

INSURER

INS. CASE OWNER

CC 4 / EGI1901 3369, Tihb39

LKK

IDAC

Surveyor:

TAUPIKH

DOI:

ASSIGNMENT

05/08/19

Date / Time:

30/8/19

Registered in Merimen:

Pre-assign / CCU / FTE

ym 9655L



Insured Vehicle No.:

Name of Insured:

FRANCO INTERIOR PTE LTD

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

20/7/19

Is driver the owner?

(YES / NO)

Name of Accident:

If NO, Driver Name / Age:

GURJANT SINGH

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

0016901191

HATENBISHI

MNL OF LOYANG MS

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SW 6194H



INSRS:
WSP:
Tel:
Liability:
RMKS:

che



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
	SW 6194H - X		ym 9655L - X
30/8/19	- BEGO SEND CASHIERY CLEARANCE TO TP	Non-Reporting Itr (1st):	
	- MUE REQUIRMB - OLD PART-BANDID TP.	Non-Reporting Itr (2nd):	
	- SEND LETTER TO OI - TO NOTIFY TP	Non-Reporting Itr (Final):	
	- CLAIM & NOC ISSUES.	Notification Itr (if non-pickup):	
		Call OI:	
		After call Itr to OI:	01/08/19 - UC
		Documentation Check List:	Handler Typist
26/08/19	- FINAURED	Notification Itr (if non-pickup)	
	- TYPE REPORT WHILE PENDING TP LOD	After call Itr to OI:	
	- REPORT DONE	Authorisation To Act:	
	- ORIGINAL TP LOD IN	Release Voucher:	DO BV
		Final Repair Bill:	
		Car Rental Invoice:	
01/10/19	- BELOW 48K HANDBE, NO BI REQUIRMB	Towing Invoice:	
	- SEND ACCEPTANCE BULK TO TP	LTA / GIA:	
	- ALL BOOK IN ORDER.	Medical Bill:	
	- TO CLOSE.	PIC:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
PRELIMINARY ADVICE	Date/Time: 06/08/19	Post-Repair Photos:	
	Sent By: BG	Others:	

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: P/P	SS 3,222.00	(3 days) Reduction: 31 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with: 3030	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(A/real / Assessed) BOLA S/N No.:	27
Repair Cost (w/gar)	SS 3,447.54		
Loss of Rental (LOR) (w/gar)	SS 24.00	(3 days) X 2100.00	
Loss of Use (LOU):	SS -	(5 x days)	
Loss of Income (LOI):	SS -	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS 2.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost:	SS -		
Total:	SS 3,770.54	Global Sum SS: -	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 3,770.54	Name 1:	OKUS 4 CARRIAGE FRANCES PTE LTD
Payee 2: (Strike if N.A.)	SS -	Name 2:	-
Payee 3: (Strike if N.A.)	SS -	Name 3:	-



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EG119013369/T1hb3

Date: 06/08/2019

The Motor Claims Department
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLD6199H

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 05.08.2019 at the premises of M/s Cycle & Carriage France Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,413.00
Revised Estimate Amount	: S\$	2,753.00
"Check" Items Amount	: S\$	490.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
Rear Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 3 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

ESTIMATE

Company Reg No. 200609327M
 GST Reg No. MR-8500111-X

Invoice Name & Address		Owner Name & Vehicle Info	
Ong Peiqi Jean (wang Peiqi Jea		Cust No/Name	/Ong Peiqi Jean (Wang Peiqi Jean
Blk 950 Hougang St 91		Reg No/Reg Date	SLD6199H*F55/ 20/06/2016
#05-318		Date In/Mileage	/ 0
Singapore 530950		Chassis No	VF73DBHZTFJ864897
		Engine No	10JBHD3028023
Contact No	Mobile: 98303353	Make/Model	CIT/C4P 1.6 BLUEHDI EAT6 SEDUCTION
		Colour/Trim	PYM / BMF

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00073	Cash	27/07/2019/ 11:30	QUA	265 / AndreChow	14592

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW ACCIDENT DAMAGED PORTION ON REAR BUMPER, REPAIR END PANEL				600- 1200.00
E PNT88000 REMOVE AND INSTALL REVERSE PARKING SENSORS				80- 150.00
E PNT98000 RESPRAY ACCIDENT DAMAGED PORTION ON REAR BUMPER, REAR END PANEL				420- 840.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				50- 100.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				✓ 300.00-
M SUNDRY <i>New</i> SUNDRIES				20- 50.00
M REAR BUMPER	1.00	952.00	0.00	✓ 952.00-
M BUMPER SKIRT	1.00	331.00	0.00	✓ 331.00-
M BRACKET SET	1.00	107.00	0.00	✓ 107.00
M BRACKET SET	1.00	61.00	0.00	✓ 61.00
M BRACKET	1.00	152.00	0.00	✓ 152.00-
M LOW RR PAN FIX	1.00	170.00	0.00	✓ 170.00

Estimate

TSUPP

SURVEYOR NAME: Taujhi 97495449
 SURVEYOR SIGNATURE: *Taujhi*
 DATE: 5/8/19 03pm WP
 REMARKS: Resurvey before paint
swp 11kanto.com 03 days

UKK Auto Consultants hence notify the Repairer of the following:

- To remove before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed

Authorized signatory and company stamp surveyed and is subject to final approval from Insurance Company

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Parts	1,773.00
Labour	2,590.00
Standard Menu	0.00
Specialist Job	0.00
Diagnostics Job	0.00
Sundry/Others	50.00
Total(w/o GST)	4,413.00

4,730.00

☐ Third Party Report



Exceptional Journeys

SUPPLEMENTARY

INSURANCE CO : ERGO INSURANCE PTE LTD (Formally SHC Insurance)

REGISTRATION NO : SLD6199H

S/N	Description	Qty	Unit Price	Disc%	Amount
PARTS					
1	BUMPER BRACKET	1.00	317.00	0.00	317.00
Total					317.00
7 % GST					22.19
Grand Total					339.19

Thank You.

Yours faithfully

CYCLE & CARRIAGE FRANCE PTE LTD

JoJo Cheng

Customer Service

Tel : +65 6568 4554

PRO-FORMA INVOICE

Company Reg No. 200609327M
 GST Reg No. MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
ERGO INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985 Contact No	Cust No/Name /Ong Peiqi Jean (Wang Peiqi Jean) Reg No/Reg Date SLD6199H*FS5/ 20/06/2016 Date In/Mileage 05/08/2019/ 47716 Chassis/Package VF73D8HZTFJ864897 /A1P Engine No 10JBHD3028023 Make/Model CIT/C4P 1.6 BLUEHDI EAT6 SEDUCTION Colour/Trim PYM / 8MF



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00073	Cash	08/08/2019/ 15:37	TLA	881 / Jojo Cheng	14592	0

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNTB8000 RENEW DAMAGED PORTION ON REAR BUMPER				✓ 600.00
E PNTB8000 REMOVE AND INSTALL REVERSE PARKING SENSORS				✓ 80.00
E PNT98000 RESPRAY DAMAGED PORTION ON REAR BUMPER				✓ 420.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				✓ 50.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				✓ 300.00
M SUNDRY SUNDRIES				✓ 20.00
X REAR BUMPER	1.00	952.00	0.00	✓ 952.00
X BUMPER SKIRT	1.00	331.00	0.00	✓ 331.00
X BRACKET	1.00	152.00	0.00	✓ 152.00
X BUMPER BRACKET - supp	1.00	317.00	0.00	✓ 317.00
Z TEXT ERGO TP CLAIM YM9655L DOA: 26/07/2019 SURVEYOR: TAUFIKH 05/08/2019				

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	1,752.00	Nett	3,222.00
Labour	1,450.00	7% GST on	225.54
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	3,447.54
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	20.00	Total Due	3,447.54
Total(w/o GST)	3,222.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, 30 July 2019 10:15 AM
To: assignments
Subject: FW: TP CLAIM SLD6199H AGAINST YM9655L DOA 26.07.2019

11:01 am @ 30/7/2019
person @ Andre
vehicle not in.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) -

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Tuesday, 30 July 2019 10:12 AM
To: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: RE: TP CLAIM SLD6199H AGAINST YM9655L DOA 26.07.2019

Without Prejudice

Dear Andre,

Liability not in our insured favour, we proceed to appoint LKK.

Aside to LKK,

Kindly arrange.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID: +65 6829 9197
ivy.yong@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Andre Chow En De [<mailto:andre.chow@cyclecarriage.com.sg>]
Sent: Tuesday, 30 July, 2019 10:05 AM
To: Phoebe Xie; Ivy Yong; Jeannie Cheng; ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Don Bong Kiong Hua; Edwin Abcede Caina; Coco Lu Ting
Subject: FW: TP CLAIM SLD6199H AGAINST YM9655L DOA 26.07.2019

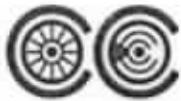
Dear Officer in Charge,

Any update?

Has any surveyor and case handler been assigned?

Best Regards,

Andre Chow
Manager – Aftersales Operations



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 9144 9137 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

From: Andre Chow En De
Sent: Saturday, 27 July, 2019 12:22 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Subject: TP CLAIM SLD6199H AGAINST YM9655L DOA 26.07.2019

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number **SLD6199H**), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number **YM9655L**) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Should there be a need for us to select a loss adjustor, we would choose **LKK Auto Consultants**.

Do let me know the liability at the soonest possible.

Best Regards,

Andre Chow

Manager – Aftersales Operations



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Shu Pei (LKKAuto)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Tuesday, 30 July 2019 4:04 PM
To: Shu Pei (LKKAuto)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: TP CLAIM SLD6199H AGAINST YM9655L DOA 26.07.2019
Attachments: YM9655L.pdf

Hi

Please refer attached

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
T/O: +65 6629 9197
ivy.yong@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 30 July, 2019 4:02 PM
To: Ivy Yong
Cc: Admin A; Vic (LKKAuto)
Subject: RE: TP CLAIM SLD6199H AGAINST YM9655L DOA 26.07.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of TP & OI GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 30 July 2019 11:20 AM

To: ivy.yong@ergo.com.sg; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM SLD6199H AGAINST YM9655L DOA 26.07.2019

Dear Ivy,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>

Sent: Tuesday, 30 July 2019 10:12 AM

To: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

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Without Prejudice

Dear Andre,

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Ivy Yong
ERGO Insurance Pte. Ltd.

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ivy.yong@ergo.com.sg

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Sent: Tuesday, 30 July, 2019 10:05 AM
To: Phoebe Xie; Ivy Yong; Jeannie Cheng; ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Don Bong Kiong Hua; Edwin Abcede Calina; Coco Lu Ting
Subject: FW: TP CLAIM SLD6199H AGAINST YM9655L DOA 26.07.2019

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Andre Chow
Manager – Aftersales Operations



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From: Andre Chow En De

Sent: Saturday, 27 July, 2019 12:22 PM

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Subject: TP CLAIM SLD6199H AGAINST YM9655L DOA 26.07.2019

Dear Officer In-Charge,

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Should there be a need for us to select a loss adjustor, we would choose **LKK Auto Consultants**.

Do let me know the liability at the soonest possible.

Best Regards,

Andre Chow

Manager – Aftersales Operations



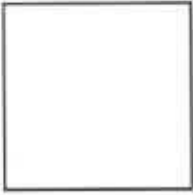
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Vic



CYCLE & CARRIAGE FRANCE PTE LTD

Body & Paint Centre
209 Pandan Gardens, Singapore 609339
Tel +65 6568 4501 - Fax +65 6565 1240
Company No. 199405410K

Our ref : SLD6199H
Your ref: YM9655L

Date : 03th September 2019

Mr Taufikh (Case Handler)
LKK AUTO CONSULTANTS PTE. LTD.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02-25
Singapore 408933

Dear Sir/ Madam,

RE: SUBMISSION OF DOCUMENTS FOR SLD6199H – DOA: 26/07/2019

Kindly be informed that our customer, Ms Ong PeiQi Jean, owner of vehicle registration no. SLD6199H (insured with AIG) holds vehicle registration no. YM9655L which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost	:	\$ 3,447.54	
Loss of Rental/ Use	:	\$ 321.00	(\$ 107.00 x 03 days)
GIA/ LTA Search Fee	:	\$ 2.00	
Total	:	\$ 3,770.54	

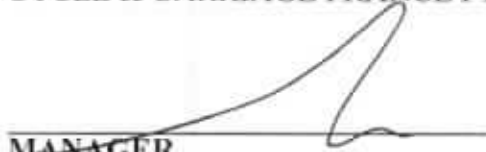
We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage France Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,
CYCLE & CARRIAGE FRANCE PTE LTD


MANAGER
SERVICE OPERATIONS - PG



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EG119013369/hb3

01 AUGUST 2019

FALKCON INTERIOR PTE LTD
20 LOYANG STREET
SINGAPORE 508849
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING YM 9655L AND SLD 6199H ALONG/AT LOYANG AVENUE ON 26/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLD 6199H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability may not also be in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *ERGO Insurance Pte Ltd*
(Motor Claims Dept)



Exceptional Journeys

To:

Cycle & Carriage France Pte Limited
("Cycle & Carriage")

209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

Date: 27th July 2019

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SLD6199H (vehicle no.) (the "Vehicle").
2. As a result of a motor incident occurring on 26th July 2019 (date and time of accident) on/along LOYANG AVE TOWARDS CHANGI VILLAGE (location) between the Vehicle and YM9655L (3rd party vehicle(s) number, if any) (the "Accident"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "Claims") which I/we may have against third party insurers and/or any other parties ("Third Parties") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

A handwritten signature in black ink, appearing to be "JP" or similar, written above a horizontal line.

Name: ONG PEIQI, JEAN
NRIC No.: 522D

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
ERGO INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985 Contact No	Cust No/Name /Ong Peiqi Jean (Wang Peiqi Jean) Reg No/Reg Date SLD6199H*F55/ 20/06/2016 Date In/Mileage 05/08/2019/ 47716 Chassis/Package VF730BH2TFJ864897 /A1P Engine No 10JBHD3028023 Make/Model CIT/C4P 1.6 BLUEHD1 EAT6 SEDUCTION Colour/Trim PYM / 8MF



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00073	Cash	02/09/2019/ 09:12	TLA	881 / Jojo Cheng	14592	73005392		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								600.00
RENEW DAMAGED PORTION ON REAR BUMPER								80.00
E PNT88000								420.00
REMOVE AND INSTALL REVERSE PARKING SENSORS								
E PNT98000								50.00
RESPRAY DAMAGED PORTION ON REAR BUMPER								
A 54900099								300.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								
A 10028901								20.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST								
USING HI-SCAN PRO TEST								
M SUNDRY								
SUNDRIES					1.00	952.00	0.00	952.00
X REAR BUMPER					1.00	331.00	0.00	331.00
X BUMPER SKIRT					1.00	152.00	0.00	152.00
X BRACKET					1.00	317.00	0.00	317.00
X BUMPER BRACKET								
Z TEXT								
ERGO TP CLAIM YM9655L								
DOA: 26/07/2019								
SURVEYOR: TAUFIKH LKK 05/08/2019								

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	1,752.00		Nett	3,222.00
Labour	1,450.00	7% GST on	3222.00	225.54
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	3,447.54
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	20.00		Total Due	3,447.54
Total(w/o GST)	3,222.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



LEASING

CYCLE & CARRIAGE LEASING PTE. LTD.
208 Pandan Gardens, Singapore 609339
Tel +65 6251 8860 · Fax +65 6251 0990
leasing.cyclecarriage.com
Incorporated in Singapore
Company Reg No. 201900307R
GST Reg No. 201900307R

**Miss Ong Pei Qi Jean C/O Cycle & Carriage France
Pte Ltd**

520 Serangoon North Avenue 4 #09-172
Singapore 550520

Attn: Ong Pei Qi Jean C/O Cycle & Carriage France Pte Ltd
(98303353)

Agreement Period: 05/08/2019- 09/08/2019

Tax Invoice

Inv No. : RIN19080011
Date : 13 Aug 2019
Ref : SMM5484G
Curr : SGD
Terms : 7 Days
RA No. : RRA19070018
Sales : Justice Yu

#	Description	Qty	Unit	Unit Price	Amt
1	Vehicle Reg No : SMM5484G Make / Model : KIA CERATO 1.6(A) LX Rental Dates : Rental Billing From 05/08/2019 to 07/08/2019 Period : 3 days Rental Rate : S\$100.00 per day Reference No : SLD6199H	3.00	Days	100.00	300.00

Remarks:

3 Days x \$100 daily.

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Cycle & Carriage
Leasing Pte. Ltd.

Subtotal Before GST : S\$ 300.00
7 % GST on S\$ 300.00 : S\$ 21.00
Total Amt Incl. GST: S\$ 321.00

RENTAL AGREEMENT

No. RRA19070018

Date: 31 Jul 2019

The Driver (as identified below) wishes to lease from **Cycle & Carriage Leasing Pte. Ltd.** (UEN: 201900307R), a company incorporated in Singapore with its registered office at 239 Alexandra Road, Singapore 159930 ("Owner"), and the Owner has agreed to lease to the Driver, the Vehicle (as identified below), subject to the terms and conditions set out below and in the attached Terms and Conditions of Rental.

1. RENTAL DETAILS

Vehicle No. : SMM5484G
Vehicle Type : Kia Cerato L
Vehicle Model : CERATO 1.6(A) LX
Commencement Date : 05/08/2019
End Date : 09/08/2019
Location : 209 Pandan Gardens,
Singapore 609339
Collection Date : 05/08/2019

2. PAYMENT

Day: 3 days x 100.00 \$ 300.00
Week \$ 0.00
Month \$ 0.00
Subtotal \$ 300.00
GST \$ 21.00
Nett Amount \$ 321.00
Security Deposit \$ 0.00

3. HIRER PARTICULARS

Name : Ong Pei Qi Jean C/O Cycle
& Carriage France Pte Ltd
NRIC/FIN/Passport No. : 522D
Address : 520 Serangoon North
Avenue 4 #09-172
Singapore 550520
Mobile Number : +6598303353
Driving License No. : 522D

REMARKS

Vehicle Reg No : SMM5484G Make / Model : KIA
CERATO 1.6(A) LX Rental Dates : Rental Billing From
05/08/2019 to 07/08/2019 Period : 3 days Rental
Rate : S\$100.00 per day Reference No : SLD6199H

In the event of a change to any of your contact details or personal particulars stated above, please notify us immediately. You will be receiving notices and communications relating to this Agreement via email and SMS to the email address and mobile number stated above.

Personal Data

I consent to the collection, use and disclosure of my personal data by Jardine Cycle & Carriage Limited and its subsidiaries and affiliates ("JCCL"), in accordance with the terms of JCCL's Privacy Statement, which can be found at <https://www.jcclgroup.com/privacy-statement/> and hard copies of which are available from JCCL upon request.

I wish to receive customer surveys and information about promotions, events and products and services ("marketing and promotional information") from Jardine Cycle & Carriage Limited and its subsidiaries and affiliates ("JCCL"). I consent to the collection, use and disclosure of my personal data for such marketing purposes by JCCL and its agents. I wish to receive such marketing and promotional information by email, telephone calls, SMS, and post.

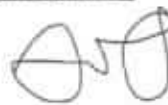
My consent above is voluntarily given and I am aware that I may withdraw my consent at any time by sending a notification to Cycle & Carriage Leasing at leasing@cyclecarriage.com. I have read and understood the Privacy Statement and been acquainted with my right to access my personal data. I have checked and do confirm that the personal data I have provided is true, complete and accurate.

The Owner




For and on behalf of
Cycle & Carriage Leasing Pte. Ltd.
Name /Designation: Justice Yu

The Driver



Name : Ong Pei Qi Jean



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-121577

Date of Request: 27/07/2019

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 27/07/2019
Enquiry By Mabel Tan Shieh Yuen
TP Vehicle No. YM9655L
Accident Date 26/07/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YM9655L	ERGO Insurance Pte. Ltd.	12/02/2019-11/02/2020	6829 9199

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-121577

Date of Request: 27/07/2019

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 27/07/2019
Enquiry By Mabel Tan Shieh Yuen
TP Vehicle No. YM9655L
Accident Date 26/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 14/10/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YM 9655L (Insd Veh)	Your Ref. No. : DMC919001199
	SLD 6199H (TP Veh)	Our Ref. No. : CC4/EG19013369/T1hb3q2
Date of Accident	26/7/2019	

Liability	100%	
Final Repair Cost	: \$ 3,447.54	
Loss of Use	: \$	days
Rental (If any)	: \$ 321.00	3 days
Others:	: \$ 2.00	
	: \$	
	3,770.54	
Final Settlement Sum	: \$ 3,770.54	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	CYCLE & CARRIAGE FRANCE PTE LIMITED	: \$ 3,770.54
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EGI19013369/T1hb3q2

5 TEMASEK BOULEVARD
#04-05 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 14-10-2019



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YM 9655L	Veh. Inspected	SLD 6199H
Policy No.	DMCG19001199	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	PHOEBE	Assign Date	30/07/2019

2. Vehicle Particulars & Condition

Make & Model	CITROEN C4	c.c	1560
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	VF73DBHZTFJ864897	Colour	RED
Odometer	47716	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	MICHELIN	6 mm
L/H Front Tyre	205/60 R16	MICHELIN	6 mm
R/H Rear Tyre	205/60 R16	MICHELIN	6 mm
L/H Rear Tyre	205/60 R16	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	26/07/2019	Inspection Date	05/08/2019
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	-----------------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLD 6199H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	SUNDRIES (SN)	NECESSARY	50.00	20.00
1	REAR BUMPER (SN)	DEFORMED	952.00	952.00
1	BUMPER SKIRT (SN)	CUT	331.00	331.00
1	SET BRACKET (SN)	NOT NECESSARY	107.00	-
1	SET BRACKET (SN)	NOT NECESSARY	61.00	-
1	BRACKET (SN)	DEFORMED	152.00	152.00
1	LOW RR PAN FIX (SN)	NOT NECESSARY	170.00	-
1	BUMPER BRACKET (SN) (ADDITIONAL)	DISTORTED	317.00	317.00
			2,140.00	1,772.00
	<u>LABOUR</u>			
	RENEW ACCIDENT DAMAGED PORTION ON REAR BUMPER ,REPAIR END PANEL.		1,200.00	600.00
	REMOVE AND INSTALL REVERSE PARKING SENSORS.		150.00	80.00
	RESPRAY ACCIDENT DAMAGED PORTION ON REAR BUMPER ,REAR END PANEL.		840.00	420.00
	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM.		100.00	50.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		300.00	300.00
			2,590.00	1,450.00
	GRAND TOTAL		4,730.00	3,222.00
	RECOMMENDED COST OF REPAIRS			3,222.00

Report Ref No. CC4/EGI19013369/T1hb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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