

INS. CASE OWNER:

Stacey

CC 4, Asm

190

13363, T1 g3g

LKK:

IDAC:

129087

Surveyor:

Tautian

DOI:

ASSIGNMENT

16/8/2019

Date / Time:

30/3/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLA 9836 Z

Name of Insured:

Neo Lim Hae

Insured Tel No.:

HP:

Claim No.:

89m01vJF

Policy No.:

Make / Model:

Excess Sec II :SS

D.O.A.:

21/01/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLV9472D



INSRS:

WSP:

Tel:

Liability:

RMKS:

Car Auto.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLV9472D - X; SLA9836 Z - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 3914.00

(5 days)

Reduction:

7505.00

%

21

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 4189.98

OI Reav and TPV

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 350.00

(\$ 50

x 7

days)

Loss of Income (LOI):

S\$ -

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$ 4539.98

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 4539.98

Name 1:

Cycle & Carriage Automotive Pte Ltd

Payee 2 (Name of Insured):

S\$ -

Name 2:

Payee 3 (Settle if N.A.):

S\$ -

Name 3:

VGIA

Tanjik

ASSIGNMENT

From

Date

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop in/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Limit Sum:

1000

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

CEO

Veh No: SLV94720

or Regn:

248, Jan

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mitsubishi Attrage

cc 1193

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

1100

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

MMRST A13A JH00/636

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

15/8/1901145

Survey held at

CIC Pader 6th

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P 23914/- (Cost = 27505 / 391)

* 5 repair days + 1 Sunday + 1 Pcs = 7 days.

Date/Time, File Path in/

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Path in/

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 + 18 = 21

Filing:

Copy:

Add'l Fee:

☐

Site Insp

00

☐

Interview

15

☐

Tech. Insp

15

☐

Total

00

Report Filing:

Report Filing:

00/00



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 6/12/2019

Survey Details:

Date of loss	27-Jul-19
Date of appointment	30-Jul-19
Date of survey	15-Aug-19
Location of survey	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLV9472D
Make and Model	MITSUBISHI ATTRAGE 1.2 CVT
Date of registration	24-Jan-18
Parf Rebate	
Market Value	\$ 53,000.00
Parf Rebate	\$ 20,710.00
Nett Loss	\$ 32,290.00

Repair details:

Initial Estimate	6,416.00
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,494.00
Check Items (estimate)	\$ -
Labour	\$ 2,420.00
Total	\$ 3,914.00
Lump Sum(if applicable)	\$ -

Number of days for repair	5
---------------------------	---

ESTIMATE

GST Reg No : HR-6500111-X

Co Reg No : 1977014696

Invoice Name & Address	Owner Name & Vehicle Info	
Ms NG SAN SAN	Cust No/Name	/Ms NG SAN SAN
APT BLK 771 BEDOK RESERVOIR VIEW	Reg No/Reg Date	SLV9472D / 24/01/201
#16-155	Date In/Mileage	/ 0
SINGAPORE 470771	Chassis No	MMBSTA13AJH001636
Contact No Mobile: 90074422	Engine No	3A92UGR4884
	Make/Model	MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim	U01 TITANIUM GREY M/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CSM00041	Cash	29/07/2019/ 10:29	TLC	442 / CocoLu	43089			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000		RENEW REAR BUMPER, BOOTLID, REPAIR REAR END PANELO						1100 1650.00
E PNT98000		SPRAY PAINT FOR REAR BUMPER, BOOTLID, REAR END PANEL						840 1680.00
E PNT88000		REMOVE & INSTALL PARKING SENSOR						1 60.00
M SUNDRY		SUPPLY PARKING SENSOR						1 220.00
M SUNDRY		SUPPLY REAR NUMBER PLATE WITH FRAME						1 50.00
M SUNDRY		APPLY RESEAL REAR NUMBER PLATE FROM LTA						1 80.00
M SUNDRY		APPLY SEALANT FOR ACCIDENT PORTION						1 40.00
A 54900099		CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM						1 200.00
A 54900099		CHECK WIRING & ELECTRICAL SYSTEM						1 30.00
M SUNDRY		Sundry						1 20.00
M FACE,RR BUMPER					1.00	740.00	00.00	740.00
M BRACKET,RR BUMPER,RH					1.00	27.00	00.00	27.00
M BRACKET,RR BUMPER,LH					1.00	27.00	00.00	27.00
M LATCH,TRUNK LID					1.00	216.00	00.00	216.00
M WEATHERSTRIP,TRUNK LID					1.00	155.00	00.00	155.00
M PANEL,TRUNK LID					1.00	688.00	00.00	688.00
M HINGE,TRUNK LID,RH					1.00	201.00	00.00	201.00
M HINGE,TRUNK LID,LH					1.00	201.00	00.00	201.00
M MARK,ATTRAGE					1.00	21.00	00.00	21.00
M MARK,THREE-DIA					1.00	45.00	00.00	45.00
M TRIM,RR END					1.00	65.00	00.00	65.00

Estimate

LIK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SURVEYOR NAME: Taufik 97495719

SURVEYOR SIGNATURE: [Signature]

DATE: 15/8/19 2 1145

LIK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

SURVEYOR NAME: Tan Jiah 97495779
 SURVEYOR SIGNATURE: [Signature]
 DATE: 15/8/19 @ 1145

Confirm & accepted by

REMARKS: Resurvey before paint

Surge 11/11/19 7% GST on **Nett 6,416.00**
449.12
Total Payable 6,865.12

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewal the rubber seal or other repair requiring the removal of the windscreen.

PRO-FORMA INVOICE

Co Reg No : 197701469G

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Ms NG SAN SAN C/O AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811 Contact No 15/08/	Cust No/Name	/Ng San San
	Reg No/Reg Date	SLV9472D / 24/01/2018
	Date In/Mileage	15/08/2019/ 11412
	Chassis/Package	MMBSTA13AJH001636 /DC17S3C
	Engine No	3A92UGR4884
	Make/Model	MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim	U01 TITANIUM GREY M/ BK BLACK

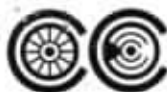
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSA00001	Cash	17/09/2019/ 12:41	TLC	260 / AiTing	43089

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, BOOT LID, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				✓ 1100.00
E PNT98000 RESPRAY ON REAR BUMPER, BOOT LID, AND ALL OTHER AFFECTED AREAS TO THE SAME				✓ 840.00
E PNT88000 REMOVE & INSTALL PARKING SENSOR TO FACILITATE REPAIR				✓ 60.00
M SUNDRY APPLY SEALANT ON ACCIDENT PORTIONS				? 40.00
A 54900099 CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE				✓ 200.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM				✓ 30.00
M SUNDRY SUNDRIES				✓ 20.00
S SPECIALISTJOB SUPPLY & REPLACE REAR NUMBER PLATE WITH PLASTIC FRAME				✓ 50.00
S SPECIALISTJOB APPLICATION TO LTA TO BREAK REAR OPC PLATE AND RESEAL AT VICOM				✓ 80.00
X FACE,RR BUMPER	1.00	✓ 740.00	00.00	740.00
X PANEL,TRUNK LID	1.00	✓ 688.00	00.00	688.00
X MARK,ATTRAGE	1.00	✓ 21.00	00.00	21.00
X MARK,THREE-DIA	1.00	✓ 45.00	00.00	45.00
Z TEXT TP CLAIM AXA SLA9836Z DOA : 27.07.19 SURVEYOR TAUFIKH LKK 15.08.19 REPAIR 05 DAYS				

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	1,494.00			
Labour	2,230.00			
Standard Menu	0.00	7% GST on	3914.00	273.98
Specialist Job	130.00			
Diagnostics Job	0.00			
Sundry/Others	60.00			
Total(w/o GST)	3,914.00			
		Total Payable		4,187.98

This is not an official tax invoice.
 This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



ESTIMATE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Ms NG SAN SAN APT BLK 771 BEDOK RESERVOIR VIEW #16-155 SINGAPORE 470771 Contact No Mobile: 90074422	Cust No/Name	/Ms NG SAN SAN
	Reg No/Reg Date	SLV9472D / 24/01/201
	Date In/Mileage	/ 0
	Chassis No	MMBSTA13AJH001636
	Engine No	3A92UGR4884
	Make/Model	MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim	U01 TITANIUM GREY M/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CSM00041	Cash	29/07/2019/ 10:29	TLC	442 / CocoLu	43089		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
E PNT88000							1100 1650.00
RENEW REAR BUMPER, BOOTLID, REPAIR REAR END PANELO							840. 1680.00
E PNT98000							✓ 60.00
SPRAY PAINT FOR REAR BUMPER, BOOTLID, REAR END PANEL							? 220.00
E PNT88000							✓ 50.00
REMOVE & INSTALL PARKING SENSOR							? 220.00
M SUNDRY							NH ✓ 50.00
SUPPLY PARKING SENSOR							✓ 80.00
M SUNDRY							? 40.00
SUPPLY REAR NUMBER PLATE WITH FRAME							✓ 200.00
M SUNDRY							✓ 30.00
APPLY RESEAL REAR NUMBER PLATE FROM LTA							✓ 20.00
M SUNDRY							1.00 740.00 00.00
APPLY SEALANT FOR ACCIDENT PORTION							1.00 27.00 00.00
A 54900099							1.00 27.00 00.00
CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM							1.00 216.00 00.00
A 54900099							1.00 155.00 00.00
CHECK WIRING & ELECTRICAL SYSTEM							1.00 688.00 00.00
M SUNDRY							1.00 201.00 00.00
Sundry							1.00 201.00 00.00
M FACE,RR BUMPER							1.00 21.00 00.00
M BRACKET,RR BUMPER,RH							1.00 45.00 00.00
M BRACKET,RR BUMPER,LH							1.00 65.00 00.00
M LATCH,TRUNK LID							
M WEATHERSTRIP,TRUNK LID							
M PANEL,TRUNK LID							
M HINGE,TRUNK LID,RH							
M HINGE,TRUNK LID,LH							
M MARK,ATTRAGE							
M MARK,THREE-DIA							
M TRIM,RR END							

Estimate

LIK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

SURVEYOR NAME: Taufik 97495719

SURVEYOR SIGNATURE: [Signature]

DATE: 15/8/19 R 1145

LKK Auto Consultants hence notify
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

SURVEYOR NAME: Tan Jiah 97495719
 SURVEYOR SIGNATURE: [Signature]
 DATE: 15/8/19 2 11:45

Confirm & accepted by

REMARKS: Renewing before paint

sure @ 4th auto ins
4 - 5 days

7% GST on **Nett 6,416.00**
 449.12
Total Payable 6,865.12

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
 Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

CYCLE & CARRIAGE AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : NG SAN SAN
Period of Insurance : 24 Jan 2018 To 23 Jan 2020
Engine No. : 3A92UGR4884
Chassis No. : MMBSTA13AJH001636

Vehicle No. : SLV9472D
Policy No. : 1800006996
Endorsement No. :
Issued Date : 08 Feb 2018

ABOUT THE COVER

Make/Model : MITSUBISHI ATTRAGE 1.2 CVT

Engine Capacity/Tonnage : 1,193.00 CC

Driver Restriction : NA

Sum Insured : Market Value

Off Peak Car : Yes

First Year of Registration : 2018

Insuring with COE/PAFF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDW") if You are or Your Authorised Driver (named or unnamed) is under the age of 25 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, peace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

NG SAN SAN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Cycle & Carriage Customer Service Centre (For windscreen claim only) Add: 20 Leng Kee Rd Singapore 159094 64701888

2 Cycle & Carriage Customer Service Centre (For windscreen claim only) Add: 338 Ubi Rd 3 Singapore 408660 67481000

3 Cycle & Carriage Body & Paint Centre Add: 304 Pandan Gardens Singapore 608338 65864801

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6260. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1988 (Malaysia).

0554830217

C&CMCP2 - ANPIL
 239 ALEXANDRA ROAD
 SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE



Service Request Details

Claim

S9M01VJF

Reference

None

Loss Date

July 27, 2019

Report Date

Jul 30, 2019 9:17:23 AM

Request Date

July 30, 2019

Due Date

August 6, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

91965200

P. 1000

T: 10.24 a.m

V: 044

E. V

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLV9472D

Model

ATTRAGE-1.2 CVT

Service Address

...

Primary Contact/Insured

NEO LIM HOE

BLK 550 BEDOK NORTH AVENUE 1, #11-528, 460550, Singapore

DAVENEOSG@YAHOO.COM.SG

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents4](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Monday, 29 July, 2019 4:17 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Andre Chow En De; Edwin Abcede Caina; Don Bong Kiong Hua
Subject: OUR VEH SLV9472D, YOUR VEH
Attachments: [Untitled].pdf; COC-SLV9472D-DOA-27.07.2019.pdf; scan2.jpg; 3cf2cf17-b1be-4714-9de6-3ed77b9b6595.jpg; bd55b518-9ef8-42e3-afd9-2aa5746dc502.jpg

Categories: Shekhar

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference.

Best regards

Coco lu

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg <PGMFP06@cyclecarriage.com.sg>
Sent: Monday, 29 July, 2019 10:30 AM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject:

This email was sent from outside of your organisation

DISCLAIMER:-

This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message.

Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

81 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

05 RECOMMENDED REPAIR + 1 SUNDAY + 1PRS = 7 DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 4,187.98	W/GST
Loss of use	\$ 420.00	7days x \$60.00
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 4,539.98	



<MANDATE IA> - S9M01VJF {ACCIDENT INVOLVING SLA 9836Z & SLV 9472D ON 27/07/2019}

Type

Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$4539.98 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Ms NG SAN SAN C/O AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811 Contact No 15/08/2019	Cust No/Name	/Ng San San
	Reg No/Reg Date	SLV9472D / 24/01/2018
	Date In/Mileage	15/08/2019/ 11412
	Chassis/Package	MMBSTA13AJH001636 /DC17S3C
	Engine No	3A92UGR4884
	Make/Model	MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim	U01 TITANIUM GREY M/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CSA00001	Cash	01/11/2019/ 13:27	TLC	260 / AITing	43089	41445093		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, BOOT LID, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								1100.00
E PNT98000 RESPRAY ON REAR BUMPER, BOOT LID, AND ALL OTHER AFFECTED AREAS TO THE SAME								840.00
E PNT88000 REMOVE & INSTALL PARKING SENSOR TO FACILITATE REPAIR								60.00
M SUNDRY APPLY SEALANT ON ACCIDENT PORTIONS								40.00
A 54900099 CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE								200.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM								30.00
M SUNDRY SUNDRIES								20.00
S SPECIALISTJOB SUPPLY & REPLACE REAR NUMBER PLATE WITH PLASTIC FRAME								50.00
S SPECIALISTJOB APPLICATION TO LTA TO BREAK REAR OPC PLATE AND RESEAL AT VICOM								80.00
X FACE,RR BUMPER					1.00	740.00	00.00	740.00
X PANEL,TRUNK LID					1.00	688.00	00.00	688.00
X MARK,ATTRAGE					1.00	21.00	00.00	21.00
X MARK,THREE-DIA					1.00	45.00	00.00	45.00
Z TEXT TP CLAIM AXA SLA9836Z DOA : 27.07.19 SURVEYOR TAUFIKH LKK 15.08.19 REPAIR 05 DAYS								
Cycle & Carriage celebrates 120 years. Visit www.cyclecarriage.com/120 for more info!								

Parts	1,494.00	Nett	3,914.00
Labour	2,230.00	7% GST on	273.98
Standard Menu	0.00		
Specialist Job	130.00	Total Payable	4,187.98
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	60.00	Total Due	4,187.98
Total(w/o GST)	3,914.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

⏪ Re:<MANDATE IA> - S9M01VJF {ACCIDENT INVOLVING
SLA 9836Z & SLV 9472D ON 27/07/2019}

Type

🔗 Question

Message

pls proceed

Reply

Our Ref: SLV9472D
Your Ref: CC4/ASM19013363/ga3

26th November 2019

Ms Cecilia Chong (Motor Claims Department)
LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Sir/Madam,

RE: SUBMISSION OF DOCUMENTS FOR SLV9472D (DOA: 27.07.2019)

Kindly be informed that our customer, Ms Ng San San, owner of vehicle registration no. SLV9472D (insured with AIG) holds vehicle registration no. SLA9836Z which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 4,187.98
Loss of Use	:	\$ 420.00 (\$60.00 x 7 days)
GIA search fee	:	\$ 2.00
Total	:	<u>\$ 4,609.98</u>

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be made payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD



MANAGER
SERVICE OPERATIONS – PG



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19013363/T1ga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY NG

Date : 07-01-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLA 9836Z	Veh. Inspected	SLV 9472D
Policy No.	VA1/GA451603	Coverage (\$)	0.00
Claim No.	S9M01VJF	Excess (\$)	0.00
Assign From		Assign Date	30/07/2019

2. Vehicle Particulars & Condition

Make & Model	MITSUBISHI ATTRAGE	c.c	1193
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	MMBSTA13AJH001636	Colour	GREY
Odometer	11100	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/55 R15	BRIDGESTONE	6 mm
L/H Front Tyre	185/55 R15	BRIDGESTONE	6 mm
R/H Rear Tyre	185/55 R15	BRIDGESTONE	6 mm
L/H Rear Tyre	185/55 R15	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	27/07/2019	Inspection Date	15/08/2019
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 9472D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	SUNDRY (SN) (CONSISTENT)	NECESSARY	20.00	20.00
1	FACE ,RR BUMPER (SN) (CONSISTENT)	DEFORMED	740.00	740.00
1	BRACKET ,RR BUMPER ,RH (SN) (CONSISTENT)	NOT NECESSARY	27.00	-
1	BRACKET ,RR BUMPER ,LH (SN) (CONSISTENT)	NOT NECESSARY	27.00	-
1	LATCH ,TRUNK LID (SN) (CONSISTENT)	NOT NECESSARY	216.00	-
1	WEATHERSTRIP ,TRUNK LID (SN) (CONSISTENT)	NOT NECESSARY	155.00	-
1	PANEL ,TRUNK LID (SN) (CONSISTENT)	BENT	688.00	688.00
1	HINGE ,TRUNK LID ,RH (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	201.00	-
1	HINGE ,TRUNK LID ,LH (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	201.00	-
1	MARK ,ATTRAGE (SN) (CONSISTENT)	NECESSARY	21.00	21.00
1	MARK ,THREE-DIA (SN) (CONSISTENT)	NECESSARY	45.00	45.00
1	TRIM ,RR END (SN) (CONSISTENT)	NOT NECESSARY	65.00	-
1	REAR NUMBER PLATE WITH FRAME (SN) (CONSISTENT)	NECESSARY	50.00	50.00
			2,456.00	1,564.00
	LABOUR			
	RENEW REAR BUMPER ,BOOTLID ,REPAIR REAR END PANELO.INCLUSIVE OF THE REPAIR OF HINGE ,TRUNK LID ,RH AND HINGE ,TRUNK LID ,LH .		1,650.00	1,100.00
	SPRAY PAINT FOR REAR BUMPER ,BOOTLID ,REAR END PAENL .		1,680.00	840.00
	REMOVE & INSTALL PARKING SENSOR .		60.00	60.00
	SUPPLY PARKING SENSOR .	NOT NECESSARY	220.00	-
	APPLY RESEAL REAR NUMBER PLATE FROM LTA.		80.00	80.00
	APPLY SEALANT FOR ACCIDENT PORTION .		40.00	40.00
	CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM.		200.00	200.00
	CHECK WIRING & ELECTRICAL SYSTEM.		30.00	30.00
			3,960.00	2,350.00
	GRAND TOTAL		6,416.00	3,914.00
	RECOMMENDED COST OF REPAIRS			3,914.00

Report Ref No. CC4/ASM19013363/T1ga3q2



Report Ref No. CC4/ASM19013363/T1ga3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01V/JF
Reference	CC4/AGM19013363/T1g3q2
Loss Date	27 July 2019
Report Date	30 Jul 2019 9:17:23 AM
Request Date	30 July 2019
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for: Approve Invoice

Add Invoice to

Vehicle Information	
Incident Vehicle Registration #	SLVW472D
Make	TPVD MITSUBISHI
Model	ATTRAGE 1.2 CVT
Service Address	
...	

Primary Contact/Insured	
	NEO LIM HOE BLK 550 BEDOK NORTH AVENUE 1, #11-52B, 460550, Singapore
	DAVENEDSG@WAHOO.COM.SG

Claim Handler	
	NG Stacey 6568804351 stacey.ng@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoices1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	17 January 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInspection (A).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
 LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
 GUA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
 TP FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 December 2019
 LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 December 2019
 PAIRF CODE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 December 2019
 MANDATE, IA DO OA 122019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 December 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 November 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	23 August 2019
 TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	22 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 GA451603-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	VISHNU BATHAM Shekhar	30 July 2019
 GIA SLA983AZ INSD PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shekhar	30 July 2019
 GA451603-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	VISHNU BATHAM Shekhar	30 July 2019
 EMAIL TP IDP1img	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	30 July 2019