

Vic (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 11 February, 2020 4:00 PM
To: Phoebe Xie; Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref. BK.19588.20.jl (GBE7529X) | Our Ref. CDMCG19001339 (YP3556M) | DOA: 25/07/2019 *** LKK REF: CC4/EGI19013254/Khb3q2

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie <phoebe.xie@ergo.com.sg>

Sent: Tuesday, 11 February, 2020 3:46 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FW: Your Ref. BK.19588.20.jl (GBE7529X) | Our Ref. CDMCG19001339 (YP3556M) | DOA: 25/07/2019

Data Classification: Confidential, C3

Hi,

Please upload PRI in Merimen.

Thank you

Warmest Regards,

Phoebe Jay Xie

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9191

phoebe.xie@ergo.com.sg

Your acceptance of our offer constitutes a binding agreement in the full and final settlement of your claim. By clearing our cheque, you are discharging ERGO Insurance Pte Ltd and our insured/s from all further liabilities arising directly or indirectly from the said accident.

From: bonnie kwok [<mailto:litigation@bonniekwok.com>]

Sent: Monday, 10 February, 2020 1:51 PM

To: Phoebe Xie

Subject: Re: Your Ref. BK.19588.20.jl (GBE7529X) | Our Ref. CDMCG19001339 (YP3556M) | DOA: 25/07/2019

Dear Phoebe,

We refer to your email dated 6 February 2020.

The surveyor's name is LKK.

Regards,
June

On Thu, 6 Feb 2020 at 15:27, Phoebe Xie <phoebe.xie@ergo.com.sg> wrote:

Data Classification: Confidential, C3

WITHOUT PREJUDICE

Dear June,

Please advise name of surveyor.

Thank you

Warmest Regards,

Phoebe Jay Xie

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9191

phoebe.xie@ergo.com.sg

Your acceptance of our offer constitutes a binding agreement in the full and final settlement of your claim. By clearing our cheque, you are discharging ERGO Insurance Pte Ltd and our insured/s from all further liabilities arising directly or indirectly from the said accident.

From: Jacelyn Foo

Sent: Wednesday, 29 January, 2020 3:15 PM

To: litigation@bonniekwok.com

Cc: Ivy Yong; Phoebe Xie; Zheng Hanyang

Subject: RE: Your Ref. BK.19588.20.jl (GBE7529X) | Our Ref. CDMCG19001339 (YP3556M) | DOA: 25/07/2019

WITHOUT PREJUDICE

Dear Sir/Mdm,

We acknowledged receipt of your letter dated 23/01/2020 as of 29/01/2020. We are looking into the claim and shall revert within the NIMA/PIMA Protocol Period.

Thank you.

Please ensure that all documents are only faxed to the number below:

FAX NUMBER : **6829 9247**

Please note that we have moved, our new address is as follows:

ERGO Insurance Pte. Ltd.
5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985

Data Classification: Confidential, C3

Warmest Regards,

Jacelyn Foo

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID.: +6829 9258

jacelyn.foo@ergo.com.sg

www.ergo.com.sg



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Singapore 058358

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FAX: 6536 2279

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