Jia Le (LKK Auto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 18 June 2020 8:33 AM

To: chan pick yuen

Cc: Jia Le (LKK Auto); Mei Kwan (LKKAuto)

Subject: FW: SKW789J DOA 17.7.19 // LKK REF: CC6/CTI19013206/Adb3

From: chan pick yuen < chanbebe@hotmail.com>

Sent: Wednesday, 17 June 2020 10:08 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com Cc: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com

Subject: Re: SKW789J DOA 17.7.19

Dear Sir / Mdm ,

Refer to email 25.7.19, check liability but no reply. (Your insured admitted was his fault) Please advise OIC & Claim no.

Enclosed is our client's GIA report, LOA, invoice.

As request following:

- 1. RC \$1058.40(AS AGREED)
- 2. Loss of use \$300 (\$100- 3 days recommend)

@ 100%

Total \$ 1358.40

Please let us have your reply soon.

Regards, Chris Chan Pick Yuen F-1 AUTOCLINIC PTE LTD HP; 92712214

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)

Sent: Monday, 5 August 2019 5:46 PM

To: TLCHIA@HGF.COM.SG

Subject: ACCIDENT INVOLVING GBH 6356T AND SKW 789G ON 17/07/2019

Our Ref: CC6/CTI19013206/db3

06 AUGUST 2019

HENG GUAN FOOD INDUSTRIAL PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 6356T AND SKW 789G ON 17/07/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

F-1 AUTOCLINIC PTE LTD 25 KAKI BUKIT ROAD 4 # 05-26 SYNERGY @KB Singapore 417800

14/08/2019

Dear Sir,
Accident on 19/3/2019 @ 05-10h5
Involving Vehicle Nos SKW 789G AND GBH 6356T
Along North BRIdge Rd. Frod Centre Corporte
1/We.the registered owner /driver of vehicle registration no: Skw 7896 have involved in the above accident. We hereby authorize M/S F-1 AUTOCLINIC PTE LTD to commence repairs of the said vehicle forthwith.
I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitors to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.
I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.
I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.
Your kind co-operation in this matter will be much appreciated. Thank you.
Yours truly.
Owner's Signature (Company's stamp if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1824491800 Claim No : SNM19D203384C02/6

Claimant : TAN MEISHI MICHELLE

Amount : S\$1,298.40

DOLLARS ONE THOUSAND TWO HUNDRED NINETY EIGHT AND CENTS

FORTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKW 789G Insured Vehicle No. : GBH 6356T

Date of Loss : 17/07/2019

Place of Accident : NORTH BRIDGE RD FOOD CENTER CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HENG GUAN FOOD INDUSTRIAL PTE LTD

Driver Name : LIM CHEE HAI FRANCIS

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S\$	
(2)	Cost of Repair/ Excess	S\$	1,058.40
(3)	Loss of Use/ Rental/Earning	S\$	240.00
(4)	GIA/Police Reports/		
	Investigation Results/Search Fees	S\$	
(5)	Medical Reports/Expenses	S\$	
(6)	Survey Fees/P.T. Fees	S\$	
(7)	Cost including Disbursement	S\$	
		=====	=========
	TOTAL	S\$	1,298.40
		=====	=========

Claimant Name:

TAN MEISHI MICHGLE

Signature

NRIC No : 581072597

Date : 13 ANGUIT 2020

F-1 AUTOCLINIC PTE LTD

Block 25 Kaki Bukit Road 4, #05-26 Synergy @ KB Singapore 417800 HP: 96583371 TEL: (65) 67022915 FAX:67022916

INVOICE

TAN MEISHI MICHELLE 25 KAKI BUKIT ROAD 4 #05-26 SYNERGY @KB Singapore 417800 Date: 17th June 20

Accident date:17th JULY 2019

Final Bill For Vehicle No: SKW789G MERCEDES C200

Descriptions	AMOUNT
Part by part repair cost as recommended by	\$1,058.40
LKK AUTO CONSULTANTS PTE LTD	
Surveyor Mr Adrian	
vanoro 45	
Total	\$1,058.40

aident date: ai Bill For V Tol/

S/DLRS: ONE THOUSAND FIFTY EIGHT AND CENTS FOUTY ONLY

I IMPACE VINCE IN THE PROPERTY OF THE PROPERTY

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Jia Le (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 11 August 2020 10:55 AM

To: Jia Le (LKK Auto); Admin A

Cc: Ben Tang; Claims Dept of CTI; Hsiao Tong (LKKAuto)

Subject: RE: OUR REF: SNM19D203384/CHEONGML/BEN - FW: Direct Settlement - Accident

Involving GBH6356T (OI: CTI - SNM19D203384C02/6) and SKW789G (TP: LKK REF -

CC6/CTI19013206/db3) on 17.07.2019

LKK REF - CC6/CTI19013206/db3

CTI REF - SNM19D203384C02/6(cml/ben)

Dear Sirs

We refer to your emails pertaining to the above matter.

Please proceed to offer as follow:

Cost of repairs \$1,058.40
Loss of use (\$80.00 x 3 days) \$ 240.00
Total \$1,298.40

We await your payment advice to enable our Ben Tang to act accordingly.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 62247175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sq.cntaiping.com
alfred.toh@sq.cntaiping.com

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: Friday, July 24, 2020 9:47 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203384/CHEONGML - FW: Direct Settlement - Accident Involving GBH6356T (OI: CTI

- SNM19D203384C02/6) and SKW789G (TP: LKK REF-CC6/CTI19013206/db3) on 17.07.2019

	Your ref : SNM19D203384 Our ref : CC6/CTI19013206/Adb3					
	Dear Sirs/Madam,					
	ACCIDENT INVOLVING GBH 6356T(OI) & SKW 789G(TP) ON 17/07/2019					
	We refer to the above matter.					
Insured driver hit third party stationary vehicle. Liability is not in our driver's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.						
	We seek your approval to offer Third Party repairer "F-1 AUTOCLINIC PTE LTD" at \$1,358.40(all-in).					
	The summary is as follows: -					
	1. Cost of Repair 2. Loss of Use (3days x \$100.00) Total	Amount Claimed \$15,330.00 \$ 300.00 \$15,630.00	Amount Revised \$ 1,058.40 \$ 300.00 (3days x \$100.00) \$ 1,358.40			
	**03 days recommendation for repair.					
	Enclosed here with all the relevant documents for your perusal.					

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le \mid Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [mailto:elaine.cheong@sg.cntaiping.com]

Sent: Tuesday, 30 July 2019 10:33 AM

To: Shu Pei (LKKAuto)

Cc: Jia Le (LKK Auto); Claims Dept of CTI

Subject: RE: OUR REF: SNM19D203384/CHEONGML - FW: Direct Settlement - Accident Involving GBH6356T (OI : CTI

- SNM19D203384C02/6) and SKW789G (TP: LKK REF - CC6/CTI19013206/db3) on 17.07.2019

Dear Shu Pei,

As requested, attached the SAS report for your perusal.

Regards,

Elaine Cheong

Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: www.sq.cntaiping.com

From: Claims Dept of CTI

Sent: Friday, 26 July, 2019 5:06 PM

To: Elaine Cheong <<u>elaine.cheong@sg.cntaiping.com</u>>; Alfred Toh <<u>alfred.toh@sg.cntaiping.com</u>>; Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>; Shu Pei (LKKAuto) <<u>shupei@lkkauto.com</u>>; Jia Le (LKK Auto)

<JiaLe@lkkauto.com>

Subject: OUR REF: SNM19D203384/CHEONGML - FW: Direct Settlement - Accident Involving GBH6356T (OI: CTI-TBA) and SKW789G (TP: LKK REF - CC6/CTI19013206/db3) on 17.07.2019

Dear Elaine,

Please assist and revert Lkk.

Note: officer in charge - Elaine Cheong 63896530.

Thanks, shumin

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Friday, 26 July, 2019 4:31 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto)

<<u>JiaLe@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving GBH6356T (OI: CTI - TBA) and SKW789G (TP: LKK REF -

CC6/CTI19013206/db3) on 17.07.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s F-1 Autoclinic Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP's GIA report

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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