

ISSUE

ASS. REC. BY:

REP: es/ICS19013347/Ksd30k

Special Instructions:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Crystabelle Tan

of

TCS

Date/Time:

30/7/19 @ 10.51am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLG 5705M

Insured:

SKV8565M

at Workshop in/s

Esleem Performance

Tel:

8799 0066

or

385 Sin Ming Drive

Policy No:

Claim No:

DMPC19001974 / CT

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

27/07/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 1130am @ 30/7/19

Person Contacted:

Carmen

Vehicle

IN / OUT

Date/Time	Action/Instruction
	<u>1st mile /</u>
	<u>SLG 5705M - X</u>
	<u>SKV 8565M - X</u>
	<u>82765.16 Car from</u>
	<u>CB S. 377.72 red - 66% )</u>

ASS. REC. BY:

REF: 1051

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

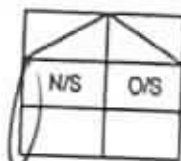
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Soon: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 05 days Res.: Yes or No

Lum Sum: 1-B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLG 5705M Yr Regn: 10, 16

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Prius c.c. 1798

Colour: M. P. White A/C: Insured / Std / NI / NA

Sp. Reading: 227483 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDK83FU203535358

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 8 mm R/Bal. 8 mm

L/Bal. 8 mm L/Bal. 8 mm

D.O.A. 27/7/19 D.O.I. 30/7/19

Survey held at \_\_\_\_\_

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rec body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to

Date/Time, File Pass to?

10/02/19

1) Typist

Date/Time, File Return to?

2)

☐ : Prell. Report☒ : Final Report

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S - RS. SI

Fees

Others

TOTAL

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech Invs (\$)☐ : Weekend (\$)

Report Format:

Lump Sum I.B. (\$ 2,765.26 p/p)

261

## Nivitha (LKK Auto)

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**From:** Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle\_Tan@ecics.com.sg>  
**Sent:** Tuesday, 30 July 2019 10:51 AM  
**To:** 'assignments'  
**Cc:** jenny chong; serence ctc; Carmen Lim  
**Subject:** RE: REQUEST FOR PRI SURVEY SLG5705M - Our Ref : DMPC1900197H/CT  
**Attachments:** 20190729161510155.pdf

Dear LKK

Please arrange PRI.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) Web [www.ecics.com.sg](http://www.ecics.com.sg)

Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

**From:** Carmen Lim [mailto:[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)]  
**Sent:** Tuesday, 30 July, 2019 10:33 AM  
**To:** Crystabelle Tan Gek Peng (ECICS, Claims)  
**Cc:** jenny chong; serence ctc  
**Subject:** Re: REQUEST FOR PRI SURVEY SLG5705M - Our Ref : DMPC1900197H/CT

Dear Crystabelle,

We are prefer LKK to survey the car.

Kindly arrange asap.

Thank you.

Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259  
(Head Office)  
385 Sin Ming Drive Vicom Inspection Centre  
(Showroom)  
[www.esteemperformance.com](http://www.esteemperformance.com)



On Tue, Jul 30, 2019 at 10:23 AM Crystabelle Tan Gek Peng (ECICS, Claims)  
<[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Carmen

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

**Crystabelle Tan**



DID (65) 6303 0190

Tel (65) 6337 4779

Email [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) Web [www.ecics.com.sg](http://www.ecics.com.sg)

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

**From:** Carmen Lim [mailto:[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)]

**Sent:** Monday, 29 July, 2019 4:17 PM

**To:** ECICS Claims

**Cc:** jenny chong; serence ctc

**Subject:** REQUEST FOR PRI SURVEY SLG5705M

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES  
(NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLG 5705 M

Please be informed that the said vehicle can be inspected at :

Name of workshop : **Esteem Performance Pte Ltd**

Address : **385 Sin Ming Drive (Inside Vicom) S 575718**

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you.

Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	200G
<b>Vehicle Details</b>	
Vehicle No.:	SLG5705M
Vehicle to be Exported:	No
Intended Deregistration Date:	31 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	2ZRR951952
Chassis No.:	JTDMB3FU203535358
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$31,008.00
Original Registration Date:	05 Oct 2016
First Registration Date:	05 Oct 2016
Transfer Count:	2
Actual ARF Paid:	\$5,412.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Oct 2026
PARF Rebate Amount:	\$4,059.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	04 Oct 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,000.00
COE Rebate Amount:	\$40,193.00
<b>Total Rebate Amount:</b>	<b>\$44,252.00</b>

The information contained herein is correct as at 31 Jul 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	27/07/2019 16:40
Date Of Accident	27/07/2019 12:20
Exact Location Of Accident	UPPER BUKIT TIMAH ROAD TOWARDS WOODLANDS RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLG5705M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	GRAB RENTALS PTE LTD
Co Reg No	201617200G
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-66550005

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS HYBRID 1.8 CVT
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	A29114756MKF
Cover Note Number	NA

### Driver

Name of Driver	ZHENG HUIZHAN
NRIC No	S8233759H
Date Of Birth	06/10/1982
Occupation	OUTDOOR
Date Of Driving Pass	05/04/2004
Driving Experience	15 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96676659
Fax Number	
Contact Number	
Email Address	NOEMAIL



Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I was driving moderately and upon almost passing a junction, suddenly I felt an impact from my left rear of my vehicle. My vehicle came to a stop. I later realised that the other vehicle was from a side road. The driver did not sit for me to pass first, instead the driver hit my vehicle. We exchange particulars. No injury involved.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKV8565M
Vehicle Make/Model/Colour	NISSAN QASHQAI 2.0 CVT ABS D/AIRBAG 2WD 5DR S/R
Details Of Properties	NA
Vehicle Category	PRIVATE CAR
Name of Driver	CHAN YIT FOON CAROLINE
NRIC/Passport Number	S1497500D
Contact Number	82011880
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

# Sketch Plan

SKETCH PLAN

## IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authroised Driver.
- Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDPA)
 

I understand, acknowledge, agree and consent that:

  - (i) My insurer, my workshop and the General Insurance Association of Singapore (GIA) may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurers who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
    - (i) processing, handling and/or dealing with my claims involving the settlement of the claims and any necessary investigations relating to the claims;
    - (ii) investigating the accident and/or my claims;
    - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
    - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/email packages); and/or
    - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
  - (ii) all insurers who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
  - (iii) my Personal Information may be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

VERIFIED BY AJAX MARS  
REPORTING OFFICER

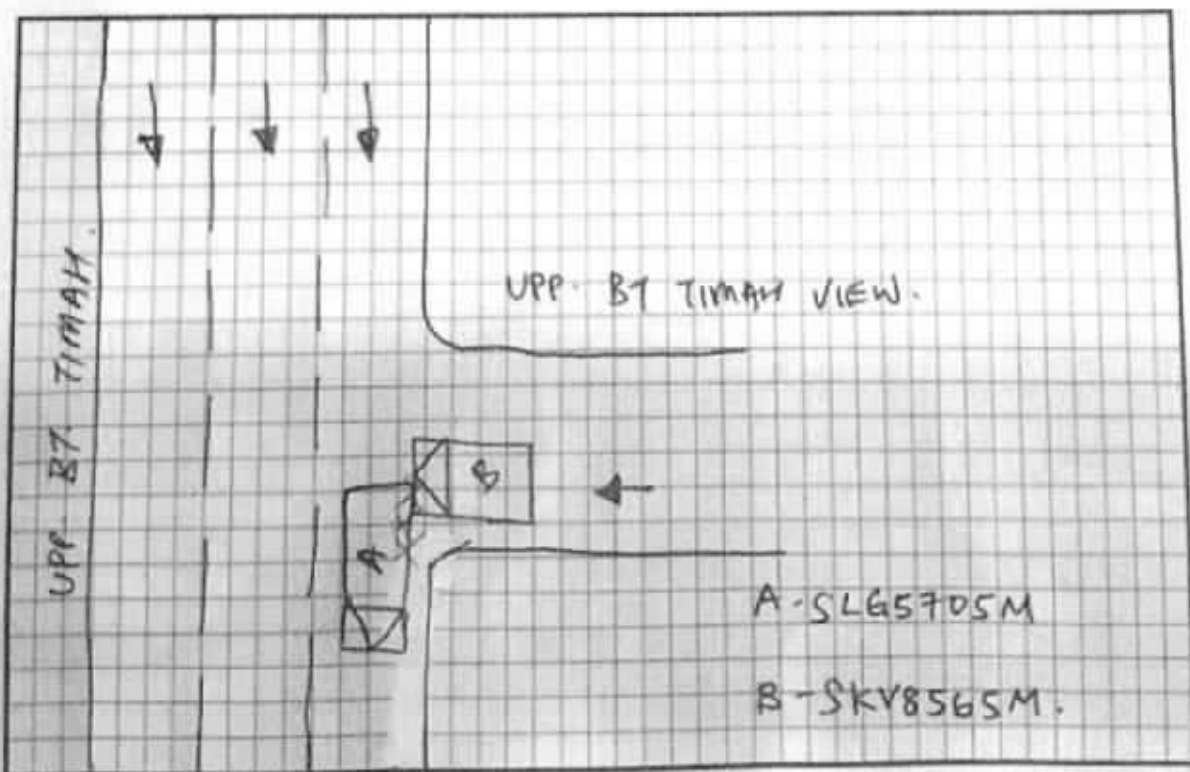
Mohammad Azaly Bin Abdullah

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre  
Personnel

## Sketch Plan



ACCIDENT STATEMENT (2000 characters)

I was driving moderately and upon almost passing a junction, suddenly I felt an impact from my left rear of my vehicle. My vehicle came to a stop.

I later realised that the other vehicle was from a side road. The driver did not sit for me to pass first , instead the driver hit my vehicle.

We exchange particulars.

No Injury involved.

Taxi Voucher No.:

DECLARATION

(We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MOHAMMAD AZALY BIN ABDULLAH



MARS Officer

Registered Owner or Driver's Signature

Job Complete Date/Time

27 July 2019 at 2:42 PM

Date/Time:

27 July 2019 at 2:42 PM



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Repair Estimates

SLG 5705 M

Not Notified  
Murray B's paint

Parts	(a) Cost / List Price Items	\$	6,497.31
	Plus/Less 25%	\$	1,624.33
	<b>Total of Cost / List</b>	<b>\$</b>	<b>4,872.98</b>
	(b) Nett Price Items		
	Less		
	<b>Total of Nett Item</b>		
	(c) Special Nett Items		
<b>Total Parts Cost</b>			
Labour		\$	3,270.00
<b>Total</b>		<b>\$</b>	<b>8,142.98</b>

LIK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before start of repair
- To display damaged parts clearly
- To provide a list of damaged parts
- To provide a list of damaged parts
- To provide a list of damaged parts
- To provide a list of damaged parts
- To provide a list of damaged parts
- To provide a list of damaged parts

Accepted by Receiver  
Signature:  
Date:

The above total will be subjected to 7% G.S.T.

Name of Surveyor	:	Kenneth
Company	:	CICIC
Survey conducted on	:	30/7/19 at
<u>Remarks By Surveyor</u>		
(a)	The repair of this vehicle is authorized / is not authorized until further notice.	
(b)	Recommended Days of Repair	: 05 day(s)
(c)	Resurvey	: Required / Not Required
(d)	Excess	:\$
(e)	Signature of surveyor	: Lc Date: 30/7/19



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Spare Parts

Vehicle No. :	<b>SLG 5705 M</b>	Submit By :	<b>Carmen Lim</b>
Make & Model :	<b>TOYOTA PRIUS</b>	Year Manufacture :	<b>2016</b>
Chassis No. :	<b>JTDKB3FU203535358</b>	Engine No. :	

**Cost / List**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	LH front door <i>RB</i>	1	\$1,121.75		<i>X</i>
2	LH front door hinge top <i>R</i>	1	\$78.30		<i>X</i>
3	LH front door hinge bottom <i>R</i>	1	\$78.30		<i>X</i>
4	LH front door checker <i>Ln</i>	1	\$156.79		<i>X</i>
5	LH front door weatherstip <i>Ln</i>	1	\$211.69		<i>X</i>
6	LHF door glass outer moulding <i>Ln</i>	1	\$121.75		<i>X</i>
7	LH rear door <i>RB</i>	1	\$1,211.40		<i>✓</i>
8	LH rear door hinge top <i>R</i>	1	\$78.34		<i>X</i>
9	LH rear door hinge bottom <i>R</i>	1	\$78.34		<i>X</i>
10	LH rear door checker <i>R</i>	1	\$145.50		<i>X</i>
11	LH rear door weatherstip <i>Ln</i>	1	\$198.70		<i>X</i>
12	LHR door glass outer moulding <i>Ln</i>	1	\$107.80		<i>X</i>
13	LHR power window motor <i>Ln</i>	1	\$511.69		<i>X</i>
14	LHR power window regulator <i>Ln</i>	1	\$177.64		<i>X</i>
15	LHR door outer handle <i>Ln</i>	1	\$375.60		<i>X</i>
16	LH rear fender <i>R</i>	1	\$881.60		<i>X</i>
17	LH side skirt <i>R</i>	1	\$721.50		<i>X</i>
18	LH side skirt clip <i>Ln</i>	10	\$45.00		<i>X</i>
19	LH rear hub cap <i>Ln</i>	1	\$195.62		<i>✓</i>
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



## ESTEEM PERFORMANCE PTE LTD

Bldg 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Labour

Vehicle No. : **SLG 5705 M** Submit By : **Carmen Lim**  
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2016**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (LHF DOOR,LHR DOOR,LHR FENDER,LH SIDE SKIRT,REAR BUMPER)	\$1,200.00	600
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (LHF DOOR,LHR DOOR,LHR FENDER,LH SIDE SKIRT,REAR BUMPER)	\$1,200.00	800
3	To check wiring	\$50.00	200
4	To remove & refit Door trim, door glass, window regulator, door lock to assist work load.	\$150.00	600
5	To tuff coat.	\$150.00	300
6	To remove & refit inner seat & upholstery to assist work load.	\$250.00	600
7	To remove & refit petrol tank to assist work load. ~	\$150.00	X
8	To do wheel alignment	\$120.00	600

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Dec 2019 13:50 <a href="#">Edit Reg</a>		30 Jul 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,765.26</b> <a href="#">Edit Estimates</a>	<b>S\$2,765.26</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>





















Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: -, Co. Reg. No.: -, Email: EMAIL@EMAIL.COM									
Main Claimant: <b>GRAB RENTALS PTE LTD</b> , Co. Reg. No.: 201617200G									
Vehicle Reg. No.: <b>SLG5705M</b>		Date of Loss: 27/07/2019 12:00 - :59 [33 Months and 22 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / DMPC1900197H/CT</b>		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): <b>SKV8565M</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>Esteem Performance Pte Ltd - Sin Ming (HQ)</b> 385 Sin Ming Drive, 575718 Sin Ming - Tel:									
Handling Insurer: <b>ECICS Limited (HQ)</b> - Tel: 63374779 /6303 0178 ... [Handled by <b>Crystabelle Tan</b> - 6303 0190]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 08/08/2019]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLG5705M (DMPC1900197H/CT)  
[SKV8565M]  
TP  
GRAB RENTALS PTE LTD  
Jul 27 2019 12:00PM  
[-]  
Esteem Performance Pte Ltd - Sin Ming

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**View** [View in Browser](#)

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
2	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
3	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
12	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
13	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
14	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
15	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
16	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
17	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
18	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
19	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
20	10/12/19 10:32	General View	 Load JPG	<input checked="" type="checkbox"/>	
21	10/12/19 10:32	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
22	10/12/19 10:32	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/ICS19013347/KSD3E2

Date: 10/12/2019

### REFERENCE

Handling Insurer: ECICS Limited

Policy No:

#### Claimant

Vehicle No : SLG5705M

Insured Vehicle No : SKV8565M

Date of Loss: 27/07/2019

Nature of Claim: TP

Claim No: DMPC1900197H/CT

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLG5705M**

Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A)

Engine No: 2ZRR951952

Reg. Date: 05/10/2016 (Man. Year: 2016)

Chassis No: JTDKB3FU203535358

Colour: Metallic Pearl White

Odometer: 227483 km

Engine Capacity: 1798 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Yokohama 8 mm

Rear Left Side:

Yokohama 8 mm

Front Right Side: Yokohama 8 mm

Rear Right Side:

Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,872.98	1,055.26	3,817.72	78.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,270.00	1,710.00	1,560.00	47.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>8,142.98</b>	<b>2,765.26</b>	<b>5,377.72</b>	<b>66.04</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>570.01</b>	<b>193.57</b>	<b>376.44</b>	<b>66.04</b>
<b>Nett Amount (S\$)</b>	<b>8,712.99</b>	<b>2,958.83</b>	<b>5,754.16</b>	<b>66.04</b>

### INSPECTION

Date of Assignment: 30/07/2019

Date Inspected: 30/07/2019 Inspected At:

Esteem Performance Pte Ltd - Sin  
Ming (HQ)  
385 Sin Ming Drive  
Singapore 575718

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 10 Dec 2019)
<b>Parts:</b>	144	TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLG5705M)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH FRONT DOOR	Repair	1,121.75 FL	*- FL
2	1		*LH FRONT DOOR HINGE TOP	Repair	78.30 FL	*- FL
3	1		*LH FRONT DOOR HINGE BOTTOM	Repair	78.30 FL	*- FL
4	1		*LH FRONT DOOR CHECKER	Serviceable	156.79 FL	*- FL
5	1		*LH FRONT DOOR WEATHERSTRIP	Serviceable	211.69 FL	*- FL
6	1		*LHF DOOR GLASS OUTER MOULDING	Serviceable	121.75 FL	*- FL
7	1		*LH REAR DOOR	Bent	1,211.40 FL	*1,211.40 FL
8	1		*LH REAR DOOR HINGE TOP	Repair	78.34 FL	*- FL
9	1		*LH REAR DOOR HINGE BOTTOM	Repair	78.34 FL	*- FL
10	1		*LH REAR DOOR CHECKER	Repair	145.50 FL	*- FL
11	1		*LH REAR DOOR WEATHERSTRIP	Serviceable	198.70 FL	*- FL
12	1		*LHR DOOR GLASS OUTER MOULDING	Serviceable	107.80 FL	*- FL
13	1		*LHR POWER WINDOW MOTOR	Serviceable	511.69 FL	*- FL
14	1		*LHR POWER WINDOW REGULATOR	Serviceable	177.64 FL	*- FL
15	1		*LHR DOOR OUTER HANDLE	Serviceable	375.60 FL	*- FL
16	1		*LH REAR FENDER	Repair	881.60 FL	*- FL
17	1		*LH SIDE SKIRT	Repair	721.50 FL	*- FL
18	10		*LH SIDE SKIRT CLIP	Not Necessary	45.00 FL	*- FL
19	1		*LH REAR HUB CAB	Missing	195.62 FL	*195.62 FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>6,497.31</b>	<b>1,407.02</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>1,624.33</b>	<b>351.76</b>
<b>Total Parts (\$\$)</b>	<b>4,872.98</b>	<b>1,055.26</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (LHF DOOR, LHR DOOR, LHR FENDER, LH SIDE SKIRT, REAR BUMPER)	New	1,200.00	600.00
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (LHF DOOR, LHR DOOR, LHR FENDER, LH SIDE SKIRT, REAR BUMPER)	New	1,200.00	880.00
3	TO CHECK WIRING	New	50.00	20.00
4	TO REMOVE & REFIT DOOR TRIM, DOOR GLASS, WINDOW REGULATOR, DOOR LOCK TO ASSIST WORK LOAD	New	150.00	60.00
5	TO TUFF COAT	New	150.00	30.00
6	TO REMOVE & REFIT INNER SEAT & UPHOLSTERY TO ASSIST WORK LOAD	New	250.00	60.00
7	TO REMOVE & REFIT PETROL TANK TO ASSIST WORK LOAD	New	150.00	0.00
8	TO DO WHEEL ALIGNMENT	New	120.00	60.00
Gross Labour Cost (S\$)			<b>3,270.00</b>	<b>1,710.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >