

ASSIGNMENT (Office)

From (Person):

Chong Soon

of

CTI

Date/Time:

30/7/19 @ 10:33am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLB 7895K

Insured:

at Workshop n/s:

Cycle & Carriage Industries

Tel:

91817717

of

188 Pender Road

Policy No:

DMP CSN1825701800

Claim No:

SNM19D2035/2001

Sum Insured:

Excess:

TBA

Make of Veh:

(Client's Record)

D.O.A.

26/07/2019

CA (REV)

REP. / REV 24 HRS

Date/Time:

10:46am @ 30/7/19

Person Contacted:

Chester

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time

Action/Instruction

191mm LSLB 7895K-X

31/07/19

@ 09:43 am received PA to Chong Soon
En via memmen.

31/07/19

@ 09:48 am mandarin requested authorize repair
to Chong Soon En via memmen

31/07/19

@ 12:45 pm mandarin arrived to Chong Soon via memmen

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 (C) **OD / TP / WS / TP RES / OD RES / EVA / INV / MY**
 To Import Vehicle No: **SLB 7895K**
 at Workshop no: **CYUE & CARRANE**
 of **188, PANGLOSS LANE**
 Insured: **CTI**
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: **TBA**
 (Client's Record)
 Make of Veh: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.



Bail. or Market Value: **88K**
 IDAC Accident Report: Consistent? Yes or No
 GIA / PR Seen: Consistent? Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lump Sum: _____ % 3 Val: Yes or No
 CA / (C) / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: **SLB 7895K** Yr Regd: **2016 APR**
 Type: (C) M.Cycle / Bus / Van / Lorry / Taxi / Primo Mover /
 Truck / Trailer or
 Make: **MERCEDES BENZ A180FL** cc: **1595**
 Colour: **Black** ACC: Insured / Std / NI / NA
 Sp. Reading: **61965** T/Radin: Insured / Std / NI / NA
 Eng No: _____
 C/Nr: **WDD1760422J439649**
 Gen. Cond: Good / (C) Fair / Poor / Burnt
 Steering: (C) Jammed / Leaked / Burnt or
 Brake: (C) Jammed / Leaked / Burnt or
 Mod: **Nil / S/Rim / STD A/Rim or**
 Tyre Size: F: **225/45R17**
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / CHITSU / (C) SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: **6** mm R/Bal: **6** mm
 L/Bal: **6** mm L/Bal: **6** mm
 D.O.A: **26/07/19** D.O.A: **30/07/19**
 Survey held at: **CYUE & CARRANE (CPL)**
 Des. of Damages: (C) Rear / O/S / N/S / UIC / Rooftop or
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
31/07/19	@ 15:27 pm inform O/A to Chee Han (owner) via email
21/08/19	Confirmed P/P \$6,925.99 @ 4 days with Resol (S 3,691.52 Red - 35%)

[Signature]
 21/8/2019

Date/Time, File Refs (if) **202009/19** ☐ Prel. Report
 (1) **Typist** ☒ Final Report
 Date/Time, File Refs (if) _____

Days Of Repair: **4**
 Resurvey No. of Trip: **1**

Add Fee: ☐ Site Insp (\$) ☐ Interview (\$) ☐ Tech. Invs (\$) ☐ Weekend (\$)

Report Format: _____
 Lump Sum / I.B. (\$) **6,925.99 P/P**

Survey Fee: **220**
 Insurance: _____
 Photos: _____
 Other: _____
 TOTAL: **220**

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jul 2019		30 Jul 2019 10:33 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	MELODY TAN CHENG YAN, ID: S7343115H, Tel: +6597474348, Email: NOEMAIL		
Vehicle Reg. No.:	SLB7895K	Date of Loss:	26/07/2019 13:00 - :59
Claim Type:	OD / SNM19D203512C01	Policy/Cover Note No.:	DMPCSN1825701800 (Comprehensive)
		Excess:	S\$0.00
Repairer:	Cycle & Carriage Industries Pte Ltd (Ubi) Ubi - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 08/08/2019]		
Driver/Custodian:	MELODY TAN CHENG YAN (45 / Female) , NRIC: S7343115H, Tel: +6597474348 Email: NOEMAIL		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[➤ Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	115H
Vehicle Details	
Vehicle No.:	SLB7895K
Vehicle to be Exported:	No
Intended Deregistration Date:	31 Jul 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	A180 FL STYLE (R17 HLG)
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	27091030893880
Chassis No.:	WDD1760422J439049
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$23,253.00
Original Registration Date:	22 Apr 2016
First Registration Date:	22 Apr 2016
Transfer Count:	1
Actual ARF Paid:	\$19,555.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Apr 2026
PARF Rebate Amount:	\$14,666.00
Intended COE Rebate Details	
COE Expiry Date:	21 Apr 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$43,000.00
COE Rebate Amount:	\$28,917.00
Total Rebate Amount:	\$43,583.00

The information contained herein is correct as at 31 Jul 2019

OK

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, 30 July 2019 10:38 AM
To: Go Chee Han
Cc: Admin-D (LKKAuto)
Subject: RE: OUR REF: SNM19D203512/CHONGBS - FW: SLB7895K - OD CLAIM

Dear Sir,

Od survey passed to LKK.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

-----Original Message-----

From: Chong Boon Sen
Sent: Tuesday, 30 July, 2019 10:09 AM
To: 'Go Chee Han' <cheehan.go@cyclecarriage.com.sg>
Subject: RE: OUR REF: SNM19D203512/CHONGBS - FW: SLB7895K - OD CLAIM

Dear Sir,

Where is your estimate?

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

-----Original Message-----

From: Chong Boon Sen

Sent: Tuesday, 30 July, 2019 10:05 AM
To: 'Go Chee Han' <cheehan.go@cyclecarriage.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D203512/CHONGBS - FW: SLB7895K - OD CLAIM

Dear Sir,

We are arranging.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]
Sent: Tuesday, 30 July, 2019 9:33 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: OUR REF: SNM19D203512/CHONGBS - FW: SLB7895K - OD CLAIM

Dear Boon Sen,

Kindly arrange for vehicle survey Today, Your insured car is in our workshop.

Thanks

Your Sincerely,

GO CHEE HAN
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Monday, 29 July, 2019 2:43 PM
To: Chong Boon Sen; Alfred Toh; Chee So Chow; Go Chee Han
Subject: OUR REF: SNM19D203512/CHONGBS - FW: SLB7895K - OD CLAIM

This email was sent from outside of your organisation

Dear Boon Sen,

Please assist on OD claim.

Note : officer in charge is Boon Sen 63896171.

Thanks,
shumin

-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Monday, 29 July, 2019 10:17 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SLB7895K - OD CLAIM

Dear Sir/Mdm,

Kindly arrange for vehicle survey on 30/7 after 10AM.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

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views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

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⏮ Reply all ⏭ Delete ⏴ Junk Block ...

Re: SLB7895K - FINALIZE

SH

Shirley Hiew (LKK Auto)

Thu 22/8/2019 2:43 PM

Go Chee Han <cheehan.go@cyc... +4 others ⌵



CHINA TAIPING (DV).pdf

183 KB

2 attachments (389 KB) Download all

Dear Chee Han,

Supplementary approved by China Taiping.

Confirmed final fig \$ 6,925.99 @ 4 days of repairs before excess \$ 0/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Attached DV, please filled in and revert us.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tony Lim <tony.lim@cyclecarriage.com.sg>

Sent: Thursday, 15 August 2019 11:45 AM

To: Go Chee Han <cheehan.go@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Abdul Jalil B Bakar <abduljalil.bakar@cyclecarriage.com.sg>; Kow Wai Meng

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 31 July 2019 3:27 PM
To: 'Go Chee Han'
Cc: Admin-D (LKKAuto)
Subject: RE: OUR REF: SNM19D203512/CHONGBS - FW: SLB7895K - OD CLAIM

Dear Chee Han,

As instructed by our client, please proceed to repair the insured vehicle SLB 7895K (Excess \$ 0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Wednesday, 31 July 2019 9:19 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: boonsen.chong@sg.cntaiping.com

Subject: RE: OUR REF: SNM19D203512/CHONGBS - FW: SLB7895K - OD CLAIM

Dear Admin,

Kindly let us have the authorisation of vehicle repair soonest.

Vehicle survey done.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

View Received Message

This mail is associated with :

***SLB7895K (SNM19D203512C01)**

OD

Jul 26 2019 1:00PM

[MELODY TAN CHENG YAN]

Cycle & Carriage Industries Pte Ltd

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From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 20/08/2019 12:01 PM,

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$11183.27) - SLB7895K - Claim Handler: Chong Boon Sen

Approved:11183.27.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLB7895K (SNM19D203512C01)**

OD

Jul 26 2019 1:00PM

[MELODY TAN CHENG YAN]

Cycle & Carriage Industries Pte Ltd

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From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on **31/07/2019 12:59 PM**.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8238.14) - SLB7895K - Claim Handler: Chong Boon Sen

Approved:8238.14.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chong Boon Sen

Date: 16 Aug 2019

Preliminary Advice

Vehicle No	: SLB7895K	Accident Date	: 26/07/2019
Make	: MERCEDES-BENZ A180	Policy No.	: DMPCSN1825701800
Assignment Date	: 30/07/2019	Excess	: S\$0.00
Date of Inspection	: 30/07/2019	Est. Duration of Repair	: 4 days
Inspection At	: Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop Singapore 128378		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,817.51 (inclusive supp)
Revised Amount	:S\$	7,173.68 (inclusive supp)
Check Items (Estimated)	:S\$	4,009.59
Total	:S\$	11,183.27
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	88,000.00
COE / PARF Rebate	:S\$	43,583.00
Salvage Value	:S\$	
Margin for Repair	:S\$	44,417.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Supplementary amount is \$ 2,945.13

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chong Boon Sen

Date: 31 Jul 2019

Preliminary Advice

Vehicle No	: SLB7895K	Accident Date	: 26/07/2019
Make	: MERCEDES-BENZ A180	Policy No.	: DMPCSN1825701800
Assignment Date	: 30/07/2019	Excess	: S\$0.00
Date of Inspection	: 30/07/2019	Est. Duration of Repair	: 3 days
Inspection At	: CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,872.38
Revised Amount	:S\$	4,228.55
Check Items (Estimated)	:S\$	4,009.59
Total	:S\$	8,238.14

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	88,000.00
COE / PARF Rebate	:S\$	43,583.00
Salvage Value	:S\$	
Margin for Repair	:S\$	44,417.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/07/2019 08:38
Date Of Accident	26/07/2019 13:20
Exact Location Of Accident	QUEENSWAY SLIP RD TO ALEXANDRA ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLB7895K
Insured/Policyholder	
Name Of Registered Owner	MELODY TAN CHENG YAN
NRIC No	S7343115H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97474348
Alternative Phone No	OFFICE-97474348

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	A180

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN1825701800
Cover Note Number	

Driver

Name of Driver	MELODY TAN CHENG YAN
NRIC No	S7343115H
Date Of Birth	20/11/1973
Occupation	INDOOR
Date Of Driving Pass	30/01/2002
Driving Experience	17 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97474348
Fax Number	
Contact Number	OFFICE-97474348
Email Address	NOEMAIL

Address	BLK 457 ANG MO KIO AVE 10 #13-1536
Postcode	560457
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING MY CAR WHILE CHECKING THE ON-COMING CARS ON MY RIGHT. SUDDENLY THE CAR IN-FRONT OF ME HIT THE MOTORBIKE IN-FRONT OF CAR B (SML8859U). MY CAR CANT STOP IN-TIME AND HIT INTO CAR B LEFT REAR PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SML8859U
Vehicle Make/Model/Colour	HYUNDAI WHITE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CATHERINE
NRIC/Passport Number	
Contact Number	97975087
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	FS9998R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	FAIRIZI
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time

26/7/19

Driver's Signature

(If driver is not the policyholder)

Date & Time

26/7/19

Go Chee Han
DID : 6771 4336 HP : 9181 7717
Email : cheehan.go@cyclecarrage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Reporting Centre Personnel's

Name:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving my car "A", while checking the on-coming car on my right, Suddenly the car in-front of me hit the motorbike in-front of car "B", my car can't stop in time and hit into car "B" left rear portion.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Meelody

Policyholder's Signature

Date & Time 26/7/19

Meelody

Driver's Signature

(If driver is not the policyholder)

Date & Time 26/7/19

Go Chee Han
DID : 6771 4336 HP : 9181 7717
Email : cheehan.go@cyclecarrriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Reporting Centre Personnel's

Name:



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLB7895K

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No 35538
Reg No/Reg Date SLB7895K / 22/04/2016
Date In/Mileage / 0
Chassis No WDD1760422J439049
Engine No 27091030893880
Make/Model MB/MB A 180 (W176) "STYLE"
Colour/Trim 021 191 Cosmos Blac/ 044 471 ARTICO/Fabr

Account No	Terms	Date/Time Printed	CSE	Operator				
WC000668	Credit	29/07/2019/ 10:12	CH	371 / Go Chee Han				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
Z REQUEST								
Customer Request								
M BPNSUN								
POLICY NO/ACC DATE : DMPCSN1825701800 // 26-7-2019								
DRIVE IN/EXCESS : 26-7-2019 // TBA								
DATE IN/DATE SURVEY:								
BY/AUTHORIZED ON :								
A BPILAB								
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.								
A BPIRES								
RESPRAY FRONT BUMPER								
A BPILAB								
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO								
IDENTIFICATION STANDARD. NETT								
A BPILAB								
TO REMOVE, REPLACE HEADLAMP WITH FOCUS . NETT								
S BPNSUB								
SUPPLY 1 SET NUMBER PLATE WITH HOUSING. NETT								
M FRONT BUMPER	de-				1.00	1184.90	00.00	1184.90
M LICENSE PLATE MOLDING	de-				1.00	63.99	00.00	63.99
M CTR COVER BUMPER AREA	X				1.00	126.10	00.00	126.10
M GROMMET	na-				2.00	2.51	00.00	5.02
M COMPANY SIGN	na				1.00	61.07	00.00	61.07
M IMPACT ABSORBER	de-				1.00	129.14	00.00	129.14
M TOP BASIC MOUNTING FOR BUMPER	Rec-				1.00	140.33	00.00	140.33
M ELECTRICAL WIRING HARNESS	X				1.00	138.38	00.00	138.38
M DISTANCE SENSOR	X				1.00	176.11	00.00	176.11
M MERCEDES STAR	na				1.00	133.60	00.00	133.60
M MERCEDES STAR CARRIER	na				1.00	76.30	00.00	76.30
M SILVER ORNAMENTAL TRIM	X				1.00	120.44	00.00	120.44
M CENTRAL LEFT TRIM STRIP	X				1.00	76.90	00.00	76.90
M CENTRAL RIGHT TRIM STRIP	X				1.00	76.90	00.00	76.90
M RADIATOR GRILLE	cm				1.00	583.67	00.00	583.67

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLB7895K

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No 35538
Reg No/Reg Date SLB7895K / 22/04/2016
Date In/Mileage / 0
Chassis No WDD1760422J439049
Engine No 27091030893880
Make/Model MB/MB A 180 (W176) "STYLE"
Colour/Trim 021 191 Cosmos Blac/ 044 471 ARTICO/Fabr

Account No	Terms	Date/Time Printed	CSE	Operator
WC000668	Credit	29/07/2019/ 10:12	CH	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M RADAR SENSOR	1.00	1189.99	00.00	1189.99
M CROSS MEMBER	1.00	322.40	00.00	322.40
M LEFT BUMPER SUPPORT	1.00	15.71	00.00	15.71
M RIGHT BUMPER SUPPORT	1.00	15.71	00.00	15.71
M LH HEADLAMP UNIT	1.00	877.86	00.00	877.86
M RH HEADLAMP UNIT	1.00	877.86	00.00	877.86

Rasul

Hp 90010068

3 days = 4 days

30/07/19 @ 1500

EXCESS: TBA

Revert

Resurvey before paint

Go Chee Han
DID: 6771 4336 HP: 9181 7717
Email: cheehan.go@cyclecarrage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

Confirmed & accepted by

No illegal modifications is allowed
Supplementary item(s) must be resurveyed and
is subject to final approval from LKK Auto Consultants

Acknowledged by Repairer

Signature

Date

Authorized signatory and company stamp

10612.51
7% GST on **Nett 8,872.38**
8872.38
621.07
Total Payable 9,493.45

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

SUPPLEMENTARY

ESTIMATE FOR SLB7895K

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No 35538
Reg No/Reg Date SLB7895K / 22/04/2016
Date In/Mileage 31/07/2019 / 61965
Chassis No SWDD1760422439049
Engine No 27091030893880
Make/Model MB/MB A 180 (W176) "STYLE"
Colour/Trim 021 191 Cosmos Blac/ 044 471 ARTICO/Fabr

Account No	Terms	Date/Time Printed	CSE	Operator
WC000668	Credit	14/08/2019/ 18:44	CH	371 / Go Chee Han
Description of Goods / Services	Qty	Unit Price	Disc%	Amount

M BPN5UN
POLICE NOTAC DATE : 08/08/2019
DRIVE IN/EXCESS : 28-7-2019 // MIL
DATE IN/DATE SURVEY: 30-7-2019 1500 // Rasul - LKK
BY/AUTHORIZED ON : 31-7-2019 1350 // Boon Sen - China Taiping

A BPILAB

DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.

X COVER CROSS MEMBER

X FRONT SUPPORT PANEL

X LEFT ABSORBER

X RIGHT ABSORBER

1920.00

72.66

648.95

151.76

151.76

ESTIMATE

LKK Agreement to indemnify
the insured against the following:
• To replace, repair or repainting
• To replace, repair or repainting
• Parts replaced on a "without prejudice" basis
• No claim to be allowed
• Supply of parts to be resurveyed and
is subject to the insurance Company

Confirmed & accepted by

Signature

Date

7% GST on Net 2,945.13 206.16

Authorized signatory and company stamp

Total Payable 3,151.29

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128379
Tel: 6777 8368
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

Finalization

ESTIMATE FOR SLB7895K

CHINA TAIPING INSURANCE (S) PTE
LTD
ATTN: MOTOR CLAIM DEPARTMENT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
62222366

Vehicle & Document Information

WIP No 35538
Reg No/Reg Date SLB7895K / 22/04/2016
Date In/Mileage 31/07/2019 / 64965
Chassis No WDD1760422439049
Engine No 27091030893880
Make/Model MB/MB A 180 (W176) "STYLE"
Colour/Trim 021 191 Cosmos Blac/ 044 471 ARTICO/Fabr

Account No	Terms	Date/Time Printed	CSE	Operator	Description of Goods / Services	Qty	Unit Price	Disc%	Amount
WC000668	Credit	14/08/2019/ 18:45	CH	371 / Go Chee Han					

THIS IS NOT AN OFFICIAL TAX INVOICE

7 REQUEST
Customer Request
M BPN SUB
POLICY NO/ACC DATE : DMPCSN1825701800 // 26-7-2019
DRIVE IN/EXCESS : 26-7-2019 // NIL
DATE IN/DATE SURVEY: 30-7-2019 1500 // Rasu - LKK
BY/AUTHORIZED ON : 31-7-2019 1350 // Boon Sen - China Taiping

A BPILAB				1920.00
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.				
A BPIRES				600.00
RESpray FRONT BUMPER				
A BPILAB			0.10	380.00
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT				120.00
A BPILAB				60.00
TO REMOVE, REPLACE HEADLAMP WITH FORUS. NETT				
S BPN SUB				
SUPPLY 1 PC NO PLATE	1.00	1184.90	00.00	1184.90
X FRONT BUMPER	1.00	63.99	00.00	63.99
X LICENSE PLATE MOLDING	2.00	2.51	00.00	5.02
X GROMMET	1.00	61.07	00.00	61.07
X COMPANY SIGN	1.00	129.14	00.00	129.14
X IMPACT ABSORBER	1.00	140.33	00.00	140.33
X TOP BASIC MOUNTING FOR BUMPER	1.00	133.60	00.00	133.60
X MERCEDES STAR	1.00	76.30	00.00	76.30
X MERCEDES STAR CARRIER	1.00	583.67	00.00	583.67
X RADIATOR GRILLE	1.00	322.40	00.00	322.40
X CROSS MEMBER	1.00	72.66	00.00	72.66
X COVER CROSS MEMBER (S)	1.00	648.95	00.00	648.95
X FRONT SUPPORT PANEL (S)	1.00	120.44	00.00	120.44
X SILVER ORNAMENTAL TRIM	1.00	151.76	00.00	151.76
X LEFT ABSORBER (S)	1.00	151.76	00.00	151.76
X RIGHT ABSORBER (S)	1.00			

Confirmed & accepted by

Nett 6,925.99
7% GST on 6925.99 484.82
Total Payable 7,410.81

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
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www.mercedes-benz.com.sg



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SATISFACTION VOUCHER

Name & Address of Insured : Melody Tan Cheng Yan
 Name & Address of Repairers : Cycle & Carriage Industries Pte Ltd.
 Date & Place of Accident : 26/7/19 11 Queensway Slip Rd To Alexandra RD
 Policy No : DMPCSN1825701800 Claim No : _____
 Vehicle No : SLB7895K Cost of Repairs : _____

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of CHINA TAIPING INSURANCE (S) PTE LTD, settling the repair costs stated above with the said repairers I/We hereby release and discharge the said Insurers from all further obligations and liabilities under the aforesaid policy in respect of an accident involving my/our said motor vehicle on the above-mentioned date and place.

I/We agree that by virtue of such payment the said Insurers are subrogated to all my/our rights and remedies in respect of the damage to the said Motor Vehicle in accordance with the laws governing the Contract of Insurance.

I/We hereby grant the said Insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefor. I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their part they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my./our name in the exercise of such rights and remedies.

REPAIRERS:-



Company's Chop & Signature

WITNESS:-

Name & Signature

Go Chee Han

DID : 6771 4336 HP : 9181 7717

Email : cheehan.go@cyclocarriage.com.sg

Cycle & Carriage Industries Pte Ltd

Address Customer Service Centre - Pandan Loop

Date

INSURED:-

Melody



I.C. No & Signature/Company's Chop

WITNESS:-

Melody Tan Cheng Yan

Name & Signature

Bik 457 Ang Mo Kio Ave 10

#13-1536 (B) 660457

Address

Date

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jul 2019		30 Jul 2019 10:33 Edit Adj Rpt	S\$6,925.99 Edit Estimates	S\$6,925.99 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	MELODY TAN CHENG YAN, ID: S7343115H, Tel: +6597474348, Email: NOEMAIL								
Vehicle Reg. No.:	SLB7895K	Date of Loss:	26/07/2019 13:00 - :59 [39 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / SNM19D203512C01	Policy/Cover Note No.:	DMPCSN1825701800 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 08/08/2019]								
Driver/Custodian:	MELODY TAN CHENG YAN (45 / Female), NRIC: S7343115H, Tel: +6597474348 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- CHINA_TAIPING (20/08/2019): Alert - Adj Mandate Approved (S\$11183.27) - SLB7895K - Claim Handler: Chong Boon... - CHINA_TAIPING (31/07/2019): Alert - Adj Mandate Approved (S\$8238.14) - SLB7895K - Claim Handler: Chong Boon ...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLB7895K (SNM19D203512C01)
OD
Jul 26 2019 1:00PM
[MELODY TAN CHENG YAN]
Cycle & Carriage Industries Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Video

1 per page

No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	29/07/19 08:42	Video - Accident [Linked Accident Report Documents]	1	Load MP4	
2	29/07/19 08:43	Video - Accident [Linked Accident Report Documents]	1	Load MP4	

Assessment Reports

1 per page

No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	29/07/19 08:44	Accident Statement	1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	31/07/19 09:43	Adjuster Immediate Advice	1	Load HTM	
2	16/08/19 09:59	Adjuster Immediate Advice	1	Load HTM	

Photos/Images

3 per page

No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	29/07/19 08:43	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
2	29/07/19 08:43	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
3	29/07/19 08:43	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
4	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
5	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
6	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
7	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
8	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
9	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
10	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
11	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
12	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
13	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
14	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
15	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
16	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
17	29/07/19 08:44	Accident Photo [Linked Accident Report Documents]	1	Load JPG	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	31/07/19 09:44	General View	1	Load JPG	
2	31/07/19 09:44	General View	1	Load JPG	
3	31/07/19 09:44	General View	1	Load JPG	
4	31/07/19 09:44	General View	1	Load JPG	
5	31/07/19 09:44	General View	1	Load JPG	
6	31/07/19 09:44	General View	1	Load JPG	
7	31/07/19 09:44	General View	1	Load JPG	
8	31/07/19 09:44	General View	1	Load JPG	
9	31/07/19 09:44	General View	1	Load JPG	
10	31/07/19 09:44	General View	1	Load JPG	

Video			1 per page	☒
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
11	31/07/19 09:44	General View		☒
12	31/07/19 09:44	General View		☒
13	31/07/19 09:44	General View		☒
14	31/07/19 09:44	General View		☒
15	31/07/19 09:44	General View		☒
16	31/07/19 09:44	General View		☒
17	31/07/19 09:44	General View		☒
18	31/07/19 09:44	General View		☒
19	31/07/19 09:44	General View		☒
20	31/07/19 09:44	General View		☒
21	31/07/19 09:44	General View		☒
22	31/07/19 09:44	General View		☒
23	31/07/19 09:44	General View		☒
24	31/07/19 09:44	General View		☒
25	31/07/19 09:44	General View		☒
26	31/07/19 09:44	General View		☒
27	31/07/19 09:44	General View		☒
28	31/07/19 09:44	General View		☒
29	31/07/19 09:44	General View		☒
30	31/07/19 09:44	General View		☒
31	31/07/19 09:44	General View		☒
32	31/07/19 09:44	General View		☒
33	31/07/19 09:44	General View		☒
34	31/07/19 09:44	General View		☒
35	31/07/19 09:44	General View		☒
36	31/07/19 09:44	General View		☒
37	31/07/19 09:44	General View		☒
38	16/08/19 10:01	Reinspection Photo		☒
39	16/08/19 10:01	Reinspection Photo		☒
40	16/08/19 10:01	Reinspection Photo		☒
41	16/08/19 10:01	Reinspection Photo		☒
42	16/08/19 10:01	Reinspection Photo		☒
43	16/08/19 10:01	Reinspection Photo		☒
44	16/08/19 10:01	Reinspection Photo		☒
45	16/08/19 10:01	Reinspection Photo		☒
46	16/08/19 10:01	Reinspection Photo		☒
47	16/08/19 10:01	Reinspection Photo		☒
48	16/08/19 10:01	Reinspection Photo		☒
49	16/08/19 10:01	Reinspection Photo		☒
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51	16/08/19 10:01	Reinspection Photo		☒
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55	16/08/19 10:01	Reinspection Photo		☒
56	16/08/19 10:01	Reinspection Photo		☒
57	16/08/19 10:01	Reinspection Photo		☒
58	16/08/19 10:01	Reinspection Photo		☒
59	16/08/19 10:01	Reinspection Photo		☒
60	16/08/19 10:01	Reinspection Photo		☒
61	16/08/19 10:01	Reinspection Photo		☒
62	16/08/19 10:01	Reinspection Photo		☒
63	16/08/19 10:01	Reinspection Photo		☒
64	16/08/19 10:01	Reinspection Photo		☒
65	16/08/19 10:01	Reinspection Photo		☒

Video			1 per page	☒
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
Documentation			1 per page	☒
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	30/07/19 10:34	ESTIMATE		Load PDF
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
1	29/07/19 08:43	Sketch Plan [Linked Accident Report Documents]		Load JPG ☒
2	29/07/19 08:43	Sketch Plan #2 [Linked Accident Report Documents]		Load JPG ☒
3	29/07/19 08:43	Sketch Plan #3 [Linked Accident Report Documents]		Load JPG ☒
4	29/07/19 08:43	Sketch Plan #4 [Linked Accident Report Documents]		Load JPG ☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/07/19 09:45	SLB 7895K GIA.pdf		Load PDF
2	31/07/19 09:45	ESTIMATE .pdf		Load PDF
3	16/08/19 10:01	SUPP.pdf		Load PDF
4	21/08/19 13:46	ESTIMATE & SUPP MARKED.pdf		Load PDF
5	20/09/19 14:49	FINAL INV & DV.pdf		Load PDF

Linked Accident Report Documents

Video			1 per page	☒
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
1	29/07/19 08:42	Video - Accident		Load MP4
2	29/07/19 08:43	Video - Accident		Load MP4
Assessment Reports			1 per page	☒
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
1	29/07/19 08:44	Accident Statement		Load HTM
Photos/Images			3 per page	☒
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
1	29/07/19 08:43	Accident Photo		Load JPG ☒
2	29/07/19 08:43	Accident Photo		Load JPG ☒
3	29/07/19 08:43	Accident Photo		Load JPG ☒
4	29/07/19 08:44	Accident Photo		Load JPG ☒
5	29/07/19 08:44	Accident Photo		Load JPG ☒
6	29/07/19 08:44	Accident Photo		Load JPG ☒
7	29/07/19 08:44	Accident Photo		Load JPG ☒
8	29/07/19 08:44	Accident Photo		Load JPG ☒
9	29/07/19 08:44	Accident Photo		Load JPG ☒
10	29/07/19 08:44	Accident Photo		Load JPG ☒
11	29/07/19 08:44	Accident Photo		Load JPG ☒
12	29/07/19 08:44	Accident Photo		Load JPG ☒
13	29/07/19 08:44	Accident Photo		Load JPG ☒
14	29/07/19 08:44	Accident Photo		Load JPG ☒
15	29/07/19 08:44	Accident Photo		Load JPG ☒
16	29/07/19 08:44	Accident Photo		Load JPG ☒
17	29/07/19 08:44	Accident Photo		Load JPG ☒
Documentation			1 per page	☒
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
1	29/07/19 08:43	Sketch Plan		Load JPG ☒
2	29/07/19 08:43	Sketch Plan #2		Load JPG ☒
3	29/07/19 08:43	Sketch Plan #3		Load JPG ☒
4	29/07/19 08:43	Sketch Plan #4		Load JPG ☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road, #16-00 Springleaf Tower
Singapore 079909

Our File No: CS/CT119013346/R1SD3E2

Date: 27/09/2019

REFERENCE

Insured/Claimant: MELODY TAN CHENG YAN Policy No: DMPCSN1825701800

Date of Loss: 26/07/2019

Nature of Claim: OD

Claim No: SNM19D203512C01

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLB7895K**
 Make & Model: MERCEDES-BENZ A180, 1.6 (A) Engine No: 27091030893880
 Reg. Date: 22/04/2016 (Man. Year: 2015) Chassis No: WDD1760422J439049
 Colour: Black Odometer: 61965 km
 Engine Capacity: 1595 cc
 Market Value/New Car Price: S\$88,000.00
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,417.51	3,845.99	3,571.52	48.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,200.00	3,080.00	120.00	3.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,617.51	6,925.99	3,691.52	34.77
+ GST 7.00/7.00% (S\$)	743.23	484.82	258.41	34.77
Nett Amount (S\$)	11,360.74	7,410.81	3,949.93	34.77

INSPECTION

Date of Assignment: 30/07/2019

Date Inspected: 30/07/2019 Inspected At:

Cycle & Carriage Industries Pte Ltd
(Pandan Loop)
188 Pandan Loop
Singapore 128378

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 26 Sep 2019)	
Parts:	N/A	MERCEDES-BENZ A180 1.6 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLB7895K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,184.90 FS	*1,184.90 FS
2	1		*LICENSE PLATE MOLDING	Deformed	63.99 FS	*63.99 FS
3	1		*CTR COVER BUMPER AREA	Serviceable	126.10 FS	*- FS
4	2		*GROMMET	Necessary	5.02 FS	*5.02 FS
5	1		*COMPANY SIGN	Cracked	61.07 FS	*61.07 FS
6	1		*IMPACT ABSORBER	Deformed	129.14 FS	*129.14 FS
7	1		*TOP BASIC MOUNTING FOR BUMPER	Necessary	140.33 FS	*140.33 FS
8	1		*ELECTRICAL WIRING HARNESS	Serviceable	138.38 FS	*- FS
9	1		*DISTANCE SENSOR	Serviceable	176.11 FS	*- FS
10	1		*MERCEDES STAR	Necessary	133.60 FS	*133.60 FS
11	1		*MERCEDES STAR CARRIER	Necessary	76.30 FS	*76.30 FS
12	1		*SILVER ORNAMENTAL TRIM	Cut	120.44 FS	*120.44 FS
13	1		*CENTRAL LEFT TRIM STRIP	Serviceable	76.90 FS	*- FS
14	1		*CENTRAL RIGHT TRIM STRIP	Serviceable	76.90 FS	*- FS
15	1		*RADIATOR GRILLE	Cracked	583.67 FS	*583.67 FS
16	1		*RADAR SENSOR	Serviceable	1,189.99 FS	*- FS
17	1		*CROSS MEMBER	Bent	322.40 FS	*322.40 FS
18	1		*LEFT BUMPER SUPPORT	Serviceable	15.71 FS	*- FS
19	1		*RIGHT BUMPER SUPPORT	Serviceable	15.71 FS	*- FS
20	1		*LH HEADLAMP UNIT	Serviceable	877.86 FS	*- FS
21	1		*RH HEADLAMP UNIT	Serviceable	877.86 FS	*- FS
22	1		*COVER CROSS MEMBER	Cracked	72.66 FS	*72.66 FS
23	1		*FRONT SUPPORT PANEL	Cracked	648.95 FS	*648.95 FS
24	1		*LEFT ABSORBER	Cracked	151.76 FS	*151.76 FS
25	1		*RIGHT ABSORBER	Cracked	151.76 FS	*151.76 FS
Total Parts (S\$)					7,417.51	3,845.99

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH	New	1,920.00	1,920.00
2	RESPRAY FRONT BUMPER	New	720.00	600.00
3	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD	New	380.00	380.00
4	TO REMOVE,REPLACE HEADLAMP WITH FOCUS	New	120.00	120.00
5	SUPPLY 1 SET NUMBER PLATE WITH HOUSING	New	60.00	60.00
Gross Labour Cost (S\$)			3,200.00	3,080.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >