



Letter of Claims Request for direct settlement.

We are submitting a claim on behalf of our customer TAN YONG LONG, CONSTANS
NRIC S88274671 insured of vehicle SKU2962U against
your insured vehicle number SMH5166B (AIG)
On the accident dated on 26/07/2019 (ddmmyyy) along CECIL STREET

Dated this 30th (day) of JULY (month) 2019 .

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Company
SKYWAY MOTOR PTE LTD
400 ORCHARD ROAD
#15-06 ORCHARD TOWERS
Singapore 238875

Document no.
Document date 29-07-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019001512/ 1
Job order date 29-07-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SKU2962U	5G1	16-07-2015	WVWZZZAUZFW330286	Golf 7	121

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5G6807417APGRU	Cover For Bumper Primed	1	pcs.	1,080.14	#1	1,080.14	1,155.75
5G6807568B 9B9	Rear Diffusor Satin Black	1	pcs.	277.23	#1	277.23	296.64
5G0807305D	Bumper	1	pcs.	572.31	#1	572.31	612.37
5G6807863C	Attachment Strip	1	pcs.	59.89	#1	59.89	64.08
5G6807393	Guide Piece	1	pcs.	34.51	#1	34.51	36.93
5G6807394	Guide Piece	1	pcs.	34.51	#1	34.51	36.93
5G6827025Q	Rear Trunk Lid	1	pcs.	1,853.05	#1	1,853.05	1,982.76
5G0853687 2ZZ	Inscription Bright Chrome (Golf)	1	pcs.	66.63	#1	66.63	71.29
5G0853675APCW B	NAME PLATE (bluemotion)	1	pcs.	75.75	#1	75.75	81.05
5G0853675 2ZZ	NAME PLATE (TSI)	1	pcs.	68.17	#1	68.17	72.94
D 004660M2	2k-Glass Glue Application	1	pcs.	123.02	#1	123.02	131.63
D 00920002	Primer	1	pcs.	25.92	#1	25.92	27.73
D 181802M1	Activator For Precoated W	1	pcs.	23.63	#1	23.63	25.28
D 002000A2	Adhesive Remover	1	pcs.	115.74	#1	115.74	123.84
D 00950025	Applicator	2	pcs.	9.48	#1	18.96	20.29
	LABOUR	5	pcs.	840.00	#1	4,200.00	4,494.00
	TRANSFER BOOTLID PARTS	1	pcs.	840.00	#1	840.00	898.80
	RE+REINSTALLED REAR WSCREEN	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	5	pcs.	800.00	#1	4,000.00	4,280.00
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60

Quotation valid till 05-08-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	14,389.46	7%	1,060.46	15,149.46	16,209.92
Total	760.00	14,389.46		1,060.46	15,149.46	16,209.92

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

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Job order number
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-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

* OD cannot
do in VW.

NTUC
US
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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/07/2019 15:14
Date Of Accident	26/07/2019 17:50
Exact Location Of Accident	CECIL STREET (INFRONT OF PRUDENTIAL TOWER)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKU2962U
Insured/Policyholder	
Name Of Registered Owner	TAN YONG LONG, CONSTANS (CHEN YONGLONG
NRIC No	S8827467I
Email Address	CONSTANS.TAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93866250
Alternative Phone No	OFFICE-93866250

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF-1.2 TSI (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5105330206 (CLASSIC)
Cover Note Number	

Driver

Name of Driver	TAN YONG LONG, CONSTANS (CHEN YONGLONG
NRIC No	S8827467I
Date Of Birth	25/07/1988
Occupation	INDOOR
Date Of Driving Pass	15/02/2007
Driving Experience	12 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93866250
Fax Number	
Contact Number	OFFICE-93866250
Email Address	CONSTANS.TAN@GMAIL.COM

Address	101 HILLVIEW RISE 16-07 KINGSFORD . HILLVIEW PEAK
Postcode	S667981
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE SEE ATTACHED SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMH5166B
Vehicle Make/Model/Colour	MIT
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

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7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



28 JUL 2019

Policyholder's Signature
Date & Time:

28 JUL 2019

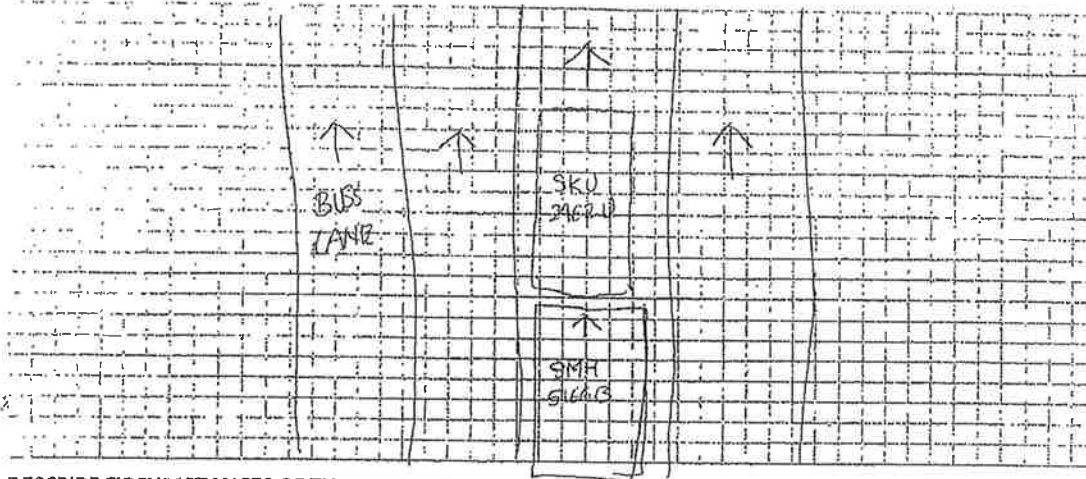
15:25 hrs

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 26 JUL 2019, 1745hrs, DRIVER OF SMH5166B, CLAIMED TO PUSH ON THE WRONG PEDAL, RESULTING IN ACCELERATING ON TO MY CAR, SKU24620, AT THE TRAFFIC JUNCTION (RED LIGHT), ALONG CECIL STREET, IN FRONT OF PRUDENTIAL TOWER.
AFTER ACCIDENT, WE EXCHANGED DETAILS.
DRIVER OF SMH5166B, MITSUBISHI ECLIPSE CROSS (RED)
NAME : YONG CHUN FUI
I/C : 99109266B
NO. : 9457 0600
DAMAGES TO SKU24620:
- REAR BUMPER CRACKED
- REAR REVERSE SENSOR CRACKED
- REAR BOOT LID DENTED, CHIPPED PAINT, MISALIGNED.
- CHASSIS POTENTIALLY DENTED DENTED

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

28 JUL 2019
15:25 hrs

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

