| Suveya REF CS  | III19013217/ 9td302                          | Special Instruction:                    |
|--|--|---|
| From (Person): Zuhajdah of III                           | ASSIGNMENT (Office)                          | Hs: \$4500.00  Third Parties: Claimant: |
| OD TP Resinspection / Evaluation                         |  | Surveyor: Pro-Option Semices            |
| To Inspect Vehicle No. GW 385                            | 12 500 066                                   | Workshop: Kwan Ying Mun Mot             |
| at Workshop m/s Modern Au                                | tomotive THE GAAR MADO                       | 11+                                     |
| of Blk 3023A Ub  | Road 1 # 01-61                               |   |
| Policy No. MCT 19050796                                  | Claim No: MCOM001                            | 5                                       |
| Sum Incared:   | Excess:                                      |   |
| Make of Veh:   | D.O.A. 28105 2                               | rDIA                                    |
| (Client's Record)  | 001000 0.2000                                |   |
| Date/Time: Person Cont.                                  | 0019@9.30am                                  | H.O.D. Euchsteinmit/Date:               |
| rerson Cont  | vehicle IN/OU                                | T .                                     |
| Date/Time: Confirmed with  Date/Time: Submit Final Fig 2 | Final Fig , days (Red s 200                  | ted \$/_%; Original_Ddays)              |
| Date/Fime Action/Instruction                             | 23A Ubi Road 1 # 01-5<br>26 3688 (Call Ms Kw |   |
| Para(1): Parts found not replaced                        | (To highlight R or UB, L                     | 1 Conducted previously                  |
|  |  |   |
| Para(2) : Comments on consistency                        | of damages (Parts Not Consist                | ent : NC)                               |
|  | CEIVED B 1 AUG 2019                          |   |
| Para(3) : Nett Value                                     |  |   |
| Market Value   |  | Fee Charged: Date:                      |
|  | Inspected/<br>Evaluated by:                  | Basic & Add 250                         |
| Salvage Value  |  | Photos                                  |
| Nett Value   |  | Others 11                               |
| 1) Date/Time 30 7 1019 File Pass to TU                   | pot 2) Date/Time                             | -01                                     |
| 3) Date/Time File Pass to                                | 4) Date/Time                                 | File Return to                          |
| 5) Date/Time File Pass to                                | 6) Dato/Time                                 | File Return to                          |
|  | Of Gato Line                                 | File Return to                          |

# ASSIGNMENT

| From: Date:  | Volt No. 6W3857X Yr Regn (45 m 2003  |
|--|--|
| Estamatud Cost:  | Type: M.Car / M.Cycle / Bus / Pay/ Lorry / Taxi / Prime Mover /  |
| OD / TP / WS / TP RES / OD RES / EVA / INV / MV        | Truck / Trailer or   |
| To Inspect Vehicle No.                                 | Makes URVAN Nissan ac 2953   |
| at Workshop m/s  | Colour Cold A/C Insured / Std / NI / NA  |
| of .   | Sp. Reading 2262 60 T/Radio: Insured / Std / NI / NA   |
| Impred   | Eng/No.  |
| Policy No.   | CANO: JNIM64E 2530701057   |
| Claims No.   | Gen. Cond: Good / Fair / Poor / Burnt  |
| Sum Insured: Excess:                                   | Steering: Ino Ger / Jammed / Leaked / Burnt or   |
| (Client's Record)                                      | Brake: Inoder / Jammed / Leaked / Burnt or   |
| Make of Veh:   | Modi: AiD / S/Rim / STD A/Rim or   |
|  | Tyre Size: F: 195R (5  |
| (Policy Condition)                                     | R: //  |
| Remark: The veh had commenced its N/S 0/S              | S) DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  |
| repair at the time of inspection.                      | TOYO / YOKO or   |
| Ball or Market Value:                                  | Front Rear   |
| IDAC Accident Rport: Consistent? : Yes or No           | R/Bal. 6 mm R/Bal. 6 mm  |
| GIA / PR Seen: Consistent? Yes or No                   | L/Bal. 6 mm L/Bal. 6 mm  |
| Est Repairs. days Res.: Yes or No                      | DOA 29-07-18   |
| Lum Sum: % 3 Val.: Yes or No                           | Survey held at $\omega$ /S 0.01 29-07-19 9:30  |
| CA / REV / REP. / 24 HRS                               | Des. of Damages : Frt / Year / O/S / N/S / U/C / Rooftop or  |
| Vehicle: IN / OUT                                      |  |
| Date: Person Contacted:                                | The U/C / Chassis frame / Body Structure affected due to collision.  |
| Date / Time Action / Instruction                       | 30/1/2019<br>months  |
| Date/Dear, File Pass to : Prett, Report : Final Report | Days Of Repair: Resurvey No. of Trip: Survey Fee:  |
| Date/Time, File Politics (c)                           | Transportations  |
| a Add Fed  | 9: Site Insp (\$ )_3+85_3  |
|  | : Interview (\$ ) Towns  |
| Ropori Ecanas :  | Tech line (5   |
| Lump Sum FER (5  | 1Michael 12  |
|  | The second secon |

# ...CLAIM SUBFOLDER...(New Assignment)

| Main                             | 17 Jul 2019                                   |                  | 26 Jul 2019<br>12:17<br>Assign        |              | 16.00                         |                             | The sent on            | New Assignment Cancel Case |                |        |
|----------------------------------|---|------------------|---------------------------------------|--------------|-------------------------------|-----------------------------|------------------------|----------------------------|----------------|--------|
|                                  | Main  | Re               | ference                               |              | Claim Details                 |                             | Documents              |                            | Show           | IA v   |
| CLAIM SU                         | BFOLDER DETAI                                 | LS               |                                       |              |                               | [Create                     | ed by insurer]         |                            |                |        |
| Insured:                         | COMFORT TRA                                   | NSPORTATI        | ON PTE LTD,                           | Co. Reg. N   | o.: 199303821R                |                             |                        |                            |                |        |
| Main<br>Claimant:                | NEOFLAM (SI                                   | M) PTE LTD,      | Co. Reg. No.:                         | 200700907    | 7K                            |                             |                        |                            |                |        |
| Vehicle Reg<br>No.:              | GW3857X                                       |                  |                                       |              | Date of Loss:<br>Policy/Cover | 28/05/2                     | 019 23:00 - :59        |                            |                |        |
| Claim Type                       | TP / MCT190                                   | TP / MCT19050796 |                                       |              |                               | MCOM0015 (TP, Fire & Theft) |                        |                            |                |        |
| Vehicle Reg<br>No.<br>(Insured): | SHC8651H Policy No. (Claimant): 5054461278-06 |                  |                                       |              |                               |                             |                        |                            |                |        |
| Province is lower of Polisis     |   |                  |                                       |              | Excess:                       |                             |                        |                            |                |        |
| Repairer:                        | Modern Autor                                  | notive Pte L     | d (HQ) Blk 302                        | 3A Ubi Roa   | d 1, #01-61 B #0              | 1-58, 408                   | 3717 Ubi - Tel: 6748   | 4422/6                     | 5747 4422      |        |
| Handling<br>Insurer:             | India Interna                                 | tional Insura    | ince Pte Ltd (H                       | IQ) - Tel: 6 | 3476100 [Hand                 | dled by Z                   | uhaldah Bte Samsu      | ri - 634                   | 7 6070]        |        |
| Claimant's<br>Insurer:           |   |                  | o-operative Lt                        |              |                               |                             |                        |                            |                |        |
| Adjuster:                        | LKK Auto Con                                  | sultants Pte     | Ltd (HQ) - Tel:                       | 6256-356     | [Final Rpt                    | due 06/                     | 08/2019]               |                            |                |        |
| Adj Asg.<br>Remarks:             |   |                  | this case. Our re<br>report urgently. |              | RI was not respon             | nded to b                   | y TP. Kindly conduct i | e-inspe                    | ction for this | case   |
| ASSOCIA                          | TED MAIL RECEI                                | VED              |                                       |              |                               |                             | Vi                     | ew All                     | Compose Ca     | se Ma  |
| There are r                      | no mail for this case                         |                  |                                       |              |                               |                             |                        |                            |                |        |
| ALL ASSO                         | CIATED TASKS                                  | 1                |                                       |              |                               | View A                      | ull   Search Tasks     | Create t                   | New Task   Co  | omplet |

#### Nivitha (LKK Auto)

From: Stanley Lai <stanley.lai@iii.com.sg>
Sent: Friday, 26 July 2019 12:10 PM

To: 'sur@lkkauto.com'; Admin-D (LKKAuto)

Cc: 'Ling Leong Hui'; Rachel Ling; 'tcmg backup'; Jenny; Zuhaidah Samsuri; Gabriel Wee

Subject: RE: REQUEST FOR RE-INSPECTION - ACCIDENT INVOLVING GW 3857 X AND SHC

8651 H ON 28 MAY 2019 ALONG LOYANG ROAD TURNING TO PASIR RIS DRIVE 1

[ III ref: MCT19050796 // Our ref: LLH/jt/1371/0719/KYM ]

Importance: High

Dear LKK Team,

Please conduct a survey on TP vehicle GW3857X and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

Warmest regards, Stanley Lai

Motor Claims Department India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711 Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



From: Jenny [mailto:jenny@tcmg.com.sg] Sent: Friday, 26 July, 2019 11:36 AM To: Zuhaidah Samsuri <aida@iii.com.sg>

Cc: Stanley Lai <stanley.lai@iii.com.sg>; 'Ling Leong Hui' <lhling@tcmg.com.sg>; Rachel Ling

<jin@tcmg.com.sg>; 'tcmg backup' <tcmg.backup@gmail.com>

Subject: RE: REQUEST FOR RE-INSPECTION - ACCIDENT INVOLVING GW 3857 X AND SHC 8651 H ON 28 MAY 2019 ALONG LOYANG ROAD TURNING TO PASIR RIS DRIVE 1 [ III ref:

SHC8651 H // Our ref: LLH/jt/1371/0719/KYM ]

### IMMEDIATE ATTENTION

Our ref: LLH/jt/1371/0719/KYM (Please quote our latest reference in reply)

CLAIMANT: M/s NEOFLAM (SIM) PTE LTD

VEHICLE NUMBER: GW 3857 X

DRIVER: CHEW SENG LEE

Dear Aida

We refer to the above matter and to your email dated 25th July 2019.

As our client is very busy, we have our client's instruction and write to confirm re-inspection to be carry out as follows:-

| Date & Time of re-inspection | 9  | (Only available on Monday, 29th July 2019 @ 9.30 a.m.)                              |
|------------------------------|----|---|
| Venue                        | 13 | M/s Kwan Ying Mun Motor Service<br>Block 3023A Ubi Road 1 #01-57, Singapore 408717. |
| Contact Person               | +  | Ms Kwan at HP 9026 3688   |

Kindly get your appointed surveyor to contact Ms Kwan at Hp 9026 3688 upon arrival at the said place.

Kindly let us have your confirmation soonest possible and advise us who is the appointed Surveyor?

Thank you.

(P/S: Please acknowledge receipt of this e-mail. Thank you.)

Regards

Jenny Tham TOMMY CHOO, MARK GO LLC 151 Chin Swee Road #14-15/16 Manhattan House Singapore 169876

Tel: 6532 2455 - Fax: 6538 9850 Email Address: jenny@tcmg.com.sg

From: Zuhaidah Samsuri [mailto:aida@iii.com.sg]

Sent: 25 July 2019 10:36

To: 'jenny' <jenny/a/tcmg.com.sg>

Cc: Stanley Lai <stanley lai@iii.com.sg>

Subject: [Spam-pop3] RE: REQUEST FOR RE-INSPECTION - ACCIDENT INVOLVING GW 3857 X AND SHC 8651 H ON 28 MAY 2019 ALONG LOYANG ROAD TURNING TO PASIR RIS DRIVE 1 [

III ref: SHC8651 H // Our ref: LLH/jt/1371/0719/KYM ]

WITHOUT PREJUDICE

Dear Jenny,

We refer to your email dated 24 July 19.

Please note that you have breached the NIMA PRS Protocol by not replying to our email proposal for SJE dated 03 June 19.

Hence, there was no pre-repair survey conducted towards your client's vehicle GW3857X.

In view of the above, we are not agreeable to the downtime fee and we urge that you arrange for the physical re-inspection.

Please advise us the date, time and location at least one week in advance.

Best Regards
Aida Samsuri
Motor Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email. aida@iii.com.sg Co. Reg Number 198705792K

From: Stanley Lai

Sent: Wednesday, 24 July, 2019 5:37 PM To: Zuhaidah Samsuri <a href="mailto:siaida@iii.com.sg">sg></a>

Subject: RE: REQUEST FOR RE-INSPECTION - ACCIDENT INVOLVING GW 3857 X AND SHC 8651 H ON 28 MAY 2019 ALONG LOYANG ROAD TURNING TO PASIR RIS DRIVE 1 [ III ref:

SHC8651 H // Our ref: LLH/jt/1371/0719/KYM 1

From: Jenny [mailto:jenny@temg.com.sg]
Sent: Wednesday, 24 July, 2019 5:17 PM
To: Stanley Lai <stanley lai@iii.com.sg>

Cc: <a href="mailto:lhing@tcmg.com.sg">lhing@tcmg.com.sg</a>; 'tcmg backup' <a href="mailto:lccmg.backup@gmail.com">lccmg.backup@gmail.com</a>>
Subject: RE: REQUEST FOR RE-INSPECTION - ACCIDENT INVOLVING GW 3857 X AND SHC 8651 H ON 28 MAY 2019 ALONG LOYANG ROAD TURNING TO PASIR RIS DRIVE 1 [ III ref:

SHC8651 H // Our ref: LLH/jt/1371/0719/KYM ]

Importance: High

#### IMMEDIATE ATTENTION

Our ref: LLH/jt/1371/0719/KYM (Please quote our latest reference in reply)

CLAIMANT: M/s NEOFLAM (SIM) PTE LTD

VEHICLE NUMBER: GW 3857 X

DRIVER: CHEW SENG LEE

Dear Stanley

We refer to the above matter and to your email of even date.

In order to avoid further delay for this matter, we have our client's instructions to seek downtime fees of \$200.00 on your request for re-inspection as your request is beyond the NIMA Protocol timeline for the same.

Kindly confirm that you are agreeable to the downtime fees before we schedule the re-inspection.

Thank you.

(P/S: Please acknowledge receipt of this e-mail. Thank you.)

Regards

Jenny Tham TOMMY CHOO, MARK GO LLC 151 Chin Swee Road #14-15/16 Manhattan House Singapore 169876

Tel: 6532 2455 - Fax: 6538 9850 Email Address: jenny@tcmg.com.sg

From: Stanley Lai [mailto:stanley.lai@iii.com.sq]

Sent: Wednesday, July 24, 2019 4:20 PM

To: 'lhling@tcmg.com.sg'

Cc: Gabriel Wee; Mekavathanan Sarangapani; Zuhaidah Samsuri

Subject: [Spam-pop3] RE: PRE-REPAIR INSPECTION FOR VEHICLE NO. GW3857X (Accident involving GW3857X and

SHC8651H on 28.05.2019)

#### Without Prejudice

Dear Sirs.

We refer to your letter of demand dated 17th July 2019.

We note that you have not responded to our request to conduct a pre-repair survey of your client's vehicle prior to repairs.

As such, we would like to conduct a physical re-inspection on your clients vehicle. Please arrange for same and let us know the date, time and venue one week in advance so as to enable us to make arrangements.

Warmest regards, Stanley Lai Motor Claims Depar

Motor Claims Department India International Insurance Pte Ltd 64 Cecil Street #04-02 IOB Building Singapore 049711 Tel: 6347 6100 Ext 206 Fax: 6224 4174 S&P 'A-' rated Company



From: Motor Claim - III

Sent: 03 June, 2019 10:09 AM

To: 'lhling@tcmg.com.sg' < lhling@tcmg.com.sg>; 'Mdm Ling' < mdmling@tcmg.com.sg>

Subject: PRE-REPAIR INSPECTION FOR VEHICLE NO. GW3857X (Accident involving GW3857X

and SHC8651H on 28.05.2019)

Dear Sir / Mdm.

We acknowledge receipt of your letter.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

#### Best Regards, Gabriel Wee



Tel: 6347 6100, Ext – 248

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| RESERVES          | MC7/1905079(   | 1311                   |       |
|-------------------|----------------|------------------------|-------|
| TPPO              | PRESERVE       | 3                      |       |
| TPPI              | PRESERVE       | on which to            |       |
| UNINSURED LOSS    | PRESERVE       |                        |       |
| SUBRO             | PRESERVE       |                        |       |
| LPPN              |                |                        |       |
| INVESTIGATION FEE |                |                        |       |
| SURVEY FEES       |                | My rial resignation 26 | -tecl |
| LEGAL FEES        |                | 26                     | ( .   |
| OTHERS            |                |                        |       |
| FRAUD CHECK       |                |                        |       |
| UPLOAD TO MERIMEN |                |                        |       |
| GRANT RIGHTS      | 4 7-4 354 1447 |                        | 11727 |

.

#### Stanley Lai

From: Stanley Lai

Sent: Wednesday, 24 July, 2019 4:20 PM

To: 'Ihling@tcmg.com.sg'

Cc: Gabriel Wee; Mekavathanan Sarangapani; Zuhaidah Samsuri

Subject: RE: PRE-REPAIR INSPECTION FOR VEHICLE NO. GW3857X (Accident involving

GW3857X and SHC8651H on 28.05.2019)

Attachments: shc8651h\_20190603095912.pdf

#### Without Prejudice

Dear Sirs.

We refer to your letter of demand dated 17th July 2019.

We note that you have not responded to our request to conduct a pre-repair survey of your client's vehicle prior to repairs.

As such, we would like to conduct a physical re-inspection on your clients vehicle. Please arrange for same and let us know the date, time and venue one week in advance so as to enable us to make arrangements.

Warmest regards,

Stanley Lai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711 Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



From: Motor Claim - III

Sent: 03 June, 2019 10:09 AM

To: 'lhling@tcmg.com.sg' < lhling@tcmg.com.sg>; 'Mdm Ling' < mdmling@tcmg.com.sg>

Subject: PRE-REPAIR INSPECTION FOR VEHICLE NO. GW3857X (Accident involving GW3857X and SHC8651H on

28.05.2019)

Dear Sir / Mdm,

We acknowledge receipt of your letter.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Jany Mary

\*\*\*\*\*\*\*\*\*\*\*\* TX REPORT \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

TRANSMISSION OK

TX/RX NO RECIPIENT ADDRESS

DESTINATION ID

ST. TIME TIME USE PAGES SENT RESULT

1320 65389850

23/07 14:59

00'27 2 OK

EAXED 2 3 111 2619 MOTCLM DEPT

# TOMMY CHOO, MARK GO LLC

Advocates & Solicitors UEN NO: 201523418E

(a law corporation with limited liability)

151 CHIN SWEE ROAD #14-15/16 MANHATTAN HOUSE SINGAPORE 169876 TEL: (65) 6532 2455

FAX: (65) 6538 9850 (Services of Court Documents By Fax Not Accepted)

EMAIL: Ihling@tcmg.com.sg

Our Ref:

LLH/rl/1371/0719/KYM

Your Ref:

SHC 8651 H

1 7 JUL 2019

Comfort Transportation Pte Ltd 383 Sin Ming Drive GAS Building Singapore 575717

India International Insurance Pte Ltd 64 Cecil Street #05 IOB Building Singapore 049711

Attn: Motor Claims Department

Dear Sirs.

ACCIDENT INVOLVING GW 3857 X AND SHC 8651 H ON 28 MAY 2019 ALONG LOYANG ROAD TURNING TO PASIR RIS DRIVE 1

We are instructed by M/s Neoflam (Sim) Pte Ltd, to claim against you or your insured, the driver of motor vehicle no. SHC 8651 H in connection with a road traffic accident on 28th day of May, 2019, at about 23:00 hours along Loyang Road turning to Pasir Ris Drive 1, involving our client's motor vehicle no. GW 3857 X and motor vehicle no. SHC 8651 H driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligence and/or management of his mater unhight. As a recult of the accident our client's motor vehicle was damaged and our client



19050796 Ard mis

By Certificate of Posting (For your attention; without enclosures)

BY PDX NO. 8181

# TOMMY CHOO, MARK GO LLC

Advocates & Solicitors UEN NO: 201523418E

(a law corporation with limited liability)

151 CHIN SWEE ROAD #14-15/16 MANHATTAN HOUSE SINGAPORE 169876

TEL : (65) 6532 2455

FAX: (65) 6538 9850 (Services of Court Documents By Fax Not Accepted)

EMAIL: Ihling@tcmg.com.sg

Our Ref:

LLH/rl/1371/0719/KYM

Your Ref:

SHC 8651 H

1 7 JUL 2019

Comfort Transportation Pte Ltd 383 Sin Ming Drive GAS Building Singapore 575717

India International Insurance Pte Ltd 64 Cecil Street #05 IOB Building Singapore 049711

Attn: Motor Claims Department

Costs of Repair

4 Survey fee

2 Loss of Use (\$150 x 5 days)

5 Disbursement (at this stage)

6 Legal Cost (at this stage)

3 Loss of Use (Pre-repair) (\$150 x 3 days)

Dear Sirs.

ACCIDENT INVOLVING GW 3857 X AND SHC 8651 H ON 28 MAY 2019 ALONG LOYANG ROAD TURNING TO PASIR RIS DRIVE 1

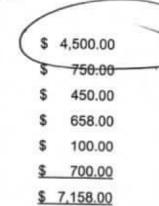
We are instructed by M/s Neoflam (Sim) Pte Ltd, to claim against you or your insured, the driver of motor vehicle no. SHC 8651 H in connection with a road traffic accident on 28th day of May, 2019, at about 23:00 hours along Loyang Road turning to Pasir Ris Drive 1, involving our client's motor vehicle no. GW 3857 X and motor vehicle no. SHC 8651 H driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our client had been put to loss and expenses, particulars of which are as follows:

STATE OF THE STATE

By Certificate of Posting (For your attention; without enclosures)

BY PDX NO. 8181



### TOMMY CHOO MARK GO LLC

Page No. 2

A copy each of the following supporting documents is enclosed:

1. Copy of accident report and LTA search;

2. Copy of survey report and invoice and repair bill;

3. Colour photographs pertaining to our client's motor vehicle for your perusal.

We had on 31st May 2019 notified your insurer, M/s India International Insurance Pte Ltd about the accident.

Please note that if you are insured and you wish to claim your insurance policy, you should immediately pass this letter to your insurer.

Please note that you should send us an acknowledgment of receipt of this letter within fourteen (14) days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against your insured without further notice to you or your insured.

Please note that if you have a counterclaim against our client arising out of the accident, you are also required to send us a letter giving full particulars of the counterclaim together with the relevant documents within 8 weeks of your receipt of this letter.

Yours faithfully,

LING LEONG HUI (MR)

enc.

cc. clients

# TOMMY CHOO, MARK GO LLC

Advocates & Solicitors UEN NO : 201523418E

(a law corporation with limited liability)

151 CHIN SWEE ROAD #14-15/16 MANHATTAN HOUSE SINGAPORE 169876 TEL: (65) 6532 2455

FAX: (65) 6538 9850 (Services of Court Documents By Fax Not Accepted)

EMAIL: Ihling@tcmg.com.sg

Our Ref: LLH/rl/1371/0719/KYM

Your Ref:

SHC 8651 H

1 7 JUL 2019

Comfort Transportation Pte Ltd 383 Sin Ming Drive GAS Building Singapore 575717

India International Insurance Pte Ltd 64 Cecil Street #05 IOB Building Singapore 049711

Attn: Motor Claims Department

Dear Sirs.



By Certificate of Posting

(For your attention; without enclosures)

BY PDX NO. 8181

PDX Intercompany Exchange Pte Ltd

FROM TOMMY CHOO, MARK GO LLC PDX Box No. 8141

# ACCIDENT INVOLVING GW 3857 X AND SHC 8651 H ON 28 MAY 2019 ALONG LOYANG ROAD TURNING TO PASIR RIS DRIVE 1

We are instructed by M/s Neoflam (Sim) Pte Ltd, to claim against you or your insured, the driver of motor vehicle no. SHC 8651 H in connection with a road traffic accident on 28th day of May, 2019, at about 23:00 hours along Loyang Road turning to Pasir Ris Drive 1, involving our client's motor vehicle no. GW 3857 X and motor vehicle no. SHC 8651 H driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our client had been put to loss and expenses, particulars of which are as follows:

| 1 | Costs of Repair                           | \$<br>4,500.00 |
|---|---|----------------|
| 2 | Loss of Use (\$150 x 5 days)              | \$<br>750.00   |
| 3 | Loss of Use (Pre-repair) (\$150 x 3 days) | \$<br>450.00   |
| 4 | Survey fee                                | \$<br>658.00   |
| 5 | Disbursement (at this stage)              | \$<br>100.00   |
| 6 | Legal Cost (at this stage)                | \$<br>700.00   |
|   |   | \$<br>7,158.00 |

#### TOMMY CHOO MARK GO LLC

Page No. 2

A copy each of the following supporting documents is enclosed:

1. Copy of accident report and LTA search;

2. Copy of survey report and invoice and repair bill;

3. Colour photographs pertaining to our client's motor vehicle for your perusal.

We had on 31st May 2019 notified your insurer, M/s India International Insurance Pte Ltd about the accident.

Please note that if you are insured and you wish to claim your insurance policy, you should immediately pass this letter to your insurer.

Please note that you should send us an acknowledgment of receipt of this letter within fourteen (14) days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against your insured without further notice to you or your insured.

Please note that if you have a counterclaim against our client arising out of the accident, you are also required to send us a letter giving full particulars of the counterclaim together with the relevant documents within 8 weeks of your receipt of this letter.

Yours faithfully,

6

LING LEONG HUI (MR)

enc.

cc. clients

## Enquire Vehicle & Owner Information (Vehicle No. SHC8651H As At 28 May 2019 / 23:00:00)

Law Firm Search Details

Search Reason:

Insurance claim in relation to traffic accident

Law Firm Case No.:

LLH.GW3857X.KYM

Current Owner Details

Owner ID Type:

Company

Owner ID:

199303821R

Owner Name:

COMFORT TRANSPORTATION PTE LTD

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.:383

Registered Street Name: SIN MING DRIVE

Registered Unit No.:

Registered Building Name: GAS BUILDING

Registered Postal Code: 575717

**Current Vehicle Details** 

Vehicle No.:

SHC8651H

Make Description/Model: HYUNDAI / I40 1.7 CRDI F/L AT ABS AIRBAG 4DR

Insurance Company Name: INDIA INT'L INS PTE LTD

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the ladgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

| ACCIDENT STATEMENT                       |  |
|--|--|
| 29/05/2019 14:51                         |  |
| 28/05/2019 23:00                         |  |
| LOYANG ROAD TURNING TO PASIR RIS DRIVE 1 |  |
| SINGAPORE                                |  |
|  | 29/05/2019 14:51<br>28/05/2019 23:00<br>LOYANG ROAD TURNING TO PASIR RIS DRIVE 1 |

| DETAILS OF OWN VEHICLE |
|------------------------|
|                        |

Vehicle Registration Number

GW3857X

Insured/Policyholder

Name Of Registered Owner

NEOFLAM (SIM) PTE LTD

200700907K Co Reg No NOEMAIL Email Address

Mobile Phone No (LOCAL) +65-82583994 Alternative Phone No. OFFICE-82583994

Vehicle Particulars

NISSAN Manufacturer

URVAN-3.0 D (M) Model

Exact Purpose for which vehicle was being used at WORK

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company

NTUC INCOME INSURANCE CO-OPERATIVE LTD

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

Policy Number 5054461278-06

Cover Note Number

Driver

CHEW SENG LEE Name of Driver

NRIC No S7563542G Date Of Birth 01/04/1975 OUTDOOR Occupation 07/09/2000 Date Of Driving Pass

18 YEARS AND 8 MONTHS **Driving Experience** 

MALE Gender

Mobile Number (LOCAL) +65-82583994

Fax Number

Contact Number

NOEMAIL EMail Address



Address

BLK 4 HAIG ROAD #05-483

Postcode

430004

Was driver an employee of the Insured's Company YES

If No. Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

#### General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

AFTER RAIN

Road Surface

WET

#### Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

involved in the accident

NO

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

1

#### **Details of Police Action**

Was the accident reported to the police?

NO

If Yes Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

ON 28/5/19 AT 2300HRS, I WAS DRIVING ALONG LOYANG ROAD TURNING TO PASIR RIS DRIVE 1. THE VEHICLE IN FRONT STOPPED AND SO I FOLLOWED STOPPED AS WELL. SUDDENLY, A TAXI (SHC8651H) HIT ONTO MY VEHICLE REAR PORTION.

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SHC8651H

Vehicle Make/Model/Colour

TAIX / COMFORT

**Details Of Properties** 

Vehicle Category

TAXI

Name of Driver

LEE TECK KHIN

NRIC/Passport Number

S0106082A 98301457

Contact Number

Address

Postcode Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Page 2 of 11

#### Sketch Plan Pg. 1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (IV) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents{including their lawyers/law firms}, which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

Date & Time:

(If driver is not the policyhpider)

Reporting Centre Personher's Signature Name

NRIC/FIN No.:

#### Sketch Plan Pg. 2

SKETCH PLAN

-> Pasir Ris Dr. 1

H: GW 3817X B: SHC 8651 H

#### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

| ng along loyang<br>ne vehicle in fra<br>well. Suddanly,<br>nicle rear portion. |
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DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time: Oriver's Signature (if driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

## **KWAN YING MUN MOTOR SERVICE**

# BLK 3023A UBI ROAD 1 #01-57 S (408717)

**REG NO: 34571600X** 

Tel: 65-67476845; Fax no: 67493302

Date: 9th July 2019

## **COST OF REPAIRS FOR VEHICLE NO: GW3857X**

Lump sum cost of repairs: \$\$4500.00

SGD : Four Thousand Five Hundred Only

Regards,

Ms. Kwan

Kwan Ying Mun Motor service

# PRO-OPTION SERVICES

Mailing address: Blk 1898 Rivervale Drive, #04-1004, Singapore 542189 Tel: 6315 1239, Fax: 6315 3298, Mobile: 9061 0543

#### INVOICE

Neoflam (SIM) Pte Ltd c/o Blk 3023A Ubi Road 1 #01-57 Singapore 408717

| Invoice no: | POS0223/19   |
|-------------|--------------|
| Date:       | 5 July 2019  |
| Report no:  | 223M0519.KYM |
| Vehicle :   | GW3857X      |

| No     | Item Description   | Qty | Unit Price   | Total Amount |
|--------|--|-----|--------------|--------------|
| 01     | Being charges for the inspection of the accident vehicle, transport and photographs. |     |              | 658.00       |
|        |  |     |              |              |
|        |  |     |              |              |
|        |  |     |              |              |
|        |  |     |              |              |
|        |  |     |              |              |
| GD(\$) | : Six Hundred and Fifty-eight only   |     | Grand Total: | 658.0        |

<sup>&</sup>quot;Cheque should be crossed and made payable to "Pro-Option Services"

**PRO-OPTION SERVICES** 

**Authorised Signature** 

# PRO-OPTION SERVICES

Mailing address: Blk 1898 Rivervale Drive, #04-1004, Singapore 542189 Fax: 6315 3298, Mobile: 9061 0543

### ACCIDENT VEHICLE INSPECTION REPORT

Report no

: 223M0519.KYM

Vehicle no

: GW3857X

1 REFERENCE

Date of inspection

: 29 May 2019

Requested by

: Neoflam (SIM) Pte Ltd c/o Blk 3023A Ubi Road 1

#01-57

Singapore 408717

Type of survey

: Independent

Repairer

: Kwan Ying Mun Motor Service

Blk 3023A Ubi Road 1, #01-57 Singapore 408717

Date of accident

: 28 May 2019

2 VEHICLE DATA

Make/model

: Nissan Urvan

Chassis no

: JN1MG4E25Z0701057

Engine no

: ZD30028562

Date of registration

: 14 June 2003

COE Expiry Date:

31 March 2024

Engine capacity

: 2953 cc

Colour

: Gold

Odometer reading

: 225522 km

#### 3 STATIC CONDITION CHECK

Steering

: Serviceable

Foot brakes

: Serviceable

Hand brakes

: Serviceable

Paintwork

: Good

General Condition

: Good

### 4 TIRE CONDITION CHECK RH/MAKE

LH/MAKE

SIZE

Front tread

: 6 mm/Bridgestone

6 mm/Bridgestone

195R15

Rear tread

: 6 mm/Bridgestone

6 mm/Bridgestone

195R15

#### 5 BRIEF DESCRIPTION OF DAMAGE

Rear bumper squashed/deformed, rear end panel - outer bent/distorted, rear end panel - inner bent, RH tail light broken, tailgate dented/bent/distorted, etc. Please see para. 8 of this report for more details.

#### 6 REMARKS

This inspection is carried out on a "WITHOUT PREJUDICE" basis and we have not authorized any repairs.

#### 7 RECOMMENDATION

Cost of repairs

\$4,500.00 (lump sum)

Estimated no of days

Five (5)

## 8 ASSESSMENT OF DAMAGE AND COSTS

Report no:

223M0519.KYM

Vehicle no:

GW3857X

### A SPARE PARTS

B

| • | SPARE PARTS   |           |                             |            | 장 가 원이     |       |  |  |
|---|---|-----------|-----------------------------|------------|------------|-------|--|--|
|   | 20000012402000  | N20000    | Assessed                    | Repairer's | Revised    |       |  |  |
|   | Description   | Qty       | Condition                   | Amount     | Amount     |       |  |  |
|   | Rear bumper   | 1         | squahed/deformed            | 632.70     | 632.70     |       |  |  |
|   | Rear bumper side retainer LH/RH   | 2         | necessary                   | 44.40      | 44.40      |       |  |  |
|   | Rear bumper step panel  | 1         | bent/distorted              | 162.60     | / 162.60   |       |  |  |
|   | Rear end panel – inner  | 1         | repair                      | 461.60     | 0.00       |       |  |  |
|   | Rear end panel – outer -  | 1         | bent/distorted              | 247.60     | 247.60     |       |  |  |
|   | Rear fender LH  | 1         | repair                      | 2,010.30   | 0.00       |       |  |  |
|   | Rear fender RH  | 1         | repair                      | 2,010.30   | 0.00       |       |  |  |
|   | Tailgate assy   | 1         | dented/bent/distorted       | 2,101.40   | / 2,101.40 |       |  |  |
|   |   |           | Subtotal of the above       | 7,670.90   | 3,188.70   |       |  |  |
|   |   |           | Discount 30%                | 2,301.27   | 956.61     |       |  |  |
|   |   |           | Subtotal 1:                 | 5,369.63   | 2,232.09   |       |  |  |
|   | Tail light assy LH  | 1         | reuse                       | 221.50     | 0.00       | 10.0  |  |  |
|   | Tail light assy RH  | 1         | broken                      | 221.50     | × 221.50   | NIV   |  |  |
|   | Tailgate inner lock assy  | 1         | repair/reuse                | 281.60     | 0.00       |       |  |  |
|   | Rear end panel top garnish  | 1         | reuse                       | 91.70      | 0.00       | NN    |  |  |
|   | Rear windscreen moulding  | 1         | necessary                   | 98.70      | 98.70      |       |  |  |
|   | Tailgate weatherstrip   | 1         | torn                        | 134.70     | /134.70    | 2.00  |  |  |
|   |   |           | Subtotal of the above       | 1,049.70   | 454.90     | 233.4 |  |  |
|   |   |           | Discount 10%                | 104.97     | 45.49      |       |  |  |
|   | (Special nett)  |           | Subtotal 2:                 | 944.73     | 409.41     | 20.01 |  |  |
|   | Tailgate "70 km/h" sticker  | 1         | necessary                   | 15.00      | / 15.00    | 10    |  |  |
|   | Rear windscreen sealant   | 1         | necessary                   | 80.00      | / 80.00    | 50    |  |  |
|   | Reverse sensor set  | 1         | broken                      | 280.00     | /280,00    |       |  |  |
|   | Tailgate "5 pax" sticker  | 1         | necessary                   | 15.00      | 15.00      |       |  |  |
|   | Rear bumper step panel clip   | 4         | necessary                   | 26.00      | 26.00      | 7     |  |  |
|   |   |           | Subtotal 3:                 | 416.00     | 416.00     | 296   |  |  |
|   |   |           | Total cost of parts:        | 6,730.36   | 3,057.50   |       |  |  |
|   | LABOUR  |           |                             |            | ,          |       |  |  |
|   | To remove and refit rear windscreen g   | lass.     |                             | 140.00     | 120.00     | 100   |  |  |
|   | To re-apply anti-rust undercoat for the   | affected  | parts and areas.            | 200.00     | 120.00     | 60    |  |  |
|   | To check wiring and repair where need   | led.      |                             | 40.00      | 30.00      | 1     |  |  |
|   | To install reverse sensors and check fu   | nctions.  |                             | 80.00      | 60,06      | 40    |  |  |
|   | Labour charges to remove and replace<br>panel beating and align affected areas. | e, to cut | and weld damaged panels, to | 1,200.00   | 900:00     | 600   |  |  |
|   | Labour charges to putty and spray par<br>bumper, rear end panel (inner/outer),  |           |                             | 1,500.00   | Α          |       |  |  |
|   | 2168.15   |           | Total cost of labour:       | 3,160.00   | 2,480.00   | 30    |  |  |
|   | 1 2400  |           | Total cost of repair:       | 9,890.36   | 5,537.50   |       |  |  |

Report no:

223M0519.KYM

Vehicle no:

GW3857X

#### 9 CONCLUSION

The revised or adjusted cost of repairs to restore the vehicle is

\$5,537.50

(a) However, the recommended lump sum cost of repair would be

\$4,500.00

(b) The estimated number of days required to complete the repairs would be

Five (5)

(1<sup>st</sup> Reinspection conducted on 7<sup>th</sup> June 2019)

(Post-Repair inspection conducted on 11th June 2019)

The above recommendations in my view are fair and reasonable for the restoration of the vehicle to its pre-accident condition.

#### Note: Lump Sum Repair Basis

This means the repairer is allowed to replace the damaged parts with used, reconditioned ore new parts, or repair it to a roadworthy condition.

Yours faithfully

Liaw Leong San

Licensed Automotive Appraiser

Dated:

5 July 2019

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
  aforesaid.

| The state of the s |   |
|--|---|
|  | ACCIDENT STATEMENT                          |
| Date Of Report   | 29/05/2019 10:54                            |
| Date Of Accident   | 28/05/2019 23:15                            |
| Exact Location Of Accident   | T JUNCTION OF LOYANG AVE AND PASIR RIS DR 1 |
| Country/State of Loss  | SINGAPORE                                   |
|  | DETAILS OF OWN VEHICLE                      |
| Vehicle Registration Number  | SHC8651H                                    |
| Insured/Policyholder   |   |
| Name Of Registered Owner   | COMFORT TRANSPORTATION PTE LTD              |
| Co Reg No  | 199303821R                                  |
| Email Address  | FLEETSAFETY@CDGTAXI.COM.SG                  |
| Mobile Phone No  |   |
| Alternative Phone No   | OFFICE-65508768                             |
| Vehicle Particulars  |   |
| Manufacturer   | HYUNDAI                                     |
| Model  | 140   |
| Exact Purpose for which vehicle was being used at<br>time of accident  |   |
| Are you claiming under your own insurance policy for repair to your vehicle?   | NO  |
| If No, Please state action to be taken   | REPORTING ONLY                              |
| Vehicle Category   | TAXI  |
| Insurance Company  |   |
| Name of Insurance Company  | INDIA INTERNATIONAL INSURANCE PTE LTD       |
| Type Of Coverage   | THIRD PARTY FIRE AND/OR THEFT               |
| Fleet Policy   | YES   |

Policy Number MCOM0015

Cover Note Number

Driver

 Name of Driver
 LEE TECK KHIN

 NRIC No
 S0106082A

 Date Of Birth
 03/10/1953

 Occupation
 OUTDOOR

 Date Of Driving Pass
 10/10/1973

Driving Experience 45 YEARS AND 7 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-98301457

Fax Number

Contact Number

EMail Address LEETECKKHIN@GMAIL.COM

Address BLK 168 HOUGANG AVENUE 1 #07-1413

Postcode 530168

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

2

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions DRIZZLING

Road Surface WET

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by NO

ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver) 2

Passenger 1

NAME:

NO

GENDER: FEMALE

Details of Police Action

Was the accident reported to the police? NO

If Yes Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GW3857X

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category COMMERCIAL VEHICLE

Name of Driver CHEW SENG LEE

NRIC/Passport Number S7563542G

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage REAR

Page 2 of 16

No. Of Passenger (Including Driver)

#### Sketch Plan Pg. 1

#### IMPORTANT NOTICE

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- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
  facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information personal information of personal information in a disclose and transfer such personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) Investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me:
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me,
    which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the
    external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' invyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTU CO. REG. NO. 199303821R

Policyholder's Signature Date & Time:

STORY BUSY LIVE A

A ...

Driver's Signature

(If driver is not the policyholder)

Date & Time:

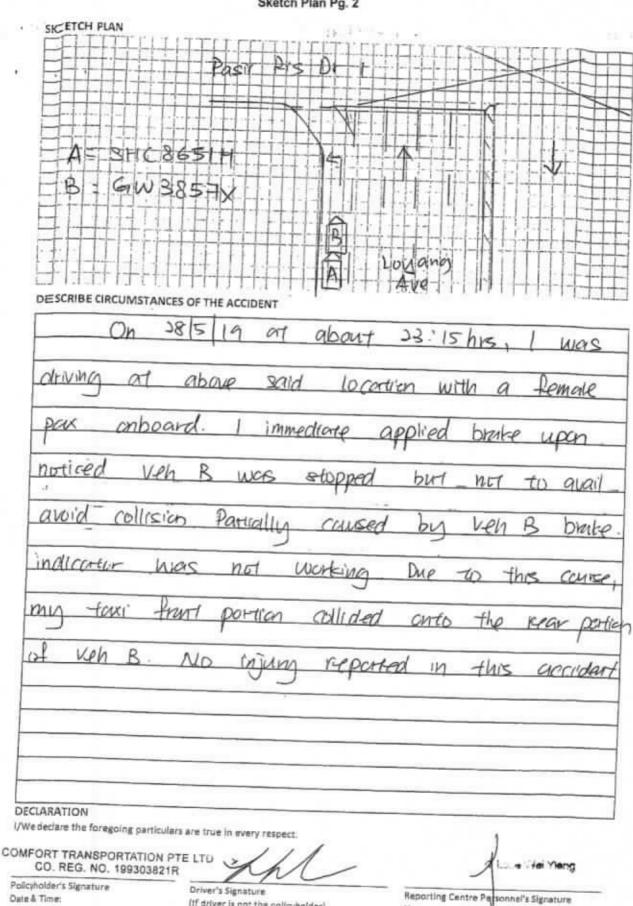
Reporting Centre Personnell's Signature

Name:

NRIC/FIN No.:

29/5/19

Loke Wei Yeng



(If driver is not the policyholder)

Date & Time:

Name:

NRIC/FIN No.:

Date & Time:

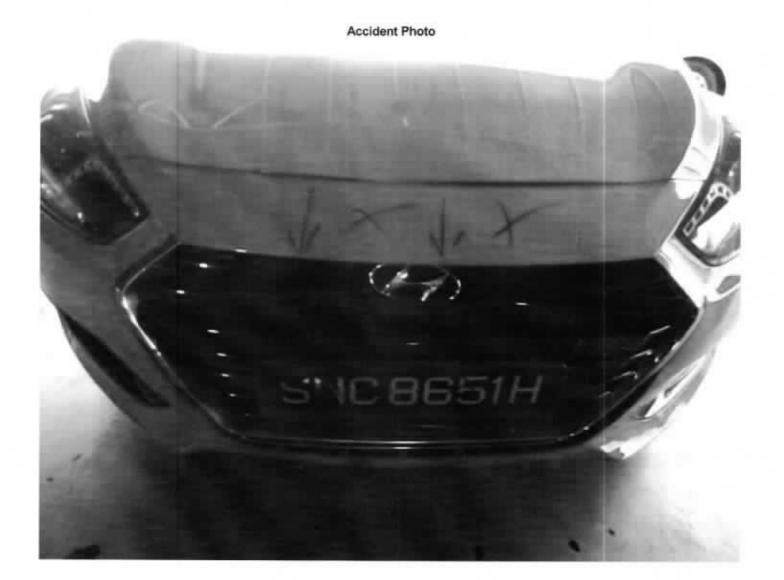
29/5/19

















**Accident Photo** 



#### **Accident Photo**





# ...CLAIM SUBFOLDER...(Pending for Survey Report) Re-Inspection

| LAIM SUE   | SFOLDER TRA        | CKING            |  |                |                       |                          |                                   |   |             |               |
|--|--------------------|------------------|--|----------------|-----------------------|--------------------------|-----------------------------------|---|-------------|---------------|
| Case   | Notified           | Est Submitted    | Adj Assigned                           | Adj Rpt        |                       | Adj Submitted            | Ins Auth                          | ed                                      | Status      |               |
| Main   | 17 Jul 2019        |                  | 26 Jul 2019<br>12:17<br>Edit Adj Rpt   | S\$3,300.0     | 0                     | \$\$3,300.00<br>View Rpt |                                   | Pending for Su<br>Report<br>Cancel Case |             | 4             |
|  | Main               | R                | eference                               | ) a            | im Det                | ails                     | Docu                              | ments                                   | $\neg$      | Show All      |
| CLAIM S  | UBFOLDER D         | ETAILS           |  |                |                       | [Creat                   | ed by Insurer                     | 1                                       |             |               |
| Insured:   | COMFOR             | TRANSPORTAT      | ION PTE LTD, Co                        | . Reg. No.: 1  | 9930382               | 1R                       |                                   |   |             |               |
| Main<br>Claimant:  | NEOFLAN            | (SIM) PTE LTD    | Co. Reg. No.: 20                       | 00700907K      |                       |                          |                                   |   |             |               |
| Vehicle Re<br>No.:   | g GW385            | 7X               |  |                | Date of               |                          | 2019 23:00 - :5<br>onths and 14 0 |   | LTA Reg D   | te (Man Yr)]  |
| Claim Typ  | e: TP / MC         | T19050796        |  |                | Palicy/C<br>Nate No   | LMIC CIMIC               | MCDM0015 (TP, Fire & Theft)       |   |             |               |
| Vehicle Re<br>No.<br>(Insured):  | Called Care Lines. |                  |  |                | Policy No<br>(Claima) |                          | 5054461278-06                     |   |             |               |
| A STATE OF THE STA |                    |                  |  |                | Excess:               |                          |                                   |   |             |               |
| Repairer:  | Modern /           | lutomotive Pte L | td (HQ) Blk 3023A                      | Ubi Road 1,    | #01-61                | 8 #01-58, 406            | 3717 Ubi - Tei:                   | 6748 442                                | 2 / 6747 44 | 22            |
| Handling<br>Insurer:   | India Int          | ernational Insur | ance Pte Ltd (HQ                       | ) - Tel: 63476 | 100                   | Handled by Z             | uhaidah Bte S                     | amsuri -                                | 6347 6070)  |               |
| Claimant's<br>Insurer:   | NTUC Inc           | come Insurance   | Co-operative Ltd                       | (HQ) - Tel:    |                       |                          |                                   |   |             |               |
| Adjuster:  | LKK Auto           | Consultants Pte  | Ltd (HQ) - Tel: 6.                     | 256-3561 [     | Handled               | by XING GU               | 0 QIANG] [                        | Final R                                 | pt due 06   | /08/2019]     |
| Adj Asg.<br>Remarks:   |                    |                  | this case. Our request urgently. Thank |                | as not n              | esponded to b            | y TP. Kindly cor                  | duct re-ir                              | spection fo | this case an  |
| ASSOCIA  | TED MAIL RE        | CEIVED           |  |                |                       |                          |                                   | View A                                  | II Comp     | ose Case Mail |
| There are  | no mail for this   | case.            |  |                |                       |                          |                                   |   |             |               |
| ALL ASS  | OCIATED TA         | sks⊟             |  |                |                       | View All                 | Search Tasks                      | Crea                                    | te New Task | Complete      |
| Due Da   |                    | Type Task        | Group Subje                            | ct Handle      | r A                   | ssigned By               | Complete                          | d On                                    | Created     | On Done       |

#### Claim Documents

\*GW3857X (MCT19050796)

[SHC8651H]

TP

NEOFLAM (SIM) PTE LTD

May 28 2019 11:00PM

[COMFORT TRANSPORTATION PTE LTD]

Modern Automotive Pte Ltd

| Pho | Photos/Images   |   | 3 per p    | age 🔽     | 4        |
|-----|-----------------|---|------------|-----------|----------|
| No  | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                             | Pendi-make | Thumbnail |          |
| 1   | 02/08/19 15:51  | General View  | 0          | Load 3PG  | V        |
| 2   | 02/08/19 15:51  | General View  | 0          | Load JPG  | V        |
| 3 : | 02/08/19 15:51  | General View  | 0          | Load JPG  | 50       |
| 4   | 02/08/19 15:51  | General View  | 0          | Load JPG  | V        |
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| 7   | 02/08/19 15:51  | General View  | 0          | Load JPG  | 4        |
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| 9   | 02/08/19 15:51  | General View  | 0          | Load JPG  | V        |
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| 19  | 02/08/19 15:51  | General View  | 0          | Load 3PG  | ~        |
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| 21  | 02/08/19 15:51  | General View  | 0          | Load JPG  | ₹        |
| 22  | 02/08/19 15:51  | General View  | 0          | Load JPG  | V        |
| 23  | 02/08/19 15:51  | General View  | 0          | Load JPG  | ₹        |
| 24  | 02/08/19 15:51  | General View  | 0          | Load JPG  | ✓        |
| 25  | 02/08/19 15:51  | General View  | 0          | Load JPG  | 2        |
| 26  | 02/08/19 15:51  | General View  | 0          | Load JPG  | V        |
| Doc | umentation      |   | 1 per p    | age 🗸     | 2        |
| No  | Finalized On    | India International Insurance Pte Ltd (HQ)                    |            | Thumbnail | Print    |
| 1   | 26/07/19 12:16  | Letter of Demand from Third Party 190 LOD FROM TCMG (GW3857X) | 0          | Load PDF  |          |
| 2   | 26/07/19 12:20  | Singapore Accident Statement OID SAS                          | 0          | Load PDF  |          |
| Nα  | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                             |            | Thumbnail | Print    |

## **Linked Accident Report Documents**

View View in Browser V

| Ass | Assessment Reports |                                | 1 per | 1 per page V |          |
|-----|--------------------|--------------------------------|-------|--------------|----------|
| No  | Finalized On       | Modern Automotive Pte Ltd (HQ) |       | Thumbnail    | Print    |
| 1   | 29/05/19 14:59     | Accident Statement             | 0     | Load HTM     |          |
| Pho | tos/Images         |                                | 3 per | page 🔻       | V        |
| Nö  | Finalized On       | Modern Automotive Pte Ltd (HQ) |       | Thumbnail    | Print    |
| 1   | 29/05/19 14:58     | Accident Photo                 | 0     | Load JPG     | V        |
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| 5   | 29/05/19 14:58     | Accident Photo                 | 0     | Load JPG     | <b>V</b> |
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| 7   | 29/05/19 14:58     | Accident Photo                 | 0     | Load JPG     | ₹        |
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| 1   | 29/05/19 14:58     | Sketch Plan                    | 0     | Load TIF     |          |

### **Documents Checklist**

| DOCUMENTS CHECKLIST  | Reset Save Print |
|--|------------------|
| There are no document checklists configured.   |                  |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)  |                  |
|  | ^                |
|  | ~                |
| Show Remarks To: Handling Insurer Hota: Remarks are private unless you show it to other parties. |                  |

#### LKK Auto Consultants Pte Ltd (Co Reg No. 199607 198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/III19013217/GTD3E2

Date:

02/08/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No:

GW3857X

Insured Vehicle No:

SHC8651H

Date of Loss:

28/05/2019

Nature of Claim:

TP

Claim No: MCT19050796

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

GW3857X

Make & Model:

NISSAN URVAN, 3.0 D (M) 14/06/2003 (Man. Year: 2003) Engine No:

ZD30028562

Reg. Date:

Gold

Chassis No: Odometer:

JN1MG4E25Z0701057 226260 km

Colour: Engine Capacity:

2953 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

195 R15

Rear Tyre Size:

195 R15

Front Left Side:

Bridgestone 6 mm

Rear Left Side: Rear Right Side:

Bridgestone 6 mm Bridgestone 6 mm

Front Right Side:

Bridgestone 6 mm The above values represent the remaining tyre treads depth

| COST OF CLAIMS                    | Repairer's | Adjuster's | Difference | Diff % |
|-----------------------------------|------------|------------|------------|--------|
| Parts                             | 6,730.36   | 2,738.15   | 3,992.21   | 59.32  |
| Miscellaneous Items               | 0.00       | 0.00       | 0.00       |        |
| Labour                            | 3,160.00   | 1,430.00   | 1,730.00   | 54.75  |
| Paintwork Labour                  | 0.00       | 0.00       | 0.00       |        |
| Towing                            | 0.00       | 0.00       | 0.00       |        |
| Calculated Gross Total (S\$)      | 9,890.36   | 4,168.15   | 5,722.21   | 57.86  |
| Approved Total (Overridden) (S\$) |            | 3,300.00   |            |        |
| (S\$)                             | 9,890.36   | 3,300.00   | 6,590.36   | 66.63  |
| + GST 7.00/7.00% (S\$)            | 692.33     | 231.00     | 461.33     | 66.63  |
| Nett Amount (S\$)                 | 10,582.69  | 3,531.00   | 7,051.69   | 66.63  |

INSPECTION

Date of Assignment:

26/07/2019

Date Inspected:

29/07/2019 Inspected At:

BLK 3023A UBI ROAD 1#01-57

Repairer: Modern Automotive Pte Ltd

(HQ)

Estimated Period of Repair:

5.0 days

Adjuster Report Page 2 of 4

Adjuster: XING GUO QIANG Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

#### REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 02 Aug 2019)

Parts: N/A NISSAN URVAN 3.0 D (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for GW3857X)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

Condition

Donalanda

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

#### Recommended Parts

| No.  | Qty     | Part No.     | Particulars                           | Condition               | Repairer's  | Amount       |
|------|---------|--------------|---------------------------------------|-------------------------|-------------|--------------|
| 1    | 1       |              | *REAR BUMPER                          | Replaced                | 632.70 FL   | *632.70 FL   |
| 2    | 2       |              | *REAR BUMPER SIDE RETAINER LH / RH    | Replaced                | 44.40 FL    | *44.40 FL    |
| 3    | 1       |              | *REAR BUMPER STEP PANEL               | Replaced                | 162.60 FL   | *162.60 FL   |
| 4    | 1       |              | *REAR END PANEL - INNER               | Repaired                | 461.60 FL   | *-FL         |
| 5    | 1       |              | *REAR END PANEL - OUTER               | Replaced                | 247.60 FL   | *247.60 FL   |
| 6    | 1       |              | *REAR FENDER LH                       | Repaired                | 2,010.30 FL | *-FL         |
| 7    | 1       |              | *REAR FENDER RH                       | Repaired                | 2,010.30 FL | *-FL         |
| 8    | 1       |              | *TAILGATE ASSY                        | Replaced                | 2,101.40 FL | *2,101.40 FL |
| 9    | 1       |              | *TAIL LIGHT ASSY LH                   | Reuse                   | 221.50 FN   | *-FN         |
| 10   | 1       |              | *TAIL LIGHT ASSY RH                   | Not Necessary           | 221.50 FN   | *-FN         |
| 11   | 1       |              | *TAILGATE INNER LOCK ASSY             | Repaired / Reuse        | 281.60 FN   | *-FN         |
| 12   | 1       |              | *REAR END PANEL TOP GARNISH           | Reuse                   | 91.70 FN    | *-FN         |
| 13   | 1       |              | *REAR WINDSCREEN MOULDING             | Replaced                | 98.70 FN    | *98.70 FN    |
| 14   | 1       |              | *TAILGATE WEATHERSTRIP                | Replaced                | 134.70 FN   | *134.70 FN   |
| 15   | 1       |              | *TAILGATE 70KM/H STICKER              | Replaced                | 15.00 FS    | *10.00 FS    |
| 16   | 1       |              | *REAR WINDSCREEN SEALANT              | Replaced                | 80.00FS     | *50.00 FS    |
| 17   | 1       |              | *SET REVERSE SENSOR                   | Replaced                | 280.00 FS   | *200.00 FS   |
| 18   | 1       |              | *TAILGATE 5 PAX STICKER               | Replaced                | 15.00 FS    | *10.00 FS    |
| 19   | 4       |              | *REAR BUMPER STEP PANEL CLIP          | Replaced                | 26.00 FS    | *26.00 FS    |
| F=Fn | inchise | part. S=Spcf | Nett. L=ListItemDisc. N=NettItemDisc. |                         |             |              |
|      |         |              |                                       | Sub Total (S\$)         | 9,136.60    | 3,718.10     |
|      |         |              | - List Item Discount on L I           | tems 30.00/30.00% (S\$) | 2,301.27    | 956.61       |
|      |         |              | - Nett Item Discount on N I           | tems 10.00/10.00% (S\$) | 104.97      | 23.34        |
|      |         |              |                                       | Total Parts (S\$)       | 6,730.36    | 2,738.15     |

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No  | Particulars  | Lab.Type        | Repairer's | Amount    |
|-----|--|-----------------|------------|-----------|
| Lab | our Items  |                 |            | 1.000.000 |
| 1   | TO REMOVE AND REFIT REAR WINDSCREEN GLASS  | New             | 140.00     | 100.00    |
| 2   | TO RE-APPLY ANTI-RUST UNDERCOAT FOR THE AFFECTED PARTS AND AREAS   | New             | 200.00     | 60.00     |
| 3   | TO INSTALL REVERSE SENSORS AND CHECK FUNCTIONS   | New             | 80.00      | 40.00     |
| 4   | LABOUR CHARGES TO REMOVE AND REPLACE, TO CUT<br>AND WELD DAMAGED PANELS, TO PANEL BEATING AND<br>ALIGN AFFECTED AREAS                                | New             | 1,200.00   | 600.00    |
| 5   | LABOUR CHARGES TO PUTTY AND SPRAY PAINT THE AFFECTED AREAS AND PARTS - REAR BUMPER, REAR END PANEL (INNER/OUTER), REAR LH & RH FENDER, TAILGATE, ETC | New             | 1,500.00   | 600.00    |
| 6   | TO CHECK WIRING AND REPAIR WHERE NEEDED  | New             | 40.00      | 30.00     |
|     | Gross Labou  | r Cost (S\$)    | 3,160.00   | 1,430.00  |
|     | Report was unsubmitted during  | this print-out. |            |           |

< END OF ESTIMATES >