

## Mei Kwan (LKKAuto)

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**From:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Sent:** Friday, 25 October, 2019 1:13 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; Asher Sng (LKKAuto); Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM19D203415-PC7304Y-CML - FW: Direct Settlement - Accident Involving PC7304Y (OI : CTI - TBA) AND SLF5944U (TP : LKK REF - CC6/CTI19013426/Aea3) on 20/07/2019  
**Attachments:** INSURED'S SAS REPORT - PC7304Y.PDF  
**Categories:** HMK

Dear Mei Kwan,

As requested, attached our insured's SAS report for your perusal.

Thanks.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Friday, 25 October, 2019 11:58 AM  
**To:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** RE: OUR REF: SNM19D203415-PC7304Y-CML - FW: Direct Settlement - Accident Involving PC7304Y (OI : CTI - TBA) AND SLF5944U (TP : LKK REF - CC6/CTI19013426/Aea3) on 20/07/2019

Dear Sir / Madam,

We refer to the above matter.

**Kindly let us have a copy of your insured's GIA report for our necessary action.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 21 October, 2019 2:51 PM  
**To:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM19D203415-PC7304Y-CML - FW: Direct Settlement - Accident Involving PC7304Y (OI : CTI - TBA) AND SLF5944U (TP : LKK REF - CC6/CTI19013426/Aea3) on 20/07/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**CTI ref: SNM19D203415**  
**LKK REF: CC6/CTI19013426/Aea3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLF 5944U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

**Kindly let us have a copy of your insured's GIA report for our necessary action.**

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 8 October, 2019 9:25 AM  
**To:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM19D203415-PC7304Y-CML - FW: Direct Settlement - Accident Involving PC7304Y (OI : CTI - TBA) AND SLF5944U (TP : LKK REF - CC6/CTI19013426/Aea3) on 20/07/2019

Dear Elaine,

We refer to the above matter.

**Kindly let us have a copy of your insured's GIA report for our necessary action.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 1 August, 2019 2:23 PM  
**To:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** OUR REF: SNM19D203415-PC7304Y-CML - FW: Direct Settlement - Accident Involving PC7304Y (OI : CTI - TBA) AND SLF5944U (TP : LKK REF - CC6/CTI19013426/Aea3) on 20/07/2019

Dear Elaine,

Please assist and revert LKK.

Note : officer in charge – Elaine Cheong 63896530.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, 1 August, 2019 10:44 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving PC7304Y (OI : CTI - TBA) AND SLF5944U (TP : LKK REF - CC6/CTI19013426/Aea3) on 20/07/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLF 5944U at M/s Hua Meng Spray Painting Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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