

Jia Le (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 5 November 2019 10:01 AM
To: Jia Le (LKK Auto); Admin A
Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); Jeffrey Tay
Subject: RE: OUR REF: SNM19D203492-PC4171H-CBS - Direct Settlement - Accident Involving PC4171H AND YP2070D (TP : LKK REF - CC6/CTI19013205/Ada3) on 24/07/2019

LKK REF - CC6/CTI19013205/Ada3)
CTPIS REF – SNM19D203492C02/cbs

Dear Jia Le

We refer to your email pertaining to the above matter.

Please proceed to negotiate claim as follow:

Cost of repairs	\$20,865.00
Loss of use (\$150.00 x 16 days)	\$ 2,400.00
LTA/GIA Search fee	\$ 7.45
Total	\$23,272.45
	=====

We await your payment/further advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 1 November, 2019 4:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D203492-PC4171H-CBS - Direct Settlement - Accident Involving PC4171H AND YP2070D (TP : LKK REF - CC6/CTI19013205/Ada3) on 24/07/2019

Your ref : **SNM19D203492**
Our ref : CC6/CTI19013205/Ada3

Dear Sirs/Madam,

ACCIDENT INVOLVING PC 4171H(OI) & YP 2070D(TP) ON 24/07/2019

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be on hold for the time being.

We seek your approval to offer Third Party repairer "**NEW HOCK TECK MOTOR PTE LTD**" at **\$23,752.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$56,123.21	\$ 20,865.00
2. Loss of Use (16days x \$250.00)	\$ 4,000.00	\$ 2,880.00 (16days x \$180.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$60,130.66	<u>\$ 23,752.45</u>

**14 days recommendation for repair + 2 Sunday = 16days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 30 July 2019 5:00 PM

To: Chong Boon Sen; Alfred Toh; Chee So Chow; Mei Kwan (LKKAuto); Jia Le (LKK Auto)

Subject: OUR REF: SNM19D203492-PC4171H-CBS - FW: Direct Settlement - Accident Involving PC4171H (OI : CTI - TBA) AND YP2070D (TP : LKK REF - CC6/CTI19013205/Ada3) on 24/07/2019

Dear Boon Sen,

Please assist LKK.

Note: officer in charge – Boon Sen 63896171.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, July 30, 2019 2:56 PM
To: Claims Dept of CTI
Cc: CS A Team; Admin A; Jia Le (LKK Auto)
Subject: Direct Settlement - Accident Involving PC4171H (OI : CTI - TBA) AND YP2070D (TP : LKK REF - CC6/CTI19013205/Ada3) on 24/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YP 2070D at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPLT1909-0092/ YP2070D
Your Ref : PC4171H
Date : 18th September 2019

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING YP2070D & PC4171H AT KJE TOWARDS BKE BEFORE CHOA CHUA KANG WAY EXIT ON 24.07.2019, 17:45HR

We are instructed by **YEO BROTHER PACKING ENTERPRISE** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **YP2070D** was damaged by vehicle **PC4171H** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 20,865.00
2) Loss of Use for 16 days (14 + 2 Weekends)	\$ 4,000.00
3) LTA Search Fees	\$ 7.45
	<u>\$ 24,872.45</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum **\$24,872.45** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19013205/Ada3

07 AUGUST 2019

LONGLIM PTE LTD
34 JALAN TARI PIRING
JALAN KAYU ESTATE
SINGAPORE 799187

Dear Sir/Madam,

ACCIDENT INVOLVING PC 4171H / YP 2070D / OTHERS ON 24/07/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
EMAIL: jjale@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on

24/07/19, 1745

Involving Vehicles

YP2070D, PC4171H

Along

KJE (BKE) before CHUA CHU KAUPWAY

I/We, the registered owner/driver of vehicle registration no: YP2070D
have involved in the above accident.

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name:

YEO BROTHER PACKING ENTERPRISE

NRIC No.:

52864021J

Date:

25/7/2016



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: YEO BROTHER PACKING ENTERPRISE

Invoice No : NPL1909-0092

Date : 18-Sep-19

Date of Accident : 24-Jul-19

Vehicle No. : YP2070D

Model Type : Mit Canter

Descriptions	Amount
Lumpsum Repair Costs	19,500.00
GST 7%	: 1,365.00
Total	: 20,865.00

SIN DOLLARS: TWENTY THOUSAND EIGHT HUNDRED AND SIXTY FIVE ONLY



[> Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Jul 2019 / 10:35:06

Receipt Date/Time : 25 Jul 2019 / 10:35:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190725-000747

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - PC4171H				
As at 24 Jul 2019/17:45:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - PC4171H Enquiry Fee 20190725103402938293	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20190725103414606	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#)[OK](#)[Save as PDF](#)