

15/5/2011

INS CASE OWNER: Sarhe

CC4/AXA150.2645

Rpa392-1
1/2/2011 LKK:
IDAC

ASSIGNMENT

Surveyor: JohnDOI: 06.08.15Date / Time: 28.7.15Registered in Merimen: 28.7.15

Pre-assign / CCU / FTE

Insured Vehicle No.: YN 4383ZClaim No.: 6034834Name of Insured: DIETHELM MADIMPOGIE V/LPolicy No.: P151824

Insured Tel No.: _____

HP: _____

Make / Model: mit Camper

Excess Sec II: \$S _____

D.O.A.: 25.7.15Place of Accident: JW Bush

Is driver the owner? (YES / NO)

Nature of Accident: _____

If NO, Driver Name / Age: GANDHAN RAJA

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Driver Tel No.: 84690589

(V/L: YES / NO Insured Liability: _____

% Final? Yes / No

XD 43045



INSRS:

WSP: Lee Kuan Hwa

Tel: _____

Liability: _____

RMKS: _____



INSRS:

WSP: _____

Tel: _____

Liability: _____

RMKS: _____



INSRS:

WSP: _____

Tel: _____

Liability: _____

RMKS: _____



INSRS:

WSP: _____

Tel: _____

Liability: _____

RMKS: _____

Date / Time

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age: _____

Driver's Own Vehicle Number: _____

Insurance Company: _____

EP 43045-22

YN 4383Z-22

5/8/15 → To obtain AD's driving license.

5/8/15-30 called 020 spoke to Mr. Gandhan Raja
 Inquired about the claim. Company
 he accident. He was turning left and
 got hit by TP from the rear left
 side. no witness.

Company incharge of Mr. Madimpo
 aware of road works.

Request all.

can do DIS as per PFA.

9/12/16 TP not accept 50%
 4/12/16 Inquiries from AAP to maintain 50%
 11/7/16 Insurer will not pay 50%
 will reply, no settlement. send to AAP as well to limit app

STAGE

DATE / PIC

Finalisation

Email AJG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher: VSL

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others: LOP

FINAL SETTLEMENT

Date: 28/7/15Confirm with AdelineRepair Cost: 400

SS

4500.00

Final Liability:

50

% (Agreed / Assessed)

BOLA S/N No.: nil

Loss of Rental:

SS

450.00

days

If NO or B 28, Ast. Lia:

Loss of Use: 7W

SS

450.00

1.6

150

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS

2.00

2) Report Format:

Legal Cost:

SS

4952.00

Global Sum: \$S

3) Survey fee:

100
 325.00
 \$350 - \$350 - \$100

#4952.00 - Lee Kuan Hwa Motor Service

COPY SENT
3/9/19

N/S	OS

Later PE / long after

Add Fee: ☐ : Site Insp (\$ _____)
☐ : Interview (\$ _____)
☐ : Tech. Invs (\$ _____)
☐ : Weekend (\$ _____)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC4/AXA15012645/Rza3		
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 28-07-2015		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YN 4383Z	Veh. Inspected	XD 4304S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/07/2015	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	25/07/2015	Inspection Date	03/08/2015	
Survey held at	LEE KUAN HWA MOTOR SERVICE 39 WESTWOOD AVE SINGAPORE 648719			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

AXA INSURANCE SINGAPORE PTE LTD

Ref : CC4/AXA15012645/Rza3

8 SHENTON WAY #27-01 SINGAPORE 068811

Date : 28-07-2015



LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719
Workshop: 24, Sungei Kadut Street 4 Singapore 729050
Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712
Business Reg. No: 36463500B

M/s: AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY #27-10
Singapore 068811

Motor Claim Dept

Vehicle number : XD 4304 S
Make/Model : HINO FS1ELKD
Date of accident : 25.07.2015
Claim Type : TP Claim

LKK Auto Consultants hence notify the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to comparison
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Date: 27.07.2015

Acknowledged by Repairer
Signature:
Date:

Accident involving XD 4304 S & YN 4383 Z along Roundabout in Jalan Buroh on 25.07.2015.

Re: Estimate

1.	1 pc	Front bumper	\$ 1,957.28	01
2.	1 pc	Front bumper top corner panel RH	\$ 210.29	01
3.	1 pc	Front bumper cover RH	\$ 675.09	01
4.	1 pc	Front bumper side garnish RH	\$ 245.62	01
5.	1 pc	Front no plate	\$ 28.00	X
6.	1 pc	Front bumper top grille RH	\$ 130.64	01
7.	1 pc	Front bumper top center panel	\$ 5,639.65	01
8.	1 pc	Front bumper center cover RH	\$ 213.03	01
9.	1 pc	Front door outer garnish RH	\$ 211.29	01
10.	1 pc	Front door inner panel RH	\$ 220.05	01
11.	1 pc	Front step mudguard (top) RH	\$ 436.20	01
12.	1 pc	Front step aloy (centre) RH	\$ 238.33	X
13.	1 pc	Front headlamp RH	\$ 2,141.11	01
14.	1 pc	Front headlamp bracket RH	\$ 315.45	01
15.	1 pc	Front bumper beam RH	\$ 1,244.28	01
16.	1 pc	Front step panel RH	\$ 876.70	X
17.	1 pc	Front step aloy (lower) RH	\$ 238.33	X
18.	1 pc	Front step aloy cover (lower) RH	\$ 241.00	01
19.	1 pc	Front reflexor RH	\$ 23.20	X
20.	1 pc	Front step garnish cover RH	\$ 440.55	X
21.	1 pc	Front step garnish lamp RH	\$ 125.00	X
22.	1 pc	Front step water panel RH	\$ 130.21	01
23.	1 pc	Front mudflat RH	\$ 40.12	X
24.	1 pc	Front moonshape mudguard	\$ 1,283.21	01
25.	1 pc	Front moonshape mudguard side rubber	\$ 372.67	01
26.	2 pcs	Front bumper lower garnish	\$ 300.00	01
			\$ 17,977.26	

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719
Workshop: 24, Sungei Kadut Street 4 Singapore 729050.
Tel: 6269 9192, 6764 5002 Fax: 6269 2239 H/P: 9631 1712
Business Reg. No: 36463500B

M/s: AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY #27-10
Singapore 068811

Date: 27.07.2015

Motor Claim Dept

Vehicle number : XD 4304 S
Make/Model : HINO FS1ELKD
Date of accident : 25.07.2015
Claim Type : TP Claim

Accident involving XD 4304 S & YN 4383 Z along Roundabout in Jalan Buroh on 25.07.2015.

Re: Estimate

	\$ 17,977.26
To Towing Service	\$ 160.00 JO
To Wiring Service	\$ 120.00 JO
To Replace & Repair Labour Charge	\$ 1,300.00 BUS
To Putty & Spray Painting	\$ 800.00 BUS
Total	\$ 20,357.26

Yours Faithfully,

李光華 廖曉煒

LEE KUAN HWA MOTOR SERVICE
39, Westwood Avenue, Singapore 648719
TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712

LIK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tel: 67567581
Fax: 67566145

From: Zayyer [mailto:zayyer@lkkauto.com]
Sent: Tuesday, 8 December, 2015 5:08 PM
To: Adeline - Lee Kuan Hwa Motor Service
Cc: Zayyer
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

WITHOUT PREJUDICE

Dear Adeline,

We refer to the below email.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Based on the accident scene photos, The distance of your client vehicle front left wheel is away from the road kerb and beyond the stop line which shown that your driver attempted to start moving at the time of accident. If your client lorry was stationing, then our insured vehicle would be colliding your client vehicle starting from the front. Now, the damages on our insured lorry starting from left wooden body down to the rear. It would suggest that your client was not totally stationary/ stopped as what he reported.

However, strictly without admission of liability whatever, but with a view towards a resolution of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% at **\$\$4952.00**. The breakdown is as follow:

Cost Of Repair	\$\$9000.00
Loss of Use	\$\$ 900.00 (\$150 x 6days)
	\$\$9900.00
@50%	\$\$4950.00
GIA Search	\$\$ 2.00
Total	\$\$4952.00

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline - Lee Kuan Hwa Motor Service [mailto:kuanhwa@singnet.com.sg]
Sent: Friday, 6 November, 2015 5:37 PM
To: Zayyer <zayyer@lkkauto.com>
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

Dear Zayyer,

As spoken, attached the scene photos taken by our client, showing clearly that our bumper is being pulled out by your insured.

Kindly revert.

Regards,

Adeline Lee
Lee Kuan Hwa Motor Service
TEL: 6269 9192 FAX: 6269 2239
HP: 90288798

From: Zayyer [<mailto:zayyer@lkkauto.com>]
Sent: Friday, 6 November, 2015 3:50 PM
To: Adeline - Lee Kuan Hwa Motor Service
Cc: Zayyer
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

Dear Adeline,

As requested. Please revert back.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline - Lee Kuan Hwa Motor Service [<mailto:kuanhwa@singnet.com.sg>]
Sent: Friday, 6 November, 2015 3:47 PM
To: Zayyer <zayyer@lkkauto.com>
Subject: FW: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

From: Adeline - Lee Kuan Hwa Motor Service [<mailto:kuanhwa@singnet.com.sg>]
Sent: Thursday, 8 October, 2015 2:14 PM
To: 'zayyer@lkkauto.com'
Subject: FW: Accident involving WC 8593 P & SCN 3811 Y ON 05.09.2015

Dear Zayyer,

*Attached the letter of demand, repair bill, GIA search fee, authorisation to act.
Please revert.*

Thank you.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
TEL: 6269 9192 FAX: 6269 2239
HP: 90288798

View Sent Message

This mail is associated with :

XD43045 (C0348329)
YN43832

TP
CHUAN TRANSPORT
Jul 25 2015 2:00PM
[JOSEPH M PARINDEE@SEL FTO LTD]
Lee Kuan Hwa Motor Service

Resend View Recipients Print Message Delete Message Forward

From: LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 11/07/2016 14:52 PM.
To: AXA_FlossieAng; AXA_SG
CC: jayyer@lkkauto.com
Subject: Re: ACCIDENT INVOLVING VEHICLE SYN 43832 & XD 46045 ON 25/7/2015

Dear Flossie,

We refer to the below email.

As per below instruction, we had made 50% offer to TP. TP repaire till date did not revert back to us.

Now, more than 7 months had passed and there is still no further action initiated by third-party repaire for their claim.

In view of no further development, we will proceed to submit WP report to your office and close the matter at our end. Thank you.

Best Regards
Zayer

<- Original Message ->

From: AXA_SG
To: AXA_FlossieAng; LKK_HQ
CC: jayyer@lkkauto.com
Sent On: 18/12/2015 08:28 AM
Subject: Re: ACCIDENT INVOLVING VEHICLE SYN 43832 & XD 46045 ON 25/7/2015

Morning Zayer,

Thank you for your update. Please maintain at 50% liability.
Regards
Flossie

<- Original Message ->

From: LKK_HQ
To: AXA_FlossieAng
CC: AXA_SG; jayyer@lkkauto.com
Sent On: 17/12/2015 05:53 PM
Subject: Re: ACCIDENT INVOLVING VEHICLE SYN 43832 & XD 46045 ON 25/7/2015

Dear Flossie,

We refer to the below email.

We had made 50% offer to TP but TP repaire did not accept and insisted to settle 100%. Kindly see the upload email from workshop.

We would like to seek for your further comment / instruction please.

Best Regards
Zayer

<- Original Message ->

From: AXA_FlossieAng
To: LKK_HQ
CC: AXA_SG; jayyer@lkkauto.com
Sent On: 26/11/2015 02:38 PM
Subject: Re: ACCIDENT INVOLVING VEHICLE SYN 43832 & XD 46045 ON 25/7/2015

Hi Zayer,

Thanks for the update.

Please proceed based on your assessment at 50:50 and keep us informed.

Regards
Flossie

<- Original Message ->

From: LKK_HQ
To: AXA_FlossieAng
CC: AXA_SG; jayyer@lkkauto.com
Sent On: 26/11/2015 02:26 PM
Subject: ACCIDENT INVOLVING VEHICLE SYN 43832 & XD 46045 ON 25/7/2015

Dear Flosie,

Refer to the below email.

Kindly be informed that the mandate is approved 100% from your office.

As below mentioned, our surveyor are of view that both parties are equally to be blamed causing the accident. Our assessment of liability is to be 50/50.

Therefore, kindly confirm should we proceed to settle the claim as per approval. Please advise. For your info, accident scene photos are being uploaded in merimen.

Best Regards

Zayn

Dear Flosie,

ACCIDENT INVOLVING VEHICLE SYN 4383Z & XD 4604S ON 25/7/2015

This is a case where the insured driver reported that he was travelling along Jalan Buroh. Upon approaching the roundabout, suddenly third party vehicle hit the rear side of vehicle. However, third party reported that he stopped the vehicle on the left lane of Jalan Buroh waiting for Green Light. Then the insured vehicle came from the left side, and collided into the front right portion of vehicle. Thus accident occurred.

We have received the scene photos provided by the third party. Based on our observation, we are of the opinion that if TP lorry was stationing, the collision would not have been occurred. Again, the distance of TP's front left wheel is away from the road kerb which shown that TP driver attempted to start moving. The damages on insured lorry straining from left wooden body down to the rear and also TP's front right portion of bumper had been pulled outward by our lorry. All the opinion are based on the damaged profile and scene photos rather than any evidenc proofs.

As above mentioned, we are of view that both parties are equally to be blamed causing the accident. We had made 50% verbally to third party. However, our offer was rejected and insisted for 100% based on the scene photos.

As such, kindly let us have your comment / instruction. For your info, below is total breakdown cost for 100%.

	TP CLAIMED	REVISED AMOUNT
Cost of Repairs wgst	\$ 20357.26	\$9000.00
Loss of Rental	\$ 900.00 (\$150 X 6DAYS)	\$ 900.00 (\$150 X 6days)
GIA Search	\$ 2.00	\$ 2.00
TOTAL	\$ 21259.26	\$9902.00

Relevant documents has been uploaded in merimen for our reference.

Best Regards

Zayn

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Jul 2015		28 Jul 2015 11:04 Edit Adj Rpt	\$59,000.00 Edit Estimates	\$59,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
[Created by insurer]									
Insured:	DIETHELM MARINEDIESEL PTE LTD, NRIC: 200919137E, Tel: +6584590589								
Main Claimant:	CHUAN TRANSPORT, NRIC: S2998729E								
Vehicle Reg. No.:	XD4304S	Date of Loss:	25/07/2015 14:00 - :59						
Claim Type:	TP / C0348329	Policy/Cover Note No.:	P1569824 (Comprehensive)						
Vehicle Reg. No. (Insured):	YN4383Z	Policy No. (Claimant):	A27916424TMV						
		Excess:	\$59,999.00						
Repairer:	Lee Kuan Hwa Motor Service (WESTWOOD AVE) 39 WESTWOOD AVENUE, 648719 Jurong West - Tel:								
Handling Insurer:	AXA Insurance Singapore Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Flossie Ang - 6880 4823]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by JOHN LOW] ... [Final Rpt due 06/08/2015]								
Adj Asp. Remarks:	PLEASE OBTAIN INSURED DRIVER'S DL								
<div>View All</div> <div>Compose Case Mail</div>									
ASSOCIATED MAIL RECEIVED									
<ul style="list-style-type: none"> AXA_SG (18/12/2015): Re: ACCIDENT INVOLVING VEHICLESYN 4383Z &XD 4604S ON 25/7/2015 AXA_FlossieAng (26/11/2015): Re: ACCIDENT INVOLVING VEHICLESYN 4383Z &XD 4604S ON 25/7/2015 AXA_SG (23/11/2015): Alert - Adj Mandate Approved (\$59902.00) - XD4304S - Claim Handler: Flossie Ang AXA_SG (01/09/2015): Fw: TP settlement - C0348329/P1569824 AXA_SG (06/08/2015): TP settlement - C0348329/P1569824 AXA_SG (28/07/2015): WP / New TP Assignment - /P1569824 									
<div>View All</div> <div>Search Tasks</div> <div>Create New Task</div> <div>Complete</div>									
ALL ASSOCIATED TASKS									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*XD4304S (C0348329)
 [YN4383Z]
 TP
 CHUAN TRANSPORT
 Jul 25 2015 2:00PM
 [DIETHELM MARINEDIESEL PTE LTD]
 Lee Kuan Hwa Motor Service

Upload Documents			Upload Photos			Compose New Letter			View Use Viewer		
Assessment Reports									1 per page		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	04/08/15 17:42	Adjuster Immediate Advice							Load HTM		
									1 per page		
No	Finalized On	AXA Insurance Singapore Pte Ltd (HQ)						Thumbnail	Print		
1	28/07/15 10:45	CO CLAIMANT THIRD PARTY EMAIL							Load PDF		
2	28/07/15 10:45	ESTIMATE 1							Load JPG		
3	28/07/15 10:45	ESTIMATE 2							Load JPG		
4	28/07/15 10:45	XD4304S GIA REPORT (TP) PART 1							Load JPG		
5	28/07/15 10:45	XD4304S GIA REPORT (TP) PART 2							Load JPG		
6	28/07/15 10:45	XD4304S GIA REPORT (TP) PART 3							Load JPG		
7	28/07/15 10:45	YN4383Z GIA REPORT (INSD)							Load PDF		
8	01/09/15 13:55	LOD							Load PDF		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	04/08/15 20:03	TP ESTIMATE - MARKED							Load PDF		
2	05/08/15 08:58	TP GIA REPORT							Load PDF		
3	06/08/15 10:44	OIDs Driving License							Load PDF		
4	16/11/15 20:07	LKKPhotos							Load PDF		
5	17/11/15 08:51	scene photos							Load PDF		
6	19/11/15 15:28	GIA SEARCH							Load PDF		
7	19/11/15 15:28	LETTER TO OI							Load PDF		
8	17/12/15 17:54	email from workshop							Load PDF		
9	11/07/16 14:58	EMAIL_TO_WORKSHOP_MAINTAIN_50%[Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3551 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA15012645/RZA3Q2
Date: 12/07/2016

REFERENCE

Handling Insurer:	AXA Insurance Singapore Pte Ltd	Policy No:	P1569824
Claimant Vehicle No:	XD4304S	Insured Vehicle No:	YN4383Z
Date of Loss:	25/07/2015	Nature of Claim:	TP
		Claim No:	C0348329

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	XD4304S	Engine No:	E13CUN15379
Make & Model:	HINO FS1ETKA, 12.9 D (M)	Chassis No:	JHDFS1ETKXXX12077
Reg. Date:	07/07/2010 (Man. Year: 2010)	Odometer:	208830 km
Colour:	White		
Engine Capacity:	12913 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	295/80 R22.50	Rear Tyre Size:	295/80 R22.50 (D)
Front Left Side:	Double Coin 7 mm	Rear Left Side:	Double Coin 7/7 mm
Front Right Side:	Double Coin 7 mm	Rear Right Side:	Double Coin 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	17,977.26	9,802.24	8,175.02	45.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,380.00	1,560.00	820.00	34.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	20,357.26	11,362.24	8,995.02	44.19
Approved Total (Overridden) (S\$)		9,000.00		
Nett Amount (S\$)	20,357.26	9,000.00	11,357.26	55.79

INSPECTION

Date of Assignment:	28/07/2015	
Date Inspected:	03/08/2015 Inspected At:	Lee Kuan Hwa Motor Service (WESTWOOD AVE) 39 WESTWOOD AVENUE Singapore 648719
Estimated Period of Repair:	6.0 days	

Adjuster: JOHN LOW

Manager: ZAY YER LYNN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

<https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=g...> 12/7/2016

No. Of Passenger (Including Driver)

Nature Of Damage

REPAIR DETAILS

Reference	
Part Source:	(Last Synchronised: 19 Nov 2015)
Parts:	N/A HINO FS1ETKA 12.9 D (M) (Model not available in database)
Labour:	Repairer's (Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for XD4304S)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER (CONSISTENT)	Bent	1,957.28 F	*1,957.28 FL
2	1	*FRONT BUMPER TOP CORNER PANEL RH (CONSISTENT)	Bent	210.29 F	*210.29 FL
3	1	*FRONT BUMPER COVER RH (CONSISTENT)	Missing	675.09 F	*675.09 FL
4	1	*FRONT BUMPER SIDE GARNISH RH (CONSISTENT)	Missing	245.62 F	*245.62 FL
5	1	*FRONT NO PLATE (CONSISTENT)	Not Necessary	28.00 F	*- FL
6	1	*FRONT BUMPER TOP GRILLE RH (CONSISTENT)	Broken	130.64 F	*130.64 FL
7	1	*FRONT BUMPER TOP CENTRE PANEL (CONSISTENT)	Bent	5,639.61 F	*563.96 FL
8	1	*FRONT BUMPER CENTER COVER RH (CONSISTENT)	Missing	213.03 F	*213.03 FL
9	1	*FRONT DOOR OUTER GARNISH RH (CONSISTENT)	Dented	211.29 F	*211.29 FL
10	1	*FRONT DOOR INNER PANEL RH (CONSISTENT)	Distorted	220.05 F	*220.05 FL
11	1	*FRONT STEP MUDGUARD (TOP) RH (CONSISTENT)	Torn	436.20 F	*436.20 FL
12	1	*FRONT STEP ALOY (CENTRE) RH (CONSISTENT)	Not Necessary	238.33 F	*- FL
13	1	*FRONT HEADLAMP RH (CONSISTENT)	Mtg Cracked	2,141.11 F	*2,141.11 FL
14	1	*FRONT HEADLAMP BRACKET RH (CONSISTENT)	Bent	315.45 F	*315.45 FL
15	1	*FRONT BUMPER BEAM RH (CONSISTENT)	Bent	1,244.28 F	*1,244.28 FL
16	1	*FRONT STEP PANEL RH (CONSISTENT)	Repair	876.70 F	*- FL
17	1	*FRONT STEP ALOY (LOWER) RH (CONSISTENT)	Not Necessary	238.33 F	*- FL
18	1	*FRONT STEP ALOY COVER (LOWER) RH (CONSISTENT)	Distorted	241.00 F	*241.00 FL
19	1	*FRONT REFLEXOR RH (CONSISTENT)	Not Necessary	23.20 F	*- FL
20	1	*FRONT STEP GARNISH COVER RH (CONSISTENT)	Not Necessary	440.55 F	*- FL
21	1	*FRONT STEP GARNISH LAMP RH (CONSISTENT)	Not Necessary	125.00 F	*- FL
22	1	*FRONT STEP WATER PANEL RH (CONSISTENT)	Distorted	130.21 F	*130.21 FL
23	1	*FRONT MUDFLAT RH (CONSISTENT)	Not Necessary	40.12 F	*- FL
24	1	*FRONT MOONSHAPE MUDGUARD (CONSISTENT)	Cracked	1,283.21 F	*1,283.21 FL
25	1	*FRONT MOONSHAPE MUDGUARD SIDE RUBBER (CONSISTENT)	Torn	372.67 F	*372.67 FL
26	2	*FRONT BUMPER LOWER GARNISH (CONSISTENT)	Torn	300.00 F	*300.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
F=Franchise part, L=List Item Disc.						
Sub Total (\$\$)					17,977.26	10,891.38
- List Item Discount on L Items 0.00/10.00% (\$\$)					0.00	1,089.14
Total Parts (\$\$)					17,977.26	9,802.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO TOWING SERVICE	New	160.00	80.00
2	TO WIRING SERVICE	New	120.00	80.00
3	TO REPLACE & REPAIR LABOUR CHARGE	New	1,300.00	800.00
4	TO PUTTY & SPRAY PAINTING	New	800.00	600.00
Gross Labour Cost (\$\$)			2,380.00	1,560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

Hsiao Tong (LKKAUTO)

From: kuanhwa@singnet.com.sg
Sent: Tuesday, 25 June 2019 3:43 PM
To: Hsiao Tong (LKKAUTO)
Subject: Fw: Accident involving XD 4304 S & YN 4383 Z on 25.07.2015

Re-sent.

From: kuanhwa@singnet.com.sg
Sent: Wednesday, May 15, 2019 5:26 PM
To: Hsiao Tong
Subject: Re: Accident involving XD 4304 S & YN 4383 Z on 25.07.2015

Dear Hsiao Tong,

As spoken, in order to resolve this matter. We accepted your offer @ \$4,952.00.

Please provide discharge voucher.

Thank you.

Regards.
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

From: Zayyer
Sent: Wednesday, December 30, 2015 5:49 PM
To: Adeline - Lee Kuan Hwa Motor Service
Cc: Zayyer
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

WITHOUT PREJUDICE

Dear Adeline,

We refer to the below email.

As per our principal's instruction, we maintain our offer of 50% at **SS4952.00**. the breakdown is as following.

Cost Of Repair	\$\$9000.00
Loss of Use	\$\$ 900.00 (\$150 x 6days)
	\$\$9900.00
@50%	\$\$4950.00
GIA Search	\$\$ 2.00
Total	SS4952.00

Kindly confirm the acceptance.

"Wishes you a Happy New Year 2016"

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <mailto:zayer@lkkauto.com> fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline - Lee Kuan Hwa Motor Service [<mailto:kuanhwa@singnet.com.sg>]
Sent: Wednesday, 9 December, 2015 1:48 PM
To: Zayer <zayer@lkkauto.com>
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

Dear Zayer,

As spoken, our client is not agreeable to your offer of 50% liability.
Based on the picture, our client has stopped at the stop line. Your insured came from the right, hit my client's vehicle and pulled out the bumper.

Kindly revert.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
TEL: 6269 9192 FAX: 6269 2239
HP: 90288798

From: Zayer [<mailto:zayer@lkkauto.com>]
Sent: Tuesday, 8 December, 2015 5:08 PM
To: Adeline - Lee Kuan Hwa Motor Service
Cc: Zayer
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

WITHOUT PREJUDICE

Dear Adeline,

We refer to the below email.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Based on the accident scene photos, The distance of your client vehicle front left wheel is away from the road kerb and beyond the stop line which shown that your driver attempted to start moving at the time of accident. If your client lorry was stationing, then our insured vehicle would be colliding your client vehicle starting from the front. Now, the damages on our insured lorry starting from left wooden body down to the rear. It would suggest that your client was not totally stationary/ stopped as what he reported.

However, strictly without admission of liability whatever, but with a view towards a resolution of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% at **SS4952.00**. The breakdown is as follow:

Cost Of Repair	\$S9000.00
----------------	------------

Loss of Use	\$\$ 900.00 (\$150 x 6days)
	\$\$9900.00
@50%	\$\$4950.00
GIA Search	\$\$ 2.00
Total	\$\$4952.00

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline - Lee Kuan Hwa Motor Service [<mailto:kuanhwa@singnet.com.sg>]
Sent: Friday, 6 November, 2015 5:37 PM
To: Zayyer <zayyer@lkkauto.com>
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

Dear Zayyer,

As spoken, attached the scene photos taken by our client, showing clearly that our bumper is being pulled out by your insured.

Kindly revert.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
TEL: 6269 9192 FAX: 6269 2239
HP: 90288798

From: Zayyer [<mailto:zayyer@lkkauto.com>]
Sent: Friday, 6 November, 2015 3:50 PM
To: Adeline - Lee Kuan Hwa Motor Service
Cc: Zayyer
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

Dear Adeline,

As requested. Please revert back.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <mailto:zayyer@lkkauto.com> | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline - Lee Kuan Hwa Motor Service [<mailto:kuanhwa@singnet.com.sg>]
Sent: Friday, 6 November, 2015 3:47 PM

To: Zayyer <zayyer@lkkauto.com>

Subject: FW: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

From: Adeline - Lee Kuan Hwa Motor Service [mailto:kuanhwa@singnet.com.sg]

Sent: Thursday, 8 October, 2015 2:14 PM

To: 'zayyer@lkkauto.com'

Subject: FW: Accident involving WC 8593 P & SCN 3811 Y ON 05.09.2015

Dear Zayyer,

*Attached the letter of demand, repair bill, GIA search fee, authorisation to act.
Please revert.*

Thank you.

Regards,

Adeline Lee

Lee Kuan Hwa Motor Service

TEL: 6269 9192 FAX: 6269 2239

HP: 90288798

Print Sent Message

This mail is associated with :

***XD4304S (C0348329)**
[YN4383Z]
TP
CHUAN TRANSPORT
Jul 25 2015 2:00PM
[DIETHELM MARINEDIESEL PTE LTD]
Lee Kuan Hwa Motor Service

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 08/07/2019 10:52 AM.
To sashe.goms@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject Re: ACCIDENT INVOLVING VEHICLES YN 4383Z &XD 4604S ON 25/7/2015

Hi Sashe,

Kindly assist to approve mandate in Merimen.

Thanks.

Hsiao Tong

<-- Original Message -->

From: AXA_SG
To: LKK_HQ; chewht@lkkauto.com; admin-a@lkkauto.com
CC: AXA_SG; sashe.goms@axa.com.sg
Sent On: 08/07/2019 10:21 AM
Subject: Re: ACCIDENT INVOLVING VEHICLES YN 4383Z &XD 4604S ON 25/7/2015



Dear Hsiao tong

File reopened.

Thank you.

Regards
Sshe

<-- Original Message -->

From: LKK_HQ
To: sashe.goms@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 06/07/2019 10:39 AM
Subject: Re: ACCIDENT INVOLVING VEHICLES YN 4383Z &XD 4604S ON 25/7/2015

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that third party accepted our 50% offer at \$4,952.00(all-in). The breakdown of is as follows: -

1. Cost of Repair	\$ 9,000.00
2. Loss of Use (6days x \$150.00)	\$ 900.00
	\$ 9,900.00

@ 50%\$ 4,950.00

3. LTA Serach Fee

\$ 2.00

Total\$ 4,952.00

In view of this, kindly assist to reopen the case in Merimen and let us have your mandate approval for our necessary action.

Thank you.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: richard.angbs@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 18/09/2018 02:21 PM

Subject: Re: ACCIDENT INVOLVING VEHICLES YN 4383Z &XD 4604S ON 25/7/2015

Hi,

We refer to our below email.

Third party repairer called in to check for update. They proposed settlement at a global sum \$8,500.00(all-in).

Kindly let us have your instruction.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: richard.angbs@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 03/07/2018 04:39 PM

Subject: Re: ACCIDENT INVOLVING VEHICLES YN 4383Z &XD 4604S ON 25/7/2015

Hi Sirs/ Madam,

We refer to our below email.

Third party repairer called in to check for update. They proposed settlement at a global sum \$8,500.00(all-in).

Kindly let us have your instruction.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: flossie.ang@axa.com.sg; AXA_SG

CC: sur@lkkauto.com; assignments@lkkauto.com; LKK_HQ

Sent On: 17/08/2017 03:43 PM

Subject: Re: ACCIDENT INVOLVING VEHICLESYN 4383Z &XD 4604S ON 25/7/2015

Dear Flossie,

Refer to the below email. this matter was previously closed without settlement as TP's repairer did not confirm our offer of 50%.

TP's repairer called in and proposed to settle 80%-90% global sum to wrap up the matter.

Kindly advise should we proceed to settle the claim or maintain our stand of previous offer @50% liability.

please advise urgently. thanks.

Best Regards

Zayer

<-- Original Message -->

From: AXA_SG

To: AXA_FlossieAng; LKK_HQ

CC: zayyer@lkkauto.com

Sent On: 18/12/2015 08:28 AM

Subject: Re: ACCIDENT INVOLVING VEHICLESYN 4383Z &XD 4604S ON 25/7/2015

Morning Zayer,

Thank you for your update. Please maintain at 50% liability.

Regards

Flossie

<-- Original Message -->

From: LKK_HQ

To: AXA_FlossieAng

CC: AXA_SG; zayyer@lkkauto.com

Sent On: 17/12/2015 05:53 PM

Subject: Re: ACCIDENT INVOLVING VEHICLESYN 4383Z &XD 4604S ON 25/7/2015

Dear Flossie,

We refer to the below email.

We had made 50% offer to TP but TP repaire did not accept and insisted to settle 100%. Kindly see the upload email from workshop.

We would like to seek for your further comment / instruction please.

Best Regards

Zayer

<-- Original Message -->

From: AXA_FlossieAng

To: LKK_HQ

CC: AXA_SG; zayyer@lkkauto.com

Sent On: 26/11/2015 02:38 PM

Subject: Re: ACCIDENT INVOLVING VEHICLESYN 4383Z &XD 4604S ON 25/7/2015

Hi Zayer,

Thanks for the update.

Please proceed based on your assessment at 50:50 and keep us informed.

Regards

Flossie

<-- Original Message -->

From: LKK_HQ

To: AXA_FlossieAng

CC: AXA_SG; zayyer@lkkauto.com

Sent On: 26/11/2015 02:26 PM

Subject: ACCIDENT INVOLVING VEHICLESYN 4383Z &XD 4604S ON 25/7/2015

Dear Flossie,

Refer to the below email.

Kindly be informed that the mandate is approved 100% from your office.

As below mentioned, our surveyour are of view that both parties are equally to be blamed causing the accident. Our assessment of liability is to be 50/50.

Therefore, kindly confirm should we proceed to settle the claim as per approval. Please advise. For your info, accident scene photos are being uploaded in merimen.

Best Regards

Zayer

Dear Flossie,

ACCIDENT INVOLVING VEHICLESYN 4383Z &XD 4604S ON 25/7/2015

This is a case where the insured driver reported that he was travelling along Jalan Buroh. Upon approaching the roundabout, suddenly third party vehicle hit the rear side of vehicle. However, third party reported that he stopped the vehicle on the left lane of Jalan Buroh waiting for Green Light. Then the insured vehicle came from the left side, and collided into the front right portion of vehicle. Thus accident occurred.

We have received the scene photos provided by the third party. Based on our observation, we are of the opinion that if TP lorry was stationing, the collision would not have been occurred. Again, the distance of TP's front left wheel is away from the road kerb which shown that TP driver attempted to start moving. The damages on insured lorry strating from left wooden body down to the rear and also TP's front right portion of bumper had been pulled outward by our lorry. All the opinion are based on the damaged profile and scene photos rather than any evidenc proofs.

As above mentioned, we are of view that both parties are equally to be blamed causing the accident. We had made 50% verbally to third party. However, our offer was rejected and insisted for 100% based on the scene photos.

As such, kindly let us have your comment / instruction. For your info, below is toal breakdown cost for 100%.

	TP CLAIMED	REVISED AMOUNT
Cost of Repairs wgst	\$ 20357.26	\$9000.00
Loss of Rental	\$ 900.00 (\$150 X 6DAYS)	\$ 900.00 (\$150 X 6days)
GIA Search	\$ 2.00	\$ 2.00
TOTAL	\$ 21259.26	\$9902.00

Relevant documents has been uploaded in merimen for our reference.

Best Regards

Zayer

Print Received Message

This mail is associated with :

***XD4304S (C0348329)**

[YN4383Z]

TP

CHUAN TRANSPORT

Jul 25 2015 2:00PM

[DIETHELM MARINEDIESEL PTE LTD]

Lee Kuan Hwa Motor Service

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 08/07/2019 11:17 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4952.00) - XD4304S - Claim Handler: SASHE Go Mui Sang

Approved:4952.00.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 28 July 2019 12:15 PM
To: kuanhwa@singnet.com.sg
Cc: Admin A
Subject: RE: Accident involving XD 4304 S & YN 4383 Z on 25.07.2015 //LKK REF: CC4/AXA15012645/Rpa3q2-1
Attachments: EXPRESS SETTLEMENT FORM_XD4304S.pdf

Without Prejudice

Dear Sirs/Mdm,

We confirm settlement at \$4,952.00(all-in).

Please duly sign the document enclosed and return to us (LKK) for our necessary action.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>
Sent: Tuesday, 25 June 2019 3:43 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Fw: Accident involving XD 4304 S & YN 4383 Z on 25.07.2015

Re-sent.

From: kuanhwa@singnet.com.sg
Sent: Wednesday, May 15, 2019 5:26 PM
To: [Hsiao Tong](#)
Subject: Re: Accident involving XD 4304 S & YN 4383 Z on 25.07.2015

Dear Hsiao Tong,

As spoken, in order to resolve this matter. We accepted your offer @ \$4,952.00.

Please provide discharge voucher.

Thank you.

Regards.

Adeline Lee

Lee Kuan Hwa Motor Service

Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

From: Zayyer
Sent: Wednesday, December 30, 2015 5:49 PM
To: Adeline - Lee Kuan Hwa Motor Service
Cc: Zayyer
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

WITHOUT PREJUDICE

Dear Adeline,

We refer to the below email.

As per our principal's instruction, we maintain our offer of 50% at **SS\$4952.00**. the breakdown is as following.

Cost Of Repair	SS\$9000.00
Loss of Use	SS\$ 900.00 (\$150 x 6days)
	SS\$9900.00
@50%	SS\$4950.00
GIA Search	SS\$ 2.00
Total	SS\$4952.00

Kindly confirm the acceptance.

"Wishes you a Happy New Year 2016"

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <mailto:zayyer@lkkauto.com> fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline - Lee Kuan Hwa Motor Service [<mailto:kuanhwa@singnet.com.sg>]
Sent: Wednesday, 9 December, 2015 1:48 PM
To: Zayyer <zayyer@lkkauto.com>
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

Dear Zayyer,

As spoken, our client is not agreeable to your offer of 50% liability.

Based on the picture, our client has stopped at the stop line. Your insured came from the right, hit my client's vehicle and pulled out the bumper.

Kindly revert.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
TEL: 6269 9192 FAX: 6269 2239
HP: 90288798

From: Zayyer [mailto:zayyer@lkkauto.com]
Sent: Tuesday, 8 December, 2015 5:08 PM
To: Adeline - Lee Kuan Hwa Motor Service
Cc: Zayyer
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

WITHOUT PREJUDICE

Dear Adeline,

We refer to the below email.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Based on the accident scene photos, The distance of your client vehicle front left wheel is away from the road kerb and beyond the stop line which shown that your driver attempted to start moving at the time of accident. If your client lorry was stationing, then our insured vehicle would be colliding your client vehicle starting from the front. Now, the damages on our insured lorry starting from left wooden body down to the rear. It would suggest that your client was not totally stationary/ stopped as what he reported.

However, strictly without admission of liability whatever, but with a view towards a resolution of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% at **SS\$4952.00**. The breakdown is as follow:

Cost Of Repair	SS\$9000.00
Loss of Use	SS\$ 900.00 (\$150 x 6days)
	SS\$9900.00
@50%	SS\$4950.00
GIA Search	SS\$ 2.00
Total	SS\$4952.00

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline - Lee Kuan Hwa Motor Service [mailto:kuanhwa@singnet.com.sg]
Sent: Friday, 6 November, 2015 5:37 PM
To: Zayyer <zayyer@lkkauto.com>
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

Dear Zayyer,

As spoken, attached the scene photos taken by our client, showing clearly that our bumper is being pulled out by your insured.

Kindly revert.

Regards,

Adeline Lee
Lee Kuan Hwa Motor Service
TEL: 6269 9192 FAX: 6269 2239
HP: 90288798

From: Zayyer [<mailto:zayyer@lkkauto.com>]
Sent: Friday, 6 November, 2015 3:50 PM
To: Adeline - Lee Kuan Hwa Motor Service
Cc: Zayyer
Subject: RE: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

Dear Adeline,

As requested. Please revert back.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <mailto:zayyer@lkkauto.com> fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline - Lee Kuan Hwa Motor Service [<mailto:kuanhwa@singnet.com.sg>]
Sent: Friday, 6 November, 2015 3:47 PM
To: Zayyer <zayyer@lkkauto.com>
Subject: FW: Accident involving XD 4304 S & YN 4383 Z ON 25.07.2015

From: Adeline - Lee Kuan Hwa Motor Service [<mailto:kuanhwa@singnet.com.sg>]
Sent: Thursday, 8 October, 2015 2:14 PM
To: 'zayyer@lkkauto.com'
Subject: FW: Accident involving WC 8593 P & SCN 3811 Y ON 05.09.2015

Dear Zayyer,

*Attached the letter of demand, repair bill, GIA search fee, authorisation to act.
Please revert.*

Thank you.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
TEL: 6269 9192 FAX: 6269 2239
HP: 90288798

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719
Workshop: 24, Sungei Kadut Street 4 Singapore 729050
Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712
Email: kuanhwa@singnet.com.sg
Business Reg. No: 36463500B

AXA Insurance Singapore Pte Ltd
8 SHENTON WAY #27-10
SINGAPORE 068811.

Date : 28.08.2015

Motor Claim Dept

Third Party Direct Settlement

Re: Accident involving XD 4304 S & YN 4383 Z along Roundabout in Jalan Buroh
On 25.07.2015.

We refer to the above accident which is due to the fault of your insured YN 4384 L,
we are now claiming against you/your insured for our client's losses as follow:

1	Cost of Repair	\$ 9,000.00
2	Loss of use 6 days @ \$ 180.00 per day	\$ 1,080.00
3	GIA Search Fee	\$ 2.00
Total:		<u>\$ 10,082.00</u>

Enclosed are the Repair bill and supporting documents.
We look forward to your reply.

Thank you very much.

Yours faithfully,

李光華 廖明燒 啟

LEE KUAN HWA MOTOR SERVICE
39, Westwood Avenue, Singapore 648719
TEL: 6269 9192 FAX: 6269 2239 M/P: 9631 1712



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AXA15012645/Rza3
AXA Ref: C0348329

6 August 2015

DIETHELM MARINE DIESEL PTE LTD
4Tuas Avenue 16
Singapore 638930

Dear Sir/Madam,

ACCIDENT INVOLVING YN 4383Z & XD 4304S ON 25/07/2015

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This also refers to our tele-conversation with your driver Mr Ganesan Raja on 05/08/2015 when he confirmed the accident in details.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 16/8/2015 after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved.

Please call us if you have further queries.

Yours faithfully,


Zayer
Case Handler
DID: 6741 2409
FAX: 6741 4108
Email: zayer@lkkauto.com

c.c. *AXA Insurance Singapore Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORITY

To: AXA Insurance Pte Ltd

Dear Sirs

ACCIDENT INVOLVING VEHICLE NO. XO 4304 S AND YN 43832
AT LOCATION: Roundabout in Jooe Bush
ON ACCIDENT DATE 25/7/13

I / We had gave you instructions to repair my / our vehicle no. XO 4304 S which was damaged in the in the above accident.

In consideration that you have agreed to permit me / us to take delivery of my / our vehicle without any payment of the repair cost, I / We hereby authorize you and/or your solicitors as my/our representative to write, negotiate and settle the accident claim on my/our behalf against any party involved in the above mentioned accident.

I / We hereby undertake to co-operate with you and render you all the assistance (including having my/our vehicle re-inspected and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use to my/our vehicle. I / We further undertake to keep you informed at all times of any communication received from any party involved in the above mentioned accident.

In the event of my claim against any party involved in the abovementioned accident being unsuccessful for any reason whatsoever, I / We shall bear the repair / excess cost payable to Lee Kuan Hwa Motor Service either by cash / cheque or claim against my/our insurance policy.

I / We hereby authorize the payment of my/our claim to be made payable to my/our representative Lee Kuan Hwa Motor Service accordingly.

Yours faithfully,

Signature:

Name

NRIC No:



[Signature]

Low Ting Khuan

S13447721A



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	YN 4383Z (Insd veh)	Model: HINO FS1ETKA, 12.9 D (M)
	XD 4304S (TP veh)	
Date of Accident/ Time:	25/07/2015	

Repair Estimate	: \$	20,354.26	
Final Repair Cost	: \$	4,500.00 (\$9,000.00 @50%)	
Loss of Use	: \$	450.00 (\$900.00 @50%)	@ days at \$150.00 per day
Rental (If any)	: \$	-	days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	-	
	: \$		
Final Settlement Sum	: \$	4,952.00	

Payee Name: Lee Kuan Hwa Motor Service

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability <u>50</u> (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks:

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

LEE KUAN HWA MOTOR SERVICE

39, Westwood Avenue, Singapore 648719

TEL: 6269 9182 FAX: 6269 2239 HIP: 9831 1712

Signature of workshop representative / Workshop stamp

Name of Representative: Adeline Lee

Date: 21/08/2019

LEE KUAN HWA MOTOR SERVICE

39, Westwood Avenue, Singapore 648719

TEL: 6269 9182 FAX: 6269 2239 HIP: 9831 1712

Signature of Witness / Workshop stamp (if applicable)

Name of Witness:

Date: 3/9/19

Signature of AXA's surveyor/representative:

Name of AXA's surveyor/representative:

Date: 3/9/19

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 645719
Workshop: 24, Sungei Kadu Street 4 Singapore 729050
Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712
Business Reg. No: 36463500B

M/s: CHUAN TRANSPORT

Date : 28.08.2015

Vehicle number : XD 4304 S
Make/Model : HINO FS1ELKD
Date of accident : 25.07.2015
Claim Type : TP Claim

Final repair bill

To contract lump sum repair cost \$ 9,000.00

李光華摩托燒焊

LEE KUAN HWA MOTOR SERVICE
39, Westwood Avenue, Singapore 645719
TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-15-090238
Date of Request: 27/07/2015

Your Ref No: Online Purchase

Lee Kuan Hwa Motor Service
24 Sungai Kadut Street 4
Singapore 729050

Dear Sir/Madam,

Enquiry Date: 27/07/2015
Enquiry By: CHIN SHUE TING
TP Vehicle No: YN4383Z
Accident Date: 25/07/2015

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jul 2015		28 Jul 2015 11:04 Edit Adj Rpt	\$59,000.00 Edit Estimates	\$59,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by Insurer]

Insured:	DIETHELM MARINEDIESEL PTE LTD, Co. Reg. No.: 200919137E, Tel: +6584590589		
Main Claimant:	CHUAN TRANSPORT, Co. Reg. No.: 52998729E		
Vehicle Reg. No.:	XD4304S	Date of Loss:	25/07/2015 14:00 - :59 [60 Months and 18 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0348329	Policy/Cover Note No.:	P1569824 (Comprehensive)
Vehicle Reg. No. (Insured):	YN4383Z	Policy No. (Claimant):	A27916424TMV
		Excess:	\$59,999.00
Repairer:	Lee Kuan Hwa Motor Service (WESTWOOD AVE) 39 WESTWOOD AVENUE, 648719 Jurong West - Tel:		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by SASHE Go Mui Sang]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by JOHN LOW] ... [Final Rpt due 10/07/2019]		
Adj Asg. Remarks:	PLEASE OBTAIN INSURED DRIVER'S DL		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AXA_SG (08/07/2019): Alert - Adj Mandate Approved (\$4952.00) - XD4304S - Claim Handler: SASHE Go Mui...
- AXA_SG (08/07/2019): Re: ACCIDENT INVOLVING VEHICLES YN 4383Z & XD 4604S ON 25/7/2015
- LKK_HQ (17/08/2017): Re: ACCIDENT INVOLVING VEHICLES YN 4383Z & XD 4604S ON 25/7/2015
- AXA_SG (18/12/2015): Re: ACCIDENT INVOLVING VEHICLES YN 4383Z & XD 4604S ON 25/7/2015
- AXA_FlossieAng (26/11/2015): Re: ACCIDENT INVOLVING VEHICLES YN 4383Z & XD 4604S ON 25/7/2015
- AXA_SG (23/11/2015): Alert - Adj Mandate Approved (\$9902.00) - XD4304S - Claim Handler: Flossie Ang
- AXA_SG (01/09/2015): Fw: TP settlement - C0348329/P1569824
- AXA_SG (06/08/2015): TP settlement - C0348329/P1569824
- AXA_SG (28/07/2015): WP / New TP Assignment - /P1569824

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*XD4304S (C0348329)
[YN4383Z]
TP
CHUAN TRANSPORT
Jul 25 2015 2:00PM
[DIETHELM MARINEDIESEL PTE LTD]
Lee Kuan Hwa Motor Service

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Assessment Reports

1 per page

☒

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/08/15 17:42	Adjuster Immediate Advice		Load HTM	

Documentation

1 per page

☒

No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print
1	28/07/15 10:45	CO CLAIMANT THIRD PARTY EMAIL		Load PDF	
2	28/07/15 10:45	ESTIMATE 1		Load JPG	<input checked="" type="checkbox"/>
3	28/07/15 10:45	ESTIMATE 2		Load JPG	<input checked="" type="checkbox"/>
4	28/07/15 10:45	XD4304S GIA REPORT (TP) PART 1		Load JPG	<input checked="" type="checkbox"/>
5	28/07/15 10:45	XD4304S GIA REPORT (TP) PART 2		Load JPG	<input checked="" type="checkbox"/>
6	28/07/15 10:45	XD4304S GIA REPORT (TP) PART 3		Load JPG	<input checked="" type="checkbox"/>
7	28/07/15 10:45	YN4383Z GIA REPORT (INSD)		Load PDF	
8	01/09/15 13:55	LOD		Load PDF	

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/08/15 20:03	TP ESTIMATE - MARKED		Load PDF	
2	05/08/15 08:58	TP GIA REPORT		Load PDF	
3	06/08/15 10:44	OID's Driving License		Load PDF	
4	16/11/15 20:07	LKKPhotos		Load PDF	
5	17/11/15 08:51	scene photos		Load PDF	
6	19/11/15 15:28	GIA SEARCH		Load PDF	
7	19/11/15 15:28	LETTER TO OI		Load PDF	
8	17/12/15 17:54	email from workshop		Load PDF	
9	11/07/16 14:58	EMAIL_TO_WORKSHOP_MAINTAIN_50%[Load PDF	
10	20/09/19 13:48	WORKSHOP INVOICE		Load PDF	
11	20/09/19 13:48	AUTHORISATION TO ACT FORM		Load PDF	
12	20/09/19 13:48	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA15012645/RPA3Q2-1

Date: 20/09/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1569824

Claimant

Vehicle No : XD4304S

Insured Vehicle No :

YN4383Z

Date of Loss: 25/07/2015

Nature of Claim:

TP

Claim No: C0348329

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: XD4304S

Make & Model: HINO FS1ETKA, 12.9 D (M)

Engine No: E13CUN15379

Reg. Date: 07/07/2010 (Man. Year: 2010)

Chassis No: JHDFS1ETKXXX12077

Colour: White

Odometer: 208830 km

Engine Capacity: 12913 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 295/80 R22.50

Rear Tyre Size: 295/80 R22.50 (D)

Front Left Side: Double Coin 7 mm

Rear Left Side: Double Coin 7/7 mm

Front Right Side: Double Coin 7 mm

Rear Right Side: Double Coin 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,977.26	9,802.24	8,175.02	45.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,380.00	1,560.00	820.00	34.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	20,357.26	11,362.24	8,995.02	44.19
Approved Total (Overridden) (S\$)		9,000.00		
Nett Amount (S\$)	20,357.26	9,000.00	11,357.26	55.79
+ Loss of Use (6.0 x S\$150.00/day) (S\$)		900.00		
		(S\$) 9,900.00		
Liabe Amount (50.00%) (S\$)		4,950.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,952.00		

INSPECTION

Date of Assignment: 28/07/2015

Date Inspected: 03/08/2015 Inspected At:

Lee Kuan Hwa Motor Service
(WESTWOOD AVE)
39 WESTWOOD AVENUE
Singapore 648719

Estimated Period of Repair: 6.0 days

Adjuster: JOHN LOW**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 19 Nov 2015)	
Parts:	N/A	HINO FS1ETKA 12.9 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for XD4304S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER (CONSISTENT)	Bent	1,957.28 F	*1,957.28 FL
2	1	*FRONT BUMPER TOP CORNER PANEL RH (CONSISTENT)	Bent	210.29 F	*210.29 FL
3	1	*FRONT BUMPER COVER RH (CONSISTENT)	Missing	675.09 F	*675.09 FL
4	1	*FRONT BUMPER SIDE GARNISH RH (CONSISTENT)	Missing	245.62 F	*245.62 FL
5	1	*FRONT NO PLATE (CONSISTENT)	Not Necessary	28.00 F	*- FL
6	1	*FRONT BUMPER TOP GRILLE RH (CONSISTENT)	Broken	130.64 F	*130.64 FL
7	1	*FRONT BUMPER TOP CENTRE PANEL (CONSISTENT)	Bent	5,639.61 F	*563.96 FL
8	1	*FRONT BUMPER CENTER COVER RH (CONSISTENT)	Missing	213.03 F	*213.03 FL
9	1	*FRONT DOOR OUTER GARNISH RH (CONSISTENT)	Dented	211.29 F	*211.29 FL
10	1	*FRONT DOOR INNER PANEL RH (CONSISTENT)	Distorted	220.05 F	*220.05 FL
11	1	*FRONT STEP MUDGUARD (TOP) RH (CONSISTENT)	Torn	436.20 F	*436.20 FL
12	1	*FRONT STEP ALOY (CENTRE) RH (CONSISTENT)	Not Necessary	238.33 F	*- FL
13	1	*FRONT HEADLAMP RH (CONSISTENT)	Mtg Cracked	2,141.11 F	*2,141.11 FL
14	1	*FRONT HEADLAMP BRACKET RH (CONSISTENT)	Bent	315.45 F	*315.45 FL
15	1	*FRONT BUMPER BEAM RH (CONSISTENT)	Bent	1,244.28 F	*1,244.28 FL
16	1	*FRONT STEP PANEL RH (CONSISTENT)	Repair	876.70 F	*- FL
17	1	*FRONT STEP ALOY (LOWER) RH (CONSISTENT)	Not Necessary	238.33 F	*- FL
18	1	*FRONT STEP ALOY COVER (LOWER) RH (CONSISTENT)	Distorted	241.00 F	*241.00 FL
19	1	*FRONT REFLEXTOR RH (CONSISTENT)	Not Necessary	23.20 F	*- FL
20	1	*FRONT STEP GARNISH COVER RH (CONSISTENT)	Not Necessary	440.55 F	*- FL
21	1	*FRONT STEP GARNISH LAMP RH (CONSISTENT)	Not Necessary	125.00 F	*- FL
22	1	*FRONT STEP WATER PANEL RH (CONSISTENT)	Distorted	130.21 F	*130.21 FL
23	1	*FRONT MUDFLAT RH (CONSISTENT)	Not Necessary	40.12 F	*- FL
24	1	*FRONT MOONSHAPE MUDGUARD (CONSISTENT)	Cracked	1,283.21 F	*1,283.21 FL
25	1	*FRONT MOONSHAPE MUDGUARD SIDE RUBBER (CONSISTENT)	Torn	372.67 F	*372.67 FL
26	2	*FRONT BUMPER LOWER GARNISH (CONSISTENT)	Torn	300.00 F	*300.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
F=Franchise part. L=ListItemDisc.						
Sub Total (S\$)					17,977.26	10,891.38
- List Item Discount on L Items 0.00/10.00% (S\$)					0.00	1,089.14
Total Parts (S\$)					17,977.26	9,802.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO TOWING SERVICE	New	160.00	80.00
2	TO WIRING SERVICE	New	120.00	80.00
3	TO REPLACE & REPAIR LABOUR CHARGE	New	1,300.00	800.00
4	TO PUTTY & SPRAY PAINTING	New	800.00	600.00
Gross Labour Cost (\$\$)			2,380.00	1,560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >