

10/02/2019

INS. CASE OWNER:

POO CHH YAN

CC 6 /AIG1901

3378, F 663 G/L

LKK

IDAC

Surveyor:

FSC

DOI:

ASSIGNMENT

21/7/19

Date / Time:

30/7/19

Registered in Metrimen:

30/7/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMD 7328J

Name of Insured:

ZENH HANGJIN

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A.:

25/7/19

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

88792742/19

Policy No.:

1800104326

Make / Model:

Mazda

Place of Accident:

THE NORTH WYANDH HILL EXIT

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SMD 88910



INSRS:

WSP:

Tel:

Liability:

RMKS:

Optima



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

21/08/19

21/08/19

STAGE

DATE / PIC

01/08/19

- PIU ENQUIRED, OI CHANGED CASE.  
 - SEND LETTER & EMAIL TO OI TO  
 NOTIFY TP CLAIM & NO ISSUES.  
 - EMAIL CHIEF? CLERK  
 - TP LOD IN BY EMAIL

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI: 01/08/19-JLC

Documentation Check List: Handler Typist

21/08/19

- EMAIL TO OI PROPOSED BREAKDOWN.  
 - UPLOADED IT IN WORKFLOW  
 - OI AGREED TO USE AIG OFFICE  
 - AIG APPROVED WANDATE  
 - SEND 1ST OFFER TO TP.

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

23/08/19

- AIG APPROVED WANDATE  
 - SEND 1ST OFFER TO TP.

26/08/19

- TP ACCEPTED OFFER.  
 - ALL DOCS IN ORDER.  
 - TO CLOSE.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

PIP

\$S 650.00

( 3 days)

Reduction:

A3

%

Email

Call

FINAL SETTLEMENT

Date/Time:

24/08/19

Confirm with:

ANGELA

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

(w/cap)

\$S 695.50

Loss of Rental (LOR) (w/cap)

\$S 521.00

( 3 days)

x \$ 100

Loss of Use (LOU):

\$S

-

( \$

x

days)

Loss of Income (LOI):

\$S

-

( \$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/TA Search

\$S

2.00

Medical:

\$S

-

Disbursement:

\$S

-

(e.g. Tow/Independent)

Legal Cost:

\$S

-

Total:

\$S 1,018.50

Global Sum \$S:

-

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S 1,018.50

Name 1:

OPTIMA WERKE PDS LOD

Payee 2: (Strike if N.A.)

\$S

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$S

-

Name 3:

-

ASS. REC. BY:

REF:

AIG

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

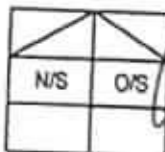
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03 days

Res.: Yes or No

Lum Sum:

1.31 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLO 88910

Yr Regn:

04, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen

Pharos

Wagon 1984

Colour:

M. Brown

A/C:

Insured / Std / NI / NA

Sp. Reading

85510

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WVW 788 7N 20 V02 0205

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: NII / S/Rim / STD / R/Rim or

Tyre Size:

F:

225/45R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

8

mm

Rear

R/Bal.

7

mm

L/Bal.

8

mm

L/Bal.

7

mm

D.O.A.

25/7/19

D.O.I.

30/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

ols body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to

r/p \$ 650.00

(KED: \$ 500.00 / 13%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS, SI

Fees

Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

TOTAL

Date: 26.07.2019  
 Vehicle No: SLD8891D  
 Model: VOLKSWAGEN SHARAN 2.0 - 2013  
 Chassis: WVVZZZ7NZDV026205  
 Reg.Year: 2013

Third Party Insurer: AIG  
 Third Party Veh No: SMD7328J  
 Date of Accident: 25.07.2019

## ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	FRONT DOOR RH			REPAIR
2	REAR DOOR RH			REPAIR
			SUB TOTAL	\$0.00
			LESS 25%	\$0.00
			PARTS TOTAL	\$0.00

### LABOUR CHARGES:

LABOUR CHARGES FOR KNOCKING, REPAIR, READJUST FRONT DOOR RH, REAR DOOR RH & ETC BACK TO PROPER CONDITIONS

2501  
\$350.00

LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT DEORR DOOR RH, REAR DOOR RH & ETC

4001  
\$700.00

TO TUFF KOTE & UNDERSEAL MATERIALS

22 \$100.00 X

LABOUR TOTAL \$1,150.00

ONG TOTAL \$1,150.00

Not wither  
 Repair After Paint  
 3 days

Let's Auto Consultants hence notify the Repairer of the following:

- To survey before/after spray painting
- To replace damaged part(s) during survey
- Parts prices are subject to current list
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be returned and is subject to final approval from Let's Auto Consultants

Acknowledged by Repairer  
 Signature:  
 Date:

#### Head office

5 Rung Chang Road Singapore 159143  
 Tel: (+65) 6472 1213 Fax: (+65) 6472 2112

#### Branch

9A Serangoon North Ave 3 Singapore 554500  
 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

#### Branch

551 Upper Thomson Road Singapore 574415  
 Tel: (+65) 6452 8868 Fax: (+65) 6452 9223



[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC  
Owner ID: 053D

**Vehicle Details**

Vehicle No.: SLD8891D  
Vehicle to be Exported: No  
Intended Deregistration Date: 25 Jul 2019  
Vehicle Make: VOLKSWAGEN  
Vehicle Model: SHARAN 2.0 TSI AT 7N14H3  
Primary Colour: Brown  
Manufacturing Year: 2013  
Engine No.: CCZ349235  
Chassis No.: WVVZZZ7NZDV026205  
Maximum Power Output: 147.0 kW (197 bhp)  
Open Market Value: \$40,035.00  
Original Registration Date: 16 Apr 2013  
First Registration Date: 16 Apr 2013  
Transfer Count: 1  
Actual ARF Paid: \$48,049.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 15 Apr 2023  
PARF Rebate Amount: \$31,231.00

**Intended COE Rebate Details**

COE Expiry Date: 15 Apr 2023  
COE Category: B - Car (1601cc & above)  
COE Period(Years): 10  
QP Paid: \$73,900.00  
COE Rebate Amount: \$27,523.00  
**Total Rebate Amount: \$58,754.00**

The information contained herein is correct as at 25 Jul 2019

OK

## Print Received Message

This mail is associated with :

**\*SLD8891D (8879227429SG)  
[SMD7328J]**

TP  
LEONG DARYL NOEL  
Jul 25 2019 9:00AM  
[ZENG HANJUN]  
Optima Werkz Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 23/08/2019 15:25 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1018.50) - SLD8891D - Claim Handler: Foo, Chit Yan

Approved:1018.50.

Our Ref : SLD8891D / TP#871  
Your Ref : SMD7328J

**WITHOUT PREJUDICE**

Date : 20 August 2019

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**  
AIG BUILDING  
78 Shenton Way #07-16  
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLD8891D & SMD7328J ON 25/07/2019  
ALONG TPE TOWARDS CHANGI (NEARBY EXIT 2)**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$695.50
- Loss of Rentals (incl. of GST)	S\$385.20 (S\$128.40 x 3 Days)
- GIA / LTA Search Fees	S\$2.00

<b>Grand Total</b>	<b><u>S\$1,082.70</u></b>
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If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email [sharon@ow.sg](mailto:sharon@ow.sg) / [lily.loi@ow.sg](mailto:lily.loi@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD  
Encl.

*This is a computer generated printout and no signature is required.*



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

01 AUGUST 2019

ZENG HANJUN  
BLOCK 259A PUNGGOL FIELD  
#09-31  
SINGAPORE 821259

By Post & By Email

Dear Sir/Madam,

OUR REF : CC6/AIG19013378/Khb3  
YOUR REF : SMD 7328J

**ACCIDENT INVOLVING SMD 7328J AND SLD 8891D ALONG TPE NEAR LOYANG  
EXIT ON 25.07.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLD 8891D against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLD 8891D. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[Zeng0013@gmail.com](mailto:Zeng0013@gmail.com)  
(Email)



## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 1 August, 2019 2:39 PM  
**To:** Zeng0013@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SMD 7328J\_ACCIDENT INVOLVING SMD 7328J AND SLD 8891D ALONG TPE NEAR LOYANG EXIT ON 25.07.2019



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

01 AUGUST 2019

**ZENG HANJUN**  
**BLOCK 259A PUNGGOL FIELD**  
**#09-31**  
**SINGAPORE 821259**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC6/AIG19013378/Khb3**  
**YOUR REF : SMD 7328J**

### **ACCIDENT INVOLVING SMD 7328J AND SLD 8891D ALONG TPE NEAR LOYANG EXIT ON 25.07.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLD 8891D against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLD 8891D. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

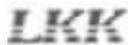
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.


## AUTHORISATION TO ACT

I/We, Leong Daryl Noel ("the third party claimant") of BIK 984B  
Buangkok Link #18-19 5532984 (address), owner of SLD 8891D (vehicle  
no.) hereby authorize Optima Werkz Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use  
("claim") for my vehicle no. SLD 8891D that was damaged pursuant to the accident which  
occurred on 24/07/19 (date) along TPE towards Changi  
(location) involving vehicle no/s SMD 7328J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of  
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 14 (day) of 08 (month) 2019 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

   
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$695.50 (Repair Cost), S\$321.00 (Loss of Rental/Use), S\$2.00 (Disbursement), for vehicle no. SLD 8891D that was damaged pursuant to the accident which occurred on 25/07/2019 (date) along TPE NEAR LOYANG AVENUE EXIT (location) involving vehicle no/s SMD 7328J. This is pursuant to the inspection conducted on 30/07/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEONG DARYL NOEL ("the third party claimant") of vehicle no. SLD 8891D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLD 8891D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of August (month) **2019** (year)



*Kec*

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel 64191000  
Fax: 68357416

INV NO. : 121905296  
INVOICE DATE : 20/08/2019  
REF : TP#871  
VEH NO. : SLD8891D  
MAKE : VOLKSWAGEN  
MODEL : SHARAN 2.0 TSI  
CURRENT MILEAGE:  
ADVISOR : ONG HOCK KONG  
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	LABOUR CHARGES FOR KNOCKING, REPAIR, READJUST FRONT DOOR RH, REAR DOOR RH & ETC BACK TO PROPER CONDI	1	JOB	250.00	250.00
2	LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT DEOR DOOR RH, REAR DOOR RH	1	JOB	400.00	400.00

Remarks: DOA: 25/07/2019 @ 0900 HRS  
CLAIMANT: LEONG DARYL NOEL  
TP VEHICLE: SMD7328J

Singapore Dollars: Six Hundred Ninety-Five And Cent Fifty Only

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Signature: \_\_\_\_\_

SUB TOTAL SGD 650.00  
GST 7.00% SGD 45.50  
TOTAL SGD 695.50  
Oustanding SGD 695.50

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.  
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one  
(1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to  
wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six  
(6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception  
to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest  
of 2% per month will be charged on any outstanding amount.

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

# Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: LEONG DARYL NOEL

BLK 984B BUANGKOK LINK  
#18-19  
SINGAPORE 532984  
Attention: SLD8891D  
Tel  
Fax:

INV NO. : 121905222  
INVOICE DATE : 16/08/2019  
REF : TP#671/RA101318  
VEH NO. : SLD8891D  
MAKE : VOLKSWAGEN  
MODEL : SHARAN 2.0  
CURRENT MILEAGE:  
ADVISOR : TP/OD  
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO RA101318 VEHICLE NO: SMN3600X MODEL: HYUNDAI AVANTE FROM: 14-08-2019 TO 16-08-2019	3	DAYS	120.00	360.00

Remarks: DOA : 25/07/2019 @ 0900 HRS

Singapore Dollars: Three Hundred Eighty-Five And Cent Twenty Only

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Signature: \_\_\_\_\_

SUB TOTAL	SGD	360.00
GST 7.00%	SGD	25.20
<b>TOTAL</b>	<b>SGD</b>	<b>385.20</b>
Oustanding	SGD	385.20

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.  
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

# Optima Werkz Pte Ltd

5 Kung Chong Rd Singapore 159143  
Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg  
9A Serangoon North Ave 5 Singapore 554500  
Tel: +65 6484 9919 Fax: +65 6481 1011  
CO. REG NO. 201212455W



## VEHICLE RENTAL AGREEMENT

No: 101318

<b>HIRER'S PARTICULARS</b>		<b>Rental replacement</b>	
Full Name: <u>LEONG DARYL NOEL</u>		Vehicle No: <u>SLD 8891D</u>	Vehicle No: <u>SMN 3600X</u>
Nric/Passport No: <u>88851053D</u>		Make/Model: <u>VW SHARAN</u>	Make/Model: <u>HYUNDAI AVANTE</u>
Address: <u>Block 984B BUANGKOK LINK # 18-19</u>		Mileage Out: <u>1360</u>	<u>1469</u>
<u>SPORE 532984</u>			
Name & Address Employer:		DATE OUT <u>14/8/2019</u> TIME OUT <u>9:30</u> <u>AM/PM</u>	
		DATE IN <u>16/8/2019</u> TIME IN <u>16:30</u> <u>AM/PM</u>	
Occupation: <u>Indoor</u> Driving Exp: <u>8 years</u>		Signature <u>[Signature]</u>	
Driving Licence No: <u>58851053D</u> D/L Type: <u>Local/Int'l</u>		<b>CHARGES</b>	
Issue Date: <u>09/03/2011</u> Date of Birth: <u>20/12/1988</u>		<b>SS</b>	
Contact no(s): <u>HP: 97760987</u>		<u>3</u> Day(s) @ <u>SS 120</u> per day <u>360.00</u>	
<b>ADDITIONAL DRIVER'S PARTICULARS</b>		Week(s) @ <u>SS</u> per day	
Full Name:		Month(s) @ <u>SS</u> per day	
Nric/Passport No:		<b>Extension</b>	
Address:			
		Delivery/Collection Charges	
Contact no(s): <u>HP:</u>		<b>Sub-Total</b>	
Driving Licence No:		<b>Petrol Level</b>	
Issue Date:		Out E <u>1/4</u> 1/2 3/4 F	
Occupation:		IN E <u>1/4</u> 1/2 3/4 F	
Date of Birth:		MISC	
REMARKS: <u>POLICY EXCESS</u>		<b>TOTAL CHARGES (Inclusive of GST)</b> <u>385.20</u>	
<u>SECTION I EXCESS - \$2000</u>		Less Deposit	
<u>SECTION II EXCESS - \$2000</u>		Balance Payable/Refundable	
<u>OUT OF SINGAPORE DOUBLE EXCESS</u>		Refund received	

### \*IMPORTANT

- ONLY PERSON ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORISED: LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS/ES WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY IN ANY EACH ACCIDENT PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. OUR INSURANCE DOES NOT COVER IN MALAYSIA.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE THEREOF.  
I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Hirer's  
Signature: [Signature]  
Date:

Driver's Signature  
(if different from Hirer) \_\_\_\_\_  
Date:

### Third Party Insurer Enquiry

Our Ref No: GR-19-120585  
Date of Request: 25/07/2019

Your Ref No: Online Purchase

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Enquiry Date 25/07/2019  
Enquiry By Loi Ya Lee  
TP Vehicle No. SMD7328J  
Accident Date 25/07/2019

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMD7328J	AIG Asia Pacific Insurance Pte. Ltd.	31/08/2018-30/08/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-120585

Date of Request: 25/07/2019

Your Ref No: Online Purchase

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Enquiry Date 25/07/2019

Enquiry By Loi Ya Lee

TP Vehicle No. SMD7328J

Accident Date 25/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jul 2019 <a href="#">Edit Reg</a>		30 Jul 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$650.00</b> <a href="#">Edit Estimates</a>	<b>\$650.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>ZENG HANJUN</b> , ID: S8219567Z								
Main Claimant:	<b>LEONG DARYL NOEL</b> , ID: S8851053D								
Vehicle Reg. No.:	<b>SLD8891D</b>	Date of Loss:	25/07/2019 09:00 - :59 [75 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claims Type:	<b>TP / 8879227429SG</b>	Policy/Cover Note No.:	(Comprehensive) Coverage: 31/08/2018 - 30/08/2020						
Vehicle Reg. No. (Insured):	<b>SMD7328J</b>	Policy No. (Claimant):	5102784391						
		Excess:							
Repairer:	<b>Optima Werkz Pte Ltd (HQ)</b> 9A Serangoon North Ave 5, 554500 Serangoon - Tel:								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Foo, Chit Yan</b> ] Chityan.Foo@aig.com								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 08/08/2019]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG_EXPRESS (23/08/2019): Alert - Adj Mandate Approved (\$1018.50) - SLD8891D - Claim Handler: Foo, Chit Y...									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLD8891D (8879227429SG)  
[SMD7328J]

TP

LEONG DARYL NOEL

Jul 25 2019 9:00AM

[ZENG HANJUN]

Optima Werkz Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1			Edit			
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	21/08/19 10:52	Adjuster Immediate Advice												1			Load HTML			
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	01/08/19 14:25	Odometer Reading												1			Load JPG			
2	01/08/19 14:25	Chassis Number												1			Load JPG			
3	01/08/19 14:26	General View												1			Load JPG			
4	01/08/19 14:26	General View												1			Load JPG			
5	01/08/19 14:26	General View												1			Load JPG			
6	01/08/19 14:26	General View												1			Load JPG			
7	01/08/19 14:26	General View												1			Load JPG			
8	01/08/19 14:26	General View												1			Load JPG			
9	01/08/19 14:26	General View												1			Load JPG			
10	01/08/19 14:26	General View												1			Load JPG			
11	01/08/19 14:26	General View												1			Load JPG			
12	21/08/19 10:20	Reinspection Photo												1			Load JPG			
13	21/08/19 10:20	Reinspection Photo												1			Load JPG			
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	30/07/19 17:06	TP ESTIMATE- MARKED												1			Load PDF			
2	30/07/19 17:06	TP GIA REPORT												1			Load PDF			
3	01/08/19 14:40	EMAIL TO OI												1			Load PDF			
4	01/08/19 14:40	LETTER TO OI												1			Load PDF			
5	21/08/19 10:20	TP LOD												1			Load PDF			
6	02/09/19 09:26	WORKSHOP INVOICE												1			Load PDF			
7	02/09/19 09:26	AUTHORISATION TO ACT FORM												1			Load PDF			
8	02/09/19 09:26	Release Voucher												1			Load PDF			
9	02/09/19 09:26	RENTAL RECEIPT												1			Load PDF			
10	02/09/19 09:26	GIA SEARCH												1			Load PDF			
11	02/09/19 09:26	LOD												1			Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print			
1	31/07/19 09:23	OI GIA REPORT												1			Load PDF			

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMD7328J (Insd veh)	Model:	VOLKSWAGEN SHARAN 2.0
	SLD8891D (TP veh)		TSI AT 7N14H3 (A)
Date of Accident:	25/07/2019		

Global Sum Settlement	: [ ] Yes	: [ X ] No	
Repair Estimate	: \$		<b>1,230.50</b>
Final Repair Cost	: \$		695.50
Loss of Use	: \$		_____ days at \$0.00 per day
Rental (if any)	: \$	321.00	3 days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	1,018.50	

**Is Third Party Workshop GIA Registered?** [ ] YES [ X ] NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Optima Werkz Pte Ltd	: \$	1,018.50
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

02 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19013378/KHB3Q2

Date: 02/09/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

**Claimant Vehicle No :** SLD8891D

**Insured Vehicle No :** SMD7328J

Date of Loss: 25/07/2019

Nature of Claim: TP

Claim No: 8879227429SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLD8891D**

Make &amp; Model: VOLKSWAGEN SHARAN, 2.0 TSI AT 7N14H3 (A)

Engine No: CCZ349235

Reg. Date: 16/04/2013 (Man. Year: 2013)

Chassis No: WVVZZZ7NZDV026205

Colour: Metallic Brown

Odometer: 85510 km

Engine Capacity: 1984 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/45 R18

Rear Tyre Size: 225/45 R18

Front Left Side: Goodyear 8 mm

Rear Left Side: Goodyear 7 mm

Front Right Side: Goodyear 8 mm

Rear Right Side: Goodyear 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,150.00	650.00	500.00	43.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,150.00</b>	<b>650.00</b>	<b>500.00</b>	<b>43.48</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>80.50</b>	<b>45.50</b>	<b>35.00</b>	<b>43.48</b>
<b>Nett Amount (S\$)</b>	<b>1,230.50</b>	<b>695.50</b>	<b>535.00</b>	<b>43.48</b>
<b>+ Car Rental (3.0 x S\$100.00/day + 7.00% GST) (S\$)</b>		321.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>1,018.50</b>		

### INSPECTION

Date of Assignment: 30/07/2019

Date Inspected: 30/07/2019

Inspected At:

Optima Werkz Pte Ltd (HQ)  
9A Serangoon North Ave 5  
Singapore 554500

Estimated Period of Repair: 3.0 days

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**Adjuster:** KENNETH KONG**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR RH (NPA)	Repair	0.00 FL	*- FL
2	1		*REAR DOOR RH (NPA)	Repair	0.00 FL	*- FL
					<b>Sub Total (\$\$)</b>	<b>0.00</b>
					<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>0.00</b>
					<b>Total Parts (\$\$)</b>	<b>0.00</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR CHARGES FOR KNOCKING ,REPAIR ,REAJUST FRONT DOOR RH ,REAR DOOR RH & ETC BACK TO PROPER CONDITIONS	New	350.00	250.00
2	LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT DEOBR DOOR RH ,REAR DOOR RH & ETC	New	700.00	400.00
3	TO TUFF KOTE & UNDERSEAL MATERIALS	New	100.00	0.00
Gross Labour Cost (S\$)			1,150.00	650.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >