

Version:

INS. CASE OWNER:

CC 4/EGI1901 3254, Khat.

LKK:

IDAC:

Surveyor:

Kinachin

DOI:

ASSIGNMENT

30/7/19

Date / Time:

30/7/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YP 3456M

Name of Insured:

SU METAR PIC

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

75/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

HABREL BIN SUKAT

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

CDMCE19001339/PX/30

Policy No.:

DMLV185018233

Make / Model:

SUZUKI

Place of Accident:

ADAMKATY LAWE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

GDE 7429X



INSRS:

WSP:

Tel:

Liability:

RMKS:

yell

phto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

16/08/19

29/01/2020

11/02/2020

GDE 7429X - X YP 3456M - E

- POSSIBLE 2 TP CLAIM

- HUB ADVISED. OLD REPORTED THAT ALUMINIUM ROD ON VEHICLE, NOT PROPERLY TIED UP AND HIT 2 VEHICLES. SEND LETTER & EMAIL TO OI TO NOTIFY TP CLAIM & NCD RATES

- TYPE REPORT WHILE PENDING TP LOD

- REPORT DONE

- ERGO INSTRUCTED TO SUBMIT WP REPORT

- SUBMIT WP REPORT

- NO SETTLEMENT

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI:	
After call Itr to OI:	16/08/19 - VIC
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	
After call Itr to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE Date/Time: 01/08/19

Sent By: b3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

46

SS 2,100.00

(5 days)

Reduction: 63

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28. Ass. Lia:

Repair Cost:

SS

-

Loss of Rental (LOR):

SS

-

(days)

Loss of Use (LOU):

SS

-

(\$ x days)

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

Total:

SS

-

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP REPORT

3) Survey fee:

\$350.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

-

Name 1:

-

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

COPY SENT
11/7/2020

THROU

INS. REC. BY:

REP: CS/EG19013259/A3

Special Instructions:

Surveyor: LAMMY

ASSIGNMENT (Office)

From (Person): Jeannie' Cheng of EGI

Date/Time: 26/7/19 @ 5pm

Estimated Cost: Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: GBE 7529X

Insured: YP3556M

at Workshop m/s Yee Auto

Tel: 6457 5768 / 6457 2625

of 160 Sin Ming Drvc # 02-17

96874031

Policy No:

Claim No: CDMCG19001339/Px/Jc

Sum Insured:

Excess:

Make of Veh:

D.O.A. 25/07/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9:47m @ 29/7/19 Person Contacted: Mr. Chen

Vehicle IN / OUT

Date/Time	Action/Instruction
	13/11/18 ✓
	GBE 7529X CCG/AIG18001099/Hen342 DOA = 3/1/18
	YP 3556M X
1/8/19	@ 1031gm Mr Chen agree on direct settlement

REF: EGI

ASSIGNMENT

From: _____ Date: 30.7.2019

Estimated Cost: _____

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: GBE 7529X

at Workshop m/s: Yee Auto

of 160 sin ming Dr A02-17

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 05 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

mop

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: GBE 7529X Reg: 03 16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toyota cc 2982

Colour: W2Z A/C: Insured / Std / NI / NA

Sp. Reading: 276205 T/Radio: Insured / Std / NI / NA

Eng No: _____

C/No: JTFHT 02P6 00192083

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: ☒ S/Rim / STD A/Rim or

Tyre Size: F: 195R15X8

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Luxorik

Front

Rear

R/Bal: 5 mm R/Bal: 3 mm

L/Bal: 5 mm L/Bal: 3 mm

D.O.A: 25/7/19 D.O.I: 30/7/19

Survey held at: ☒

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Rt O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

4x \$3,100.00
 (Total: \$5,386.46 / 63.1%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

) \$ - RS. \$

) Prices

) Others

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ Site Insp (\$ _____)☐ Interview (\$ _____)☐ Tech Invs (\$ _____)☐ Weekend (\$ _____)

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EGI19013254/Khb3

Date: 01/08/2019

The Motor Claims Department
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

GBE7529X

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30.07.2019 at the premises of M/s Yee Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	8,486.46
Revised Estimate Amount	: S\$	4,736.06
"Check" Items Amount	: S\$	62.80
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser



YEE AUTO PTE LTD

160 Sin Ming Drive #02-17/#07-12 Sin Ming AutoCity Singapore 575722

Tel: 6457 5768 Fax: 6252 8459 Mobile: 9687 4031

Email: yeeautopte@td@gmail.com

Registration No: 201719251W GST No: 201719251W

M/S: ERGO Insurance Pte Ltd
5 Temasek Boulevard Pte Ltd
#04-01 Suntec Tower Five
Singapore 038985

ATTN: Motor Claim Department

Your Ref No: -
Claim Type: Third Party
Accident Date: 25/07/2019
TP Veh Reg No: YP3556M

Estimate No: ES1900038
Date: 29 Jul 2019
Policy No:
Veh Reg No: GBE7529X
Make/Model: TOYOTA TOYOTA
HIACE VAN TURBO 5
DR MANUAL
Chassis No: JTFHT02P600192083
Engine No: 1KD2597862
Reg. Date: 18/03/2016

Estimate Repair Cost to Vehicle No: GBE7529X

Description	U/Price	Quantity	List Price	Amount
			SS	SS
Net Price				
1 DOOR STICKER (TOPFLIGHT GROUP PTE LTD)	50.00	1 PC	50.00	25m
2 WINDSCREEN GLASS SEALANT RH	60.00	1 PC	60.00	40m
3 FRONT WINDSCREEN IU STICKER	30.00	1 PC	30.00	20m
			140.00	140.00
Spare Parts				
4 FRONT BUMPER	572.80	1 PC	572.80	X
5 FRONT BUMPER CLIPS	50.00	1 SET	50.00	X
6 FRONT BUMPER SIDE RETAINER - LH	137.20	1 PC	137.20	X
7 FRONT BUMPER SIDE RETAINER - RH	137.20	1 PC	137.20	X
8 FRONT DOOR - RH	1,268.50	1 PC	1,268.50	✓
9 FRONT DOOR WEATHERSTRIP - RH	125.60	1 PC	125.60	750m
10 FRONT DOOR PILLAR - RH	520.10	1 PC	520.10	✓
11 FRONT HEADLAMP - RH	858.40	1 PC	858.40	X
12 FRONT DOOR PILLAR INNER COVER - RH	225.90	1 PC	225.90	✓
13 ANTENNA (RADIO)	185.10	1 PC	185.10	X
14 FRONT WINDSCREEN GLASS	1,382.06	1 PC	1,382.06	✓
15 FRONT WINDSCREEN GLASS MOUNTING	108.50	1 PC	108.50	✓
16 FRONT SIDE MIRROR - RH	365.10	1 PC	365.10	X
			5,936.46	5,936.46
Labour				
17 TO DISMANTLE & REPLACE DAMAGED PARTS, PANEL, BEAT WHERE NECESSARY	1,000.00	1 JOB	1,000.00	600
18 TO PUTTY, APPLY PRIMER & SPRAY-PAINT ON THE AFFECTED PORTION	1,000.00	1 JOB	1,000.00	400
19 TO APPLY RUST-PROOFING ON REPAIRED, REPLACED PANEL	150.00	1 JOB	150.00	60
20 TO REMOVE/TRANSFER FRONT DOOR COMPONENTS	200.00	1 JOB	200.00	60
21 TO CHECK WIRING FUNCTIONS	60.00	1 JOB	60.00	20
			2,410.00	2,410.00

Not Notation
1 Day @ 3100
Money After 5 days

258



YEE AUTO PTE LTD

160 Sin Ming Drive #02-17/#07-12 Sin Ming AutoCity Singapore 575722
Tel: 6457 5768 Fax: 6252 8459 Mobile: 9687 4031
Email: yeeautopteltd@gmail.com
Registration No.: 201719251W GST No: 201719251W

M/S : ERGO Insurance Pte Ltd
5 Temasek Boulevard Pte Ltd
#04-01 Suntec Tower Five
Singapore 038985

ATTN: Motor Claim Department

Your Ref No: -
Claim Type: Third Party
Accident Date: 25/07/2019
TP Veh Reg No: YP3556M

Estimate No: ES1900038
Date: 29 Jul 2019
Policy No:
Veh Reg No: GBE7529X
Make/Model: TOYOTA TOYOTA
HIACE VAN TURBO 5
DR MANUAL
Chassis No: JTFHT02P600192083
Engine No: 1KD2597862
Reg. Date: 18/03/2016

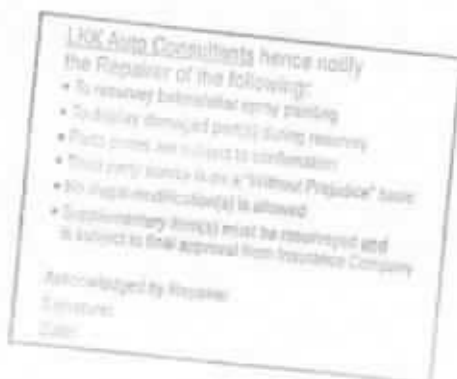
Estimate Repair Cost to Vehicle No :GBE7529X

Description	U/Price	Quantity	List Price	Amount
			SS	SS
			Total	SS 8,486.46
			Add GST @ 7%	594.05
			Total Amount Payable	SS 9,080.51

TOTAL: SINGAPORE DOLLAR NINE THOUSAND EIGHTY AND CENTS FIFTY ONE ONLY

For Yee Auto Pte Ltd

AUTHORISED SIGNATURE





YEE AUTO PTE LTD

160 Sin Ming Drive #02-17/#07-12 Sin Ming AutoCity Singapore 575722

Tel: 6457 5768 Fax: 6252 8459 Mobile: 9887 4031

Email: yeeautopte ltd@gmail.com

Registration No: 201719251W GST No: 201719251W

M/S : ERGO Insurance Pte Ltd
5 Temasek Boulevard Pte Ltd
#04-01 Suntec Tower Five
Singapore 038985

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			SS	SS
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8 FRONT DOOR - RH	1,268.50	1 PC	1,268.50	✓
9 FRONT DOOR WEATHERSTRIP - RH	125.60	1 PC	125.60	750m (b2)
10 FRONT DOOR PILLAR - RH	520.10	1 PC	520.10	✓
11 FRONT HEADLAMP - RH	858.40	1 PC	858.40	X
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			5,936.46	5,936.46
Labour				
17 TO DISMANTLE & REPLACE DAMAGED PARTS. PANEL BEAT WHERE NECESSARY.	1,000.00	1 JOB	1,000.00	60m
18 TO PUTTY, APPLY PRIMER & SPRAY-PAINT ON THE AFFECTED PORTION.	1,000.00	1 JOB	1,000.00	40m
19 TO APPLY RUST- PROOFING ON REPAIRED, REPLACED PANEL.	150.00	1 JOB	150.00	60m
20 TO REMOVE/TRANSFER FRONT DOOR COMPONENTS.	200.00	1 JOB	200.00	80m
21 TO CHECK WIRING FUNCTIONS.	60.00	1 JOB	60.00	20m
			2,410.00	2,410.00

Not within

1 Day & ?

Return After 5 days

5 days

750m (b2)

60m

40m

60m

80m

20m



YEE AUTO PTE LTD

160 Sin Ming Drive #02-17/#07-12 Sin Ming AutoCity Singapore 575722

Tel: 6457 5768 Fax: 6252 6459 Mobile: 9687 4031

Email: yeeautopteltd@gmail.com

Registration No: 201719251W GST No: 201719251W

M/S : ERGO Insurance Pte Ltd
5 Temasek Boulevard Pte Ltd
#04-01 Suntec Tower Five
Singapore 038985

ATTN: Motor Claim Department

Your Ref No: -
Claim Type: Third Party
Accident Date: 25/07/2019
TP Veh Reg No: YP3556M


Estimate No: ES1900038
Date: 29 Jul 2019
Policy No:
Veh Reg No: GBE7529X
Make/Model: TOYOTA TOYOTA
HIACE VAN TURBO 5
DR MANUAL
Chassis No: JTFHT02P600192083
Engine No: 1KD2597862
Reg. Date: 18/03/2016

Estimate Repair Cost to Vehicle No :GBE7529X

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
			Total	S\$ 8,486.46
			Add GST @ 7%	594.05
			Total Amount Payable	S\$ 9,080.51

TOTAL: SINGAPORE DOLLAR NINE THOUSAND EIGHTY AND CENTS FIFTY ONE ONLY

For Yee Auto Pte Ltd


AUTHORISED SIGNATURE



Nivitha (LKK Auto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Friday, 26 July 2019 5:00 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: FW: PRS IRO GBE7529X | OI : YP3556M | DOA: 25/07/2019| ERGO REF: CDMCG19001339/PX/jc
Attachments: YP3556M OI.PDF; GBE7529X TP.PDF

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #05-05, Singapore, 038993
DID: +65 6829 1199 x 154
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Jeannie Cheng
Sent: Friday, July 26, 2019 4:58 PM
To: 'bonnie kwok'
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO GBE7529X | OI : YP3556M | DOA: 25/07/2019| ERGO REF: CDMCG19001339/PX/jc

WITHOUT PREJUDICE

Dear June,

We will assign the selected surveyor and they will liaise with the workshop directly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #05-01, Singapore 038985
DID: +65 6829 4188 x 111
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

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From: bonnie kwok [<mailto:litigation@bonniekwok.com>]
Sent: Friday, July 26, 2019 4:49 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: Re: PRS IRO GBE7529X | OI : YP3556M | DOA: 25/07/2019| ERGO REF: YP3556M/PX/jc

Dear Sir,

We refer to your email dated 26 July 2019.,

Our client has no objection of appointing the motor surveyor LKK stated in your said list to conduct the joint pre-repair survey as a single joint expert.

Regards,
June



Virus-free: www.gvd.com

On Fri, 26 Jul 2019 at 10:27, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear June,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038835

MOB: +65 6829 9199 x 154

jeannie.cheng@ergo.com.sg

www.ergo.com.sg

ERGO

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From: bonnie kwok [<mailto:litigation@bonniekwok.com>]
Sent: Friday, July 26, 2019 10:16 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: PRI - Acc Inv: GBE 7529 X & YP 3556 M ON 25 JULY 2019

Dear Sir,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle GBE 7529 X at M/s Yee Auto Pte Ltd, 160 Sin Ming Drive #02-17 Sin Ming Autocity Singapore 575722. Contact number 6457 5768.

Regards,

June

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-11 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

GST Reg. No.: 201203547Z

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Virus-free www.avg.com

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

GST Reg. No.: 201203547Z

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EG119013254/Khb3

16 AUGUST 2019

SL METAL PTE LTD
6 TUAS LANE
SINGAPORE 638615
ATTN: THE MANAGEMENT

By Post & By Email

Dear Sir/Madam,

ACCIDENT INVOLVING YP 3556M AND GBE 7529X ALONG/AT ADMIRALTY LANE ON 25/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBE 7529X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability may not also be in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *ERGO Insurance Pte Ltd*
(Motor Claims Dept)
judy@slmetalsgroup.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 16 August, 2019 2:50 PM
To: judy@slmetalsgroup.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: YP 3556M_ACCIDENT INVOLVING YP 3556M AND GBE 7529X ALONG/AT ADMIRALTY LANE ON 25/07/2019



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Vic (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 11 February, 2020 4:00 PM
To: Phoebe Xie; Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref. BK.19588.20.jl (GBE7529X) | Our Ref. CDMCG19001339 (YP3556M) | DOA: 25/07/2019 *** LKK REF: CC4/EGI19013254/Khb3q2

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie <phoebe.xie@ergo.com.sg>
Sent: Tuesday, 11 February, 2020 3:46 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: FW: Your Ref. BK.19588.20.jl (GBE7529X) | Our Ref. CDMCG19001339 (YP3556M) | DOA: 25/07/2019

Data Classification: Confidential, C3

Hi,

Please upload PRI in Merimen.

Thank you

Warmest Regards,

Phoebe Jay Xie

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9191

phoebe.xie@ergo.com.sg

Your acceptance of our offer constitutes a binding agreement in the full and final settlement of your claim. By clearing our cheque, you are discharging ERGO Insurance Pte Ltd and our insured/s from all further liabilities arising directly or indirectly from the said accident.

From: bonnie kwok [<mailto:litigation@bonniekwok.com>]

Sent: Monday, 10 February, 2020 1:51 PM

To: Phoebe Xie

Subject: Re: Your Ref. BK.19588.20.jl (GBE7529X) | Our Ref. CDMCG19001339 (YP3556M) | DOA: 25/07/2019

Dear Phoebe,

We refer to your email dated 6 February 2020.

The surveyor's name is LKK.

Regards,
June

On Thu, 6 Feb 2020 at 15:27, Phoebe Xie <phoebe.xie@ergo.com.sg> wrote:

Data Classification: Confidential, C3

WITHOUT PREJUDICE

Dear June,

Please advise name of surveyor.

Thank you

Warmest Regards,

Phoebe Jay Xie

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9191

phoebe.xie@ergo.com.sg

Your acceptance of our offer constitutes a binding agreement in the full and final settlement of your claim. By clearing our cheque, you are discharging ERGO Insurance Pte Ltd and our insured/s from all further liabilities arising directly or indirectly from the said accident.

From: Jacelyn Foo

Sent: Wednesday, 29 January, 2020 3:15 PM

To: litigation@bonniekwok.com

Cc: Ivy Yong; Phoebe Xie; Zheng Hanyang

Subject: RE: Your Ref. BK.19588.20.jl (GBE7529X) | Our Ref. CDMCG19001339 (YP3556M) | DOA: 25/07/2019

WITHOUT PREJUDICE

Dear Sir/Mdm,

We acknowledged receipt of your letter dated 23/01/2020 as of 29/01/2020. We are looking into the claim and shall revert within the NIMA/PIMA Protocol Period.

Thank you.

Please ensure that all documents are only faxed to the number below:

FAX NUMBER : 6829 9247

Please note that we have moved, our new address is as follows:

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

Data Classification: Confidential, C3

Warmest Regards,

Jacelyn Foo

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID.: +6829 9258

jacelyn.foo@ergo.com.sg

www.ergo.com.sg

ERGO

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BONNIE KWOK LLC

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EG19013254/Kha3q2

5 TEMASEK BOULEVARD
#04-05 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 12-02-2020



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YP 3556M	Veh. Inspected	GBE 7529X
Policy No.	DMCV18S008533	Coverage (\$)	0.00
Claim No.	CDMCG19001339	Excess (\$)	0.00
Assign From	JEANNIE	Assign Date	26/07/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA HIACE (M)	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTFHT02P600192083	Colour	WHITE
Odometer	276205	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15X8	LUXOTIK	5 mm
L/H Front Tyre	195 R15X8	LUXOTIK	5 mm
R/H Rear Tyre	195 R15X8	LUXOTIK	3 mm
L/H Rear Tyre	195 R15X8	LUXOTIK	3 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	25/07/2019	Inspection Date	30/07/2019
Survey held at	160 SIN MING DR #02-17		
Repairer	YEE AUTO SERVICE		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBE 7529X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT BUMPER	SERVICEABLE	572.80	-
1	SET FRONT BUMPER CLIPS	NOT NECESSARY	50.00	-
1	FRONT BUMPER SIDE RETAINER - LH	SERVICEABLE	137.20	-
1	FRONT BUMPER SIDE RETAINER - RH	SERVICEABLE	137.20	-
1	FRONT DOOR - RH	BENT	1,268.50	1,268.50
1	FRONT DOOR PILLAR - RH	BENT	520.10	520.10
1	FRONT HEADLAMP - RH	SERVICEABLE	858.40	-
1	FRONT DOOR PILLAR INNER COVER - RH	BUCKLED	225.90	225.90
1	ANTANNA (RADIO)	SERVICEABLE	185.10	-
1	FRONT WINDSCREEN GLASS	CRACKED	1,382.06	1,382.06
1	FRONT WINDSCREEN GLASS MOUNTING	NECESSARY	108.50	108.50
1	FRONT SIDE MIRROR - RH	SERVICEABLE	365.10	-
	LESS 25% DISCOUNT		-	-876.27
			5,810.86	2,628.79
<u>SPECIAL NETT ITEMS</u>				
1	DOOR STICKER (TOPFLIGHT GROUP PTE LTD) (SN)	NECESSARY	50.00	25.00
1	WINDSCREEN GLASS SEALANT RH (SN)	NECESSARY	60.00	40.00
1	FRONT WINDSCREEN IU STICKER (SN)	NECESSARY	30.00	26.00
1	FRONT DOOR WEATHERSTRIP - RH (SN) (50%)	CUT	125.60	62.80
			265.60	153.80
<u>LABOUR</u>				
	TO DISMANTLE & REPLACE DAMAGED PARTS, PANEL BEAT WHERE NECESSARY.		1,000.00	600.00
	TO PUTTY, APPLY PRIMER & SPRAY-PAINT ON THE AFFECTED PORTION.		1,000.00	400.00
	TO APPLY RUST-PROOFING ON REPAIRED, REPLACED PANEL.		150.00	60.00
	TO REMOVE / TRANSFER FRONT DOOR COMPONENTS.		200.00	60.00
	TO CHECK WIRING FUNCTIONS.		60.00	20.00
			2,410.00	1,140.00
GRAND TOTAL			8,486.46	3,922.59

Report Ref No. CC4/EGI19013254/Kha3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,100.00
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Report Ref No. CC4/EGI19013254/Kha3q2

KONG SENG CHEONG

Licensed Appraiser

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