

INSURANCE

INS. CASE OWNER:

CC 3 / QBE1901 3370, K1c63

LRK
IDAC

Surveyor:

calvin

DOI:

ASSIGNMENT

24/7/14

Date / Time:

24/7/14

Registered in Meriton:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKT 4234E

Name of Insured:

FONGSOON ENGINEERING (S) PTE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

24/7/14

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: MARIO PAO B 19 MO 15A

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

V1012829

Policy No.:

8-VX070516-MVA

Make / Model:

TOYOTA

Place of Accident:

675 HUNTING AVE S SP

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHC 87A5B



INSRS:
WSP:
Tel:
Liability:
RMKS:

WGE
LY



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SHC 87A5B - 1 SEP 2014 - 2

11.10.14 FILE PASS TO NASS TO PREPARE REPORT.

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call Of:

EMAIL 11/10

After call 1st to Of:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: JAC

Repair Cost:

43

SS 1,000

(2 days) Reduction:

67 %

Email

Call

FINAL SETTLEMENT

Date/Time: 12.11.14

Confirm with: ONTHERIE

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

20/14

SS 1,010.00

OD REPAIRED HM TP

Loss of Rental (LOR):

SS 39.85

(0 days) x 116.95

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS 150.00

(50 x 3 days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS 7.99

Medical:

SS -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS -

(e.g. Tow/ Independent)

2) Report Format:

TP

Legal Cost

SS -

3) Survey fee:

400

Total:

SS 1,518.34

Global Sum SS:

FINAL PAYMENT

Date/Time: 12.11.14

Confirm with: ONTHERIE

Email

Call

Payee 1:

SS 1,518.34

Name 1:

CONFORTORWARD ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

(08/11/13)

Surveyor: Kolvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimate# Cost: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: _____

at Workshop m/s: _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Rep.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHC 8795B Yr Regn: 10 Dec 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/A / Prime Mover /

Truck / Trailer or

Make: Kia 2.0 C.C. 1600Colour: Blue A/C: Ins / Std / NI / NASp. Reading: 39301 T/Radio: Ins / Std / NI / NA

Eng/No: _____

C/No: KMHLPX1UMH408294Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD / R/A/Rim orTyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / DHTSU / PIR / SUMI /

TOYO / YOKO or WallerFront 7 mm Rear 7 mmR/Bal. 7 mm L/Bal. 7 mmD.O.A. 27/7/19 D.O.I. 29/7/19Survey held at CHE (Loyang)Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

QBE

4s

4s: 71.00 (BED: 2059.24 6T/1)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

01

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ Site Insp. \$ _____

S - RS - S



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/QBE19013370/K1eb3

Date: 30.07.2019

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC8795B

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 29.07.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,059.24
Revised Estimate Amount	: S\$	1,287.20
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

REPAIR ESTIMATE*

VEHICLE NO : SHC 8795B

MAKE :

MODEL : HYUNDAI i40

DATE 29/7/2019

CBE 4/5) r h.c

LKE Calvin

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Radiator Grille / cm			\$ 1,110.10	
	Radiator Grille H Emblem - at			\$ 39.50	
	Front Bumper Cover x repair			\$ 1,052.20	
	Front Bumper Sponge x su			\$ 99.20	
	Front Bumper Reinforcement x su			\$ 402.10	
	Front Bumper Grille (LH/RH) x su	\$	41.60	\$ 83.20	
	Front Bumper Bracket Top (LH/RH) x su	\$	22.40	\$ 44.80	
	Front Bumper Bracket (LH/RH) x su	\$	24.60	\$ 49.20	
	SUB TOTAL			\$ 2,880.30	
	LESS 20%			\$ 576.06	
	DISCOUNTED TOTAL			\$ 2,304.24	
	Front Number Plate / at			\$ 25.00	Nett
	Front No Plate Trim Cover x su			\$ 30.00	Nett
				\$ 55.00	
	Labour Charge				
	Panel Beating			\$ 400.00	200
	Spray Painting Charge			\$ 300.00	200
	TOTAL LABOUR			\$ 700.00	
	ESTIMATE TOTAL			\$ 3,059.24	

K. L. C. / 11/11/19

29/7/19 1235hrs.

2019

4/5

Attn: Repair & LK

LK Engineering Consultants hence notify the Repairer of the following:

- To reserve damaged panel(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO
ENGINEERING

Our Job Ref No : 305320640
Date : 30/07/19

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SHC8795B

Fax :

27/07/2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

2. The repair job shall bill to: QBE SKT4234E
2. The finalized amount shall be:
- (a) Spare Parts after List discount _____
- (b) Labour Charges _____
- Total for Part-By-Part Repair Cost _____
- (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost \$1,000.00

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : 
Name : KALVIN
Date : 31/7/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORT ENGINEERING

COMFORT@DELTA

Date/Time: 29.07.2019 11:24

Page : 1

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order:

JC NO 305320640

COMER
COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

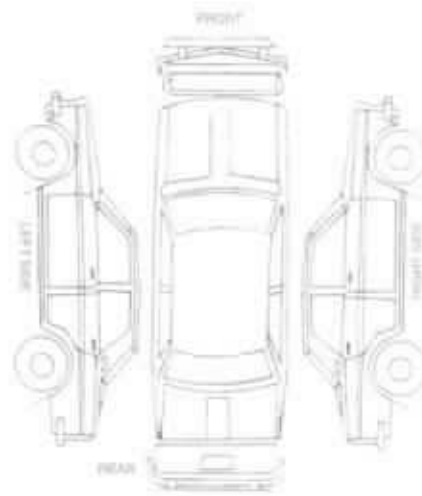
REGN NO	SHC8795B	MILEAGE
MAKE	HYUNDAI	FUEL
MODEL	I-40	DATE/TIME IN
YR OF MANU	10.12.2015	TARGET DATE
CHASSIS CODE	KMH1B41UMGU082940	COMPLETION DATE/TIME

UNT CARD NO

JOB DESCRIPTION

Accident Date: 27.07.2019
NATURE: 3P 27.07.19

S/NO LABOR CODE DESCRIPTION



ED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

gement Slip

Exit Pass

SHC8795B

CHIANG

Vehicle No.:

SHC8795B

Service Advisor

Signature/Date

Name of Service Advisor

Date

imed to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SHC 8795B

DATE 29/7/2019

MAKE :

MODEL : HYUNDAI i40

CBE 4/5) LC
LKE Calvin

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Radiator Grille ✓			\$ 1,110.10	
	Radiator Grille H Emblem ✓			\$ 39.50	
	Front Bumper Cover X			\$ 1,052.20	
	Front Bumper Sponge X			\$ 99.20	
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	Front Bumper Bracket (LH/RH) X	\$	24.60	\$ 49.20	
	SUB TOTAL			\$ 2,880.30	
	LESS 20% 25%			\$ 576.06	
	DISCOUNTED TOTAL			\$ 2,304.24	
	Front Number Plate ✓			\$ 25.00	Nett
	Front No Plate Trim Cover X			\$ 30.00	Nett
				\$ 55.00	
	Labour Charge				
	Panel Beating			\$ 400.00 200	
	Spray Painting Charge			\$ 300.00 200	
	TOTAL LABOUR			\$ 700.00	
	ESTIMATE TOTAL			\$ 3,059.24	
K. L. C. / 11/11 29/7/19 1235hrs 2019 4/5 After Repair & LK					
					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Shu Pei (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 20 September 2019 6:49 PM
To: Shu Pei (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SKT4234E (OI : QBE - TBA) AND SHC8795B (TP : LKK REF - CC3/QBE19013370/K1eb3) on 27.07.2019
Attachments: SKT4234E.pdf

Our ref: VC012829

Dear Shu Pei

Please find attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Wednesday, 18 September 2019 9:16 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Janice Goh Siew Geok <janice.goh@qbe.com>
Subject: RE: Direct Settlement - Accident Involving SKT4234E (OI : QBE - TBA) AND SHC8795B (TP : LKK REF - CC3/QBE19013370/K1eb3) on 27.07.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Thursday, 29 August 2019 9:20 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Janice Goh Siew Geok <janice.goh@qbe.com>
Subject: RE: Direct Settlement - Accident Involving SKT4234E (OI : QBE - TBA) AND SHC8795B (TP : LKK REF - CC3/QBE19013370/K1eb3) on 27.07.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Thursday, 15 August 2019 9:53 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Janice Goh Siew Geok <janice.goh@qbe.com>
Subject: RE: Direct Settlement - Accident Involving SKT4234E (OI : QBE - TBA) AND SHC8795B (TP : LKK REF - CC3/QBE19013370/K1eb3) on 27.07.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Wednesday, 31 July 2019 11:10 AM
To: Shu Pei (LKKAUTO) <shupe@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SKT4234E (OI : QBE - TBA) AND SHC8795B (TP : LKK REF - CC3/QBE19013370/K1eb3) on 27.07.2019

Hi Shu Pei

Our insured has not reported the accident to us.
We will forward to you upon receiving.

This case is handled by my colleague, Ms Jenny Toh and our claim no VC012829.

Hi Jenny

Please send letter to insured for reporting.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



From: Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Sent: Tuesday, 30 July 2019 7:20 PM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKT4234E (OI : QBE - TBA) AND SHC8795B (TP : LKK REF - CC3/QBE19013370/K1eb3) on 27.07.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8795B at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC3/QBE19013370/K1eb3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 25-11-2019	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKT 4234E	Veh. Inspected	SHC 8795B	
Policy No.	8-VX020516-MVA	Coverage (\$)	0.00	
Claim No.	VC012829	Excess (\$)	0.00	
Assign From		Assign Date	29/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KMHLB41UMGU082940	Colour	BLUE	
Odometer	393011	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	27/07/2019	Inspection Date	29/07/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8795B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	RADIATOR GRILLE	CRACKED	1,110.10	1,110.10
1	RADIATOR GRILLE H EMBLEM	CUT	39.50	39.50
1	FRONT BUMPER COVER	TO REPAIR SEE LABOUR	1,052.20	-
1	FRONT BUMPER SPONGE	SERVICEABLE	99.20	-
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	402.10	-
2	FRONT BUMPER GRILLE (LH/RH)@\$41.60	SERVICEABLE	83.20	-
2	FRONT BUMPER BRACKET TOP (LH/RH) @\$22.40	SERVICEABLE	44.80	-
2	FRONT BUMPER BRACKET (LH/RH) @\$24.60	SERVICEABLE	49.20	-
	LESS 20% DISCOUNT		-576.06	-
	LESS 25% DISCOUNT		-	-287.40
			2,304.24	862.20
<u>SPECIAL NETT ITEMS</u>				
1	FRONT NUMBER PLATE (SN)	CRACKED	25.00	25.00
1	FRONT NO PLATE TRIM COVER (SN)	SERVICEABLE	30.00	-
			55.00	25.00
<u>LABOUR</u>				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT BUMPER COVER .		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
			700.00	400.00
GRAND TOTAL			3,059.24	1,287.20
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,000.00

Report Ref No. CC3/QBE19013370/K1eb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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