



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Lee Chin Leng
NRIC S7324743H insured of vehicle SGY8660C against
your insured vehicle number YN7434 (AlG)
On the accident dated on 27/7/2019 (ddmmyyy) along
Eunos Crescent

Dated this 29 (day) of 7 (month) 20 19 .



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
Lee
Chin Leng
BLK 429 TAMPINES STREET 41
#10-503
520429

Document no.
Document date 29-07-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019001505/ 1
Job order date 29-07-2019
Service Advisor TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SGY8660C	7N24MY	26-07-2018	WWWZZZ7NZHV240161	SHARAN HLBMT 162 TSID6F	8,449

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
7N0807217J GRU	Cover For Bumper Primed FRT BUMPER	1	pcs.	1,495.31	#1	1,495.31	1,599.98
7N0919493	Sensor Bracket	2	pcs.	15.07	#1	30.14	32.25
7N0919493A	Sensor Bracket	2	pcs.	19.48	#1	38.96	41.69
7N0919493B GRU	Sensor Bracket Primed	1	pcs.	19.48	#1	19.48	20.84
7N0919494B GRU	Sensor Bracket Primed	1	pcs.	19.48	#1	19.48	20.84
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
7N0807109D	Bumper Bracket REINFORCEMENT	1	pcs.	689.47	#1	689.47	737.73
7N0807192	Guide Piece FRT CTR BRACKET	1	pcs.	131.66	#1	131.66	140.88
7N0807184A	Guide Piece RHF SIDE BRACKET	1	pcs.	31.68	#1	31.68	33.90
7N0821022B	Fender RH	1	pcs.	729.31	#1	729.31	780.36
7N0821136A	Cross Support RHF FENDER BRACKET	1	pcs.	43.62	#1	43.62	46.67
7N0823031A	Hood	1	pcs.	1,474.01	#1	1,474.01	1,577.19
7N2941754B	Headlamps For Curve Light RH	1	pcs.	2,232.50	#1	2,232.50	2,388.78
	LABOUR	5	pcs.	840.00	#1	4,200.00	4,494.00
	Spray Painting	5	pcs.	800.00	#1	4,000.00	4,280.00
	AIG DIRECT SETTLEMENT DOA : 27/07/2019 TP VEH : YN743U SURVEY BY :						

Quotation valid till 05-08-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	15,266.81	7%	1,121.88	16,026.81	17,148.69
Total	760.00	15,266.81		1,121.88	16,026.81	17,148.69

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



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-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/07/2019 15:36
Date Of Accident	27/07/2019 22:00
Exact Location Of Accident	EUNOS CRESCENT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGY8660C
Insured/Policyholder	
Name Of Registered Owner	LEE CHIN LENG
NRIC No	S7324743H
Email Address	LRRPLEE@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-97654880
Alternative Phone No	OTHERS-97654880

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SHARAN-2.0 TSI (A)
Exact Purpose for which vehicle was being used at time of accident	PARKED VEHICLE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5108799887
Cover Note Number	11/04/2019 - 25/07/2020

Driver

Name of Driver	LEE CHIN LENG
NRIC No	S7324743H
Date Of Birth	20/07/1973
Occupation	INDOOR
Date Of Driving Pass	19/02/1991
Driving Experience	28 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97654880
Fax Number	
Contact Number	OTHERS-97654880
EEmail Address	LRRPLEE@YAHOO.COM.SG

Address	BLK 429 TAMPINES ST 41 #10-503
Postcode	520429
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TRAFFIC POLICE DIVISION HQ
Police Station Address	ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 65470000 - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED POLICE REPORT (T/20190729/2103)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WILL UPLOAD INTO SERVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN743U
Vehicle Make/Model/Colour	LORRY
Details Of Properties	REAR PORTION
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

NTUC Income Motor Service Centre

Report No: MT/

D.O.A:

Vehicle No:

Make / Model:

Report Date: 29/7/2019 Start Time: 3:41 PM

Reporting Type: 7P End Time: / /

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that :

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonable required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, law or court orders.

29/7/2019 15:39

Policyholder's Signature
Date & Time:

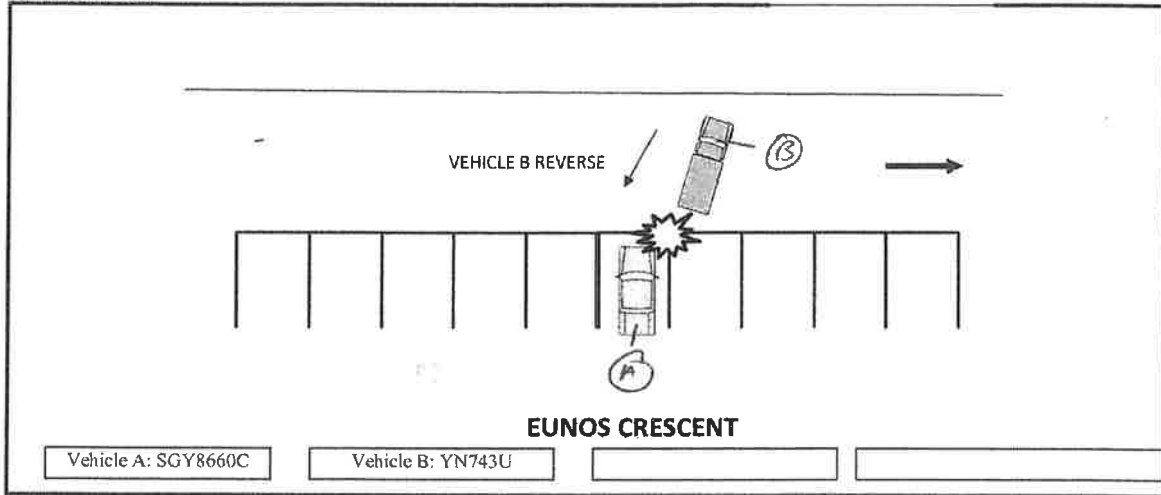
29/7/2019 15:39

Driver's Signature (If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Chen JunLiang
NRIC/ Fin No: S990765

Sketch Plan Pg. 2

SKETCH PLAN



REFER TO ATTACHED POLICE REPORT (T/20190729/2103)

DECLARATION

I/We declare the foregoing particulars are true in every respect.

29/7/2019 15:39

Policyholder's Signature
Date & Time:

29/7/2019 15:39

Driver's Signature (If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Chen JunLiang
NRIC/ Fin No: S990765

POLICE REPORT Pg. 1



**SINGAPORE
POLICE FORCE**



T/20190729/2103

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

1 of 3

Report No. T/20190729/2103

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 29/07/2019 15:23		Vide Report No.:		Station Diary No.:	
Informant's Particulars					
Name of Informant: LEE CHIN LENG			Address: APT BLK 429 TAMPINES STREET 41 #10-503 SINGAPORE 520429		
ID Type / ID No.: NRIC NO / S7324743H			Contact No.: Home/Office: Mobile: 97654880		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 46	Date of Birth: 20/07/1973	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: OTHERS			Driving Licence Information: Class: 2B,2A,2,3,4		Date of Expiry:

General Information of the Accident

Type of Accident:	Non-Injury	Drink Drive: No	Date/Time of Accident: 27/07/2019 22:00	Type of Location:
Location: EUNOS CRESCENT MY VEHICLE WAS AT THE CARPARK BLOCK NUMBER WILL BE 1A				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume: No Traffic
Type of Collision:				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SGY8660C	Car	VOLKSWAGO N	SHARAN 2.0 TSI 7N24MY	Grey	Slightly Damaged	1
YN743U	Lorry				Slightly Damaged	1

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SGY8660C	NTUC Income Insurance Co-Operative Limited	5108799887	11/04/2019	25/07/2020



**SINGAPORE
POLICE FORCE**



T/20190729/2103

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

2 of 3

Report No. T/20190729/2103

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	LEE CHIN LENG	ID No.	S7324743H
Related Vehicle	NIL	Contact No.	97654880
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,2A,2,3,4 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

ON THE ABOVE MENTION DATE AND LOCATION

IT WAS 27 JULY 2019 I WAS HAVING SOME COFFE WITH MY FRIENDS AT EUNOS CRESENT AT BLK 1A SO AFTER I

FINISH MEETING WITH MY FRIENDS I COMEBACK TO THE CARPARK THE HEADLIGHT OF MY CAR WAS SMASHED

FRONT BUMBER AND EVEYRTHING WAS DAMAGE AND NO NOTE OR WHATSOEVER FROM THE PERSON WHO

HIT MY VEHICLE . THAT ALL .



**SINGAPORE
POLICE FORCE**



T/20190729/2103

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

3 of 3

Report No. T/20190729/2103

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:
TP /
YOGENDRAN S/O RAJASAKARAN

Signature Of Informant:

Signature Of Interpreter:
Not applicable

Date/Time:
29/07/2019 15:23

Officer In Charge Of Case:
TP / GiA /
Staff Sgt WONG SIEU LUI
Contact No.: 65476151

Classification Of Case:



**SINGAPORE
POLICE FORCE**

Authentication Stamp
NP168

Signature: _____

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7324743H



LEE CHIN LENG
(LI ZHENLONG)
李振龍

RACE
CHINESE
Date of Birth 20-07-1973 Sex M
Country of Birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7324743H



LEE CHIN LENG
(LI ZHENLONG)

Birth Date: 20 Jul 1973
Issue Date: 08 Dec 2003




NPIC No: S7324743H



Blood Group: A+ Date of Issue: 10-07-1995

APT BLK 429 TAMPINES STREET 41 #10-503
SINGAPORE 520429

NTIC No: S7324743H Date: 29-01-2007 Rec: 5022034

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class	Description	Pass Date
Class 2B	Motorcycles not exceeding 200 cc	28 Dec 1989
Class 2A	Motorcycles between 201 cc and 400 cc	27 Jan 1992
Class 2	Motorcycles exceeding 400 cc	30 Mar 1993
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	10 Feb 1991
Class 4	Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kilograms	17 Dec 1994

NP 428A

Licence No: S7324743H

