

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 11 September, 2019 7:14 PM
To: Kong Charmaine (VGS - SG/Singapore)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: [EXT] Your Ref: SKU2962U_ACCIDENT INVOLVING VEHICLES SMH 5166B AND SKU 2962U ON 26/07/2019 LKK REF CC3/AIG19013397/T1ha3
Attachments: 2090_001.pdf

Without Prejudice

Dear Charmaine,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Kong Charmaine (VGS - SG/Singapore) [mailto:charmaine.kong@vw.com.sg]

Sent: Wednesday, 11 September, 2019 6:59 PM

To: Vic (LKKAUTO)

Cc: Admin A; assignments

Subject: RE: [EXT] Your Ref: SKU2962U_ACCIDENT INVOLVING VEHICLES SMH 5166B AND SKU 2962U ON 26/07/2019 LKK REF CC3/AIG19013397/ha3

Hi,

LOD attached FYA please.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, 1 August 2019 4:47 PM

To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: [EXT] Your Ref: SKU2962U_ACCIDENT INVOLVING VEHICLES SMH 5166B AND SKU 2962U ON 26/07/2019
LKK REF CC3/AIG19013397/ha3

WITHOUT PREJUDICE

Dear Charmaine,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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