

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 30 July 2019 3:52 PM
To: Admin A
Subject: FW: MCT19070678: Accident Involving GBD2727D & SHA3161Z on 25.07.2019

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 29 July 2019 4:51 PM
To: 'Motor Claim - III' <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Zuhaidah Samsuri' <aida@iii.com.sg>
Subject: RE: MCT19070678: Accident Involving GBD2727D & SHA3161Z on 25.07.2019

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Monday, 29 July, 2019 4:41 PM

To: Accord Auto(Claims) <claims@mycarworkshop.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: MCT19070678: Accident Involving GBD2727D & SHA3161Z on 25.07.2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [GBD2727D](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]

Sent: 29 July, 2019 4:22 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>; CDG Claims Control <claimscontrol@comfortdelgro.com>

Subject: Re: MCT19070678: Accident Involving GBD2727D & SHA3161Z on 25.07.2019

Hi Gabriel,

Please arrange LKK Auto Consultants Pte Ltd to conduct PRS and also provide us 10 surveyor name.

Thank you.

Kind regards,
Wai Ping

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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On Mon, 29 Jul 2019 at 13:33, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Fleet Safety [mailto:fleetsafety@cdgtaxi.com.sg]

Sent: 29 July, 2019 12:02 PM

To: Accord Auto(Claims) <claims@mycarworkshop.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>; CDG Claims Control <claimscontrol@comfortdelgro.com>;
Zuhaidah Samsuri <aida@iii.com.sg>

Subject: MCT19070678: Accident Involving GBD2727D & SHA3161Z on 25.07.2019

Importance: High

Dear Saleha

Noted with thanks.

Aside to Wai Ping (Accord Auto)

Our driver has filed the report. Taxi is insured with India International Insurance Pte Ltd.

We have forward your email to our insurer, III.

Please wait for their reply.

Regards

Doris Lim

Fleet Safety Department

Hotline Contact No: 6550 8768

ComfortDelGro, Taxi Business

"Start your day with road safety in mind"

From: CDG Claims Control <claimscontrol@comfortdelgro.com>
Sent: Monday, 29 July 2019 11:57 AM
To: Accord Auto(Claims) <claims@mycarworkshop.com.sg>; Fleet Safety <fleetsafety@cdgtaxi.com.sg>
Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>
Subject: Re: Accident Involving GBD2727D & SHA3161Z on 25.07.2019

Without Prejudice

Dear Sir/Mdm,

SHA 3161Z is not under our purview. Taxi side is copied, please check with them directly.

Thank you
Best Regards
Saleha
Claims Department
Tel: 63837953 Fax: 63837626

We are committed to excellence. For our continual improvement, please contact Mr Peter Chelliah at peterjc@comfortdelgro.com if you have any suggestions or have yet to receive a response to your issue. We welcome your feedback.

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Monday, July 29, 2019 11:11 AM
To: CDG Claims Control <claimscontrol@comfortdelgro.com>
Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>
Subject: Accident Involving GBD2727D & SHA3161Z on 25.07.2019

Hi Office In-charge,

Kindly assist arrange Pre-Repair Survey for GBD2727D, vehicle not in workshop.

DOA: 25.07.2019 @ 20:20

Accident Location: Bukit Merah to CTE, Moulmein Exit

Please provide us 10 surveyor name list.

Thank you.

Kind regards,
Wai Ping

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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CityCab Pte Ltd Registration No. 199502839G

Comfort Transportation Pte Ltd [Registration No. 199303821R]

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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