

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SMH 51668

Claimant's Vehicle No. SK4 29624

Accident on 26/7/19 involving vehicle/s No. _____

_____ along/at CEMU ST.

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 9813.14 Payable to Volkswagen Centre Singapore

2. ~~Loss-of-Use/~~ Car Rental S\$ 960 Payable to Volkswagen Centre Singapore

3. ~~Medical and~~ Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No.H/P. _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

01 AUGUST 2019

VONG RANDY
50 JAGO CLOSE
SINGAPORE 428450

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG19013397/ha3
YOUR REF : SMH 5166B

ACCIDENT INVOLVING SMH 5166B AND SKU 2962U ALONG CECIL STREET ON 26.07.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKU 2962U against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKU 2962U. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

yongchunfui@outlook.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 1 August, 2019 4:42 PM
To: yongchunfui@outlook.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SMH 5166B_ACCIDENT INVOLVING SMH 5166B AND SKU 2962U
ALONG CECIL STREET ON 26.07.2019



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

01 AUGUST 2019

VONG RANDY
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Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

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- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, CONSTANS TAN YONG LONG (the third party claimant") of 101 HILLVIEW RISE, #16-07 HILLVIEW PEAK 5667981 (address), owner of SKU2962U (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SKU2962U that was damaged pursuant to the accident which occurred on 26/07/2019 (date) along CECIL STREET (location) involving vehicle no/s SMH5166B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 23RD (day) of AUG (month) 20 19 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$9,813.14 (Repair Cost), S\$856.00 (Loss of Rental/Use), S\$2.00 (Disbursement), for vehicle no. SKU 2962U that was damaged pursuant to the accident which occurred on 26/07/2019 (date) along JUNCTION BETWEEN CECIL STREET AND CHURCH STREET (location) involving vehicle no/s SMH 5166B. This is pursuant to the inspection conducted on 06/08/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN YONG LONG CONSTANS (CHEN YONGLONG) ("the third party claimant") of vehicle no. SKU 2962U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKU 2962U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of 08 (month) **2020** (year)


Signed by appointed surveyor MTF


Signed by the workshop (with chop)

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen SKODA

Commercial Vehicles

Tax invoice

Page

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Company
SKYWAY MOTOR PTE LTD
400 ORCHARD ROAD
#15-06 ORCHARD TOWERS
Singapore 238875

Document no. 12333901020
Document date 26-08-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019001826/ 1
Job order date 06-08-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SKU2962U	5G1	16-07-2015	WVWZZZAUZFW330286	Golf 7	70,778

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5G6807417APGRU	Cover For Bumper Primed	1	pcs.	1,080.14	#1	1,080.14	1,155.75
	XR-070819						
5G6807568B 9B9	Rear Diffuser Satin Black	1	pcs.	277.23	#1	277.23	296.64
	XR-070819						
5G6807863C	Attachment Strip	1	pcs.	59.89	#1	59.89	64.08
	XR-070819						
5G6827025S	Heckklappe	1	pcs.	1,853.05	#1	1,853.05	1,982.76
	XR-070819						
D 004660M2	2k-Glass Glue Application	1	pcs.	123.02	#1	123.02	131.63
	XR-070819						
D 00920002	Primer	1	pcs.	25.92	#1	25.92	27.73
	XR-070819						
D 181802M1	Activator For Precoated W	1	pcs.	23.63	#1	23.63	25.28
	XR-070819						
D 002000A2	Adhesive Remover	1	pcs.	115.74	#1	115.74	123.84
D 00950025	Applicator	2	pcs.	9.48	#1	18.96	20.29
	XR-070819						
5G6807393A	Guide Piece	1	pcs.	34.51	#1	34.51	36.93
5G6807394A	Guide Piece	1	pcs.	34.51	#1	34.51	36.93
5G6807393	Guide Piece	1	pcs.	34.51	#1	34.51	36.93
5G6807394	Guide Piece	1	pcs.	34.51	#1	34.51	36.93
5G0945087B	Additional Brake Light W/	1	pcs.	155.54	#1	155.54	166.43
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	TRANSFER BOOTLID PART	0.5	pcs.	840.00	#1	420.00	449.40
	RE+REINSTALLED REAR WSCREEN	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT DOA: 26.7.19						
	TP VEH: SMH5166B SURVEYOR: TAUFIKH						
	LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	8,411.16	7%	641.98	9,171.16	9,813.14
Total	760.00	8,411.16		641.98	9,171.16	9,813.14

Customer



VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice

Page	2/2
Document no.	12333901020
Document date	26-08-2019
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2019001626/ 1
Job order date	06-08-2019
Service Advisor	PEARLYN CHEONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Company
SKYWAY MOTOR PTE LTD
400 ORCHARD ROAD
#15-06 ORCHARD TOWERS
Singapore 238875

License plate	Model code	First registration	VIN	Model	Mileage
SKU2962U	5G1	16-07-2015	WVWZZZAUZFW330286	Golf 7	70,778

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



Automotive Pte Ltd

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/05/06/04
Singapore 159722

Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 199904033G
GST Reg. M2-0088664-2

Tax Invoice

19th August 2019

TAN YONG LONG, CONSTANS
101 HILLVIEW RISE
#16-07
SINGAPORE 667981

Veh # :- SMN1567Y RK147174
Inv # :- RK735907
RA # :- B14486 0/0
From :- 15/08/2019
To :- 23/08/2019
Terms :- C.O.D
Remarks :- MICHELLE

Attention :- TAN YONG LONG, CONSTANS

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES FROM 15/08/2019 TO 23/08/2019 VW GOLF : SMN1567Y RENTAL AGREEMENT : B14486 DRIVEN BY : TAN YONG LONG CANSTANS TAN YOUR REF : VW/ALEX-SKU2962U	8 DAY	112.15	897.20



BY: N/A - Batch: 510-1110.
23/8/19 - Visa - Batch 365 - \$240.00

Singapore Dollars :

Nine Hundred Sixty Only

AMOUNT S\$ 897.20
GST @ 7 % 62.80

Thank you for your continuous support.

AMOUNT DUE S\$ 960.00

MOVA AUTOMOTIVE PTE LTD



Website: www.mova.com.sg
Co. Reg. No.: 198904033G

Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419
Bukit Merah Branch: 6th 122 Bukit Merah Lane 1 #01-50, Singapore 150122
Fan Young Branch: No. 15 Fan Young Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888
Bedok Branch: 219 Bedok Central #01-136, Singapore 460219
Tel: (65) 6604 7877

RENTAL AGREEMENT

RECEIVED 26 AUG 2019
RA NO.: B 14486

147137

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	SMN1567Y	Vehicle No:	Golf	Singapore	Malaysia
Date/Time Out:	15 Aug 2019	01:15 pm	SS 2500	SS 3500	Signature
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/Time In:	23/8/19	1:50 pm	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @ \$	Per Month	
Change Over 1:	Date:	Initial:	Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:	6 Days @ \$	120 Per Day	\$ 672.90
KM Out:	KM In:		Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount	%	
One:	Tan Yung Long (Mr)		Rental Charges		
Address:	101 Hillview Rise		CDW @ \$	per day / week / month	
	# 16-07		PAL @ \$	per day / week / month	\$ 120 x 2
	S667981		Petrol Top-up	Extend 2 day	\$ 240.00
Identity Card No:	S68274677		Misc Charges		\$ 47.10
Date of Birth:	25-07-1988		GST		
Driving License:	388274671		Total		\$ 720.00
Country of Issue:	SG		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Tel:	(HP) 93866250 (O)		Pre-Payment		
Nationality:	SG		Downpayment and Deposit	NA	
Effective Date:	15 Feb 2007		Amount Refunded/ Due		
Additional Hirer			Signature of Refund		
Name:			Remarks:	2nd insurance cover not to cust	
Address:			Invoice No:	VW-Alex-SKU 29620 Ref. No:	
Identity Card No:			Checked Out By:	Checked In By:	Checked By:
Date of Birth:					
Driving License:			Sales-In Charge: Michelle		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP) (O)				
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving licenses of minimum 2 years may drive the rental vehicle
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavour to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAL. Late return of more than 4 hours will be considered as a day rental
- All traffic infringements and summons (if any) are the responsibility of the Hirer

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-122349

Date of Request: 29/07/2019

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 29/07/2019
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SMH5166B
Accident Date 26/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-122349

Date of Request: 29/07/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 29/07/2019
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SMH5166B
Accident Date 26/07/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMH5166B	AIG Asia Pacific Insurance Pte. Ltd.	23/01/2019-22/01/2021	65-6419-3000
SMH5166B	AIG Asia Pacific Insurance Pte. Ltd.	25/01/2019-24/01/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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