

ASS. REC. BY:

REF: CS/CTI/90/3333/R/vd3n2 Print InstructionSurveyor: RaisulASSIGNMENT (Office)From (Person): Chong Boon San of CTIDate/Time: 23/7/19 @ 5.47pm

Estimated Cost: _____ Bill to: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SGY 5409HInsured: GEB 6258Aat Workshop in/s: Borneo MotorTel: 9336 6875of 2 penden CrescentPolicy No: DMCVSH 30514919000Claim No: SNM19D20328302

Sum Insured: _____

Excess: _____

Make of Veh:
(Client's Record)D.O.A. 13/07/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 24/7/19 @ 10:13amPerson Contacted: fyhiVehicle IN OUT

Date/Time	Action/Instruction
	<u>Tokong</u>
<u>28/8/19</u>	<u>Final fig \$ 9511.40 (Red 3006.60, 24/9) confirmed by email</u>

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jul 2019		30 Jul 2019 12:46 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:									
Main Claimant:	MAK KIEN WEI , ID: S7720874G								
Vehicle Reg. No.:	SGY5409H	Date of Loss:	13/07/2019 10:00 - :59						
Claim Type:	TP / SNM19D203283C02	Policy/Cover Note No.:	DMCVSN30514919000						
Vehicle Reg. No. (Insured):	GBB6258A	Policy No. (Claimant):	A2887139U QMY						
		Excess:	S\$0.00						
Repairer:	Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 08/08/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, 23 July 2019 5:47 PM
To: Ashlyn Chng
Cc: Suraidah B Saidi PTCBC; 'assignments'
Subject: RE: Direct Settlement (ST) - Accident involving SGY5409H & GBB6258A DOA 13/07/2019

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]
Sent: Tuesday, 23 July, 2019 4:46 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (ST) - Accident involving SGY5409H & GBB6258A DOA 13/07/2019
Importance: High

Dear Boon Sen,

We would like to choose XING QUO QIANG to conduct the assessment.

Appreciate if you can revert on the liability the soonest.

Regards,
Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 17 July 2019 3:12 PM

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (ST) - Accident involving SGY5409H & GBB6258A DOA 13/07/2019

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Without Prejudice

Dear Ashlyn,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
LOW SAR HUEI
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
HONG FOOK CHOY
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI
Sent: Wednesday, 17 July, 2019 3:11 PM
To: Tan Kah Leong <KahLeong.Tan@sg.entaiping.com>
Subject: FW: Direct Settlement (ST) - Accident involving SGY5409H & GBB6258A DOA 13/07/2019

From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]
Sent: Tuesday, July 16, 2019 10:03 AM
To: Claims Dept of CTI
Cc: Suraidah B Saidi PTCBC
Subject: Direct Settlement (ST) - Accident involving SGY5409H & GBB6258A DOA 13/07/2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBB6258A** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle is NOT in the workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,
Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 28 August 2019 9:06 AM
To: Shashitharan PTCBC; Rasul (LKKAUTO); SUR
Subject: RE: SGY5409H final bill

Dear Shashi,

WITHOUT PREJUDICE

Confirm amount \$9511.40 before GST @ 6 working days.

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shashitharan PTCBC <Shashitharan@borneomotors.com.sg>
Sent: Tuesday, 27 August 2019 2:28 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SGY5409H final bill

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, August 22, 2019 5:32 PM
To: Shashitharan PTCBC; Rasul (LKKAUTO); SUR
Subject: RE: SGY5409H PHOTOS

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Shashi,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 15 August 2019 3:35 PM

To: Shashitharan PTCBC <Shashitharan@borneomotors.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SGY5409H PHOTOS

Dear Shashi,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shashitharan PTCBC <Shashitharan@borneomotors.com.sg>

Sent: Friday, 2 August 2019 11:09 AM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: SGY5409H PHOTOS

Your message is ready to be sent with the following file or link attachments:

20190802_110631
20190802_110641
20190731_161152
20190731_161156
20190731_161201
20190731_161219
20190731_161328
20190731_161330
20190731_161351
20190731_161354
20190802_110532
20190802_110549
20190802_110626

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TYPE OF CLAIM: ☐ OD ☐ OD/UL ☒ DSMCA: Shashi

MOTOR ACCIDENT REPORT

Date Of Report: 15 Jun 2019 Time: 1038hrs Date Of Accident: 13 Jun 2019 Time: 1050hrsExact Location Of Accident: Ang mo kio Ave 1Country/State of Loss: Singapore ☒ / Wilayah Persekutuan ☐ / Selangor Darul Ehsan ☐ / Negeri Sembilan ☐ / Melaka ☐ / Pahang ☐ /

OWN VEHICLE DETAILS (INSURED/POLICY HOLDER)

Vehicle Registration Number: SGY5409H

Co. Reg. No(for Co. Vehicle)/NRIC/PP/FIN No:

Name Of Registered Owner: MAK Kien WeiMobile Number: 96949793

Alternative No:

Email Address: kienwei77@yahoo.com.sg

Vehicle Particulars

Manufacturer: Toyota ☒ Lexus ☐ Suzuki ☐ Hino ☐ Model: WishExact Purpose for which vehicle was being used at time of accident: Normal Usage ☒ Other ☐ (please specify):Are you claiming under your own insurance policy for repair to your vehicle? Yes ☐ Reporting Only ☐ Third Party ☒Vehicle Category: Private Car ☒ Commercial Vehicle ☐ Others ☐

Insurance Company

Name of Insurance Company: MSB motor max plusType Of Coverage: Comprehensive ☒ Third Party ☐ Third Party Fire and/or Theft ☐Fleet Policy: Yes ☐ No ☒Policy / Cover Note No: A28871394 GMY

DRIVER DETAILS AT POINT OF ACCIDENT

Name of Driver: MAK Kien WeiNRIC/ Passport / FIC No: S77208746Date Of Birth: 27 Jul 1977Occupation: Indoor ☒ Outdoor ☐Date Of Driving Pass: 11 Dec 1998Gender: Male ☒ Female ☐Mobile Number: 96949793

Fax No:

Alternative No:

Address: 21K 404 B Temubak Lane #06-135Postal Code: 792404Email Address: kienwei77@yahoo.com.sgWas driver an employee of the Insured's Company? Yes ☐ No ☒ State relationship of the driver with the insured: SLA

Vehicle Registration Number of Driver's Own Vehicle (if applicable):

Insurance Company of Driver's Own Vehicle (if applicable):

GENERAL INFORMATION OF THE ACCIDENT

Type Of Accident: Rear collisionNumber of Passengers in the above vehicle (Including Driver): 2 / If more than 2 Pax Please fill ANNEX B

PASSENGER 1

Name: MAK Hor Teng chioGender: Male ☐ Female ☒Weather Conditions: Clear ☒ Raining ☐ Others ☐ (if others, please state condition):Road Surface: Wet ☐ Dry ☒ Others ☐ (if others, please state condition):Was any body injured in the Accident? No ☒ Yes ☐Was any injured conveyed to hospital by ambulance? No ☒ Yes ☐Was any foreign vehicle involved in this accident? No ☒ Yes ☐ Vehicle No: Vehicle type:Number of vehicles involved in the accident: 1Was there any witness? No ☒ Yes ☐ If yes, please furnish witness details column below

Witness Name: Contact No: Email:

Was there any other vehicle or property damaged? No ☒ Yes ☐Was there any video captured by Car Camera? No ☒ Yes ☐ Are accident scene photos available for attachment? No ☐ Yes ☒Was the accident reported to the police? No ☒ Yes ☐ (if yes, please state which Police Station):Was notice of intended Prosecution given? No ☒ Yes ☐ (if yes, please state against whom):I have been approached by unknown person(s) soliciting/offering accident claims assistance. No ☒ Yes ☐

DETAILS OF OTHER VEHICLE PROPERTY 1 (Please fill Annex A if more vehicles involved)

Vehicle Registration Number: 855 6258A

Vehicle Make/Model/Colour:

Details Of Properties Damage in Accident:

Vehicle Category:

Name of Driver: TAN Richard (Chen Richard)NRIC/Passport/FIN Number: S7504459CContact Number: 82224959

Address:

Postal Code:

Insurance Company Name:

Nature Of Damage:

No. Of Passenger (Including Driver):


SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

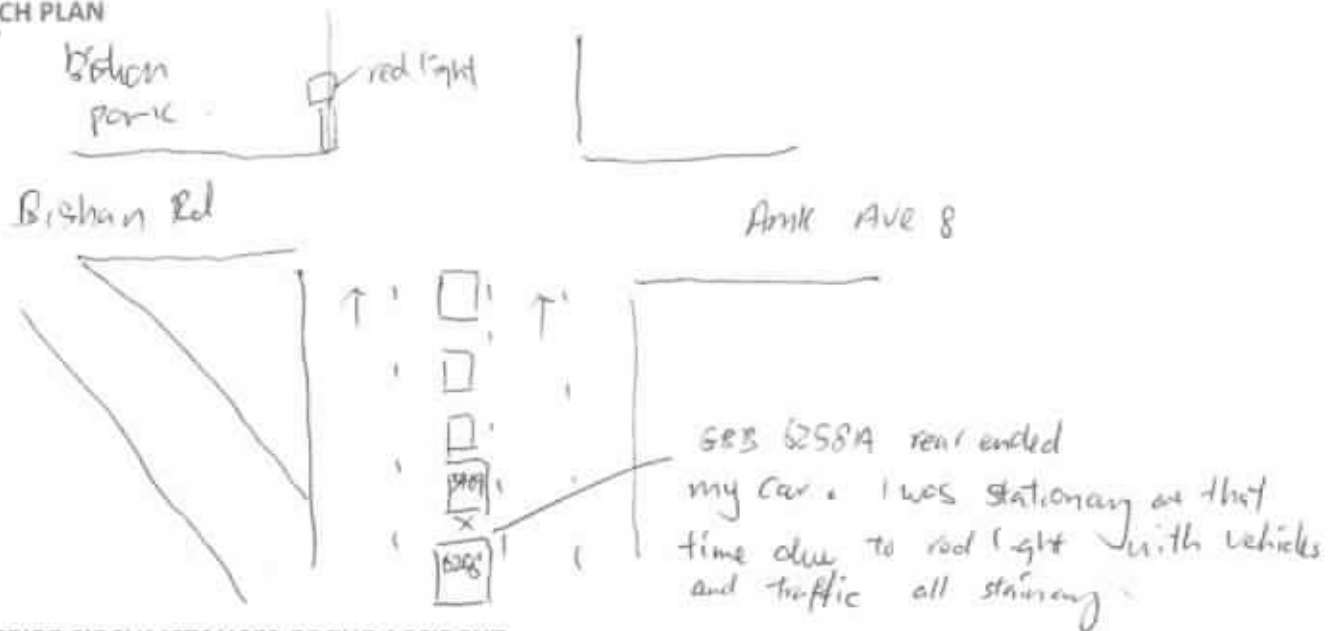
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date : 13th Jul 2019

Time : 10:50 am

Weather condition: clear

Location : along Yangmoku Ave 1 at junction of Rishan Rd & Ank Road

my car was stationary at the above location due to red light. There were other vehicles in front of me all waiting for red light. All of a sudden Lorry GRS 625PM crashed into the back of my car. The impact was not big and there were no injuries but there are some damages to my rear ~~also~~ boot and bumper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No:

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES:

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

VALID DATE
11 Dec 1996



Licence No: S7720874G

NP 429A



4244049

NRIC No: S7720874G



Date of issue
05-07-2008

Address:

APT BLK 404B FERNVALE LANE
#06-125
SINGAPORE 792404

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number: S7720874G

Name:

MAK KIEN WEI (MAI
JIANWEI)

Birth Date: 27 Jul 1977

Issue Date: 17 Feb 2003



S7720874G

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7720874G



Name:

MAK KIEN WEI
(MAI JIANWEI)

麦建威

Race:

CHINESE

Date of birth:

27-07-1977

Country of birth:

SINGAPORE

Sex:

M



Borneo Motors (Singapore) Pte Ltd

Online Service Booking :

www.toyota.com.sg

Toyota Bodycare Centre

No. 2 Pandan Crescent

Singapore 128462

Tel no.: 6631 1198

Co Reg No : 196700086Z
GST Reg No : MR-8500000-9**ESTIMATE**

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM	S1000020 / TPCLAIM	Mr Mak Kien Wei (Mai Jianwei) 404B Fernvale Lane #06-135 Singapore 792404 Mobile: 96949793
	Document No	
	Document Date	
	0	
	15/07/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
15	HPXNP	S6	26/01/2016	SGY5409H	0	46770	6TP/SGY5409H/15071
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTDGG20W20J003406	2ZR1682285	60	Shashitharan	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc	Amount
1	Z	BP-SUNDRY SUNDRIES <i>Ne</i> TP VEH NO.: GBB6258A ACC DATE: 13/07/19 DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:				100.00
2	B	BP-LAB2 CHECK WIRING AND CONDUCT LEAK TEST				180.00
3	B	BP-LAB2 R/I BOOTLID SPOILER				180.00
4	B	BP-LAB2 TRANSFER BOOT LID MECHANISM AND REVERSE CAEMRA				540.00
5	S	BP-WS2 REPL REAR WINDSCREEN				460.00
6	L	BP-LPO SUPPLY SOLAR FILM (PO#)				350.00
7	B	BP-LAB2 DRILL HOLE AND INSTALL REVERSE SENSOR				180.00
8	B	BP-LAB2 REPL ACC AFF PARTS AND PANEL STRAIGHTEN AND REALIGN ACC AFF AREA				360.00
9	B	BP-RES2 RESRPAY ACC AFF AREA				1770.00
10	Z	BP-SLANT SUPPLY SEALANT (NETT) <i>Ne</i>				80.00
11	B	BP-MECH2 RESET ECU UPON COMPLETION OF REPAIR				180.00
12	1	T21000-20 SIKA 182010 SIKA TACK GO! (BLA <i>Ne</i>)	2.00	108.00		216.00
13	2	T21000-22 SIKA 207. G+P ADHESIVE PRIMER <i>Ne</i>	1.00	200.00		200.00
14	3	T52576-68020 L/R SIDE BPR RETAINER, <i>Ne</i>	1.00	46.00		46.00
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

Handwritten notes:
 Pasul 50 100.00
 Hp 90010068
 6 days
 29/07/19 P1455
 Repair before paint.
 1440 360.00
 1770 1770.00

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

3939222

TO SECURITY GUARD

3939222

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 15/07/2019
TIME 10:50

VEHICLE NO SGY5409H

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**



Borneo Motors (Singapore) Pte Ltd

Online Service Booking :

www.toyota.com.sg

Toyota Bodycare Centre

No. 2 Pandan Crescent

Singapore 128462

Tel no.: 6631 1188

Co Reg No : 196700086Z
GST Reg No : MR-8500000-9**ESTIMATE**

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM	S1000020 / TPCLAIM	Mr Mak Kien Wei (Mai Jianwei) 404B Fernvale Lane #06-135 Singapore 792404 Mobile: 96949793
	Document No 0	
	Document Date 15/07/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
15	HPXNP	S6	26/01/2016	SGY5409H	0	46770	6TP/SGY5409H/15071
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTDGG20W20J003406	2ZR1682285	60	Shashitharan	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
15	4	S52161-OK040	PIECE, RR BUMPER	5.00	4.10	20.50
16	5	T52156-68030	L/RR BUMPER SUPPORT,	1.00	97.40	97.40
17	6	T52159-68907	REAR BUMPER COVER,	1.00	591.80	591.80
18	7	T68105-68071	REAR BACK DOOR GLASS,	1.00	1045.00	1045.00
19	8	T67005-68041	PANEL ASSY, BACK DOOR	1.00	1477.30	1477.30
20	9	T90975-02086	TOYOTA SYMBOL EMBLEM,	1.00	72.20	72.20
21	0	T75444-68010	LUGGAGE "VALVE MATIC"	1.00	41.10	41.10
22	1	T81591-68020	LENS & BODY, RR	1.00	294.10	294.10
23	2	T81561-68062	LENS, RR COMB LH	1.00	354.70	354.70
24	3	T76811-68130	GARNISH, BACK DOOR,	1.00	290.30	290.30
25	4	SP2061-12010 24	1G3 SENSOR	1.00	151.60	151.60

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total	12,518.00
	Please acknowledge receipt of vehicle	Parts 4,898.00	GST 7.00%	876.26
		Labour 6,810.00	Less:	0.00
		Materials 810.00		
		Lubrication/Fluid 0.00		
		Others 0.00	Amount Due	13,394.26

PLEASE TEAR ALONG PERFORATED LINE

3939223

TO SECURITY GUARD

3939223

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 15/07/2019
TIME 10:50

VEHICLE NO SGY5409H

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

Inchcape



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyota.com.sg

Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel: 65065188

ESTIMATE

Account Detail	Account No	Mr Mak Kien Wei (Mai Jianwei) 404B Fernvale Lane #06-135 Singapore 792404 Mobile: 96949793
THIRD PARTY CLAIM	Document No: 20/TPCLAIM	
	Document Date: 03/08/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
15	HPXNP	S6	26/01/2016	SGY5409H	0	6770	6T2/SGY5409H/150711
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP VEH NO.: GBB6258A ACC DATE: 13/07/19 DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: 6 BY: rasul lkk AUTHORIZED ON:				50.00
2	B	BP-LAB2 CHECK WIRING AND CONDUCT LEAK TEST				180.00
3	B	BP-LAB2 R/I BOOTLID SPOILER				180.00
4	B	BP-LAB2 TRANSFER BOOT LID MECHANISM AND REVERSE CAEMRA				540.00
5	S	BP-WS2 REPL REAR WINDSCREEN				460.00
6	L	BP-LPO SUPPLY SOLAR FILM (PO#)				350.00
7	B	BP-LAB2 DRILL HOLE AND INSTALL REVERSE SENSOR				180.00
8	B	BP-LAB2 REPL ACC AFF PARTS AND PANEL STRAIGHTEN AND REALIGN ACC AFF AREA	14			1440.00
9	B	BP-RES2 RESRPAY ACC AFF AREA				1770.00
10	Z	BP-SLANT SUPPLY SEALANT (NETT)				80.00
11	B	BP-MECH2 RESET ECU UPON COMPLETION OF REPAIR				180.00
12	1	T21000-20 SIRA 210002-0 TACK GO! (BLACK) SG	2.00	108.00		216.00
13	2	T21000-22 SIRA 210002-2 G+P 207 ADHESIVE PRI	1.00	200.00		200.00
14	3	T52576-6B020 RETAINER RR BUMPER	1.00	46.00		46.00

For & on behalf of
Borneo Motors

Customer's Signature

Change Summary

Total

Please acknowledge receipt of vehicle

Parts

Labour

Materials

Lubrication/Fluid

Others

Less

Amount Due

404256'

404256'

03/08/2019
10:17



Borneo Moto

WORKSHOP

SGY5409H



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyota.com.sg

Toyota Bodycare Centre
No. 2 Pandan Crescent

Singapore 118404
Tel 6343 0882

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM	DoS/03/08/2019 /TPCLAIM	Mr Mak Kien Wei (Mai Jianwei) 404B Fernvale Lane #06-135 Singapore 792404 Mobile: 96949793
	Document Date	
	03/08/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
15	BFKXP	S6	26/01/2016	SGY5409H	0	46770	6TR/SGY5409H/15071
	Chassis No	Engine No		Terms	Service Engineer	Vehicle In	Collected On

JTD	Qty	Unit Price	Disc %	Amount
15 4	5.00	4.10		20.50
16 5	1.00	97.40		97.40
17 6	1.00	591.80		591.80
18 7	1.00	1045.00		1045.00
19 8	1.00	1477.30		1477.30
20 9	1.00	72.20		72.20
21 0	1.00	41.10		41.10
22 1	1.00	294.10		294.10

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For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	9,511.40
		Labour	
		Materials 4,101.40	GST 7.00%
		Lubrication/Fluid 4,600.00	665.80
		Others 810.00	0.00
		0.00	Amount Due
		0.00	

10,177.20
4042570

4042570

03/08/2019
10:17



Borneo Moto

WORKSHOP

SGY5409H

incscape

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119013333/R1VD3N2

Date: 19/09/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN30514919000
Claimant Vehicle No :	SGY5409H	Insured Vehicle No :	GBB6258A
Date of Loss:	13/07/2019	Nature of Claim:	TP
		Claim No:	SNM19D203283C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGY5409H	Engine No:	2ZR1682285
Make & Model:	TOYOTA WISH, 1.8 CVT (A)	Chassis No:	JTDGG20W20J003406
Reg. Date:	26/01/2016 (Man. Year: 2015)	Odometer:	44398 km
Colour:	Grey		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	5,078.00	4,231.40	846.60	16.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,440.00	5,280.00	2,160.00	29.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	12,518.00	9,511.40	3,006.60	24.02
+ GST 7.00/7.00% (S\$)	876.26	665.80	210.46	24.02
Nett Amount (S\$)	13,394.26	10,177.20	3,217.06	24.02

INSPECTION

Date of Assignment:	30/07/2019	
Date Inspected:	29/07/2019	Inspected At:
		Borneo Motors (S) Pte Ltd (Pandan)
		2 Pandan Crescent
		Singapore 128462
Estimated Period of Repair:	6.0 days	

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 19 Sep 2019)
Parts:	M1-MPV	TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGY5409H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	100.00 FS	*50.00 FS
2	1		*SEALANT	Necessary	80.00 FS	*80.00 FS
3	2		*SIKA 182010 SIKA TACK GO (BLA)	Necessary	216.00 FS	*216.00 FS
4	1		*SIKA 207. G+P ADHESIVE PRIMER	Necessary	200.00 FS	*200.00 FS
5	1		*L/R SIDE BPR RETAINER	Necessary	46.00 FS	*46.00 FS
6	5		*PIECE ,RR BUMPER	Necessary	20.50 FS	*20.50 FS
7	1		*L/RR BUMPER SUPPORT	Necessary	97.40 FS	*97.40 FS
8	1		*REAR BUMPER COVER	Deformed	591.80 FS	*591.80 FS
9	1		*REAR BACK DOOR GLASS	Necessary	1,045.00 FS	*1,045.00 FS
10	1		*PANEL ASSY ,BACK DOOR	Bent	1,477.30 FS	*1,477.30 FS
11	1		*TOYOTA SYMBOL EMBLEM	Necessary	72.20 FS	*72.20 FS
12	1		*LUGGAGE VALVE MATIC	Necessary	41.10 FS	*41.10 FS
13	1		*LENS & BODY ,LH	Cracked	294.10 FS	*294.10 FS
14	1		*LENS ,RR COMB LH	Serviceable	354.70 FS	*- FS
15	1		*GARNISH ,BACK DOOR	Serviceable	290.30 FS	*- FS
16	1		*1G3 SENSOR	Serviceable	151.60 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	5,078.00	4,231.40
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK WIRING AND CONDUCT LEAK TEST	New	180.00	180.00
2	R/I BOOTLID SPOILER	New	180.00	180.00
3	TRANSFER BOOT LID MECHANISM AND REVERSE CAMERA	New	540.00	540.00
4	REPL REAR WINDSCREEN	New	460.00	460.00
5	SUPPLY SOLAR FILM	New	350.00	350.00
6	DRILL HOLE AND INSTALL REVERSE SENSOR	New	180.00	180.00
7	REPL ACC AFF PARTS AND PANEL STRAIGHTEN AND REALIGN ACC AFF AREA	New	3,600.00	1,440.00
8	RESPRAY ACC AFF AREA	New	1,770.00	1,770.00
9	RESET ECU UPON COMPLETION OF REPAIR	New	180.00	180.00
Gross Labour Cost (S\$)			7,440.00	5,280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >