

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 1 August 2019 3:22 PM
To: Admin A
Subject: FW: PRS IRO GBE7529X | OI : YP3556M | DOA: 25/07/2019| ERGO REF: CDMCG19001339/PX/jc

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 29 July 2019 10:06 AM
To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: 'sur@lkkauto.com' <sur@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>
Subject: RE: PRS IRO GBE7529X | OI : YP3556M | DOA: 25/07/2019| ERGO REF: CDMCG19001339/PX/jc

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [mailto:jeannie.cheng@ergo.com.sg]
Sent: Friday, 26 July 2019 5:00 PM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: FW: PRS IRO GBE7529X | OI : YP3556M | DOA: 25/07/2019 | ERGO REF: CDMCG19001339/PX/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.

(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



www.ergo.com.sg

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From: Jeannie Cheng

Sent: Friday, July 26, 2019 4:58 PM

To: 'bonnie kwok'

Cc: Survey Report (ERGO Insurance Pte. Ltd.)

Subject: RE: PRS IRO GBE7529X | OI : YP3556M | DOA: 25/07/2019| ERGO REF: CDMCG19001339/PX/jc

WITHOUT PREJUDICE

Dear June,

We will assign the selected surveyor and they will liaise with the workshop directly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



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From: bonnie kwok [<mailto:litigation@bonniekwok.com>]

Sent: Friday, July 26, 2019 4:49 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)

Subject: Re: PRS IRO GBE7529X | OI : YP3556M | DOA: 25/07/2019| ERGO REF: YP3556M/PX/jc

Dear Sir,

We refer to your email dated 26 July 2019..

Our client has no objection of appointing the motor surveyor LKK stated in your said list to conduct the joint pre-repair survey as a single joint expert.

Regards,
June



Virus-free. www.avg.com

On Fri, 26 Jul 2019 at 10:27, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear June,

We acknowledged receipt of your email for the PRS request as below.

In compliance with **“State Courts Practice Directions Amendment No.1 of 2016”**, do select an assessor from the list below.

| | | |
|----|------|--|
| 1 | AIS | Automobile Inspection Services Pte Ltd |
| 2 | FTA | FormTeam Consultancy Pte Ltd |
| 3 | IAS | Infiniti Appraisal Service |
| 4 | JPK | JP Knights Pte Ltd |
| 5 | LBS | L.B.S Auto Consultants Pte Ltd |
| 6 | LKK | LKK Auto Consultants Pte Ltd |
| 7 | PS | Priority Services |
| 8 | VAC | Vicom Ltd |
| 9 | AJAX | AJAX Inspection Services Pte Ltd |
| 10 | QRM | Quantum Risk Management (S) Pte Ltd |

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194

jeannie.cheng@ergo.com.sg

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From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Friday, July 26, 2019 10:16 AM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: PRI - Acc Inv: GBE 7529 X & YP 3556 M ON 25 JULY 2019

Dear Sir,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle GBE 7529 X at M/s Yee Auto Pte Ltd, 160 Sin Ming Drive #02-17 Sin Ming Autocity Singapore 575722. Contact number 6457 5768.

Regards,

June

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

GST Reg. No.: 201203547Z

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