

Letter Of Claim For Uninsured Loss

Insurance Company:
Address :

Lompac Insurance

Date:

18/11/2020

Attention :

Claims Department – Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number

SMK 1567

&

SKQ 3002 E

at Junction between Benodden and Middle Road

on

11/7/2019

I am the owner of Vehicle Number SMK 1567 which was involved with the accident as mentioned above.

As the accident was solely caused by your insured vehicle, bearing registration number SKQ 3002 E, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess payment for OD claim

\$

Loss of usage (\$\$/day) for _____ days

\$

Car rental as per invoice attached

\$

Search fee

\$

Others

\$

Total claim amount

\$

749.00

2.00

3766.14

4517.14

Enclosed please find copies of GIA report, invoices and certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof, or alternatively let me have the full and final settlement for all uninsured loss which amounted to \$ 4517.14, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely

Sing Chee Yong

(Owner of motor vehicle)

Name :

Sing Chee Yong

Address :

28 Gardema Rd

Telephone :

81221320

S(578830)

LETTER OF AUTHORITY AND INDEMNITY

- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☐ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- ☐ TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
- ☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- ☒ Third Party (Direct Settlement)
- ☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SMK 156 Y **AND** SKQ 3002 E
ON 11/7/2019 **AT** 5 PM Junction between Bencoolen and Middle Road.

1. I, the owner of vehicle no. SMK 156 Y hereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name <u>Sng Chee Yong</u>		Company Name	
Address <u>28 Gardemia Road</u>		Claim Officer's Name	
Telephone No <u>81221320</u>		Telephone No	
Date <u>12/7</u>	Email <u>sjsng@gmail.com</u>	Date	
Company Stamp [For Co Regn Vehicle]	Authorized Signature <u>Sarnph</u>	Claim Officer Signature <u>[Signature]</u>	





LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/022073
DATE : 25 SEPTEMBER 2020

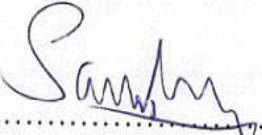
DISCHARGE VOUCHER

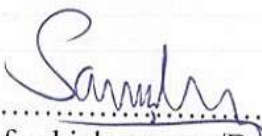
I/We, **SNG CHEE YONG** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SKQ3002E** the sum of Singapore Dollar Four Thousand Five Hundred Seventeen and Fourteen cents Only (\$4,517.14) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SMK156Y** and **SKQ3002E** on 11 JULY 2019 along Bencoolen Street towards Middle road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / ONG SOK TING**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TAN CHONG MOTOR SALES PTE LTD**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 12/12/2020
Signature of vehicle owner/Date

 12/12/2020
Name of vehicle owner /Date
SNG CHEE YONG



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : LONPAC INSURANCE BHD
ADDRESS : 300 BEACH RD
TELEPHONE : #17-04/07 THE CONCOURSE S(199555)
MODEL : 62507388
ENGINE NO : TDWARDZE12EDAY520Z
CHASSIS NO : HR12005488K
VEHICLE NO : JN1TAAE12Z0982895
SMK156Y

INVOICE NO : W12141903
INVOICE DATE : 28-MAY-2020
TERMS : CREDIT
DATE REC'D : 27-NOV-2019
SA/SE : ZHR
JOB NO : BG1075867
MILEAGE : 011563
YOUR REFERENCE : INS/IC/ZHR/0377/2

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
1	LABOUR PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL		120.00
2	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST		55.00
3	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA		100.00
4	TRANSFER MACHANISM PART FOR RR BACKDOOR		60.00
5	CHECK LIGHTING		48.00
6	R/INSTALL RR WINDSCREEN		150.00
7	REPAIR RR END PANEL,RR FENDER RH, RENEW RR BACKDOOR & RR BUMPER COVER		975.00
8	S/PAINT RR BUMPER ,BACKDOOR ,RR FENDER RH & RR END PANEL		750.00
	SUBTOTAL :		2258.00
1	PARTS CLIP(1.2X10) Qty:10 @ \$1.20 each (Disc:20.00% After Disc:\$9.60each)		9.60
2	CROMMET(2.5X2) Qty:2 @ \$2.50 each (Disc:20.00% After Disc:\$4.00each)		4.00
3	FACE-RR BUMPER Qty:1 @ \$414.00 each (Disc:20.00% After Disc:\$331.20each)		331.20

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D

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TAX INVOICE

GST REG: 19-9106231-D

NAME : LONPAC INSURANCE BHD
ADDRESS : 300 BEACH RD
TELEPHONE : #17-04/07 THE CONCOURSE S(199555)
MODEL : 62507388
ENGINE NO : TDWARDZE12EDAY520Z
CHASSIS NO : HR12005488K
VEHICLE NO : JN1TAAE12Z0982895
SMK156Y

INVOICE NO : W12141903
INVOICE DATE : 28-MAY-2020
TERMS : CREDIT
DATE REC'D : 27-NOV-2019
SA/SE : ZHR
JOB NO : BG1075867
MILEAGE : 011563
YOUR REFERENCE : INS/IC/ZHR/0377/2

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
4	EMBLEM-BACK-SUPPLEMENTARY Qty:1 @ \$64.90 each (Disc:20.00% After Disc:\$51.92each)		51.92
5	ORNAMENT-BACK-SUPPLEMENTARY Qty:1 @ \$79.90 each (Disc:20.00% After Disc:\$63.92each)		63.92
6	DOOR BACK Qty:1 @ \$976.40 each (Disc:20.00% After Disc:\$781.12each)		781.12
7	SUNDRIES Qty:1 @ \$20.00 each (Special Nett Item)		20.00
	SUBTOTAL :		1261.76
	REMARKS		
1	AIG INSURANCE CLAIM AGAINST LONPAC INSURANCE DOA:11.07.2019		
2	TOC:DIRECT SETTLEMENT OUR REF:INS/IC/ZHR/0377/2019		
3	T/P VEHICLE NO:SKQ3002E SATISFACTION NOTE ATTACHED		
4	SURVEY BY:TAUFIK(LKK-AUTO) ON 20.11.2019@1545HRS RECOMMEND REPAIR 5 DAY		
5	AUTHORISE BY:KHANCHNA(LKK-AUTO)07.11.2019@1457HRS ***LOR-DTS		
6	REPAIR FROM 27.11.2019 - 04.12.2019		

DOLLARS:

WORKSHOP MANAGER

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CUSTOMER



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Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
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DATE REC'D : 27-NOV-2019
SA/SE : ZHR
JOB NO : BG1075867
MILEAGE : 011563
YOUR REFERENCE : INS/IC/ZHR/0377/2

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
	Insurance Co : LONPAC INSURANCE BHD Policy No....: TP - SKQ3002E Claim Type ...: DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA.....: 11-JUL-2019 Our Ref.....: INS/IC/ZHR/0377/2019 Surveyor.....: M/S LKK ENGINEERING & MANAGEMENT SERVICES		
	LABOUR	:	2258.00
	PARTS	:	1261.76
	SUBTOTAL	:	3519.76
	TOTAL	:	3519.76
	GST(7%)	:	246.38
	AMOUNT DUE	:	3766.14

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: THREE THOUSAND SEVEN HUNDRED SIXTY
SIX AND CENTS FOURTEEN ONLY.

WORKSHOP MANAGER

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CUSTOMER

**DOWNTOWN TRAVEL SERVICES PTE LTD**

15 Queen Street #01-01 Tan Chong Tower
Singapore 188537
Tel (65) 63341700 Fax (65) 63364677
Co. Reg. No. 1984-03671/H

LONPAC INSURANCE BHD

100 BEACH RD
#19-00 SHAW TOWER

S(189702)

GST Reg No. : M2-0067432-4

Tax Invoice : N104122

Inv. date...: 22-JUN-2020

Print date...: 22-JUN-2020

Print time...: 14:09:04

Page no.....: 1

Agreement no: N43861

Description	Amount
RENTAL CHARGE FROM 27-NOV-2019 TO 04-DEC-2019(SKG3597H)	700.00

TOTAL(BEFORE GST)	700.00
GST(7%)	49.00
TOTAL(AFTER GST)	749.00

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

SMK 1564

DOWNTOWN TRAVEL SERVICES PTE LTD

Authorised Signature



Hiring Agreement

43861

Co. Reg. No. : 198403671H
GST Reg. No.: M2-0067432-4

Vehicle Number: SKG3597H Make & Model: NISSAN LATIO Date: 27.11.2019
Change Over 1: _____ Initial: _____ Date: _____
Change Over 2: _____ Initial: _____ Date: _____

Hirer

Name: LON PAC INSURANCE
Address: _____
Singapore ()
Contact Person: _____ Tel: _____

1st Driver

Name: SNG CHEE YONG
Address: 28 GARDENIA RD
Singapore ()
Contact No: _____ (H) _____ (O) _____ (HP)
Occupation: _____ Date of Birth: _____
Passport / NRIC No: S1528825F Nationality: SINGAPOREAN
Driver's Licence No: S1528825F Driving Exp.: _____ yrs
Country of Issue: _____ Expiry Date: _____

Additional Driver

Name: TAN GEK LENG
Address: 28 GARDENIA RD
Singapore ()
Contact No: _____ (H) _____ (O) _____ (HP)
Occupation: _____ Date of Birth: _____
Passport / NRIC No: S1706189E Nationality: SINGAPOREAN
Driver's Licence No: S1706189E Driving Exp.: _____ yrs
Country of Issue: _____ Expiry Date: _____

Mode of Payment

CASH () AMEX () MASTERCARD () VISA ()
DINERS () CHEQUE () COM. BILLING () INT. BILLING ()
CHEQ / CARD NO. _____
Expiry Date: _____

Remarks / Delivery Location

SMK 156Y (5 Days)
\$100X 07
Number of keys given: _____

Hirer hereby agrees to abide to the terms and conditions as set out overleaf. If I opt to pay by credit / charge card, my signature here will be deemed to have been made on the applicable credit card charge slip.

NB. Vehicle taken must be returned by appointed time and date otherwise an extra charge will be applied.

HIRER'S SIGNATURE

DOWNTOWN TRAVEL SERVICES PTE LTD

For Official Use

INV No.: _____ O/R No.: _____ Date: _____
INV No.: _____ O/R No.: _____ Date: _____
INV No.: _____ O/R No.: _____ Date: _____

Check In / Out

Date Out 27.11.19 Time Out 11AM Km Out 120454
Petrol Level: E 1/4 1/2 3/4 F
Agreed Date of Return: _____
Date In: 27.11.19 Time In 11AM Km In 120551
Petrol Level: E 1/4 1/2 3/4 F

Collision Damage Waiver

ACCEPTS DECLINES
To Pay Extra Fees Hirer Declines CDW
Daily S\$ _____
Weekly S\$ _____
Monthly S\$ _____
Weekend S\$ _____
Non-Waiverable Excess Excess S\$ _____
S\$ 2000 per accident per accident
Signature [Signature] Signature _____

Personal Accident Insurance

ACCEPTS DECLINES
To Pay Extra Fees Hirer Declines PAI
Daily S\$ _____
Weekly S\$ _____
Monthly S\$ _____
Weekend S\$ _____
Signature _____ Signature [Signature]

Malaysia Charge	S\$	cts
Per Day		
Per Week		
Per Month		
CDW		
PAI		
7% GST		
Total		

Per Day	S\$	
Per Week	S\$	
Per Month	S\$	
Weekend	S\$	

Rental Charges	
CDW	
PAI	
Delivery / Collection	
Others	
7% GST	
Sub Total	

Rental Extension	
CDW	
PAI	
7% GST	
Extention Charges	

Petrol	
Excess / Non-Waiverable Excess	
Others	
7% GST	
Addendum Charges	

Overall Charges



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-119182
Date of Request: 23/07/2019

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 23/07/2019
Enquiry By Eric Koh Yong Lang
TP Vehicle No. SKQ3002E
Accident Date 11/07/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKQ3002E	Lonpac Insurance Bhd	21/05/2019-20/05/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-119182
Date of Request: 23/07/2019

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 23/07/2019
Enquiry By Eric Koh Yong Lang
TP Vehicle No. SKQ3002E
Accident Date 11/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: 8 September 2020 5:07 PM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: MANDATE REQUEST - ACCIDENT INVOLVING SMK156Y & SKQ3002E ON 17.07.2019 INS/IC/ZHR/0377/2019 DIRECT SETTLEMENT [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, 7 September 2020 2:04 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - ACCIDENT INVOLVING SMK156Y & SKQ3002E ON 17.07.2019 INS/IC/ZHR/0377/2019 DIRECT SETTLEMENT [External Confidential]

LPC ref: 19/19/19/VP05/022073

LKK REF: CC4/LPC19013301/T1ka3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 29/07/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head to rear collision. We are of the view that liability is down against our Insured under BOLA 27.

Summary to offer to third party repairer “TAN CHONG MOTOR SALES PTE LTD” as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,464.66	\$ 3,766.14
2. Loss of Rental (7 days x \$100) (w/gst)	\$ 749.00	\$ 749.00 (7 days x \$100) (w/GST)
3. GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,215.66	\$ 4,517.14

**5 days recommendation for repair + 1 Sunday + 1 PRS = 7 days

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: 16 December 2019 12:06 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG ; Khanchna (LKK Auto) ; Admin A

Subject: RE: ACCIDENT INVOLVING SMK156Y & SKQ3002E ON 17.07.2019 INS/IC/ZHR/0377/2019
DIRECT SETTLEMENT [External Confidential]

‘WITHOUT PREJUDICE’

SAVE AS TO COSTS

LPC ref: 19/19/19/VP05/022073

LKK REF: CC4/LPC19013301/T1ka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMK 156Y

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 30 July, 2019 8:54 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SMK156Y & SKQ3002E ON 17.07.2019 INS/IC/ZHR/0377/2019
DIRECT SETTLEMENT [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 29 July, 2019 6:17 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; CS A Team; Khanchna (LKK Auto)

Subject: RE: ACCIDENT INVOLVING SMK156Y & SKQ3002E ON 17.07.2019 INS/IC/ZHR/0377/2019
DIRECT SETTLEMENT [External Confidential]

Your ref: 19/19/VP05/022073
LKK ref : CC4/LPC19013301/ka3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 29 July, 2019 5:47 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMK156Y & SKQ3002E ON 17.07.2019 INS/IC/ZHR/0377/2019
DIRECT SETTLEMENT [External Confidential]

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Monday, 29 July 2019 1:46 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING SMK156Y & SKQ3002E ON 17.07.2019 INS/IC/ZHR/0377/2019
DIRECT SETTLEMENT [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VP05/022073

Dear Nivitha,

Kindly proceed to survey and revert on Direct Settlement.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Muhammad Zuhri [<mailto:zuhri@tanchong.com>]
Sent: Monday, 29 July, 2019 12:56 PM
To: MT_Claim_SG
Subject: ACCIDENT INVOLVING SMK156Y & SKQ3002E ON 17.07.2019 INS/IC/ZHR/0377/2019
DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, Khoo Cheng Lim the owner of SMK156Y is insured with AIG Insurance at the material time of the accident. The 3rd party SKQ3002E is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$100.00 / Use \$60.00..GIA Report / Estimate attached for your action.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

This email has been checked for viruses by AVG antivirus software.

www.avg.com