

1/5/2010

INS. CASE OWNER:

CC 4/III1901

3766, \$ p639

LJK:

IDAC:

Surveyor:

Khanh

DOI:

ASSIGNMENT

4/15/19

Date / Time:

21/7/19

Registered in Merimen:

20/7/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 31612

Name of Insured:

CTPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

21/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: TAN Tok SON

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

GBO 27/7/19

INSRS:
WSP:
Tel:
Liability:
RMKS:aichd
AutoINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

19/8/19

File -> type mandate

18/10/19

File -> sent to email DV

21/10/19 - File pass to LSP to close.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

4066.00

Loss of Rental (LOR):

SS

480.00 (SSU x 6 days)

Loss of Use (LOU):

SS

480.00 (SSU x 6 days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

29.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

4575.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4575.00

Name 1:

Accord Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

III

ASSIGNMENT

From:

Date:

31.7.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

GBD 27270

at Workshop m/s

Accord Auto

of

10 Amt Industrial Park 2A Amt Auto

Insured:

Doh #03-11

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

Aster 11.000.00

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / FR Seen:

Consistent? : Yes or No

Est. Repairs:

5 days

Res.: Yes or No

Lum Sum:

20 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

mp"

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

GBD 27270

Vt Regn:

08 14

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Hiace

CC

2982

Colour:

White

A/C

Insured / Std / NI / NA

Sp. Reading

18186P

Tr/Radio:

Insured / Std / NI / NA

Eng/No:

JTHFT02 P300 147540

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: NI / S/Rim / STD A/Rim or

Tyre Size:

F:

195R15x8

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

25/7/19

D.O.L.

31/7/19

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

U s # 39w CRP 6996-96 (654)

541RS + Van - 2

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS \$

Photo

Others

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

TOTAL

Report Format:

Lump Sum / I.B.I. (\$

Kp

ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

ESTIMATE

India International Insurance Pte Ltd

64 Cecil St #04/#05

IOB Building

Singapore 049711

Attn: Accident Claim Department

Date : 27.07.2019

Vehicle No : GBD 2727 D

Veh Make/Model : Toyota

YOM : Hiace

Chassis No : JTFHT02P300147540

Date of Accident : 25.07.2019

Not Authorised

611 Syg & 38001

Reserve After Repair

No	Qty	Description	Amount \$	
		List Items:-		
1	1	Rear tail gate	\$ 1,974.60	✓
2	2	Rear tail gate hinge	\$ 190.28	✓
3	1	Rear tail gate lock	\$ 298.60	✓
4	1	Rear tail inner compartment/Trim board	\$ 425.17	✓
5	1	Rear tail gate logo	\$ 65.00	✓
6	1	Rear tail gate garnish panel (with key lock)	\$ 372.14	✓
7	1	Rear tail gate lock striker	\$ 132.90	✓
8	1	Rear weatherstripe	\$ 427.80	✓
9	1	Rear bumper <i>539.00</i>	\$ 585.90	✓
10	2	Rear bumper side bracket	\$ 144.32	✓
11	1	Rear bumper bracket	\$ 220.00	✓
12	10	Rear bumper clips	\$ 40.00	✓
13	1	Rear end panel (Inner)	\$ 912.89	✓
14	1	Rear end panel (Outer) <i>566.10</i>	\$ 725.14	✓
15	6	Rear end panel garnish clips	\$ 30.00	✓
16	1	Rear end panel garnish/Top cover	\$ 198.86	✓
17	1	Rear LH side end panel	\$ 335.75	✓
18	2	Rear LH small cover (under lamp)	\$ 317.60	✓
19	2	Rear lamp <i>426.80</i>	\$ 853.60	✓
20	2	Rear LH lamp clips	\$ 16.00	✓
21	Set	LH & RH Inner fender compartment clips	\$ 80.00	✓
22	1	Rear floor panel	\$ 880.60	✓
23	1	Step panel bumper	\$ 208.00	✓
24	Set	Rear tail gate windscreen moulding	\$ 150.00	✓
25	1		\$ -	
26	1		\$ -	
27	1		\$ -	
28	1		\$ -	
29	1		\$ -	
30	1		\$ -	
Total - List Item			\$ 9,585.15	
Less 25%			\$ (2,396.29)	
Total			\$ 7,188.86	

ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

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Date : 27.07.2019

Vehicle No : GBD 2727 D

Veh Make/Model : Toyota

YOM : Hiace

Chassis No : JTFHT02P300147540

Date of Accident : 25.07.2019

No	Qty	Description	Amount S
		Balance c/f	
		Special Nett Items:-	
1	1	Car plate number	\$ 50.00
2	1	Rear tail gate windscreen sealant	\$ 100.00
3	1	70 KM/H Sticker	\$ 10.00
4	Set	Rear tail gate inner compartment clips	\$ 60.00
5	1	Reverse sensor	\$ 280.00
6	1	8 Pax sticker	\$ 10.00
7	1	Rear tail gate "TOYOTA" logo sticker	\$ 98.00
8	1	Rear tail gate "HIACE" logo sticker	\$ 101.00
		Total - SN Item	\$ 709.00
		Less 10%	\$ 638.10
		Labour Charges:-	
1		Spray painting on all affected area.	\$ 800.00
2		Labour remove/refix accident damages parts to knock, jack, cut weld and realign accident affected area.	\$ 1,000.00
3		To apply anti rust treatment.	\$ 120.00
4		To check wiring system & light.	\$ 100.00
5		To check & adjust wheel alignment.	\$ 100.00
6		To remove and replace reverse sensor.	\$ 120.00
7		To remove / Refix tail gate windscreen to new tail gate	\$ 180.00
8		To remove / Refix inner compartment to facilitate repair	\$ 280.00
9		To remove / Refix replace tail gate inner trim board, mechemism (etc)...	\$ 150.00
10		To check water leaking	\$ 120.00
		Total - L/C	\$ 2,970.00
		Sub-Total	\$ 10,796.96
		7% GST	\$ 755.78
		Total	\$ 11,552.74

Link Auto Centre
 The Repairer of the following:
 • To survey before/after spray painting
 • To display damaged part(s) during survey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be surveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

ESTIMATE

India International Insurance Pte Ltd

64 Cecil St #04/#05

IOB Building

Singapore 049711

Attn: Accident Claim Department

Date : 27.07.2019

Vehicle No : GBD 2727 D

Veh Make/Model : Toyota

YOM : Hiace

Chassis No : JTFHT02P300147540

Date of Accident : 25.07.2019

*Not Authorised
6/1/2019 & ?
P-5 day, Recovery After Repair*

No	Qty	Description	Amount S
List Items:-			
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3	1	Rear tail gate lock	\$ 298.60 ✓
4	1	Rear tail inner compartment/Trim board	\$ 425.17 X
5	1	Rear tail gate logo	\$ 65.00 ✓
6	1	Rear tail gate garnish panel (with key lock)	\$ 372.14 X
7	1	Rear tail gate lock striker	\$ 132.90 ✓
8	1	Rear weatherstripe	\$ 427.80 X
9	1	Rear bumper	\$ 585.90 ✓
10	2	Rear bumper side bracket	\$ 144.32 X
11	1	Rear bumper bracket	\$ 220.00 ?
12	10	Rear bumper clips	\$ 40.00 ✓
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14	1	Rear end panel (Outer)	\$ 725.14 ?
15	6	Rear end panel garnish clips	\$ 30.00 X
16	1	Rear end panel garnish/Top cover	\$ 198.86 X
17	1	Rear LH side end panel	\$ 335.75 X
18	2	Rear LH small cover (under lamp)	\$ 317.60 X
19	2	Rear lamp	\$ 853.60 ✓
20	2	Rear LH lamp clips	\$ 16.00 ✓
21	Set	LH & RH Inner fender compartment clips	\$ 80.00 X
22	1	Rear floor panel	\$ 880.60 X
23	1	Step panel bumper	\$ 208.00 X
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27	1		\$ -
28	1		\$ -
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Less 25%			\$ (2,396.29)
Total			\$ 7,188.86

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		Total - SN Item	\$ 709.00
		Less 10%	\$ 638.10
		Labour Charges:-	
1		Spray painting on all affected area.	\$ 800.00
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3		To apply anti rust treatment.	\$ 120.00
4		To check wiring system & light.	\$ 100.00
5		To check & adjust wheel alignment.	\$ 100.00
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8		To remove / Refix inner compartment to facilitate repair	\$ 280.00
9		To remove / Refix replace tail gate inner trim board, mechemism (etc)...	\$ 150.00
10		To check water leaking	\$ 120.00
		Total - L/C	\$ 2,970.00
		Sub-Total	\$ 10,796.96
		7% GST	\$ 755.78
		Total	\$ 11,552.74

Let Auto Consultants hereby notify the Director of the following:

- To survey before/after spray painting
- To survey damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be reviewed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 29 July 2019 4:41 PM
To: Accord Auto(Claims); 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Zuhaidah Samsuri
Subject: RE: MCT19070678: Accident Involving GBD2727D & SHA3161Z on 25.07.2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle GBD2727D and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

P: Wai Ping
T: 4.49pm
V: Out
G: ✓

From: Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]
Sent: 29 July, 2019 4:22 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>; CDG Claims Control <claimscontrol@comfortdelgro.com>
Subject: Re: MCT19070678: Accident Involving GBD2727D & SHA3161Z on 25.07.2019

Hi Gabriel,

Please arrange LKK Auto Consultants Pte Ltd to conduct PRS and also provide us 10 surveyor name.

Thank you.

Kind regards,
Wai Ping

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Mon, 29 Jul 2019 at 13:33, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Fleet Safety [mailto:fleetsafety@cdgtaxi.com.sg]

Sent: 29 July, 2019 12:02 PM

To: Accord Auto(Claims) <claims@mycarworkshop.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>; CDG Claims Control <claimscontrol@comfortdelgro.com>;
Zuhaidah Samsuri <aida@iii.com.sg>

Subject: MCT19070678: Accident Involving GBD2727D & SHA3161Z on 25.07.2019

Importance: High

Dear Saleha

Noted with thanks.

Aside to Wai Ping (Accord Auto)

Our driver has filed the report. Taxi is insured with India International Insurance Pte Ltd.

We have forward your email to our insurer, III.

Please wait for their reply.

Regards

Doris Lim

Fleet Safety Department

Hotline Contact No: 6550 8768

ComfortDelGro, Taxi Business

"Start your day with road safety in mind"

From: CDG Claims Control <claimscontrol@comfortdelgro.com>
Sent: Monday, 29 July 2019 11:57 AM
To: Accord Auto(Claims) <claims@mycarworkshop.com.sg>; Fleet Safety <fleetsafety@cdgtaxi.com.sg>
Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>
Subject: Re: Accident Involving GBD2727D & SHA3161Z on 25.07.2019

Without Prejudice

Dear Sir/Mdm,

SHA 3161Z is not under our purview. Taxi side is copied, please check with them directly.

Thank you
Best Regards
Saleha
Claims Department
Tel: 63837953 Fax: 63837626

We are committed to excellence. For our continual improvement, please contact Mr Peter Chelliah at peterjc@comfortdelgro.com if you have any suggestions or have yet to receive a response to your issue. We welcome your feedback.

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Monday, July 29, 2019 11:11 AM
To: CDG Claims Control <claimscontrol@comfortdelgro.com>
Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>
Subject: Accident Involving GBD2727D & SHA3161Z on 25.07.2019

Hi Office In-charge,

Kindly assist arrange Pre-Repair Survey for GBD2727D, vehicle not in workshop.

DOA: 25.07.2019 @ 20:20

Accident Location: Bukit Merah to CTE, Moulmein Exit

Please provide us 10 surveyor name list.

Thank you.

Kind regards,
Wai Ping

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999

Tel : (65) 6481 9517

Fax : (65) 6481 9516

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

CityCab Pte Ltd Registration No. 199502839G

Comfort Transportation Pte Ltd [Registration No. 199303821R]

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry,

including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks		By
1	30 Jul 2019 15:56	Clm Dtl Modified	Claimant's Name: -> -.		[A] Lau Shu Pei
2	30 Jul 2019 15:56	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.		[A] Lau Shu Pei
3	30 Jul 2019 15:56	Clm Created	Reg No: GBD2727D. Acct Date: 2019/07/25. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Accord Auto Services Pte Ltd (HQ)		[A] Lau Shu Pei
4	30 Jul 2019 15:56	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] Lau Shu Pei
5	30 Jul 2019 15:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/08		[A] Lau Shu Pei
6	30 Jul 2019 15:56	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] Lau Shu Pei
7	30 Jul 2019 15:57	Label Added	(30653):Direct Settlement.		[A] Lau Shu Pei
8	30 Jul 2019 15:57	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID		[A] Lau Shu Pei
9	01 Aug 2019 15:02	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> KENNETH KONG		[A] Lau Shu Pei
10	01 Aug 2019 15:03	Clm Dtl Modified	Claimant's Name: - -> POWER DEKOR (S) PTE LTD. Claimant's ID: -> 200818501Z.		[A] Lau Shu Pei
11	01 Aug 2019 15:03	Clm Veh Model Changed	(206086) -> (201011) TOYOTA HIACE 3.0 D (M).		[A] Lau Shu Pei
12	07 Aug 2019 17:31	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Apr 2019 15:24	Cim Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	16 Apr 2019 15:24	Cim Veh Model Changed	(205452) HYUNDAI I30 GDH 1.6 D TCI 5DR DCT (M).	[A] HOW MEI KWAN
3	16 Apr 2019 15:24	Cim Created	Reg No: SHB8358K. Acct Date: 2019/04/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	16 Apr 2019 15:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 Apr 2019 15:24	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2019/04/26	[A] HOW MEI KWAN
6	16 Apr 2019 15:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 Apr 2019 15:24	Label Added	(30650):Non-Reporting,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	16 Apr 2019 15:24	Adj Adjuster Assigned	[None] -> KALVIN ANG WEI KUN	[A] HOW MEI KWAN
9	18 Apr 2019 08:34	Label Removed	(30650):Non-Reporting.	[A] HOW MEI KWAN
10	08 Aug 2019 10:29	Adj Mandate Request	Cur.Req:0.00:PODS Liability:100% (BOLA 5) Remarks: 3rd party video shows that traffic light was green in his favour.	[A] CHEW HSIAO TONG
11	08 Aug 2019 15:58	Video Downloaded	Downloaded Video - Accident IV SH6654G	[I] Sundari Nagarajan
12	08 Aug 2019 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2019/04/26. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
13	08 Aug 2019 16:00	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2240217	08/08/2019 10:31	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHB8358K	Pool Chin Han Daniel	xx.xx
2240239	08/08/2019 10:41	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHB8358K	Pool Chin Han Daniel	xx.xx

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 10 August 2019 10:43 AM
To: Accord Auto(Claims) (claims@mycarworkshop.com.sg)
Subject: Your ref: GBD2727D *Our ref: CC4/III19013366/Kpb3 [ACCIDENT INVOLVING SHA 3161Z(III) & GBD 2727D ON 25/07/2019]

Your ref: **GBD2727D**
Our ref: CC4/III19013366/Kpb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 3161Z(III) & GBD 2727D ON 25/07/2019

We refer to the above matter.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Please note that all finalisation subject insurer's approval.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / Inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

REPUBLIC OF SINGAPORE DRIVING LICENCE


 Licence Number **G7985934L**
 Name **SUBRAMANIAM SIVASANKAR**
 Birth Date **21 Feb 1986**
 Issue Date **03 Sep 2018**
 Valid Till **21/10/2023**

002841600G



S PASS
Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore


 Employer **POWER DECOR (S) PTE. LTD.**
 Sector **CONSTRUCTION**
 Name **SUBRAMANIAM SIVASANKAR**
 Occupation **DRIVER**
 N. No. **0 33768528**
 Date of Issuance **27-10-2017**
 Date of Expiry **17-11-2017**
 Date of Entry **17-11-2010**



LE450612

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE
Class 2B	Motorcycles <= 200 cc	22 Dec 2008
Class 3	Motor cars with unladen weight <= 3000kg with <= 7 passengers, exclusive of driver; and other motor vehicles with unladen weight <= 2500kg	22 Dec 2008
Class 4	Motor vehicles which are constructed to carry load or passengers and the unladen weight > 2500kg Motor vehicles which are not constructed to carry load or passengers and the unladen weight <= 7250kg	03 Sep 2018

NP 428A



VISIT PASS
Immigration Regulations


 Name **SUBRAMANIAM SIVASANKAR**
 Date of Birth **21-02-1986** M
 Nationality **INDIAN**
 ID No **G7985934L** Date of Issue **17-11-2017** Date of Expiry **17-11-2019**
MULTIPLE JOURNEY VISA ISSUED
 YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jul 2019 15:56	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lau Shu Pei
2	30 Jul 2019 15:56	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
3	30 Jul 2019 15:56	Clim Created	Reg No: GBD2727D. Acct Date: 2019/07/25. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Accord Auto Services Pte Ltd (HQ)	[A] Lau Shu Pei
4	30 Jul 2019 15:56	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);	[A] Lau Shu Pei
5	30 Jul 2019 15:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/08.	[A] Lau Shu Pei
6	30 Jul 2019 15:56	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
7	30 Jul 2019 15:57	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	30 Jul 2019 15:57	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	01 Aug 2019 15:02	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> KENNETH KONG	[A] Lau Shu Pei
10	01 Aug 2019 15:03	Clim Dtl Modified	Claimant's Name: - -> POWER DEKOR (S) PTE LTD. Claimant's ID: -> 200818501Z.	[A] Lau Shu Pei
11	01 Aug 2019 15:03	Clim Veh Model Changed	(206086) -> (201011) TOYOTA HIACE 3.0 D (M).	[A] Lau Shu Pei
12	07 Aug 2019 17:31	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
13	08 Aug 2019 14:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/08	[I] Sherini Pillai
14	08 Aug 2019 14:46	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
15	06 Sep 2019 09:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	06 Sep 2019 09:33	Clim Dtl Modified	Insured Name: -> -, Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
17	06 Sep 2019 09:33	Clim Dtl Modified	JPJ Reg. Date: -> 2014/08/27.	[A] JOANNE LEE KHANG MIN
18	06 Sep 2019 09:33	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	28 Sep 2019 14:22	Adj Mandate Request	Cur.Req:4795.00:PODS Liability: 100% *Quantum: (a)CORw/GST: \$4,066.00 + (b)LOU (7days x \$100.00): \$700.00 + (c)LTA/GIA search fee: \$29.00 = Total: \$4,795.00 *Vehicle Model: Toyota Hiace (2982cc) *5 recommendation repair days + 1Sunday + 1PRS = 7da	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2271460	06 Sep 2019 09:33:48	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBD2727D	SHA3161Z	11.77

Print Received Message

This mail is associated with :

*GBD2727D (MCT19070678)
[SHA3161Z]

TP

POWER DEKOR (S) PTE LTD
Jul 25 2019 12:00AM

[-]

Accord Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 30/09/2019 14:26 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4795.00) - GBD2727D - Claim Handler: Zuhaidah Bte Samsuri

Approved:4795.00.

Hsiao Tong (LKKAUTO)

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>
Sent: Thursday, 17 October 2019 6:21 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your ref: GBD2727D *Our ref: CC4/III19013366/Kpb3 [ACCIDENT INVOLVING SHA 3161Z(III) & GBD 2727D ON 25/07/2019]

Dear Hsiao Tong,

Agree your offer,

Kindly let us have your DV.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80
Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Thu, Oct 17, 2019 at 4:42 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:
Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,066.00
2. Loss of Use (6days x \$80.00)	\$ 480.00
3. LTA/GIA Search Fee	\$ 29.00
Total	\$ 4,575.00

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 10 August 2019 10:43 AM

To: Accord Auto(Claims) (claims@mycarworkshop.com.sg) <claims@mycarworkshop.com.sg>

Subject: Your ref: GBD2727D *Our ref: CC4/III19013366/Kpb3 [ACCIDENT INVOLVING SHA 3161Z(III) & GBD 2727D ON 25/07/2019]

Your ref: **GBD2727D**

Without Prejudice

Our ref: CC4/III19013366/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 3161Z(III) & GBD 2727D ON 25/07/2019

We refer to the above matter.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Please note that all finalisation subject insurer's approval.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 5 October 2019 9:02 AM
To: Accord Auto(Claims) (claims@mycarworkshop.com.sg)
Subject: RE: Your ref: GBD2727D *Our ref: CC4/III19013366/Kpb3 [ACCIDENT INVOLVING SHA 3161Z(III) & GBD 2727D ON 25/07/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,066.00
2. Loss of Use (6days x \$80.00)	\$ 480.00
3. LTA/GIA Search Fee	\$ 29.00
Total	\$ 4,575.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 10 August 2019 10:43 AM
To: Accord Auto(Claims) (claims@mycarworkshop.com.sg) <claims@mycarworkshop.com.sg>
Subject: Your ref: GBD2727D *Our ref: CC4/III19013366/Kpb3 [ACCIDENT INVOLVING SHA 3161Z(III) & GBD 2727D ON 25/07/2019]

Your ref: **GBD2727D**
Our ref: CC4/III19013366/Kpb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 3161Z(III) & GBD 2727D ON 25/07/2019

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 6271 5133/6271 7433 FAX: 6274 5715
GST Regn No: 201113141K

19 August 2019

India International Insurance Pte Ltd
64 Cecil St #04/#05
IOB Building
Singapore 049711

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: GBD2727D And SHA3161Z on 25.7.2019 Along Bukit Merah To CTE Moumein Exit.

We are the authorized repair workshop for the owner of motor vehicle no: **GBD2727D** which was involved in the captioned accident with your insured vehicle: **SHA3161Z**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	\$ 3,800.00
02) 7% GST	\$ 266.00
03) Loss Of Use 5 days @ \$180	\$ 900.00
04) 2 Day Pre-Repair	\$ 200.00
05) GIA/LTA Third Party Report Search Fee	\$ 29.00
	\$ 5,195.00

We enclosed herewith the following documents to support the claims:-

- | | |
|----------------------------|--|
| a) GIA report | d) Driver NRIC & Driving License |
| b) Repair Statement AMK574 | e) GIA/LTA Third Party Report Search Fee |
| c) Letter Of Authority | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

ACCORD
AUTO SERVICES PTE LTD

Celia Lai
Accord Auto Services Pte Ltd
Tel: 62717433 / 92740999
Email: avclaims@mycarworkshop.com.sg

LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: GBD 3727 D and SHA 3161 Z on 25.7.2019 Along Bukit Merah
TO LTE Mounmein Exit.

I/We, Power Dekor (S) Pte Ltd NRIC no. 200818501 Z
of _____

owner of motor vehicle no. GBD 3727 D do hereby appoint **Accord Auto Services Pte Ltd**
as my/ours authorised representation and _____

as my/ours solicitors to write, to negotiate and settle my/our claims against the other party/parties
involved in the above mentioned accident. I/We, Power Dekor (S) Pte Ltd
shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid
Accord Auto Services Pte Ltd and such payment will be constitute a full and final discharge of my
claims.



Signature of Owner

EXPRESS SETTLEMENT

Without Prejudice on Injury Claims

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19070678
Claimant Ref: GBD 2727D

We/I, ACCORD AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,066.00 (repair cost), S\$ 480.00 (loss of use/~~vehicle~~), S\$ 29.00 (search fee), vehicle no. GBD 2727D that was damaged pursuant to the accident which occurred on 25/07/2019 (date) at BUKIT MERAH TO CTE MOUMEIN EXIT (location) involving vehicle no. SHA 3161Z (insured vehicle). This is pursuant to the inspection conducted on 31/07/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner POWER DEKOR (S) PTE LTD ("the third party claimant") of vehicle no. GBD 2727D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to GBD 2727D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,575.00 to ACCORD AUTO SERVICES PTE LTD.

Dated this 21 day of Oct 2019.

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

ACCORD
AUTO SERVICES PTE LTD

Signed by "the workshop" (with chop)

Julia Lai

S 8564516 A

Blk 109 Bukit Merah Lane 3

#01-80 Singapore 159723

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



LKSC

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

(Masia Tony)

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 6271 5133/6271 7433 FAX: 6274 5715
GST Regn No: 201113141K

Date : 19 Aug 2019

India International Insurance Pte Ltd
64 Cecil St #04/#05
IOB Building
Singapore 049711

Our Ref No : AMK574
Insured : Power Dekor (S) Pte Ltd
Insured NRIC : 200818501Z
Make & Model : Toyota Hiace 3.0 D (M)
DOA : 25.7.2019
Claim Type : Third Party

REPAIR STATEMENT

Re: Vehicle Registration No:

GBD2727D

Cost Of Repair	\$	3,800.00
7% GST	\$	266.00
	\$	<u>4,066.00</u>

Accord Auto Services Pte Ltd

ACCORD
AUTO SERVICES PTE LTD



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-121942
Date of Request: 29/07/2019

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Date of Accident: 25/07/2019
Vehicle No: GBD2727D
Place of Accident: Bukit Merah to CTE Moumein Exit
Involving Vehicle No: SHA3161Z

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHA3161Z	Bukit Merah to CTE Moumein Exit	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-121931
Date of Request: 29/07/2019

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 25/07/2019
Place of Accident: BUKIT MERAH TO CTE, MOULMEIN
Client Vehicle No: GBD2727D

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Sep 2019 Edit Reg		29 Jul 2019 00:00 Edit Adj Rpt	\$53,800.00 Edit Estimates	\$53,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -	
Main Claimant:	POWER DEKOR (S) PTE LTD, Co. Reg. No.: 200818501Z	
Vehicle Reg. No.:	GBD2727D	Date of Loss: 25/07/2019 00:00 - :59 [58 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19070678	Policy/Cover Note No.: MCOM0015
Vehicle Reg. No. (Insured):	SHA3161Z	Policy No. (Claimant): D18MTPCV002614
		Excess:
Repairer:	Accord Auto Services Pte Ltd (Bukit Merah) BLK 1009 BUKIT MERAH LANE 3, #01-80, 159723 Bukit Merah - Tel:	
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]	
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 08/08/2019]	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
<ul style="list-style-type: none"> III_SG (30/09/2019): Alert - Adj Mandate Approved (\$54795.00) - GBD2727D - Claim Handler: Zuhaidah Bt... III_SG (08/08/2019): Alert - Adj Mandate Approved (\$50.00) - GBD2727D - Claim Handler: Zuhaidah Bte S... 		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*GBD2727D (MCT19070678)
[SHA3161Z]
TP
POWER DEKOR (S) PTE LTD
Jul 25 2019 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Accord Auto Services Pte Ltd

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

View [View in Browser](#)

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
2	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
3	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
4	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
5	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
6	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
7	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
8	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
9	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
10	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
11	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
12	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
13	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
14	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
15	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
16	07/08/19 17:30	General View		<input checked="" type="checkbox"/>
17	07/08/19 17:30	Odometer Reading		<input checked="" type="checkbox"/>
18	07/08/19 17:30	Chassis Number		<input checked="" type="checkbox"/>
19	28/09/19 14:20	Reinspection Photo		<input checked="" type="checkbox"/>
20	28/09/19 14:20	Reinspection Photo		<input checked="" type="checkbox"/>
21	28/09/19 14:20	Reinspection Photo		<input checked="" type="checkbox"/>
22	28/09/19 14:20	Reinspection Photo		<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/07/19 15:57	EMAIL FROM III DD 29072019		
2	01/08/19 17:42	TP ESTIMATE- MARKED		
3	01/08/19 17:42	TP GIA REPORT		
4	28/09/19 14:19	TP LOD		
5	28/09/19 14:19	Authorisation to Act		
6	28/09/19 14:19	WORKSHOP REPAIR INVOICE		
7	28/09/19 14:19	GIA RPT SEARCH FEE.		
8	31/10/19 08:47	DISCHARGE VOUCHER		

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	31/07/19 08:55	Singapore Accident Statement		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px; min-height: 100px;"> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) </div>			

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19013366/KPB3Q2

Date: 31/10/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant: GBD2727D Insured Vehicle No: SHA3161Z
 Vehicle No: GBD2727D Nature of Claim: TP Claim No: MCT19070678
 Date of Loss: 25/07/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBD2727D
 Make & Model: TOYOTA HIACE, 3.0 D (M) Engine No: 1KD2433305
 Reg. Date: 27/08/2014 (Man. Year: 2014) Chassis No: JTFHT02P300147540
 Colour: White Odometer: 181869 km
 Engine Capacity: 2982 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195 R15X8 Rear Tyre Size: 195 R15X8
 Front Left Side: Toyo 9 mm Rear Left Side: Toyo 9 mm
 Front Right Side: Toyo 9 mm Rear Right Side: Toyo 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,897.86	3,403.57	4,494.29	56.91
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,970.00	1,400.00	1,570.00	52.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,867.86	4,803.57	6,064.29	55.80
Approved Total (Overridden) (S\$)		3,800.00		
(S\$)	10,867.86	3,800.00	7,067.86	65.03
+ GST 7.00/7.00% (S\$)	760.75	266.00	494.75	65.03
Nett Amount (S\$)	11,628.61	4,066.00	7,562.61	65.03
+ Loss of Use (6.0 x S\$80.00/day) (S\$)		480.00		
+ Doc/Search Fee (S\$)		29.00		
Nett Liability (S\$)		4,575.00		

INSPECTION

Date of Assignment: 29/07/2019
 Date Inspected: 31/07/2019 Inspected At: 10 ANG MO KIO INDUSTRIAL PARK
 2A AMK AUTO POINT #03-11
 Repairer: Accord Auto Services Pte Ltd (HQ)
 Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 06 Sep 2019)	
Parts:	N/A	TOYOTA HIACE 3.0 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBD2727D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAIL GATE	Bent	1,974.60 FL	*1,974.60 FL
2	2		*REAR TAIL GATE HINGE	Repair	190.28 FL	*- FL
3	1		*REAR TAIL GATE LOCK	Dented	298.60 FL	*298.60 FL
4	1		*REAR TAIL INNER COMPARTMENT /TRIM BOARD	Serviceable	425.17 FL	*- FL
5	1		*REAR TAIL GATE LOGO	Necessary	65.00 FL	*65.00 FL
6	1		*REAR TAIL GATE GARNISH PANEL (WITH KEY LOCK)	Serviceable	372.14 FL	*- FL
7	1		*REAR TAIL GATE LOCK STRIKER	Repair	132.90 FL	*- FL
8	1		*REAR WEATHERSTRIPE	Serviceable	427.80 FL	*- FL
9	1		*REAR BUMPER	Bent	585.90 FL	*539.00 FL
10	2		*REAR BUMPER SIDE BRACKET	Serviceable	144.32 FL	*- FL
11	1		*REAR BUMPER BRACKET	Repair	220.00 FL	*- FL
12	10		*REAR BUMPER CLIPS	Necessary	40.00 FL	*40.00 FL
13	1		*REAR EN PANEL (INNER)	Repair	912.89 FL	*- FL
14	1		*REAR EN PANEL (OUTER)	Bent	725.14 FL	*566.10 FL
15	6		*REAR END PANEL GARNISH CLIPS	Not Necessary	30.00 FL	*- FL
16	1		*REAR END PANEL GARNISH /TOP COVER	No such part	198.86 FL	*- FL
17	1		*REAR LH SIDE END PANEL	Repair	335.75 FL	*- FL
18	2		*REAR LH SMALL COVER (UNDER LAMP)	Serviceable	317.60 FL	*- FL
19	1		*REAR LAMP	N/S Cracked	853.60 FL	*426.80 FL
20	2		*REAR LH LAMP CLIPS	Necessary	16.00 FL	*16.00 FL
21	1		*SET LH & RH INNER FENDER COMPARTMENT CLIPS	Not Necessary	80.00 FL	*- FL
22	1		*REAR FLOOR PAEL	Repair	880.60 FL	*- FL
23	1		*STEP PANEL BUMPER	Repair	208.00 FL	*- FL
24	1		*SET REAR TAIL GATE WINDSCREEN MOULDING	Not Necessary	150.00 FL	*- FL
25	1		*CAR PLATE NUMBER	Serviceable	50.00 FS	*- FS
26	1		*REAR TAIL GATE WINDSCREEN SEALANT	Necessary	100.00 FS	*40.00 FS
27	1		*70KM/H STICKER	Necessary	10.00 FS	*10.00 FS
28	1		*SET REAR TAIL GATE INNER COMPARTMENT CLIPS	Not Necessary	60.00 FS	*- FS
29	1		*REVERSE SENSOR	Dented	280.00 FS	*200.00 FS
30	1		*8 PAX STICKER	Necessary	10.00 FS	*10.00 FS
31	1		*REAR TAIL GATE TOYOTA LOGO STICKER	Necessary	98.00 FS	*98.00 FS
32	1		*REAR TAIL GATE HIACE LOGO STICKER	Necessary	101.00 FS	*101.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) **10,294.15** **4,385.10**
 - List Item Discount on L Items 25.00/25.00% (\$\$) 2,396.29 981.53

Total Parts (\$\$) **7,897.86** **3,403.57**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	SPRAY PAINTING ON ALL AFFECTED AREA	New	800.00	500.00
2	LABOUR REMOVE/REFIX ACCIDENT DAMAGES PARTS TO KNOCK ,JACK ,CUT WELD AND REALIGN ACCIDENT AFFECTED AREA	New	1,000.00	600.00
3	TO APPLY ANTI RUST TREATMENT	New	120.00	50.00
4	TO CHECK WIRING SYSTEM & LIGHT	New	100.00	20.00
5	TO CHECK & ADJUST WHEEL ALIGNMENT	New	100.00	0.00
6	TO REMOVE AND REPLACE REVERSE SENSOR	New	120.00	50.00
7	TO REMOVE/REFIX TAIL GATE WINDSCREEN TO NEW TAIL GATE	New	180.00	120.00
8	TO REMOVE/REFIX INNER COMPARTMENT TO FACILITATE REPAIR	New	280.00	0.00
9	TO REMOVE/REFIX REPLACE TAIL GATE INNER TRIM BOARD ,MECHANISM (ETC)	New	150.00	60.00
10	TO CHECK WATER LEAKING	New	120.00	0.00
Gross Labour Cost (S\$)			2,970.00	1,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >