7711 M

Wenthe

Veron Chen (LKKAuto)

From:

MTCL@income.com.sg

Sent:

Monday, 19 August 2019 1:31 PM

To:

Veron Chen (LKKAuto)

Subject:

FW: REQUEST FOR CLAIM NUMBER

Hi

All claim created.

With Regards

Azlin Rani

Senior Administrator, Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at income.com.sg/careers



From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, 16 August 2019 9:45 AM

To: MTCL@income.com.sg

Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us claim number

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle
1	MT/1055159-002	SMRT TAXIS PTE LTD	SHC 4418S	SJT 6151J
2	MT/1055666- 002	SMRT TAXIS PTE LTD	SHF 499T	SJL 8166X

D.O.A	Time of Accident	Estimate	Tentative repair cost
25/7/2019	11:00	\$9,087.80	\$1,400.00
29/7/2019	08:15	\$3,807.90	\$700.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

eBaoTech										Genera	lClaim
Hello, NAC_PAYA_UBI_80	0601						• Change	Languag	e • Chan	ge Password	→ Log Out
My Desktop	Polic	cy Query									,
Notice of Loss	Policy N	lo.				Date of Accident 2		25/07/2019 09:00			
	Vehicle No.(For Motor)		SJT615	11		Certificate Number					
					13	Search					
	Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	0	5109647257		OPTIMUM CAR LEASING PTE LTD	201633831N	GPC	Third Party	SJT6151	SJT6151J	16/05/2019	21/10/2019
					C	antinue					

> Back to OneMotoring

112012....

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	TO CO VEHICLE
Owner ID Type:	Company
Owner ID: Vehicle Details	369K
Vehicle No.:	SHC4418S
Vehicle to be Exported:	No
Intended Deregistration Date:	29 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2013
Engine No.:	2ZR1326243
Chassis No.:	JTDKN36U105721808
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$33,120.00
Original Registration Date:	13 Jan 2014
First Registration Date:	13 Jan 2014
ransfer Count:	0
Actual ARF Paid: ntended PARF Rebate Details	\$8,368.00
PARF Eligibility:	Yes
ARF Eligibility Expiry Date:	12 Jan 2022
ARF Rebate Amount: ntended COE Rebate Details	\$5,857.00
OE Expiry Date:	12 Jan 2022
OE Category:	A - Car (1600cc & below)
OE Period(Years):	8
QP Paid:	\$60,888.00
OE Rebate Amount:	\$18,679.00
otal Rebate Amount: 1essage	\$24,536.00
Please note that the 8-year COE for this vehicle ca COE expiry or when the vehicle reaches its statute	annot be further renewed. The vehicle must be de-registered upon

COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier. The information contained herein is correct as at 29 Jul 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation,

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	ou nereby consent to the archiving of this report at the centre and to copies of the report builty mode distinction
斯特· 2008年8月7日 1909年 1908年	ACCIDENT STATEMENT
Date Of Report	26/07/2019 16:13
Date Of Accident	25/07/2019 11:00
Exact Location Of Accident	CHOA CHU KANG AVE 1
Country/State of Loss	SINGAPORE
建筑的种类的产品。是非常是重要	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHC4418S
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL

Alternative Phone No Vehicle Particulars

Mobile Phone No

Manufacturer TOYOTA

Model PRIUS TAXI-1.8 (A)

Exact Purpose for which vehicle was being used at

time of accident

HIRE AND REWARD

OFFICE-80000000

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number D-19093197MFSH

Cover Note Number

Driver

Name of Driver TAN CHEK FONG

 NRIC No
 \$1769381F

 Date Of Birth
 12/07/1966

 Occupation
 OUTDOOR

 Date Of Driving Pass
 14/11/1991

Driving Experience 27 YEARS AND 8 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-80000000

Fax Number Contact Number

EMail Address NOEMAIL

Address

Postcode

Was driver an employee of the Insured's Company

OTHER - HIRER If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

2

0

NO

General Information of the Accident

COLLISION - HEAD TO REAR Type Of Accident

CLEAR Weather Conditions DRY Road Surface

Other Information

NO Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

involved in the accident

NO Was any body injured in the Accident?

Was any injured conveyed to hospital by NO

ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) NO soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

If Yes, Please state which Police Station

NO Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

I PARKED MY TAXI ALONG CHOA CHU KANG AVE 1 ON THE EXTREME LEFT LANE WITH THE HAZARD LIGHT ON AND THE BONNET UP AS THERE WAS SOME TECHNICAL ISSUES WITH MY TAXI. I WAS STANDING ABOUT 20 METRES AWAY FROM MY TAXI TO DIRECT THE TRAFFIC WHILST WAITING FOR THE TOW TRUCK TO ARRIVE. SUDDENLY A VEHICLE SJT6151J FAILED TO SLOW DOWN AND HIT ONTO THE REAR RIGHT PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES FILE TOO BIG

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJT6151J

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

ABDULLAH BIN ARSHAD

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

Page 2 of 10

SKETCH PLAN

	Ch	oa Chu Kong Ave I	
	A B	A - SHC4418S B- SJT6161J	
	1		
ESCRIBE CIRCUMSTANCES	OF THE ACCIDENT		
SMA	ticulars are true in every respect. 見遅去	Val.	1/50/cv.
Policyhdider's Signature Date & Time:	Driver's Signature (If driver is not the policyhold	Reporting Centre Personnel' Name: NRIC/FIN No.:	s Signature

Sketch Plan Pg. 2

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (J) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder signature Date & Time:

Oriver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



Case Details

Case Reference Number :

TAX/07/19/2100

Type of Repair : Accident Repair

Vehicle Registration Number: SHC4418S

Company Type: SMRT Taxis Pte Ltd

Estimation ID : EST-7818-ID Assigned By : Taxi Claims Manager

Tear

Insurance Company Name: NTUC Income Insurance Co-operative

Ltd

Accident Date and Time: 25/07/2019 03:00 PM

Vehicle Age(In Months): 66

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

				SMRT Recomme	endati	on						Surv	eyor Approval	
вом Уре	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
ne ime ey In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace *	THE
ne me ey In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace *	
ne ime ey In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check *	X ANI
ne ime ey In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give *	X MM
ne ime ey In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Check *	X ////
ine ime ey In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	1	71.10	Replace *	Z DR
ime (ey in	Main			BUMPER SEAL, RR RH	1	65.70	65.70	25.00	49.28	Replace	0	0	Not Giv€ ▼	X MM
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	1	88.57	Replace *	(uT/
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace		0	Not Give ▼	X AINI
One Time Key In	Main			END PANEL	1	602.10	602.10	25.00	451.58	Replace		0	Repair *	X R
One Time Key In	Main			SEALANT	1	37.00	37.00	0.00	37.00	Replace		0	Not Giv€ ▼	
One Time Key In	Main			FENDER RR/RH	1	766.80	766.80	25.00	575.10	Replace	1	0	Repair *	XR

Total Spare Part Cost 4,161.34

Surveyor Total 717.90

Lump Sum Discount (%) 20.00

Lump Sum Dis (%)

Final Sur Total 574.32

Final Spare Part Cost 3,329.07

**				SMRT Recomm	endati	on						Surv	eyor Approval	
ВОМ Гуре	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(S)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			STICKER DECAL SMRT	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace *	100
ine Ime (ey in	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace *	/ NK
One Time Key In	Main			QUARTER GLASS RR/RH	1	846.50	846.50	25.00	634.88	Replace	0	0	Not Give *	X MM
One Time Key In	Main			SEALANT W/SCREEN	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Give *	X YIVI
One Time Key In	Main			TROUGH, BACK DOOR	1	110.90	110.90	25.00	83.18	Replace	0	0	Not Give ▼	X HAII
One Time Key In	Main			TAIL LAMP BRACKET, RH	1	30.70	30.70	25.00	23.02	Replace	0	0	Not Giv€ ▼	X MAI
One Time Key In	Main			TAIL LAMP RH	1	557.80	557.80	10.00	502.02	Replace	0	0	Not Give ▼	X /IIII
One Time Key In	Main			DUCT ASSY, QUARTER	1	70.40	70.40	25.00	52.80	Replace	1	52.80	Replace *	/ BR
One Time Key In	Main			FLOOR PANEL RR/RH	1	209.90	209.90	25.00	157.43	Replace	0	0	Not Give ▼	X YIVI
One Time Key In	Main			BATTERY	1	278.00	278.00	10.00	250.20	Replace	0	0	Not Giv€ ▼	X JUL
One Time Key In	Main		6505648	BATTERY TRAY	1	42.80	42.80	25.00	32.10	Replace	0	0	Not Give *	X NIII
Standard	Main		6505548	BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace *	/ DR
						т	otal Spare	Part Cost	4,161.34			Surveyor Total	717.90	
						Lum	p Sum Dis	count (%)	20.00		Lun	np Sum Dis (%)	20	

Labour's	Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION RH	1,014.00	450	
Total:			1,014.00	450.00	

Final Spare Part Cost 3,329.07

Final Sur Total 574.32

Spray	Cost	Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY REAR PANEL	180.00	80	

S.Ne:	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
3	Main	TO RESPRAY BUMPER BEAM	180.00	0	
4	Main	TO RESPRAY FLOOR CORNER PANEL RH	180.00	0	
5	Main	TO RESPRAY REAR FENDER RH	378.00	200	
6	Main	TO RESPRAY TROUGH BACK DOOR RH	180.00	0	
Total			1,476.00	480.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyo Adjustm		Remarks
1	Main	TO CHECK & RESET SYSTEM FUNCTION	350.00	20	110	
2	Main	TOWING CHARGE	56.00	0		
3	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	NIC	
4	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0		
5	Main	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	20	Nec	
6	Main	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0		
7	Main	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0		
8	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20	nec	
9	Main	TO REPLACE SUNDRY PARTS	100.00	20	110	
10	Main	TO WASH AND VACUUM	60.00	0		
11	Main	TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0		
Total:			1,351.00	100.00		

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)	
Total Spare Part Detail	3,329.07	574.32	
Total Labour Cost	1,014.00	450.00	
Total Spray Painting	1,476.00	480.00	
Other	1,351.00	100.00	

Surveyor Assesment(\$) Estimator Assesment(\$) Overall Total 7,170.07 1,604.32 Lump Sum Repair Option 7,150.00 Lump Sum Total 1,600.00 Surveyor Approved Amount 1,600.00 No of Repair Days* 5 Remarks L/S repair, take after spray. Finalize sent to stevecgen@lkkauto.com Surveyor Name STEVE CHEN Signature

Survey Date

29/07/2019

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Save

Signature:

Date:

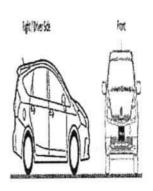


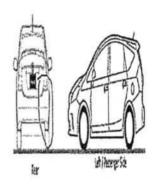
SMRT Accident Vehicle Repair Estimates

SHRT Automative Bervices Ptc Ltd
60 Weodands Industrial Park E4, Sengapere 757705
FAX Number 63895952
Estimator Telephone Namber 68694023
Accident Reporting Number 68602672

Date Generated : 15/08/2019 User ID : PohSuan

	Section A - Accident Details
Registration Number	SHC4418S
Case Reference Number	TAX/07/19/2100
Registration Date	13/1/2014
Company Type	SMRT Taxis Pte Ltd
Make	тоуота
Model	PRIUS
Name of Driver	TANG CHEK FONG
Type of Accident	Head to Rear
Accident Date and Time	25/7/2019 11:00 PM
Accident Reported Date and Time	26/7/2019 3:33 PM
ls Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	Yes
Towed Back Date and Time	25/7/2019 11:25 PM
Replacement Vehicle issued?	No
Job Card Number	24102568
Special Instruction to ARC, if any	TP
Prepared Date and Time	29/7/2019 9:57 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	





intra

The state of the s	ATMENTS TO THE RESERVE OF THE SECOND			
	Quotation from ARC	Adjusted by Surveyor, if applicable		
Total Labour Cost	\$1,014.00	\$450.00		
Total Spray Cost	\$1,476.00	\$480.00		
Total Spare Part Cost	\$3,329.07	\$717.91		
Total Other Cost	\$1,351.00	(\$247.91)		
TOTAL COST	\$7,170.07 9081.80	\$1,400.00 (L/S)		
Lump Sum Total	\$7,150.00	\$0.00		
Number of Repair Days	7.0	5.0		
Prepared / Adjusted By	Kim Ming Chin	STEVE CHEN (LKK) / NTUC		
ARC / Surveyor Sign Off Date	29/07/2019 3:09 PM	29/07/2019 2:02 PM		
Signature	4	~5		
Remarks	-	L/S repair, take after spray. Finalize sen to stevecgen@lkkauto.com		



SMRT Accident Vehicle Repair Estimates

SMRT Automative Services Pte Ltd 63 Woodlands Industrial Park E4, Singapore 757705 FAX Number 6368592 Estimator Telephane Number : 68602523 Accident Repeting Number : 88662672

Date Generated : 15/08/2019 User ID | PohSuan

	Section C - Quota	ion and Accident Invoice Details	
Quotation Number	QN-1908-0172	Invoice Number	
Quotation Date	14.08.2019	Invoice Date	
Invoice Amount	1	Prepared Date	

Job Scope TO REPAIR REAR PORTION RH	Quotation from AR \$1,014.00	Adjusted by Surveyor, if applicable \$450.00
Total Labour	\$1,014.00	\$450.00

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200,00
TO RESPRAY REAR PANEL	\$180.00	\$80.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY FLOOR CORNER PANEL RH	\$180.00	\$0.00
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00
TO RESPRAY TROUGH BACK DOOR RH	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,476.00	\$480.00

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	\$0.00	(\$347.91)
TO CHECK & RESET SYSTEM FUNCTION	\$350,00	\$20.00
FOWING CHARGE	\$56.00	\$0.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20,00
O TEST AND REFIX REVERSE SENSOR SYSTEM	\$120,00	\$0.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR	\$120.00	\$20.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$0.00
O PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	\$125.00	\$0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$20.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20,00
TO WASH AND VACUUM	\$60.00	\$0.00
O REMOVE & REFIT REAR QUARTER GLASS RH	\$120,00	\$0.00
Total Other Costs	\$1,351.00	(\$247.91)

Part Number	Portion	Stock Number	Part Name	Quantity	List Price	Discount (%)	Final Price	Estimator Approved	Surveyor, Approved
		52161- 16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace /
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace /
		52023- 12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check X
		52015- 47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given X



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd 80 Woodlands Industrial Park E4, Singapore 757705 FAX Number 63585502

Estenator Telephone Number | 68652523 Assident Reporting Number : 66662672

Date Generated : 15/08/2019

: PohSuan User ID

		SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Check X	H
	52575- 47020	BUMPER SIDE RETAINER	1.00	\$94.80	25.00	\$71.10	Replace	Replace	BI
	52591- 47021	BUMPER SEAL, RR RH	0.00	\$65.70	0.00	\$0.00	Replace	Not Given X	HI
	76087- 47020	BUMPER LIP COVER RR/RH	1.00	\$118.10	25.00	\$88.58	Replace	Replace	Cu
	76891- 47020	BUMPER LIP REAR	0.00	\$228,90	0.00	\$0.00	Replace	Not Given X	H
	58307- 47060	END PANEL	1.00	\$602.10	100.00	\$0.00	Replace	Repair	-
	1,100	SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	N
	61604- 47090	FENDER RR/RH	1.00	\$766.80	100.00	\$0.00	Replace	Repair L	-
	11000	STICKER DECAL SMRT	1.00	\$7.80	0.00	\$7.80	Replace	Replace	n
		STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace	n
	62710- 47130	QUARTER GLASS RR/RH	0.00	\$846.50	0.00	\$0.00	Replace	Not Given X	Н
		SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given X	1
	61621- 47030	TROUGH, BACK DOOR	0.00	\$110.90	0.00	\$0.00	Replace	Not Given	И
	52562- 47010	TAIL LAMP BRACKET, RH	0.00	\$30.70	0.00	\$0.00	Replace	Not Given X	H
	81551- 47180	TAIL LAMP RH	0.00	\$557.80	0.00	\$0.00	Replace	Not Given X	N
	62940- 16060	DUCT ASSY, QUARTER	1.00	\$70.40	25.00	\$52.80	Replace	Replace	BI
	58302- 47030	FLOOR PANEL RR/RH	0.00	\$209.90	0.00	\$0.00	Replace	Not Given X	H
		BATTERY	0.00	\$278.00	0.00	\$0.00	Replace	Not Given X	N
505648	74440- 47030	BATTERY TRAY	0.00	\$42.80	0.00	\$0.00	Replace	Not Given	M
	52159- 47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace	6
otal				\$5,172.31		\$717.91			

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

717.91 + 450.00 + 580.00 1747.91 - 207 1398.33

Veron Chen (LKKAuto)

From:

Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>

Sent:

Friday, 16 August 2019 9:12 AM

To:

Steve Chen (LKK Auto)

Cc:

SUR; CS A Team

Subject:

RE: SHC4418S

Hi,

Amount confirmed as per your recommendation, thanks.

Regards Poh Suan

----Original Message-----

From: Steve Chen (LKK Auto) [mailto:SteveChen@lkkauto.com]

Sent: Friday, 16 August 2019 8:36 AM

To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Subject: SHC4418S

Dear Poh Suan,

We confirm the finalize \$1400 (L/S, before GST). 5 repair days.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

----Original Message----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]

Sent: Friday, August 16, 2019 7:50 AM

To: Steve Chen (LKK Auto)

Cc: SUR; CS A Team Subject: SHC4418S

Hi Steve,

Attached herewith the repair estimate of SHC 4418S having Case No: TAX/07/19/2100.

There is no change to the approved amount of \$1,400 @ 5 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Sent: Thursday, 15 August 2019 5:14 PM

To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Subject: Scan Data from FX-D421D6



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSU	RANCE CO-OPERATIVE LTD	Ref: NS/INC19013334/Evf3e2					
73 BRAS BASAH RO #05-01 NTUC TRADE 189556	AD UNION HOUSESINGAPORE	Date: 19-08-2019 Code: INC4					
1.	Policy Particulars	:- THIRD PARTY CLAIM					
Insured Veh.	SJT 6151J	Veh. Inspected	SHC 4418S				
Policy No.	5109647257	Coverage (\$)	0.00				
Claim No.	MT/1055159-002	Excess (\$)	0.00				
Assign From		Assign Date	29/07/2019				
2.	Vehicle Parti	culars & Condition					
Make & Model	TOYOTA PRIUS	c.c	1798				
Engine No.	HIDDEN	Year of Reg.	2014				
Chassis No.	JTDKN36U105721808	Colour	MAROON				
Odometer	443342	Steering	IN ORDER				
Brakes	IN ORDER	Modification	SPORTS RIM				
General	FAIR						
3.	Condit	ions of Tyres					
	Size	Make	Balance				
R/H Front Tyre	195/50 R15	ACHILLES	5 mm				
L/H Front Tyre	195/50 R15	ACHILLES	5 mm				
R/H Rear Tyre	195/50 R15	ACHILLES	5 mm				
L/H Rear Tyre	195/50 R15	ACHILLES	5 mm				
4.	Descripti	on of Damages					
THE VEHICLE S	JSTAINED DAMAGES AT THE RE	AR PORTION.					
DAMAGES SEE	DAMAGES SEE DETAILS.						
5.	Genera	I Information					
Accident Date	25/07/2019	Inspection Date	29/07/2019				
Survey held at	SMRT AUTOMOTIVE SERVICE	S PTE LTD					
	60 WOODLANDS INDUSTRIAL	PARK E4 SINGAPORE 757	705				
5a.	Remarks						
A)THE INSPECT B)IN ACCORDAN	ON WAS CONDUCTED ON A"WIT ICE TO YOUR INSTRUCTIONS, V	THOUT PREJUDICE" BASIS WE HAVE NOT AUTHORISE	D REPAIRS.				
5b.		Days of Repair					
ESTIMATED NO	RMAL PERIOD FOR REPAIR:	5 Working Days					



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4418S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.08
1	BUMPER SIDE RETAINER RR/RH (DISC 25%)	BROKEN	94.80	71.10
1	BUMPER LIP COVER RR/RH (DISC 25%)	сит	118.10	88.58
1	DUCT ASSY, QUARTER (DISC 25%)	BROKEN	70.40	52.80
1	BUMPER REAR (DISC 25%)	BROKEN	458.60	343.95
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	STICKER DECAL SMRT (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	BUMPER REINFORCEMENT REAR	NOT NECESSARY	205.70	-
1	ARM SUB-ASSY, RR BUMPER RH	NOT NECESSARY	139.60	
1	SENSOR REVERSE	NOT NECESSARY	180.00	
1	BUMPER SEAL, RR RH	NOT NECESSARY	65.70	
1	BUMPER LIP REAR	NOT NECESSARY	228.90	
1	SEALANT SIKAFLEX	NOT NECESSARY	37.00	
1	QUARTER GLASS RR/RH	NOT NECESSARY	846.50	
1	SEALANT W/SCREEN	NOT NECESSARY	37.00	
1	TROUGH, BACK DOOR	NOT NECESSARY	110.90	,
1	TAIL LAMP BRACKET, RH	NOT NECESSARY	30.70	
1	TAIL LAMP RH	NOT NECESSARY	557.80	
1	FLOOR PANEL RR/RH	NOT NECESSARY	209.90	
1	BATTERY	NOT NECESSARY	278.00	
1	BATTERY TRAY	NOT NECESSARY	42.80	
1	END PANEL	TO REPAIR SEE LABOUR	602.10	
1	FENDER RR/RH	TO REPAIR SEE LABOUR	766.80	
			5,246.80	717.91
	LABOUR			
	PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF END PANEL AND FENDER RR/RH.		1,014.00	450.00
	SPRAY PAINT.		1,476.00	480.00

Report Ref No. NS/INC19013334/Evf3e2



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





Page No.:2 of 2

1,400.00

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK & RESET SYSTEM FUNCTION.		350.00	20.00
	TOWING CHARGE.		56.00	-
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.	NOT NECESSARY	120.00	-
	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.		120.00	20.00
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	NOT NECESSARY	120.00	-
	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM.	NOT NECESSARY	125.00	
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	20.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	
	TO REMOVE & REFIT REAR QUARTER GLASS RH.	NOT NECESSARY	120.00	-
			3,841.00	1,030.00
	GRAND TOTAL		9,087.80	1,747.91

Report Ref No. NS/INC19013334/Evf3e2

RECOMMENDED COST OF LUMP SUM REPAIRS

(TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)

CHEN TSUE YEE

Automotive Assessor

M.

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.