

Vic (LKKAUTO)

From: Mr. Zeng Han Jun <zeng0013@gmail.com>
Sent: Wednesday, 21 August, 2019 11:19 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: YOUR REF: SMD 7328J_ACCIDENT INVOLVING SMD 7328J AND SLD 8891D
ALONG TPE NEAR LOYANG EXIT ON 25.07.2019
Attachments: image001.jpg

Thank you for your email. Let AIG settle.

On Wed, 21 Aug 2019, 10:34 AM Vic (LKKAUTO), <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Mr Zeng,

We refer further to our below email.

Please be informed that we had finalized the claim as per below (subject to claimant's acceptance):

1. Cost of Repair (w/gst)	\$ 695.50
2. Loss of Rental w/gst (\$100 x 3 days)	\$ 321.00
3. GIA Search Fee	\$ 2.00
TOTAL	\$1,018.50

Kindly note that if you choose to do private settlement, there is a need to pay for our Survey Fee of \$342.40 (w/gst).

Please confirm if you will settle the matter privately or will let AIG to settle the claim instead.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 1 August, 2019 3:25 PM

To: Mr. Zeng Han Jun

Cc: Admin A; Vic (LKKAuto)

Subject: RE: YOUR REF: SMD 7328J_ACCIDENT INVOLVING SMD 7328J AND SLD 8891D ALONG TPE NEAR LOYANG EXIT ON 25.07.2019

Dear Mr Zeng,

We refer to your below email and the contents were noted.

We will get back to you for an update once we have the information on the cost of claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mr. Zeng Han Jun [<mailto:zeng0013@gmail.com>]

Sent: Thursday, 1 August, 2019 2:59 PM

To: Vic (LKKAuto)

Subject: Re: YOUR REF: SMD 7328J_ACCIDENT INVOLVING SMD 7328J AND SLD 8891D ALONG TPE NEAR LOYANG
EXIT ON 25.07.2019

Hi there

Can you help me check how much is the other party claiming so I could consider the possibility of private settlement?

Thank you.

On Thu, 1 Aug 2019, 2:38 PM Vic (LKKAuto), <vicalpeh@lkkauto.com> wrote:

01 AUGUST 2019

ZENG HANJUN

By Post & By Email

BLOCK 259A PUNGGOL FIELD

#09-31

SINGAPORE 821259

Dear Sir/Madam,

OUR REF : CC6/AIG19013378/Khb3

YOUR REF : SMD 7328J

ACCIDENT INVOLVING SMD 7328J AND SLD 8891D ALONG TPE NEAR LOYANG EXIT ON 25.07.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLD 8891D against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLD 8891D. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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