

ASS. REC. BY:

REF: CS/CT1 19013381/D19f3n2

Special Instruction:

Survivor: RSM)

ASSIGNMENT (Office)

From (Person): Chay Boon Sen

of CT1

Date/Time: 18.19 5.33pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: SGE 322

Insured: SJH 47995

at Workshop m/s cycle & carriage

Tel: 91265113

of 186 Pandan Loop

Policy No: bnpcsn30491318000

Claim No: SNM19D2299102

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 27.6.019

CA / REV / REP. / REV 24 HRS

Date/Time: 31.7.19 2.18 p.m

Person Contacted:

Kerlyn

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SGE 322-X
	SJH 47995 - CCL/AAD 150068501 RPM 392
16/8/19 @ 9.32am	confirmed with Kerlyn from fig 6 7234.78, 4 days.
	CRed @ 3223.40, 31%.

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, 23 July 2019 1:59 PM
To: assignments
Subject: FW: OUR REF: SNM19D202991/CHONGBS - Accident involving motor vehicle nos. SGE32Z & SJH4799S along JCT OF SEMBAWANG RD TOWARD YISHUN AVE 3, Accident date: 27/06/2019

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Tuesday, 23 July 2019 1:01 PM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM19D202991/CHONGBS - Accident involving motor vehicle nos. SGE32Z & SJH4799S along JCT OF SEMBAWANG RD TOWARD YISHUN AVE 3, Accident date: 27/06/2019

Dear Officer,

Please arrange to survey on 29/07/2019 after 10am.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]
Sent: Thursday, 18 July, 2019 5:33 PM
To: Kerlyn Ong
Subject: RE: OUR REF: SNM19D202991/CHONGBS - Accident involving motor vehicle nos. SGE32Z & SJH4799S along JCT OF SEMBAWANG RD TOWARD YISHUN AVE 3, Accident date: 27/06/2019

This email was sent from outside of your organisation

Without Prejudice

Dear Kerlyn,

We are prepared to direct settle subject to estimate.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W:
<https://apc01.safelinks.protection.outlook.com/?url=www.sg.cntaiping.com&data=01%7C01%7C%7Caf5fd4d8bd124e43cf4e08d70b62f464%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&sdata=CpdDsbdHertEEOIxLb19yeSG8PStbv731L3LnmA9ibw%3D&reserved=0> | FB:
<https://apc01.safelinks.protection.outlook.com/?url=www.facebook.com%2Fchinataipingsg%2F&data=01%7C01%7C%7Caf5fd4d8bd124e43cf4e08d70b62f464%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&sdata=rloL%2BWshMZM4AlpUV71OGDr9S5Jcw1cc2OBXuFCDaYI%3D&reserved=0> | WeChat: 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]
Sent: Friday, 12 July, 2019 6:00 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D202991/CHONGBS - Accident involving motor vehicle nos. SGE32Z & SJH4799S along JCT OF SEMBAWANG RD TOWARD YISHUN AVE 3, Accident date: 27/06/2019

Dear Boon Sen,

Please refer to attachment.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]
Sent: Friday, 12 July, 2019 10:01 AM
To: Kerlyn Ong
Subject: RE: OUR REF: SNM19D202991/CHONGBS - Accident involving motor vehicle nos. SGE32Z & SJH4799S along JCT OF SEMBAWANG RD TOWARD YISHUN AVE 3, Accident date: 27/06/2019

This email was sent from outside of your organisation

Without Prejudice

You requested from your client?

What happen to the video?

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W:

<https://apc01.safelinks.protection.outlook.com/?url=www.sg.cntaiping.com&data=01%7C01%7C%7Caf5fd4d8bd124e43cf4e08d70b62f464%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&sdata=CpdDsbdHertEEOIxLb19yeSG8PStbv731L3LnmA9ibw%3D&reserved=0> | FB:
<https://apc01.safelinks.protection.outlook.com/?url=www.facebook.com%2Fchinataipingsg%2F&data=01%7C01%7C%7Caf5fd4d8bd124e43cf4e08d70b62f464%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&sdata=rloL%2BWshMzM4AlpUV71OGDr9S5Jcw1cc2OBXuFCDaYI%3D&reserved=0> | WeChat: 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]
Sent: Friday, 12 July, 2019 9:42 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D202991/CHONGBS - Accident involving motor vehicle nos. SGE32Z & SJH4799S along JCT OF SEMBAWANG RD TOWARD YISHUN AVE 3, Accident date: 27/06/2019

Dear Boon Sen,

We do not have any video.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]
Sent: Friday, 12 July, 2019 9:41 AM
To: Kerlyn Ong
Subject: RE: OUR REF: SNM19D202991/CHONGBS - Accident involving motor vehicle nos. SGE32Z & SJH4799S along JCT OF SEMBAWANG RD TOWARD YISHUN AVE 3, Accident date: 27/06/2019

This email was sent from outside of your organisation

Without Prejudice

Dear Kerlyn,

Pls provide video as stated in third party sas report for liability verification.

Thank you.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W:

<https://apc01.safelinks.protection.outlook.com/?url=www.sg.cntaiping.com&data=01%7C01%7C%7Caf5fd4d8bd124e43cf4e08d70b62f464%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&data=CpdDsbdHertEEOIxLb19yeSG8P5tbv731L3LnmA9ibw%3D&reserved=0> | FB:
<https://apc01.safelinks.protection.outlook.com/?url=www.facebook.com%2Fchinataipingsg%2F&data=01%7C01%7C%7Caf5fd4d8bd124e43cf4e08d70b62f464%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&data=rloL%2BWshMzM4AlpUV71OGDr9S5Jcw1cc2OBXuFCDaYI%3D&reserved=0> | WeChat: 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]
Sent: Friday, 12 July, 2019 9:38 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D202991/CHONGBS - Accident involving motor vehicle nos. SGE32Z & SJH4799S along JCT OF SEMBAWANG RD TOWARD YISHUN AVE 3, Accident date: 27/06/2019

Dear Boon Sen,

Please advise on the liability?

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]
Sent: Thursday, 27 June, 2019 6:49 PM
To: Kerlyn Ong
Subject: RE: OUR REF: SNM19D202991/CHONGBS - Accident involving motor vehicle nos. SGE32Z & SJH4799S along JCT OF SEMBAWANG RD TOWARD YISHUN AVE 3, Accident date: 27/06/2019

This email was sent from outside of your organisation

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W:

<https://apc01.safelinks.protection.outlook.com/?url=www.sg.cntaiping.com&data=01%7C01%7C%7Caf5fd4d8bd124e43cf4e08d70b62f464%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&data=CpdDsbdHertEEOlLb19yeS88PStbv731L3LnmA9ibw%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=www.facebook.com%2Fchinataipingsg%2F&data=01%7C01%7C%7Caf5fd4d8bd124e43cf4e08d70b62f464%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&data=rloL%2B>

WshMzM4AlpUV71OGDr9S5Jcw1cc2OBXuFCDaYI%3D&reserved=0 | WeChat: 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

-----Original Message-----

From: Claims Dept of CTI

Sent: Thursday, 27 June, 2019 5:10 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; kerlyn.ong@cyclecarriage.com.sg

Subject: OUR REF: SNM19D202991/CHONGBS - Accident involving motor vehicle nos. SGE32Z & SJH4799S along JCT OF SEMBAWANG RD TOWARD YISHUN AVE 3, Accident date: 27/06/2019

Dear Boon Sen,

Please conduct PRS for SGE32Z.

File with Officer-In-Charge – Chong Boon Sen – 63896171.

Thank you

Lim Shu Min
Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896156 | F: (65) 62247175

W:

<https://apc01.safelinks.protection.outlook.com/?url=www.sg.cntaiping.com&data=01%7C01%7C%7Caf5fd4d8bd124e43cf4e08d70b62f464%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&data=CpdDsbdHertEEOIxLb19yeS8PStbv731L3LnmA9ibw%3D&reserved=0> | FB:
<https://apc01.safelinks.protection.outlook.com/?url=www.facebook.com%2Fchinataipingsg%2F&data=01%7C01%7C%7Caf5fd4d8bd124e43cf4e08d70b62f464%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&data=rloL%2BWshMzM4AlpUV71OGDr9S5Jcw1cc2OBXuFCDaYI%3D&reserved=0> | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]
Sent: Thursday, 27 June, 2019 2:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Accident involving motor vehicle nos. SGE32Z & SJH4799S along JCT OF SEMBAWANG RD TOWARD YISHUN AVE 3, Accident date: 27/06/2019

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SGE32Z), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SJH4799S) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at kerlyn.ong@cyclecarriage.com.sg.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

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Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 16 August 2019 9:22 AM
To: Kerlyn Ong; Rasul (LKKAuto)
Subject: RE: SGE32Z

Dear Kerlyn,

WITHOUT PREJUDICE

Confirm final fig \$7,234.78 before GST and 4 repair days.

Kindly send the relevant documents to China Taiping Insurance company.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

-----Original Message-----

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Wednesday, 14 August 2019 7:11 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: SGE32Z

Hi Rasul,

We do not have photos.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Rasul (LKKAuto) [<mailto:Rasul@lkkauto.com>]
Sent: Wednesday, 14 August, 2019 12:54 PM
To: Kerlyn Ong
Subject: RE: SGE32Z

This email was sent from outside of your organisation

Hi Kerlyn,

Kindly forward the resurvey before paint photos

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/06/2019 14:04
Date Of Accident	27/06/2019 10:35
Exact Location Of Accident	JCT OF SEMBAWANG RD YISHUN AVE 3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGE32Z
Insured/Policyholder	
Name Of Registered Owner	EDWARD YONG
NRIC No	S1647822I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90693019
Alternative Phone No	OFFICE-90693019

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	B180

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800072643
Cover Note Number	

Driver

Name of Driver	LORRAINE YONG PEI XIAN
NRIC No	S9248487D
Date Of Birth	31/12/1992
Occupation	INDOOR
Date Of Driving Pass	28/06/2011
Driving Experience	7 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92311292
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	32 SPRINGSIDE AVENUE
Postcode	786995
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : KOH SIEW LIAN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING MY CAR ALONG SEMBAWANG RD TOWARD YISHUN AVE 3. I WAS ON THE EXTREME RIGHT LANE WANTED TO TURN RIGHT AT THE JUNCTION. BEFORE I COULD PROCEED TO TURN RIGHT, CAR B (SJH4799S) ON MY LEFT SUDDENLY CUT INTO MY LANE WHILE TURNING RIGHT AND COLLIDED ONTO MY LEFT PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	REFER CSE KO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJH4799S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CELINE HU GUIQING
NRIC/Passport Number	S0250253D
Contact Number	
Address	
Postcode	

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time



Driver's Signature
(If driver is not the policyholder)
Date & Time

Kerlyn Ong Kai Li
DID : 6771 4420 HP : 9186 5113
Email : kerlyn.ong@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Resolving Centre, 100 Pandan Loop
Name: _____

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving my car (SGE322) along Sembawang road toward Yishun Ave 3. I was on the extreme right lane wanted to turn right at the junction.

Before I could proceed to turn right, vehicle B (SJH4799S) on my left suddenly cut into my lane while turning right and collided into my left position.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature

Date & Time

Driver's Signature

(If driver is not the policyholder)

Date & Time

Kerlyn Ong Kai Li

DID : 6771 4420 HP : 9186 5113

Email : kerlyn.ong@cyclecarriage.com.sg

Cycle & Carriage Industries Pte Ltd

Customer Service Centre Pandan Loop

Reporting Centre Personnel's

Name:



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SGE32Z

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No 34621
Reg No/Reg Date SGE32Z / 26/06/2018
Date In/Mileage / 0
Chassis No WDD246242ZJ478178
Engine No 27091031631557
Make/Model MB/B 180 SEDAN (W246) "STYLE
Colour/Trim 028 890 Cavansite B/ 041 118 ARTICO Leat

Account No	Terms	Date/Time Printed	CSE	Operator
WC000668	Credit	27/06/2019/ 13:45	K0	301 / Kerlyn Ong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
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Z REQUEST

Customer Request

M BPNSUN

POLICY NO/ACC DATE : 1800072643 // 27/06/2019
DRIVE IN/TP VEHICLE NO : 27/06/2019 // SJH47995 - CHINA
DATE IN/DATE SURVEY:
BY/AUTHORIZED ON :

A BPILAB

DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.

A BPIRES

RESPRAY FRONT BUMPER & LH/ FRONT FENDER

A BPILAB

USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO
IDENTIFICATION STANDARD. NETT

A BPILAB

TO REMOVE, REPLACE HEADLAMP WITH FOCUS. NETT

M FRONT BUMPER

SCA -

M FRONT BUMPER COMPANY SIGN

SCA -

M LOCK CLIP

SCA -

M LH/ FRONT BUMPER STIFFENING

7X59

M FRONT DISTANCE SENSOR

? X59

M SPACER RING

SCA -

M LH/ FRONT FENDER

repair

M LH/ FRONT FENDER INTERMEDIATE LAYER

? X59

M LH/ HEADLAMP UNIT

SCA -

M FRONT CROSS MEMBER

? X59

1440
482 2880.00

1200 1800.00

0.10 380.00

120.00

1.00 1406.40 00.00 1406.40

1.00 62.95 00.00 62.95

2.00 2.83 00.00 5.66

1.00 20.42 00.00 20.42

1.00 176.11 00.00 176.11

1.00 6.35 00.00 6.35

1.00 655.23 00.00 655.23

1.00 9.24 00.00 9.24

1.00 2613.42 00.00 2613.42

1.00 322.40 00.00 322.40

Respry before paint

We warrant Consultants hence notify

the following:

* All work is done after spray painting

* All work is done in front(s) during assembly

* All work is done to confirmation

* All work is done on a "Without Prejudice" basis.

* All work is done in a "Without Prejudice" basis.

Kerlyn Ong Kai Li

DID: 6771 4420 HP: 9186 5113

Email: kerlyn.ong@cyclecarriage.com.sg

Confirmed & accepted by

Signature

Authorized signatory and company stamp

Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Nett 10,458.18
7% GST on 10458.18 732.07

Total Payable 11,190.25

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128376
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 195400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SGE32Z

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No	34621
Reg No/Reg Date	SGE32Z / 26/06/2018
Date in/Mileage	29/07/2019 / 24504
Chassis No	WDD246242ZJ478178
Engine No	27091031631557
Make/Model	MB/B 180 SEDAN (W246) *STYLE
Colour/Trim	028 890 Cavansite B/ 041 118 ARTICO Leat

Account No	Terms	Date/Time Printed	CSE	Operator
WC000668	Credit	05/08/2019 / 10:31	K0	301 / Kerlyn Ong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
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7 REQUEST

Customer Request

M BRANSON

POLICY NO/ACC DATE : 1800072643 // 27/06/2019
DRIVE IN/TP VEHICLE NO : 27/06/2019 // SJH47995 - CHINA
DATE IN/DATE SURVEY: 29/07/2019 1225 // LKK - RASUL
DIRECT SETTLEMENT : 18/07/2019 // CHINA - CHONG BOON SEN

A BPILAB

DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.

1440.00

A BPIRES

RESPRAY FRONT BUMPER & LH/ FRONT FENDER

1200.00

A BPILAB

USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO
IDENTIFICATION STANDARD. NETT

0.10

380.00

A BPILAB

TO REMOVE, REPLACE HEADLAMP WITH FOCUS. NETT

120.00

X FRONT BUMPER

1.00 1406.40 00.00

1406.40

X FRONT BUMPER COMPANY SIGN

1.00 62.95 00.00

62.95

X LOCK CLIP

2.00 2.83 00.00

5.66

X SPACER RING

1.00 6.35 00.00

6.35

X LH/ HEADLAMP UNIT

1.00 2613.42 00.00

2613.42

Finalization

Confirmed & accepted by

Nett 7,234.78
7% GST on 7234.78 506.43

Authorized signatory and company stamp

Total Payable 7,741.21

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119013381/R1QF3N2

Date: 16/08/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN30491318000
Claimant Vehicle No :	SGE32Z	Insured Vehicle No :	SJH4799S
Date of Loss:	27/06/2019	Nature of Claim:	TP
		Claim No:	SNM19D202991C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGE32Z	Engine No:	27091031631557
Make & Model:	MERCEDES-BENZ B180, 1.6 (R16 BI) (A)	Chassis No:	WDD2462422J478178
Reg. Date:	26/06/2018 (Man. Year: 2018)	Odometer:	24504 km
Colour:	Blue		
Engine Capacity:	1595 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	5,278.18	4,094.78	1,183.40	22.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,180.00	3,140.00	2,040.00	39.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	10,458.18	7,234.78	3,223.40	30.82
+ GST 7.00/7.00% (\$\$)	732.07	506.43	225.64	30.82
Nett Amount (\$\$)	11,190.25	7,741.21	3,449.04	30.82

INSPECTION

Date of Assignment:	16/08/2019	
Date Inspected:	29/07/2019 Inspected At:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop Singapore 128378
Estimated Period of Repair:	4.0 days	

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 16 Aug 2019)
Parts:	144	MERCEDES-BENZ B180 1.6 (R16 BI) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGE32Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Scratched	1,406.40 FS	*1,406.40 FS
2	1		*FRONT BUMPER COMPANY SIGN	Necessary	62.95 FS	*62.95 FS
3	2		*LOCK CLIP	Necessary	5.66 FS	*5.66 FS
4	1		*LH/FRONT BUMPER STIFFENING	Serviceable	20.42 FS	*- FS
5	1		*FRONT DISTANCE SENSOR	Serviceable	176.11 FS	*- FS
6	1		*SPACER RING	Necessary	6.35 FS	*6.35 FS
7	1		*LH/FRONT FENDER	Repair	655.23 FS	*- FS
8	1		*LH/FRONT FENDER INTERMEDIATE LAYER	Serviceable	9.24 FS	*- FS
9	1		*LH/HEADLAMP UNIT	Scratched	2,613.42 FS	*2,613.42 FS
10	1		*FRONT CROSS MEMBER	Serviceable	322.40 FS	*- FS
					Total Parts (S\$)	5,278.18 4,094.78

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH	New	2,880.00	1,440.00
2	RESPRAY FRONT BUMPER & LH/FRONT FENDER	New	1,800.00	1,200.00
3	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD	New	380.00	380.00
4	TO REMOVE,REPLACE HEADLAMP WITH FOCUS	New	120.00	120.00
Gross Labour Cost (S\$)			5,180.00	3,140.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >