NS CASE OWNE	R: PANN	CC 4/ 111 190	1346, 6	MA3 / IDA	
Surveyor.	Xh	DOI: ASSIGN	1	te/Time:	5/7/19
Pre-assign / CCU		47915P	Claim No. :	gistered in Merimen:	
Name of Insured	CTPL		Policy No. :		
L U		Table 1	-00000000000000000000000000000000000000		
Insured Tel No.	-	HP:	Make / Model :		
Excess Sec II :SS	S. STERNING CO.	D.O.A : 27/6/2019	Place of Accident :		-
Is driver the owner	r? (YES / 🚱)	Nature of Accident		^	_
If NO, Driver Na Driver Tel		(V/L: 10 / NO)	Ol GIA REPORT; Insured Liability	YES / NO ; TP GIA : % Fina	REPORT: (ES)/NO
SLF 195	42				
INSRS: WSP: Tel: Liability: RMKS:	un Te	SRS: SP: I: ubility:	INSRS: WSP: Tel: Linbility: RMKS:		INSRS: WSP: Tel: Liability: RMKS:
Date/Time					
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4/19/9-	nce-3 Ty	pe worelaste		thorisation To Act:	
10/2/20	-by our			al Repair Bill:	
1 1 1		, ,		Rental Invoice:	
948 3 Don-	ME ME	fully	100	wing Invoice	
1-1-	-5			A / GIA :	
3 2 4			1112	edical Bill:	
			PD	c: in¥ate/Reject Instructi	
			13		
			Pa	yment Breakdown For	m:
RELIMINARY ADVICE	Date/Time:	Sent By:		st-Repair Photos:	
INALIZATION	Date/Time:	Confirm with:		hers: onfirm by:	
Repair Cost:	SS (days) Reduction:	%	Emai	i Call
TNAL SETTLEMENT	Date/Time: 241V			nail Call	
Final Liability:	% 100 (Ad	eed / Assessed) BOLA S/N No. :	/Z II,	NO or B 28, Ass. Lin:	
tepair Cost (167)	ss 8917-38	dans.			
oss of Rental (LOR): oss of Use (LOU):	ss 2 w- co (s 6	—days)		THE STATE OF THE S	
oss of Income (LOI):	SS (S	x days)		61117	2020
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egal Cost	ss —	(e.g. row/macpena		Survey fee:	600.00
otal:	ss 9 217-38	Global Sum SS:			
TINAL PAYMENT	Date/Time:	Confirm with:		Call	0)1
P 1 121 T	ss 9217.38		arriage - Fulco	Motur Deal	er phe utd
Lyevia (Ctales if N.A.)	5\$	Name 2:	,		
Payce 3: (Sinhe (f.) v A.)	SI	Name 3:			

<u>ASS</u>	IGNMENT
From: Date:	Veh No. S4 19545 Yr Regn 17 Ang 2
Estimated Cost	Type: MCat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD INP WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To inspect Vehicle No:	Make KIA Carrens 17 ca 1685
at Workshop m/s C 2 C	Colour Prown A/G Insured / Std / NI / NA
of	Sp Reading Sol 86 T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	CNO: KNAHU815 VG71636
	Gen Cond Good / Fair / Poor / Burnt
Claims No.	Steering: Ino Ger / Jammed / Leaked / Burnt or
Sum Insured: Excess:	
(Client's Record) Make of Veh:	
Make of Ven.	Modi: Nil / S/Rim / STO A/Rim or Tyre Size: F: 225/45 R 17
(Policy Condition)	Ř://
Remark: The veh had commenced its N/S O/S repair at the time of inspection.	BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
100 CO	YOYO / YOKO or
Bal. or Market Value:	Fron! Rear C.
IDAC Accident Rport: Consistent? : Yes or No	R/Bal & mm R/Bal & mi
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 8 mm L/Bal. 8 m
Est. Repairs: S days Res.: Yes or No	D.O.A 29-07-1
Lum Sum: % 3 Val.: Yes or No	Survey held at 23
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT Date: Person Contacted:	
Date / Time Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision
Date / Time Accon / Instruction	
DW # 8334.W CP	ed # 8w/ SV.)
Date/Time, File Pass to? : Preli. Report	Days Of Repair:
1) Final Report Date/Time, File Return to?	Resurvey No. of Trip: Survey Fee:
	Transportation. Site Insp (\$)S+RSSI
	9.1 (SHS III)
2) Add Fe	
2) Add Fe	: Interview (\$) Photos



Authorized signatory and company stamp

CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD EUNOS LINK SERVICE CENTRE



330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

ESTIMATE

Invoice Name & Address		Owner Name & Vehicle Info
TARIA TATERNATIONAL INCURANCE CINCA	Cust No/Name	/Ms Cheong Chui Chui Hilary
INDIA INTERNATIONAL INSURANCE SINGA 64 CECIL STREET #04-05	Reg No/Reg Date	SLF1954S / 17/08/2016
IOU BUILDING	Date In/Mileage	23/07/2019/ 49842
SINGAPORE 049711	Chassis No	KNAHU815VG7163609
	Engine No	D4FDGH112722
Contact No	Make/Model	KIA/CARENS 1.7 A D SX SUNROOF GP8
	Colour/Trim	K7N / WK

Account No	Terms	Date/Time P	rinted	CSE	Operator		WIP No			
0000036	Credit	24/07/2019/	/ 17:04	DS	218 / MarsLer		29044			
		Description		s / Services		Qty	Unit Price	Disc%	Am	nount
S MIPNT88	088								~	250.00
DIAGNOS	TIC / SCAN	INING							0.	
S MIPNT88									00	100.00
TO CHEC	K LIGHTING	AND WIRING	SYSTEM (ON FRONT A	CCIDENT		A 4			
	D AREAS						NIV,	1m.	3	
S MIPNT88					may and a contact years			120)	18	300.00
				DING ASSY	TO GIVE WAY		NN		-	
	ATE ACCESS	RENEWEL LH	F FENDER					1	7	100.00
M SUNDRY	POSE GOUDAN	CVERSEEN.					NN	(1	100.00
	KIT ON LH	GLASS					,		7	150.0
S MIPNT88		I ac	TH 011 11	TO LOCAL		1-		J	*	100.00
		COOL SOLAR F	TUM ON PA	FOEW22	ima	111/6	1)		/	800.0
S MIPNT88	The second secon	DODY WIT		2011			7		~	000.0
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S MIPNT88	Control of the Contro	ALANI & SPR	AT PAINT	1					1200	3600.0
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		T END MODULE			70.00					1011
		WHEEL HOUSE								
STRAIGH	TEN REFORM	ALIGN ON F	RONT ACC	IDENT AFFE	CTED AREAS		^	IN	2	
S MIPNT88				e south at the	DT-MHUT/OC/VEYERGE		/		X	600.0
		CARRIAGE PAR	TS							20212522
S MIPNT88									100	200.0
TO APPL	Y SEALANT	KIT LL	0							
S MIPNT98		7	20						1050	1680.0
SPRAY P	PAINTING ON	N LHS ACCIDE	NT AFFEC	TED AREAS	0	N 53				105.0
M KS 6631	11 A4 000	LH	FENDER P	ANEL /	SUC	1.00	405.00	0.00		405.0
	41 A4 000			ENDER LH	811 101	1.00	48.00	0.00		48.0 628.0
	01 A4 000			Y - FRONT	38 5 NIV	1.00	628.00	0.00		104.0
P JJMZ313			LANT 3	S 2	. 1	4.00	26.00	0.00		1558.0
	01 A4 160	LH	HEADLAMP	ASSY P	. 02	1.00	1558.00 695.00	0.00		695.0
The second secon	11 A4 010	COV	ER - FRO	NI BUMPER	, 00.	1.00	183.00	0.00	1	183.0
	61 A4 000	MES	H - FRON	T BUMPER,	X NN	1.00	103.00	0.00		10010

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Page 1 of 2





330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

ESTIMATE

Invoice Name & Address		Owner Name & Vehicle Info
THE TATE DUAL THE HEAVET STAGE	Cust No/Name	/Ms Cheong Chui Chui Hilary
INDIA INTERNATIONAL INSURANCE SINGA 64 CECIL STREET #04-05	Reg No/Reg Date	SLF1954S / 17/08/2016
IOU BUILDING	Date In/Mileage	23/07/2019/ 49842
SINGAPORE 049711	Chassis No	KNAHUB15VG7163609
	Engine No	D4FDGH112722
Contact No	Make/Model	KIA/CARENS 1.7 A D SX SUNROOF GP8
()	Colour/Trim	K7N / WK

Account No	Terms	Date/Time Printed	CSE	Operator		WIP No		
0000036	Credit	24/07/2019/ 17:04	DS	218 / MarsLer		29044		
		Description of Goods	s / Services		Qty	Unit Price	Disc%	Amount
	A4 000 A4 020 A4 020 A4 001K A4 000 A4 000	LH BRACKET - RH BRACKET - ABSORBER - F LH FOG LAMP TO ULTRASONIC S HOLDER-PARK HOLDER-PARK HOLDER-PARK HOLDER-PARK EMBLEM - KI CARENS BODY WHEEL ASSY LH STRUT ASS INSULATOR A LH GLASS & YOKOHAMA 22	FRONT B FRONT BUM ASSY - F SENSOR AS ING ASSIS	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	1.00 1.00 1.00 2.00 1.00 1.00 1.00 1.00	12.00 12.00 78.00 206.00 162.00 17.00 17.00 17.00 76.00 1688.00 335.00 104.00 189.00	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	12.00 78.00 206.00 324.00 17.00 17.00 17.00 76.00 1688.00 1680.0 335.0 104.0 189.0
ACCIDENT OWNER CL	AIMING T	6/2019 ALONG REPUBLI HIRD PARTY MENT CAR TP INS: I.I.I 5 Days. before par Guo Qi ay		RD	LKK Auto the Repair To resurve To draplay Parts price Third party No illegal of	Consultants er of the folio before/after s demaged part(s s are subject to survey is on a modification(s) in tary item(s) mu o final approval	owing: way painting) during resum confirmation Without Preus sallowed est be resurver	rey dice" basis
Confirm &	accepted	29/7/19	7 -		Acknowledg Signature: Date: Parts Labour Standard (Specialis Others(Lu Sundry Total(w/o	t Job b,etc)		8,761. 0. 0. 7,680. 0. 100. 16,541.

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

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Page 2 of 2





330 Ubi Rc-ad 3 Singapore 408650 Tel: 67461000 Fax: 64875857

ESTIMATE

Invoice Name & Address	al fire and a linear	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE SINGA	Cust No/Name	/Ms Cheong Chui Chui Hilary
64 CECIL STREET #04-05	Reg No/Reg Date	SLF1954S / 17/08/2016
IOU BUILDING	Date In/Mileage	19/08/2019/ 51385
SINGAPORE 049711	Chassis No	KNAHU815VG7163609
	Engine No	D4FDGH112722
Contact No	Make/Mode1	KIA/CARENS 1.7 A D SX SUNROOF GPB
	Colour/Trim	K7N / WK

ccount No	Terms	Date/Time Print	ted CSE	Operator	SOT EN R	WIP No	RIFLS		
0000036	Credit	22/08/2019/ 1	3:12 DS	218 / MarsLer		29044			
CHRONICAL PROPERTY.	2.00	Description of		vices	Qty	Unit Price	Disc%	Am	ount
WHEEL AL WIPNT8800 WHEEL BAI	IGNMENT 88		(A)					/	180.00 50.00
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	zplen	entary			Others(L Sundry	ub,etc)			0.
									230.

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Page 1 of 1





330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

ESTIMATE

Invoice Name & Address		Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE SINGA	Cust No/Name	/Ms Cheong Chui Chui Hilary
64 CECIL STREET #04-05	Reg No/Reg Date	SLF1954S / 17/08/2016
IOU BUILDING	Date In/Mileage	19/08/2019/ 51385
SINGAPORE 049711	Chassis No	KNAHU815VG7163609
	Engine No	D4FDGH112722
Contact No	Make/Model	KIA/CARENS 1.7 A D SX SUNROOF GPB
	Colour/Trim	K7N / WK

Account No	Terms	Date/Time Printed	CSE	Operator		WIP No	LEN	
F0000036	Credit	14/09/2019/ 11:	34 DS	218 / MarsLer		29044		
Satur	15 31	Description of G	oods / Service	S	Qty	Unit Price	Disc%	Amount
S MIPNT880	88	111000000						250.00
	IC / SCAL	NNING						
S MIPNT880	88							80.00
TO CHECK	LIGHTIN	G AND WIRING SYST	EM ON FRONT A	ACCIDENT				
AFFECTED	AREAS					15		
MIPNT880								800.00
TO REPLA	CE FRONT	BODY KIT						
		EALANT & SPRAY PA	INTING					20000
S MIPNT880								1200.00
		ENDER, FRT BUMPER,						/
-REPAIR	LHF BODY	WHEEL HOUSE AFFE	BTED AREAST		П -	251		
STRAIGHT	EN, REFOR	M, ALIGN ON FRONT	ACOTDEM DALES		1570	1	- 1	100 0
MIPNT880	88		2011	111111111111111111111111111111111111111	111(=	_		100.0
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S MIPNT9BO			40-46					1050.0
		N LHS ACCIDENT AF	FECTED AREAS					180.0
S MIPNT880								100.00
WHEEL AL								50.0
S MIPNT880 WHEEL BA								5010
X KS 66311		LH FENDE	D DANET		1.00	405.00	0.00	405.00
X KS 86511			FRONT BUMPER		1.00	695.00	0.00	695.00
X KS 86513			ET - FRONT B		1.00	12.00	0.00	12.00
M KS 86584			ARKING ASSIS		1.00	17.00	0.00	17.0
X KS 86582			ARKING ASSIS		1.00	17.00	0.00	17.00
X KS 86581		1000 Charles (100 100 100 100 100 100 100 100 100 10	ARKING ASSIS		1.00	17.00	0.00	17.0
X KS 86583			ARKING ASSIS		1.00	17.00	0.00	17.0
X KS 86320		EMBLEM -			1.00	76.00	0.00	76.0
X SUK91010	107	CARENS B	ODY KIT		1.00	1688.00	0.00	1688.0
X KS 52910		WHEEL AS	SY - ALUMINI		1.00	1680.00	0.00	1680.00
Z NOTES								
ACCIDENT	ON 22/0	6/2019 ALONG REPU	BLIC BOULEVA	RD				
		HIRD PARTY						

Confirm & accepted by

Ke-Finalization

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Page 1 of 2





330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info			
INDIA INTERNATIONAL INSURANCE SINGA	Cust No/Name	/Ms Cheong Chui Chui Hilary		
64 CECIL STREET #04-05	Reg No/Reg Date	SLF1954S / 17/08/2016		
IOU BUILDING	Date In/Mileage	19/08/2019/ 51385		
SINGAPORE 049711	Chassis No	KNAHU815VG7163609		
	Engine No	D4FDGH112722		
Contact No	Make/Model	KIA/CARENS 1.7 A D SX SUNROOF GPB		
	Colour/Trim	K7N / WK		

ccount No	Terms	Date/Time Printed	CSE	Operator	WIP No	
0000036	Credit	14/09/2019/ 11:34	DS	218 / MarsLer	29044	
		Description of Goods	/ Services		Qty Unit Price Disc	& Amount
LOSS OF TP # SHA	USE O5DAY 7915P	YS TP INS : I.I.I				
			245	ima	4	
			511			
Confirm & a	ccepted b	у			Parts Labour	4,624.
					Standard Menu	0.
					Specialist Job	3,710.
0	T- 1-	Zatton			Others(Lub, etc) Sundry	0.
V	ting [Zettan			Total (w/o GST)	8,334.

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Page 2 of 2

*> Back to OneMotoring

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Virilitie Owner Particulars	
Over Citype:	Singapore NRIC
Owner (Dr.	851A
Venicie Detalis	
Vehicle No.:	5LF1954S
Selecte to be Exported:	Na
Interest Denegleration Date:	31 Jul 2019
Normale Makes	KIA
Venicia Modeli	CARENS 1.7(A) DIESEL SUNROOF
Primary Colours	Brown
Numerousing Ware	2016
	D4FDGH112722
Drivinia No.	KNAHU815VG7163609
Vision Lan Power Comput:	104.0 kW (139 bhp)
Constraines Value	\$23,995.00
Onwhal Registration Date:	17 Aug 2016
Firm Payetration Date:	17 Aug 2016
Transver Counc.	0
Action ARE Palds	\$20,593.00
Intamded PARF Rebate Details	
pair Elicology	Yes
Harf Emparity Agary Date:	16 Aug 2026
(Aur.): Reciste Amount:	\$15,444.00
Introduct COE Reparte Details	
Chile Secury Torres	16 Aug 2026
	B - Car above 1600cc or 97kW (130bhp)
DOE Period Warsh	10
	\$57,903.00
COERcase Amount	\$40,781.00
Total School Ampuett	\$56,225.00

The Contained herein is correct as at 23 Jul 2019

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(G) HIN LUNG AUTO One Stop Car Hub Finance, Insurance, New and Used Cars

Sin Carens Z.DA GDI

175,800

\$10,430 /yr

Any

14-Oct-2015

2015

Depreciation Reg Claim Eng Cap

1,999 €

74,300 km

Sort by Date Posted

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Veh Type

Available STREET, ST.

▼ 20 results/page ▼

Full Agent Maintained, One Owner Unit: Fogular HRV In The Market, Low Risk Purchase Ideal For Daily Commute, Call Our Sales Conjugates For A Viewing New!

strate Pre-Owned Prince 25-55-2019 Tags: 2015 Kip Carens, 2015 kip carens, Kip Carens, Kip Carens, Kip Carens, Carens, Used Kip

Kla Carens 2.0A GDI

149,800

\$9.500 /yr

29-Sep-2015

1,999 cc 58,001 km MPV

Available

Non-Residue And Reliable MTV, Single Owner Unit, Very Well Maintained Condition, Contact Sale Person For More Infos, Many Thanks For Reading All.

Total Control Co.

Princip 13-but-2019 Tage: 2015 kila Carena, 2015 kila carena, kila Carena, kila Carena, kila carena, Kila, Carena, carena, Used Kila

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Price Depreciation Register Eng Cap Mileage Veh Type

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https://www.agcamert.com/used_constituting.php?MOD=Kis+Carens&PRC=0&RGD=2015&DEP=0&VEH=0

1

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	851A
Vehicle Details	
Vehicle No.:	SLF1954S
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Jul 2019
Vehicle Make:	KIA
Vehicle Model:	CARENS 1.7(A) DIESEL SUNROOF
Primary Colour:	Brown
Manufacturing Year:	2016
Engine No.:	D4FDGH112722
Chassis No.:	KNAHU815VG7163609
Maximum Power Output:	104.0 kW (139 bhp)
Open Market Value:	\$23,995.00
Original Registration Date:	17 Aug 2016
First Registration Date:	17 Aug 2016
Transfer Count:	0
Actual ARF Paid:	\$20,593.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Aug 2026
PARF Rebate Amount:	\$15,444.00
Intended COE Rebate Details	
COE Expiry Date:	16 Aug 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,903.00
COE Rebate Amount:	\$40,796.00
Total Rebate Amount:	\$56,240.00

The information contained herein is correct as at 30 Jul 2019

ОК

Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Thursday, 25 July 2019 1:38 PM

To:

Mars Ler, 'sur@lkkauto.com'; Admin-D (LKKAuto)

Cc:

Manivel Priyadarshini

Subject:

RE: Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured

SHA7915P

Attachments:

SLF1954S .pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLF1954S and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to marimen.

P. Mars

Thank You.

T: 2.33p.m

V-10U1

Best Regards, Gabriel Wee

CV



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext – 248

From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]

Sent: 25 July, 2019 11:04 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: Re: Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured SHA7915P

Dear Sir / Mdm,

Please kindly appoint * LKK Auto Consultants Pte Ltd to conduct the survey .

Thank you,

Best regards

Mars Ler B & P Service Advisor Cycle & Carriage Fulco Motor Dealer Pte Ltd 330 Ubi Road 3 Singapore 408650 D/D 65949163 H/P 91792566 From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 25 July 2019 9:23 AM

To: Mars Ler

Cc: Chris Bulaclac; Renemer Bagang

Subject: RE: Re: Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured SHA7915P

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext - 248

From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]

Sent: 24 July, 2019 5:12 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: Re:Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured SHA7915P

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Thank you,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

View Received Message

This mail is associated with:

*SLF1954S (MCT19060612)
[SHA7915P]
TP
CHEONG CHUI CHUI HILARY
Jun 22 2019 10:00PM
[COMFORT TRANSPORTATION PTE LTD]
Cycle & Carriage Fulco Motor Dealer Pte Ltd

Reply	Reply All Mark as Unread Print Message Delete Message Forward
From	India International Insurance Pte Ltd (HQ) (III_SG), sent on 06/08/2019 09:53 AM.
To Subject	LKK_HQ Alert - Adj Mandate Approved (S\$0.00) - SLF19545 - Claim Handler: Priya
Approved	1:0.00.
DOCUME	ENTS SUMMARY
There are	e no documents.



Contact us at

Hotline: (65) 6532 2888 E-mail: CustomerService@DirectAsia.com

CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) (Singapore) (the "Act") Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 (Singapore) Road Transport Act, 1987 (Malaysia) Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

This document forms part of your contract with us and should be read together with your Policy Schedule and your Policy Details. Do let us know if any of the details shown here need to be amended or updated.

MT/00401617/01

Type of Coverage / Driver Plan

Car Comprehensive (Value Plus Plan)

1) Vehicle Registration No.

Chassis No.

KNAHU815VG7163609

2) Name of Policy Holder

CHEONG CHUI CHUI HILARY

3) Effective Date / Time of Commencement of Insurance for the Purpose of the Act

4) Date/Time of Expiry of Insurance

: 16/08/2019 23:59

5) Persons or Classes of Persons Entitled to Drive

- (b) Any named person under the policy who is driving on the Insured's order or with his permission.
- (c) Any authorised person, provided such person is aged 30 and above and holds a valid driving licence of 2 years or more, who is driving on the Insured's order or with his permission

The person driving must have a valid driving licence to drive in Singapore and must not be under suspension or disqualification from driving.

6) Limitations as to use

Use only for private purposes, in accordance with the declared car usage stated on your Policy Schedule. The policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trials, speed tests, the carriage of goods for payment or for any purpose in connection with the motor trade business.

"Limitations rendered inoperative by Section 8 of the Act and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under this heading.

Sum Insured

Market Value

Own Damage Excess

S\$ 0.00 (before any applicable GST)

Windscreen Excess

S\$ 100.00 (before any applicable GST)

Choice of workshop

My Workshop/ My Authorised Distributor Workshop

Finance company / Hire Purchase

Main driver

CHEONG CHUI CHUI HILARY

Named driver Important Note: This policy does not cover drivers below the age of 30 and drivers who hold a valid driving

licence of less than 2 years with the exception of the named drivers above. I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and the Road Transport Act, 1987 (Malaysia).

Issued on:

14/08/2018

Direct Asia Insurance (Singapore) Pte. Ltd.

Edip Okur Chief Underwriting Officer

Direct Asia Insurance (Singapore) Pte Ltd 88 South Bridge Road Singapore 058716 www.DirectAsia.com

Company Registration: 200822511G

Mars Ler

From:

Manivel Priyadarshini <manivel@iii.com.sg>

Sent:

Monday, 29 July 2019 4:40 PM

To:

Mars Ler

Cc:

Chris Bulaclac; Renemer Bagang; Admin A

Subject:

MCT19060612/MP Accident On 22/06/2019 Involving Our Insured SLF1954S And Your

Insured SHA7915P

Dear Ler,

We refer to your below email,

We are done on liability, please liaise with our surveyor for direct settlement.

Thank you.
WITH REGARDS
Priya Manivel
Motor Claims Department

India International Insurance Pte Ltd

From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]

Sent: Monday, 29 July, 2019 3:16 PM

To: Manivel Priyadarshini <manivel@iii.com.sg>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg> Subject: RE: Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured SHA7915P

Dear Priya,

Car has been survey by appoint surveyor , please advise liability if we can do Direct Settlement on this case.

Thank you,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 25 July 2019 1:38 PM

To: Mars Ler; 'sur@lkkauto.com'; Admin-D (LKKAuto)

Cc: Manivel Priyadarshini

Subject: RE: Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured SHA7915P

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLF1954S and let us have your report urgently.

Claim Audit

	UDIT TRAIL		# 15111	By
G.	On	Audit	Remarks	IAI
	26 14 2010			HOV
1	26 Jul 2019 17:07	Clm Dti Modified	Claimant's Name: -> CHEONG CHUI CHUI HILARY, Claimant's ID: -> S7110851A.	ME
	2000			KWA
				[A]
20	26 Jul 2019		(204510) WA CARENC 1 7 D CUNEOUS (A)	HOV
2	17:07	Clm Veh Model Changed	(204510) KIA CARENS 1.7 D SUNROOF (A).	ME
				KWA
			Reg No: SLF1954S, Acct Date: 2019/06/22, Claim Type: TP. Insurer: India International	[A]
2	26 Jul 2019	Clm Created	Insurance Pte Ltd (HQ), TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). We	1100
3	17:07	Cim Created	rkshop: Cycle & Carriage Fulco Motor Dealer Pte Ltd (HQ)	
				KWA
				[A]
4	26 Jul 2019	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	ME
	17:07			KWA
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5	17:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/06	ME
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6	26 Jul 2019	Adi Mandato Sat	Approved:0.00.Reinsp:Adj decides.	HOV
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7	26 Jul 2019	Label Added	(30653):Direct Settlement.	HOV
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8	26 Jul 2019 17:08	Adj Adjuster Assigned	[Nane] -> MARCUS CHUA	ME
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10	30 Jul 2019	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD. Insured ID: -> 199303821R.	HOV
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14	06 Nov 2019	Adj Rpt Initiated		LEE
	10:15			KHAN
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15	06 Nov 2019 10:15	Clm Dtl Modified	JPJ Reg. Date: -> 2016/08/17,	LEE
	2000			KHAP
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16	06 Nov 2019	Clm Details Notified		LEE
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	09 Nov 2019	Adi Mandata Bassart	Cur.Reg:9217.38:PODS Liability: 100% *Quantum: (a)CORw/GST: \$8,917.38 + (b)LOU (5days x \$60.00): \$300.00 = Total: 9,217.38 *Vehicle Model: Kia Carens (1685cc) *5 r	CHE
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	/08/2019 17:4	5) VIVIAN LAU PEI FENG:		

Merimen Bill	ing for this case	e - Transactio	n History					
Trail Bed Tex	Bill Date	Bill Type	ALL Type	Acc Name	Co Name [Branch]	Hel L	Ref.21	Amount
2226752	29 Jul 2019	TP Case	Motor	LKK Auto	India	SLF19545	SHA7915P	11.77

Print Received Message

This mail is associated with: 'SLF1954S (MCT19060612)

[SHA7915P] TP CHEONG CHUI CHUI HILARY Jun 22 2019 10:00PM [COMFORT TRANSPORTATION PTE LTD] Cycle & Carriage Fulco Motor Dealer Pte Ltd

From

India International Insurance Pte Ltd (HQ) (III_SG), sent on 11/11/2019 09:25 AM.

LKK_HQ

Subject

Alert - Adj Mandate Maintained - SLF1954S - Claim Handler: Priya

Maintained:Please try to negotiate 10%-15% from the cost of repair .

Claim Audit

	AUDIT TRAIL			144
Ö,	011	Audit	Remarks	[A
į	26 Jul 2019 17:07	Clm Dtl Modified	Claimant's Name: -> CHEONG CHUI CHUI HILARY, Claimant's ID: -> S7110851A.	HO ME KW
				[A
ž	26 Jul 2019 17:07	Clm Veh Model Changed	(204510) KIA CARENS 1.7 D SUNROOF (A).	HO
	17.07			KW
3	26 Jul 2019 17:07	Clm Created	Reg No: SLF19545, Acct Date: 2019/06/22, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ), Workshop: Cycle & Carriage Fulco Motor Dealer Pte Ltd (HQ)	HO MI KW
				1/
4	26 Jul 2019	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	HC M
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5	26 Jul 2019 17:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/06	HC
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5	26 Jul 2019 17:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	HC
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7.	26 Jul 2019 17:08	Label Added	(30653):Direct Settlement.	HO
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	222722			H
В	26 Jul 2019 17:08	Adj Adjuster Assigned	[None] -> MARCUS CHUA	M
	47.100			KW
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9	30 Jul 2019 17:05	Adj Adjuster Assigned	MARCUS CHUA -> XING GUO QIANG	M
				KW
	20 14 2010			HO
0	30 Jul 2019 17:05	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD. Insured ID: -> 199303821R.	M
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1	17:45	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks:BOLA 15	LAL
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2	06 Aug 2019 09:53	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2019/08/06	Pr
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4	06 Nov 2019 10:15	Adj Rpt Initiated		L
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6	06 Nov 2019	Clm Details Notified		JOA
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7	09 Nov 2019 15:03	Adj Mandate Request	Cur.Req:9217.38:PODS Liability: 100% "Quantum: (a)CORw/GST: \$8,917.38 + (b)LOU (5days x \$60.00): \$300.00 = Total: 9,217.38 *Vehicle Model: Kia Carens (1685cc) *5 r ecommendation repair days *For your approval please.	CH
17	11 Nov 2019	Adi Next But Channel	Cur Rpt:Final Rpt. Cur Due Date: 2019/08/06. Mandate Remarks: Please try to negotiat	I
8	09:25	Adj Next Rpt Changed	e 10%-15% from the cost of repair .	Pr
9	11 Nov 2019 09:25	Adj Mandate Set	Maintained:Please try to negotiate 10%-15% from the cost of repair .	Pr
			Cur.Req:9217.38:3rd party repairer issued an estimate repair cost of \$16,771.00, our s	1
03	16 Dec 2019 16:23	Adj Mandate Request	cur.Req.9217.38:3rd party repairer issued an estimate repair cost of \$16,771.00, our's unveyor had checked every item and managed to bring down repair cost to \$8,334.00, representing a reduction of 50% on repair cost.3rd party vehicle was repaired und	HS TO

Print Received Message

This mail is associated with:

*SLF1954S (MCT19060612) [SHA7915P]

TP

CHEONG CHUI CHUI HILARY Jun 22 2019 10:00PM [COMFORT TRANSPORTATION PTE LTD] Cycle & Carriage Fulco Motor Dealer Pte Ltd

From

India International Insurance Pte Ltd (HQ) (III_SG), sent on 17/12/2019 11:54 AM.

LKK_HQ

Subject

Alert - Adj Mandate Approved (S\$9217.38) - SLF1954S - Claim Handler: Priya

Approved:9217.38:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAuto)

From:

Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Sent:

Monday, 17 February 2020 9:33 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Mars Ler, Renemer Bagang; Guo Qiang (LKKAuto)

Subject:

RE: MCT19060612/MP Accident On 22/06/2019 Involving Our Insured SLF1954S

And Your Insured SHA7915P Re-Finalization

Dear Hsiao Tong,

Good morning, We confirm and accept below offer. Please proceed for payment.

Thank you,

Best Regards,

Christopher L. Bulaclac Assistant Manager- Customer Service

H/P 96552177

D/D 65949160

email: chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 17 February 2020 09:19

To: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Guo Qiang

(LKKAuto) < GuoQiang@lkkauto.com>

Subject: RE: MCT19060612/MP Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured

SHA7915P Re-Finalization

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 24/12/2019.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 24 December 2019 8:11 AM

To: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Guo Qiang

(LKKAuto) < GuoQiang@lkkauto.com>

Subject: RE: MCT19060612/MP Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured

SHA7915P Re-Finalization

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 8,917.38
2. Loss of Use (5days x \$60.00)	\$ 300.00
Total	\$ 9,217.38

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Wishes for Merry Christmas, and Haypy New Year 2020

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Sent: Friday, 4 October 2019 9:51 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Mars Ler < mars.ler@ccfulco.com.sg >; Renemer Bagang < renemer.bagang@ccfulco.com.sg >; Guo Qiang

(LKKAuto) < GuoQiang@lkkauto.com>

Subject: RE: MCT19060612/MP Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured

SHA7915P Re-Finalization

Dear Hsiao Tong,

Good morning, Ok noted we will close this case and send LOD to your side.

Thank you,

Best Regards,

Christopher L. Bulaclac Assistant Manager- Customer Service

H/P 96552177

D/D 65949160

email: chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 4 October 2019 09:44

To: Chris Bulaclac < chris.bulaclac@ccfulco.com.sg>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Guo Qiang

(LKKAuto) < GuoQiang@lkkauto.com>

Subject: RE: MCT19060612/MP Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured

SHA7915P Re-Finalization

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at P/P \$8,334.00(before GST) with 05 repair days.

**Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Sent: Tuesday, 1 October 2019 10:45 AM

To: Guo Qiang (LKKAuto) < GuoQiang@lkkauto.com >; Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com >; Hsiao

Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: FW: MCT19060612/MP Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured

SHA7915P Re-Finalization

Dear All,

Good morning, Please assist to finalize this case

Thank you,

Best Regards,

Christopher L. Bulaclac Assistant Manager- Customer Service

H/P 96552177

D/D 65949160

email: chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

From: Mars Ler

Sent: Saturday, 14 September 2019 11:47

To: 'guoqiang@lkkauto.com' <guoqiang@lkkauto.com>

Cc: Chris Bulaclac < chris.bulaclac@ccfulco.com.sg; Renemer Bagang < renemer.bagang@ccfulco.com.sg
Subject: RE: MCT19060612/MP Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured

SHA7915P Re-Finalization

Dear Guo Qiang,

Please kindly ignore previously finalization email, as per attach for your reference, please help to finalize (5 working days).

Thank you,

Best regards

Mars Ler Senior Advisor - Motor Claims Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650 D/D 65949163 H/P 91792566

From: Renemer Bagang

Sent: Monday, 26 August 2019 5:29 PM

To: 'guoqiang@lkkauto.com' Cc: Chris Bulaclac; Mars Ler

Subject: RE: MCT19060612/MP Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured

SHA7915P

Dear Guo Qiang,

Please see attached files for your reference & finalization.

Thank you,

Best Regards,

Renemer Bagang
Motor Claims Service Advisor
H/P +65 85523293 D/D 65949166
email : renemer.bagang@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

From: Manivel Priyadarshini [mailto:manivel@iii.com.sg]

Sent: Monday, 29 July 2019 4:40 PM

To: Mars Ler

Cc: Chris Bulaclac; Renemer Bagang; Admin A

Subject: MCT19060612/MP Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured SHA7915P

Dear Ler,

We refer to your below email,

We are done on liability, please liaise with our surveyor for direct settlement.

Thank you.
WITH REGARDS
Priya Manivel
Motor Claims Department
India International Insurance Pte Ltd

From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]

Sent: Monday, 29 July, 2019 3:16 PM

To: Manivel Priyadarshini < manivel@iii.com.sg>

Cc: Chris Bulaclac < ccfulco.com.sg; Renemer Bagang < renemer.bagang@ccfulco.com.sg

Subject: RE: Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured SHA7915P

Dear Priya,

Car has been survey by appoint surveyor , please advise liability if we can do Direct Settlement on this case.

Thank you,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 25 July 2019 1:38 PM

To: Mars Ler; 'sur@lkkauto.com'; Admin-D (LKKAuto)

Cc: Manivel Priyadarshini

Subject: RE: Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured SHA7915P

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLF1954S and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext – 248

From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]

Sent: 25 July, 2019 11:04 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: Re:Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured SHA7915P

Dear Sir / Mdm ,

Please kindly appoint . LKK Auto Consultants Pte Ltd to conduct the survey .

Thank you,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 25 July 2019 9:23 AM

To: Mars Ler

Cc: Chris Bulaclac; Renemer Bagang

Subject: RE: Re:Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured SHA7915P

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]

Sent: 24 July, 2019 5:12 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: Re: Accident On 22/06/2019 Involving Our Insured SLF1954S And Your Insured SHA7915P

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Thank you,

Best regards

Mars Ler B & P Service Advisor Cycle & Carriage Fulco Motor Dealer Pte Ltd 330 Ubi Road 3 Singapore 408650 D/D 65949163 H/P 91792566

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission

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Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Registration No. 198703792-K

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330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

REPAIRER: CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - EUNOS LINK SERVICE CENTRE

MOTOR VEHICLE CLAIM DISCHARGE VOUCHER

ATTN:

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET # 04/ # 05

IOB BUILDING

Singapore 049711

OWNER

CHEONG CHUI CHUI HILARY

VEHICLE NO

SLF19545

VEHICLE MODEL

KIA/CARENS 1.7A D SX

THIRD PARTY VEHICLE NO

SHA7915P

ACCIDENT DATE

22/06/2019

WIP NO

29044

I/WE CERTIFY THAT THE VEHICLE HAS BEEN FULLY REPAIRED TO MY ENTIRE SATISFACTION AND THE PAYMENT OF REPAIRER'S CHARGES ARE CLAIMABLE UNDER THE POLICY WILL BE DEEMED IN FULL AND THE FINAL SETTLEMENT OF MY CLAIMS.

OWNER/INSURED SIGNATURE

DATE:

TIME

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Ad) S	Submitted	Ins Auth'ed	Status	
Main	29 Jul 2019 Edit Reg		25 Jul 2019 00:00 Edit Adj Rpt	S\$8,334.00 Edit Estimat		,334.00 w Rpt		Pending f Report Cancel Ca	TOTOCOGO!
	Main	∏ R	eference	Clair	n Details		Document	ts	Show All
CLAIM SU	BFOLDER D	ETAILS				[Created	by adjuster]		
Insured	COMFOR	T TRANSPORTAT	ION PTE LTD, Co	Reg. No.: 199	303821R				
Main Claimant:	CHEONG	CHUI CHUI HILA	RY, ID: 5711085	1A					
Vehicle Re	SLF195	SLF1954S					9 22:00 - :59 s and 5 Days Fro	m LTA Reg Date	(Man Yr)]
Claim Type	TP / MC	T19060612			icy/Cover te No.:	MC0M001	5		
Vehicle Rei No. (Insured):	SHA791	5P			licy No. laimant):	MT/00401	617		
Anna more and					cess:				
Repairer:	Cycle &	Carriage Fuico M	otor Dealer Pte Lt	(HQ) 330 Ub	Road 3, 40	38650 Ubi -	Tel: 67461000		
Handling Insurer:	India In	ternational Insur	ance Pte Ltd (HQ)	- Tel: 6347610	00 [Hand	fled by Priy	n]		
Claimant's Insurer:	Direct A		ngapore) Pte Ltd						
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [H	andled by X	CING GUO	[Fina	Rpt due 06	/08/2019]
ASSOCIA	TED MAIL R	ECEIVED					·V	iew All Com	pose Case Ma
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Claim Documents

*SLF1954S (MCT19060612) [SHA7915P] TP CHEONG CHUI CHUI HILARY Jun 22 2019 10:00PM [COMFORT TRANSPORTATION PTE LTD] Cycle & Carriage Fulco Motor Dealer Pte Ltd

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4	26/07/19 17:16	TP GIA REPORT-3	0	Load PDF	
5	30/07/19 22:01	TP ESTIMATE - MARKED	0	Load PDF	
6	30/07/19 22:01	TP GIA REPORT	0	Load PDF	
7	09/11/19 15:01	LOD	0	Load PDF	
8	09/11/19 15:01	Authorisation to Act	0	Load PDF	
9	09/11/19 15:01	Workshop Invoice	0	Load PDF	
10	20/03/20 08:31	DISCHARGE VOUCHER	0	Load PDF	
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1	29/07/19 09:08	Singapore Accident Statement	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
A CONTRACTOR OF THE CONTRACTOR			^
			~

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19013216/GPA3Q2

Date:

20/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SLF1954S

Insured Vehicle No: SHA7915P

Date of Loss:

22/06/2019

Nature of Claim: TP

Claim No: MCT19060612

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLF1954S

Make & Model:

KIA CARENS, 1.7 D SUNROOF (A) 17/08/2016 (Man. Year: 2016)

Engine No:

D4FDGH112722

Reg. Date: Colour:

Brown

Chassis No: Odometer:

KNAHU815VG7163609 50186 km

Engine Capacity:

1685 cc

Market Value/New Car

N/A

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Sum Insured (S\$):

Steering (Serviceable): Yes Engine Modification:

Yes Footbrake (Serviceable): Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

225/45 R17

Rear Tyre Size:

225/45 R17

Front Left Side: Front Right Side:

Bridgestone 8 mm Bridgestone 8 mm Rear Left Side: Rear Right Side:

No

Bridgestone 8 mm Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,861.00	4,624.00	4,237.00	47.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,910.00	3,710.00	4,200.00	53.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	16,771.00	8,334.00	8,437.00	50.31
+ GST 7.00/7.00% (S\$)	1,173.97	583.38	590.59	50.31
Nett Amount (S\$)	17,944.97	8,917.38	9,027.59	50.31
+ Loss of Use (5.0 x \$	\$\$60.00/day) (S\$)	300.00	-	

Nett Liability (S\$)

INSPECTION

Date of Assignment:

25/07/2019

Date Inspected:

29/07/2019 Inspected At:

Cycle & Carriage Fulco Motor Dealer

Pte Ltd (HQ) 330 Ubi Road 3 Singapore 408650

9,217.38

Estimated Period of Repair:

5.0 days

Adjuster: XING GUO QIANG

Manager: CHEW HSIAO TONG

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=g... 20/3/2020



REPAIR DETAILS

Referen	ce		
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 06 Nov 2019)	
Parts:	143	KIA CARENS 1.7 D SUNROOF (A) (Catalogue:Merimen Singapore 1.0)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SLF1954S)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty Part No.	Particulars	Condition	Repairer's	Amount
1	1	*SEALANT KIT ON LH GLASS	Not Necessary	100.00 FS	*-FS
2	1	*LH FENDER PANEL	Buckled	405.00 FS	*405.00 FS
3	1	*INSULATOR -FENDER LH	Not Necessary	48.00 FS	*-FS
4	1	*CARRIER ASSY -FRONT	Not Necessary	628.00 FS	*-FS
5	4	*COOLANT	Not Necessary	104.00FS	*-FS
6	1	*LH HEADLAMP ASSY	Not Necessary	1,558.00 FS	*-FS
7	1	*COVER -FRONT BUMPER	Deformed	695.00FS	*695.00 FS
8	1	*MESH-FRONT BUMPER	Not Necessary	183.00FS	*-FS
9	1	*LH BRACKET -FRONT B	Deformed	12.00 FS	*12.00 FS
10	1	*RH BRACKET -FRONT B	Not Necessary	12.00FS	*-FS
11	1	*ABSORBER -FRONT BUM	Not Necessary	78.00FS	*-FS
12	1	*LH FOG LAMP ASSY -F	Not Necessary	206.00FS	*-FS
13	2	*ULTRASONIC SENSOR AS	Not Necessary	324.00FS	*-FS
14	1	*HOLDER -PARKING ASSIS	Necessary	17.00FS	*17.00 FS
15	1	*HOLDER -PARKING ASSIS	Necessary	17.00FS	*17.00 FS
16	1	*HOLDER -PARKING ASSIS	Necessary	17.00 FS	*17.00 FS
17	1	*HOLDER -PARKING ASSIS	Necessary	17.00FS	*17.00 FS
18	1	*EMBLEM -KIA	Necessary	76.00 FS	*76.00 FS
19	1	*CARENS BODY KIT	Necessary	1,688.00 FS	*1,688.00 FS
20	1	*WHEEL ASSY -ALUMINI	Cut	1,680.00FS	*1,680.00 FS
21	1	*LH STRUT ASSY -FR	Not Necessary	335.00 FS	*-FS
22	1	*INSULATOR ASSY -STRUT	Not Necessary	104.00 FS	*-FS
23	1	*LH GLASS & MOULDING	Not Necessary	189.00FS	*-FS
24	2	*YOKOHAMA 225/45/17 E	Not Necessary	368.00 FS	*- FS
F#Fn	anchise part. S=Spo	:Nett.	Total Parts (S\$)	8,861.00	4,624.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items There are no new miscellaneous Items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	WHEEL ALIGNMENT	New	180.00	180.00
2	WHEEL BALANCING	New	50.00	50.00
3	DIAGNOSTIC /SCANNING	New	250.00	250.00
4	TO CHECK LIGHTING AND WIRING SYSTEM ON FRONT ACCIDENT AFFECTED AREAS	New	100.00	80.00
5	TO REMOVE AND REPLACE LH GLASS & MOULDING ASSY TO GIVE WAY FACILITATE ACCESS RENEWEL LHF FENDER	New :	300.00	0.00
6	TO INSTALL RIKE COOL SOLAR FILM ON LH GLASS	New	150.00	0.00
7	TO REPLACE FRONT BODY KIT -INCLUDE APPLY SEALANT & SPRAY PAINTING	New	800.00	800.00
8	TO REPLACE LHF FENDER ,FRT BUMPER ,ETC -TO REPLACE FRONT END MODULE CARRIER ASSY-REPAIR LHF BODY WHEEL HOUSE AFFECTED AREAS STRAIGHTEN ,REFORM ,ALIGN ON FRONT ACCIDENT AFFECTED AREAS	New	3,600.00	1,200.00
9	TO REPLACE UNDERCARRIAGE PARTS	New	600.00	0.00
10	TO APPLY SEALANT KIT	New	200.00	100.00
11	SPRAY PAINTING ON LHS ACCIDENT AFFECTED AREAS	New	1,680.00	1,050.00
	Gross Labou	r Cost (S\$)	7,910.00	3,710.00

< END OF ESTIMATES >