

## Asher Sng (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 12 December 2019 12:43 PM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Cc:** Chee So Chow; Ben Tang; Alfred Toh; Hsiao Tong (LKKAUTO)  
**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM19D203533-GBD2762B-CML - FW: Direct Settlement - Accident Involving GBD2762B and SMH2803R (TP : LKK REF - CC6/CTI19013373/Aeb3) on 07.05.2019

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

LKK REF - CC6/CTI19013373/Aeb3  
CTPIS REF - SNM19D203533C02(cml/bt)

Dear Asher

Please proceed to offer as follow:

|   |            |
|---|------------|
| Cost of repairs   | \$4,494.00 |
| Loss of Rental (\$100.00 x 6 days)<br>(1797cc – less than 1800cc) | \$ 600.00  |
| LTA Search fee  | \$ 7.45    |
| Total   | \$5,101.45 |
|   | =====      |

p.s. Elaine Cheong no longer in service with CTPIS

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Thursday, 12 December, 2019 10:55 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM19D203533-GBD2762B-CML - FW: Direct Settlement - Accident Involving GBD2762B and SMH2803R (TP : LKK REF - CC6/CTI19013373/Aeb3) on 07.05.2019

Your ref : SNM19D203533

Our ref : CC6/CTI19013373/Aeb3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **GREEN FOREST AUTOMOBILE**" at **\$5,221.45 (all-in)**.

The summary is as follows: -

|                                   | Amount Claimed | Amount Revised            |
|-----------------------------------|----------------|---------------------------|
| 1. Cost of Repairs (with GST)     | \$ 9,620.48    | \$ 4,494.00               |
| 2. Loss of Rental (6days x \$140) | \$ 840.00      | \$ 720.00 (6days x \$120) |
| 3. LTA Search Fee                 | \$ 7.45        | \$ 7.45                   |
| Total                             |                | <b>\$ 5,221.45</b>        |

Enclosed here with all the relevant documents for your perusal.

**For your approval please**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>

**Sent:** Wednesday, 31 July 2019 9:58 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM19D203533-GBD2762B-CML - FW: Direct Settlement - Accident Involving GBD2762B (OI : CTI - TBA) and SMH2803R (TP : LKK REF - CC6/CTI19013373/Aeb3) on 07.05.2019

Dear Shu Pei,

Our insured have yet to report the accident to us.

Regards,

**Elaine Cheong**

Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Claims Dept of CTI

**Sent:** Tuesday, 30 July, 2019 5:51 PM

**To:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Shu Pei (LKKAuto) <[shupeilkkauto.com](mailto:shupeilkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** OUR REF: SNM19D203533-GBD2762B-CML - FW: Direct Settlement - Accident Involving GBD2762B (OI : CTI - TBA) and SMH2803R (TP : LKK REF - CC6/CTI19013373/Aeb3) on 07.05.2019

Dear Elaine,

Please revert LKk.

Note : office in charge – Elaine Cheong 63896530

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]

**Sent:** Tuesday, July 30, 2019 4:42 PM

**To:** Claims Dept of CTI

**Cc:** Alfred Toh; Admin A; Asher Sng (LKKAuto)

**Subject:** Direct Settlement - Accident Involving GBD2762B (OI : CTI - TBA) and SMH2803R (TP : LKK REF - CC6/CTI19013373/Aeb3) on 07.05.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMH 2803R at M/s Green Forest Automobile Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Asher Sng (LKKAuto)

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**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Sunday, 18 August 2019 11:41 PM  
**To:** Shu Pei (LKKAuto)  
**Cc:** Mei Kwan (LKKAuto); CS A Team; Admin A  
**Subject:** SMH2803R DOA 07.05.2019  
**Attachments:** file-247.jpeg; file1-180.jpeg; file2-147.jpeg; file3-132.jpeg; INVOICE.pdf; LOA.png; LTA FEE.pdf; SMH 2803R - GIA report (SAS2596764)-1.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** PROCESSING

Dear All ,

Refer email 29.07.2019 , advise OIC but no reply ?  
Enclosed is our client's invoice , LOA & scene photos .  
As request following :

1. RC                      \$ 4494 ( \$4200 + 7% GST ) -AS REQUEST
2. Loss of rental \$960 ( \$120 x 8 days -our client's car is new car & under leasing company ) -6 days  
    recommend + 1 day waiting PRS + 1 day weekend
3. Ita fee                \$7.45

@ 100% ( direct from behind with scene photos )

Total                \$ 5461.45

Please let us have your offer soon . Thanks

Regards,  
Chris Chan Pick Yuen  
GREEN FOREST AUTOMOBILE PTE LTD  
HP: 92712214



Virus-free. [www.avg.com](http://www.avg.com)

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 31 October 2019 12:04 PM  
**To:** EQUIRY@LAUNDRYWORKS.COM.SG  
**Subject:** ACCIDENT INVOLVING GBD 2762B AND SMH 2803R ON 07/05/2019

**Our Ref: CC6/CTI19013373/Aeb3**

31 OCT 2019

**ADEPT THERAPY CENTRE PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBD 2762B AND SMH 2803R ON 07/05/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

## AUTHORISATION TO ACT

I/We, Lumens Auto Pte Ltd of \_\_\_\_\_  
\_\_\_\_\_, owner of SMH2803R hereby

authorize Green Forest Automobile Pte Ltd. ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle SMH 2803R that was damaged pursuant to the accident occurred on 7/5/19 at Maline Parade Rd involving vehicle number GBD2762B.

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.

The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years.

I/We \_\_\_\_\_ understand the above explanation by Green Forest Automobile Pte Ltd.

Dated this 29 day of 07 (month) 19 (year)

  
Claimant's Signature  
(Company's stamp for company vehicle)

  
Green Forest Automobile Pte Ltd

WITHOUT PREJUDICE to:

a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

MOTOR CLAIMS DISCHARGE VOUCHER

(Note: This Notice supersedes any inconsistencies found in this Discharge Voucher)

Policy No : DMCVSN3073131802

Claim No : SNM19D203533

Claimant : LUMENS AUTO PTE LTD

Amount : S\$5,100.00

DOLLARS FIVE THOUSAND AND ONE HUNDRED ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMH 2803R

Insured Vehicle No. : GBD 2762B

Date of Loss : 07/05/2019

Place of Accident : MARINE PARADE RD (OPP P/PARADE SHOPPING MALL)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ADEPT THERAPY CENTRE PTE LTD

Driver Name : SA'AD BIN ENDEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|                |     |          |
|----------------|-----|----------|
| (1) Global Sum | S\$ | 5,100.00 |
|----------------|-----|----------|

|                 |     |          |
|-----------------|-----|----------|
| TOTAL . . . . . | S\$ | 5,100.00 |
|-----------------|-----|----------|

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Claimant Name : LUMENS AUTO PTE LTD

NRIC No : 201426961K

Signature : 

Date : 16/12/2019



# GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

## INVOICE

LUMENS AUTO PTE LTD  
8 Kaki Bukit Avenue 4  
#05-25 Premier @ Kaki Bukit  
Singapore 415875

Date: 18-Aug-19  
GST Reg.No: 201723238H

Accident date: 07<sup>th</sup> MAY 2019  
Final Bill For Vehicle No: SMH2803R TOYOTA NOAH 1.8A

| Descriptions  | AMOUNT     |
|---|------------|
| Lump Sum repair cost as recommended by<br>LKK AUTO CONSULTANTS PTE LTD<br>Surveyor : Mr. Adrian | \$4,200.00 |
| GST 7%  | \$294.00   |
| Total   | \$4,494.00 |

S/DLRS: FOUR THOUSAND FOUR HUNDRED NINETY FOUR ONLY

SMH 280312

**MISHI AUTO PTE LTD****INVOICE**

36 Sungai Kadut Avenue  
Singapore 729661

**DATE:** 5/8/2019  
**INVOICE #:** MA-201908-05

**Bill To:**

Green Forest Automobile Pte Ltd  
8 Kaki Bukit Avenue 4 #05-25 Premier @ Kaki Bukit  
Singapore 415875

**CAR RENTAL**

Usage of Vehicle SJP5471M

| PAYMENT TERMS | DUE DATE | LEAD TIME |
|---------------|----------|-----------|
|               |          |           |

| ID | DESCRIPTION   | DAYS | RATE     | AMOUNT   |
|----|---|------|----------|----------|
| 1  | Rental of Vehicle for 6 days from 29/07/2019 - 03/08/2019 | 6    | \$140.00 | \$840.00 |
|    |   |      |          |          |
|    |   |      |          |          |
|    |   |      |          |          |
|    |   |      |          |          |

Make all cheques payable to  
MISHI AUTO PTE LTD

|          |          |
|----------|----------|
| Subtotal | \$840.00 |
| Tax      |          |
| Total    | \$840.00 |

Mishi Auto Pte Ltd  
Check In - Out Form

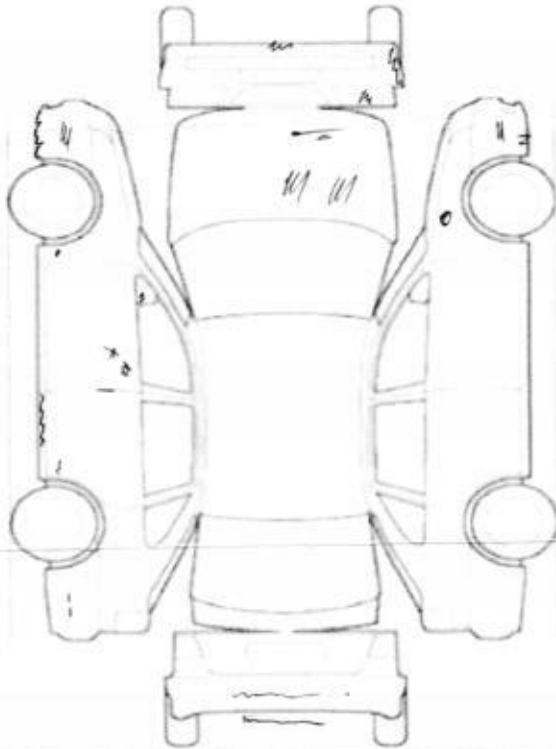
Vehicle No.: SJP5471M Make / Model: Wish 1.8  
Hirer Name: Tan Phek Tat \*Replacement for Accident or Maintenance  
Checked OUT by: JIA YING Checked IN by: PEY

○ Dent

⊗ Scratch

△ Crack

Vehicle Collection



- ☒ LTA Private Hire Decal (F & B)
- ☒ Camera & SD card (LCAM)
- ☒ Radio/Sound System
- ☒ Cleanliness
- ☒ Floor Mats
- ☒ Spare Tyre & Rims / Tyre Repair Kit
- ☒ Tool Kit (Hook, Jack, Wrench)
- ☒ Emergency Breakdown Sign

Mileage: 220637KM

Next Servicing: 226341KM

Fuel Gauge:

E 1/8 2/8 3/8 4/8 5/8 6/8 7/8 F

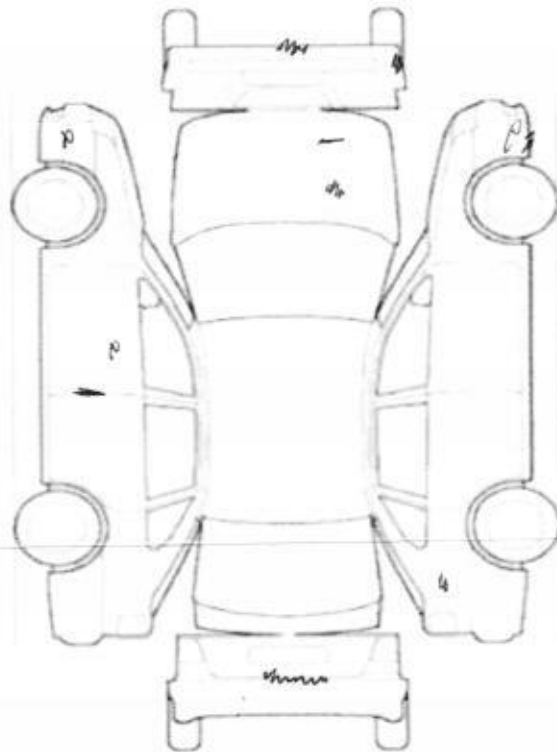
Date/Time:

Hirer Signature: [Signature]

Staff Name: JIA YING

KINDLY REMOVE YOUR CASH & VALUABLES FROM VEHICLE

Vehicle Return



- ☐ LTA Private Hire Decal (F & B)
- ☐ Camera & SD card (LCAM)
- ☐ Radio/Sound System
- ☐ Cleanliness
- ☐ Floor Mats
- ☐ Spare Tyre & Rims / Tyre Repair Kit
- ☐ Tool Kit (Hook, Jack, Wrench)
- ☐ Emergency Breakdown Sign

Mileage: 221767 km

Next Servicing: 226341 km

Fuel Gauge:

E 1/8 2/8 3/8 4/8 5/8 6/8 7/8 F

Date/Time:

Hirer Signature: [Signature]

Staff Name: PEY

THE MANAGEMENT WILL NOT BE LIABLE ANY LOSS OF CASH, VALUABLE ITEMS OR ANY ARTICLES OF IMPORTANCE FROM THE VEHICLE  
REMOVAL OF ODOUR IS CHARGEABLE. DO NOT SMOKE OR CARRY ANY OBJECT WITH FOUL SMELL

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Jul 2019 / 14:27:07

Receipt Date/Time : 29 Jul 2019 / 14:27:06

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190729-001785

Previous Receipt No. :

| S/N | Item Description/<br>Business Transaction Reference<br>No.  | Amount<br>Before<br>GST (\$\$) | GST<br>Amount<br>(\$\$)          | Amount<br>After GST<br>(\$\$) |
|-----|---|--------------------------------|----------------------------------|-------------------------------|
|     | Result of Insurance Enquiry - GBD2762B<br>As at 07 May 2019/12:15:00<br>Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD |                                |                                  |                               |
| 1   | Insurance Enquiry - GBD2762B<br>Enquiry Fee<br>20190729142614417197   | 7.00                           | 0.49                             | 7.49                          |
|     | <b>Sub-Total</b>  | 7.00                           | 0.49                             | 7.49                          |
|     | <b>Total Before Rounding</b>  | 7.00                           | 0.49                             | 7.49                          |
|     | <b>Rounding Difference</b>  |                                |                                  | 0.04                          |
|     | <b>Total Amount Payable</b>   |                                |                                  | 7.45                          |
|     | Paid By   |                                |                                  |                               |
|     | xxxxxxxxxxxx4105  |                                | Credit Card: Visa<br>/MasterCard | 7.45                          |
|     | <b>Total</b>  |                                |                                  | 7.45                          |
|     | Cash Change   |                                |                                  | 0.00                          |
|     | Tendered Amount   |                                |                                  | 7.45                          |
|     | Excess Refundable Amount  |                                |                                  | 0.00                          |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.