

COMFORTDELGRO
ENGINEERING

Our Ref : T 0719/ SHC8795B /WT(st)

Date : 06-Aug-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198200228

Workshops

Braddell
205 Braddell Road
Singapore 579701Loyang
59 Loyang Drive
Singapore 508969Sin Ming
383 Sin Ming Drive
Singapore 575717Pandan
45 Pandan Road
Singapore 609286Ubi
320 Ubi Road 3
Singapore 408649Senoko
24 Senoko Loop
Singapore 758158Sungei Kadut
7 Sungei Kadut Way
Singapore 728791Yishun
501 Yishun Industrial Park A
Singapore 768732QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8795B YOUR INSURED SKT4234E
AND OTHER _____ ON 27.07.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC8795B which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SKT4234E we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,070.00
2	<u>3</u> days Loss of Rental @ \$ 116.95 per day	\$	350.85
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	1,428.34

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$	240.00
Total Claims :		\$	1,668.34

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopied of photographs 4 pcs.
 b) LTA search slip/s of : SKT4234E
 c) GIA / Police report/s of : SHC8795B
 d) Letter of authority from owner / hirer / operator

() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 (X) Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

A member of

COMFORTDELGRO



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 11 October 2019 9:52 AM
To: MIPUAD@FONGSOON.COM
Subject: ACCIDENT INVOLVING SKT 4234E AND SHC 8795B ON 27/07/2019

Our Ref: CC3/QBE19013370/K1eb3

11 OCT 2019

FONGSOON ENGINEERING (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SKT 4234E AND SHC 8795B ON 27/07/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGI 40 SHC8795B , SKT4234E
HOUGANG AVE 8 BLK 675ON 27-Jul-19 09:30 

I / We

CHEW KAI HOCK

(Hirer) NRIC No.:

SXXXX780G

and/or

(Relief) NRIC No.:

SXXXX780G

Taxi Number

SHC8795B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

28-Jul-2019

Name of Hirer

CHEW KAI HOCK

Hirer NRIC

SXXXX780G

Signature :



Address

671 HOUGANG AVENUE 8 #12-701
530671

Contact No.

90884478

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : T0719/SHC8795B/WT(st)
Our Reference : VC012829

I/We, **COMFORT TRANSPORTATION PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **ONE THOUSAND FIVE HUNDRED SEVENTY EIGHT AND CENTS THIRTY FOUR ONLY (S\$1,578.34)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**FONGSOON ENGINEERING (S) PTE LTD**', over damage to my/our vehicle **SHC 8795B** from an accident involving **SKT 4234E** at/along **HOUGANG AVE 8 BLK 675**, which occurred on **27/07/2019** at about **21:00hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**FONGSOON ENGINEERING (S) PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 13th of (month) November (year) 2019

Signature

Witness's Signature

Claimant's Name

Witness's Name

FIN/NRIC No.

FIN/NRIC No.

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Address

Address

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

Company stamp if applicable

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579734

Mainline + 65 6063 6290 Faxline + 65 6290 9755

Workshops

59 Loyang Drive Singapore 508989

283 Sin Ming Drive Singapore 570717

45 Pandan Road Singapore 60000

220 Life Point 5 Singapore 4286.67

7 Sungai Kechil Way, Singapore 728791

501 Vietnam Industrial Park A Singapore 79672

COMPANY REG. NO.: 199506048W

Page: 1

TAX INVOICE

8010056

QBE INSURANCE (INT'L.) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10
SINGAPORE 048583

CONTACT NO: 62246633

VIATCHK NO
SHC8795H

MAKE
HYUNDAI

MOJIKI,
E-40

DATE OF RFG
10.12.2015

CHASSIS CODE
KMHT841UMGU082940

NO/DATE

91458535 31.07.2019

JOB NO.
305320640

DICUMSTER READING

JOH TYPE

Description : 3P 27.07.19

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	1,000.00
Add GST @ 7.000 %	70.00
Total Invoice amount	1,070.00

Issued by : KATHIRINKTAN 31.07.2019 17:04:05
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

[illegible]

Our Ref: CT19070717

Date: 31 July 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	27/07/2019 @ 21:00 hrs
ALONG	HOUGANG AVE 8 BLK 675
INVOLVING	SKT4234E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8795B** (the "Taxi"). The Taxi was hired to **CHEW KAI HOCK IC NO SXXXX780G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$116.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

GE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
7854	351.7	0600	2103
8150	295.7	0600	2122
8410	260.3	0600	2102
8758	348.3	0600	2105
9049	291.2	0600	2054
9309	260.6	0732	2040
9629	319.6	0600	2003
9938	308.6	0600	2115
0292	354.3	0600	2101
0571	279.2	0600	2123
0806	235	0600	2058

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		3	9	1	1		FROM	TO
200719	Chulau M	3	9	1	1	311.9	0600	2045
210719	Chulau M	3	9	1	3	233	0750	2106
220719	Chulau M	3	9	1	6	336.7	0600	2034
230719	Chulau M	3	9	2	0	332.1	0600	2132
240719	Chulau M	3	9	2	3	315	0600	2043
250719	Chulau M	3	9	2	6	291.8	0600	2042
260719	Chulau M	3	9	2	9	327.4	0600	2042
280719	Chulau M						0732	
280719	Chulau M						1100	
300719	Chulau M							1645

1 Accident Repair

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKT4234E	27 Jul 2019 / 21:30:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

SHC8795B

Asher Sng (LKKAUTO)

From: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Sent: Tuesday, 12 November 2019 3:32 PM
To: Asher Sng (LKKAUTO); Jenny Toh
Cc: claims-singapore
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKT4234E (OI : QBE -VC012829) AND SHC8795B (TP : LKK REF - CC3/QBE19013370/K1eb3) on 27.07.2019

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Please proceed as per advise.

Thank you,

Syaheeda Othman

Assistant Manager, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1130 | +65 9233 6977

Website LinkedIn Twitter



From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 12 November 2019 3:25 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKT4234E (OI : QBE - TBA) AND SHC8795B (TP : LKK REF - CC3/QBE19013370/K1eb3) on 27.07.2019

Hi Sir,

We refer to our email dated 30/10/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 30 October 2019 3:16 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKT4234E (OI : QBE - TBA) AND SHC8795B (TP : LKK REF - CC3/QBE19013370/K1eb3) on 27.07.2019

Your ref : VC012829

Our ref : CC3/QBE19013370/K1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,578.34 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,273.39	\$ 1,070.00
2. Loss of Rental (3days x \$116.95)	\$ 350.85	\$ 350.85 (3days x \$116.95)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 150.00 (3days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
	Total :	\$ 1,578.34

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

From: Janice Goh Siew Geok <janice.goh@qbe.com>

Sent: Wednesday, 31 July 2019 11:10 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKT4234E (OI : QBE - TBA) AND SHC8795B (TP : LKK REF - CC3/QBE19013370/K1eb3) on 27.07.2019

Hi Shu Pei

Our insured has not reported the accident to us.
We will forward to you upon receiving.

This case is handled by my colleague, Ms Jenny Toh and our claim no VC012829.

Hi Jenny

Please send letter to insured for reporting.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, 30 July 2019 7:20 PM

To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKT4234E (OI : QBE - TBA) AND SHC8795B (TP : LKK REF - CC3/QBE19013370/K1eb3) on 27.07.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8795B at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeii@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

----- IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.