

INS. CASE OWNER:

CC 4, H16 190 13220, U ka34

LKK:

IDAC

Surveyor:

Mafelms

DOI:

ASSIGNMENT

24/7/2019

Date / Time:

26/7/19

Registered in Merimen:

26/7/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

som sop

Claim No.:

Name of Insured:

Chern Su min Bernard

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

18/07/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT (YES / NO) ; TP GIA REPORT: (YES / NO)

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

PC 8116 S



INSRS:

WSP:

Tel:

Liability:

RMKS:

Thank me.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

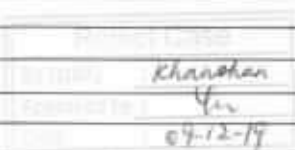
Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

a/12/19
Chen Su min- To Reject TP claim.
- Survey done
- File pass to Mei Kwan to close.

PRELIMINARY ADVICE		Date/Time:	Sent By:	Confirm with:		Confirm by:
Repair Cost:		45	SS 4,100	(3 days)	Reduction:	5% %
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email:	Call:	
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:		If NO or B 28, Ass. Lia:		
Repair Cost:	SS			* REJECT CLAIM		
Loss of Rental (LOR):	SS	(days)		* AVF SHOW TO ENCROACH HITOI		
Loss of Use (LOU):	SS	(\$ x days)				
Loss of Income (LOI):	SS	(\$ x days)				
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>	LOR + LOU	<input type="checkbox"/>	LOR + LOI
GIA/LTA Search:	SS					
Medical:	SS					
Disbursement:	SS	(e.g. Tow/ Independent)		1) Claim status: Normal/Reject/Private Settle		
Legal Cost:	SS			2) Report Format: WP		
Total:	SS	Global Sum SS:		3) Survey fee: 250 320		
FINAL PAYMENT		Date/Time:	Confirm with:	Email:	Call:	
Payee 1:	SS	Name 1:				
Payee 2: (Strike if N.A.)	SS	Name 2:				
Payee 3: (Strike if N.A.)	SS	Name 3:				

COPY SENT

ASSIGNMENT

From: Date: 29/7/19

Estimated Cost:

OD: TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: PC 8116S
at Workshop m/s: Think One Autocare
of: No. 18 Defu Avenue 2

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

lpm @ writing
Michael

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up) LIA 20187

Date: Person Contacted: Vehicle: IN / OUT

Veh No: PC 8116S Yr Regn: 4.19

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or (A/

Make: Toyota keee commuter 6-L 2784

Colour: white A/C: Insured / Std / NI / NA

Sp Reading: 23900 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: GDH 2232001437

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195-16R15

R:

BSI / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: 6 mm Rear: 6 mm

R/Bal: 6 mm L/Bal: 6 mm

D.O.A: 18/7/19 D.O.I: 29/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S M. N/S L. L.

The U/C / Chassis frame / Body Structure affected due to collision

30/7/19 Confirmed L/S \$4100 with Muelit
(Red \$5,702.35 / 55%)

Date/Time, File Pass to:

☐ : Prel. Report

if

☐ : Final Report

Date/Time, File Return to:

3

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Insp (\$

☐ : Weekend (\$

Survey Fee:

Transportation:

3-4 RS \$

Other:

Other:

Other:

Other:

Expert Formed:

Long Term / UIC:

Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522

PC8116S TOYOTA HIACE GDH223-2001437

DATE 24/7/2019

No	Qty	PARTICULAR	AMOUNT S\$
1	1	FRONT BONNET	988.00 X
2	1	CORNER PANEL LH	352.30
3	1	CORNER PANEL INNER SUPPORT LH	252.00 X
4	1	FRONT BUMPER	693.00 ✓
5	1	FRONT BUMPER SIDE RETAINER LH	120.10 X
7	1	HEADLAMP BRACKET LH	421.00 X
8	1	DOOR PILLAR LH	1,422.00 X
9	1	DOOR RH	1,752.00
			\$ 6,000.40
		LESS 25%	\$ 1,500.10
			\$ 4,425.30
			\$ 4,500.30

No	Qty	PARTICULAR	NETT ITEM	AMOUNT S\$
1	1	HEADLAMP ASSY LH	2450	2,539.50 ✓
2	1	FENDER MIRROR LH		985.00 X
				\$ 3,524.50
		LESS 10% 25		\$ 352.45
				\$ 3,172.05

LABOUR & MISCELLANEOUS:

1	To remove damaged body parts with all necessary components/attachments apply hot-works where necessary repair,reshape body dented panels in accordance with factory specifications replace new parts refit and align into position refit all necessary components/attachments	480	1,000.00
2	To spray paint replaced/repared body parts inclusive of preparatory works and painting materials	680	1,000.00
3	To transfer front door components with all necessary attachments	60	100.00
4	To conduct headlamp alignment	20	30.00
		\$	2,130.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Not Ackd
24/7/19
H/S \$4100
3 day.
28/7/19
Whe pwb
Atk up

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	609M

Vehicle Details

Vehicle No.:	PC8116S
Vehicle to be Exported:	No
Intended Deregistration Date:	29 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE COMMUTER 2.8 GL AUTO
Primary Colour:	White
Manufacturing Year:	2019
Engine No.:	1GD8385389
Chassis No.:	GDH2232001437
Maximum Power Output:	-
Open Market Value:	\$44,133.00
Original Registration Date:	08 Apr 2019
First Registration Date:	08 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$2,207.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	07 Apr 2029
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$27,021.00
COE Rebate Amount:	\$26,187.00
Total Rebate Amount:	\$26,187.00

The information contained herein is correct as at 29 Jul 2019

OK

PRE-REPAIR INSPECTION REQUEST – PC8116S vs SDM50P [O] on D.O.A.: 18/07/2019

From: Hor, Yinnul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariasa, Azlan, Syazairdina, Chun, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin
Sent: 7/26/2019 3:24:30 PM

Hi,

Please refer to the enclosed request from **Think One Autocare Pte Ltd**.

Claim no : 8265069074SG003
Case Owner : Wan Nur Saliha Binte Syed Yusoff

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Yinnul)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Yinnul.Hor@aig.com | www.aig.sg

3.42pm @ 26/7/19

VNI
person @ Michael.
Amey on 29/7/19

From: michaelng@thinkone.com.sg [mailto:michaelng@thinkone.com.sg]
Sent: Friday, July 26, 2019 3:12 PM
To: Hor, Yinnul
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDM50P AND PC8116S ON 18/07/2019

Dear Hor Yinnul,

We prefer Mr Marcus Chua from LKK consultancy to take the job

Thank you

Michael Ng

From: Hor, Yinnul
Sent: Fri, 26 Jul 2019 02:36:00 +0000
To: michaelng@thinkone.com.sg
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariasa, Azlan, Syazairdina, Chun, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDM50P AND PC8116S ON 18/07/2019

Without Prejudice

Your Reference : PC8116S
Our Reference : 8265069074SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chan Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Sou Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rut (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations - [View](#)

Yinnai.Chen@aig.com | www.aig.sg

From: michaelng@thinkone.com.sg [mailto:michaelng@thinkone.com.sg]

Sent: Friday, July 26, 2019 10:05 AM

To: ClaimsDocManagement

Subject: [EXTERNAL] RE: PCB116S & SDMS0P DOA,18.7.2019

Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

Accident along Rangoon Road on 18.7.2019

We would like to arrange to survey our client vehicle PCB116S

Thank You

Michael Ng

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The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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Khanchna (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Friday, 23 August 2019 11:58 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: YOUR REF: TP / 8265069074SG - Seeking approval to reject TP claim

Dear Khanchna,

Please proceed with rejection based on the VF.

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Thursday, August 22, 2019 5:23 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] YOUR REF: TP / 8265069074SG - Seeking approval to reject TP claim

This message is from an external sender; be cautious with links and attachments.

OUR REF: CC4/AIG19013220/Uka3
YOUR REF: TP / 8265069074SG

Dear Ms. Saliha,

ACCIDENT INVOLVING PC 8116S & SDM 50P [OI-AIG] ON 18/07/2019

The above matter refers.

The Third party said that Insured driver had encroached into his lane and collision ensued. The third party's statement is below for your easy reference:

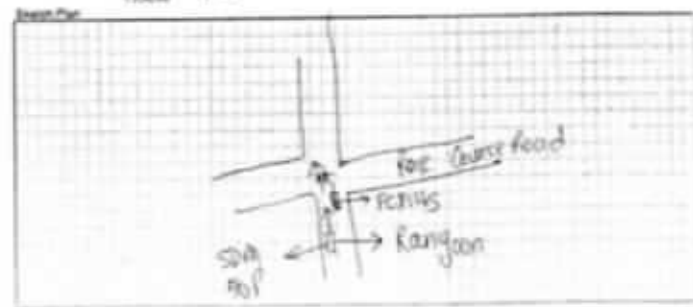


Whereas our Insured driver said that Third party had encroached into his lane and collided into his vehicle. The Insured driver's statement is below for your easy reference:

Abdul Basim 18/7/19
 The Insured's Name and Address
 155000

Sketch

Sketch Plan



Sketch Plan #4

Statement of the Insured

I was driving along Rangoon Road at 18/7/19, 1555 hr.
 I stopped at the traffic light junction of Rangoon 2.
 As I was about to start when the traffic light turn
 red. The vehicle PC21165 coming from behind
 and right, drive into my lane and hit the
 right side of my car, damaging my right side
 mirror.
 Video recording of the event clearly show the
 incident.
 We stopped by P Rangoon Road just passed the
 traffic light to exchange driver particulars
 and assess damages.
 Driver Particular of PC21165 is Rosli Bin Abdullah
 IC: 315841012.

Based on the Insured's video footage on Merimen, we opine the liability is down against Third party as the video shows Insured vehicle is still on his lane and Third party had collided into Insured vehicle.

As such, we suggest to reject the Third party claim.

Appreciate your approval/instructions please.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Khanchna (LKK Auto)

From: michaelng@thinkone.com.sg
Sent: Monday, 9 December 2019 2:42 PM
To: Khanchna (LKK Auto)
Subject: RE: Reject claim - Accident involving PC 8116S (TP) & SDM 50P (OI-AIG:CC4/AIG19013220/Uka3) on 18/07/2019

Importance: High

Hi Khanchna,

Ok thank you

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 9 December, 2019 1:20 PM
To: michaelng@thinkone.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Reject claim - Accident involving PC 8116S (TP) & SDM 50P (OI-AIG:CC4/AIG19013220/Uka3) on 18/07/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter and your e-mail below refers.

Please refer to the accident video(as attached), we maintain our opinion that the liability is down against Third party as the video shows

Insured vehicle is still on his lane and Third party had collided into Insured vehicle.

As such, we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: michaelng@thinkone.com.sg <michaelng@thinkone.com.sg>

Sent: Tuesday, 22 October 2019 11:06 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Reject claim - Accident involving PC 8116S (TP) & SDM 50P (OI-AIG:CC4/AIG19013220/Uka3) on 18/07/2019

Importance: High

Dear Khanchna,

Your total rejected the claim is un exceptionable your insure enter the merge lane and my client going straight is on the correct lane.

If you put on 50 / 50 bases may be look into matter.

Looking forward to hear from you soon.

Thank you

Michael Ng

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Thursday, 17 October, 2019 4:30 PM

To: michaelng@thinkone.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: Reject claim - Accident involving PC 8116S (TP) & SDM 50P (OI-AIG:CC4/AIG19013220/Uka3) on 18/07/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter and your e-mail below refers.

Please be informed that our principal has reviewed the claim.

Based on all documents at hand and video footage, we opine the liability is down against Third party as the video shows Insured vehicle is still on his lane and Third party had collided into Insured vehicle.

We append below screenshots of the Insured's accident video:



As such, we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING


Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jul 2019 Edit Reg		26 Jul 2019 00:00 Edit Adj Rpt	\$54,100.00 Edit Estimates	\$54,100.00 View Rpt		Pending for Survey Report Cancel Case








































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHERN SU MIN BERNARD, ID: S1612359E								
Main Claimant:	THINK ONE LEASING PTE LTD, Co. Reg. No.: 201115609M								
Vehicle Reg. No.:	PC8116S	Date of Loss:	18/07/2019 00:00 - :59 [3 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8265069074SG	Policy/Cover Note No.:	2100396417 (Comprehensive)						
Vehicle Reg. No. (Insured):	SDM50P	Policy No. (Claimant):	5107782431						
		Excess:							
Repairer:	Think One Autocare Pte Ltd (HQ) No. 18 Defu Avenue 2, 539522 Ubi - Tel: 68443300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 06/08/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (29/07/2019): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PC8116S (82650690745G)
[SDM50P]
TP
THINK ONE LEASING PTE LTD
Jul 18 2019 12:00AM
[CHERN SU MIN BERNARD]
Think One Autocare Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
------------------	--	---------------	--	--------------------	--	--------------	--	--------------	--	--	--

Video					1 per page v		<input checked="" type="checkbox"/>	
No	Finalized On	ATG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print			
1	31/07/19 13:43	Video - Accident <small>From: SC - Reg. No: SDMS0P, Claimant: CHERN SU MIN BERNARD</small>		Load MP4				

Photos/Images					3 per page v		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	29/07/19 18:42	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>			
2	29/07/19 18:42	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
3	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
4	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
5	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
6	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
7	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
8	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
9	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
10	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
11	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
12	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
13	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
14	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
15	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
16	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
17	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
18	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
19	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
20	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
21	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
22	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
23	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
24	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
25	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
26	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
27	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
28	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
29	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
30	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
31	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
32	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
33	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
34	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
35	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
36	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
37	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
38	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
39	29/07/19 18:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
40	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
41	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
42	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
43	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
44	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
45	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
46	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
47	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
48	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
49	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
50	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
51	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
52	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
53	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
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55	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
56	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
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58	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
59	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
60	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
61	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
62	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
63	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
64	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
65	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
66	29/07/19 18:43	Chassis Number		<input checked="" type="checkbox"/>
67	08/08/19 08:45	Photo After Spray		<input checked="" type="checkbox"/>
68	08/08/19 08:45	Photo After Spray		<input checked="" type="checkbox"/>
69	08/08/19 08:45	Photo After Spray		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/07/19 17:41	ACKNOWLEDGEMENT EMAIL TO AIG DD 26.07.2019		<input checked="" type="checkbox"/>
2	26/07/19 17:41	EMAIL FROM AIG DD 26.07.2019		<input checked="" type="checkbox"/>
3	30/07/19 21:59	TP ESTIMATE - MARKED		<input checked="" type="checkbox"/>
4	30/07/19 21:59	TP GIA REPORT		<input checked="" type="checkbox"/>
5	10/12/19 11:14	EMAIL FROM AIG APPROVAL TO REJECT.		<input checked="" type="checkbox"/>
6	10/12/19 11:14	EMAIL TO TP WKSHOP REJECT CLAIM		<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	29/07/19 10:12	OI GIA REPORT		<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19013220/UKA3Q2

Date: 19/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100396417
 Claimant: PC8116S Insured Vehicle No: SDM50P
 Vehicle No: PC8116S Date of Loss: 18/07/2019 Nature of Claim: TP Claim No: 8265069074SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC8116S
 Make & Model: TOYOTA HIACE, 3.0 COMMUTER GL (A) Engine No: 1GD8385389
 Reg. Date: 08/04/2019 (Man. Year: 2019) Chassis No: GDH2232001437
 Colour: White Odometer: 23900 km
 Engine Capacity: 2754 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/80 R15 Rear Tyre Size: 195/80 R15
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,672.35	3,935.47	3,736.88	48.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,130.00	1,240.00	890.00	41.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	9,802.35	5,175.47	4,626.88	47.20
Approved Total (Overridden) (\$\$)		4,100.00		
(\$\$)	9,802.35	4,100.00	5,702.35	58.17
+ GST 7.00/7.00% (\$\$)	686.16	287.00	399.16	58.17
Nett Amount (\$\$)	10,488.51	4,387.00	6,101.51	58.17
Global Sum Settlement (\$\$)		0.00		

INSPECTION

Date of Assignment: 26/07/2019
 Date Inspected: 29/07/2019 Inspected At: Think One Autocare Pte Ltd (HQ)
 No. 18 Defu Avenue 2
 Singapore 539522
 Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Repair	988.00 FL	*- FL
2	1		*CORNER PANEL LH	Dented	352.30 FL	*352.30 FL
3	1		*CORNER PANEL INNER SUPPORT LH	Not Necessary	252.00 FL	*- FL
4	1		*FRONT BUMPER	Grazed	693.00 FL	*693.00 FL
5	1		*FRONT BUMPER SIDE RETAINER LH	Not Necessary	120.10 FL	*- FL
6	1		*HEADLAMP BRACKET LH	Not Necessary	421.00 FL	*- FL
7	1		*DOOR PILLAR LH	Repair	1,422.00 FL	*- FL
8	1		*DOOR RH	Dented / Bent	1,752.00 FL	*1,752.00 FL
9	1		*HEADLAMP ASSY LH	Cracked	2,539.50 FN	*2,450.00 FN
10	1		*FENDER MIRROR LH	Not Necessary	985.00 FN	*- FN

F=Franchise part. L=ListItemDisc. N=NetItemDisc.

Sub Total (\$\$)	9,524.90	5,247.30
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,500.10	699.33
- Nett Item Discount on N Items 10.00/25.00% (\$\$)	352.45	612.50

Total Parts (\$\$) **7,672.35** **3,935.47**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE DAMAGED BODY PARTS WITH ALL NECESSARY COMPONENTS /ATTACHMENTS APPLY HOT-WORKS WHERE NECESSARY REPAIR ,RESHAPE BODY DENTED PANELS IN ACCORDANCE WITH FACTORY SPECIFICATIONS REPLACE NEW PARTS REFIT AND ALIGN INTO POSITION REFIT ALL NECESSARY COMPONENTS /ATTACHMENTS	New	1,000.00	480.00
2	TO SPRAY PAINT REPLACED /REPAIRED BODY PARTS INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS	New	1,000.00	680.00
3	TO TRANSFER FRONT DOOR COMPONENTS WITH ALL NECESSARY ATTACHMENTS	New	100.00	60.00
4	TO CONDUCT HEADLAMP ALIGNMENT	New	30.00	20.00
Gross Labour Cost (\$\$)			2,130.00	1,240.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >