

ASS. REC. BY:

REF: CS/MSG 19013417 / 715f302 | Special Instruction:

Surveyor: Taufik

ASSIGNMENT (Office)

Merimen

From (Person):

Kenny Ong

of

MS19

Date/Time:

31.7.19 11.53a.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMB 3515Y

Insured:

SLW 2630E

at Workshop m/s

Tower Transit

Tel:

9199 0025

of 21 Bulim Drive, Bulim Bus Depot

Policy No:

2911756

Claim No:

601220

Sum Insured:

Excess:

Make of Veh:

D.O.A.

25.7.19

(Client's Record)

CA / REV / REP. / REV 24 HRS

rup

H.O.D. Endorsement:

Date/Time:

31.7.19 1.20p.m

Person Contacted:

Lynn

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SMB 3515Y - NSI INC 16006 221 / English

P.O.A - 28/03/2016

SLW 2630E - X

7/8/19

Informed Kenny pending workshop est by merimen

ASS. FREQ. BY: Taylor

REF: MS16

ASSIGNMENT

From _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

N/S	O/S

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT Lyn

Veh No: SMB 35154 Yr Regn: 2014, Aug.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Alexander Dennis c.c. 8549

Colour: Green A/C: Insured / Std / NI / NA

Sp. Reading: 266770 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: SFO 76 CLK 5 EM TL 3380

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or _____

Brake: In order / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 305/70R22.5
R: ~ (N)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

<u>Front</u>	<u>Rear</u>
R/Bal. <u>8</u> mm	R/Bal. <u>8/8</u> mm
L/Bal. <u>8</u> mm	L/Bal. <u>8/8</u> mm
D.O.A. _____	D.O.I. <u>31/7/19 @ 445</u>

Survey held at: Tower Transit

Pos. of Damages: Frt / Rear OS / N/S / U/C / Workshop or _____

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	* W/S will email GIA & Estimate
<u>17/09/19</u>	<u>Confirmed Hs @ 3,050/- @ 3 days with Tanelich (@ 2,398-08 Red - 44%)</u>
	<u>[Signature]</u> <u>17/9/2019</u>

Date/Time, File Pass to? 19/09/19

Preli. Report

Final Report

Date/Time, File Return to? Typ. 54

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee: Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

Survey Fee:	<u>150</u>
Transportation:	
S + RS SI	
Photos	
Others:	<u>11</u>
TOTAL	<u>161</u>

Report Format: 3050/45

View Sent Message

This mail is associated with :

***SMB3515Y (601220)**
[SLW2630E]

TP
TOWER TRANSIT SINGAPORE PTE LTD
Jul 25 2019 5:00PM
[GRAB RENTALS PTE LTD]
Tower Transit Singapore Pte Ltd

Resend View Recipients Print Message Delete Message Forward

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on **07/08/2019 10:31 AM**.
To MSIG_KOTB1
Subject TP SURVEY SMB 3515Y

Dear Keny,

Please be informed that we have inspected the vehicle SMB 3515Y on 31/7/2019.

We are pending estimate from repairer.

Best Regards,
Veron Chen on behalf of Shirley

DOCUMENTS SUMMARY

There are no documents.

RE: AFTER REPAIR PHOTOS FOR ACCIDENT INVOLVING SMB3515Y & SLW2630E ON 25/07/2019 @ 17:15HRS ALONG STAMFORD ROAD

Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Thu 19/9/2019 1:23 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; SUR <sur@lkkauto.com>

Dear Shirley

We accept \$ 3,050.00 (lump sum) @ 3 days before GST.
Please advise MSIG officer incharge name and email add

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email bazlin_ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Wednesday, 18 September, 2019 9:54 AM

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; SUR <sur@lkkauto.com>

Subject: Re: AFTER REPAIR PHOTOS FOR ACCIDENT INVOLVING SMB3515Y & SLW2630E ON 25/07/2019 @ 17:15HRS ALONG STAMFORD ROAD

THIS EMAIL IS FROM AN EXTERNAL SOURCE – Do not click links or open attachments unless you recognise the sender/email.

If in doubt, please check with IT Support!

Hi Lynn,

Please confirm final figure \$ 3,050.00 (lump sum) @ 3 days before GST.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Monday, 16 September 2019 11:37 AM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: RE: AFTER REPAIR PHOTOS FOR ACCIDENT INVOLVING SMB3515Y & SLW2630E ON 25/07/2019 @ 17:15HRS ALONG STAMFORD ROAD

Dear Taufikh

Please find attached.

Appreciate if you can finalise by this week.

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 31 July 2019 11:53 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: SMB3515Y GIA REPORT.PDF

Importance: High

PRI FOR ACCIDENT INVOLVING SMB3515Y & SLW2630E ON 25/07/2019 @ 17:15HRS ALONG STAMFORD ROAD

Manual Assigned

Dear LKK,

Refer to the attachment, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Motor Survey
Sent: Tuesday, 30 July, 2019 5:31 PM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Keny Ong <Keny_Ong@sg.msig-asia.com>; Hasrianah Binte Hassan <hasrianah@sg.msig-asia.com>; Crystal Lee <crystal_lee@sg.msig-asia.com>
Subject: RE: PRI FOR ACCIDENT INVOLVING SMB3515Y & SLW2630E ON 25/07/2019 @ 17:15HRS ALONG STAMFORD ROAD
Importance: High

MSIG: Grab

Hi Lynn Ahmad (Ms)

Liability unclear. We will appoint LKK to survey your vehicle on a without admission liability and without prejudice basis.

@ Crystal, Please outsource tomorrow.

Have a nice day

Jason Sim
Manager, Claims Services (Motor)
D: +65 6643 1325 | F: +65 6225 7402 | jason_sim@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]
Sent: Tuesday, 30 July, 2019 8:49 AM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>
Subject: PRI FOR ACCIDENT INVOLVING SMB3515Y & SLW2630E ON 25/07/2019 @ 17:15HRS ALONG STAMFORD ROAD

WITHOUT PREJUDICE

Dear Sir / Mdm,
We would like notify you of a road accident on **25/07/2019** at about **1715hrs** along **Stamford Road** involving our bus, SMB3515Y & your insured vehicle **SLW2630E**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if **LKK Auto Consultant** can be appointed surveyor to survey our vehicle and if appointment could be arranged tomorrow 31/07/2019.

Survey Location : Tower Transit Singapore Pte Ltd
• **21 Bulim Drive, Bulim Bus Depot, Singapore 648170**
Contact Person : Lynn @ +65 9199 0025

Thank You

Best Regards
Lynn Ahmad (Ms)
Senior Executive, Claims

Office +65 6248 0987
Mobile +65 9199 0025
Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/07/2019 11:19
Date Of Accident	25/07/2019 17:15
Exact Location Of Accident	STAMFORD ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB3515Y
Insured/Policyholder	
Name Of Registered Owner	TOWER TRANSIT SINGAPORE PTE LTD
Co Reg No	201419417K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-62480987

Vehicle Particulars

Manufacturer	ALEXANDER DENNIS
Model	ENVIRO500-8.8 D (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	D-18092210MFBP
Cover Note Number	

Driver

Name of Driver	AZLAN BIN MOHAMED SALLEH
NRIC No	S1740787B
Date Of Birth	05/01/1959
Occupation	OUTDOOR
Date Of Driving Pass	09/01/2012
Driving Experience	7 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98888888
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	21 BULIM DRIVE SINGAPORE 648170
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	10

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLW2630E
Vehicle Make/Model/Colour	HONDA VEZEL
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	LIM LIAN ENG
NRIC/Passport Number	S1663855B
Contact Number	
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan



TTS Incident Report		Sent Email
Location	Other location	
Type of Incident	Road Traffic Collision	
Severity of Incident	Minor - sent to safety@towertransit.sg	

Complete all section of this Form for all incidents accidents and near misses that occur whilst on the road or at one of our locations.
 *Do not leave blank, indicate "NA" if not applicable.

Section A – Details Employee and duty					
Employee Name	Azlan Bin Mohamed Salleh		Employee No.	10202	
Date of Incident	25-Jul-19	Time of Incident	1715hrs	Fleet/ Duty No.	SMB3515Y / 106S12
Exact Location of Incident & Include direction of travel	BS/04111, towards BBI		Route No.	106	

Section B – Details of Incident					
Road Traffic Collision (Vehicle)	<input checked="" type="checkbox"/>	Workplace Injury	<input type="checkbox"/>	Passenger Injury	<input type="checkbox"/>
Collision in Depot/ Interchange	<input type="checkbox"/>	Vandalism	<input type="checkbox"/>	Near Miss	<input type="checkbox"/>
Collision with Public Property	<input type="checkbox"/>	Assault	<input type="checkbox"/>	Fire	<input type="checkbox"/>
Dangerous Occurrence	<input type="checkbox"/>	Spills	<input type="checkbox"/>	Others	<input type="checkbox"/>
If others, please state					

Section C - Description of Incident
<p>At 1715hrs, BC10202 informed his bus SMB3515Y was involved in an accident with a private car at the above mentioned location.</p> <p>5 passengers were on board and no injuries reported at time of incident.</p> <p>Bus was departing out from BS/04/11 when the private car came too close and side-swiped the bus.</p> <p>BC continued service at 1718hrs from said location after particulars exchanged.</p>

Section C – Details of Persons and Injuries
<p>Was Authority (Police, MOM, SCDF) involved? (Record Name, contact information)</p> <p>Nil</p>
<p>List names (indicate staff, public or contractor) of injured and information of injuries sustained.</p> <p>Nil</p>
<p>Was First Aid treatment provided? if any injured was send for further medical treatment, who and which hospital or clinic?</p> <p>Nil</p>

Section D – Contact Details of 3 rd Party / Witness (Record Name, ID No., Address and Contact No.)		
<p>Private car driver details:</p> <p>Name: Lim Lian Eng</p> <p>Licence no: S1663855E</p> <p>Vehicle no: SLW2630J</p>	NIL	NIL

Section E – Details of Damage

Sketch Plan #2

What was damage? Include TTS and 3 rd Party assets (vehicle and property).	Bus SMB3515Y sustained right rear body scratches and the private car sustained left front bumper scratches.		
What is extend of damage?	NA		
Section F – Immediate Action Taken & Follow Up			
Immediate Action Taken:	Bus returned to depot <input checked="" type="checkbox"/>	Bus Sealed <input type="checkbox"/>	Driver Suspended <input type="checkbox"/>
	Drug/Alcohol Test <input type="checkbox"/>	CCTV Request <input type="checkbox"/>	Other : <input checked="" type="checkbox"/>
Follow Up :	Report to IS accordingly.		
Reported By			
Completed By Name and Position	Gena Goh Service Controller	Date	25/7/2019

ESTIMATED ACCIDENT REPAIR COST



ACCIDENT TIME REPORTED	17:15HRS
ACCIDENT DATE	25-Jul-19
BUS CAPTAIN NAME	AZLAN BIN MOHAMED SALLEH
EMPLOYEE NUMBER	

BUS REGISTRATION NUMBER	SMB3515Y
BUS TYPE (SD/DD)	DD
BUS ROUTE NUMBER	
BUS ADVERTS (Y/N)	N

SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

Part No.	Part or Item Description	Quantity	Total Cost
2038001124	DOOR FUEL FILLER ACCES	1 <i>kb ✓</i>	\$1,343.66
20123398	UREA COWL FRAME	1 <i>cut ✓</i>	\$470.00
77016434	SIKAFLEX BLACK	3 <i>net ✓</i>	\$48.00
			1861.66
		7% GST	\$130.32
		PARTS TOTAL COST	\$1,991.98

SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
TO REMOVE & REPLACE DAMAGED PARTS	1300	\$1,950.00
SPRAY PAINTING	700.	\$1,280.00
	2000.	
	7% GST	\$226.10
	LABOUR TOTAL COST	\$3,456.10

5091.66

ESTIMATED ACCIDENT REPAIR COST



SECTION 3: REPAIRS TO BUS ADVERTISEMENT VINYL/PANELS (ADVERTISEMENT COST)

TOTAL ADVERTISEMENT REPAIR COST	-
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SECTION 4: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST	-
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SECTION 5: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

BUS TYPE (SD / DD)		Date In For Repairs	
		Date Out From Repairs	
		Number of Days Under Repair	4
LOSS OF USE COST			\$1,600.00

SUMMARY	
SECTION NO.	COST
1	\$1,991.98
2	\$3,456.10
3	-
4	-
5	\$1,600.00
GRAND TOTAL	\$7,048.08

(Exclude)
\$448.08

Taylor 9749 5749.
3861.66.
4/5 \$3050.
3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	30 Jul 2019		06 Aug 2019 17:05 Edit Adj Rpt	S\$3,050.00 Edit Estimates	S\$3,050.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G		
Main Claimant:	TOWER TRANSIT SINGAPORE PTE LTD, Co. Reg. No.: 201419417K		
Vehicle Reg. No.:	SMB3515Y	Date of Loss:	25/07/2019 17:00 - :59 [59 Months and 22 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 601220	Policy/Cover Note No.:	29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020
Vehicle Reg. No. (Insured):	SLW2630E	Policy No. (Claimant):	
		Excess:	
Repairer:	Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot, 648170 Jurong West - Tel: 81688950		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Keny Ong Thiam Beng - 6643 1309]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Imm.Advice due 07/08/2019]		
Driver/Custodian (Insured):	LIM LIAN ENG (), NRIC: S1663855B, Tel: +6581261184 Email:		
Adj Asg. Remarks:	on WP. (Manual Assign). OI:Grab. Liab: Dispute. Assign: LKK Auto Consultants Pte Ltd. Contact: Lynn @ 9199 0025. Manual assigned to LKK via email on 31/07/19.		
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
There are no mail for this case.			
ALL ASSOCIATED TASKS		View All	Search Tasks
		Create New Task	Complete
Due Date	Priority	Type	Task Group
			Subject
			Handler
			Assigned By
			Completed On
			Created On
			Done?
No results.			

Claim Documents

***SMB3515Y (601220)**
[SLW2630E]
TP
TOWER TRANSIT SINGAPORE PTE LTD
Jul 25 2019 5:00PM
[GRAB RENTALS PTE LTD]
Tower Transit Singapore Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View View in Browser
Video				1 per page <input type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	31/07/19 15:42	Video - Accident	Load MP4	<input type="checkbox"/>
Assessment Reports				1 per page <input type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	31/07/19 15:17	Accident Statement <small>From:SC - Reg. No: SLW2630E, Claimant: GRAB RENTALS PTE LTD</small>	Load HTM	<input type="checkbox"/>
2	31/07/19 15:17	Addendum Sheet <small>From:SC - Reg. No: SLW2630E, Claimant: GRAB RENTALS PTE LTD</small>	Load TIFF	<input type="checkbox"/>
3	31/07/19 15:17	Accident Statement Addm. #1 <small>From:SC - Reg. No: SLW2630E, Claimant: GRAB RENTALS PTE LTD</small>	Load HTM	<input type="checkbox"/>
Photos/Images				3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
2	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
3	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
4	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
5	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
6	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
7	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
8	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
9	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
10	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
11	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
12	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
13	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
14	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
15	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
16	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
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19	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
20	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
21	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
22	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
23	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
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26	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
27	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
28	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
29	17/09/19 14:01	General View	Load JPG	<input checked="" type="checkbox"/>
30	17/09/19 14:01	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
31	17/09/19 14:01	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page <input type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
1	31/07/19 15:18	SMB3515Y GIA REPORT		Load PDF
2	31/07/19 15:18	Email - PRI		Load PDF
3	31/07/19 15:56	Agree to direct settle with TP repairer		Load PDF
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail Print
1	06/08/19 17:02	Survey Request - Manual Assigned		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19013417/T1SF3E2

Date: 25/09/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29114756
Claimant	Insured Vehicle No :	SLW2630E
Vehicle No : SMB3515Y	Nature of Claim:	TP
Date of Loss: 25/07/2019	Claim No:	601220

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMB3515Y	Engine No:	22115663
Make & Model:	ALEXANDER DENNIS ENVIRO500, 8.8 D (A)	Chassis No:	SFD76CLR5EMTL3380
Reg. Date:	03/08/2014 (Man. Year: 2014)	Odometer:	266770 km
Colour:	Green	Engine Capacity:	8849 cc
Market Value/New Car Price:	N/A	Sum Insured (S\$):	Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	305/70 R22.5	Rear Tyre Size:	305/70 R22.5 (D)
Front Left Side:	Michelin 8 mm	Rear Left Side:	Michelin 8/8 mm
Front Right Side:	Michelin 8 mm	Rear Right Side:	Michelin 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,861.66	1,861.66	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,230.00	2,000.00	1,230.00	38.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,091.66	3,861.66	1,230.00	24.16
Approved Total (Overridden) (S\$)		3,050.00		
(S\$)	5,091.66	3,050.00	2,041.66	40.10
+ GST 7.00/7.00% (S\$)	356.42	213.50	142.92	40.10
Nett Amount (S\$)	5,448.08	3,263.50	2,184.58	40.10

INSPECTION

Date of Assignment:	06/08/2019	
Date Inspected:	31/07/2019 Inspected At:	Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot Singapore 648170
Estimated Period of Repair:	3.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 25 Sep 2019)	
Parts:	N/A	ALEXANDER DENNIS ENVIRO500 8.8 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMB3515Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*DOOR FUEL FILLER ACCES	Bent	1,343.66 FS	*1,343.66 FS	
2	1		*UREA COWL FRAME	Cut	470.00 FS	*470.00 FS	
3	3		*SIKAFLEX BLACK	Necessary	48.00 FS	*48.00 FS	
					Total Parts (\$\$)	1,861.66	1,861.66

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REPLACE DAMAGED PARTS	New	1,950.00	1,300.00
2	SPRAY PAINTING	New	1,280.00	700.00
Gross Labour Cost (S\$)			3,230.00	2,000.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >