@sg.cntaiping.com; Chee So Chow sochow.chee@sg.cntaiping.com;

Subject: [MANDATE REQUEST] RE: OUR REF: SNM19D203415-PC7304Y-CML - FW: Direct Settlement - Accident Involving PC7304Y (OI: CTI-TBA) AND SLF5944U (TP: LKK REF-CC6/CTI19013426/Aea3) on 20/07/2019

Your ref: SNM19D203415-PC7304Y-CML

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured beats red light and hit third party vehicle. Liability is not in our insured's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " HUA MENG SPRAY PAINTING WORKSHOP" at \$15,607.49 (all-in).

The summary is as follows: -

	Amount Claim	ed Amount Revised
1. Cost of Repairs (with GST)	\$ 31,003.61	\$ 15,000.00
2. Loss of Use (10days x \$180)	\$ 1,800.00	\$ 600.00 (10Days x \$60)
3. LTA Search Fee	\$ 7.49	\$ 7.49
	Total	\$ 15,607.49

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108



From: Elaine Cheong < elaine.cheong@sg.cntaiping.com >

Sent: Friday, 25 October 2019 1:13 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com

Cc: Admin A admin-a@lkkauto.com; Asher Sng (LKKAuto) AsherSng@lkkauto.com; Claims Dept of CTI

<<u>claimsdept@sg.cntaiping.com</u>>

Subject: RE: OUR REF: SNM19D203415-PC7304Y-CML - FW: Direct Settlement - Accident Involving PC7304Y (OI: CTI - TBA) AND SLF5944U (TP: LKK REF - CC6/CTI19013426/Aea3) on 20/07/2019

Dear Mei Kwan,

As requested, attached our insured's SAS report for your perusal.

Thanks.
Regards,
Elaine Cheong
Executive (Motor Claims)
Claims Departrment
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: <u>elaine.cheong@sg.cntaiping.com</u>
Website: www.sg.cntaiping.com
From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com] Sent: Friday, 25 October, 2019 11:58 AM To: Elaine Cheong <elaine.cheong@sg.cntaiping.com> Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) < AsherSng@lkkauto.com> Subject: RE: OUR REF: SNM19D203415-PC7304Y-CML - FW: Direct Settlement - Accident Involving PC7304Y (OI: CTI - TBA) AND SLF5944U (TP: LKK REF - CC6/CTI19013426/Aea3) on 20/07/2019</admin-a@lkkauto.com></elaine.cheong@sg.cntaiping.com>
Dear Sir / Madam,
We refer to the above matter.
Kindly let us have a copy of your insured's GIA report for our necessary action.
Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 21 October, 2019 2:51 PM

To: Elaine Cheong < <u>elaine.cheong@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: RE: OUR REF: SNM19D203415-PC7304Y-CML - FW: Direct Settlement - Accident Involving PC7304Y (OI: CTI - TBA)

AND SLF5944U (TP: LKK REF - CC6/CTI19013426/Aea3) on 20/07/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

CTI ref: SNM19D203415

LKK REF: CC6/CTI19013426/Aea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLF 5944U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 8 October, 2019 9:25 AM

To: Elaine Cheong < elaine.cheong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM19D203415-PC7304Y-CML - FW: Direct Settlement - Accident Involving PC7304Y (OI: CTI - TBA)

AND SLF5944U (TP: LKK REF - CC6/CTI19013426/Aea3) on 20/07/2019

Dear Elaine.

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, 1 August, 2019 2:23 PM

To: Elaine Cheong <<u>elaine.cheong@sg.cntaiping.com</u>>; Alfred Toh <<u>alfred.toh@sg.cntaiping.com</u>>; Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: OUR REF: SNM19D203415-PC7304Y-CML - FW: Direct Settlement - Accident Involving PC7304Y (OI: CTI - TBA) AND SLF5944U (TP: LKK REF - CC6/CTI19013426/Aea3) on 20/07/2019

Dear Elaine,

Please assist and revert LKK.

Note: officer in charge - Elaine Cheong 63896530.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 1 August, 2019 10:44 AM

To: Claims Dept of CTI < com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC7304Y (OI: CTI - TBA) AND SLF5944U (TP: LKK REF -

CC6/CTI19013426/Aea3) on 20/07/2019

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLF 5944U at M/s Hua Meng Spray Painting Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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