

INVOICE

ASS. REC. BY:

REF: CS/MSU19013424/

d3

Special Instructions:

Amateur:

ASSIGNMENT (Office)

From (Person):

Crystal Lee

of

MSIG

Date/Time:

31/7/19 @ 10:30am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SLZ 6093M

Insured:

FBL 5912

at Workshop m/s

Torque 5

Tel:

8131 6518

of

8 Kaki Bukit Ave 4 #01-49

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

27/7/2019

CA / REV / REP. / REV 24 HRS

Date/Time:

11:00am @ 31/7/19

Person Contacted:

Lucas

H.O.D. Endorsement:

Vehicle IN (OUT)

Date/Time

Action/Instruction

Estimate /

SLZ 6093M - CC4/ASM/19011862/R/WB3

D.O.A: 27/7/2019

FBL 5912 - X

V/dia -

manus informed vehicle already sent by MSIG IHS. Revert to Insurance through email. (Jason MSIG) Revert to us to abandon this case.

Calvin 28/8/19

ISSN 1/12/12 WEL
ASS. REC. BY: MORRIS

REF:

MS161

ASSIGNMENT

From:

To:

Estimated Cost:

OD / TP / WS / TP RES / RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop, on/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bail. or Market Value:

IDAC Accident Report:

GIA / PR Fee:

Est. Repairs:

days

Res.: Yes or No

Lump Sum:

%

3-Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contact:

Vehicle: IN / OUT

Date / Time

Action / Instruction

1/8/19

canon

interview survey only

Veh No:

SL26093

Yr Regis:

7110

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

M

Mercedes stream

C.O. 1799

Colour

white

A/C: Insured / Std / NI / NA

Sp. Reading

T/Radio: Insured / Std / NI / NA

Eng. No:

C/No:

JH/M: N68609 C200093

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Insured / Jammed / Leaked / Burnt or

Brake: Insured / Jammed / Leaked / Burnt or

Mod: Nil / STD / STD A/Rim or

Tyre Size:

F:

215/50 R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

5

mm

R/Bal:

5

mm

L/Bal:

5

mm

L/Bal:

5

mm

U.A.

D.O.I

1/8/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Date/Time, File Return to?

Add Fee:

☐

: Site Insp (\$

1 \$ + RS \$

☐

: Interview (\$

: Photos

☐

: Tech. Invs (\$

: Others

☐

: Weekend (\$

:)

Report Format:

Lump Sum / I.B.I. (\$

TOTAL

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 2 August 2019 10:03 AM
To: 'Jason Sim'; 'Crystal Lee'; assignments
Cc: 'Ong Zi Hui'; 'Nabilah Rasol'; 'Helene Phua'; SUR
Subject: RE: Survey Request - Manual Assigned

Dear Jason,

Noted with thanks.

Kindly assist to close this file in merimen.

For your ref : 585307

We will close this file at our end without billing.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Sim [mailto:Jason_Sim@sg.msig-asia.com]
Sent: Thursday, 1 August 2019 5:24 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>; Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>; Helene Phua <helene_phua@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Request - Manual Assigned
Importance: High

Dear LKK

Please abandon this case. Our in-house Victor had attended due to some miscommuniat at our end.

Apologised and will top up another one.

Have a nice day

Jason Sim
Manager, Claims Services (Motor)
D: +65 6643 1325 | F: +65 6225 7402 | jason_sim@sg.msig-asia.com

View Sent Message

This mail is associated with :

***SLZ6093M (585307)**
[GBC7799T]

TP
Lim Mui Kim
Feb 16 2019 3:00PM
[NAM LEONG PTE. LTD.]
Ace Autolution Pte Ltd

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 02/08/2019 10:07 AM.
To MSI_ASHJK
Subject SLZ6093M

Dear Sir/Mdm,

Please be informed that the vehicle SLZ 6093M has been surveyed by your IHS Victor.

We will close this file at our end without billing.

Best Regards,

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6641-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 31 July 2019 10:30 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui; Nabilah Rasol; Helene Phua
Subject: Survey Request - Manual Assigned
Attachments: 31072019101745-0001.pdf

Importance: High

Accident involving SLZ6093M & FBL591Z on 27/07/2019 (PRE-REPAIR SURVEY)

Manual Assigned

Dear LKK,

Refer to the attachment, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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Jason Sim

From: Motor Survey
Sent: Tuesday, 30 July, 2019 2:25 PM
To: 'assessment@revoauto.com.sg'; 'assessment@revoauto.com.sg'
Cc: 'assessment@revoauto.com.sg'; Jowyn Tay; Eileen Ang
Subject: RE: Accident involving SLZ6093M & F8L591Z on 27/07/2019 (PRE-REPAIR SURVEY REQUEST)
Attachments: SLZ6093M - GIA REPORT (2).pdf
Importance: High

Dear Sirs

Liability is in dispute.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP
- 6) AutoProbe
- 7) MSIG In-House Surveyors

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- | | |
|-------------------|------------------|
| 1) Calvin Ang | 6) Frankie Pang |
| 2) Kenneth Kong | 7) Ng You Han |
| 3) Marcus Chua | 8) Gary Soon |
| 4) Henry Ng | 9) Chow Bo Xiong |
| 5) Lau Kwok Kwong | 10) Axel Lee |

NB:

- (a) *Fast lane settlement is not applicable for cases that liability is in dispute*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Moving forward, please email your survey request to motorsurvey@sg.msig-asia.com

Have a nice day

Jason Sim
Manager, Claims Services (Motor)

D: +65 6643 1325 | F: +65 6225 7402 | jason_sim@sg.msig-asia.com

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-----Original Message-----

From: assessment@revoauto.com.sg [mailto:assessment@revoauto.com.sg]

Sent: Tuesday, 30 July, 2019 11:34 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: Fwd: Accident involving SLZ6093M & FBL591Z on 27/07/2019 (PRE-REPAIR SURVEY REQUEST)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

----- Original Message -----

Subject: Accident involving SLZ6093M & FBL591Z on 27/07/2019 (PRE-REPAIR SURVEY REQUEST)

Date: 2019-07-29 15:47

From: assessment@revoauto.com.sg

To: claims@sg.msig-asia.com

Cc: assessment@revoauto.com.sg

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lim Mui Kim , to notify you of the aforesaid accident involving our client's vehicle SLZ 6093 M and your insured's vehicle FBL 591 Z on 27/07/2019.

Please find enclose our client's GIA report for your necessary action.

This serves as a NOTICE that we are claiming against FBL 591 Z for damages, costs and disbursements.

Please let us know within 2 working days from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least ten (10) motor surveyors.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-50, Premier @ Kaki Bukit Singapore 415875 Contact Person: Lucas (8131 6518) Contact Email: assessment@revoauto.com.sg

VEH IN (Date & Time) : 01/08/2019 11:00am ✓
CUSTOMER WILL BE WAITING

PRS ARRANGEMENT (Date & Time) : 29/07/2019

No reply from us.
outsource to external.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	424G
Vehicle Details	
Vehicle No.:	SLZ6093M
Vehicle to be Exported:	No
Intended Deregistration Date:	01 Aug 2019
Vehicle Make:	HONDA
Vehicle Model:	STREAM 1.8L AT SUNROOF
Primary Colour:	White
Manufacturing Year:	2009
Engine No.:	R18A13850092
Chassis No.:	JHMRN68609C200093
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$25,131.00
Original Registration Date:	20 Jul 2010
First Registration Date:	20 Jul 2010
Transfer Count:	1
Actual ARF Paid:	\$25,131.00 12565
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jul 2020
PARF Rebate Amount:	\$12,565.00
Intended COE Rebate Details	
COE Expiry Date:	19 Jul 2020
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$43,003.00
COE Rebate Amount:	\$3,860.00
Total Rebate Amount:	\$16,425.00

The information contained herein is correct as at 01 Aug 2019

OK

Nivitha (LKK Auto)

From: Jason Sim <Jason_Sim@sg.msig-asia.com>
Sent: Thursday, 1 August 2019 5:24 PM
To: Crystal Lee; Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui; Nabilah Rasol; Helene Phua; SUR
Subject: RE: Survey Request - Manual Assigned

Importance: High

Dear LKK

Please abandon this case. Our in-house Victor had attended due to some miscommunication at our end.

Apologised and will top up another one.

Have a nice day

Jason Sim
Manager, Claims Services (Motor)
D: +65 6643 1325 | F: +65 6225 7402 | jason_sim@sg.msig-asia.com



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From: Crystal Lee
Sent: Thursday, 1 August, 2019 4:42 PM
To: Jason Sim <Jason_Sim@sg.msig-asia.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>; Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>; Helene Phua <helene_phua@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Request - Manual Assigned

Dear Jason,

As per conversation, please assist.

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



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From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 1 August, 2019 2:16 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; assignments <assignments@lkkauto.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>; Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>; Helene Phua <helene_phua@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Request - Manual Assigned

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Mdm,

Please be informed that our surveyor went to survey the vehicle SLZ 6093M and he was confirmed by the repairer that this vehicle already survey by MSIG IHS surveyor Mr.Victor.

Kindly assist on this matter.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal Lee [mailto:crystal_lee@sg.msig-asia.com]
Sent: Wednesday, 31 July 2019 10:30 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>; Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>; Helene Phua <helene_phua@sg.msig-asia.com>
Subject: Survey Request - Manual Assigned
Importance: High

Accident involving SLZ6093M & FBL591Z on 27/07/2019 (PRE-REPAIR SURVEY

Manual Assigned

Dear LKK,

Refer to the attachment, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



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