

CC 3 / A/G 190 13395 / T. 1003

LKK:
IDAC:

IRS. CASE OWNER:

ASSIGNMENT

Survivor

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. 300-14516

Claim No. _____

Name of Insured : Goh Ah Mai

Policy No. : _____

Insured Tel No. _____ HP: _____

Make / Model :

Excess Sec II :\$5 D.O.A : 50/7/2019

Place of Accident : _____

Is driver the owner? (YES / NO) Nature of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age :

Driver Tel No. : (V/L YES / NO)

Insured Liability :	%	Final ? Yes / No
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SKV 6164 A



INRS:
WSP:
Tel :
Liability
RMKS:

from 2



INSRS:
WSP:
Tel :
Liability
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time		STAGE	DATE / PIC
	SPN 6164 A - cost/MCA 16024640/1473-XX 1007276/1473	Non-Reporting ltr (1st):	
	SPN 74576 / X	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
01-08-19	Errata. vesp. WAREHOUSE CLERK.	Call OI:	01-08-19
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	☐ ☐
		After call ltr to OI:	☒ ☐
		Authorisation To Act:	☒ ☐
		Release Voucher:	☒ ☐
		Final Repair Bill:	☒ ☐
		Car Rental Invoice:	☐ ☐
		Towing Invoice	☐ ☐
		LTA / GIA :	☒ ☐
		Medical Bill:	☒ ☐
		PIR:	☐ ☐
		Mandate/Reject Instruction:	☒ ☐
		LOD	☒ ☐
		Payment Breakdown Form:	☐ ☐

Ref: 13395/710

Tanpin

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/s

of

Insured

Policy No

Claims No.

Sum Insured:

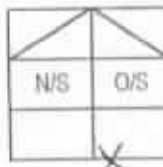
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKV 6164 A Yr Regn: 2011 Sep
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: BMW 218I AT c.c. 1499

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 118208 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R12
 R: ~

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front: 6 mm R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 19/8/12 950 3m

Survey held at PML

Des. of Damages: Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PP: +8,001.10 (RED: +3549.65 30%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

Survey Fee:

Transportation:

S + RS 20

Photos

Others

TOTAL

Mon 19/08 @ 10AM

SKV6164A

S&R

BMW Dealer

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401119W GST Reg. No. M2-0020081-X
Toll-Free Number (1800-2255268)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449775

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorsrad)



GST REG. NO : M2 - 0020081 - X

30 JUL 2019

E S T I M A T E

Estimate No. : b1 52173
Date Estimated : 30/07/2019
Prepared By : Han Kwan Yong

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Toh Ong Beng
28 Canberra Drive
#04-18

Singapore 768429

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKV6164A	V458887	25/09/2015	218iA AT	0

DESCRIPTION

VALUE

To replace rear bumper, boot lid including to knock out dented area caused by the accident

1700 2,550.00

To respray rear bumper and boot lid

1720 1,923.00

To carry out body cavity preservation.
(Per panel).

100 118.00

To remove and install rear windscreen glass to transfer from old to new boot lid

487 574.00

To supply and install rear windscreen solar film.

451X 531.00

To conduct water leak tests.

63 75.00

To replace bootlid smart opener top and bottom sensor lines including program and conduct checks for proper function.

561X 661.00

To transfer lock mechanism from old to new bootlid including conduct checks on new bootlid central locking system for proper function.

451 531.00

To check electrical wiring systems and lightings at the rear section for proper function.

150 177.00

Sundries.

780 150.00

Total Labour 1: 7,290.00

DESCRIPTION

QTY PRIC

VALUE

TRUNK LID
LETTERING 218 I
GROMMET
PLAQUE 74MM

1 1,204.35
1 64.10
2 0.75
1 71.25

b6 1,204.35
re 64.10
re 1.50
re 71.25

Performance Motors Limited

A Sime Darby Motors Company

Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X

Toll-Free Number (1800-2255249)



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

380, Tanjong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

313, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64736601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 52173
Date Estimated : 30/07/2019
Prepared By : Han Kwan Yong

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKV6164A	V458887	25/09/2015	218iA AT	0

DESCRIPTION

REAR WINDOW ESG
SENSOR WIRE FOR SMART OPENER TOP
SENSOR WIRE FOR SMART OPENER BOTTOM
DECOUPLING RING PDC TORQUE CONVERTE
PDC SENSOR MEDITERRANBLAU WC10
(DG) CLEANER R1 (100ML)
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)
(DG/SL) GLASS PRIMER 30ML (VP206)

QTY	PRIC	VALUE
1	654.35	654.35
1	43.15	43.15
1	41.50	41.50
2	5.05	10.10
2	380.65	761.30
1	26.15	26.15
2	131.55	263.10
1	27.85	27.85

Total Parts : 3,168.70

Claims OD / 3rd Party / Uninsured losses / Direct Settlement	
Regn No. <u>197401559W</u>	Claim No. _____
Date & Time <u>14/8/19 1030</u>	Excess \$S _____
Surveyor's Name <u>Tan Kah</u>	Sign <u>[Signature]</u>
Surveyor's Tel <u>97495244</u>	Authorised Yes / No _____
Authorised Time <u>WP</u>	Time _____
REGD. 15% PARTS PHOTO BY SURVEYOR Yes / No <u>Yes</u>	PML Yes / No _____
Surveyor's E-mail <u>tan.kah@pml.com</u>	
No. of Working Days Recommended <u>6 days</u>	

Labour 1	:	7,290.00
Parts	:	3,168.70
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	732.11
Grand Total	:	11,190.81

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **



Supplementary

Estimate No. : **b1 52173**
Date Estimated : **30/07/2019**
Prepared By : **Han Kwan Yong**

- ESTIMATE REPAIR FOR -

Toh Ong Beng
28 Canberra Drive
#04-18

Singapore 768429

- ACCOUNT - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKV6164A	WBA2A32060V4588	25/09/2015	218iA AT	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	DISC. %	NETT
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DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
#				
# BLIND RIVET NUT M6	2.55	2	0	5.10 <i>inc</i>
# BLIND RIVET NUT M6	2.55	2	0	5.10 <i>inc</i>
# REAR BUMPER PANEL PRIMED (PDC)	1,045.45	1	0	1,045.45 <i>inc</i>
# EXPANDING NUT	1.00	2	0	2.00 <i>inc</i>
# BUMP STOP	3.50	10	0	35.00 <i>inc</i>

SUPPLEMENTARY ITEMS

Total Labour :	
Total Parts :	1,092.65
Total Labour & Parts :	1,092.65



Final Report

Estimate No. : **b1 52173**
Date Estimated : **30/07/2019**
Prepared By : **Han Kwan Yong**

- ESTIMATE REPAIR FOR -

Toh Ong Beng
28 Canberra Drive
#04-18

Singapore 768429

- ACCOUNT - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKV6164A	WBA2A32060V4588	25/09/2015	218iA AT	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	DISC. %	NETT
To replace rear boot lid, rear bumper and attachments etc including to remove and install body parts in order to carry out painting job.	1,700.00	0	1,700.00
To respray rear bumper and rear boot lid	1,730.00	0	1,730.00
To carry out body cavity preservation.	100.00	0	100.00
To remove and install rear windscreen glass to transfer from old to new boot lid	574.00	0	574.00
To conduct water leak tests.	75.00	0	75.00
To transfer lock mechanism from old to new bootlid including conduct checks on new bootlid central locking system for proper function.	451.00	0	451.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00	0	150.00
Sundries.	80.00	0	80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
#				
# BLIND RIVET NUT M6	2.55	2	0	5.10
# BLIND RIVET NUT M6	2.55	2	0	5.10
TRUNK LID	1,204.35	1	0	1,204.35
# REAR BUMPER PANEL PRIMED (PDC)	1,045.45	1	0	1,045.45
# EXPANDING NUT	1.00	2	0	2.00
LETTERING 218 I	64.10	1	0	64.10
GROMMET	0.75	2	0	1.50
PLAQUE 74MM	71.25	1	0	71.25
# BUMP STOP	3.50	10	0	35.00
DECOUPLING RING PDC TORQUE CONVERTE	5.05	2	0	10.10
PDC SENSOR MEDITERRANBLAU WC10	380.65	1	0	380.65
(DG) CLEANER R1 (100ML)	26.15	1	0	26.15
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	131.55	2	0	263.10
(DG/SL) GLASS PRIMER 30ML (VP206)	27.85	1	0	27.85

Mon 19/08 @ 10AM

SKV6164A

she.

S8R

Performance Motors Limited

A Sime Darby Motors Company
 Tel: 6476 1111, 6476 1112, 6476 1113, 6476 1114, 6476 1115
 Toll-Free Number: 1800-2255285

111, Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941
 Fax: 6476 7770

162, Rongong Arang Road
 East Tower Centre
 Singapore 438160
 Fax: 6349 7773

111, Alexandra Road
 Sime Darby Business Centre
 Singapore 159944
 Fax: 6476 6601, 6476 6624
 (After Sales / MOTORS)



GST REG. NO : M2 - 0020081 - X

30 JUL 2019

ESTIMATE

Estimate No. : b1 52173
 Date Estimated : 30/07/2019
 Prepared By : Han Kwan Yong

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Toh Ong Beng
 28 Canberra Drive
 #04-18

Singapore 768429

- ACCOUNT - 40000

Cash Sales - Service
 Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKV6164A	V458887	25/09/2015	218iA AT	0

DESCRIPTION

VALUE

To replace rear bumper, boot lid including to knock out dented area caused by the accident

1700 2,550.00

To respray rear bumper and boot lid

1730 1,923.00

To carry out body cavity preservation.
 (Per panel)

100 118.00

To remove and install rear windscreen glass to transfer from old to new boot lid.

451 574.00

To supply and install rear windscreen solar film*
 * supplementary item(s) must be resurveyed and approved by final approval from Insurance Company

451 531.00

To conduct water leak tests

85 75.00

To replace bootlid smart opener top and bottom sensor lines including program and conduct checks for proper function.

561X 681.00

To transfer lock mechanism from old to new bootlid including conduct checks on new bootlid central locking system for proper function.

451 531.00

To check electrical wiring systems and lightings at the rear section for proper function.

150 177.00

Sundries

780 150.00

Total Labour 1: 7,290.00

DESCRIPTION

QTY PRICE

VALUE

TRUNK LID
 LETTERING 218 i
 GROMMET
 PLAQUE 74MM

1	1,204.35
1	64.10
2	0.75
1	71.25

bt 1,204.35
 ne 64.10
 ne 1.50
 ne 71.25

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 1 August 2019 2:26 PM
To: PBSP
Cc: Admin A; assignments
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKV6164A & SMM7437E ON 30/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 1 August 2019 2:21 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKV6164A & SMM7437E ON 30/07/2019

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Tuesday, 30 July 2019 5:32:17 PM
To: CS A Team <cs-a@lkkauto.com>; 甯珺 @ <admin-a@lkkauto.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SKV6164A & SMM7437E ON 30/07/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

Claim Audit

Jimmy

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jul 2019 19:37	Cim Dtl Modified	Claimant's Name: -> TDH ONG BENG. Claimant's ID: -> S1493183Z.	[A] HOW MEI KWAN
2	30 Jul 2019 19:37	Cim Veh Model Changed	(204526) BMW 218I 1.5 ACTIVE TOURER D/AB LED DSC AB (A).	[A] HOW MEI KWAN
3	30 Jul 2019 19:37	Cim Created	Reg No: SKV6164A. Acct Date: 2019/07/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: United Overseas Insurance Ltd (HQ). Workshop: Performance Motors Limited (Alexandra)	[A] HOW MEI KWAN
4	30 Jul 2019 19:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Jul 2019 19:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/08	[A] HOW MEI KWAN
6	30 Jul 2019 19:37	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Jul 2019 19:37	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	30 Jul 2019 19:37	Label Added	(23):Express.	[A] HOW MEI KWAN
9	30 Jul 2019 19:37	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	22 Nov 2019 10:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	22 Nov 2019 10:42	Cim Dtl Modified	JPJ Reg. Date: -> 2015/09/25.	[A] JOANNE LEE KHANG MIN
12	22 Nov 2019 10:42	Cim Details Notified		[A] JOANNE LEE KHANG MIN
13	28 Nov 2019 12:15	Adj Mandate Request	Cur.Req:9155.37:LIABILITY: 100% B:27 OI REAR ENDED TP	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type: None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Insurer)	Ref 1	Ref 2	Amount
2230025	31 Jul 2019 09:11:30	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKV6164A	SMM7437E	11.77
2353510	22 Nov 2019 10:42:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKV6164A	SMM7437E	11.77

12/14/2019

Merimen e-Claims

Print Received Message

This mail is associated with :

***SKV6164A (6701709260SG)**
[SMM7437E]
TP
TOH ONG BENG
Jul 30 2019 2:00PM
[GOH AH MAI]
Performance Motors Limited

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 12/12/2019 17:40 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9078.87) - SKV6164A - Claim Handler: Foo, Chit Yan

Approved:9078.87:Cost of Repair: \$8,561.82 (Based on LKK recommendation) LOU: \$300.00 - \$350.00 (\$60.00 - \$70.00 x 5 days) GIA / LTA: \$2.00 Medical Fees: \$165.05

Print Received Message

This mail is associated with :

***SKV6164A (6701709260SG)**
[SMM7437E]
TP
TOH ONG BENG
Jul 30 2019 2:00PM
[GOH AH MAI]
Performance Motors Limited

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 09/01/2020 15:36 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9205.37) - SKV6164A - Claim Handler: Foo, Chit Yan

Approved:9205.37:Cost of Repair: \$8,561.82 (Based on LKK recommendation) LOU: \$300.00 - \$350.00 (\$60.00 - \$70.00 x 5 days) GIA / LTA: \$2.00 Medical Fees: \$291.55 Total: \$9,205.37

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jul 2019 19:37	Cim Dtl Modified	Claimant's Name: -> TOH ONG BENG. Claimant's ID: -> S1493183Z.	[A] HOW MEI KWAN
2	30 Jul 2019 19:37	Cim Veh Model Changed	(204526) BMW 218I 1.5 ACTIVE TOURER D/AB LED DSC AB (A).	[A] HOW MEI KWAN
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4	30 Jul 2019 19:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Jul 2019 19:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/08	[A] HOW MEI KWAN
6	30 Jul 2019 19:37	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Jul 2019 19:37	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[1] Merimen Administrator
8	30 Jul 2019 19:37	Label Added	(23):Express.	[A] HOW MEI KWAN
9	30 Jul 2019 19:37	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	22 Nov 2019 10:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	22 Nov 2019 10:42	Cim Dtl Modified	JPJ Reg. Date: -> 2015/09/25.	[A] JOANNE LEE KHANG MIN
12	22 Nov 2019 10:42	Cim Details Notified		[A] JOANNE LEE KHANG MIN
13	28 Nov 2019 12:15	Adj Mandate Request	Cur.Reg:9155.37:LIABILITY: 100% B:27 OI REAR ENDED TP	[A] Asher Sng Rong Yi
14	12 Dec 2019 17:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/08. Mandate Remarks: Cost of Repair: \$8,561.82 (Based on LKK recommendation) LOU: \$300.00 - \$350.00 (\$60.00 - \$70.00 x 5 days) GIA / LTA: \$2.00 Medical Fees: \$165.05	[1] Foo, Chit Yan
15	12 Dec 2019 17:40	Adj Mandate Set	Approved:9078.87:Cost of Repair: \$8,561.82 (Based on LKK recommendation) LOU: \$300.00 - \$350.00 (\$60.00 - \$70.00 x 5 days) GIA / LTA: \$2.00 Medical Fees: \$165.05	[1] Foo, Chit Yan
16	16 Dec 2019 16:09	Adj Mandate Request	Cur.Reg:9155.37:TP SUBMITTED INCOMPLETE DOCUMENT FOR THE MEDICAL, UPLOADED THE COMPLETE DOCUMENT.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
2230025	31 Jul 2019 09:11:30	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKV6164A	SMM7437E	11.77
2353510	22 Nov 2019 10:42:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKV6164A	SMM7437E	11.77

Asher Sng (LKKAUTO)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 14 January 2020 10:00 AM
To: Asher Sng (LKKAUTO)
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKV6164A & SMM7437E ON 30/07/2019

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher

We have instructions to accept. Please let us have your payment soon.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 9 January 2020 5:21 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKV6164A & SMM7437E ON 30/07/2019

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 8,561.82
2. Loss of Use (5 days x \$60)	\$ 300.00
3. LTA/GIA search fee	\$ 2.00
4. Medical Fee	\$ 291.55
TOTAL	<u>\$ 9,155.37</u>

Kindly let us have your acceptance.

Thank You.

Best Regards,
Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAuto)

Sent: Thursday, 9 January 2020 11:14 AM

To: PBSP <pml-pbsp@simedarby.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKV6164A & SMM7437E ON 30/07/2019

WITHOUT PREJUDICE
SAVE AS TO COSTS

Hi Caroline,

We refer to the above matter.

We are still pending approval from our principal, shall revert to you once our principal approved.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Thursday, 9 January 2020 10:31 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKV6164A & SMM7437E ON 30/07/2019

Dear Asher

Any update? Submitted for payment for the additional medical fee?

Thanks

Caroline

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 16 December 2019 3:56 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKV6164A & SMM7437E ON 30/07/2019

Dear Asher

The medical fee should be \$122 + \$169.55. Please see attached bills that were missed out in the earlier attachment due to technical glitch during attachment scanning.

Please assist to let us have your revised offer of settlement.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Saturday, 14 December 2019 4:54 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKV6164A & SMM7437E ON 30/07/2019

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

Our principal propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 8,561.82
2. Loss of Use (5 days x \$60)	\$ 300.00
3. LTA/GIA search fee	\$ 2.00
4. Medical Fee	\$ 165.05
TOTAL	<u>\$ 9,028.87</u>

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 25 November 2019 2:29 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SKV6164A & SMM7437E ON 30/07/2019

Dear Asher

The medical fee claimant, Mdm Wong had submitted additional bills - \$169.55.

Our MCA had clarified with our customer and confirmed that these are the last bills and signed on the LOA for Medical claims for your necessary actions.

Please let us have your settlement including this additional amount of \$169.55.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Thursday, 7 November 2019 8:22 AM

To: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>

Subject: Fw: REQUEST FOR DIRECT SETTLEMENT - SKV6164A & SMM7437E ON 30/07/2019

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, 6 November 2019 6:19 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKV6164A & SMM7437E ON 30/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Caroline,

We refer to the above matter.

Please kindly assist to let us the document below to claim medical for your client.

1. Authorisation to Act from Wong Soo Ming to claim medical claim.
2. Amended GIA to include the injury of Wong Soo Ming
3. Confirmed in writing that the medical claim is full and final without further injury claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Jul 2019 Edit Reg		19 Aug 2019 00:00 Edit Adj Rpt	S\$8,001.70 Edit Estimates	S\$8,001.70 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	GOH AH MAI, ID: S11769171								
Main Claimant:	TOH ONG BENG, ID: S1493183Z								
Vehicle Reg. No.:	SKV6164A	Date of Loss:	30/07/2019 14:00 - :59 [46 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6701709260SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SHM7437E	Policy No. (Claimant):	DHDM120030961701						
	Excess:								
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	United Overseas Insurance Ltd (HQ) - Tel: 64909318								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 08/08/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (09/01/2020): Alert - Adj Mandate Approved (S\$9205.37) - SKV6164A - Claim Handler: Foo, Chit Y... - AIG_SG_EXPRESS (12/12/2019): Alert - Adj Mandate Approved (S\$9078.87) - SKV6164A - Claim Handler: Foo, Chit Y...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKV6164A (6701709260SG)
[SMM7437E]
TP
TOH ONG BENG
Jul 30 2019 2:00PM
[GOH AH MAI]
Performance Motors Limited

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/11/19 12:12	Odometer Reading	1	Load JPG	
2	28/11/19 12:12	Chassis Number	1	Load JPG	
3	28/11/19 12:12	General View	1	Load JPG	
4	28/11/19 12:12	General View	1	Load JPG	
5	28/11/19 12:12	General View	1	Load JPG	
6	28/11/19 12:12	General View	1	Load JPG	
7	28/11/19 12:12	General View	1	Load JPG	
8	28/11/19 12:12	General View	1	Load JPG	
9	28/11/19 12:12	General View	1	Load JPG	
10	28/11/19 12:12	General View	1	Load JPG	
11	28/11/19 12:12	General View	1	Load JPG	
12	28/11/19 12:12	General View	1	Load JPG	
13	28/11/19 12:12	General View	1	Load JPG	
14	28/11/19 12:12	General View	1	Load JPG	
15	28/11/19 12:12	General View	1	Load JPG	
16	28/11/19 12:12	General View	1	Load JPG	
17	28/11/19 12:12	General View	1	Load JPG	
18	28/11/19 12:12	General View	1	Load JPG	
19	28/11/19 12:12	General View	1	Load JPG	
20	28/11/19 12:12	General View	1	Load JPG	
21	28/11/19 12:13	Reinspection Photo	1	Load JPG	
22	28/11/19 12:13	Reinspection Photo	1	Load JPG	
23	28/11/19 12:13	Reinspection Photo	1	Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	30/07/19 19:38	TP ESTIMATE + docs	1	Load PDF	
2	30/07/19 19:38	TP GIA REPORT	1	Load PDF	
3	06/08/19 14:06	LETTER TO OI	1	Load PDF	
4	23/08/19 10:27	TP ESTIMATE - MARKED	1	Load PDF	
5	22/11/19 14:59	GIA SEARCH	1	Load PDF	
6	28/11/19 12:09	Medical Invoice	1	Load PDF	
7	28/11/19 12:10	AUTHORIZATION TO ACT (PASSENGER)	1	Load PDF	
8	28/11/19 12:14	EMAIL FROM WSP	1	Load PDF	
9	16/12/19 16:08	Medical Invoice	1	Load PDF	
10	16/12/19 16:10	EMAIL FROM WSP DD 161219	1	Load PDF	
11	23/01/20 10:10	WORKSHOP INVOICE	1	Load PDF	
12	23/01/20 10:10	AUTHORISATION TO ACT FORM	1	Load PDF	
13	23/01/20 10:10	Release Voucher	1	Load PDF	
14	23/01/20 10:10	LOD	1	Load PDF	

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	31/07/19 09:06	OI GIA REPORT	1	Load PDF	
2	09/01/20 15:34	Clear Report	1	Load XLSX	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMM7437E (Insd veh)	Model:	BMW 218I 1.5 ACTIVE
	SKV6164A (TP veh)		TOURER D/AB LED DSC AB
Date of Accident:	30/07/2019		(A)

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	12,359.94
Final Repair Cost	:	\$	8,561.82
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others: Medical Fee	:	\$	291.55
	:	\$	
Final Settlement Sum	:	\$	9,155.37

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	:	\$ 9,155.37
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

23 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19013395/T1EA3Q2

Date: 23/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SKV6164A

Insured Vehicle No : SMM7437E

Date of Loss: 30/07/2019

Nature of Claim: TP

Claim No: 6701709260SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKV6164A

Make & Model: BMW 218I, 1.5 ACTIVE TOURER D/AB LED DSC
AB (A)

Engine No: 32839328B38A15A

Reg. Date: 25/09/2015 (Man. Year: 2015)

Chassis No: WBA2A32060V458887

Colour: Blue

Odometer: 118208 km

Engine Capacity: 1499 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R17

Rear Tyre Size: 205/55 R17

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,411.35	3,221.70	1,189.65	26.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,140.00	4,780.00	2,360.00	33.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,551.35	8,001.70	3,549.65	30.73
+ GST 7.00/7.00% (S\$)	808.59	560.12	248.47	30.73
Nett Amount (S\$)	12,359.94	8,561.82	3,798.12	30.73
+ Loss of Use (5.0 x S\$60.00/day) (S\$)		300.00		
+ Medical Costs (S\$)		291.55		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		9,155.37		

INSPECTION

Date of Assignment: 19/08/2019

Date Inspected: 19/08/2019 Inspected At:

Performance Motors Limited
(Alexandra)
303 Alexandra Road, Sime Darby
Performance Centre
Singapore 159941

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*80.00 FS
2	1		*TRUNK LID	Bent	1,204.35 FS	*1,204.35 FS
3	1		*LETTERING 218I	Necessary	64.10 FS	*64.10 FS
4	2		*GROMMET	Necessary	1.50 FS	*1.50 FS
5	1		*PLAQUE 74MM	Necessary	71.25 FS	*71.25 FS
6	1		*REAR WINDOW ESG	Not Necessary	654.35 FS	*- FS
7	1		*SENSOR WIRE FOR SMRT OPENER TOP	Not Necessary	43.15 FS	*- FS
8	1		*SENSOR WIRE FOR SMRT OPENER BOTTOM	Not Necessary	41.50 FS	*- FS
9	2		*DECOUPLING RING PDC TORQUE CONVERTE	Necessary	10.10 FS	*10.10 FS
10	1		*PDC SENSOR MEDITERRANBLAU WC10 (2 PCS ONLY)	Necessary (1 PCS ONLY)	761.30 FS	*380.65 FS
11	1		*(DG) CLEANER R1 (100ML)	Necessary	26.15 FS	*26.15 FS
12	2		*(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	Necessary	263.10 FS	*263.10 FS
13	1		*(DG/SL) GLASS PRIMER 30ML (VP206)	Necessary	27.85 FS	*27.85 FS
14	2		*BLIND RIVET NUT M6	Necessary	5.10 FS	*5.10 FS
15	2		*BLIND RIVET NUT M6	Necessary	5.10 FS	*5.10 FS
16	1		*REAR BUMPER PANEL PRIMED (PDC)	Deformed	1,045.45 FS	*1,045.45 FS
17	2		*EXPANDING NUT	Necessary	2.00 FS	*2.00 FS
18	10		*BUMP STOP	Necessary	35.00 FS	*35.00 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 4,411.35 3,221.70

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE REAR BUMPER ,BOOT LID INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT	New	2,550.00	1,700.00
2	TO RESPRAY REAR BUMPER AND BOOT LID	New	1,923.00	1,730.00
3	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL)	New	118.00	100.00
4	TO REMOVE AND INSTALL REAR WINDSCREEN GLASS TO TRANSFER FROMT OLD TO NEW BOOT LID	New	574.00	574.00
5	TO SUPPLY AND INSTALL REAR WINDSCREEN SOLAR FILM	New	531.00	0.00
6	TO CONDUCT WATER LEAK TESTS	New	75.00	75.00
7	TO REPLACE BOOTLID SMART OPENER TOP AND BOTTOM SENSOR LINES INCLUDING PROGRAM AND CONDUCT CHECK FOR PROPER FUNCTION	New	661.00	0.00
8	TO TRANSFER LOCK MECHANISM FROM OLD TO NEW BOOTLID INCLUDING CONDUCT CHECKS ON NEW BOOTLID CENTRAL LOCKING SYSTEM FOR PROPER FUNCTION	New	531.00	451.00
9	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
Gross Labour Cost (S\$)			7,140.00	4,780.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >