

INS. CASE OWNER:

CC 4, ALA 190 13354, K ka3

LKK:

IDAC:

Surveyor:

KSC

DOI:

ASSIGNMENT

19/8/19

Date / Time:

30/7/2019

Registered in Merimen:

30/7/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SML 5228 E

Name of Insured:

No 188m Chia Kuan Fah.

Insured Tel No.:

HP:

Claim No.:

Policy No.:

Make / Model:

Excess Sec II : \$5

D.O.A.:

19/7/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLD 5646 R



INSRS:

WSP:

Tel:

Liability:

RMKS:

Alan's United



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLD 5646 R. x ; SML 5228 E. x

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

2/9/19 Interview
e-mail only

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: C/S \$5 1,800 (4 days) Reduction: 40 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: NIL

Repair Cost: (w/ GST) \$5 1,926

Loss of Rental (LOR): \$5 - (- days)

Loss of Use (LOU): \$5250 (550 x 5 days)

Loss of Income (LOI): \$5 - (\$ - x - days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: \$5 2.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost: \$5 -

Total: \$5 2,178

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: \$5 2,178

Name 1:

ALAN'S UNITED AUTO PTE LTD

ke if N.A.) \$5

Name 2:

e if N.A.) \$5

Name 3:

If NO or B 28, Ass. Lia:

COI REVERSE & HIT TP CAR
PARKED BEHIND HER CARCOPY SENT
16/12/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

JP 320

ASS. REC. BY:

REF: 11G/

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Soon:

Consistent? : Yes or No

Est. Repairs:

04

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLO 5648R Yr Regn: 06 / 16

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

NIS Qashgar

c.c.

1197

Colour:

M. Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

32421

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

SJA FEATI 1658229

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD / A/Rlm or

Tyre Size:

F:

215/60R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Continental

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

27/7/19

D.O.I.

19/8/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

File pass to

CLIS \$1,800 / Red \$1,224 06 / 40 / 1

Date/Time, File Pass to?

☐

Prell. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS. \$

Fuel

Others

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

TOTAL

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 06025

Vehicle Insured : SML5328E
Accident Date : 27-Jul-2019

Date : 29-Jul-2019

Our Ref : 219123 (AIG) / CHAN

PAGE : 1

LIM YEW SHENG
11 SELETAR ROAD
#01-53
Singapore 807016

*Not Withain
11/2yr 8?
Runny After Paint
Edy*

ESTIMATED COST OF REPAIR FOR NISSAN QASHQAI 1.2 DIG SLD5646R

1 pc	Rear o/s door						
2 pcs	Rear o/s door frame tape	@ S\$ 29.90	<i>By</i> 1,104.80	n	✓		
1 pc	Rear o/s fender arch garnish		<i>run</i> 59.80	n	✓		
8 pcs	Rr o/s fender arch clip	@ S\$ 3.80	<i>Not/low</i> 483.00	n	✓		
1 pc	Rear o/s door rubber		<i>run</i> 30.40	n	✓		
			<i>run</i> 165.40	n	X		
			1,843.40				
		Less 10% :	184.34				

1,659.06

To putty and spray replaced parts

700.00 *4501*

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

600.00 *3001*

To check and adjust wheel alignment

run 65.00 X

Total : S\$ 3,024.06

Singapore Dollars Three Thousand and Twenty Four
and Cents Six Only

UKK Auto Consultants hence notify
the Repairer of the following:
• To survey before/after any painting
• To display damaged panel during survey
• Parts prices are subject to confirmation
• This quote is on an "as-is" basis
• No warranty is given
• This quote is not a contract and is subject to the terms and conditions of the insurance company

Authorised by: _____

Signed: _____

Date: _____

PRE-REPAIR INSPECTION REQUEST – SLD5646R vs SML5328E (OI) on D.O.A.: 27/07/2019

From: Hor, Yinnui
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin
Sent: 7/30/2019 10:58:44 AM
Attachments:  KM_205_190720173148.docx

Hi,

Please refer to the enclosed request from **Alan's United Auto pte Ltd**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rui (Viviane)
AIG
FNOL Adjunct I
Singapore FNOL | Claims Operations – Auto

Yinnui.Hor@aig.com | www.aig.sg

P: Kenny
T: 12.04p.m
V: Out
G: ✓

From: kennychan@alanutd.com [mailto:kennychan@alanutd.com]
Sent: Tuesday, July 30, 2019 10:43 AM
To: Hor, Yinnui
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SML5328E AND SLD5646R ON 27/07/2019

Dear Viviane

Thank you for sending us joint expert surveyor list , we have decided to let LKK Auto Consultants Pte Ltd Mr. Kenneth Kong to conduct the pre survey .

Regards

kenny

Alan's United Auto pte Ltd

64538686

From: Hor, Yinnui
Sent: Tue, 30 Jul 2019 02:15:58 +0000
To: kennychan@alanutd.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SML5328E AND SLD5646R ON 27/07/2019

Without Prejudice

Your Reference : SLD5646R
Our Reference : SML5328E

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Clients Operations - Auto

YinRui.Hor@aig.com | www.aig.sg

From: kennychan@alanutd.com [mailto:kennychan@alanutd.com]

Sent: Tuesday, July 30, 2019 9:09 AM

To: AIG SGP, Claims-Survey

Subject: [EXTERNAL] ATTACHED SLD5646R REPAIR ESTIMATE,GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT T.P.PRE SURVEY

This message is from an external sender; be cautious with links and attachments.

Dear Motor Survey Dept.

Morning , attached our client vehicle SLD5646R repair estimate , GIA report to request joint expert surveyor list for us to choose surveyor to conduct pre survey for claiming your insured vehicle SML5328E accident on 27-07-2019 thank you .

Regards
Kenny
Alan's United Auto Pte Ltd
64538686

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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From: kennychan@alanutd.com <kennychan@alanutd.com>
Sent: Thursday, 1 August 2019 11:23 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CHECKING LIABILITY FOR T. P. CLAIM SML5328E ,OURS VEHICLE SLD5646R
ACCIDENT ON 27-07-2019

Hi Khanchna

Please to check and update us the above t. p. claim your inured vehicle SML5328E liability for direct settle .

Regards
Kenny
Alan's United Auto pte Ltd
64538686

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Wednesday, July 31, 2019 10:53 AM
To: kennychan@alanutd.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CHECKING LIABILITY FOR T. P. CLAIM SML5328E ,OURS VEHICLE SLD5646R
ACCIDENT ON 27-07-2019

WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are checking with our principal for the OI GIA and will revert upon receipt of the same.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kennychan@alanutd.com <kennychan@alanutd.com>

Sent: Wednesday, 31 July 2019 10:47 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: FW: CHECKING LIABILITY FOR T. P. CLAIM SML5328E ,OURS VEHICLE SLD5646R ACCIDENT ON 27-07-2019

Hi Khanchna

Please refer yesterday email for checking liability of the t. p. claim your insured vehicle SML5328E. as we're still waiting for your reply , kindly update us the liability status thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

From: kennychan@alanutd.com [mailto:kennychan@alanutd.com]

Sent: Tuesday, July 30, 2019 3:05 PM

To: 'khanchna@lkkauto.com' <khanchna@lkkauto.com>

Subject: CHECKING LIABILITY FOR T. P. CLAIM SML5328E ,OURS VEHICLE SLD5646R ACCIDENT ON 27-07-2019

Hi Khanchna

As spoken , you're waiting for AIG to let you have oi report , kindly do update us once the liability is clear for repair thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

Khanchna (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Thursday, 12 December 2019 10:52 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Mandate Request - ACCIDENT INVOLVING SML5328E [AIG] & SLD5646R [TP] ON 27/07/2019

Dear Khanchna,

Please maintain offer.

Thanks.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: 12 December 2019 10:06
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Mandate Request - ACCIDENT INVOLVING SML5328E [AIG] & SLD5646R [TP] ON 27/07/2019

This message is from an external sender; be cautious with links and attachments.

AIG REF: **TP** / 1046905185SG

Dear Mr. Bernard,

Our offer for loss of use for 4 days was rejected. Third party wants loss of use for 5 days.

The breakdown is as follows:

** 4 days recommendation for repair + 1 PRS = 5 days

We append below the summary for your easy reference:

Summary of offer made to workshop Alan's United Auto Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs (w/gst)	\$ 3,235.74	\$ 1,926.00

Loss of Use (5 days x \$50)	\$ 250.00	\$ 250.00
LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,487.74?	2,178.00

Amount of claim at **Liability 100%** \$ 2,178.00

Your approval please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SLD5646R (1046905185SG)**
[SML5328E]

TP

LIM YEW SHENG

Jul 27 2019 10:00AM

[ROLFSTON CHIA KUM FATT]

Alan's United Auto Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 09/12/2019 17:08 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2128.00) - SLD5646R - Claim Handler: Ler, Bernard-JQ

Approved:2128.00:Cost of Repair \$1,926.00 As per surveyor finalization Loss of Use \$200.00 4 days @ S\$ 50/day
LTA/ GIA Search Fee \$2.00 Total \$2,128.00

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
Attn : Ler, Bernard-JQ

Your Ref : 1046905185SG
Our Ref : CC4/AIG19013354/KA3
Date : 28 Nov 2019

"WITHOUT PREJUDICE"**ACCIDENT INVOLVING SML5328E & SLD5646R ON 27/07/2019**

Refer to the above accident.

The accident occurred when Insured reversed and collided into Third party vehicle parked behind her vehicle (Liability 100%). We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SML5328E) and third party claimant (vehicle no. SLD5646R).

Summary of offer made to workshop Alan's United Auto Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs (w/gst)	\$ 3,235.74	\$ 1,926.00
Loss of Use (5 days x \$50)	\$ 250.00	\$ 250.00
LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,487.74?	2,178.00

Amount of claim at **Liability 100%** \$ 2,178.00

Enclose herewith the relevant supporting documents for your perusal.

**** 4 days recommendation for repair + 1 PRS = 5 days**

For your approval please.

Regards,
Khanchna Pothuraj
LKK Auto Consultants Pte Ltd

Khanchna (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Friday, 13 December 2019 2:03 PM
To: Hsiao Tong (LKKAuto); Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Mandate Request - ACCIDENT INVOLVING SML5328E [AIG] & SLD5646R [TP] ON 27/07/2019

Hi both,

Mandate approved.

Thanks.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: 13 December 2019 10:42
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: [EXTERNAL] RE: Mandate Request - ACCIDENT INVOLVING SML5328E [AIG] & SLD5646R [TP] ON 27/07/2019

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

As spoken earlier, third party insisted for LOU at 5days x \$50.00 as surveyor recommended 4 repair days + 1PRS.

Appreciate if you could review and let us have your mandate in Merimen.

Thank you.

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Thursday, 12 December 2019 10:52 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Mandate Request - ACCIDENT INVOLVING SMLS328E [AIG] & SLD5646R [TP] ON 27/07/2019

Dear Khanchna,

Please maintain offer.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: 12 December 2019 10:06

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Mandate Request - ACCIDENT INVOLVING SMLS328E [AIG] & SLD5646R [TP] ON 27/07/2019

This message is from an external sender; be cautious with links and attachments.

AIG REF: **TP** / 1046905185SG

Dear Mr. Bernard,

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The breakdown is as follows:

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LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,487.74?	2,178.00

Amount of claim at Liability 100%	<u>\$ 2,178.00</u>
-----------------------------------	--------------------

Your approval please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jul 2019 Edit Reg		30 Jul 2019 00:00 Edit Adj Rpt	S\$1,800.00 Edit Estimates	S\$1,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS				[Created by adjuster]
Insured:	ROLFSTON CHIA KUM FATT, ID: S1205950G			
Main Claimant:	LIM YEW SHENG, ID: S7715850B			
Vehicle Reg. No.:	SLD5646R	Date of Loss:	27/07/2019 10:00 - :59 [37 Months and 5 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 1046905185SG	Policy/Cover Note No.:	1900094319 (Comprehensive)	
Vehicle Reg. No. (Insured):	SML5328E	Policy No. (Claimant):	2100471834-03	
		Excess:		
Repairer:	Alan's United Auto Pte Ltd (HQ) Blk 7 Sin Ming Industrial Estate, #01-76, 575642 Sin Ming - Tel: 6453 8686			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ]			
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 08/08/2019]			

ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
<ul style="list-style-type: none"> AIG_SG_EXPRESS (13/12/2019): Alert - Adj Mandate Approved (S\$2178.00) - SLD5646R - Claim Handler: Ler, Bernar... AIG_SG_EXPRESS (09/12/2019): Alert - Adj Mandate Approved (S\$2128.00) - SLD5646R - Claim Handler: Ler, Bernar... 			

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*SLD5646R (1046905185SG)
[SML5328E]
TP
LIM YEW SHENG
Jul 27 2019 10:00AM
[ROLFSTON CHIA KUM FATT]
Alan's United Auto Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/19 13:46	Adjuster Immediate Advice		Load HTML
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/19 13:42	General View		Load JPG
2	28/11/19 13:42	General View		Load JPG
3	28/11/19 13:42	General View		Load JPG
4	28/11/19 13:42	General View		Load JPG
5	28/11/19 13:42	General View		Load JPG
6	28/11/19 13:42	General View		Load JPG
7	28/11/19 13:42	General View		Load JPG
8	28/11/19 13:42	General View		Load JPG
9	28/11/19 13:42	General View		Load JPG
10	28/11/19 13:42	General View		Load JPG
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/07/19 14:44	ACKNOWLEDGEMENT EMAIL TO AIG DD 30.07.2019		Load PDF
2	30/07/19 14:44	TP ESTIMATE + TP GIA REPORT		Load PDF
3	30/07/19 14:44	EMAIL FROM AIG DD 30.07.2019		Load PDF
4	23/08/19 10:30	TP ESTIMATE - MARKED		Load PDF
5	02/09/19 11:38	EMAIL TO OI		Load PDF
6	28/11/19 13:41	TP LOD, FINAL REPAIR INVOICE, LTA SEARCH		Load PDF
7	31/12/19 10:47	WORKSHOP INVOICE		Load PDF
8	31/12/19 10:47	AUTHORISATION TO ACT FORM		Load PDF
9	31/12/19 10:47	Release Voucher		Load PDF
10	31/12/19 10:47	GIA SEARCH		Load PDF
11	31/12/19 10:47	LOD		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	31/07/19 10:54	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties</small>		

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SML5328E (Insd veh)	Model:	NISSAN QASHQAI 1.2 DIG-T
	SLD5646R (TP veh)		CVT ABS 2WD 5DR (A)
Date of Accident:	27/07/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,235.74
Final Repair Cost	:	\$	1,926.00
Loss of Use	:	\$	250.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,178.00

5.00 days at \$50.00 per day
days

Is Third Party Workshop GIA Registered?	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:	Agreed Liability _____ 100 _____ (%)		
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____		
	BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Alan's United Auto Pte Ltd	:	\$ 2,178.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

31 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19013354/KKA3Q2

Date: 31/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1900094319
Claimant
Vehicle No : SLD5646R **Insured Vehicle No :** SML5328E
Date of Loss: 27/07/2019 **Nature of Claim:** TP **Claim No:** 1046905185SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLD5646R
Make & Model: NISSAN QASHQAI, 1.2 DIG-T CVT ABS 2WD 5DR (A) **Engine No:** HRA2276776A
Reg. Date: 22/06/2016 (Man. Year: 2016) **Chassis No:** SJNFEAJ11U1658229
Colour: Metallic Grey **Odometer:** 32421 km
Engine Capacity: 1197 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:**

CONDITION OF TYRES

Front Tyre Size: 215/60 R17 **Rear Tyre Size:** 215/60 R17
Front Left Side: Continental 7 mm **Rear Left Side:** Continental 7 mm
Front Right Side: Continental 7 mm **Rear Right Side:** Continental 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,659.06	1,510.20	148.86	8.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,365.00	750.00	615.00	45.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,024.06	2,260.20	763.86	25.26
Approved Total (Overridden) (S\$)		1,800.00		
(S\$)	3,024.06	1,800.00	1,224.06	40.48
+ GST 7.00/7.00% (S\$)	211.68	126.00	85.68	40.48
Nett Amount (S\$)	3,235.74	1,926.00	1,309.74	40.48
+ Loss of Use (5.0 x S\$50.00/day) (S\$)		250.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		2,178.00		

INSPECTION

Date of Assignment: 30/07/2019
Date Inspected: 19/08/2019 Inspected At: Alan's United Auto Pte Ltd (HQ)
 Blk 7 Sin Ming Industrial Estate, #01-76
 Singapore 575642
Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR O/S DOOR	Bent	1,104.80 FN	*1,104.80 FN
2	2		*REAR O/S DOOR FRAME TAPE	Necessary	59.80 FN	*59.80 FN
3	1		*REAR O/S FENDER ARCH GARNISH	Dented / Cut	483.00 FN	*483.00 FN
4	8		*RR O/S FENDER ARCH CLIP	Necessary	30.40 FN	*30.40 FN
5	1		*REAR O/S DOOR RUBBER	Serviceable	165.40 FN	*- FN
					Sub Total (S\$)	1,843.40
					- Nett Item Discount on N Items 10.00/10.00% (S\$)	184.34
					Total Parts (S\$)	1,659.06
						1,510.20

F=Franchise part. N=NettItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PUTTY AND SPRAY REPLACED PARTS	New	700.00	450.00
2	TO REMOVE ,CUT -OUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN ,REFIX AND TO RENEW ABOVE PARTS	New	600.00	300.00
3	TO CHECK AND ADJUST WHEEL ALIGNMENT	New	65.00	0.00
Gross Labour Cost (\$\$)			1,365.00	750.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >