

ASS. REC. BY:

REF:

CS/CT/19013292/16/13

Special Instruction: n2

Surveyor: Lalun

ASSIGNMENT (Office)

From (Person): Choney Boon Sen

of CTI

Date/Time: 29/7/19 @ 3:55pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: CB 6624P

Insured: SLE 812E

at Workshop m/s Connet 3

Tel: 9850 9666

of No. 566 Woodlands Road

Policy No: PM HCSN 2077 5018011

Claim No: SNM19D203516

Sum Insured: Excess:

Make of Veh: (Client's Record)

D.O.A. 27/07/19

CA / REV / REP. / REV 24 HRS ^{wp}

H.O.D. Endorsement:

Date/Time: 4:10pm @ 29/7/19

Person Contacted: Winnie

Vehicle-IN/OUT

Date/Time	Action/Instruction
	Schedule? <input checked="" type="checkbox"/>
	CB 6624P X
	SLE 812E X

ASS. REC. BY: Kalvin

REF: CTI

ASSIGNMENT

From: _____ Date: 30/7/19

Veh No: CB 664P Yr Regn: 21/Dec 2010

Estimated Cost: _____

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: CB6624P

Make: Toyota Coaster c.c. 4009

at Workshop m/s connect 3

Colour: white A/C: Insured / Std / NI / NA

of 566 woodlands road

Sp. Reading: 355202 T/Radio: Insured / Std / NI / NA

Insured: _____

Eng/No: _____

Policy No. _____

C/No: JTGEP538X06000197

Claims No. _____

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: _____ Excess: _____

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh: 10:30am

Modi: Nil / S/Rim / STD / A/Rim or

(Policy Condition)

winnie @ 9850 9666

Tyre Size: F: 205 / 75 R17

R: _____

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

SS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value: _____

Front 7 mm Rear 7 mm

IDAC Accident Rpt: _____ Consistent? : Yes or No

R/Bal. 7 mm

GIA / PR Seen: _____ Consistent? : Yes or No

L/Bal. 7 mm

Est. Repairs: 3 days Res.: Yes or No

D.O.A. 27/7/19 D.O.I. 30/7/19

Lum Sum: _____ % 3 Val.: Yes or No

Survey held at Connect 3

CA / REV / REP. / 24 HRS (up)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Rear o/s

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>21/8/19</u>	<u>Check 45\$ 2700 / 30% (Red @ 3779, 58%)</u>

RECEIVED 21 AUG 2019

Date/Time, File Pass to? : Preli. Report

Days Of Repair: 3

1) 21/8/19 : Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

Survey Fee:

2)

Add Fee: : Site Insp (\$)

Transportation:

: Interview (\$)

S + RS: SI

: Tech. Invs (\$)

Photos

: Weekend (\$)

Others

Report Format: MEK-7P

220

Lump Sum / Fee: 2700

TOTAL

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Monday, 29 July 2019 3:55 PM
To: Winnie Chai
Cc: LKK Auto Appraisers (assignments@lkkauto.com)
Subject: RE: OUR REF: SNM19D203516-SLE812E-CBS - request for Third Party claim pre repair inspection for accident involving CB6624P & SLE812E (yr insured) on 27/07/19

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Winnie Chai [mailto:connect3winnie@gmail.com]
Sent: Monday, 29 July, 2019 3:53 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: OUR REF: SNM19D203516-SLE812E-CBS - request for Third Party claim pre repair inspection for accident involving CB6624P & SLE812E (yr insured) on 27/07/19

Hi

We would like Calvin from LKK to survey the vehicle.

Thanks

On Mon, Jul 29, 2019 at 3:49 PM Chong Boon Sen <boonsen.chong@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Monday, 29 July, 2019 3:43 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; connect3winnie@gmail.com

Subject: OUR REF: SNM19D203516-SLE812E-CBS - request for Third Party claim pre repair inspection for accident involving CB6624P & SLE812E (yr insured) on 27/07/19

Dear Boon Sen,

Please conduct PRS for CB6624P.

Note : officer in charge – Boon Sen 63896171.

Thanks,

shumin

From: Winnie Chai [<mailto:connect3winnie@gmail.com>]

Sent: Monday, 29 July, 2019 10:35 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Request for Third Party claim pre repair inspection for accident involving CB6624P & SLE812E (yr insured) on 27/07/19

Morning

Attached is the Estimate & GIA for yr ref.

Pls kindly assign yr surveyor down for the survey.

Thanks

--

Winnie Chai

Connect3

HP:9850-9666

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <http://www.symanteccloud.com>

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Winnie Chai
Connect3
HP:9850-9666

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/07/2019 10:00
Date Of Accident	27/07/2019 11:15
Exact Location Of Accident	ALONG CTE AFTER BALESTIER SLIP ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	CB6624P
Insured/Policyholder	
Name Of Registered Owner	EML TRANSPORT SERVICE PTE LTD
Co Reg No	201003462H
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-92779277

Vehicle Particulars

Manufacturer	TOYOTA
Model	COASTER SUPER LWB
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5068037511-04
Cover Note Number	

Driver

Name of Driver	GAO QIANG
Passport No/FIN	G8358586U
Date Of Birth	01/01/1969
Occupation	OUTDOOR
Date Of Driving Pass	25/06/2015
Driving Experience	4 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-92779277
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	20

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLE812E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

LTE after
Balestier Slip Rd



A - CB6624P
B - SL5812E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 27/07/2019 @ 11:15 hrs, I was driving my bus CB6624P along LTE after Balestier Slip Rd when a car SL5812E hit onto my rear.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature
Date & Time:

Gao Zhang

Driver's Signature
(if driver is not the policyholder)
Date & Time:

[Signature]

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

C O N N E C T 3

566 Woodlands Road (Mandai Estate) Singapore 728697
Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

R o c : 5 3 3 6 0 0 6 1 L
G S T : 5 3 3 6 0 0 6 1 L

QT19/CB6624P/TPC-529

QUOTATION

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Rd #15-02
Springleaf Tower
Singapore 079909

Dear Sir

Cost of Repair to Vehicle CB6624P

With reference to the above-mentioned, we are pleased to quote as follows:-

No.	DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (S\$)
1.	Rear bumper / <i>Repair</i>	1	1,845.00	1,845.00 <i>-25%</i>
2.	Rear bumper bracket / <i>Rep</i>	1	225.00	225.00 <i>-25%</i>
3.	Rear RH taillamp / <i>rep</i>	1	449.20	449.20 <i>-25%</i>
4.	Rear RH taillamp black moulding / <i>rep</i>	1	150.00	150.00 <i>-25%</i>
5.	Rear end inner panel <i>X repair</i>	1	1,650.80	1,650.80 <i>-25%</i>
6.	Toyota emblem / <i>rep</i>	1	85.00	85.00 <i>-25%</i>
7.	80/90 sticker / <i>rep</i>	1	15.00	15.00
8.	AWC sticker / <i>rep</i>	1	15.00	15.00
9.	Pull to open sticker <i>X</i> / <i>rep</i>	1	12.00	12.00
10.	Emergency door sticker <i>X</i> / <i>rep</i>	1	12.00	12.00
11.	Check wiring /	1	20.00	20.00
12.	Labour charges	1	1,200.00	1,200.00 <i>700</i>
13.	Spray painting	1	800.00	800.00 <i>600</i>
SUB-TOTAL				S\$6,479.00

- Price before 7% gst

Thank you
Yours faithfully,



Winnie Chai
HP: 9850-9666

Kahin 10/10/11

30/7/11 1020h
3 Rep

L/S
After Repair photo

L/S 2700

LKK Auto Consultants, please notify the Repairer of the following:

- To resurvey that, not for spray painting
- To display damaged parts, for survey
- Parts prices are subject to "market" basis
- Third party survey, is on "market" basis
- No illegal modification
- Supplementary items must be approved and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19013292/K1QF3N2
Date: 23/08/2019

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd.	Policy No: DMHCSN30775018011	
Claimant Vehicle No : CB6624P	Insured Vehicle No : SLE812E	
Date of Loss: 27/07/2019	Nature of Claim: TP	Claim No: SNM19D203516C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: CB6624P	Engine No: N04CUH13232
Make & Model: TOYOTA COASTER, 4.0 D (M)	Chassis No: JTGEP538X06000197
Reg. Date: 21/12/2010 (Man. Year: 2010)	Odometer: 355202 km
Colour: White	
Engine Capacity: 4009 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable): Yes	Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes	Engine Modification: No	Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/75 R17	Rear Tyre Size: 215/75 R17
Front Left Side: Bridgestone 7 mm	Rear Left Side: Bridgestone 7 mm
Front Right Side: Bridgestone 7 mm	Rear Right Side: Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,459.00	2,095.65	2,363.35	53.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,020.00	1,320.00	700.00	34.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,479.00	3,415.65	3,063.35	47.28
Approved Total (Overridden) (S\$)		2,700.00		
Nett Amount (S\$)	6,479.00	2,700.00	3,779.00	58.33

INSPECTION

Date of Assignment: 30/07/2019	Inspected At: Connect3 (HQ) 566 Woodlands Road Singapore 728697
Date Inspected: 30/07/2019	
Estimated Period of Repair: 3.0 days	

Adjuster: KALVIN ANG WEI KUN

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source:	(Last Synchronised: 22 Aug 2019)
Parts:	N/A TOYOTA COASTER 4.0 D (M) (Model not available in database)
Labour:	Repairer's (Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for CB6624P)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,845.00 F	*1,845.00 FL
2	1		*REAR BUMPER BRACKET	Bent	225.00 F	*225.00 FL
3	1		*REAR RH TAILLAMP	Cracked	449.20 F	*449.20 FL
4	1		*REAR RH TAILLAMP BLACK MOULDING	Necessary	150.00 F	*150.00 FL
5	1		*REAR END INNER PANEL	Repair	1,650.80 F	*- FL
6	1		*TOYOTA EMBLEM	Necessary	85.00 F	*85.00 FL
7	1		*80/90 STICKER	Necessary	15.00 FS	*15.00 FS
8	1		*AWC STICKER	Necessary	15.00 FS	*15.00 FS
9	1		*PULL TO OPEN STICKER	Not Necessary	12.00 FS	*- FS
10	1		*EMERGENCY DOOR STICKER	Not Necessary	12.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	4,459.00	2,784.20
- List Item Discount on L Items 0.00/25.00% (S\$)	0.00	688.55
Total Parts (S\$)	4,459.00	2,095.65

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK WIRING	New	20.00	20.00
2	LABOUR CHARGES	New	1,200.00	700.00
3	SPRAY PAINTING	New	800.00	600.00
Gross Labour Cost (S\$)			2,020.00	1,320.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >